

Information Technology Department

Departments

Departments should contact your assigned Business Relationship Manager (BRM) to answer any questions. BRM assignments can be found at <http://intra.miamidade.gov/technology/brm.asp> or email ITD-BRM@miamidade.gov regarding cost and charges for services. Rates for FY 2020-21 will be available on the [Technology intranet site](#) at a later date. We encourage you to visit the site throughout the budget development process for updates.

Important Links:

These are links to keep on hand but all accessible on the [Technology intranet site](#).

- MOU and Cost Detail: <http://mybrm.miamidade.gov/myBRM/Index.aspx>
- Intranet Customer Pages: <http://intra.miamidade.gov/technology/customer.asp>
- IT Billing Dashboard: <http://itbilling.miamidade.gov/>

Please note: It is the responsibility of the user departments to notify ITD of any operational changes that will impact the need for IT services. This includes, but is not limited to, events such as a reduction and/or additional IT services, index code changes, or transfer of individuals or devices from one department to another. Departments will be responsible for any charges incurred as a result of failure to notify ITD of any such changes in a timely manner.

IT Funding Model Charges

Funding Model Charges for enterprise IT services for FY 2020-21 are currently under development and will be provided to departments by OMB via addendum to the budget manual.