

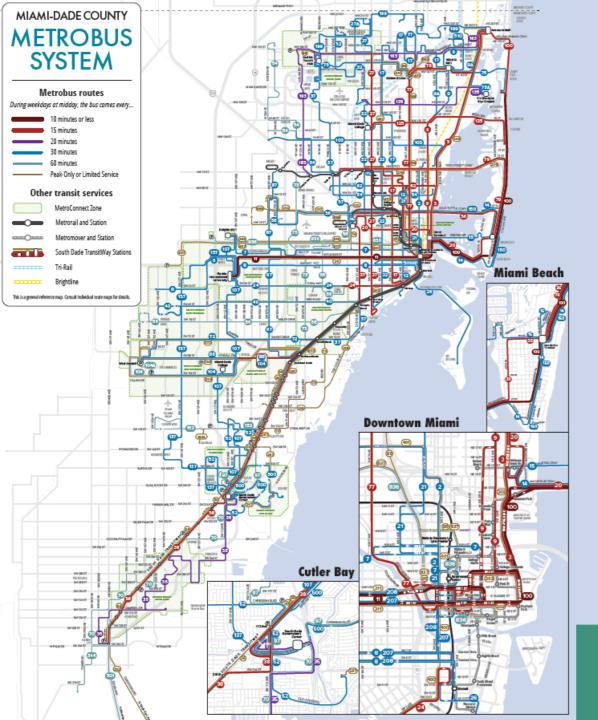
DEPARTMENT OF TRANSPORTATION AND PUBLIC WORKS (DTPW)

BETTER BUS NETWORK UPDATE

Countdown to Launch - November 13

Citizens' Independent Transportation Trust (CITT) October 5, 2023

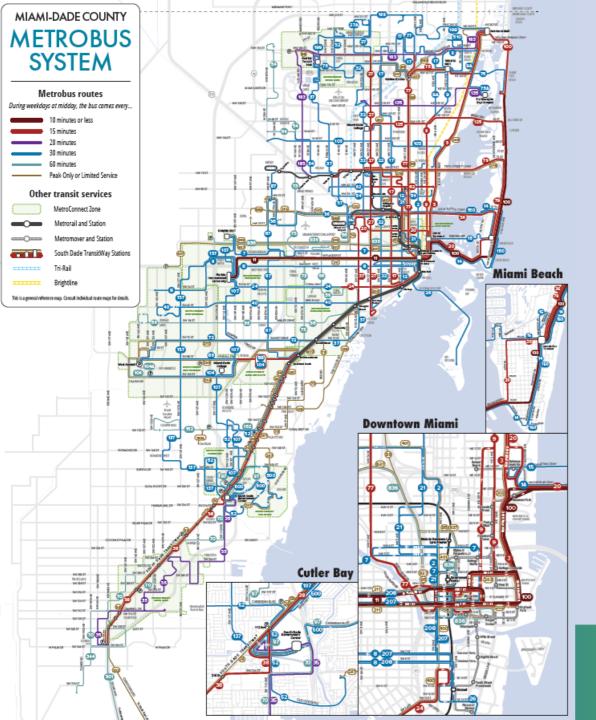




BETTER BUS NETWORK

- Community-led full network redesign started in 2019
- No major changes since start of Metrorail in 1986
- Re-imagined bus network
 - Increased access to frequent bus routes
 - Improved off-peak service
 - Faster journeys



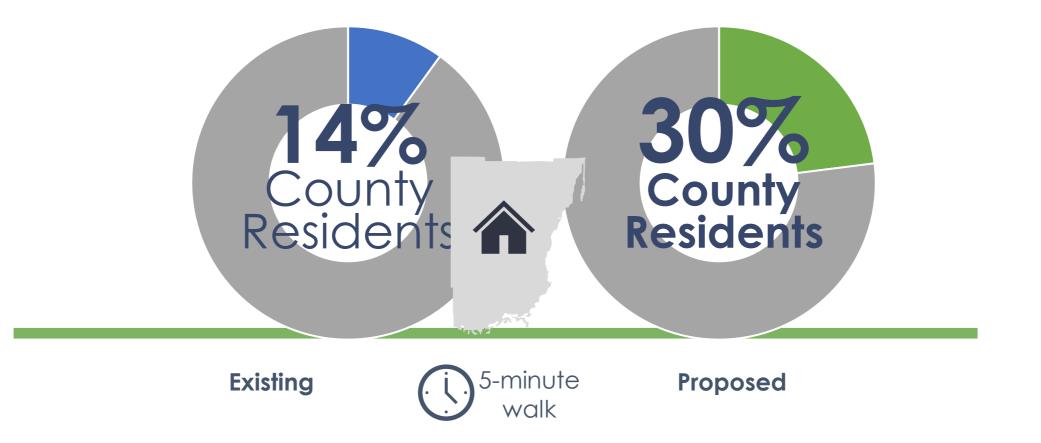


BETTER BUS NETWORK

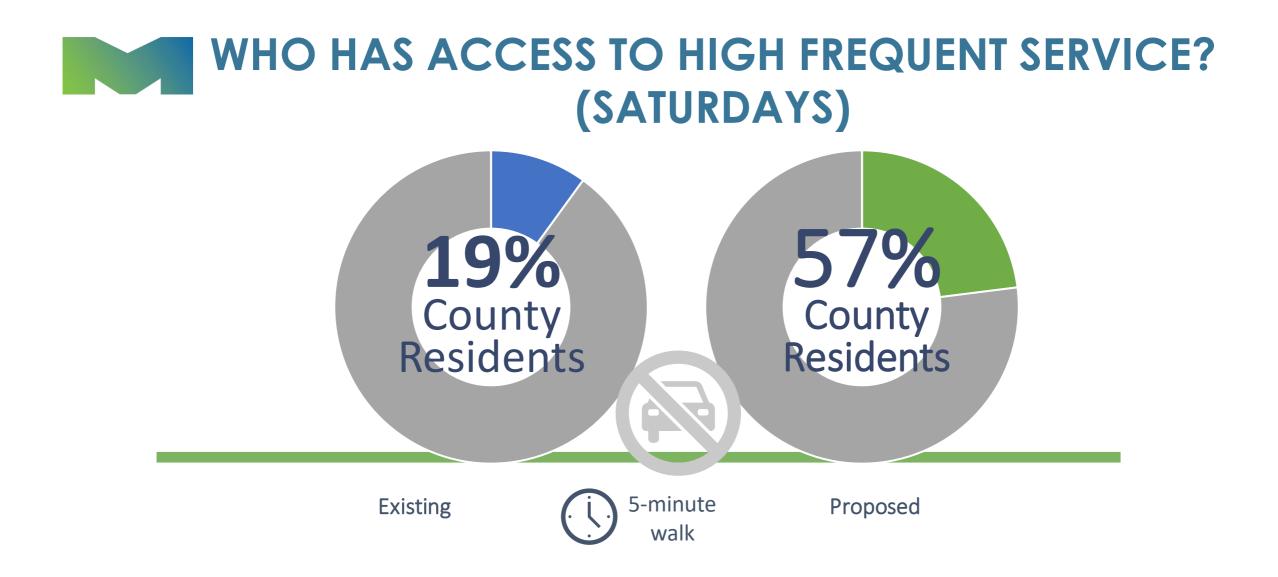
- All-day high frequency service in dense minority and low-income areas
- Large increases on weekends
- Routes consolidated to reduce duplication, simplify, and improve service
- Bus stop consolidation to help speed up service
- Frequent service that runs later into the evening
- More accessibility to key locations throughout the County













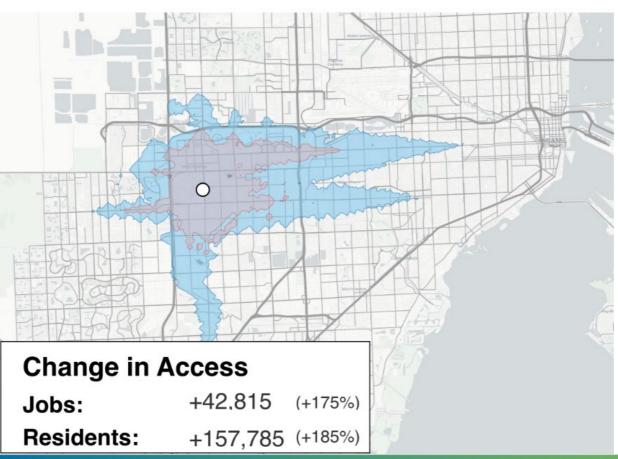


Better Bus Network

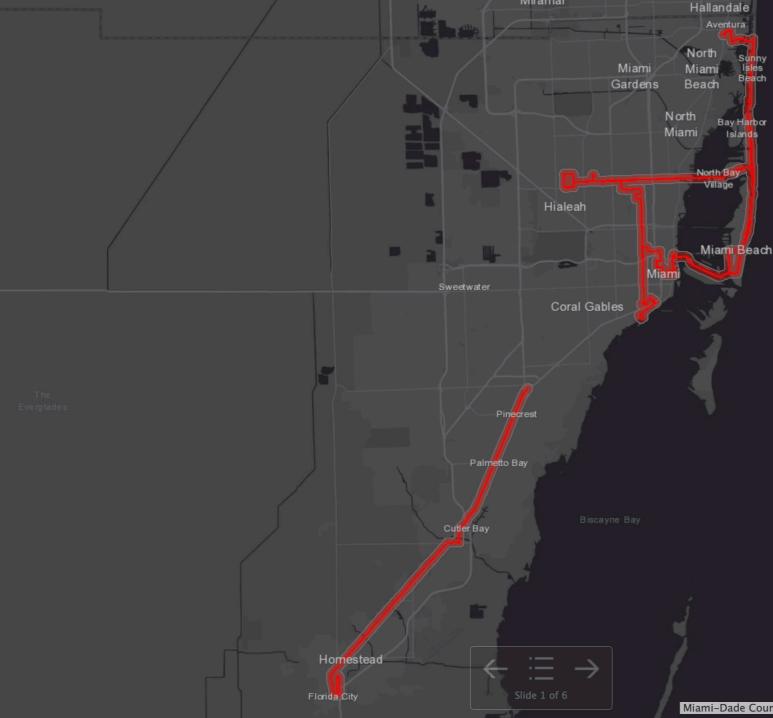
How far can I travel from *Florida International Uni*

in 45 minutes...









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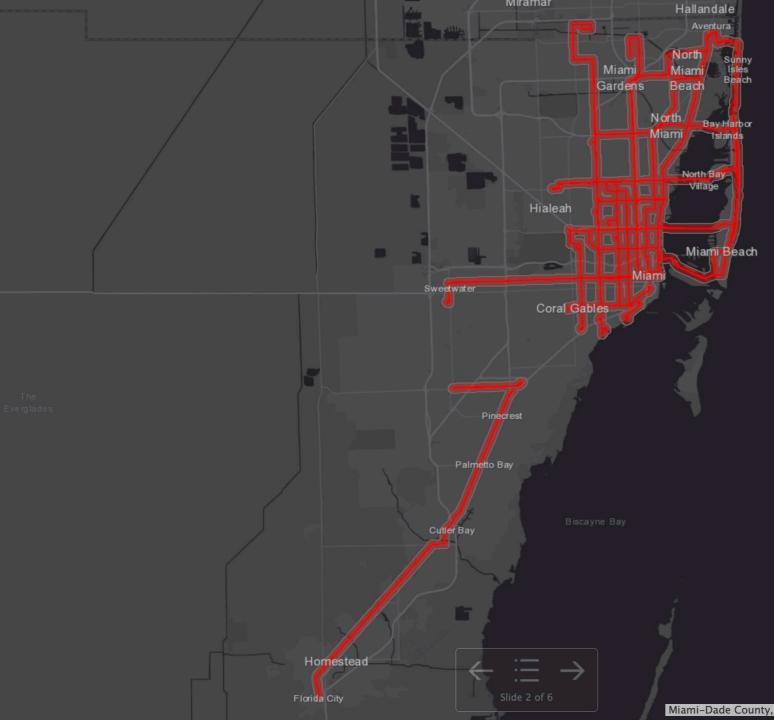
Miramar

EXISTING FREQUENT CORRIDORS WITH A 0.25 MILE BUFFER

5 Routes



Miami-Dade County, Esri, HERE, Garmin, USGS, EF



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Miramar

BBN FREQUENT CORRIDORS WITH A 0.25 MILE BUFFER

19 Routes



Miami-Dade County, Esri, HERE, Garmin, USGS,

PHASED IMPLEMENTATION

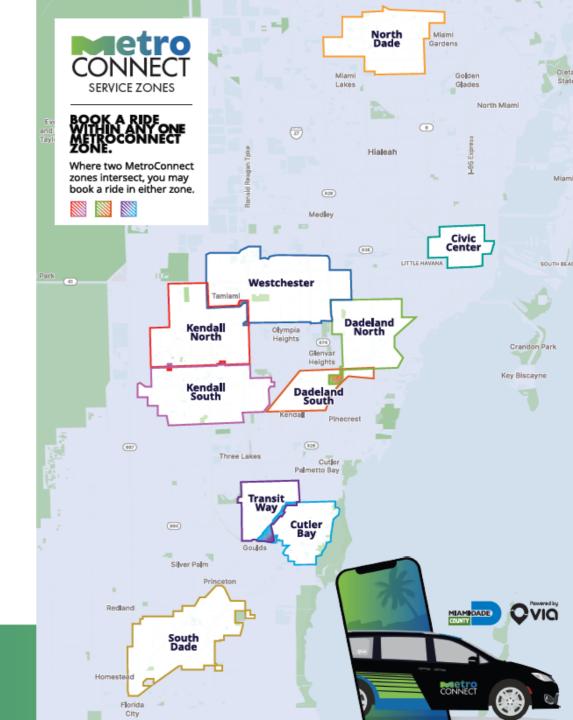
- Phase I July 24, 2023
 - Three high frequent corridors:
 - 1. Key Biscayne
 - 2. 62nd St
 - 3. Transitway
- Phase I.I October 2, 2023
- Phase II November 13, 2023
 - Full network

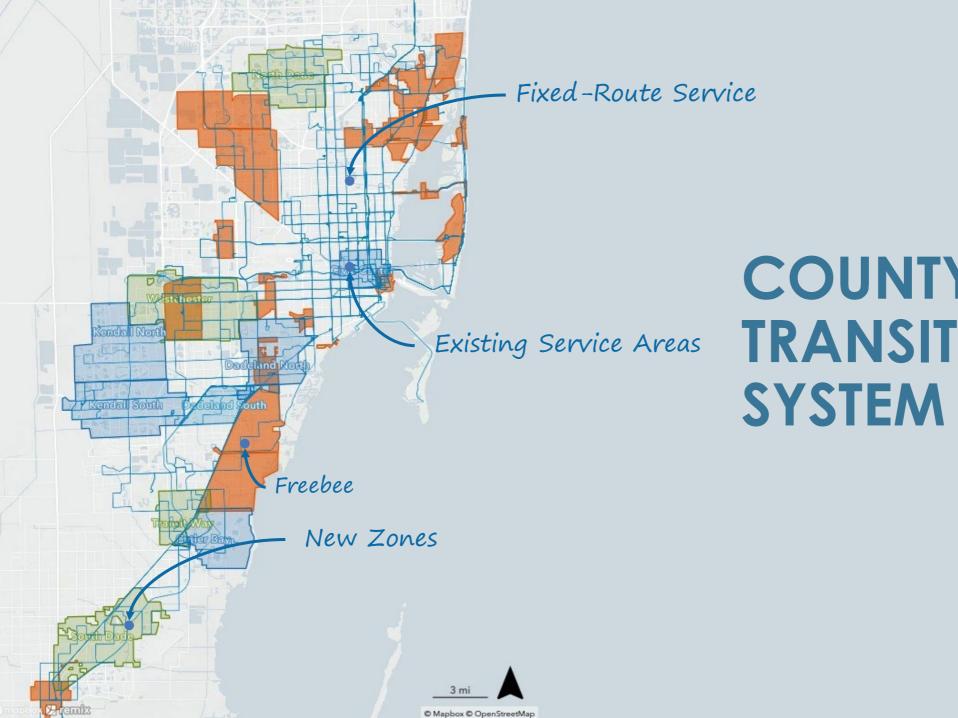




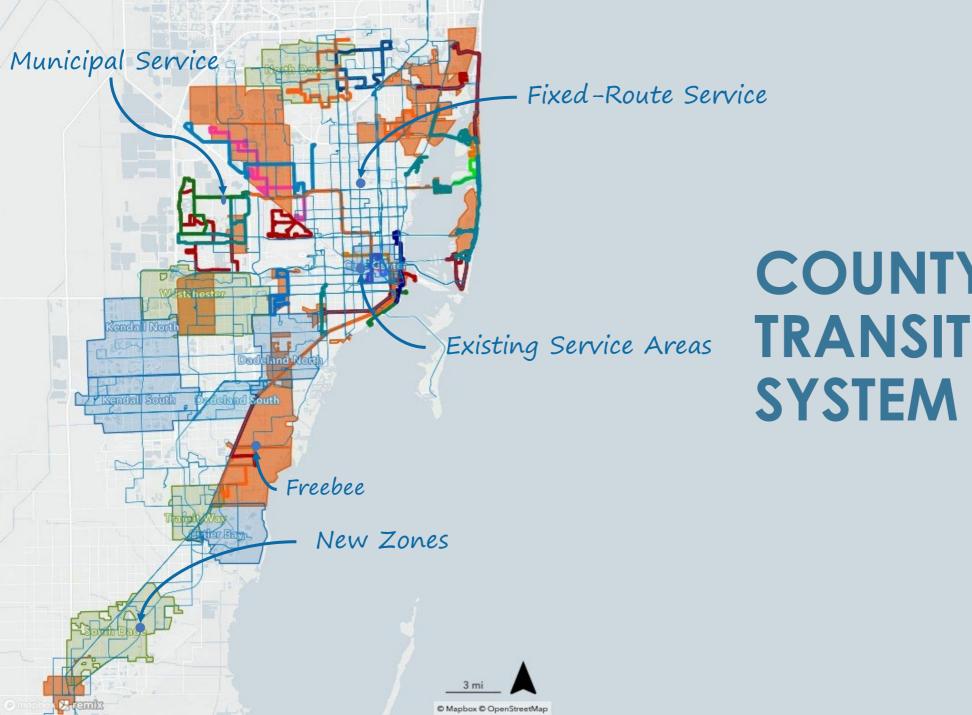
CONNECT

- Formally Go Connect 4 Zones
- Expanding to 10 Zones
- Average Wait Time set to 20mins
 - Sept was 15 mins
- Now all Rides are FREE
- New Zones launched this week





COUNTYWIDE **SYSTEM**



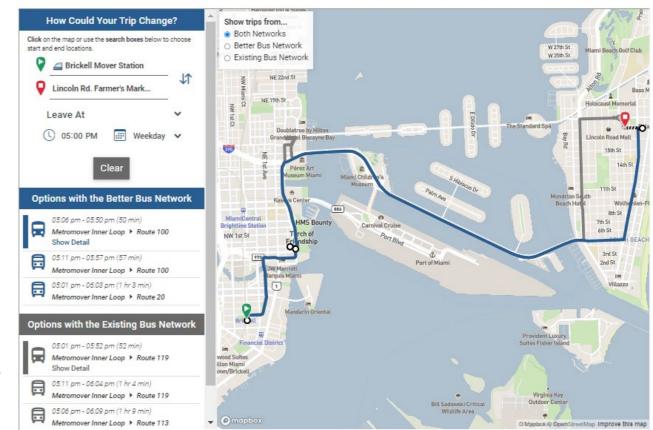
COUNTYWIDE **SYSTEM**



- Website with all tools
 - Find your current route
 - New map
 - Route book
 - MetroConnect
 - Trip Planner
- Online Trip Planner
 - existing vs. BBN
- Bus operator Training at all divisions

Plan your trip on the Better Bus Network

On Nov. 13, the Better Bus network shifts into gear! Use this tool to see and compare your commute before and after this historic change goes into effect.







- Rider Alerts
- At-Stop Communications
- •7,000 bus stops

SHIFTS SERVICE CHANGE INTO GEARIET CAMBIOS EN EL SERVICIO L CHANJMAN SÈVIS

Before November 13, these routes stop here:

Antes del 13 de noviembre estas rutas pararán aquí: Anvan 13 novanm wout sa yo rete isit la:



Starting November 13, NO Metrobus routes stop here.

A partir del 13 de noviembre, NINGUNA ruta de Metrobus para aquí. Apre 13 novanm, PA gen wout Metrobus ki rete isit la.

> **Alternative Services:** Servicios Alternativos: Sèvis Altènatif:



Metrobus Routes: 9, 9A at NE 1 AV & NE 14 ST (Stop ID 6843)

Trolley: City of Miami

<u>etro</u> Civic Center Zone





UNIY DADD

for next bus arrival time

Stop Name: NE 14 ST & NE 1 AV B God Fire GO Miami-Dade Transit CALL 311 or 305.468.5900 TTY/FL Relay: 711 OTEXT 768 783.5475 idade.gov/transit



- Partnering with the Transit Alliance
 - Grass roots communication plan
 - Multi-lingual materials and atstop ambassadors
 - Public workshops
 - Stakeholder engagement
 - Post-launch surveys











- Media Toolkit
 - FAQs
 - Social Media Content
- Directing passengers to:
 - <u>www.miamidade.gov/betterbus</u>
 - 311
 - Virtual Office Hours Tuesday/Thursday Lunchtimes





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