



CITT Annual Municipal Workshop

# Inter-Local Agreements (ILAs)

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**October 18, 2021**  
**2:00pm**

# AGENDA



1. Refresh of Inter-Local Agreements
2. Fixed Routes
3. On-Demand
4. Go Connect
5. Data Requirements
6. Tools for Transit Planning
7. Next Steps

# REFRESH OF ILAs



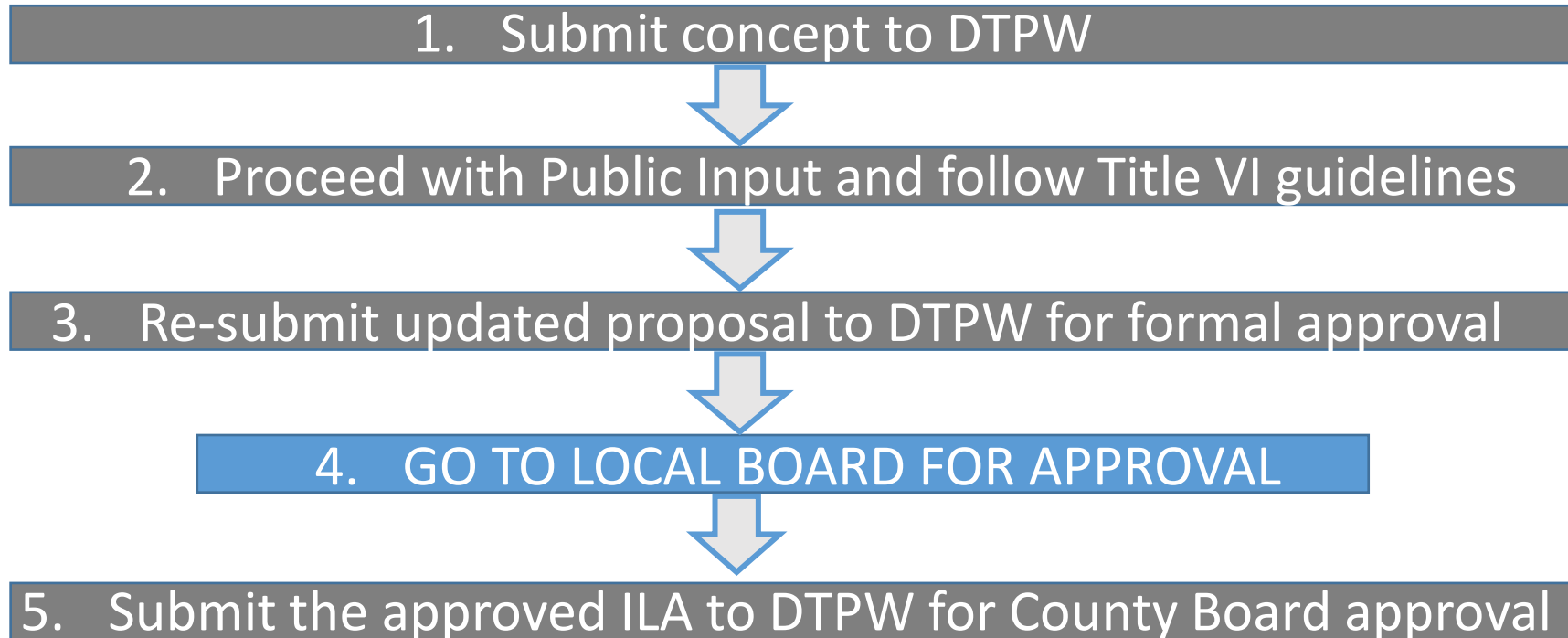
SuperStock/Getty Images / Today

# WHAT IS AN ILA?



- Contains regulating terms for municipal transit, both fixed route and on demand
- Ensures:
  - Improve local mobility
  - Provide first/last mile connection
  - Complement the regional transit service
- Requests:
  - Scope of work
  - Vehicle licensing
  - Stop placement
  - Reporting requirements
  - Etc.
- Legally required under County code to establish municipal transit

# ILA PROCESS



# KEY FACTS – FIXED ROUTE SERVICE



- **30% rule**

If it runs over 30% in an adjacent municipality you need to include the other municipality in your ILA.

- **First and Last Mile**

Service should enhance coverage within the network.

- **Staffing**

Designated staff are required to monitor and administrate

- **Title VI Analysis**

If any federal funds are used for assets - facilities or buses.





# KEY FACTS – ON DEMAND



- **5 mile trip limit- using surtax funds**

Go anywhere but up to 5miles

- **First and last mile/local trips**

Provide copy of the coverage area

Provide summary of market analysis to ensure social equity

More efficient for first/last mile connections

- **Staffing**

Any service requires monitoring. Designated staff are required to monitor and administrate contract and ridership data.

- **Go Connect Success**

Efficiencies of scale





# Overview: GO Connect

Miami-Dade County Department of Transportation & Public Works

The GO CONNECT logo is positioned in the lower-left foreground. The word 'GO' is in a bold, sans-serif font, with the 'G' in green and the 'O' in blue. The word 'CONNECT' is in a white, sans-serif font. In the background, there is a dark silhouette of a city skyline with various building shapes and a palm tree on the right side.

GO CONNECT



# YOUR DIRECT CONNECTION TO MIAMI-DADE TRANSIT

SU CONEXIÓN DIRECTA  
CON MIAMI-DADE TRANSIT

KONEKSYON DIRÈK OU  
AVÈK MIAMI-DADE TRANSIT



## • AWARD OF

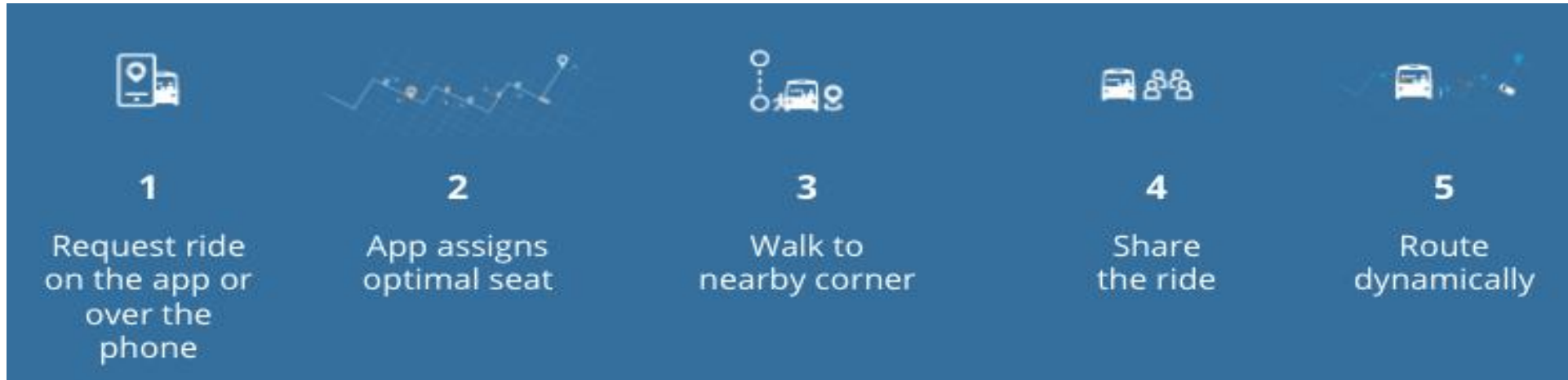
## CONTRACT: River North

Transit, LLC ([Via Transportation, Inc.](#)). Resolution passed by BCC on July 21, 2020. (6-year contract). Competitive bid process.

- **WHEN:** First service deployment on [October 28th, 2020](#).

- **WHAT:** [Demonstration Project](#). Real-time on-demand technology (like Uber and Lyft), using small vehicles, for dynamically routed on-demand transit to provide [shared, near door-to-door rides](#) connecting with major transit stations and destinations within service areas.

## HOW GO CONNECT SERVICE



- [GO Connect App](#): Download GO Connect App to **book, track and pay** a ride using a smartphone app (or call center option available).
- [ADA Accessible](#): Request a **regular or wheelchair accessible ride** (fleet is provided by vendor and sourced through Avis partnership).
- [Mobile Payment](#). Riders can use of app to pay ride with credit card, debit card, or prepaid cards, including EASY Card.
- [Affordable Ride](#): Fare in accordance with Miami-Dade Transit Passenger Fare Structure, regular (\$2.25) or discounted (\$1.25).





## GO Connect- Miami-Dade County's On-Demand Transit Service

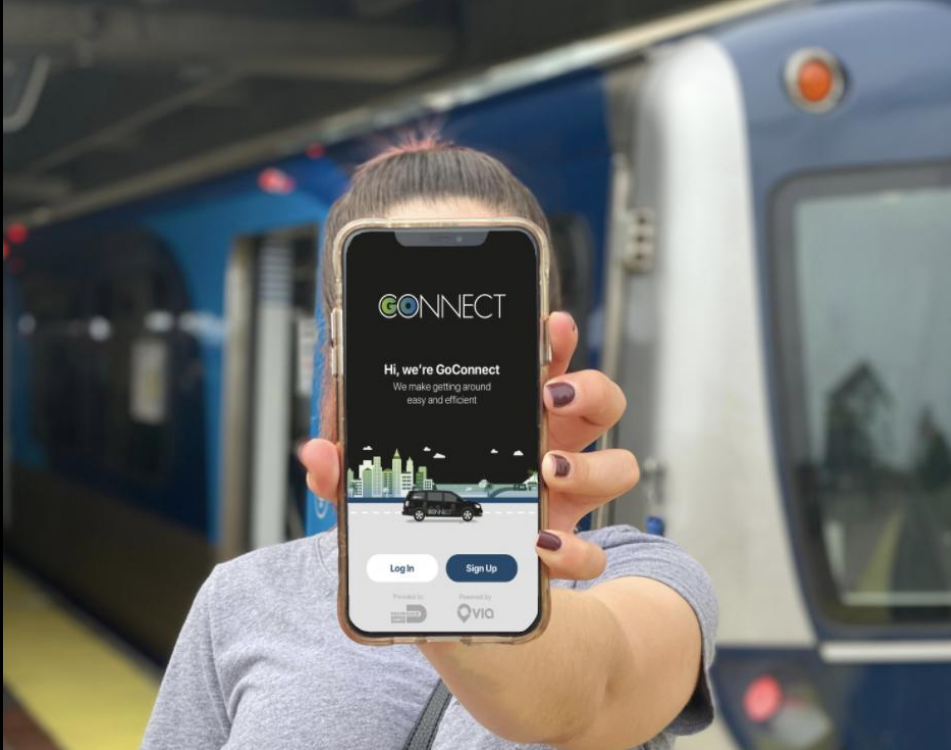
- **Turnkey project:** Contractor operate, provide and maintain fleet, provide marketing and customer services.
- **Fleet:** Minivans up to 6 passenger capacity
- **Booking:** via phone app or call center
- **Operator:** pool of drivers contracted by vendor
- **Hourly rate:** Service invoiced by revenue hour/vehicle (\$49.50)

## INITIAL SERVICE AREAS

### Staggered deployments:

- Dadeland/South Miami area (Dadeland South, Dadeland North and South Miami Metrorail Stations) started on October 28, 2021.
- Town of Cutler Bay: service started on December 2020.
- Service in Civic Center Metrorail Station and West Kendall areas: started on February 17, 2021





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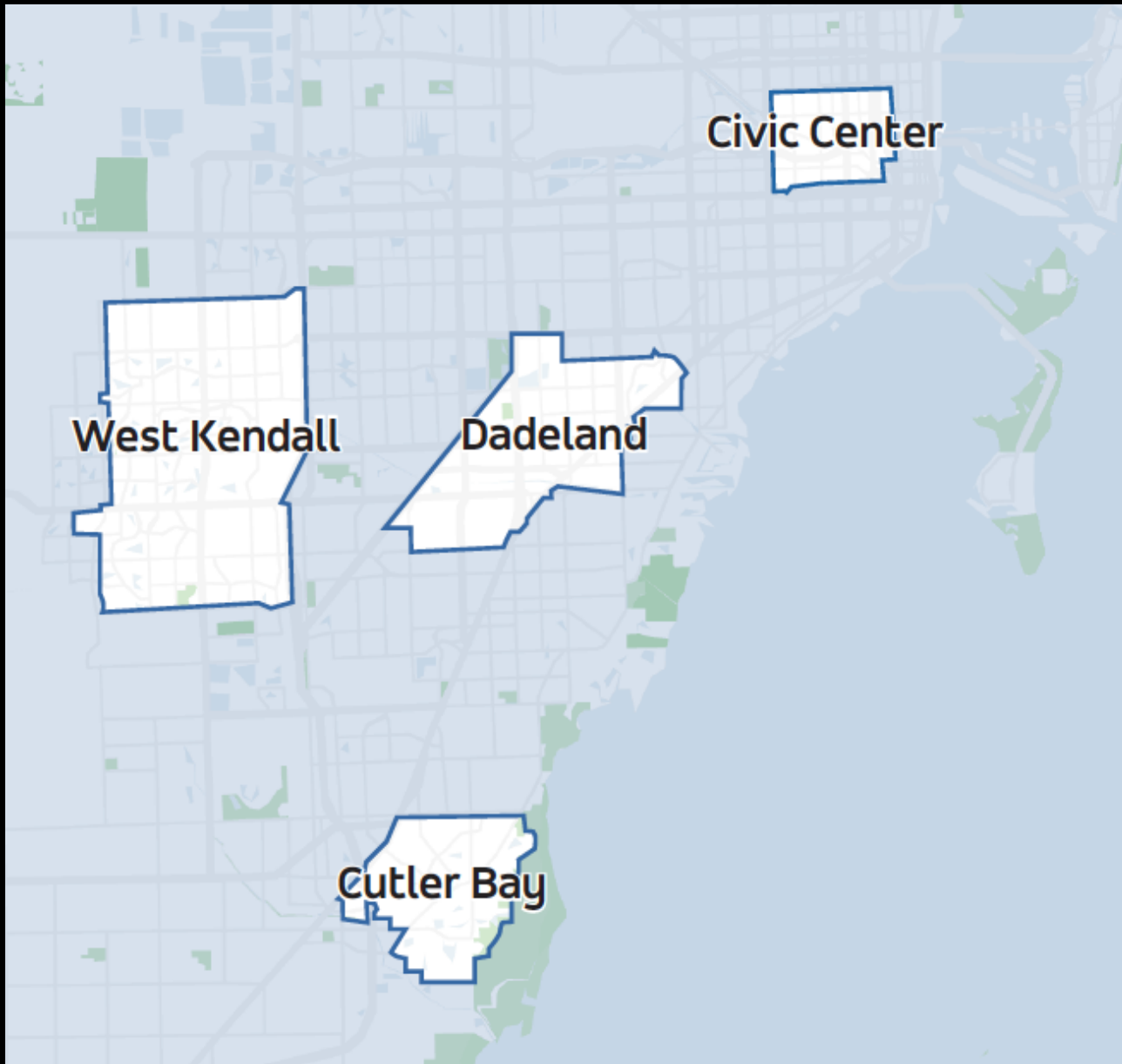
### GO Connect Program Ridership:

(all four areas combined)

- Over 25,000 rides provided from October 2020 thru August 2021
- Average Monthly Rides: 5,600
- Average Monthly Cost: \$160,000
- Average waiting time: <10 min







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GOCONNECT



# DATA REQUIREMENTS



- **Board approved more requirements in Feb 2020 for ILAs going forward**
  - Report information frequently
    - Ridership
    - On-time Performance
    - Passenger Complaints
  - Share real-time information
  - Report transit gap or underserved areas within boundaries
  - Design services to complement regional service
- **HOW DO WE MANAGE THIS?**

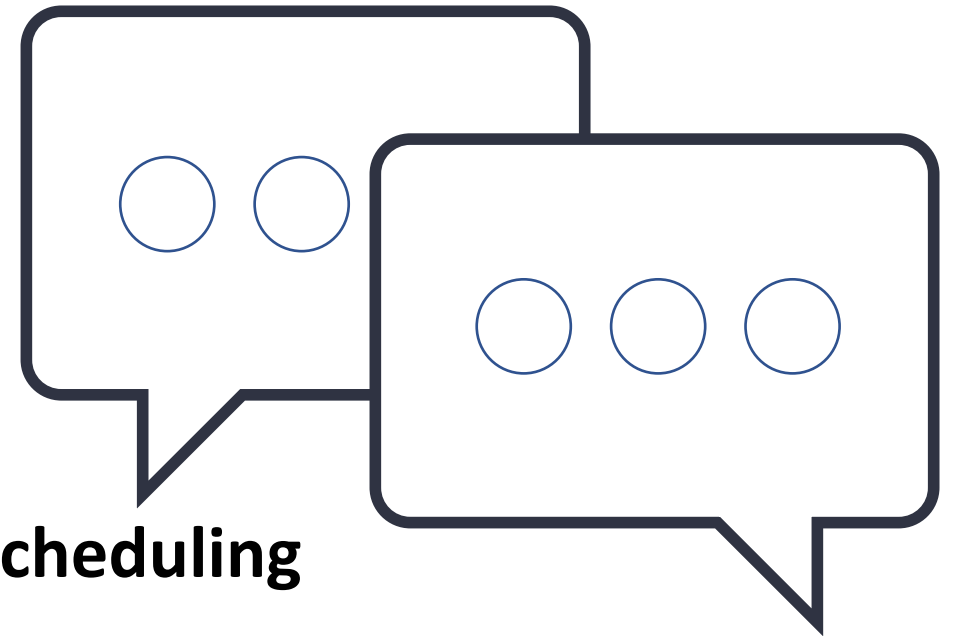


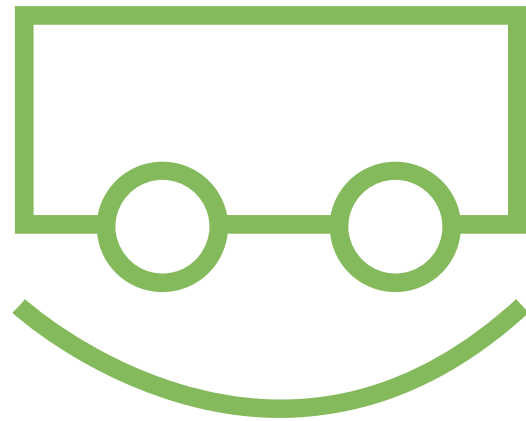


# ADDITIONAL QUESTIONS?

**Dennis Wrinn – Transit Planner**  
**dennis.wrinn@miamidade.gov**

**Linda Morris – Chief of Service Planning and Scheduling**  
**linda.morris@miamidade.gov**





**THANK  
YOU!**

