

Alice N. Bravo, P.E.

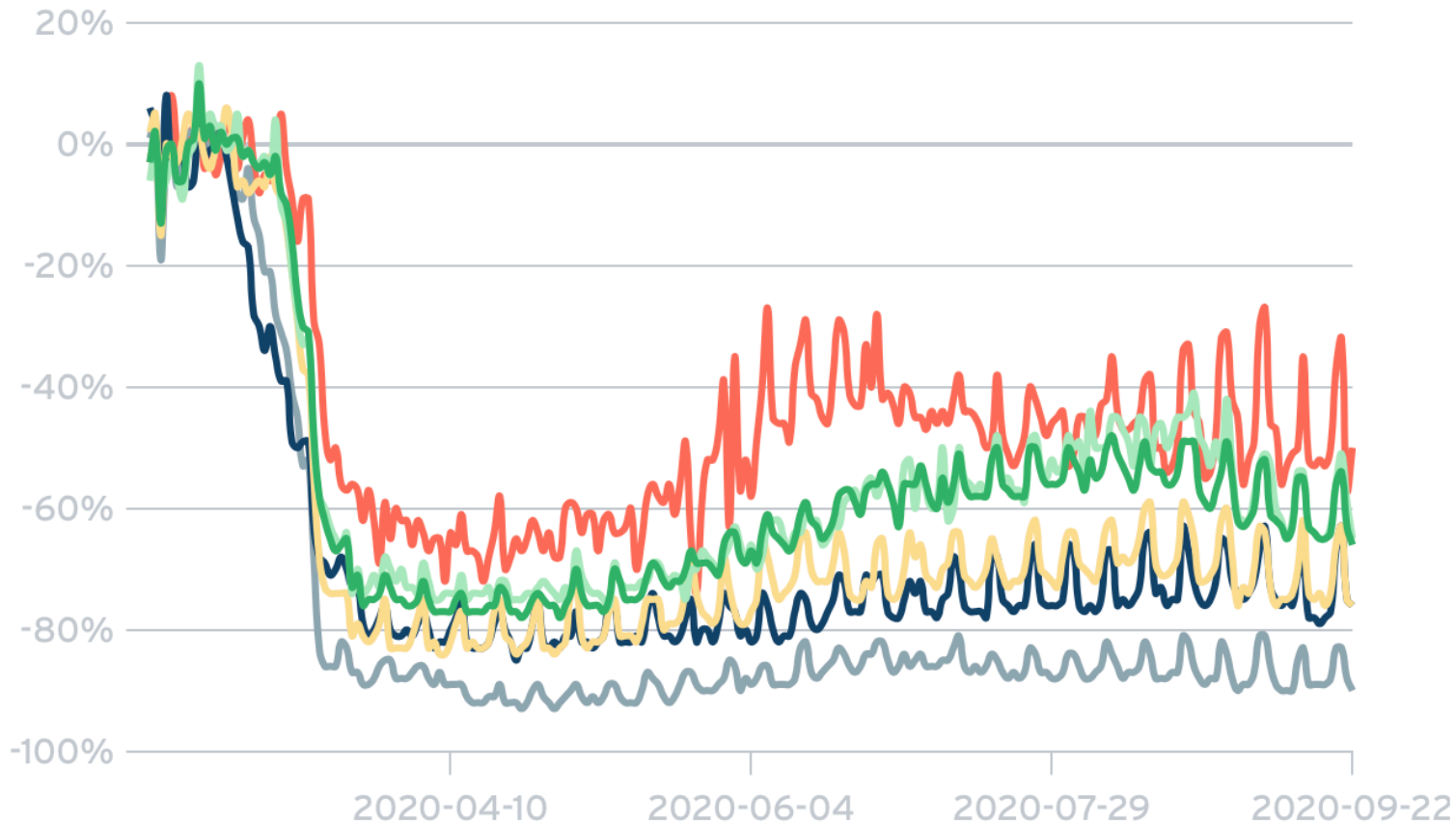
Director Department of
Transportation and Public Works



Change in Public Transportation Demand

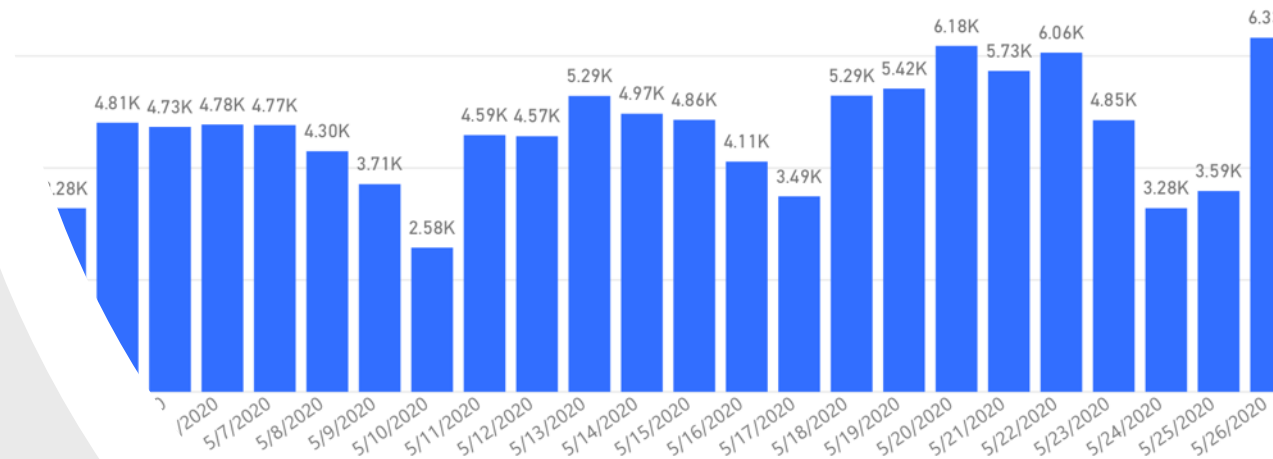
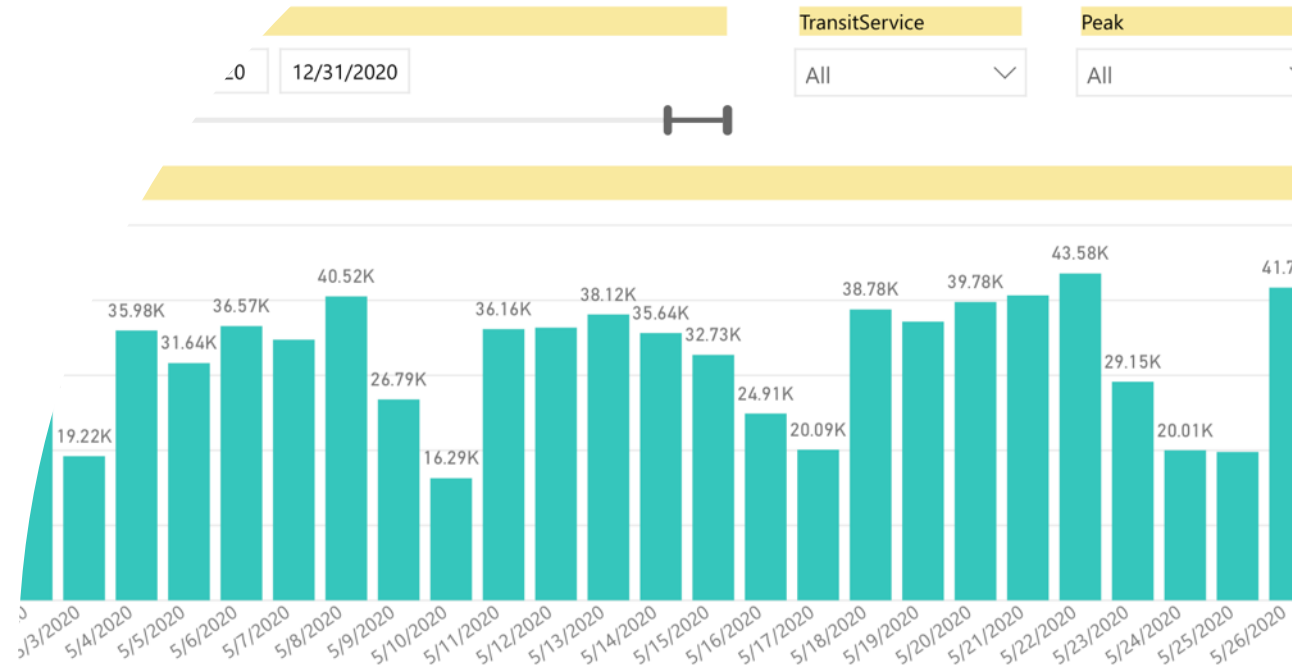
Compare to...

- ☒ All Cities
- ☒ New York City x
- ☒ CTA x
- ☒ King County Metro x
- ☒ MUNI - SFMTA x
- ☒ Miami-Dade Transit x



Change in public transit demand
transitapp.com/coronavirus

Up-to-date daily monitoring of transit ridership



Real-Time Passenger Loads

ed May 27 2020 22:47		r-0400 (EDT)				
	Bus #	Run	Apc Count	Direction	NextStop	
2:00	15115	5253	1	NORTHBOUND	NE 163 ST	
2:39:56	19247	3193	0	NORTHBOUND	DADELANE	
2:41:42	1650	3140	12	SOUTHBOUND	BUSWAY &	
22:41:51	151	5107	6	NORTHBOUND	SW 3 AV &	
22:41:59	41	3066	10	WESTBOUND	STEPHEN	
22:42:10	19	3209	1	SOUTHBOUND		
22:42:18	51	3143	6	SOUTHBOUND	BUSWAY &	
22:42:18	19	1279	0	NORTHBOUND		
22:42:31	201	5228	1	WESTBOUND	NW 186 ST	
2:42:32	19109	1051	2	SOUTHBOUND	SW 27 AV	
2:33	6170	5115	5	NORTHBOUND	NE 16 AV &	
2:13	18219	1143	6	EASTBOUND	HIALEAH D	
	19187	3191	7	SOUTHBOUND	SW 200 ST	
	18177		7	SOUTHBOUND	COLLINS A	



Safety Protocols & Procedures

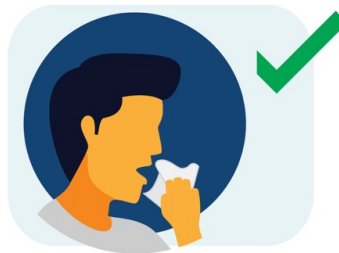
DURING AND POST COVID

Created a Robust Communication Strategy

CORONAVIRUS (COVID-19) SAFETY REQUIREMENT

WEAR A CLOTH FACE COVERING
and maintain social distancing
while riding transit*

**Miami-Dade County will continue to follow the latest guidance from the Centers for Disease Control and Prevention (CDC) and enforce Miami-Dade County and other applicable Emergency Orders.*



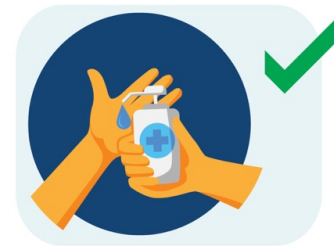
Cover your cough or sneeze with a tissue. If you don't have a tissue, cough or sneeze into your sleeve or elbow.



Avoid touching your eyes, nose, and mouth.



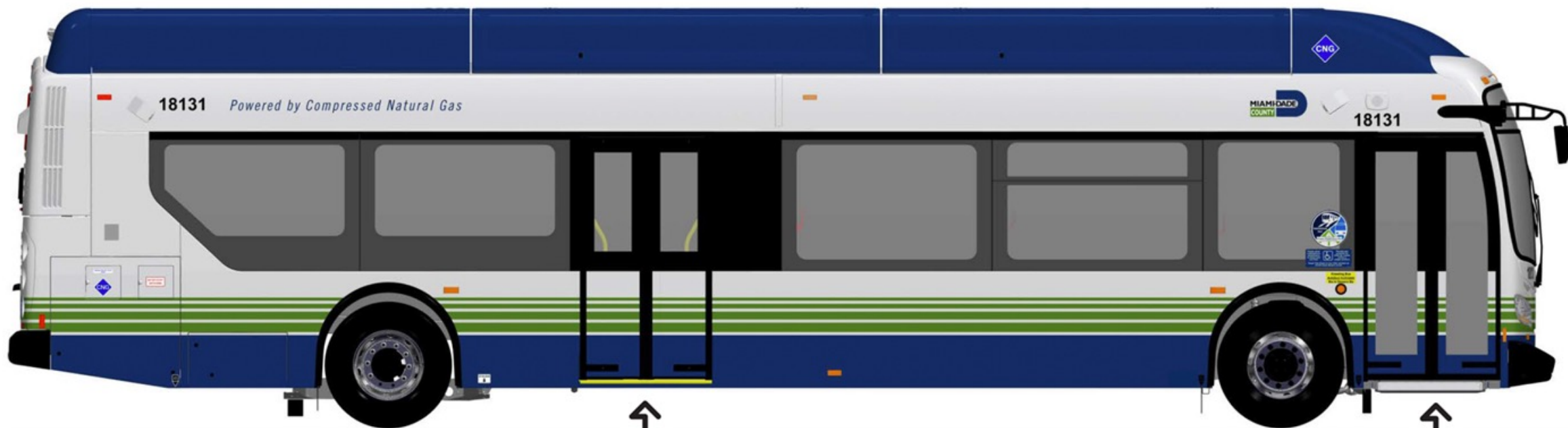
Wash your hands often with soap and water for at least 20 seconds.



Use hand sanitizer with at least 60% alcohol to help prevent the spread of germs.



Rear-Door Boarding in effect for Miami-Dade Transit Metrobus



All transit fares have been suspended until further notice. We urge riders to use public transportation for essential trips only.

REAR DOOR



All other riders

FRONT DOOR



Riders who require ramp/bus-kneeling



CORONAVIRUS (COVID-19) SAFETY REQUIREMENT

**WEAR A CLOTH FACE COVERING
and maintain social distancing
WHILE RIDING TRANSIT***

**Violators are subject to denial of
boarding, removal and/or
exclusion from the transit system.**



*Miami-Dade County will continue to follow the latest guidance from the Centers for Disease Control and Prevention (CDC) and enforce Miami-Dade County and other applicable Emergency Orders.



miamidade.gov/coronavirus

MEDIDAS DE SEGURIDAD OBLIGATORIAS ANTE EL CORONAVIRUS (COVID-19)

USE UNA MÁSCARA FACIAL DE TELA y mantenga la distancia social mientras viaja en el transporte público*

Los infractores están sujetos a que se les niegue subir al transporte público, ser excluidos o expulsados.

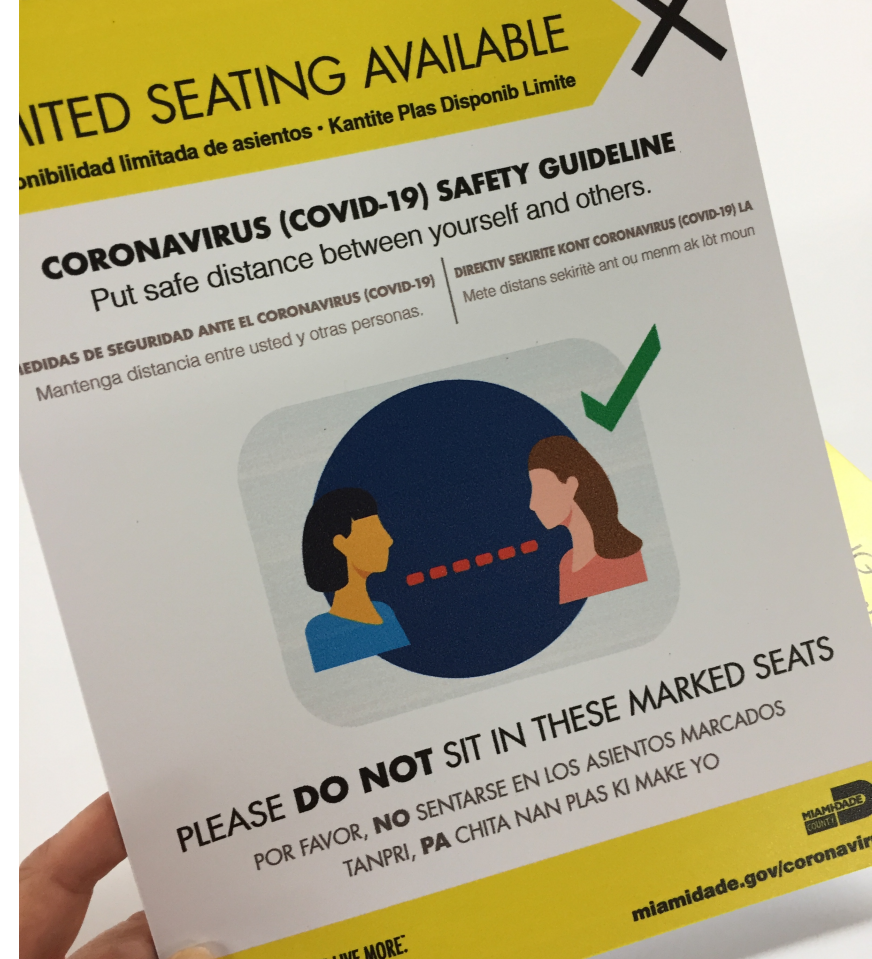
*El Condado de Miami-Dade seguirá cumpliendo con las últimas orientaciones de los Centros para el Control y la Prevención de las Enfermedades (CDC) e impondrá el cumplimiento de las Ordenes de Emergencia del Condado de Miami-Dade, así como otras órdenes pertinentes.

EGZIJANS SEKIRITE POU CORONAVIRUS (COVID-19)

POTE KOUVÊTI VIZAJ AN TWAL epi kenbe distans sosyal pandan vwayaj nan transpò piblik*

Vyolatè yo siseptib pou sibi refi anbakman, debakman ak/oswa eskliyon nan sistèm transpò piblik la.

*Kontè Miami-Dade ap kontinye swiv dènye direktiv Sant Kontwòl ak Prevensyon Maladi (CDC) yo epi mete an aplikasyon dekre egzekitif Kontè Miami-Dade de lòt dekre ki aplike yo.





Increased Deep Cleaning & Sanitation

DURING AND POST COVID MEASURES



Increased Cleaning on All Transit Vehicles and Facilities



Passenger Amenities
such as Bus Benches
and Bus Shelters in
UMSA are disinfected
and sanitized daily





Installed additional Hand Sanitizer Dispensers throughout the system

Hand sanitizer provided to all operators (refill at the garages)



Personal Protective Equipment

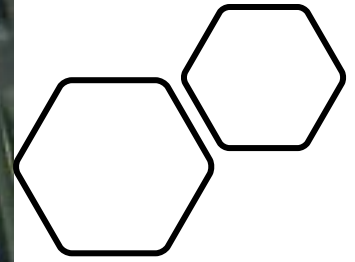
**DURING AND POST COVID MEASURES
TO PROTECT OUR PERSONNEL**



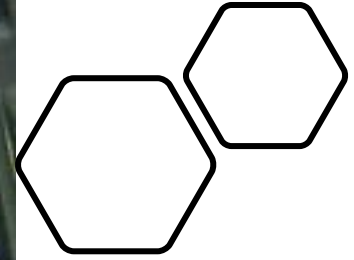
Taken steps to help protect our transit staff and create a safe space for all by providing Personal Protective Equipment (PPE) to all operators and maintenance at all divisions.

- Provided daily face mask to bus and rail operators (different types)
- Provided face shields to bus operators (one time)
- Provided daily gloves to bus and rail operators
- Provided daily disinfecting wipes to bus and rail operators
- Provided operations and maintenance staff with daily face mask (or as needed)
- Provided hand sanitizer to all operators (they are able to refill at the dispatcher's area)
- Installed tents and additional sitting areas to facilitate social distancing for bus operators and rail operators
- Implemented a mandatory temperature taking protocol at each of our facilities





**Plexiglass
on Buses**

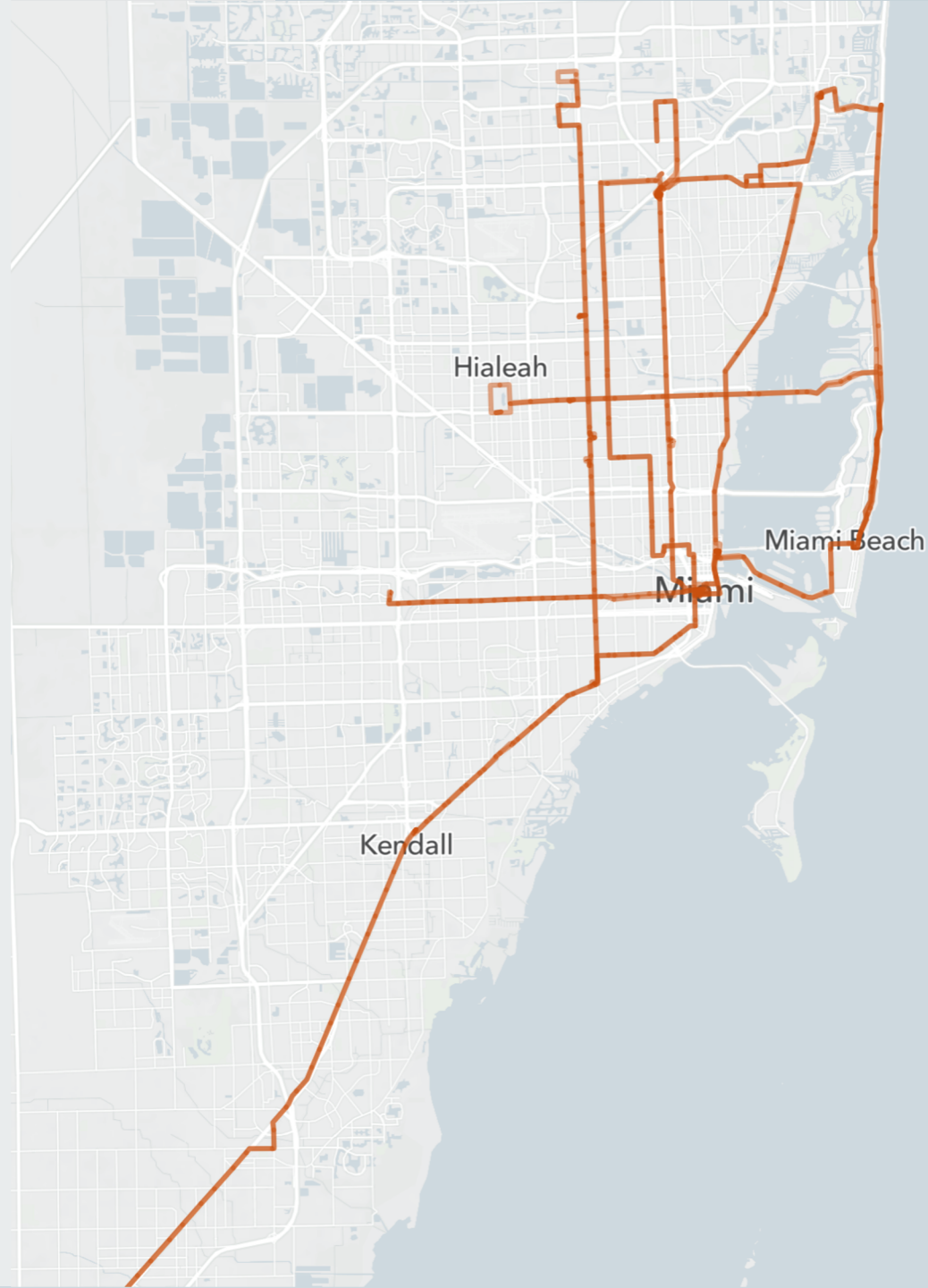



**Plexiglass
on Buses**



Introduction of Innovation & New Services



DURING AND POST COVID TIMES





GO NIGHTLY

NIGHTLY RIDE SERVICE FROM MIDNIGHT – 5 A.M.
AVAILABLE FOR ROUTES: 3, 11, 27, 38, 77, 112/L, 119/S, 246, & 500



GET THE LINK
Scan the QR code
or visit: t.uber.com/gonightly

OPEN UBER APP
Sign in or sign up.

GET RIDING
If your destination is within the coverage zone, "Confirm" your ride.




OPEN OR DOWNLOAD THE LYFT APP
Sign in or create an account

GO TO THE PROMOS SECTION
Accessible via the top left-hand menu.


ENTER CODE "GONIGHTLY"

GET RIDING
Ensure your destination is within the coverage zone and request your ride.



NO SMARTPHONE?
For help scheduling a ride, call

786-469-5555




ACCESSIBLE RIDES
To request a wheelchair-accessible vehicle, call


305-871-1111

Note: Limited to two trips per night per person;
only valid within a quarter mile of each route alignment.

For more information: GoNightly.miamidade.gov



@GoMiamiDade



UNLEASH^{live}

People now: 5

Groups: 0

Biggest group: 0



INNOVATIVE SERVICE DELIVERY MODEL



ON-DEMAND TRANSIT

- Increase accessibility by adding flexible on-demand services
- Increase service coverage with multiple virtual stops
- Maximize fleet utilization by allowing “right-sizing” of vehicles based on real-time trip demand
- Reduce waiting and travel times
- Enhance customer experience
- Expand MDT services
- Build partnerships

ON-DEMAND TRANSIT

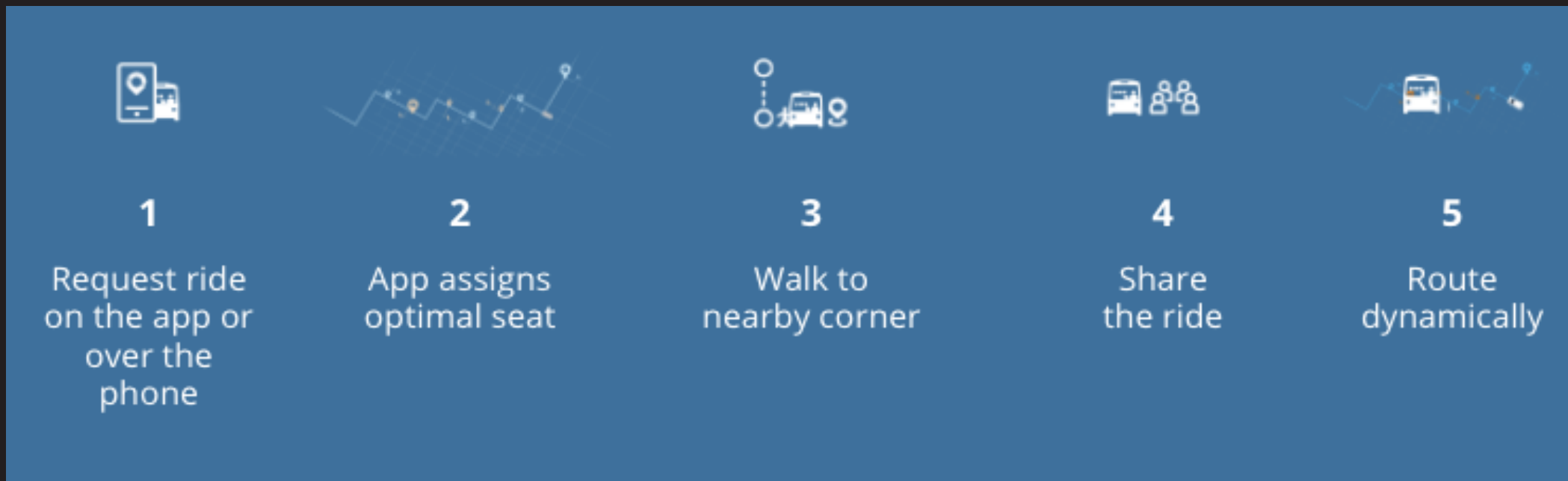
- **WHAT:** Miami-Dade will deploy real-time on-demand technology (like Uber and Lyft), using small vehicles, for dynamically routed on-demand transit to provide **shared, near door-to-door rides** connecting with major transit stations and other destinations within service zones.
- **WHO:** Private on-demand service operator, Via Inc., contracted by Miami-Dade.
- **WHEN:** Starting **October 28, 2020**

INITIAL SERVICE AREAS



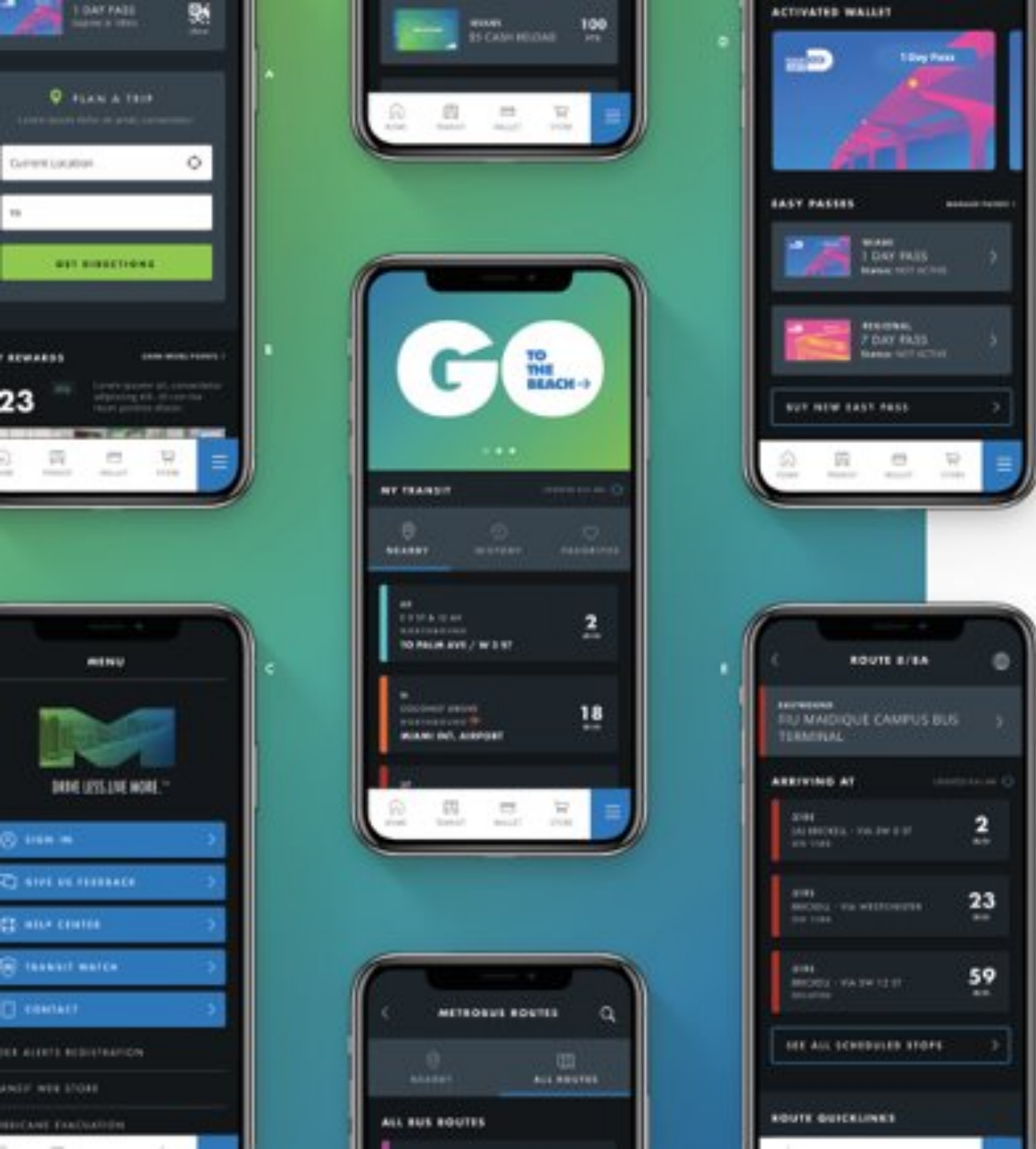
Staggered deployments: Deployments in Dadeland (Dadeland South, Dadeland North and South Miami Metrorail Stations) and Town of Cutler Bay areas in October 2020. Deployments in Civic Center Metrorail Station and West Dade areas in December 2020.

HOW THE SERVICE WORKS



ON-DEMAND TRANSIT

- **Short ride** for faster trips and short wait times.
- **Weekday** service.
- **Book, track and pay** a ride using a smartphone app (Call center option available).
- **Fleet** with wheelchair accessible vehicles provided by vendor and sourced through Avis partnership.
- **Independent** local contractor for drivers.
- **Integrated ticketing (payment)** to allow use of smartphone app to pay ride with credit card, debit card, or prepaid cards, including EASY Card. Fare in accordance with Miami-Dade Transit Passenger Fare Structure, regular (\$2.25) or discounted (\$1.25).
- **Free rides until March 2020** as Introductory service.



ONE experience

Journey Planning
Real-Time Tracking
Mobile Barcode
Account Management
Rewards Program
Transit Watch (safety)