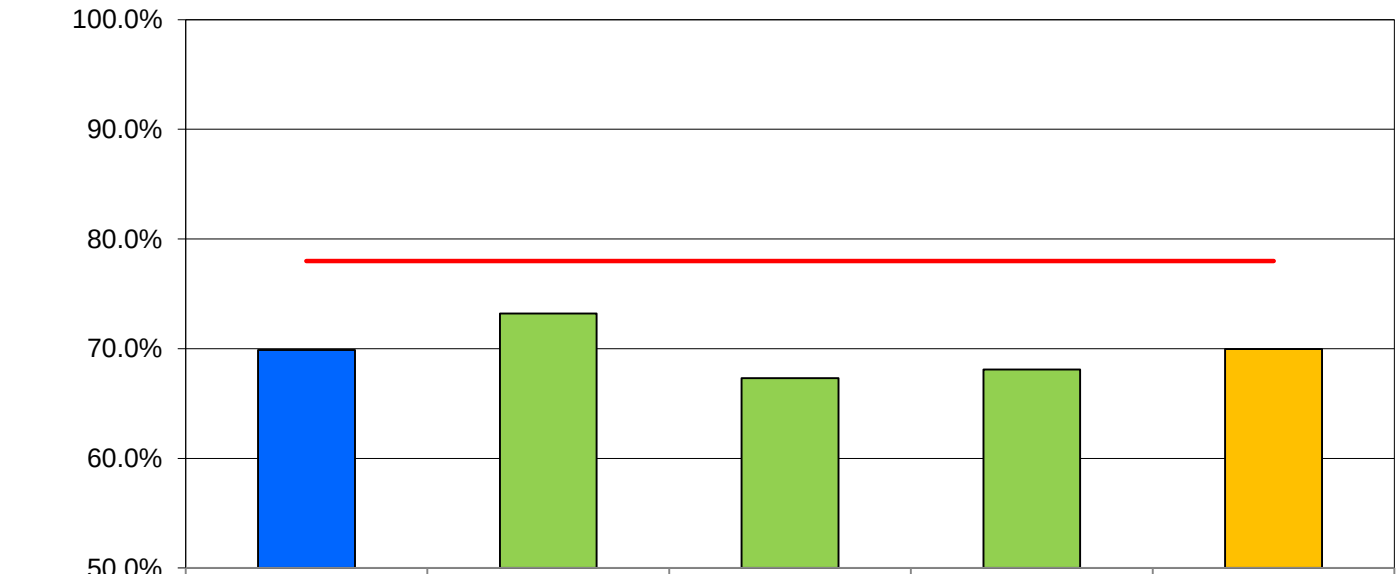
Miami-Dade Transit

FY 2019

Second Quarter Performance Report

DTPW
Miami-Dade County
Department of Transportation and Public Works

Bus On-Time Performance

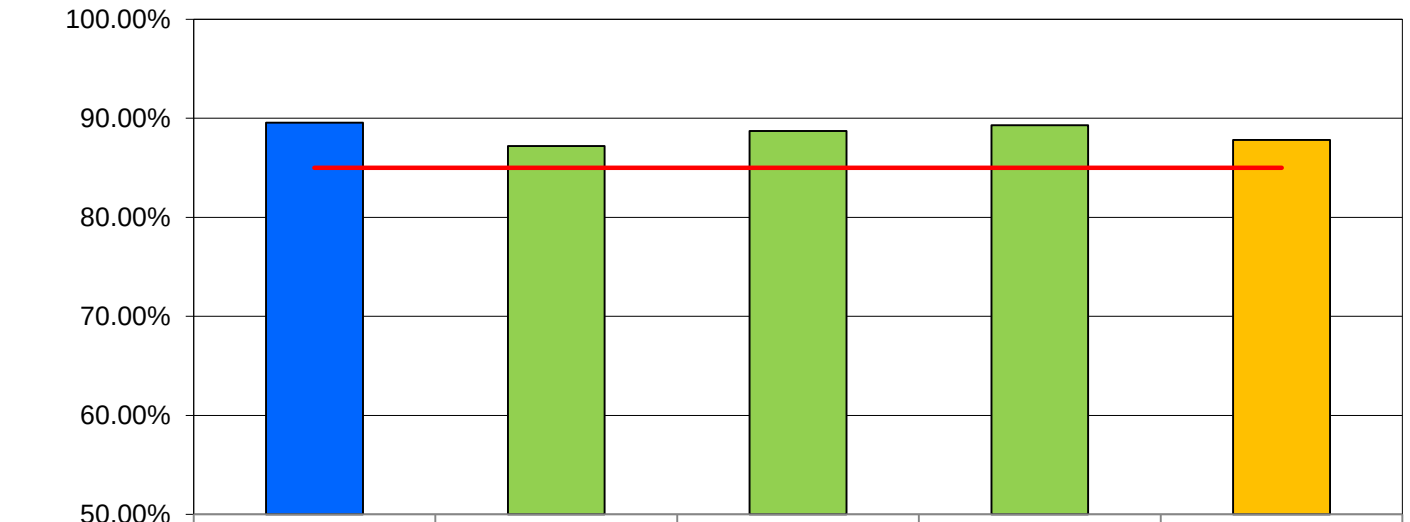


	FY '18 Avg	Jan-19	Feb-19	Mar-19	FY '19 Avg
Bus OTP	69.9%	73.2%	67.3%	68.1%	70.0%
Goal	78.0%	78.0%	78.0%	78.0%	78.0%

Rail On-Time Performance

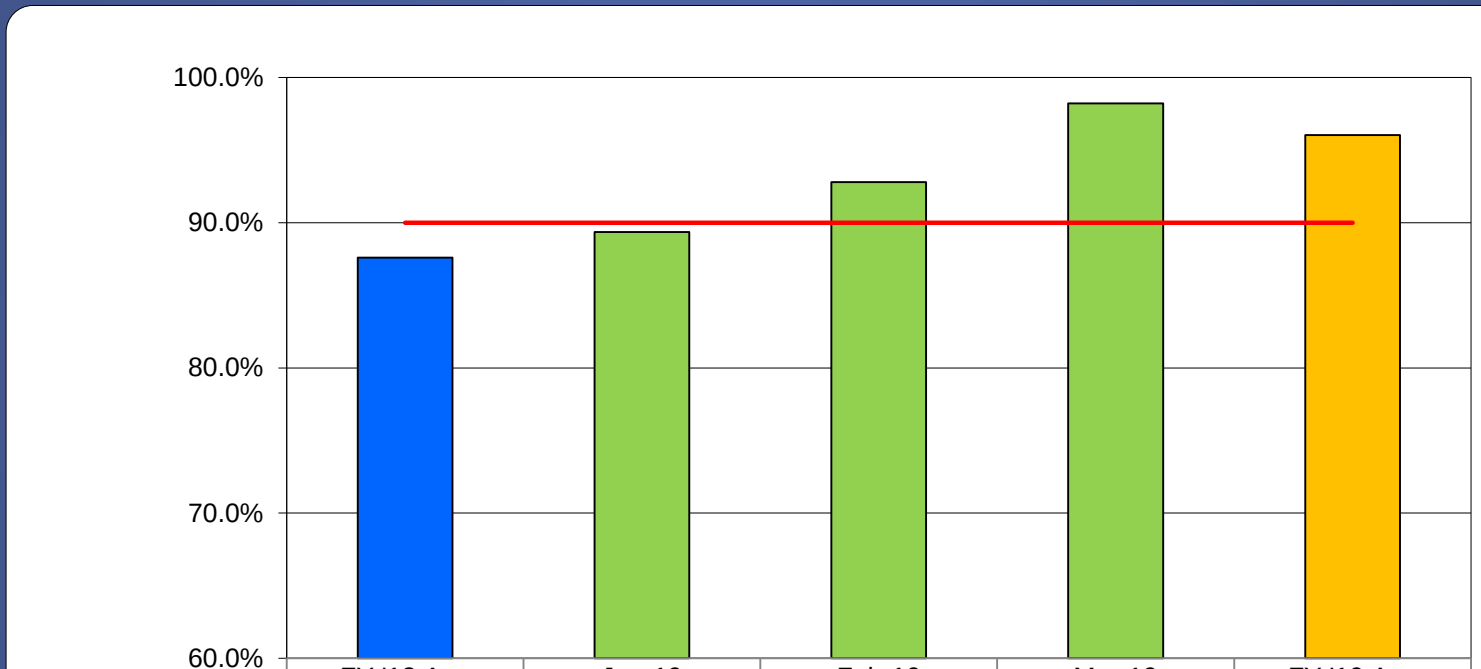
	FY '18 Avg	Jan-19	Feb-19	Mar-19	FY '19 Avg
Rail OTP	76.8%	94.1%	96.2%	95.2%	92.4%
Goal	95.0%	95.0%	95.0%	95.0%	95.0%

STS On-Time Performance



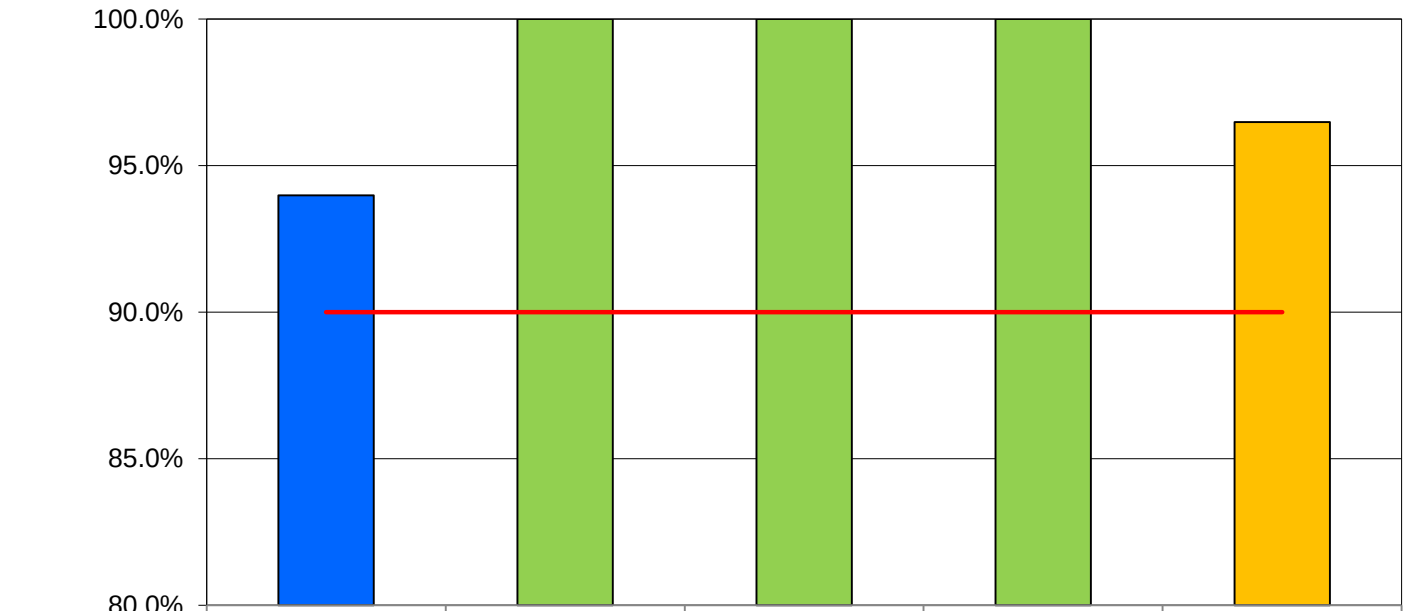
	FY '18 Avg	Jan-19	Feb-19	Mar-19	FY '19 Avg
STS OTP	89.57%	87.20%	88.71%	89.29%	87.82%
Goal	85.0%	85.0%	85.0%	85.0%	85.0%

Bus Preventive Maintenance On-Time Adherence



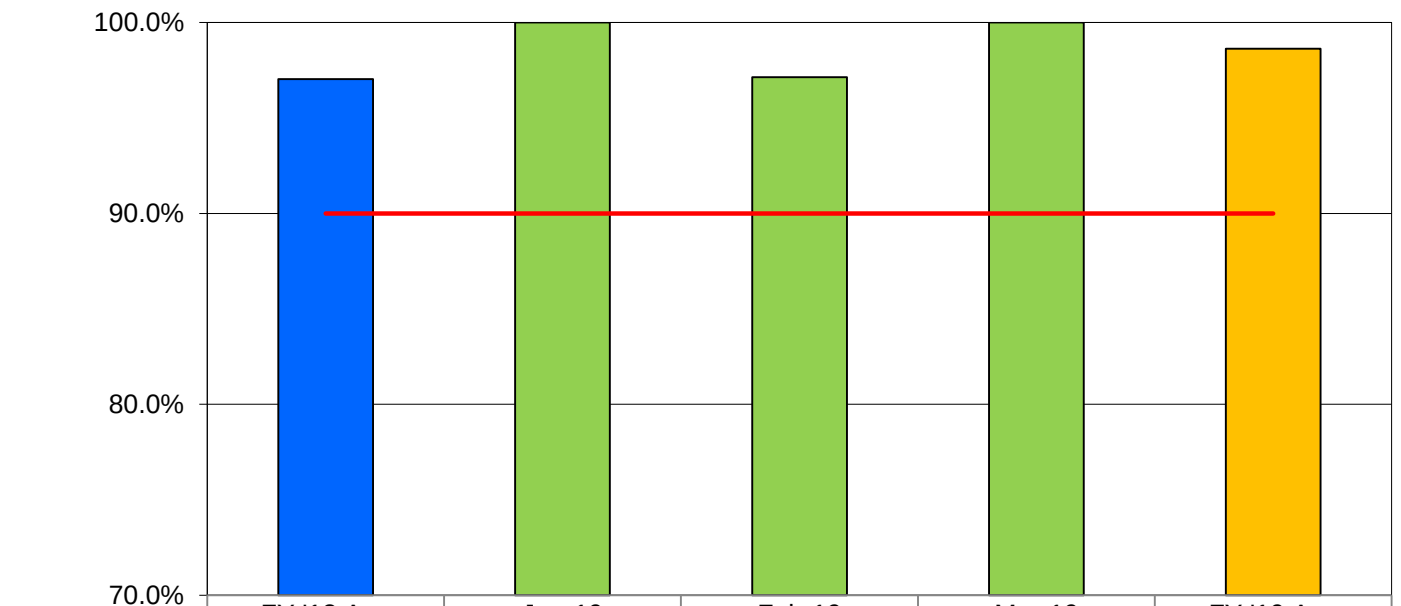
	FY '18 Avg	Jan-19	Feb-19	Mar-19	FY '19 Avg
Bus PM Adherence	87.6%	89.4%	92.8%	98.2%	96.0%
Goal	90.0%	90.0%	90.0%	90.0%	90.0%

Rail Preventive Maintenance On-Time Adherence



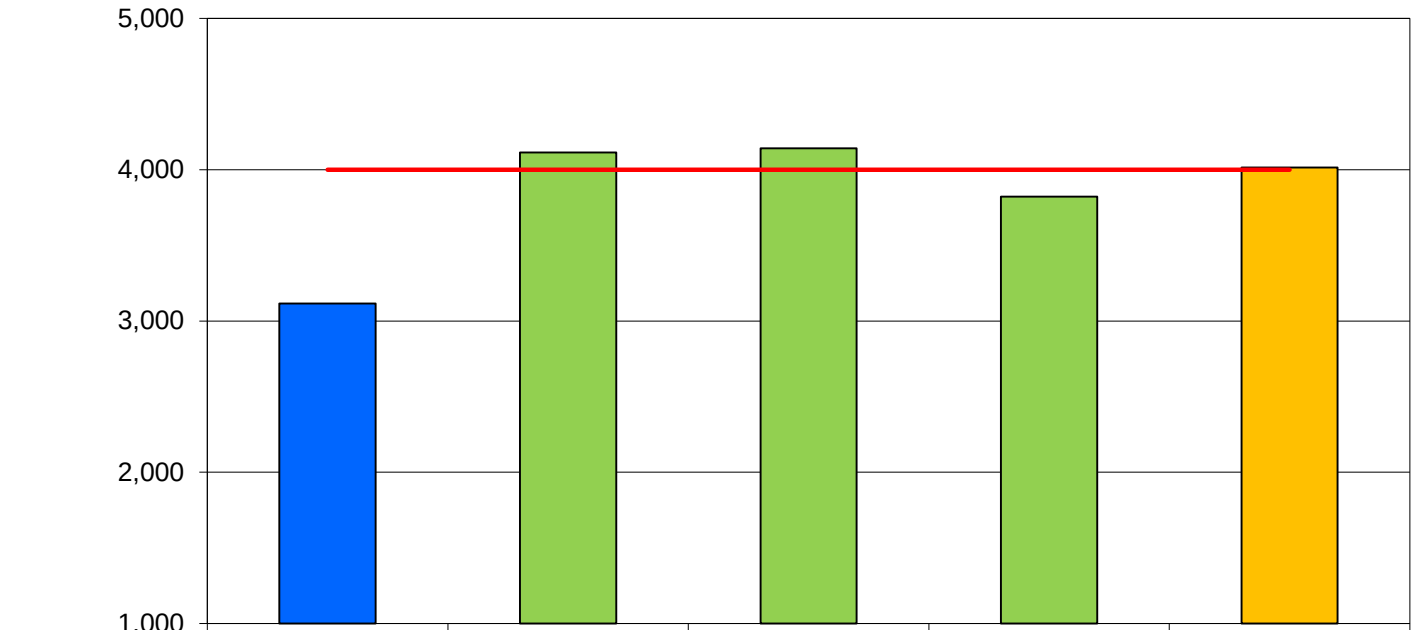
	FY '18 Avg	Jan-19	Feb-19	Mar-19	FY '19 Avg
Rail PM Adherence	94.0%	100.0%	100.0%	100.0%	96.5%
Goal	90.0%	90.0%	90.0%	90.0%	90.0%

Mover Preventive Maintenance On-Time Adherence



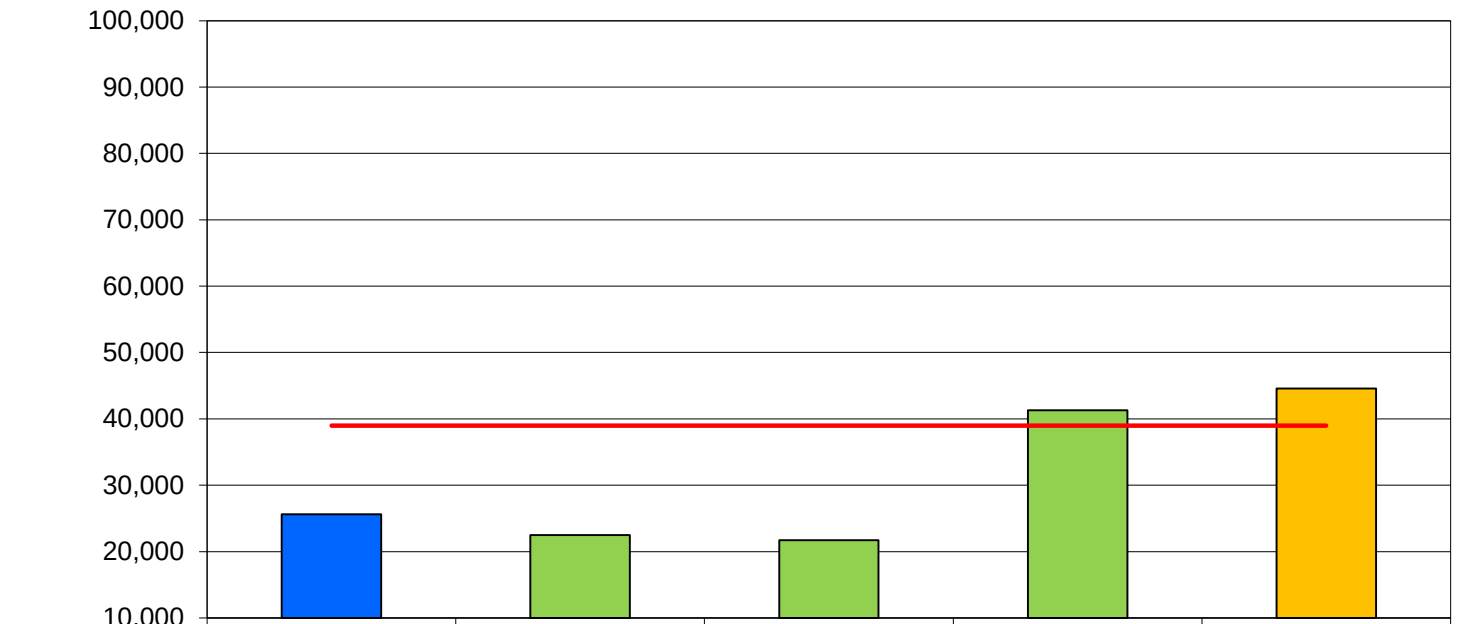
	FY '18 Avg	Jan-19	Feb-19	Mar-19	FY '19 Avg
Mover PM Adherence	97.0%	100.0%	97.1%	100.0%	98.6%
Goal	90.0%	90.0%	90.0%	90.0%	90.0%

Bus Mean Distance Between Failures



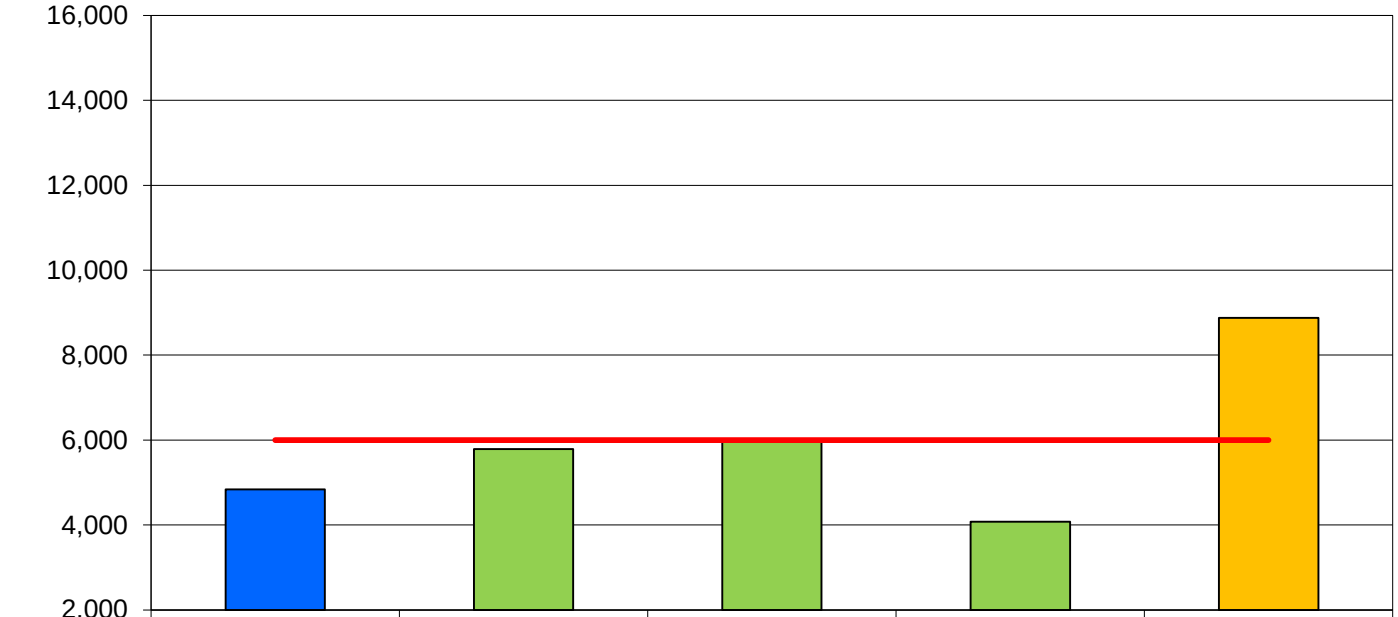
	FY '18 Avg	Jan-19	Feb-19	Mar-19	FY '19 Avg
Bus MDBF	3,117	4,113	4,142	3,823	4,015
Goal	4,000	4,000	4,000	4,000	4,000

Rail Mean Distance Between Failures



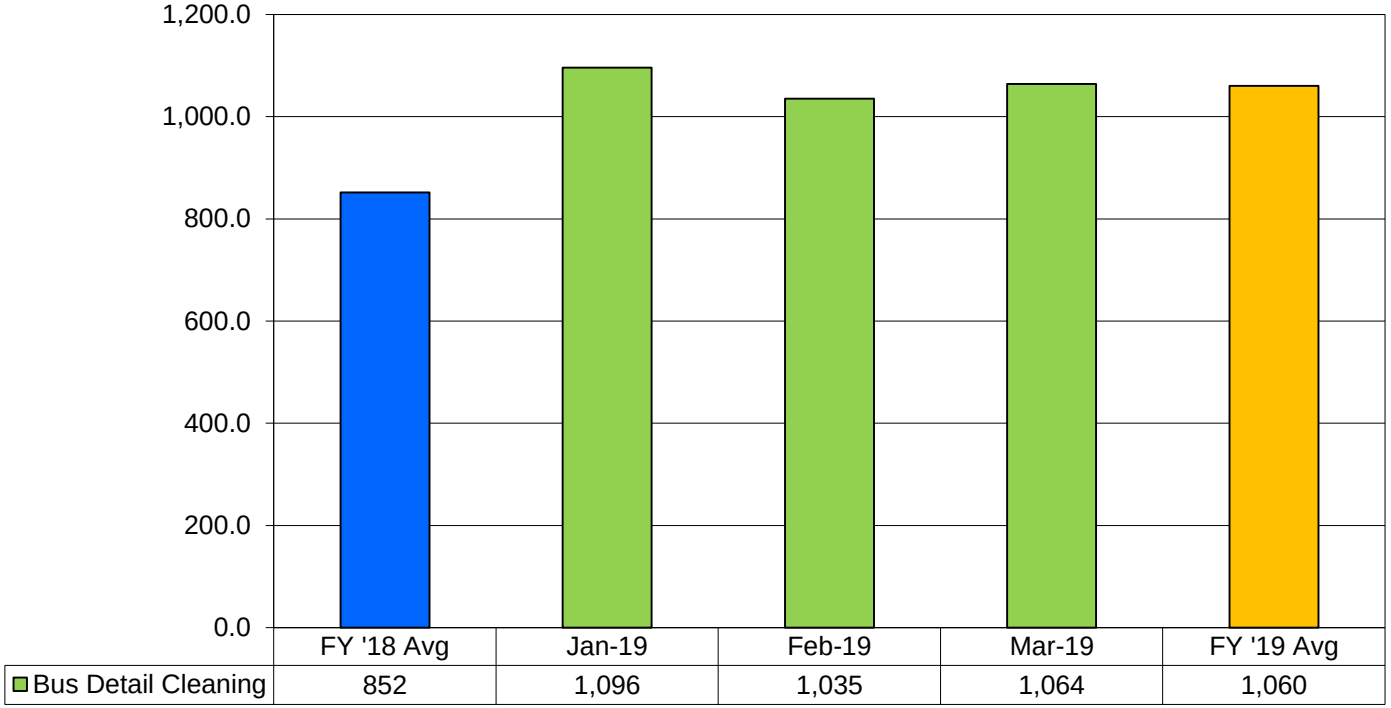
	FY '18 Avg	Jan-19	Feb-19	Mar-19	FY '19 Avg
Rail MDBF	25,597	22,491	21,736	41,311	44,560
Goal	39,000	39,000	39,000	39,000	39,000

Mover Mean Distance Between Failures



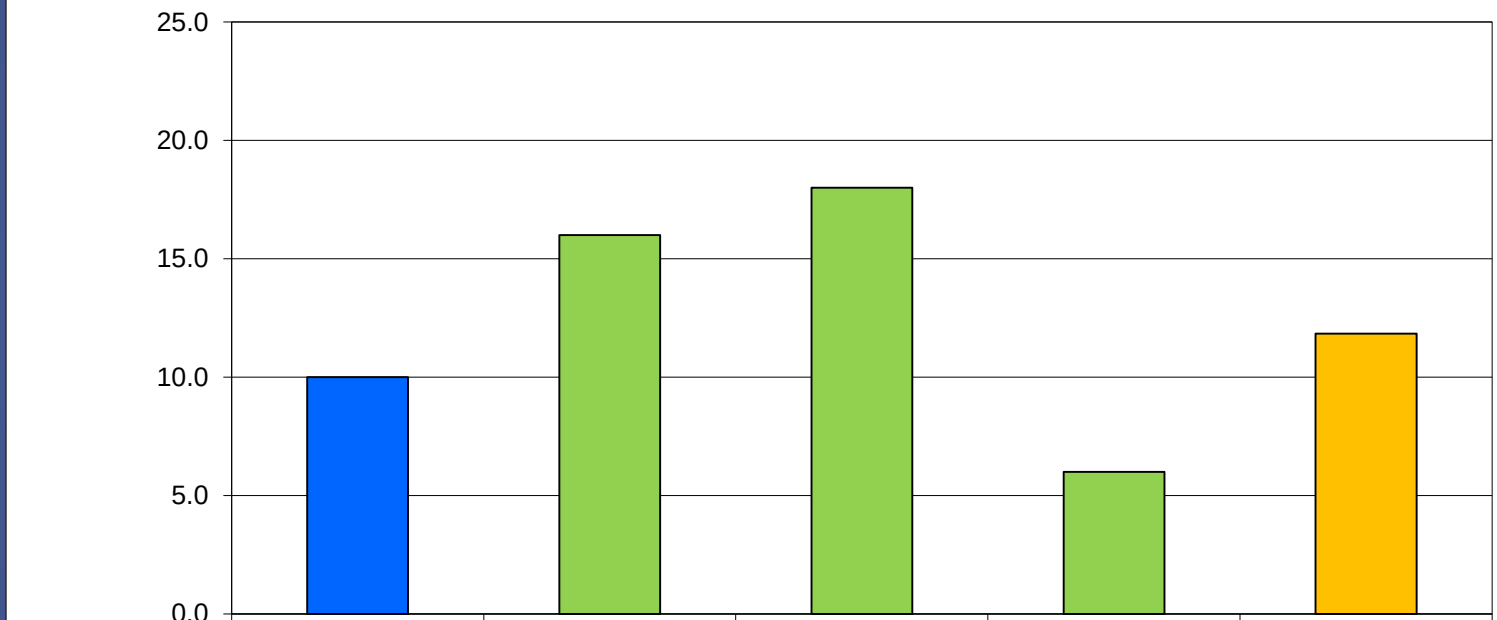
	FY '18 Avg	Jan-19	Feb-19	Mar-19	FY '19 Avg
Mover MDBF	4,837	5,786	6,003	4,079	8,876
Goal	6,000	6,000	6,000	6,000	6,000

Monthly Bus Detail Cleaning

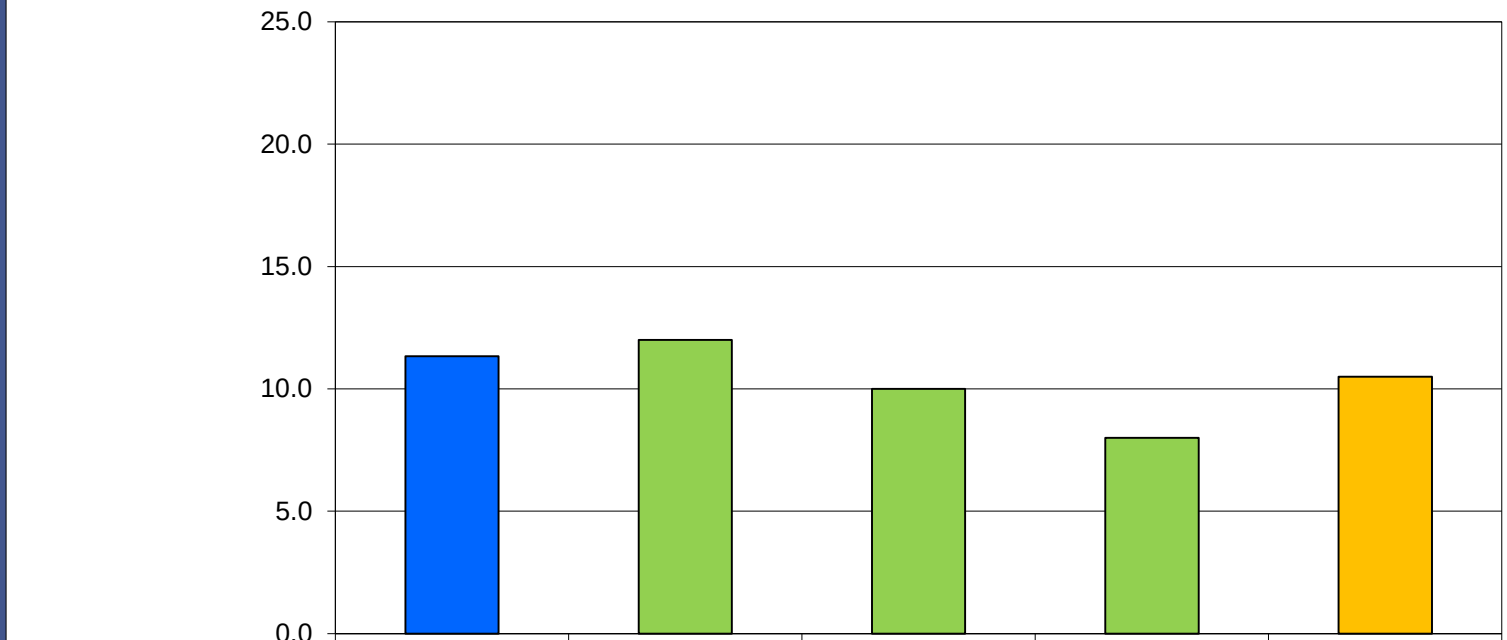


	FY '18 Avg	Jan-19	Feb-19	Mar-19	FY '19 Avg
Bus Detail Cleaning	852	1,096	1,035	1,064	1,060

Monthly Rail Detail Cleaning

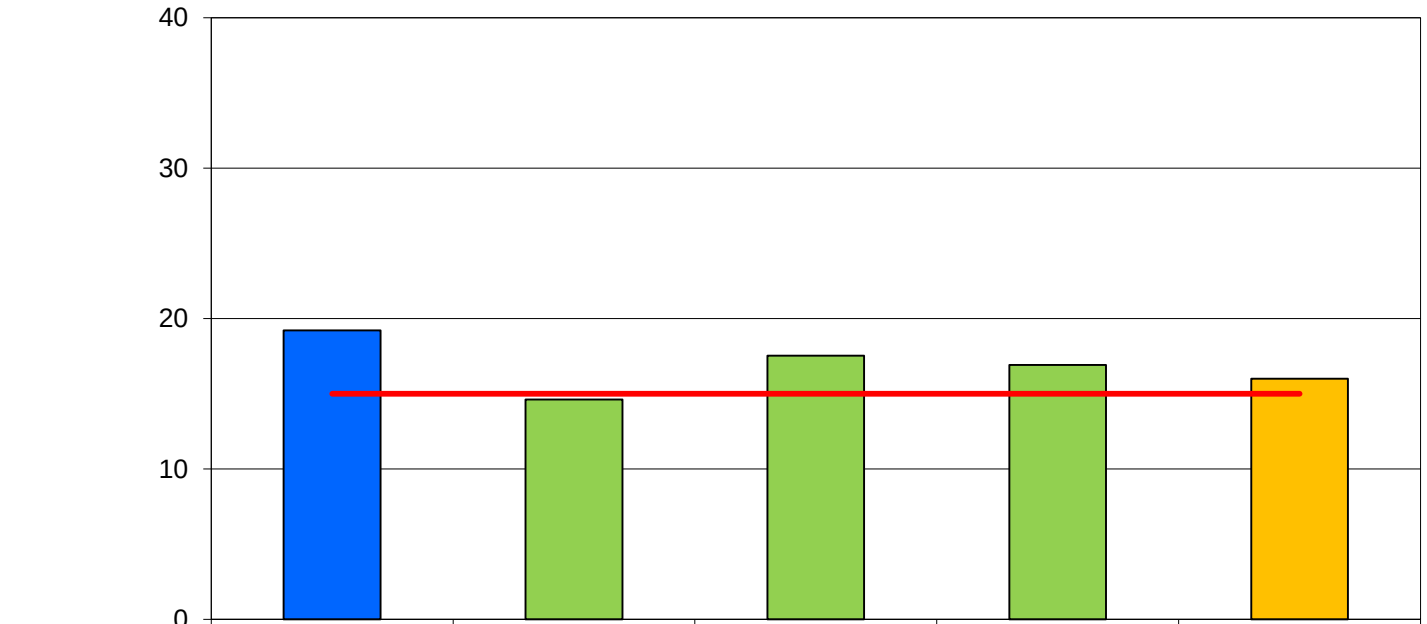


Monthly Mover Detail Cleaning



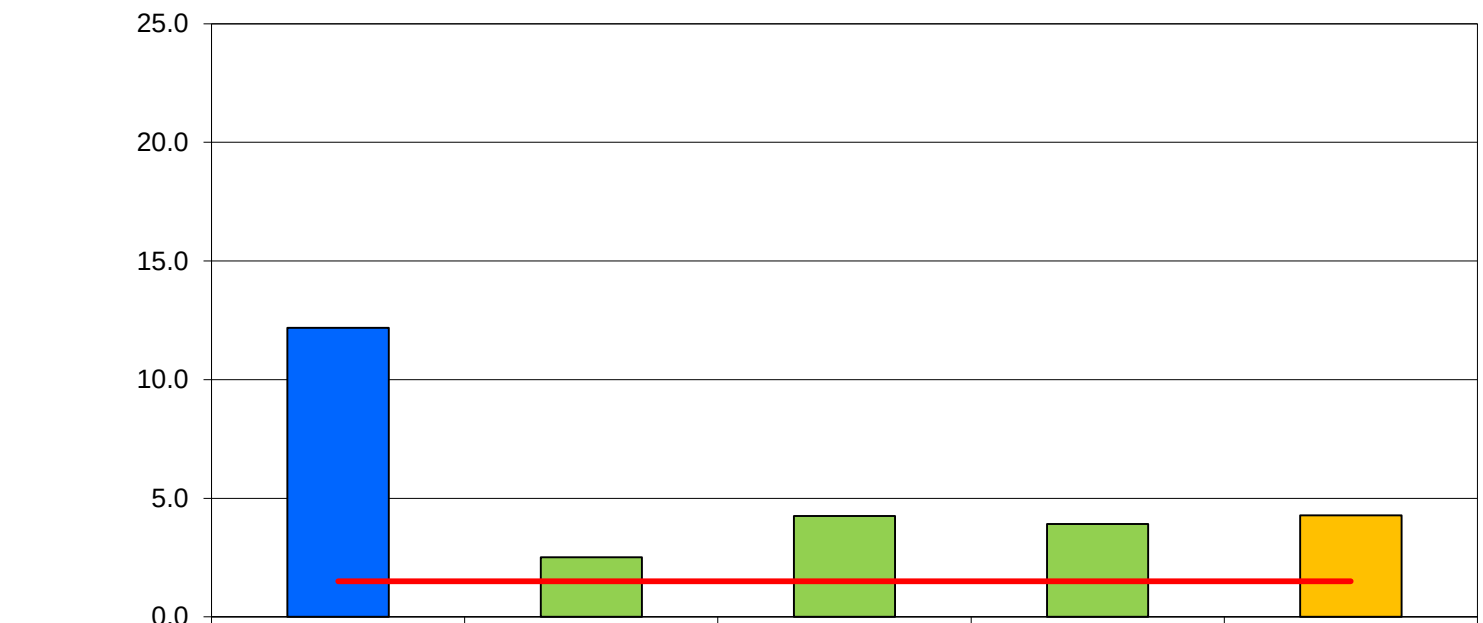
	FY '18 Avg	Jan-19	Feb-19	Mar-19	FY '19 Avg
Mover Detail Cleaning	11	12	10	8	11

Bus Complaints per 100k Boardings



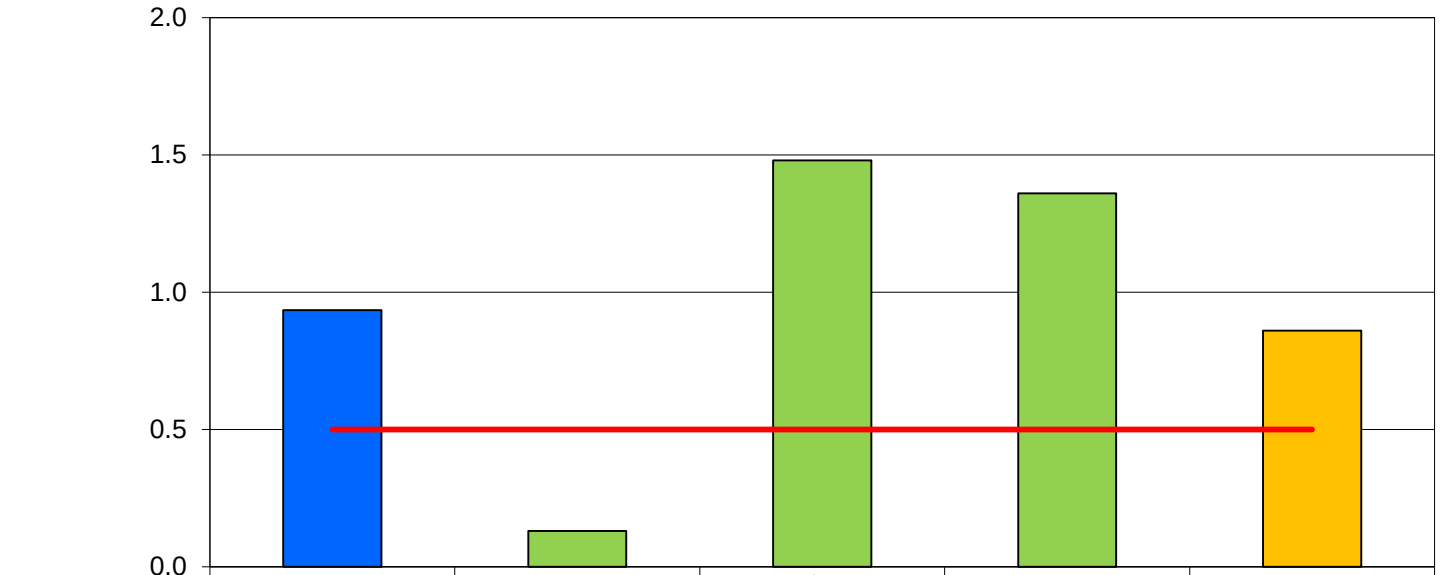
	FY '18 Avg	Jan-19	Feb-19	Mar-19	FY '19 Avg
Complaints	19.21	14.61	17.53	16.92	16.00
Goal	15	15	15	15	15

Rail Complaints per 100k Boardings



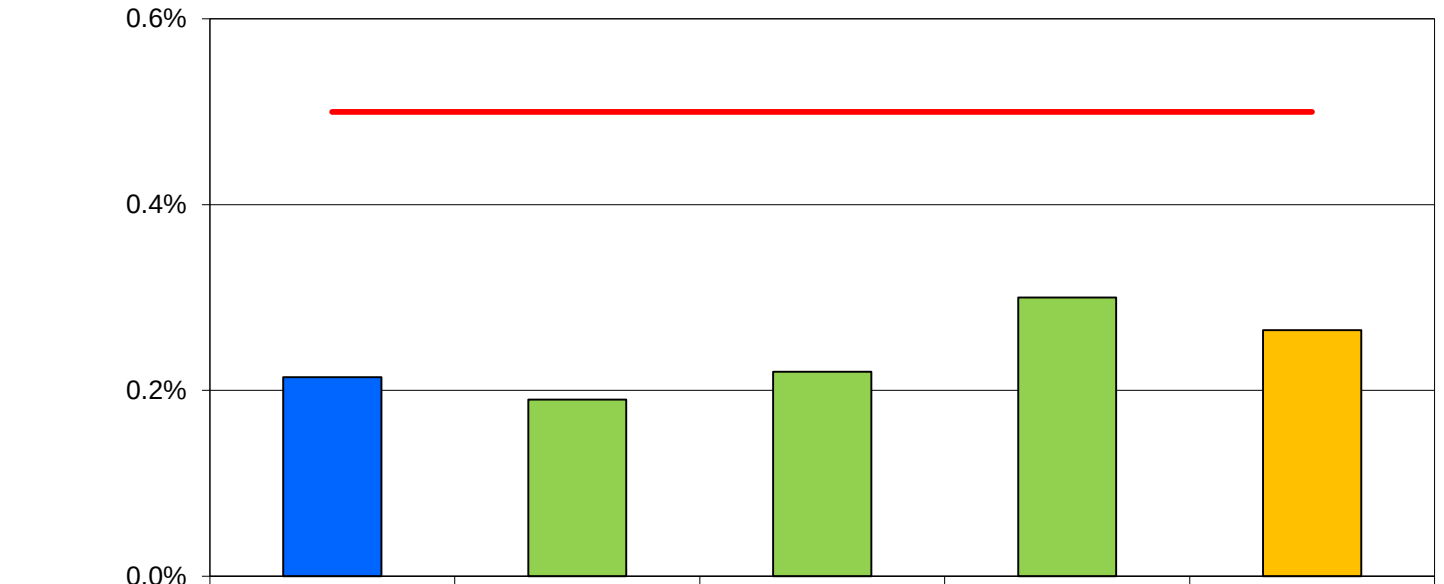
	FY '18 Avg	Jan-19	Feb-19	Mar-19	FY '19 Avg
Complaints	12.19	2.52	4.26	3.92	4.28
Goal	1.5	1.5	1.5	1.5	1.5

Mover Complaints per 100k Boardings



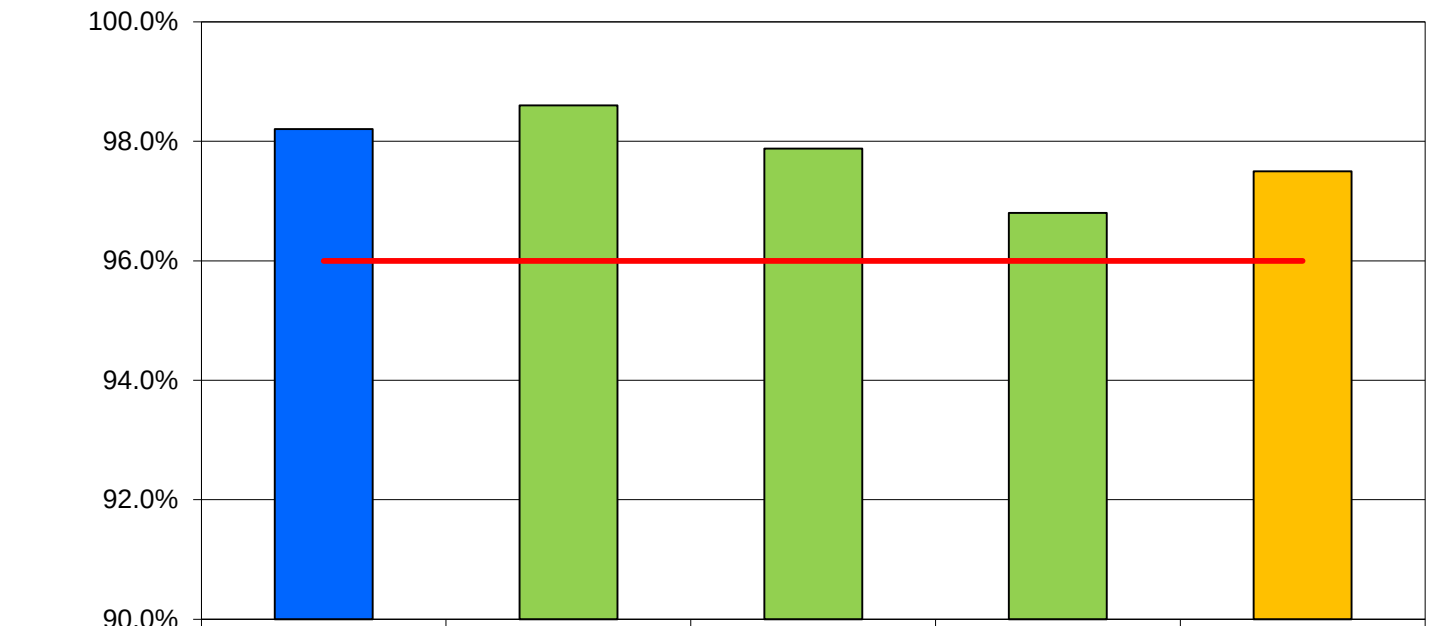
	FY '18 Avg	Jan-19	Feb-19	Mar-19	FY '19 Avg
Complaints	0.94	0.13	1.48	1.36	0.86
Goal	0.5	0.5	0.5	0.5	0.5

STS Complaints per 100k Boardings



	FY '18 Avg	Jan-19	Feb-19	Mar-19	FY '19 Avg
STS Complaints	0.21%	0.19%	0.22%	0.30%	0.27%
Goal	0.50%	0.50%	0.50%	0.50%	0.50%

Elevator Availability

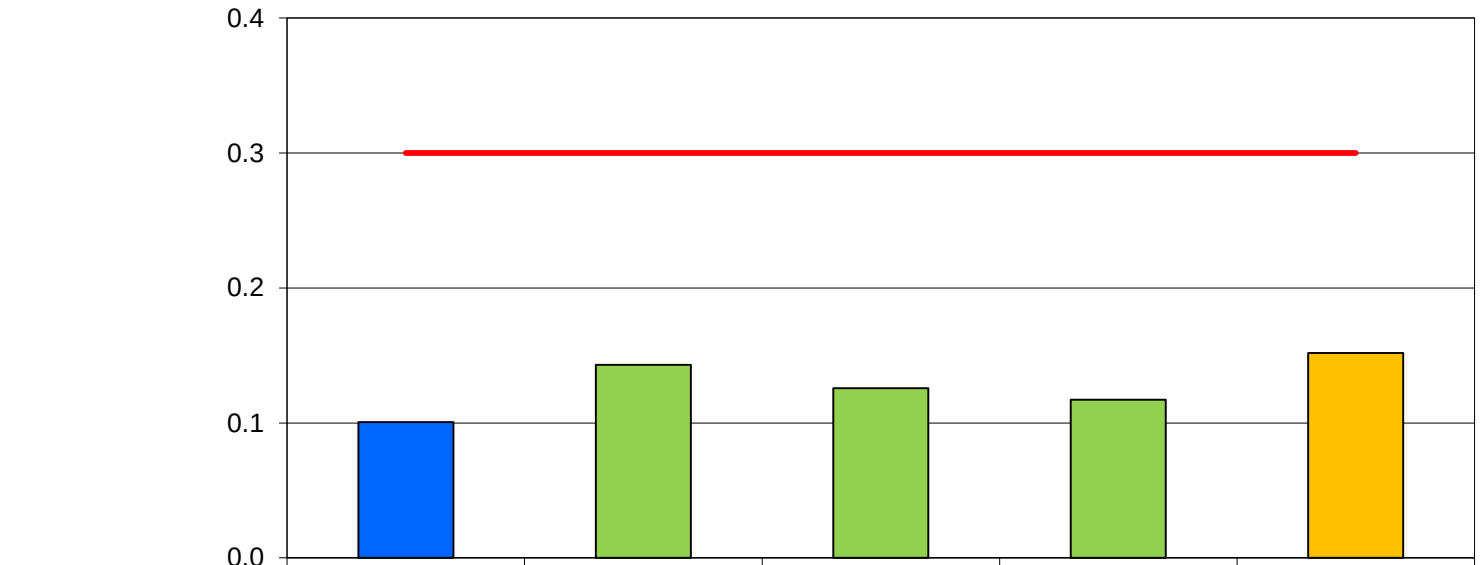


	FY '18 Avg	Jan-19	Feb-19	Mar-19	FY '19 Avg
Elevator Availability	98.2%	98.6%	97.9%	96.8%	97.5%
Goal	96.0%	96.0%	96.0%	96.0%	96.0%

Escalator Availability

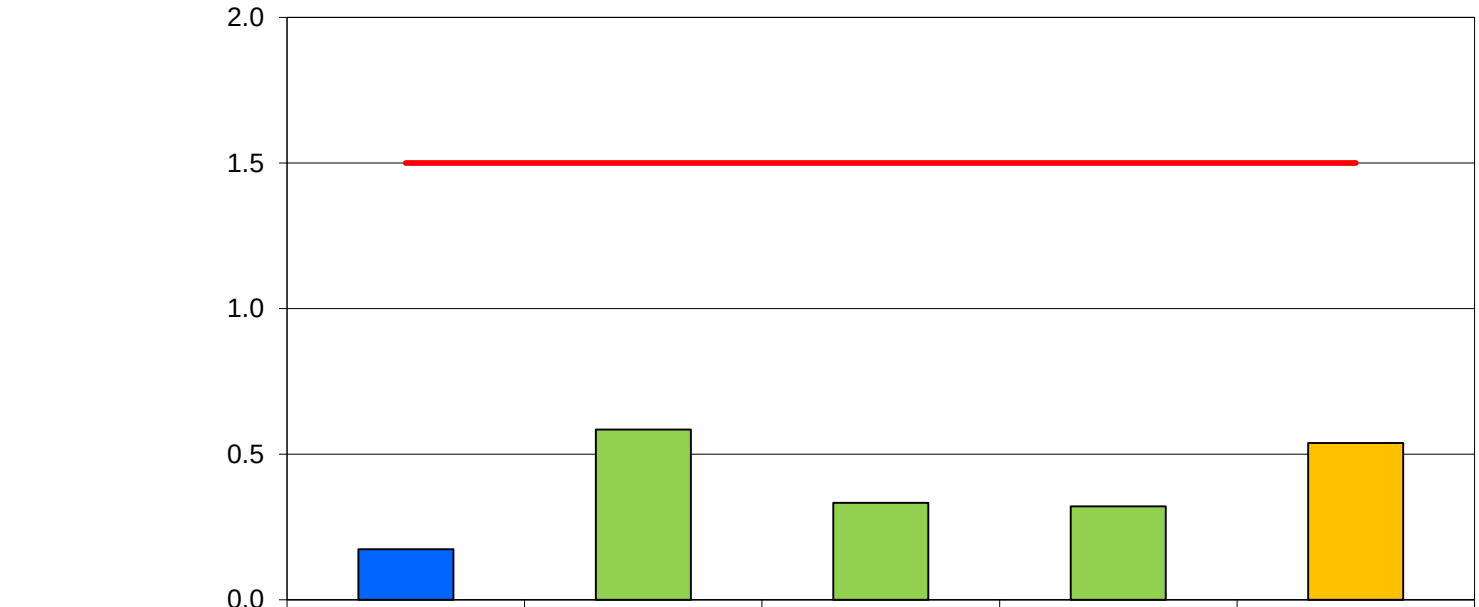
	FY '18 Avg	Jan-19	Feb-19	Mar-19	FY '19 Avg
Escalator Availability	96.8%	97.6%	98.3%	95.9%	97.2%
Goal	95.0%	95.0%	95.0%	95.0%	95.0%

Metrobus Part 1 Crimes per 100k Passengers



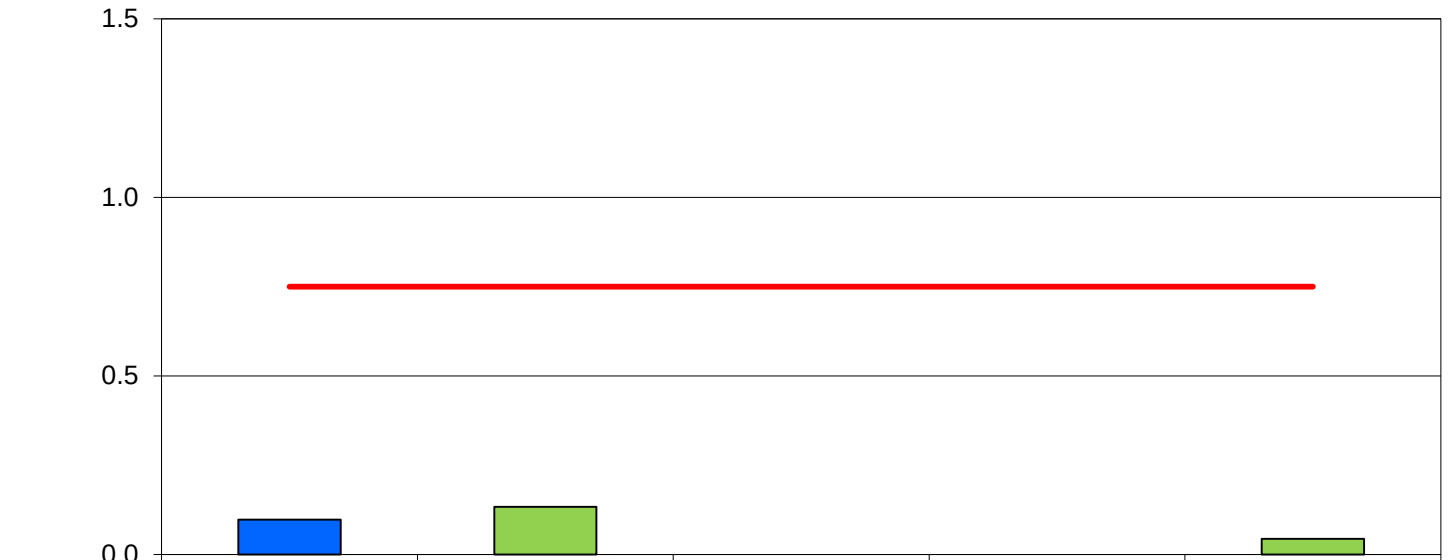
	FY '18 Avg	Jan-19	Feb-19	Mar-19	FY '19 Avg
Bus Part1 Crimes	0.10	0.14	0.13	0.12	0.15
Goal	0.30	0.30	0.30	0.30	0.30

Metrorail Part 1 Crimes per 100k Passengers



	FY '18 Avg	Jan-19	Feb-19	Mar-19	FY '19 Avg
Rail Part1 Crimes	0.17	0.59	0.33	0.32	0.54
Goal	1.50	1.50	1.50	1.50	1.50

Metromover Part 1 Crimes per 100k Passengers



	FY '18 Avg	Jan-19	Feb-19	Mar-19	FY '19 Avg
Mover Part1 Crimes	0.10	0.13	0.00	0.00	0.04
Goal	0.75	0.75	0.75	0.75	0.75