Evacuation Centers and COVID-19 FAQ

- **COVID-19 Changes for Employees:**
  - **Screening**
    - Employees will be screened using both temperature checks and symptom checklist.
    - Employees will be given a wristband that will identify that they’ve passed the screening process.
    - Employees can and should expect to be screened at the beginning of each of their assigned shifts.
  - **Personal Protective Equipment (PPE)**
    - Protective masks, gloves, isolation gowns, face shields and goggles will be available for use by the employees.
    - PPE will be sent with the evacuation center supplies
    - PPE will be part of the evacuation center (EC) inventory
    - If staff notice a shortage in PPE, they should have the Evacuation Center Manager (ECM) or Assistant Manager (AECM) request additional supplies from the Evacuation Center Command Unit (ECCU).
    - Not all PPE is required by all employees. Isolation gowns, face shields, masks and gloves should be used by employees who are dealing with potentially ill evacuees.
    - Hand Sanitizer will be placed throughout the evacuation center.
  - **Isolation**
    - Each evacuation center will have isolation areas for evacuees who present with a fever or display COVID-19 related symptoms.
    - Evacuees in isolation will be brought their meals and will use bathrooms closest to the isolation rooms.
  - **Staffing**
    - Evacuees will have 36 square feet of space for themselves and their belongings instead of the regular 20 square feet to account for social distancing.
    - Staff will need to be spread out to assure they are properly supervising evacuees and to maintain a line of site on all common areas.
  - **Feeding**
    - Evacuees will need to be screened before entering the cafeteria or feeding areas.
      - A new wristband should be given at this time.
      - If an evacuee has symptoms or presents with a fever, they will not be allowed into the cafeteria and should be brought to the isolation area.
    - Staff should ensure hand sanitizer is present in the cafeteria.
    - Staff should ensure feeding times are extended to account for social distancing.
      - All efforts should be taken to reduce the amount of evacuees in the cafeteria at one time.
• **COVID-19 Changes for Evacuees:**
  o **Screening**
    ▪ Evacuees will undergo temperature checks, screened for COVID-19 related symptoms by asking a series of questions prior to entering the evacuation center and every morning before breakfast.
    ▪ Evacuees will be given a wristband to identify they have been screened.
      • Wristbands will change color every day.
    ▪ If evacuees present with symptoms or fever, they will be evaluated by EMS to determine if they need medical attention, if so, they will be advised to go to the hospital (or transported).
      • If EMS decides they do not need medical attention (but have symptoms), they will go directly to the isolation areas along with any other evacuees they arrived with.
  o **Personal Protective Equipment (PPE)**
    ▪ Evacuees will be provided with a personal protective kit when they arrive at the shelter. Each kit will include a protective face covering, gloves, hand sanitizer and cleaning wipes.
    ▪ Evacuees will be required to wear facial coverings at all time when in the evacuation center unless they have a medical reason.
      • Per CDC guidelines, children younger than 2 should not wear a facial covering.
  o **Isolation**
    ▪ Evacuees in isolation will stay there throughout the entire sheltering process.
    ▪ Meals will be brought to isolation areas.