

Memorandum



Date: February 1, 2022

To: Honorable Chairman Jose "Pepe" Diaz
and Members, Board of County Commissioners

Agenda Item No. 2(B)(1)

From: Daniella Levine Cava
Mayor

Subject: Community Based Organization (CBO) FY 2018-2019 and FY 2019-2020 Report Card

This report is provided pursuant to Implementing Order 3-15, Uniform Minimum Standards for Application, Contracting, Assessment, Monitoring, Organizational Review, and Performance Review of Community-Based Organizations (CBO) monitored by the Office of Management and Budget (OMB).

CBOs managed by OMB are funded annually as part of the budget process and upon approval of the applicable budget ordinance by the Board of County Commissioners (Board). The current recipients of CBO funding participated in the CBO Request For Proposal (RFP) #1516 competitive solicitation process. Ultimately, the CBOs chosen for funding were the result of a hybrid model of funding approved by the Board at the first budget hearing in 2017. According to this model, new CBOs that were recommended for funding as part of RFP #1516, as well as previously funded CBOs that participated in RFP #1516 but were not recommended for an award, were awarded an OMB general fund award. On November 19, 2019, the Board approved a motion to provide for a one-year extension of these CBO agreements, with one additional one-year option to renew, until September 30, 2022, subject to future budget allocations. In addition, the Board has allocated funding annually to CBOs in the Miami-Dade Police Department (MDPD) budget, and these agreements are managed by MDPD.

Per Implementing Order 3-15, OMB conducted Performance Reviews to evaluate: 1) deliverables and program achievement, and 2) administration and contract compliance. These Performance Reviews serve as the basis for the report card ratings.

The CBO Report Card rates organizations using a green, yellow, and red stoplight scale as follows:

- Green - five (5) or fewer instances of non-compliance
- Yellow - more than five (5) instances of non-compliance
- Red - any number of instances of non-compliance that merit contract or payment suspension

Please see Attachment 1, FY 2018-19 & FY 2019-20 CBO Report Card.

Pursuant to Ordinance No. 14-65, this memorandum will be placed on a Board agenda for review within 30 days. Should you require additional information, please contact Daniel T. Wall, Assistant Director, Office of Management and Budget at 305-375-4742 or dtw@miamidade.gov.

Attachment

- c: Geri Bonzon-Keenan, County Attorney
Gerald K. Sanchez, First Assistant County Attorney
Jess M. McCarty, Executive Assistant County Attorney
Office of the Mayor Senior Staff
Alex Munoz, Director, Internal Services Department
David Clodfelter, Director, Office of Management and Budget
Jennifer Moon, Chief, Office of Policy and Budgetary Affairs, Board of County Commissioners
Yinka Majekodunmi, Commission Auditor
Melissa Adames, Director, Clerk of the Board Division
Eugene Love, Agenda Coordinator

ATTACHMENT #1

Organization	FY 18-19 CBO Report Card Green, Yellow and Red Stoplight Scale (The Report Card will rate organizations using a green, yellow and red stoplight scale)	FY 18-19 CBO Monitoring Instances of Non-Compliance • Green - Five (5) or fewer instances of non-compliance • Yellow - More than five (5) instances of non-compliance • Red - Any number of instances of non-compliance that merit contract or payment suspension	Notes	FY 19-20 CBO Report Card Green, Yellow and Red Stoplight Scale (The Report Card will rate organizations using a green, yellow and red stoplight scale)	FY 19-20 CBO Monitoring Instances of Non-Compliance • Green - Five (5) or fewer instances of non-compliance • Yellow - More than five (5) instances of non-compliance • Red - Any number of instances of non-compliance that merit contract or payment suspension	Notes
Adults Mankind Organization, Inc. (AMOR)	Green	5		Green	1	
Advocate Program, Inc.	Green	3		Green	4	
Alabattah Community Action, Inc.	Green	2		Green	0	
Alliance for Aging	Green	1		Green	0	
Alliance for Musical Arts Productions, Inc.	Green	2		Green	4	
American National Red Cross	Green	1		Green		Agency did not have a CBO agreement for FY 19-20
Americans for Immigrant Justice, Inc.	Green	1		Green	3	
Assists Together for Kids, Inc.	Green	3		Green	1	
ASPIRO of Florida, Inc.	Yellow	8		Green		Agency closure
Association for Development of the Exceptional, Inc. (A.D.E.), The	Green	1		Green	0	
Ayuda, Inc.	Green	2		Green	2	
Banyan Community Health Center, Inc.	Yellow	8		Yellow	6	
Be Strong International, Inc.	Green	0		Green	2	
Beaufonte Tacholy Center, Incorporated	Green	4		Green	4	
Best Buddies International, Inc.	Green	1		Green	0	
Better Way of Miami, Inc.	Green	1		Green	3	
Big Brothers Big Sisters of Miami, Inc.	Green	5		Green	4	
Borinquen Health Care Center, Inc.	Yellow	11		Green	3	
Boys and Girls Clubs of Miami-Dade, Inc.	Yellow	14		Green	3	
Branches, Inc.	Green	4		Green	3	
Breakthrough Miami, Inc.	Yellow	5	Agency suspended (RED) due to repeat findings; Rating changed to yellow upon acceptance of Corrective Action Plan (CAP).	Green	0	
Camillus House, Inc.	Green	2		Green	3	
Care Resource Community Health Centers Incorporated	Yellow	11		Green	2	
Carrefour Supportive Housing, Inc.	Green	0		Green	0	
Casa Valentina, Inc.	Green	4		Green	0	
Catalyst Miami, Inc. (F/N/A Human Services Coalition of Miami-Dade County, Inc)	Green	2		Green	2	
Catholic Charities of the Archdiocese of Miami, Inc.	Green	1		Green	1	
CCDH, Inc.	Yellow	1	Agency suspended (RED) due to repeat findings; Rating changed to yellow upon acceptance of a CAP.	Green	0	
Center for Family and Child Enrichment, Inc.	Yellow	8	Agency suspended (RED) due to repeat findings; Rating changed to yellow upon acceptance of a CAP.	Yellow	8	Agency did not have a CBO agreement for FY 19-20
Center for Haitian Studies, Inc.	Red		Agreement terminated due to no response to suspension notice.			
Center for Independent Living of South Florida, Inc.	Yellow	3	Agency suspended (RED) due to repeat findings; Rating changed to yellow upon acceptance of a CAP.	Green	2	
Center of Information & Orientation, Inc.	Green	3		Green	2	
Centro Campesino-Farworker Center, Inc.	Yellow	3	Agency suspended (RED) due to repeat findings; Rating changed to yellow upon acceptance of a CAP.	Green	3	
Centro Mater Child Care Services, Inc.	Yellow	6	Agency suspended (RED) due to repeat findings; Rating changed to yellow upon acceptance of a CAP.	Green	4	
Coalition of Florida Farmwork Organizations, Inc., The	Green	5		Green	5	
Coconut Grove Cares, Inc.	Green	0		Green	1	
Colombian American Service Association, Inc. (CASA)	Green	0		Green		
Common Threads, Inc.	Yellow	9		Yellow	4	Agency did not have a CBO agreement for FY 19-20
Communities in Schools of Miami, Inc.	Green	1		Green	2	Agency closed prior to monitoring
Communities United, Inc.	Green	0		Green	0	
Community Coalition, Inc.	Green	1		Green		
Concerned African Women, Inc.	Yellow	6	Agency suspended (RED) due to repeat findings; Rating changed to yellow upon acceptance of a CAP.	Yellow	7	
Cuban American Bar Association Pro Bono Project, Inc. (CABA)	Green	1		Green	2	
Curley's House of Style, Inc.	Green			Yellow	14	
De Hostos Senior Center Inc.	Yellow	5	Agency did not have a CBO agreement for FY 18-19	Green	4	
Douglas Gardens Community Mental Health Center of Miami Beach, Inc.	Green	1	Agency suspended (RED) due to repeat findings; Rating changed to yellow upon acceptance of a CAP.	Green	1	
Easter Seals of South Florida	Green	1		Yellow	6	
Education Fund, Inc., The	Green	1		Green	0	
Epilepsy Foundation of Florida, Inc.	Green	3		Green	2	
Fairchild Tropical Botanic Garden, Inc.	Green	1		Green	0	
Family Action Network Movement, Inc.	Yellow	7	Agency suspended (RED) due to repeat findings; Rating changed to yellow upon acceptance of a CAP.	Green		No site visit due to contracting delays; FY21 monitoring will cover FY20 & FY 21
Family Resource Center of South Florida, Inc.	Green	3		Green	1	
Farm Share, Inc.	Green	0		Green	0	

Feeding South Florida, Inc.	Green	5	Agency suspended (RED) due to repeat findings; Rating changed to yellow upon acceptance of a CAP.	Green	5	Agency did not have a CBO agreement for FY 19-20
Fifty-Five Years and UP	Yellow	5	Agency suspended (RED) due to repeat findings; Rating changed to yellow upon acceptance of a CAP.	Green	5	
Florida Venture Foundation, Inc.	Yellow	7	Agency suspended (RED) due to repeat findings; Rating changed to yellow upon acceptance of a CAP.	Green	0	
Foster Care Review, Inc.	Green	1		Green	1	
Foundation of Community Assistance and Leadership, Inc.	Green	3		Green	2	
Girl Scout Council of Tropical Florida, Inc.	Green	2		Green	1	
Greater Miami Services Corps	Yellow	1	Agency suspended (RED) due to repeat findings; Rating changed to yellow upon acceptance of a CAP.	Green	1	
Guardianship Program of Dade County, Inc.	Green	0		Green	0	
Haitian Neighborhood Center, Saint La, Inc.	Yellow	5		Yellow	7	
Hearing and Speech Center of Florida, Inc.	Green	4		Green	3	
Hispanic Coalition, Corp.	Yellow	4	Agency suspended (RED) due to repeat findings; Rating changed to yellow upon acceptance of a CAP.	Green	3	
Holy Temple Human Services, Corp., Inc.	Green	3		Yellow	6	
Institute for Child and Family Health, Inc.	Yellow	16	Agency suspended (RED) due to repeat findings; Rating changed to yellow upon acceptance of a CAP.	Green	1	
Institute of Black Family Life, Inc.	Yellow	9		Green	0	
Jewish Community Services of South Florida, Inc.	Yellow	8		Yellow	6	
Josefa Perez de Castano Kinney Foundation, Inc.	Yellow	8	Agency suspended (RED) due to repeat findings; Rating changed to yellow upon acceptance of a CAP.	Yellow	8	
Key Clubhouse of South Florida, The	Yellow	1		Green	0	
KIDCO Creative Learning, Inc. (KIDCO Child Care, Inc.)	Yellow	5	Agency suspended (RED) due to repeat findings; Rating changed to yellow upon acceptance of a CAP.	Green	3	
Kristi House, Inc.	Green	5		Green	0	
Latinos Salud, Inc.	Green	1		Green	0	
Latinos United in Action Center, Inc.	Green	0		Green	0	
Lawyers for Children America, Inc.	Yellow	22		Green	2	
Legal Services of Greater Miami, Inc.	Yellow	7		Green	0	
Leisure City/Modello Optimist Club of Florida, Inc.	Green	0		Green	0	
Liga Contra El Cancer, Inc.	Yellow	10		Yellow	8	
Little Havana Activities & Nutrition Centers of Dade County, Inc.	Green	4		Green	3	
Live Like Bella	Green	0	Agency did not have a CBO agreement in FY 18-19	Yellow	20	
LlirafTO, Inc.	Green	0		Green	1	
M&M Home Care, Inc.	Green	0		Green	0	
Miami Children's Initiative, Inc.	Green	0		Green	0	
Miami City Ballet, Inc.	Yellow	11	Agency suspended (RED) due to repeat findings; Rating changed to yellow upon acceptance of a CAP.	Green	4	
Miami Lighthouse for the Blind and Visually Impaired, Inc.	Green	0		Green	2	
Miami Northside Optimist Club, Inc.	Yellow	3	Agency suspended (RED) due to repeat findings; Rating changed to yellow upon acceptance of a CAP.	Green	0	
Michael Ann Russell Jewish Community Center, Inc.	Green	2		Green	2	
Mujeres Unidas en Justicia, Educacion Y Reformas, Inc.	Green	2		Green	4	
Multi Ethnic Youth Group Association, Inc.	Yellow	8		Green	4	
Neighbors and Neighbors Association, Inc.	Green	1		Green	2	
New Hope CORPS, Inc.	Yellow	6	Agency suspended (RED) due to repeat findings; Rating changed to yellow upon acceptance of a CAP.	Green	0	
North Miami Foundation for Senior Citizens' Services, Inc.	Green	1		Green	1	
Omega Activity Center Foundation, Inc.	Green	0		Green	3	
Optimist Foundation of Greater Goulds Florida, Inc.	Green	2		Green	3	
Overtown Youth Center, Inc.	Yellow	9	Agency suspended (RED) due to repeat findings; Rating changed to yellow upon acceptance of a CAP.	Green	0	
Palmetto Raiders Youth Development Club, Inc.	Green	1		Green	0	
Psycho-Social Rehabilitation Center, Inc. DBA Fellowship House	Green	2		Green	0	
Public Health Trust of Miami-Dade county	Yellow	9	Agency suspended (RED) due to repeat findings; Rating changed to yellow upon acceptance of a CAP.	Yellow	7	
Rainbow Community Development Corporation	Yellow	16		Green	3	
Read2Succeed, Inc.	Yellow	4	Agency suspended (RED) due to repeat findings; Rating changed to yellow upon acceptance of a CAP.	Yellow	32	Agency terminated due to lack of response to CAP.
Reading and Math, Inc.	Green	3		Green	1	
Regis House, Inc.	Green	0		Yellow	9	
Richmond Heights Community Association, Inc.	Yellow	6	Agency suspended (RED) due to repeat findings; Rating changed to yellow upon acceptance of a CAP.	Green	2	
Richmond-Perrine Optimist Club, Inc.	Green	0		Green	0	
Senior L.I.F.E. Center, Inc.	Green	1		Yellow	9	
South Florida Youth Symphony, Inc.	Green	1		Green	2	
Southwest Social Services Programs, Inc.	Green	0		Yellow	8	
Special Cord Living-Assistance Development, Inc. (SCLAD)	Green	1		Green	2	
St. Alban's Day Nursery, Inc.	Green	0		Green	2	

St. Thomas University, Inc.	Yellow	1	Agency suspended (RED) due to repeat findings; Rating changed to yellow upon acceptance of a CAP.	7	Yellow
Sundari Foundation, Inc., The	Yellow	2	Agency suspended (RED) due to repeat findings; Rating changed to yellow upon acceptance of a CAP.	2	Green
Teen Up-Ward Bound, Inc.	Yellow	3	Contract terminated due to lack of responsiveness to unannounced site visit findings.	5	Green
The Abriendo Puertas Governing Board of East Little Havana, Inc.	Red	13		4	Green
The Family Christian Association of America, Inc.	Yellow	6		0	Green
The Health Council of South Florida	Yellow	7		2	Green
The Liberty City Optimist Club of Florida, Inc.	Green	3		7	Yellow
The Motivational Edges, Inc.	Yellow	12			
The Salvation Army	Yellow	4	Agency suspended (RED) due to repeat findings; Rating changed to yellow upon acceptance of a CAP.		
The Women's Breast & Heart Initiative, Florida Affiliate, Inc.	Yellow	7		1	Green
Thelma Gibson Health Initiative, Inc.	Green	2		5	Green
Transition, Inc.	Yellow	9	Agency suspended (RED) due to repeat findings; Rating changed to yellow upon acceptance of a CAP.	5	Green
United Home Care Services, Inc.	Yellow	7	Agency suspended (RED) due to repeat findings; Rating changed to yellow upon acceptance of a CAP.	4	Green
University of Miami	Yellow	12		5	Green
Urgent Inc.	Yellow	10		5	Green
Victory for Youth (Share Your Heart)	Yellow	6	Agency did not have a CAP agreement in FY 19-20	5	Green
Village South, Inc., The *	Red	6	Agency requested to terminate the agreement for convenience, April 2019		
Voices for Children Foundation, Inc.	Yellow	5	Agency suspended (RED) due to repeat findings; Rating changed to yellow upon acceptance of a CAP.	7	Yellow
WeCount!, Inc.	Green	4		7	Yellow
Wellspring Counseling, Inc.	Yellow	6		2	Green
West Kendall Baptist Hospital, Inc.	Yellow	4	Agency suspended (RED) due to repeat findings; Rating changed to yellow upon acceptance of a CAP.	4	Green
Girl Power Rocks, Inc. (formerly known as World Literacy Crusade of FL, Inc.)	Green	3		2	Green
Youth Co-Op, Inc.	Green	2		1	Green
YWCA of Greater Miami-Dade, Inc.	Green	5		4	Green

NOTE: Due to COVID-19 no suspensions issued in FY 19-20

4 Police Grants					
Trauma Resolution Center	Green	2		1	Green
The Alternative Program	Yellow	3		1	Yellow
Citizen's Crime Watch	Green	0		0	Green

Agency was issued a suspension due to Insurance Non-Compliance and given an initial rating of RED. MDPD has changed the rating to yellow once compliance was met.

Community-Based Organizations
Optional Response(s) to Report Card



July 16, 2021

Mr. Daniel T. Wall
Assistant Director
Office of Management and Budget
Grants Coordination
111 NW 1st Street, 22nd Floor
Miami, Florida 33128

Dear Mr. Wall,

On July 12, 2021, I received and reviewed our FY2019-20 agency rating based on the findings of the Annual Performance Review. For this period, Easterseals South Florida (ESSF) received an agency rating of yellow as six (6) areas of non-compliance were observed.

During the performance review period, as with many organizations, our Agency's administrative operations were disrupted by the pandemic. Our administrative and Program teams worked to quickly pivot to a remote work environment while sustaining operations.

Upon reviewing the issues, I noted that most of the non-compliance occurred during the second quarter (March-June). It is essential to highlight that most of the issues were not in areas related to program delivery. In fact, in the early days of the pandemic, our Program teams did extraordinary work in the second quarter. ESSF transitioned to delivering services remotely and through in-home respite. Since we serve a vulnerable population, their safety and that of our staff was our number one priority. After many months of serving and supporting our children, seniors, and families through remote supports and in-home services, we welcomed children back to our centers in August 2020, with a hybrid in-person and online learning model.

All centers reopened and safely served children in classrooms with enhanced safety protocols. Some children and families have chosen to participate in remote learning/distance learning. Teachers work directly with parents and children/students to help keep the children engaged and actively learning.

Comprehensive protocols for the safer reopening of our programs were developed, implemented, and continue to be modified as necessary to follow guidance from the Centers for Disease Control and Prevention, the Florida Department of Health, and the Office of the Mayor of Miami-Dade County's published guidelines.

In closing, in addition to what was previously submitted as part of our corrective action plans, we have made organizational changes, upgrades to our technology, and improved our web-based connectivity. I'm pleased to announce that on May 21, 2021, I received a letter stating, "The Office of Management and Budget – Grants Coordination (OMB-GC) conducted its FY2020-2021 desk monitoring report of your organization on May 10, 2021. We are pleased to report that there were no issues of non-compliance noted during the review process and no further action is necessary at this time."

I want to take this opportunity to express our gratitude for the support and assistance provided by our Contracts Officer, Ms. Sondra Jones.

Should you have any additional questions, please contact me directly at (305) 547-4757.

Maurice Woods
President and CEO

Cc: B. Vogel
S. Jones



July 19, 2021

Adolfo Leon
Contracts Manager
Office of Management and Budget
Grants Coordination
111 NW 1st Street, 22nd Floor
Miami, Florida 33128

Re: Greater Miami Service Corps Report Card

Dear Mr. Leon

On July 13, 2021, Greater Miami Service Corps (GMSC) received via email a notice that pursuant to Implementing Order No. 3-15, "the Office of Management and Budget – Grants Coordination (OMB) is required to issue a Community-Based Organization (CBO) Report Card for all CBOs under contract with OMB. This Report Card is based on the findings of the annual performance review and utilized to track the Provider's status and progress. This Report Card will be placed on the Board of County Commissioners' agenda in accordance with Ordinance No. 14-65." Greater Miami Service Corps' Report Card is as follows:

- FY 2018-2019: Yellow
- FY 2019-2020: Green

Greater Miami Service Corps only had one finding in each review period and both were resolved. The specific finding in 2018-2019, for which Greater Miami Service Corps was later suspended without cause stated, "*total programmatic expenditures to date fall below the minimum required threshold (within 15 percent).*" The finding was related to participant high school and training costs which occur as young people are enrolled and based on their education needs. During the related monitoring review in June 2019, the Director informed the Contracts Officer that IT training would occur over the summer. Notwithstanding, the non-profit shortly thereafter received the suspension notice. GMSC is a training program that works with out-of-school young people and is open/entry open/exit. Training and high school costs do not occur on a month-to-month basis; rather costs are expended based on enrollment. The monitoring used a month-to-month expenditure methodology to evaluate programmatic expenditures. This process does not contemplate the individual needs or training schedule related to variable programmatic expenditures. Moreover, training, and high school line items were fully expended by September 30, 2019.

Greater Miami Service Corps appreciates the opportunity to respond to the concern regarding the "yellow" report card indicator. Our board of directors and staff look forward to our continued partnership serving the hard-to-serve young people in the Miami-Dade community. Should you have any questions, please do not hesitate to contact me 305-638-4672 extension 237.

Sincerely,

A handwritten signature in blue ink, appearing to read "DD", with a long horizontal flourish extending to the right.

Deborah Dorsett
Executive Director

Attachments: 2018-2019 and 2019-2020 Reports

cc: Lonnie Lawrence, Board Chair, GMSC
Marilyn Batson, Fiscal Officer, GMSC

Celebrating 31 Years of Young People...Serving Their Community

810 Northwest 28th Street • Miami, Florida 33127 • Office: (305) 638-4672 • Fax: (305) 633-5319
15355 Harding Lane • Leisure City, Florida 33030 • Office: (305) 242-7938 • Fax: (305) 242-7967

www.gmscmiami.org

Melissa Saldaña, Contracts Officer
**Miami-Dade County; Office of Management and Budget
Grants Coordination**
111 N.W. 1st Street, 22nd Floor
Miami, Florida 33128
(305) 375-1260 Phone
(305) 375-4049 Fax
<http://www.miamidade.gov/grants>

RE: JCS CBO Report Card Response: FY18-19 and FY19-20

July 22, 2021

Dear Ms. Saldaña:

JCS appreciates the partnership with Miami-Dade County and the support received to serve our community.

We have reviewed the FY18-19 and FY19-20 performance reviews' finding and are confident the organization maintains a high level of quality assurance and compliance to contract requirements. This was evidenced in our most recent audit conducted for the FY20-21 contract on May 3, 2021 where previous findings were rated Compliant.

JCS strives to provide valued programming and services to our fellow citizens. The organization welcomes the County's feedback and recommendations, and we look forward to our ongoing collaboration.

Should you have any questions, please do not hesitate to contact me at 754-422-3217 or oshimoni@jcsfl.org.

Submitted Respectfully,

Omrit Shimoni, LMHC

Omrit Shimoni, LMHC
Director of Quality Improvement and Strategic Initiatives
Jewish Community Services of South Florida, Inc.



CARF International has accredited JCS' Behavioral Health Services Division and the employment services of JCS' Rehabilitation and Employment Division through September 2022.

JCS is a Beneficiary Agency of the Greater Miami Jewish Federation and an Impact Partner of United Way of Miami -Dade • Social services for Nazi victims have been supported by a grant from the Conference on Jewish Material Claims Against Germany • JCS is funded by The Children's Trust, a dedicated source of revenue established by voter referendum to improve the lives of children and families in Miami-Dade County • The Alliance for Aging and the State of Florida Department of Elder Affairs sponsor some JCS programs for seniors.

JOSEFA PEREZ DE CASTANO KIDNEY FOUNDATION INC.

A NON-PROFIT ORGANIZATION
2141 SW 1st Street, Suite 102, Miami, FL 33135
Email: jpckidney@bellsouth.net

July 15th, 2021

Office of Management & Budget
Grants Coordination (OMB-GC)
Daniel T. Wall
111 NW 1st Street, 22nd Floor
Miami, FL 33128

Dear Mr. Wall:

Josefa Perez de Castano Kidney Foundation wants to thank the Office of Management and Budget- Grants Coordination (OMB-GC) and their staff for the assistance provided to our organization during the year.

Our Agency has received the following report:

Community-Based Organization (CBO) Report. Notifications of your agency's rating for the following time period (s):

FY 2018-2019: Yellow - FY 2019-2020: Yellow

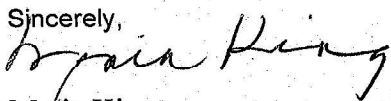
Our Agency has submitted correction action plans for the findings during annual reviews. We work closely with (OMB-GC) staff to address any findings, throughout the contract period.

During 2020, our organization went through some difficult changes. Our dear Executive Director (George Perez Castano) passed away; he was the Director for the past 20 years and I, Maria King as President had to assume the daily operations of our Agency.

This is our 21st year, in providing low-income elderly dialysis patients with nutritionally balanced lunch meals at their Dialysis treatment centers. Our endeavor is to continue to provide services to the citizens of Miami-Dade County. Improve their quality of life, as kidney dialysis patients are at high risk of malnutrition because of their treatment to prolong their lives. Our nutrition program also helps these persons economically because our lunch is at no cost to them.

Should you have any questions, please contact me at (786) 512-3031.

Sincerely,


Maria King
President



July 20, 2021

Ms. Tashikia Matos-Mason
Contracts Officer
Miami-Dade County Office of Management and Budget
Grants Coordination
111 NW 1st Street, 22nd Floor
Miami, FL 33128

RE: Community-Based Organization (CBO) Report Card

Dear Tashikia,

Please accept this as a supplement to the CBO Report Card for fiscal years 2018-2019 and 2019-2020. The funding received for our Parenting and Permanent Housing Programs is nothing short of life saving, helping to uplift the lives of the most vulnerable women, youth and children in our community. We thank you and the entire team of the Office of Management and Budget for your steadfast support, even and especially in these challenging times. With your help, Lotus House was able to shelter a record 1,354 women and children last year, providing the supportive services needed to assure their successful transition to safer, brighter futures.

In our most recent monitoring report, completed on March 19, 2021, there were no issues of non-compliance. Furthermore, in most cases, Lotus House has already exceeded its contract targets despite the incredible challenges brought on by the pandemic and all that follows in its wake. Any instances of non-compliance from prior monitoring have been addressed, to the extent there was an issue, about which we disagreed but nonetheless had no issue with taking further action to document our compliance.

Inasmuch as the CBO Report Card does not reflect the extent of our performance, we offer the following.

Our 2019-2020 Results, exceeding all contracted outcomes.

Program A: Lotus House Parenting Program

Activities:

1. Intensive service plan for 150 clients: **135% of target achieved**
2. Assessment and diagnosis for 150 clients: **121% of target achieved**
3. Group counseling (trauma-informed evidence-based Seeking Safety, Say it Straight and substance abuse) for 100 clients: **222% of target achieved**
4. Individual or family counseling sessions for 120 clients: **113% of target achieved**
5. Individualized service plan-case management sessions for 100 clients: **145% of target achieved**

Outputs:

1. 150 mothers will develop an individualized plan related to health, mental health, developmental, education, work, etc: **135% of target achieved**
2. 150 mothers will develop a case management and counseling plan informed by their assessments and diagnoses: **121% of target achieved**



3. 200 Group Counseling Sessions will be available to a minimum of 100 Mothers: **186% of target achieved**
4. 1,320 sessions of counseling will be provided to 120 mothers at a minimum of 11 sessions of individual or family counseling per participant: **306% of target achieved**
5. 100 mothers will participate in 16 or more individual case management sessions with their resource coordinator: **297% of target achieved**

Program B: Lotus House Permanent Housing Program

Activities:

1. Active (service) plans - permanent housing component for 216 clients: **196% of target achieved**
2. Permanent housing counseling services for 216 clients: **196% of target achieved**

Outputs:

1. 216 homeless women/youth will develop and work on a housing component of their comprehensive service plan based on their assessed needs: **200% of target achieved**
2. 432-1,512 counseling sessions will be completed between the women/youth and their housing coordinator for a total of 2-7 sessions per participant in the year: **531% of target achieved**

Our 2018-2019 Results, exceeding all anticipated outcomes.

Program A: Lotus House Parenting Program

Activities:

1. Intensive service plan for 150 clients: **147% of target achieved**
2. Assessment and diagnosis for 150 clients: **138% of target achieved**
3. Group counseling (trauma-informed evidence-based Seeking Safety, Say it Straight and substance abuse) for 100 clients: **176% of target achieved**
4. Individual or family counseling sessions for 120 clients: **110% of target achieved**
5. Individualized service plan-case management sessions for 100 clients: **130% of target achieved**

Outputs:

1. 150 mothers will develop an individualized plan related to health, mental health, developmental, education, work, etc: **147% of target achieved**
2. 150 mothers will develop a case management and counseling plan informed by their assessments and diagnoses: **138% of target achieved**
3. 200 Group Counseling Sessions will be available to a minimum of 100 Mothers: **217% of target achieved**
4. 1,320 sessions of counseling will be provided to 120 mothers at a minimum of 11 sessions of individual or family counseling per participant: **277% of target achieved**
5. 100 mothers will participate in 16 or more individual case management sessions with their resource coordinator: **299% of target achieved**

Program B: Lotus House Permanent Housing Program



Activities:

1. Active (service) plans - permanent housing component for 216 clients: **214% of target achieved**
2. Permanent housing counseling services for 216 clients: **100% of target achieved**
3. Housing and utility assistance for 126 clients: **132% of target achieved**

Outputs:

1. 216 homeless women/youth will develop and work on a housing component of their comprehensive service plan based on their assessed needs: **214% of target achieved**
2. 432-1,512 counseling sessions will be completed between the women/youth and their housing coordinator for a total of 2-7 sessions per participant in the year: **559% of target achieved**
3. 126 women/youth and their children will receive housing and utility assistance and post exit support: **132% of target achieved**

We are incredibly thankful for Miami-Dade County CBO funding and all that we are able to accomplish for our most vulnerable women, youth and children because of your support.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Constance Collins', with a long horizontal flourish extending to the right.

Constance Collins, Executive Director

cc: Isabella Dell'Oca, Director, Lotus House
Beatrice Gonzalez, Deputy Director, Lotus House

UNIVERSITY OF MIAMI



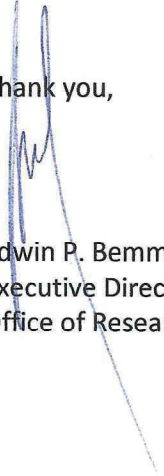
July 20, 2021

Office of Management and Budget
Grant Coordination
111 NW 1st Street
22nd Floor
Miami, FL 33128

RE: Contract Number: 19-UMCP, 20-UMCP, 19-UMIA, 20-UMIA

The University of Miami has provided the Corrective Action Plans for all findings and put processes and procedures in place to avoid repeat findings. The Corrective Action Plans have been accepted by the County.

Thank you,



Edwin P. Bemmell, PhD, CPA
Executive Director
Office of Research Administration



United HOMECARE®

There's just no place like home.

José K. Fuentes
Chairman

Michelle Barton-King Esq.
Vice Chairperson

Carlos L. Martinez
President & CEO

Pablo J. Pino
Treasurer

Michael Salem
Secretary

Dr. Pascal Goldschmidt MD

Maria E. Gomez

Maria G. Lamas MBA

Dr. Rudolph "Rudy" Moise DO, JD

Dr. Maria De Los Santos, Ph.D.

Joaquin E. "Jack" Leon, Esq.

Kathelyn "Kathy" Zimmerer, CPA

July 19, 2021

Mr. Daniel T. Wall, OMB Assistant Director
Miami- Dade County
Office of Management and Budget (OMB)
Grants Coordination
111 N.W. 1st Street, 22nd Floor
Miami, Florida

RE: United Home Care Services, Inc./United HomeCare® 501(c)(3) Contract Recipient

Dear Mr. Wall:

We are in receipt of the **FY 2019-2020 (Green)** and **FY 2018-2019 (Yellow) CBO Report Card** as required by Implementing Order No. 3-15 of the Office of Management and Budget regarding Community Based Organization (CBO) contractual compliance.

United HomeCare ("UHC") is pleased to obtain a "Green" report card score for the period of time (2020) that encompasses the COVID-19 Pandemic crises. Our organization takes great pride with this achievement and looks forward to the continued participation and partnership with the County in serving our older adults with best-in-class services.

In unison with our Board Chair, Jose K. Fuentes, we take great pride in the accomplishments that United Home Care has made during this most difficult and tumultuous year. Please allow us to share these accomplishments:

- UHC ensured that the salaries, wages, and benefits, including access to affordable health insurance was available to all employees was maintained.
- UHC did not furlough or decrease the hours of work of any employee during this most difficult period.
- UHC continued to serve uninterrupted over 3,500 frail older adults in our community and provided Personal Protective Equipment (PPE) for all clients and employees as part of our corporate and civic mission to "Protect the herd".
- UHC obtained 600 Moderna Vaccines from the state government (Department of Health) and was successful in vaccinating 74% of all employees.
- UHC was successful in vaccinating home bound older adults that did not have access to the COVID vaccine and worked with the local Area Agency on Aging (Alliance for Aging) to ensure that older adults served by UHC were safe, protected and vaccinated.
- During the course of this past year, UHC has worked with other grass-roots community organizations in addressing the needs of the underserved populations in NW and South Dade communities, through partnerships with Thelma Gibson Health Initiative, Notre Dame Catholic Church (Haitian), Sant- La Community Center (Haitian), Hialeah Housing.



Alliance for Aging, Inc.
INCORPORATED 1972

DEPARTMENT OF

ELDER
AFFAIRS
STATE OF FLORIDA

CHFP



Letter In Response to Report Card
United Home Care Services, Inc.
July 19, 2021
Page 2 of 2

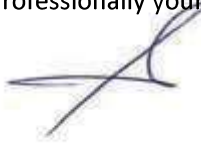
- In 2020-2021, UHC implemented a workforce development program; United Learn-N-Work Program to train and employ people to enter the stable home care industry. In 2021, this program was extended to NW Miami-Dade through a partnership with Florida Memorial University, Miami's Historical Black University (HBCU).

As noted, United HomeCare continues its legacy of transforming senior living for all communities throughout Miami Dade County, covering all commission districts, including our corporate base in Doral, Florida.

We extend an invitation to you and your colleagues to meet to discuss how we can continue to work together for the benefit of the older adult populations in our community.

Please feel free to contact me at cmartinez@unitedhomecare.com, if you have any questions or would like to coordinate to meet.

Professionally yours,



Carlos L. Martinez
President and CEO

Cc: Mr. Jose K. Fuentes, UHC Board Chair
Ms. Carmen Figueroa, OMB Contracts and Grants Manager
Ms. Sondra Jones, OMB Contract Officer
Ms. Ileana Ferrera, UHC Compliance Officer