

Memorandum



Date: August 9, 2022
To: Honorable Chairman Jose "Pepe" Diaz
and Members, Board of County Commissioners
From: Daniella Levine Cava
Mayor
Subject: Community Based Organization (CBO) FY 2020-2021 Report Card

Agenda Item No. 2(B)(14)
September 1, 2022

Daniella Levine Cava

This report is provided pursuant to Implementing Order 3-15, Uniform Minimum Standards for Application, Contracting, Assessment, Monitoring, Organizational Review, and Performance Review of Community-Based Organizations (CBO) Monitored by the Office of Management and Budget (OMB). CBOs managed by OMB are funded annually as part of the budget process and upon approval of the applicable budget ordinance by the Board of County Commissioners (Board). The majority of the current recipients of CBO funding participated in the CBO Request For Proposal (RFP) #1516 competitive solicitation process. Ultimately, through this process, the CBOs chosen for funding were the result of a hybrid model of funding approved by the Board at the first budget hearing in 2017. According to this model, new CBOs that were recommended for funding as part of RFP #1516, as well as previously funded CBOs that participated in RFP #1516 but were not recommended for an award, were awarded an OMB general fund award. In addition to the CBOs that participated in RFP #1516, during prior years' budget processes the Board has approved a number of additional CBOs to receive funding. All CBO's managed by OMB are reflected in the CBO Report Card, Attachment 1. Separate from the CBOs managed by OMB, the Board has allocated funding annually to CBOs in the Miami-Dade Police Department (MDPD) budget. These agreements are managed by MDPD and, by option of MDPD, are also included in the CBO Report Card, Attachment 1.

Per Implementing Order 3-15, OMB conducted Performance Reviews of the CBOs it manages to evaluate: 1) deliverables and program achievement, and 2) administration and contract compliance. These Performance Reviews serve as the basis for the report card ratings.

The CBO Report Card rates organizations using a green, yellow, and red stoplight scale as follows:

- Green - five (5) or fewer instances of non-compliance which does not result in contract or payment suspension
- Yellow - more than five (5) instances of non-compliance which does not result in contract or payment suspension
- Red - any number of instances of non-compliance that merit contract or payment suspension. Contract or payment suspension may be determined by the severity of non-compliance.

Please see Attachment 1, *FY 20-21 CBO Report Card*.

On November 19, 2019, the Board approved a motion to provide for a one-year extension of the CBO agreements, with one additional one-year option to renew. The CBO agreements will expire on September 30, 2022. Pursuant to IO 3-15, and subject to direction from the Board, a competitive process, solicitation, or alternative grant award process may be used to choose the next round of funded CBOs.

Honorable Chairman Jose "Pepe" Diaz
and Members, Board of County Commissioners
Page No. 2

This report will be placed on the next available Board Agenda pursuant to Ordinance No. 14-65. Should you require further information, please contact David Clodfelter, Director, Office of Management and Budget at 305-375-5143.

Attachment(s)

C: Geri Bonzon-Keenan, County Attorney
Gerald K. Sanchez, First Assistant County Attorney
Jess M. McCarty, Executive Assistant County Attorney
Office of the Mayor Senior Staff
David Clodfelter, Director, Office of Management and Budget
Alex Munoz, Director, Internal Services Department
Namita Uppal, Deputy Director, Internal Services Department
Jennifer Moon, Chief, Office of Policy and Budgetary Affairs
Yinka Majekodunmi, Commission Auditor
Basia Pruna, Director, Clerk of the Board
Eugene Love, Agenda Coordinator

FY 20-21 CBO Report Card			
Organization	FY 20-21 CBO Report Card- Green, Yellow and Red Stoplight Scale <small>(The Report Card will rate organizations using a green, yellow and red stoplight scale)</small>	FY 20-21 CBO Monitoring Instances of Non-Compliance <ul style="list-style-type: none"> • Green - Five (5) or fewer instances of non-compliance • Yellow - More than five (5) instances of non-compliance • Red - Any number of instances of non-compliance that merit contract or payment suspension 	Notes
Adults Mankind Organization, Inc. (AMOR)	Green	1	
Advocate Program, Inc.	Green	1	
Allapattah Community Action, Inc.	Green	1	
Alliance for Aging	Green	0	
Alliance for Musical Arts Productions, Inc.	Green	2	
Americans for Immigrant Justice, Inc.	Yellow	2	Agency suspended (RED) due to repeat findings; Rating changed to yellow upon acceptance of Corrective Action Plan (CAP).
Amigos Together for Kids, Inc.	Green	0	
ASPIRA of Florida, Inc.	Green	0	
Association for Development of the Exceptional, Inc. (A.D.E), The	Green	0	
Ayuda, Inc.	Green	0	
Banyan Community Health Center, Inc.	Yellow	15	Agency suspended (RED) due to repeat findings; Rating changed to yellow upon acceptance of Corrective Action Plan (CAP).
Be Strong International, Inc.	Green	0	
Belafonte Tacolcy Center, Incorporated	Green	1	
Best Buddies International, Inc.	Green	0	
Better Way of Miami, Inc.	Green	0	
Big Brothers Big Sisters of Miami, Inc.	Green	1	
Boys and Girls Clubs of Miami-Dade, Inc.	Green	0	
Branches, Inc.	Green	3	
Breakthrough Miami, Inc.	Green	0	
Camillus House, Inc.	Green	1	
Care Resource Community Health Centers Incorporated	Green	1	
Carrfour Supportive Housing, Inc.	Green	1	
Casa Valentina, Inc.	Green	0	
Catalyst Miami, Inc. (F/K/A Human Services Coalition of Miami-Dade County, Inc)	Green	2	
Catholic Charities of the Archdiocese of Miami, Inc.	Green	0	
CCDH, Inc.	Green	0	
Center for Family and Child Enrichment, Inc.	Green	1	
Center for Independent Living of South Florida, Inc.	Green	0	
Center of Information & Orientation, Inc.	Green	2	
Centro Campesino-Farmworker Center, Inc.	Green	0	
Centro Mater Child Care Services, Inc.	Green	0	
Citrus Health Network	Green	1	
Coalition of Florida Farmwork Organizations, Inc., The	Green	4	
Coconut Grove Cares, Inc.	Green	0	
Common Threads, Inc.	Yellow	9	
Communities United, Inc.	Green	0	
Community Coalition, Inc.	Green	0	
Concerned African Women, Inc.	Green	5	
Cuban American Bar Association Pro Bono Project, Inc. (CABA)	Green	0	
Curley's House of Style, Inc.	Green	5	
De Hostos Senior Center Inc.	Yellow	3	Agency suspended (RED) due to repeat findings; Rating changed to yellow upon acceptance of Corrective Action Plan (CAP).
Douglas Gardens Community Mental Health Center of Miami Beach, Inc.	Green	0	
Easter Seals of South Florida	Green	0	
Education Fund, Inc., The	Green	0	
Epilepsy Foundation of Florida, Inc.	Green	0	
Fairchild Tropical Botanic Garden, Inc.	Green	0	
Family Action Network Movement, Inc.	Yellow	14	Agency suspended (RED) due to repeat findings; Rating changed to yellow upon acceptance of Corrective Action Plan (CAP).
Family Resource Center of South Florida, Inc.	Green	3	
Farm Share, Inc.	Green	2	
Feeding South Florida, Inc.	Green	2	
Florida Venture Foundation, Inc.	Yellow	14	Agency suspended (RED) due to repeat findings; Rating changed to yellow upon acceptance of Corrective Action Plan (CAP).
Foster Care Review, Inc.	Green	0	
Foundation of Community Assistance and Leadership, Inc.	Green	3	
Girl Scout Council of Tropical Florida, Inc.	Green	2	
Greater Miami Services Corps.	Green	1	
Guardianship Program of Dade County, Inc.	Green	0	
Haitian Neighborhood Center, Sant La, Inc.	Green	1	
Hearing and Speech Center of Florida, Inc.	Green	2	
Hispanic Coalition, Corp.	Green	0	
Holy Temple Human Services, Corp., Inc.	Green	5	
Institute for Child and Family Health, Inc.	Green	0	
Institute of Black Family Life, Inc.	Green	0	
Jewish Community Services of South Florida, Inc.	Green	1	
Josefa Perez de Castano Kidney Foundation, Inc.	Yellow	5	Agency suspended (RED) due to repeat findings; Rating changed to yellow upon acceptance of Corrective Action Plan (CAP).
Joshua's Heart Foundation, Inc.	Green	1	
Key Clubhouse of South Florida, The	Green	0	
KIDCO Creative Learning, Inc. (KIDCO Child Care, Inc.)	Green	0	
Kristi House, Inc.	Green	0	
Latinos Salud, Inc.	Green	0	
Latinos United in Action Center, Inc.	Green	0	
Lawyers for Children America, Inc.	Green	4	
Legal Services of Greater Miami, Inc.	Green	3	
Leisure City/Modello Optimist Club of Florida, Inc.	Green	0	
Liga Contra El Cancer, Inc.	Yellow	6	
Little Havana Activities & Nutrition Centers of Dade County, Inc.	Green	0	

Live Like Bella	Yellow	5	Agency suspended (RED) due to repeat findings; Rating changed to yellow upon acceptance of Corrective Action Plan (CAP).
Llirra'PO, Inc.	Green	0	
Masada Home Care, Inc.	Green	3	
Miami Children's Initiative, Inc.	Yellow	13	
Miami City Ballet, Inc.	Green	1	
Miami Lighthouse for the Blind and Visually Impaired, Inc.	Green	2	
Miami Northside Optimist Club, Inc.	Green	0	
Michael-Ann Russell Jewish Community Center, Inc.	Green	3	
MJD Wellness and Community Center, Inc.	Yellow	22	
Mujeres Unidas en Justicia, Educacion y Reforma, Inc.	Green	1	
Multi-Ethnic Youth Group Association, Inc.	Green	1	
Neighbors and Neighbors Association, Inc.	Green	0	
New Hope CORPS, Inc.	Green	1	
North Miami Foundation for Senior Citizens' Services, Inc.	Green	1	
Omega Activity Center Foundation, Inc.	Green	3	
Optimist Foundation of Greater Goulds Florida, Inc.	Green	1	
Overtown Youth Center, Inc.	Green	1	
Palmetto Raiders Youth Development Club, Inc.	Green	0	
Psycho-Social Rehabilitation Center, Inc. DBA Fellowship House	Green	0	
Public Health Trust of Miami-Dade County	Yellow	7	
Rainbow Community Development Corporation			Agency's contract was terminated due to agency's non-responsiveness
Reading and Math, Inc.	Green	0	
Regis House, Inc.	Green	3	
Richmond Heights Community Association, Inc.	Green	4	
Richmond-Perrine Optimist Club, Inc.	Green	0	
Senior L.I.F.T. Center, Inc.	Green	0	
South Florida Youth Symphony, Inc.	Green	0	
Southwest Social Services Programs, Inc.	Yellow	8	Agency suspended (RED) due to repeat findings; Rating changed to yellow upon acceptance of Corrective Action Plan (CAP).
Spinal Cord Living-Assistance Development, Inc. (SCLAD)	Green	1	
St. Alban's Day Nursery, Inc.	Green	0	
St. Thomas University, Inc.	Green	2	
Sundari Foundation, Inc., The	Green	0	
Teen Up-Ward Bound, Inc.	Green	4	
The Family Christian Association of America, Inc	Yellow	6	Agency suspended (RED) due to repeat findings; Rating changed to yellow upon acceptance of Corrective Action Plan (CAP).
The Health Council of South Florida	Green	0	
The Liberty City Optimist Club of Florida, Inc.	Green	0	
The Motivational Edge, Inc.	Yellow	7	
The Women's Breast & Heart Initiative, Florida Affiliate, Inc.	Green	1	
Thelma Gibson Health Initiative, Inc.	Green	5	
Transition, Inc.	Green	1	
United Home Care Services, Inc.	Green	0	
University of Miami	Green	2	
Urgent, Inc.	Green	4	
Victory for Youth (Share Your Heart)	Yellow	4	Agency suspended (RED) due to repeat findings; Rating changed to yellow upon acceptance of Corrective Action Plan (CAP).
Voices for Children Foundation, Inc.	Green	1	
WeCount!, Inc.	Yellow	7	Agency suspended (RED) due to repeat findings; Rating changed to yellow upon acceptance of Corrective Action Plan (CAP).
Wellspring Counseling, Inc.	Green	0	
Girl Power Rocks, Inc. (formerly known as World Literacy Crusade of FL, Inc.)	Yellow	7	
Youth Co-Op, Inc.	Green	0	
YWCA of Greater Miami-Dade, Inc.	Yellow	3	Agency suspended (RED) due to repeat findings; Rating changed to yellow upon acceptance of Corrective Action Plan (CAP).
Police Grants			
Trauma Resolution Center	Green	1	
The Alternative Program	Green	1	
Citizen's Crime Watch	Green	0	



14125 SW 320th Street Homestead, FL 33033
Office: 305.246.3276 Fax: 305.246.3589
Florida's Homegrown Food Bank

March 8, 2022

Farm Share has reviewed the provided 2020-2021 Miami-Dade County Monitoring Report. The purpose of this correspondence is to clarify/correct some of the stated deficiencies identified in that report.

Two (2) deficiencies were outlined as part of Farm Share's Monitoring Report. The sections identified as deficient were Section 2, 5A and Section 11, 55C.

As it relates to Section 2, 5A the report correctly states that Farm Share provided the requested documentation at the time of the audit. Section 2, 5A requires Farm Share to submit IRS Form 941 within 60 days from the end of the quarter, which in this case was March 31st. Form 941 relates to the filing of employee related taxes (income, Medicare, etc...). Farm Share's original contract and budget did not include any funding for employees and therefore, it was not required to provide Form 941 under that contract.

Farm Share entered into additional contracts during the fiscal year related to COVID/CARES dollars. Farm Share did allocate employees to these contracts but was under the impression these were separate standalone agreements that had separate compliance requirements independent of the regular MDC contract. We were unaware, and it was unclear, that these additional contracts fell under the monitoring compliance (i.e. quarterly requirement) of the regular MDC contract and therefore, did not provide these forms on a quarterly basis. Instead, the form/documentation was provided at the time of the audit in general compliance with the additional agreement(s) terms. We therefore, believe that we were not deficient as relates to these additional agreements as nothing within the new agreements required quarterly reports.

Section 11, 55C deals with whether eligibility requirements for recipients were met under the agreement. The agreement subject to this particular question required food to be distributed in unincorporated Miami-Dade County. The deficiency stated in the monitoring report provides that two (2) of the sampled agencies that received food from Farm Share were located in municipalities. Although, the agencies were located in municipalities the food was distributed in unincorporated Miami-Dade County in accordance with the agreement. The agreement did not prohibit the food from being received by agencies in municipalities it only required that the food be distributed in unincorporated Miami-Dade County. In this case, both agencies had satellite distributions in unincorporated Miami-Dade County in accordance with the terms of the agreement.

Quincy * Jacksonville * Palatka * Palm Beach * Broward * Miami-Dade * Florida City

Farm Share Headquarters: 14125 SW 320th Street Homestead, FL 33033
Office: 305.246.3276 Fax: 305.246.3589 ~Farmshare.org

During the audit process this issue was addressed by providing an explanation regarding same as well as providing a screen shot of a notation related to the distribution of the food to the agency showing that the food was distributed in unincorporated Miami-Dade County. Therefore, no deficiency should have been found or notated as the terms of the agreement were complied with.

Let me know if you have any questions or need any additional information regarding the contents of this correspondence.

Sincerely,



Stephen Shelley
Farm Share, CEO



CITIZENS' CRIME WATCH OF MIAMI-DADE COUNTY INC.

Committed to preventing and reducing crime for over 46 years in our community.

1515 N.W. 79th Avenue, Doral, Florida 33126-1103
Telephone: 305-470-1670 Facsimile: 305-470-1676
Email: cmcwatch@citizenscrimewatch.org
Web Site: www.citizenscrimewatch.org

Vivian Havlin, Executive Director

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Miami-Dade County School

Board

Hon. Katherine Fernandez-

Rundle

Office of the State Attorney

May 18, 2021

To whom it may concern,

This year we all have faced the difficulties that came with providing services amidst the COVID 19 Pandemic. While we have conducted virtual Crime Watch / Crime Prevention Meetings the attendance has not been the same.

The zoom meetings have been rather difficult, part of our program is to get to know your neighbors and your police officers. Some residents felt that it is not the same as the in-person meetings. Even after we received the green light from Director Ramirez for the Officers to attend in-person meetings, we still had to implement guidelines for everyone's safety, such as meeting outdoors, wearing masks, physical distancing and keep the gathering to less than 10 residents at a time.

Our coordinators continue to reach out to our Crime Watchers to set up meetings. We hope that as more member of our community get vaccinated and the CDC guidelines continue changing, that more residents will be willing to schedule their meetings.

Respectfully,

Vivian Havlin
Executive Director

Miami-Dade Board of County Commissioners



Miami-Dade Police Department



Miami-Dade Schools Police Department



Miami-Dade County School Board



Citizens' Crime Watch of Miami-Dade is a non-profit tax-exempt organization under
Section 501(c)(3) of the Internal Revenue Code
Tax ID: 85-8012644546C-3

**CITIZEN'S CRIME WATCH OF MIAMI-DADE COUNTY, INC. report card for FY20-21
10/1/2020-3/31/2021**

P. **Report Cards.** In accordance with Resolution No. R-142-15 of the Miami-Dade Board of County Commissioners, MDPD will issue a Community Based Organization (CBO) Report Card every six (6) months, or as otherwise may be required at the County's sole discretion, to track the Provider's status and progress. Ratings will be applied to the areas of Outcomes and Administration/Contract Compliance and specific assessments will include a three (3) tiered scale of:

- (a) Green - "Meeting Goals/Compliant"
- (b) Yellow - "Caution"
- (c) Red - "Concern"

Ratings for Deliverables/Program Achievement:

Ratings for Deliverables/Program Achievement will be based on monthly progress reports and sample testing by MDPD of the Provider's records and applied to the Outputs and the Primary Performance Indicator, as identified and described in the Scope of Work (Attachment A), as follows:

- (a) Green - On track to reach 100% of stated goal
- (b) Yellow - On track to reach 85-99% of stated goal**
- (c) Red - On track to reach less than 85% of stated goal

Notes:

Line item 2 from the progress report is not on track to reach 100% of the stated goal.

Ratings for Administration/Contract Compliance:

Ratings for Administration/Contract Compliance will be based on the annual written monitoring site visit report issued by MDPD and the corrective action plan submitted by the Provider and approved by the County.

At the start of the contract period, ratings will be assigned as follows:

- (a) Green - Contract executed**
- (b) Yellow - Provider in good standing but contract not executed
- (c) Red - Prior year contract closeout not complete

Notes:

After due diligence is conducted, the contract is executed, and the annual written monitoring site visit report has been issued, ratings will be assigned as follows:

- (a) Green - Five (5) or fewer findings
- (b) Yellow - More than five (5) findings
- (c) Red - Contract or payment suspended

Notes:

Fiscal Year 20-21 Monitoring Pending

The County may, at its sole discretion, terminate and/or suspend the contract and/or suspend payment at any time due to any single instance of, or to any number of, serious or significant finding(s) or issue(s) including, but not limited to:

- (a) Lack of fiscal documentation
- (b) Lack of client records or program documentation
- (c) Health or safety concerns

**CITIZEN'S CRIME WATCH OF MIAMI-DADE COUNTY, INC. report card for FY20-21
10/1/2020-3/31/2021**

- (d) Required background checks or licenses not completed or current
- (e) Monies owed to the IRS or another government entity without an approved re-payment plan
- (f) Lack of or a lapse in required insurance
- (g) Repeat finding(s) from a prior year

Seriousness and significance of findings and issues shall be determined at the County's sole discretion.

Once a corrective action plan is submitted by the Provider and approved by the County, a rating of yellow may be changed to green, at the County's sole discretion, and a rating of red may be changed to yellow, at the County's sole discretion. A rating of red will not be changed directly to green at any time during the contract period.

The Provider will be notified in writing of proposed rating(s) and will have no more than ten (10) days from the date of the notice to submit a brief response to MDPD that will be attached to the final CBO Report Card. There is no appeals process for individual ratings or the CBO Report Card.

Vivian Havlin

5/18/2021

Executive Director / Agency Designee Print Name

Date



5/18/2021

Executive Director / Agency Designee Signature

Date

THE ALTERNATIVE PROGRAMS, INC.

P.O. BOX 472904
MIAMI, FL 33247-2904



GEORGIA JONES-AYERS
FOUNDER EMERITUS

KENNETH M. KILPATRICK
EXECUTIVE DIRECTOR



“Alternatives to Incarceration”
“Improving Community Control”

RESPONSE TO 2020-2021 MDPD MONITORING REPORT

The stated goals for ATI and ICC were both severely impacted by the physical danger and operational impacts of COVID-19. The Courts and Correctional Facilities were closed to the public and to those affiliated with court services (such as TAP) during the rating period. Access to these venues continue to remain restricted while the pandemic period continues. TAP personnel have also worked from home during the rating period in accordance with COVID-19 safety measures implemented by Miami-Dade County.

As restrictions are lifted and the Courts and Correctional facilities are opened again, TAP plans to resume full operations, in-person. TAP anticipates that its stated goals will be achieved in the next rating period, provided that COVID restrictions are fully lifted and in-person access to Court and Correctional facilities are granted to TAP personnel.

TAP is also implementing an MOU with an optimistic club to provide preventative specialized services to children who reside in areas of poverty, high crime and unemployment. As such, ICC's stated goals will improve with successful implementation of this initiative.

- Kenneth M. Kilpatrick
Exec. Director

**The Alternative Programs, Inc. report card for FY20-21
10/1/2020- 3/31/2021**

P. **Report Cards.** In accordance with Resolution No. R-142-15 of the Miami-Dade Board of County Commissioners, MDPD will issue a Community Based Organization (CBO) Report Card every six (6) months, or as otherwise may be required at the County's sole discretion, to track the Provider's status and progress. Ratings will be applied to the areas of Outcomes and Administration/Contract Compliance and specific assessments will include a three (3) tiered scale of:

- (a) Green - "Meeting Goals/Compliant"
- (b) Yellow - "Caution"
- (c) Red - "Concern"

Ratings for Deliverables/Program Achievement:

Ratings for Deliverables/Program Achievement will be based on monthly progress reports and sample testing by MDPD of the Provider's records and applied to the Outputs and the Primary Performance Indicator, as identified and described in the Scope of Work (Attachment A), as follows:

- (a) Green - On track to reach 100% of stated goal
- (b) Yellow - On track to reach 85-99% of stated goal
- (c) Red - On track to reach less than 85% of stated goal

Notes:

Line items 2, 3, 4, 5, 8 and 11 from the Alternatives to Incarceration program's progress report is not on track to reach 100% of the stated goal.

Line items 2, 4, 11, 12, and 14B from The Improving Community Control Project program's progress report are not on track to reach 100% of the stated goal.

Ratings for Administration/Contract Compliance:

Ratings for Administration/Contract Compliance will be based on the annual written monitoring site visit report issued by MDPD and the corrective action plan submitted by the Provider and approved by the County.

At the start of the contract period, ratings will be assigned as follows:

- (a) Green - Contract executed
- (b) Yellow - Provider in good standing but contract not executed
- (c) Red - Prior year contract closeout not complete

Notes:

After due diligence is conducted, the contract is executed, and the annual written monitoring site visit report has been issued, ratings will be assigned as follows:

- (a) Green - Five (5) or fewer findings
- (b) Yellow - More than five (5) findings
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Notes:

Fiscal Year 20-21 Monitoring Pending

The County may, at its sole discretion, terminate and/or suspend the contract and/or suspend payment at any time due to any single instance of, or to any number of, serious or significant finding(s) or issue(s) including, but not limited to:

**The Alternative Programs, Inc. report card for FY20-21
10/1/2020- 3/31/2021**

- (a) Lack of fiscal documentation
- (b) Lack of client records or program documentation
- (c) Health or safety concerns
- (d) Required background checks or licenses not completed or current
- (e) Monies owed to the IRS or another government entity without an approved re-payment plan
- (f) Lack of or a lapse in required insurance
- (g) Repeat finding(s) from a prior year

Seriousness and significance of findings and issues shall be determined at the County's sole discretion.

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<u>Kenneth M. Kilpatrick</u>	<u>May 18, 2021</u>
Executive Director / Agency Designee Print Name	Date

<u><i>Kenneth M. Kilpatrick</i></u>	<u>May 18, 2021</u>
Executive Director / Agency Designee Signature	Date

America's First Trauma-Focused Community Mental Health Center

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4343 W. Flagler St. #503
Coral Gables, FL 33134
P 305.374.9990
F 305.374.9995

<http://www.traumaresolutioncenter.net>

May 19, 2021

Miami-Dade Police Department
Fiscal Administration Bureau
Attn: Armando Lozano, Accountant 1

Re: TRC Report Card 10/1/2021-3/31/2021

In response to the rating for Deliverables/Program Achievement for Line 7 and 8 not on track to reach 100% of staged goal:

The deliverables of these specific line items continue to be affected the by the COVID-19 pandemic and social distancing. Our agency has seen increased flow of clients accepting these services after the available vaccination in our county. During the following months we believe that we will be able to meet the stated goal for these services.

If you have any questions or concerns, feel free to contact me.

Respectfully,



Milagros Maldonado, LMHC
Executive Director

Trauma Resolution Center, Inc. report card for FY20-21
10/1/2020- 3/31/2021

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- (b) Yellow - On track to reach 85-99% of stated goal**
- (c) Red - On track to reach less than 85% of stated goal

Notes:

Line items 7 and 8 are not on track to reach 100% of the stated goal.

Ratings for Administration/Contract Compliance:

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Fiscal Year 20-21 Monitoring Pending

The County may, at its sole discretion, terminate and/or suspend the contract and/or suspend payment at any time due to any single instance of, or to any number of, serious or significant finding(s) or issue(s) including, but not limited to:

- (a) Lack of fiscal documentation
- (b) Lack of client records or program documentation
- (c) Health or safety concerns

**Trauma Resolution Center, Inc. report card for FY20-21
10/1/2020- 3/31/2021**

- (d) Required background checks or licenses not completed or current
- (e) Monies owed to the IRS or another government entity without an approved re-payment plan
- (f) Lack of or a lapse in required insurance
- (g) Repeat finding(s) from a prior year

Seriousness and significance of findings and issues shall be determined at the County's sole discretion.

Once a corrective action plan is submitted by the Provider and approved by the County, a rating of yellow may be changed to green, at the County's sole discretion, and a rating of red may be changed to yellow, at the County's sole discretion. A rating of red will not be changed directly to green at any time during the contract period.

The Provider will be notified in writing of proposed rating(s) and will have no more than ten (10) days from the date of the notice to submit a brief response to MDPD that will be attached to the final CBO Report Card. There is no appeals process for individual ratings or the CBO Report Card.

Milagros Maldonado

5/19/2021

Executive Director / Agency Designee Print Name

Date



5/19/2021

Executive Director / Agency Designee Signature

Date