

# Memorandum



**Date:** September 1, 2022

Supplement No. 2  
Agenda Item No. 5(A)

**To:** Honorable Chairman Jose "Pepe" Diaz  
and Members, Board of County Commissioners

**From:** Daniella Levine Cava  
Mayor

A handwritten signature in blue ink that reads "Daniella Levine Cava".

**Subject:** Social Equity Statement – Ordinance related to the Miami-Dade County Goodwill  
Ambassadors Program 221622

---

The proposed Ordinance amends the Board of County Commissioners' Rules of Procedure, Sections 2-1 and 2-2105 of the Code, regarding the Goodwill Ambassadors Program. The code currently provides that the Chairperson of the County Commission is responsible for administering the program. The proposed item provides for the delegation of certain responsibilities to the Executive Director of the Miami-Dade County Military Affairs Board (MDMAB), it proposes enhancements such as the establishment of a Critical Response Team (CRT) and a policy to increase administrative leave granted to Goodwill Ambassadors. At a minimum, Goodwill Ambassadors shall be granted one hour of administrative leave for every hour worked. However, if Goodwill Ambassadors are deployed to an event where a law enforcement agency has activated an alpha bravo shift, which is a 12-hour mandatory shift in response to said event, said Goodwill Ambassadors shall be granted a minimum of one and a half hours of administrative leave for every hour worked.

The Goodwill Ambassador Program has successfully served large and small events throughout Miami-Dade County. County employees who serve in the program are trained in customer service, mediation, conflict resolution, crisis management, and to promote peace, provide support, and crowd control management at major special events, parades, demonstrations, elections, protest rallies, and other events with large crowds. No other social benefits can be determined at this time.

A handwritten signature in blue ink that reads "Morris Copeland".

Morris Copeland  
Chief Community Services Officer