



MEMORANDUM

Agenda Item 15(C)1

TO: Honorable Chairman Anthony Rodriguez
and Members, Board of County Commissioners

DATE: July 21, 2026

FROM: Honorable Juan Fernandez-Barquin
Clerk of the Court and Comptroller

SUBJECT: Appointments and Re-appointments to
the Community Action Agency Board

Basia Pruna, Director
Clerk of the Board

The Board of County Commissioners (Board) is requested to appoint ten (10) individuals and reappoint two (2) members to fill twelve (12) vacancies on the Community Action Agency Board (CAAB), as recommended by its Nominating Committee.

Pursuant to Ordinance 09-31, the CAAB was established to advise the County on the development, planning, implementation, and evaluation of Community Services Block Grant (CSBG) programs and other Community Action Agency initiatives such as identifying and reducing the causes of poverty, and providing oversight of the Head Start/Early Head Start program on behalf of the Board.

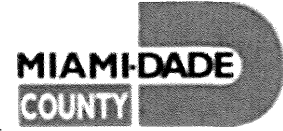
As provided by the ordinance, the Nominating Committee has concluded its outreach and vetting process and have forwarded the following candidates and alternates; each possessing diverse skills, knowledge, and experience across multiple sectors; for consideration:

Name	Sector	Appointment/Reappointment
Brandon Cave	Social Welfare	Recommended Appointment
Gabrielle Charles	Business	Recommended Appointment
Alejandra Cortina	Social Welfare	Recommended Appointment
Eunice D. Flowers	Education	Recommended Appointment
Lauren Theresa Gomez	Education	Recommended Appointment
Randy Grice	Industry	Recommended Appointment
Regine Janvier	Education	Recommended Appointment
David Piña, Esq.	Legal	Recommended Appointment
Dennise Nicola	Business	Recommended Appointment
Sandra Velez-Candelario	Labor	Recommended Appointment
Dr. Santarvis Brown	Religion	Recommended Reappointment
Regina M. Grace	Social Services	Recommended Reappointment
Giancarlo Molero Eljuri	Business	Recommended Alternate
Estefania Garcia	Business	Recommended Alternate
Maria L. Ruiz	Retired (formerly government)	Recommended Alternate

Attached for your consideration and review are the memorandum from Cathy Burgos, LCSW, Director of the Community Services Department, and the resume of each candidate.

Attachment(s)

Memorandum



Date: July 6, 2026
To: Basia Pruna, Director
Clerk of the Board and Procurement, Clerk of Courts
From: Cathy Burgos, LCSW, Director
Community Services Department
Subject: Community Action Agency Board – Appointments and Reappointments

Greetings,

Pursuant to Ordinance 09-31, the Board of County Commissioners (BCC) is authorized to make appointments to fill vacancies in the Community Interest and Organizations Sector of the Community Action Agency Board (CAAB). The CAAB Nominating Committee has concluded outreach and their vetting process, along with concurrent recommendations via the CAAB Joint Finance and Executive Committee, with ratification by the CAA Board at their last meeting on March 9th, 2026, and the CAAB respectfully submits the below twelve (12) names to the BCC for appointment/reappointment to the CAAB.

Name	Sector	Current Job Title	Appointment/Re-Appointment
Regina M. Grace	Social Services	Retired – Assistant Director of Community Action and Human Services Department	Re-Appointment
Dr. Santarvis Brown	Religion	Pastor, Professor of Business Education Associate Vice President of Academic Affairs – Miami-Dade College	Re-Appointment
Eunice D. Flowers	Education	Director at Beautiful Gates Production	Appointment
Lauren Theresa Gomez	Education	Currently Social Studies Subject Matter Expert at Discovery Education	Appointment
Randy Grice	Industry	Communications & Marketing at Greater Miami Expressway Agency	Appointment
Regine Janvier	Education	Managing Director of People Operations at City Year Miami;	Appointment

Brandon Cave	Social Welfare	Social Service Manager with City of Opa-Locka	Appointment
David Piña, Esq.	Legal	Legal Director at Steer Ahead Miami/EZRI	Appointment
Gabrielle Charles	Business	Owner of Gabrielle Charles & Company Public Relations	Appointment
Alejandra Cortina	Social Welfare	Case Manager at United Home Care	Appointment
Dennise Nicola	Business	Director of Business Development at FL PACE Centers	Appointment
Sandra Velez-Candelario	Labor	Independent business Owner	Appointment

The duties and responsibilities of the CAAB members include the oversight and governances of the Head Start/Early Head Start program and the department's Community Service Block Grant (CSBG) initiatives, adopting program policies, serving as a liaison with the BCC, reviewing and approving grants and budgets, engaging in advocacy, attending monthly and quarterly meetings, and providing guidance and support to the department. The recommended candidates possess diverse skills, knowledge and experience in various sectors that positions them to be a valuable member to the CAAB. Attached you will find the resumes of the recommended candidates.

As required by the abovementioned ordinance, additional names are provided as alternatives to the names listed above

Name	Sector	Current Job Title
Estefania Garcia	Business	Senior Account Manager Marriot Vacations Worldwide
Giancarlo Molero Eljuri	Business	Founder & Chief Curator Officer YAFA.Life
Maria L. Ruiz	Retired (formerly government)	Grants Manager – City of Miami Beach

If additional information is required, please feel free to contact Ursula Price, Division Director, Engagement and Outreach, Community Services Department, at (786) 469-4818 or via email to Ursula.Price@miamidade.gov.

Attachment:
Resumes of candidates

CC: Dr. Joyce M. Price, Chair
Community Action Agency Board

REGINA M. GRACE

11250 Washington Blvd. • Miami, FL 33176 • Phone: (305) 253-0992 (305) 282-6485 • Email: deltagrace@att.net

Summary of Skills

Significant managerial and administrative experience in social services programming in the public sector; extensive program development skills; excellent oral and written communication abilities; knowledge of Social and economic resources throughout Miami-Dade County.

Experience

01/2010 – 05/2014 **Miami-Dade County Community Action and Human Services Department**

Assistant Director

- Directs and coordinates diversified human and social services activities through subordinate executives and supervisors engaged in self-sufficiency, Head Start, Energy Programming, youth development and community services.
- Directs a variety of departmental administrative and financial activities including personnel administration, financial/accounting management, procurement, contracts and lease administration, budget preparation and monitoring, grants management and fiscal planning, computer operations and facilities and community involvement programs.
- Directs the development of new policies and the revision of existing policies; defines departmental and divisional goals and objectives; periodically evaluates divisional performance in relation to goals to objectives.
- Coordinates departmental operations with other county executives and with senior county management; provides liaison with Federal Head Start officials, other state officials and major community agencies; plans with state executives for joint direction of specified federally funded projects.
- Directs detailed research into funding sources for low income clients and other human services including Federal and State.

1992 – 2009 **Miami-Dade County Community Action Agency**
Self Help Division

Director

- Administered Community Services Block Grant and various specially funded grants.
- Ensured delivery of self-sufficiency programming for targeted residents.
- Provided direct supervision, training, and technical assistance to community services coordinators and administrative staff.
- Led development of departmental strategic plan, including development of goals and objectives

Regina M. Grace

1990 – 1992 Miami Dade County Community Action Agency
Head Start Division

Head Start and Family Services Administrator

- Planned and implemented Family Development services for 4,885 Head Start families.
- Directed social services and parent involvement community outreach activities.
- Served as Assistant Director of multi-focused division involving children, families and communities.

1988 – 1990 Miami Dade County Community Action Agency
Community Services Division

Community Services Coordinator

- Served as Assistant Division Director.
- Implemented multi-faceted activities in sixteen (16) communities.
- Managed community planning, citizen participation, and social services delivery.

1983–1988 Miami-Dade County Community Action Agency
Community Services Division

Regional Service and Citizen Participation Coordinator

- Coordinated agency and community resources to address socio-economic issues of constituents in North Central region of Dade County.

1981 – 1983 Miami-Dade County Community Action Agency
Head Start Division

Field Operations Coordinator

- Supervised middle management program staff.
- Coordinated center operations, health and social services, and citizen involvement.

1975 – 1981 Miami-Dade County Community Action Agency
Head Start Division

Social Services Specialist

- Planned and coordinated delivery of social services to Head Start families.
- Supervised Head Start community family service workers.

Education/Certification

- | | |
|------|--|
| 2009 | National Community Action Partnership Pathways To Excellence <ul style="list-style-type: none">▪ Certified Peer Reviewer |
| 2004 | Results Oriented Management & Accountability <ul style="list-style-type: none">▪ National Certified Peer-to-Peer Trainer, Community Action Partnership |
| 1988 | Master of Science Degree, St. Thomas University <ul style="list-style-type: none">▪ Human Resource Management |
| 1972 | Bachelor of Science Degree, Tuskegee University <ul style="list-style-type: none">▪ Sociology |

**Community
Involvement**

- South Florida Workforce Board, Former Board Member
- Miami-Dade County Nuisance Abatement Board, Commissioner Representative
- National Council of Negro Women (Miami Dade Section), Charter Member
- National Black Child Development Institute
- Richmond Heights Advisory Committee
- Tuskegee Alumni Association

**Organizational
Affiliations**

- Florida Association of Community Action Board, (Former Chair)
- Miami Alumnae Chapter, Delta Sigma Theta Sorority, Inc, (Past President)
- Martin Memorial AME Church, (Lay President, Steward, Former Chair; Stewardship & Finance, Women's Missionary Society)
- Red Hat Society, Richmond Heights Sables

SANTARVIS BROWN

17531 Northwest 47th Avenue, Miami Gardens, Florida 33055
(786) 412-4680 | SantarvisBrown@aol.com

PROFILE

Multi-faceted executive leader with extensive experience in the community engagement, fundraising, and grant management. Politically astute and possess strong interpersonal skills to develop relationships which lead to strategic partnerships.

CORE COMPETENCIES

- | | | |
|-----------------------|----------------------|-------------------------|
| ➤ Grant Management | ➤ Grant Acquisition | ➤ Project Management |
| ➤ Community Relations | ➤ Strategic Planning | ➤ Innovative Leadership |
| ➤ Fundraising | ➤ Budget Management | ➤ Data Analysis |

EDUCATION

Executive Juris Doctor (Candidate)	Purdue Global University
Doctor of Education in Administration	California Coast University
Master of Divinity	Payne Theological Seminary
Master of Business Administration	Columbia Southern University
Master of Arts in Management & Leadership	Liberty University
Bachelor of Arts in Religion & Philosophy	Florida Memorial University

CERTIFICATIONS

Project Management Qualified (PMQ)	Certified Ethics Associate (CEA)
Strategic Organizational Leadership Certified (SOLC)	Change Management Specialist (CMS)
Six Sigma Lean Certified Professional (SSLCP)	Licensed Clinical Pastoral Counselor
Total Quality Management Professional (TQMP)	Board Certified Pastoral Counselor
Corporate Leadership Certified (CLC)	Certified Corporate Trainer
Lean Supply Chain Management	Certified Conflict Manager
Certified Continuous Improvement Manager	Diversity Management Certified
Scrum Master Certified	Six Sigma Lean Black Belt Certified in Healthcare
Six Sigma Lean Black Belt Certified in Government	Certified Behavior Health Tech (Florida)
Certified Mental Health Professional (Florida)	Six Sigma Black Belt Certified in Education

CURRENT POSITION

Associate Vice President of Academic Affairs/ Chief Academic Officer Full Professor of Business/Education Miami Regional University	04/18 – Present Miami, FL
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Responsibilities

- Oversight of course schedule planning, faculty evaluation, faculty development, curriculum development, faculty/staff hiring and supervision.
- Academic budget development, fiscal monitoring and other related administrative activities with and other administrative activities related to the assigned program areas.
- Serves on college-wide committees and works with the other Vice Presidents and administrators in a team environment.
- A member of the Executive Team in creating and maintaining an open, collaborative, and inclusive college environment focused on student learning and student success.

SANTARVIS BROWN

PREVIOUS LEADERSHIP POSITIONS

Grant Director, STEM SPACE

12/2014 – 4/2018

Previous Position: Project Director, Communities of Interest (COI)

Miami Dade College

Miami, FL

Miami Dade College opened in 1960 and is presently comprised of ten campuses serving 161K students.

- Manage a \$4.6 million grant including the organization, planning, implementation, and continuous review and analysis
- Develop and implement continual assessment plans to ensure monitoring of project's progress and achievement of deliverables and prepares responsive action plans
- Hire, supervise, and evaluate both full-time and part-time personnel for the program
- Oversee the collection of data and develop formative and summative evaluation reports to comply with reporting requirements in collaboration with the Database and Reports Analyst
- Led ongoing strategy for Communities of Interest (COI) grant program designed to promote an understanding of health related career paths from start to finish and set students for success while preparing them for the rigors of the curriculum
- Conducted data analysis to further develop and enhanced the COI model, enrollment and manage a \$5 million budget
- Participated in the sourcing, acquisition, and management of grants including support activities and personnel
- Coordinated services to enhance student access and transition to upper-division degrees at MDC and other institutions
- Collaborated with faculty, administration, and staff to increase awareness of student clubs, extracurricular activities, and campus and college events that reinforce the academic and career development of students within the COI.

Accomplishments:

- Successfully implemented the first online orientation for the Medical Campus giving 2000 enrollees/per term flexible options, which improved program retention
- Assisted with securing Miami Dade College's designation as an Ashoka U Changemaker Campus for leadership in social innovation education through serving on the committee and providing leadership during the awarding institution's visit. MDC is the first and only public institution of higher education in the Southeastern United States to earn this designation.

Superintendent/Director of Education

05/2013 – 08/2014

Seminole Tribe of Florida Department of Education

Hollywood, FL

Seminole Tribe of Florida Dept. of Education supervises 6 reservations and communities throughout the state of FL while providing supervision to non-residents throughout the nation.

- Responsible for the overall leadership, development, organization, management, operation, and implementation of Seminole Tribe of Florida's Education Department
- Collaborated with various constituents to ensure compliance with South Association of Colleges & Schools (SACS)
- Created and implemented needs assessment, monitored and evaluated the total program and program components to ensure learning objectives are being met effectively, as well as recognizing areas for improvement
- Planned, initiated, and implemented the use of educational resources, services, and curriculum, to assist in the successful development of Tribal Members, at-risk students, special needs students, and their families
- Re-organized department infrastructure to ensure more efficient department operations which resulted in the creation of K-12, Higher Education, and Career Education Divisions
- Reduced programmatic spending across all divisions to ensure strategic programmatic outcomes

President

SNB INNOVATIONS LLC

10/2008 – Present

Miami Gardens, FL

SNB INNOVATIONS LLC Founded consulting practice in October of 2008, providing consulting services to businesses, non-profits, and educational institutions. Projects and clients include:

SANTARVIS BROWN

- Grant and Accreditation Consultant (Contract Provost & Academic Officer) - Marconi International University
- Grant Writer/ Development Consultant- Lee Research and Development Corporation
- Civic Education/Recruitment Consultant- Catalyst Miami
- Organizational Process Improvement Consultant - North Dade Community Church
- Program Evaluation Consultant- Non-Violence Project US

Department Chairperson, Business
Brown Mackie College

08/2010 - 06/2012
Miami, FL

Brown Mackie College is a part of the Education Management Company (EDMC) family and has various campuses throughout the United States.

- Provided academic leadership and selected, trained, developed, managed, and led faculty and staff members according to the guidelines provided by the Campus Dean
- Supported college and community relations activities while planning and implementing a budget including personnel requirements, program expenses, and capital needs
- Maintained documents required for accreditation to ensure program compliance Ensured under represented student populations participated in University and College events through the creation of community events in underrepresented areas including *Business Incubator* and *Business Skill Set* camps
- Oversaw College programs designed to achieve student completion rates as outlined in the five-year strategic plan
- Improved department persistence (Retention) rates from under 50% to 75 %

Campus Administrator, Career Management Department
Johnson & Wales University

07/2006 - 10/2008
Miami, FL

Johnson & Wales University was founded in 1914 in Providence Rhode Island, and has three other campuses in Denver, Charlotte, and North Miami.

- Demonstrated leadership in the selection, training, development, management of faculty and staff
- Planned and implemented a budget to support community activities including human capital and program expenses
- Ensured programs were designed to achieve student completion rates as outlined in the five-year strategic plan
- Liaised with Academic Department Directors within and across campuses to coordinate course scheduling
- Served on Best-Fit Career Management System (CSM) Curriculum Review Task Force

PREVIOUS ROLES

Principal, North Dade Academy	07/2005 - 07/2006
Vice President of Distance Learning, Smith Chapel Bible University	08/2004 - 08/2006
Assistant Principal/Teacher, Vankara Academy Middle School	09/2003 - 06/2005
Executive Director, AGAPE Academic Enrichment Center	08/2002 - 08/2003

AFFILIATIONS

- | | |
|--|--|
| <ul style="list-style-type: none"> • Member, Association for Supervision & Curriculum Development • Chair, Miami Gardens Nuisance Abatement Board • 2017 Management Strategy Institute Senior Fellow • Treasurer, Florida Council of Private College | <ul style="list-style-type: none"> • Member, Alpha Phi Alpha Fraternity Incorporated • 2016 Higher Education Leadership Institute Fellow • 2019 Higher Education Association & Accreditation Fellow |
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EUNICE D FLOWERS

EDUCATOR/AUTHOR/CULTURAL PRESERVATIONIST

786-782-8888

EDFLOWERS83@GMAIL.COM



EUNICE D FLOWERS — CURRICULUM VITAE

Award-winning entrepreneur • Author
• Civic Advocate • Cultural
Preservationist

Featured in Miami Herald, Shoutout
Miami, Voyage Mia Magazine •
Inducted into Miami-Dade Public
Library System's Local Author Program

AREAS OF EXPERTISE

Curriculum & Instruction • Culturally
responsive pedagogy • Experiential
learning design • Community
partnerships • Program evaluation •
Public speaking • Workshop
facilitation • Heritage documentation •
Small-business collaboration • Data
storytelling

ABOUT ME

Educator and cultural preservationist focused on practical, place-based solutions for equity, access, and economic mobility. Designs community programs that advance family learning, workforce exposure, and small-business activation. Former MDCPS science teacher; author of *Maya & Xavier's Adventures* (countywide library placement). Founder of *Pots & Passages*, a book-based heritage culinary tour connecting culture to local commerce.

EDUCATION

- Master of Science in Curriculum & Instruction
- Bachelor of Arts in Chemistry

PROFESSIONAL EXPERIENCE

- Period: 2023 - Present
Author & Cultural Preservationist
 - Author of a children's book on Miami's heritage neighborhoods; placed across the Miami-Dade County Library System; inducted into the Local Author Program. Created *Pots & Passages Culinary Tour*
- Period: 2018-2023
Founder & Director, Olive Tree Academy
 - Opened and operated an early childhood education center; achieved a Google 5-star rating in 2018.
 - Led curriculum design, licensing and compliance, staff development, family engagement, and quality improvement.
- Period: 2010 - 2017
Science Teacher, Miami-Dade County Public Schools
 - Returned to MDCPS after graduating from Florida State University; taught science using project-based, place-based approaches.
 - Collaborated on interdisciplinary units connecting local environment and community assets.
- Period: 2003 - 2010
Early Childhood Educator
 - Designed developmentally appropriate, culturally responsive, play-based curricula that integrated early literacy, numeracy, science inquiry, and social-emotional learning
 - differentiated instruction and used observations/screeners and portfolios to monitor growth.

SELECTED RECOGNITION

- *Legacy Magazine (2023)*: Most Prominent and Influential Black Professional honoree.
- *Media*: Miami Herald; Shoutout Miami; Voyage Mia Magazine
- *Library Honor*: Inducted into Miami-Dade Public Library System Local Author Program.

MDC010

Lauren Theresa Gomez

Miami, FL | (305) 775-3238 | lauren.theresagomez@gmail.com

Professional Experience

Discovery Education | Remote

Program Director, Social Studies Curriculum | January 2024 - Present

- Led creation, direction, and revision of materials for courses in American History, United States Government, Civics, World History, and World Geography
- Aligned products and curriculum to international, national, state, and district educational standards for K-12 students and educators of social studies
- Wrote, reviewed, and edited social studies content to promote research-based practices in social studies instruction and blended learning environments, as well as culturally responsive teaching and learning
- Developed engaging activities and interactive content for elementary, middle, and high school materials
- Created short- and long-term goals for the product based on data, user feedback, and independent analysis that will increase user satisfaction and usage of resources, as well as increase product renewals and new contracts
- Created, edited, and published a framework used in an evidence project with LearnPlatform that validated the product with ESSA Level IV award
- Coordinated with project managers, curriculum teams, video production specialists, web engineers, external vendors, and partner organizations about content, schedules, and future development
- Responded to partner and customer concerns of any material by revising, editing, or qualifying the content with evidence and/or standards-based information
- Designed and revised inquiry-based activities that provided multiple opportunities for students to showcase their learning with an activity that complemented their learning style or interests
- Led \$1 million civics curriculum project for the New Hampshire Department of Education that involved creating 78 K-12 lessons, teacher guides, immersive experiences, and developing new media
- Managed \$10,000 monthly budget allocated towards keeping content up-to-date, addressing customer concerns, exploring new opportunities, and working on specialized projects

Imagine Learning | Remote

Senior Academic Designer | July 2021 - January 2024

- Created, planned, and developed national and state-specific digital content for students and teaching materials for educators in a time-sensitive environment
- Developed a national World History curriculum in a 7-month timeline with multiple rounds of revision while managing a team of 5 and working with vendors
- Outlined, wrote, and edited chapter narratives for textbooks and supplemental materials, original and interactive media, formative and summative assessments, and held daily meetings with stakeholders and vendors
- Coordinated with project managers, academic/design teams, video production specialists, web engineers, external vendors, and partner organizations about content, schedules, and future development
- Developed prototype and project proposals, contributed to the creative development, and developed guidelines, checklists, and processes for curriculum development
- Utilized knowledge of middle and high school (6-12) Social Studies and History curriculum to create content that aligns with state standards and assessment criteria
- Designed engaging inquiry-based activities for students and teacher resources, perform periodic content audits in response to customer feedback, and identify items needing updates for quality assurance
- Worked closely with implementation, sales, and marketing team members to ensure the successful implementation of products in school districts across the county
- Proofread and reviewed Spanish translations of English-language articles
- Contributing member of the the Accessibility Committee which focused on ensuring that all materials were accessible for students of all abilities

FACTS Education Solutions | Remote

Curriculum Consultant | July 2020 - June 2021

- Advised the administration on how best to serve the needs of adult learners, facilitated discussions, and coached groups of between 5-70 teachers on best practices in curriculum development and content creation
- Researched national and state standards and gained proficiency in Florida State Standards, Florida Educator Accomplished Practices, Common Core State Standards, and Next Generation Science Standards
- Crafted highly effective presentations tailored to each school's needs achieving a 92% effectiveness rating with 85% of schools reaching out for a follow up
- Established differentiated assessment and instruction strategies for students with varying levels of comprehension and learning styles and those in need of engagement and motivation

Immaculata-La Salle High School | Miami, FL

Teacher, Curriculum Leader | August 2016 - July 2021

- Taught American Government, Advanced Placement European History, US History Honors, World History Honors, Communications Methodology, and Comprehensive Law Studies I & II to classrooms of 10-30 students
- Multitasked to support students and served as the school's Law Curriculum Creator/Coordinator, Student Government Moderator, and Teacher Development Immaculata
- Collaborated with a team of 20 administrators and lead teachers on the Steering Committee and collected/analyzed data for the school's self-study prior to the re-accreditation process
- Discussed/reviewed the school's \$15+ million budget for effectiveness/utilization and improved personnel management, stakeholder satisfaction and curriculum design, management, and implementation
- Created surveys to assess the performance of over 100 faculty and staff members and a student body of 870, gathered data to evaluate programs, and identified service gaps
- Designed, revised, and implemented the curriculum to meet educational standards and goals
- Guided and supported teachers in effective instructional strategies and pedagogical practices; organized and led training sessions and workshops to improve teacher skills and subject knowledge
- Conducted regular evaluations of curriculum programs to determine strengths, weaknesses, and areas for modification
- Directed monthly Professional Learning Communities (PLCs) to inform and disseminate information among faculty members and to identify breaking trends in education
- Initiated the Legal Studies curriculum including Constitutional Law, International Law, Forensic Science, Comprehensive Law Studies and Comprehensive Law Studies II to meet the needs of students
- Acquainted students with the legal field, concepts, and professions, invited guest speakers, and coordinated field trips to align classroom concepts/theories with actual practice
- Moderated the Student Government Association with over 100 students, managed 3-4 school wide events monthly including Black History Month and Asian American/Pacific Islander Heritage Month celebrations
- Navigated discussions regarding prejudice, discrimination, and violence towards Black and AAPI communities and worked with teachers to create cross-curricular assignments for students across grades and skill levels

St. Hugh Catholic School | Miami, FL

Social Studies Teacher and Assistant Principal | August 2012 - July 2016

- Promoted for meeting and exceeding objectives and collaborated with the administrative team to provide a proper learning environment for students from first-generation, low-income backgrounds
- Led a team of 40+ faculty/staff members and leveraged communication, interpersonal, and conflict-resolution skills to mediate crisis situations between students, parents, faculty, and staff
- Assessed the needs of students struggling academically, behaviorally, and emotionally and created personalized learning plans and aided teachers in modifying subject curriculum to improve outcomes
- Administered a budget of \$50,000 and managed 15 events and activities for Catholics Schools Week including a Career Day, a Leukemia & Lymphoma Society fundraiser, and a Health & Fitness fair for 300 participants
- Applied leadership skills and chaired committees for academic and social events including the Cultural Fair, Academic Awards Ceremony, and School Open House
- Championed the development and implementation of a 1:1 iPad Program in the middle school
- Launched a middle school elective program to cater to student needs and provide the ability to exercise academic autonomy
- Taught classes 22-30 students from diverse and multicultural backgrounds in subjects including World History, Civics, American Government, and American History
- Identified the need and restructured the middle school social studies curriculum by tracking trends and providing instruction in key topics including global citizenship, and diversity, equity, and inclusion (DEI)

- Integrated current world/national events into lessons and navigated a cross-curricular cultural fair project consisting of math, science, religion, language arts, and music disciplines

Core Competencies

Program/Project Management, Teaching, Curriculum Development, Learning Goals, Needs Assessments, Quality, Gap/Data Analysis, Problem-Solving, Critical Thinking, Communication/Interpersonal Organizational Skills, Instructional Design

Language Skills: Bilingual in English/Spanish

Education/Certifications

- Master of Science in Learning Experience Design and Educational Technology, 2023
- Doctorate of Education (Ed.D) in Leadership & Management, 2017
- Master of Science in Educational Leadership, 2014
- Bachelor of Arts in Liberal Arts & Sciences, 2012
- Advanc(Ed) SACS Accreditation Specialist
- Apple Certified Teacher
- University of Chicago Outstanding Educator, June 2020
- Florida Professional Certification in Elementary Education (K-6) | Social Studies (6-12) | Educational Leadership (K-12)

RANDY GRICE

305-801-9898 randy1.grice@gmail.com North Miami, Florida

EXPERIENCE

Communications and Marketing Manager

Greater Miami Expressway Agency; Miami, FL — 8/2024 - Present

- Leads strategic executive communications and messaging for agency leadership across digital, print, and live platforms, ensuring alignment with agency priorities and voice
- Translates complex transportation and policy initiatives into accessible, high-impact presentations and technical materials for diverse stakeholders
- Collaborates with department heads to streamline policy communications and improve stakeholder engagement

Administrative Officer

Broward County; Ft. Lauderdale, FL — 9/2023 - 8/2024

- Directed internal and public communications for a major county department, enhancing clarity and engagement with executive audiences
- Supported onboarding and procedural rollout efforts with department leads, improving operational transparency and staff alignments
- Oversaw marketing-related procurement and ensured budget compliance and accurate documentation of purchases

Legislative Analyst to Councilmember

City of Miami Gardens; Miami Gardens, FL — 3/2022 - 9/2023

- Coordinated constituent engagement programs, budget tracking, and interdepartmental meetings for a City Council Office
- Served as primary point of contact for public inquiries, successfully resolving complex issues in coordination with city departments
- Led policy research and internal reporting to support legislative and community development goals

Communications Assistant to City Manager

City of Opa-locka; Opa-locka, FL — 3/2019 - 3/2022

- Supported executive correspondence, presentations, and messaging to internal and external stakeholders
- Produced staff briefings and internal communication deliverables that improved organizational

clarity and morale

-Managed logistics for high-level city events and interagency meetings, driving alignment across city leadership teams

Judicial Assistant to General Magistrate

State of Florida; Miami, FL — 1/2017 - 3/2019

- Drafted and organized court agendas, memos, and reports
- Delivered administrative support including database management and scheduling
- Coordinated on- and off-site meetings, conferences, and special seminars, including catering and logistics

News Writer

Miami Herald; Doral, FL — 1/2017 - 12/2019

- Reported breaking and enterprise news for multimedia platforms reaching 75K+ readers
- Conducted interviews, developed stories, and monitored current events in South Florida
- Delivered compelling, community-centered journalism under tight deadlines

EDUCATION & CERTIFICATIONS

Bachelor's of Science

Florida A&M University, Tallahassee, FL

Certification

Federal Emergency Management Agency Public Information Officer Awareness Certification

PROFESSIONAL EXPERIENCE

City Year Miami

07/2024 – Present

Managing Director, People & Operations

- **Site Strategy & Initiatives:** Manage the development and implementation of a people strategy that supports the site's strategies and outcomes
- **Budget & Finance Management:** Managed and ensured staff adherence to City Year's finance, expense, and travel policies. Responsible for the timely and accurate processing of expense reports, purchase card transactions, and invoices. Managed overall site budget
- **HR Operations & Talent Acquisition & Culture:** Helped form a comprehensive approach to managing and developing an organization's workforce, ensuring identifying, attracting, and hiring the right hires to help spearhead the organization mission. Help create a culture and enhance employee engagement, productivity, and overall satisfaction
- **Organizational Initiatives:** Leads cross-site collaboration and support Special Projects manager in planning special projects such as Advisory Board engagement and stewardship, uniforms, internal and external communications
- **Health and safety, prevention/management:** Develop and execute health and safety plans in the workplace according to legal guidelines. Prepare and enforce policies to establish a culture of health and safety. (Hurricane prep, natural disasters)

Afni, Inc.

01/2021 – 06/2024

Director of Talent Acquisition & Recruitment Marketing

- Successfully managed a multi-million-dollar budget, developing and implementing cost-effective sourcing strategies to meet hiring and retention metrics across multiple programs and sites. Achieved \$100k in cost savings for three consecutive years, enhancing the organization's bottom line.
- **Data-Driven Recruitment:** Collaborated with the Business Intelligence team to develop comprehensive reports analyzing each step of the recruiting funnel, measuring throughput from applicant to hire.
- **Marketing Strategy Leadership:** Directed marketing strategies across social media platforms, launching a YouTube channel and increasing followers by 75% over three years. Simultaneously, work-at-home solutions are launched to maintain competitiveness

Convey Health Solutions

08/2017 – 01/2021

Director of Talent Acquisition & Strategic Initiatives

- Developed and led comprehensive recruiting strategies across all business functions—including call centers, distribution centers, and corporate teams, while partnering closely with senior leadership to execute executive-level hiring initiatives.
- Collaborated closely with department heads to determine staffing needs and timelines, ensuring all hires meet the staff SLA of 30-45 days

- **Talent Assessment and Succession Planning:** Led organizational talent assessment reviews and succession planning, analyzing departmental gaps to ensure effective workforce development
- **Employee Relations and Compliance:** Served as the primary point of contact for employee-related issues, collaborating with managers and legal teams to ensure alignment with compliance standards and employee well-being

Arise Virtual Solutions

11/2013 - 08/2017

Director North America Operations/Recruiting

As the Director of North America Operations/Recruiting, I led the overall strategies of human capital supply chain operations and recruiting. This included client relationships and data analytics driving process improvements, and management of P&L to ensure that the teams operate within budget. Four departments - are as follows: Data & Analytics, Compliance, Logistics, and Recruiting

- Designed an automated screening tool that included behavior-based assessments, automated telephone voice testing, typing tests, and skills testing that **decreased workload by 37%**
- Launched fraud and compliance team, resulting in **reduced fraud cases by 10%** within a twelve-month period
- Maintained Ask To Fill Rate over 100% for 4 years straight - (over indexed to meet excess demand)
- Amending and revising operational programs as necessary, to adapt to changes occurring in customer environment

Kreate Technology

06/2012 - 11/2013

Director of Technical Support & Operations

During my time at Kreate, I implemented and managed the day-to-day operations of the contact center. Using agile methodology, I launched the QA testing process which included researching and launching a new ticketing system and preparing escalation processes to elevate critical issues

- Developed and implemented QA process for new product launches; **increased system uptime by 45%**
- Created marketing campaigns in the first 45 days from the date of hire to ensure brand recognition
- presence during vendor training sessions – **that increased customer survey satisfaction by 25%**

Arise Virtual Solutions

05/2006 - 05/2012

Senior Manager Operations/Recruiting

In my role as Senior Manager/Recruiting, I had the responsibilities of managing human capital supply chain, and lead the following teams: Logistics, and Data Analytics

- Developed recruitment initiatives, services, and solutions aligned with the strategic direction of the organization
- Developed and implemented recruiting strategies for a pipeline of 100k applicants per year
- Partnered with cross-functional leaders to forecast workforce needs based on seasonal demand, improving staffing accuracy and reducing overtime expenses
- **Introduced data dashboards** to executive leadership, enhancing visibility into hiring bottlenecks, attrition risk, and performance gaps
- **Co-developed budget models** for workforce growth planning and recruiting campaign investments, aligning talent costs with projected revenue

EDUCATION / CERTIFICATIONS:

Master Human Resource Management

Nova Southeastern University

Six Sigma Green Belt

Villanova University

Brandon A. Cave

☎ 786-910-6299 | ✉ brandon.cave10@gmail.com | 📍 Homestead, FL

Trauma Informed Mental Health Strategist | Executive Leader | Program Director
Transformational executive with 15+ years of leadership in **mental health, social services, and organizational management**. Proven success in leading multi-million-dollar programs, developing sustainable strategies, and building collaborative networks across healthcare, government, and community sectors. Adept at **vision-setting, financial oversight, team leadership, and policy development**, with a unique ability to bridge **faith, psychology, and executive strategy** to drive measurable outcomes.

Executive Summary of Expertise

- **Vision & Strategy:** Define mission, vision, and growth strategies; expand programs by anticipating community and healthcare trends.
 - **Leadership & Organizational Development:** Lead and mentor multidisciplinary teams, set performance goals, and foster inclusive workplace cultures.
 - **Financial & Operational Management:** Develop and manage budgets, secure grants/partnerships, and ensure compliance while optimizing revenue and resource allocation.
 - **Program Development & Impact:** Direct innovative social service, healthcare, and housing initiatives; integrate mental health and trauma-informed practices across systems.
 - **Stakeholder Engagement:** Build partnerships with government agencies, insurers, healthcare providers, and faith-based institutions; represent organizations at high-level forums.
-

Professional Experience

Social Services Manager

City of Opa-Locka, FL | November 2025-Present

Leads the City's Social Services Department, overseeing human services programs, resident support, and community stabilization. Directs program development, operations, compliance, partnerships, and citywide service coordination.

- Built department infrastructure, including workflows, SOPs, KPIs, dashboards, and service systems.

- Designed and launched the Minor Home Repair Program (eligibility, RFPs, contractor vetting, lead-safe compliance, liens, HUD documentation).
- Implementing intake/triage systems for housing, food insecurity, senior services, disability support, and crisis intervention; evaluated case management platforms.
- Strengthening partnerships with universities, nonprofits, healthcare systems, churches, and county agencies; rebuilt volunteer and internship pipelines.
- Prepares reports for City Manager and Commission and ensures regulatory compliance; manages budgets, encumbrances, invoices, and grant tracking.

Chief Consultant & Mental Health Strategist

The Place of H.O.P.E. Enterprises, LLC – Miami, FL | Apr 2024 – Present

- Advise faith-based organizations, nonprofits, and healthcare leaders on **mental health strategy, trauma-informed care, and organizational wellness**.
- Design and implement **curricula, workshops, and psychoeducational tools** for underserved populations and ministry leaders.
- Conduct organizational **wellness audits** to inform policy and leadership development.
- Facilitate **executive trainings, resilience workshops, and strategic planning sessions** to improve care models and workforce stability.

Founder & Managing Director (Ex-Officio)

The Place of H.O.P.E. Enterprises, LLC – Hinesville, GA | Apr 2022 – Aug 2025

- **Set strategic direction** by articulating mission, vision, and values; expanded services by staying ahead of **mental health and wellness trends**.
- **Led and developed teams**, fostering a positive, data-driven culture of accountability and growth.
- **Secured funding** through grants, partnerships, and sponsorships while ensuring compliance with financial regulations.
- Developed **marketing and outreach strategies**, elevating organizational visibility at conferences, forums, and community events.
- Ensured **high-quality service delivery**, using KPIs and client feedback to strengthen outcomes.
- Expanded organizational reach through **collaboration with government agencies, insurers, and mental health networks**.

Integrated Health Consultant I (DJJ/DSS Liaison)

Alliance Health Plan – Charlotte, NC | Oct 2022 – May 2023

- Coordinated care for **justice-involved youth**, integrating healthcare and social services.
- Developed **individualized care plans** with multidisciplinary teams.
- Conducted **data analysis** to drive staff training and improve program effectiveness.

Social Services Program Coordinator

Georgia Department of Juvenile Justice – Savannah, GA | Apr 2022 – Oct 2022

- Managed **intake and counseling** for at-risk youth, aligning services with evidence-based practices.
- Delivered **cognitive-behavioral programming and life skills training** to promote positive development.
- Partnered with community organizations to implement programs and workshops.

Director, Housing & Family Services (Consultant)

PH Humanitarian Group – Charlotte, NC | Jan 2020 – Jun 2020

- Directed **housing and family service programs**, ensuring compliance with contracts and funder requirements.
- Oversaw **program evaluation, long-term planning, and community needs assessments**.

Led **fundraising and financial planning**, aligning budgets with strategic priorities.

Cottage Supervisor

Morningstar Children & Family Services – Brunswick, GA | Sep 2019 – Oct 2020

- Supervised residential programs serving vulnerable youth, ensuring **compliance with quality standards**.
- Trained and managed a staff of **16 employees**, improving service consistency.
- Conducted evaluations and tracked outcomes to support continuous improvement.

Assistant Community Services Director

Coastal Georgia Community Action – Brunswick, GA | Jun 2019 – Sep 2019

- Directed **federal and state-funded programs** (CSBG, FEMA, LIHEAP), ensuring regulatory compliance.
- Managed **budget allocation and direct client services** including referrals, housing, and advocacy.
- Evaluated staff performance and delivered training to ensure high-quality program delivery.

Education

- **Master of Arts in Clinical Psychology** – Harvest Time International Christian University, 2021
- **Bachelor of Arts in Philosophy & Religion** – Clarity International Christian University, 2020

Certifications

- Professional Life Coach
- Adult and Youth Mental Health First Aid
- Basic Life Support (BLS) – American Heart Association

Key Skills

- Executive Leadership & Strategic Vision
- Program Development & Evaluation
- Financial & Grant Management
- Team Building & Staff Development
- Policy Compliance & Risk Management
- Stakeholder Engagement & Partnerships
- Mental Health Integration & Trauma-Informed Care
- Public Speaking & Advocacy

DAVID PIÑA

1921 SW 25th ST • Miami, FL 33133 • (786) 303-0247 • dpina@jd21.law.harvard.edu

EDUCATION

HARVARD LAW SCHOOL, Juris Doctor, May 2021

Activities: Research Assistant— Professor Alan Jenkins; Communication, Law, and Social Justice
Voting Rights Clinic— Florida Rights Restoration Coalition
La Alianza, Latinx Law Students Association
Project No One Leaves: City Life/Vida Urbana
Harvard Prison Divestment Campaign
HLS Critical Race Theory Conference
National Lawyers Guild

Honors: Dean's Scholar Prize (Top of the Class): Torts
Dean's Scholar Prize: Housing Law Workshop

THE UNIVERSITY OF CHICAGO, Bachelor of Arts, June 2012

Dual Majors in *English* and *Fundamentals: Issues and Texts*; Minor in *Statistics*

Honors: Dean's List, 2008-2012; University Scholar: merit-based, four-year academic and leadership scholarship,
Dean of Students' Advisory Council

LICENSED TO PRACTICE LAW: Member in Good Standing of the State Bar of Florida; Frm. Chair of the Advocacy Committee of the Public Interest Section of the Florida Bar; Board of the SFL Chapter of the National Lawyers Guild

EXPERIENCE

ROOT Legal, Miami, FL

2024-Present

Legal Director

Represented victims of crime who chose to pursue non-carceral, restorative justice practices. Conducted mediation between victim and defendant. Built coalition of grassroots organizations and social service providers to conduct outreach and provide justice and healing that reflects the true, underlying needs of the victim and defendant, as well as push for policy change. Consulted Miami-Dade County official boards for policy change around justice-impacted and undocumented communities. Gave lectures at universities and private nonprofits on transformative justice practices and community-based lawyering. Developed research plans with academics at Stanford University, CUNY, and the University of Miami. Launched the Miami-Dade County Bail Fund. Paid over 150 bail bonds. Appointed to Federal CARE Reentry Court. Acted as Legal Observer and police liaison at grassroots first amendment actions.

CHAINLESS CHANGE, Sunrise, FL

2022-24

Legal Advocate

Developed community-based legal advocacy strategies on behalf of the reentry community, including direct representation and policy campaigns. Taught power-mapping, persuasive speaking, messaging, and legal issues. Built coalitions of nonprofit organizations around policy campaigns. Consulted government policymakers on countywide initiatives and implementation. Gave comment in public hearings at state and local level. Represented the organization on panels discussing prison reentry. Wrote and developed self-help legal tools and manuals. Represented indigent clients in Circuit Court. Researched legal issues and policy to advise criminal reentry population, community organizers, and Exec. Dir. Developed new initiative combining community organizing with criminal defense. Responded to legal crises around the clock.

ELEVENTH JUDICIAL CIRCUIT OF FLORIDA, Miami, FL

2021

Assistant Public Defender

Represented indigent clients in County Court. Conducted interviews with clients and witnesses, including alleged victims and police officers. Researched law and drafted and argued motions to judges. Reviewed evidence and conducted investigations. Prepped cases for jury trial. Negotiated with state prosecutors. Worked through and advised on plea agreements with clients, including collateral consequences. Mitigated harms of collateral consequences for clients who accepted pleas.

HOUSING LAW CLINIC, WilmerHale Legal Services Clinic, Boston, MA

Student Attorney

2020

Represented low-income English- and Spanish-speaking clients during eviction proceedings and affirmative litigation to improve housing conditions. Wrote demand letters to landlords and motions to the court. Negotiated settlements with landlord attorneys outside of court and during court-run mediation. Developed case strategy with clients, weighing legal strategy with practical strategy and strictly legal remedies with clients' preferred non-legal solutions. Attended community organizing meetings to conduct intake and provide direct legal service to clients, report back to organizers on trends in legal issues, and coordinate with organizers on overarching strategy.

COMMUNITY JUSTICE PROJECT, Miami, FL

Legal Intern

2020

Developed movement-lawyering model response to pandemic-caused housing crisis, drafted advocacy letters to state and county bodies on behalf of community organizations, researched eviction filings across county and state on patterns and practices of landlords and courts to develop organizing strategy, prepped expert report on anti-sanctuary city litigation, worked partner organization hotline in response to housing crisis, conducted interviews of Miami domestic workers for a report to the UN Special Rapporteur for Human Rights, conducted Civic Engagement presentation as part of a weekly community organizing meeting on housing, researched and drafted litigation memos.

DEMOS, New York, NY

Legal Intern

2019

Researched and drafted policy memos, preliminary injunctions, complaints, and public comments on new state agency procedures. Landscaped state and federal judiciary and statutory schemes around voting rights issues. Reviewed depositions and county and state records to ensure compliance with federal voting rights law. Practiced bottom-up lawyering, guided by community organizers and a commitment to racial and economic justice under a theory of democratic participation.

U.S. HOUSE OF REPRESENTATIVES, Rep. Carlos Curbelo, FL-26, Miami, FL

Constituent Services Manager

2018

Oversaw direct constituent services for the Miami district office. Helped staff navigate federal agencies while representing constituents' interests. Met with federal agency directors in Washington, DC to improve agency-office relations. Restructured workflow to maximize efficiency, accountability, and customer service.

Congressional Aide

2017-2018

Advocated on behalf of constituents in their cases with the federal government. Researched and developed policy positions. Updated and advised Washington, DC staff on district affairs. Advised on office efficiency and customer service initiatives. Supervised internship program. Represented Congressman Curbelo at district events. Coordinated district outreach projects.

THE CAFÉ GROUP, LLC, Miami, FL

Co-Owner and Managing Partner

2016-2018

Opened and operated four branches of the *Vicky Bakery* chain. Presented plans to and navigated approvals for multiple municipalities and public and private universities. Conceived and developed new sub-brand, *Vicky Café*, targeting university-aged youth. Designed location space and marketing initiatives.

DC COMICS, New York, NY; Los Angeles, CA

Assistant Editor; Pre-Press Coordinator

2012-2016

Developed DC Comics storylines and intellectual property. Managed over 25 freelance artists and writers at any given time. Drafted marketing copy for multimillion-dollar projects. Given full editorial responsibility over two ongoing titles. Approved by Vice President of Production as an additional back-up proofreader for the company.

BIG SHOULDERS DIGITAL VIDEO PRODUCTION, Chicago, IL

Production Assistant

2011

Managed sets, supervised scripts, and broadcasted live from in-studio for productions including *The Voice*, *House Hunters*, and *Dr. Oz*.

LANGUAGES

Fluent in Spanish

Gabrielle Charles | Miami, FL.

Gabrielle@GabrielleCharles.com | (305) 244-2522

LinkedIn: [linkedin.com/in/gabriellecharlespr](https://www.linkedin.com/in/gabriellecharlespr) | **Instagram:** [@GabrielleCharlesPR](https://www.instagram.com/GabrielleCharlesPR)

Website: www.gabriellecharlespr.com

PROFESSIONAL PROFILE

Strategic Development and Communications Leader with 10+ years of experience advancing organizational growth through fundraising, community engagement, and experiential programming. Adept at building sustainable donor relationships, securing sponsorships, producing mission-aligned events, and leveraging brand storytelling to drive support. Proven success in cultivating public-private partnerships, amplifying nonprofit visibility, and executing campaigns that generate revenue, impact, and engagement.

CORE COMPETENCIES

- Fundraising Strategy & Donor Stewardship
- Community & Corporate Partnerships
- Event-Based Fund Development
- Campaign Development & Strategic Planning
- Brand Communications & Media Relations
- Grant Writing Support & Sponsorship Decks
- CRM & Web Design
- Volunteer & Stakeholder Engagement
- Nonprofit Programming & Storytelling
- Budget Oversight & Post-Campaign Reporting

Cultural Programming & Development Lead

Rooted in Soul. Bound by Love. – Haitian Heritage Month | May 2025

Dine for Design, Inc. | Little Haiti Cultural Complex – Miami, FL

- Produced a high-impact cultural event during Haitian Heritage Month, held in the Art Gallery at the Little Haiti Cultural Complex.
- Secured key sponsorships and partnerships with the Little Haiti Trust, City of Miami, Commissioner Christine King's Office, and M.U.C.E.
- Directed event planning, donor relations, and community engagement, amplifying visibility and cultural impact.
- Launched a strategic PR campaign resulting in media coverage from WPLG 10, Miami Herald, Miami Times, Caribbean National Weekly, GMCVB, Going Overtown, and M.I.A. Media Group.
- Managed storytelling, speaker coordination, press outreach, and audience development to elevate brand and mission awareness.

Director of Development & Strategy

Dine for Design's Savoir Style – Miami Art Week/ Art Basal

The Black Archives Historic D.A. Dorsey House | 2024

- Secured sponsorships from key partners including the Greater Miami Convention & Visitors Bureau.
- Raised awareness and funding for youth arts initiatives through an immersive fashion and design event.
- Directed strategic partnerships with MUCE, C-Studio Miami, Perez Art Museum Board, City of Miami Arts & Entertainment Council, Istituto Miami School of Fashion, and Miami Design & Architecture Senior High School.
- Led all aspects of event logistics, donor engagement, ADA compliance, guest experience, and promotion.

PR Director & Fundraising Events Producer

Andell Brown & Associates Law Offices – Aventura, FL. & Huntsville, AL. | 2018–Present

- Increased annual fundraising by 40% through signature events and targeted media partnerships.
- Produced Soirée Noir®, The Holiday Soirée, Golf Turnupment, and The Gospel Lunch Experience with measurable ROI.

- Oversee sponsorship proposals, budget planning, email marketing, guest communications, and follow-up engagement.
- Built brand trust and visibility through public relations campaigns and community partnerships.

Event Producer & Brand Partnership Lead

The Aristocrat – Berluti Paris & Rolex | 2014

- Curated a high-end donor cultivation event in the Miami Design District for luxury audiences.
- Collaborated with global retail teams to ensure brand alignment and targeted media reach.

Campaign Communications Director

Wallace Aristide for Miami-Dade Commission | 2022

- Revamped the candidate's public messaging and created the Women for Wallace donor activation initiative.
- Coordinated campaign events, managed messaging across voter engagement platforms, and secured grassroots support.

Community Development Consultant

Topp Cuttaz Barber Shop & Michael Stephens | 2016–2017

- Designed and executed community upliftment events, including a youth summit for the entire junior & senior class at Booker T. Washington Highschool in Miami and the Unity in the Community Back to School Drive at Betty T. Ferguson Park
- Developed sponsor pitch materials and increased engagement from the community, local businesses and civic leaders.
- Crafted brand messaging & marketing strategy, site planning, food truck and vendor coordination, and public relations outreach

COMMUNITY & VOLUNTEER INITIATIVES

Le Dîner en Blanc – Miami

Head of Diversity & Partnerships (2018, 2023)

- Facilitated community outreach and brand partnerships to expand representation and sponsorship.

Uptown Avenue 7 CRA Art Bazaar – Miami

Event Manager | 2016

- Managed vendor strategy, marketing, sponsorship outreach, and public relations for a city-funded initiative.

Norland Elementary Pumpkin Patch – Miami Gardens

Event Coordinator (Volunteer Role) | 2018

- Built the school's first citywide event from the ground up, securing media coverage and local business sponsorships.

PROFESSIONAL AFFILIATIONS & BOARD SERVICE

- **Member & W.I.N. Chair, NAACP – Miami-Dade Branch**
- **Member at Large, United Nations Association (UNA-USA) – Women Committee**
- **Advisory Board Member, ICABA World Network**

EDUCATION

Communications Studies

Oakwood University – Huntsville, AL

MEDIA RECOGNITION & PARTNERSHIPS

- Secured media coverage from prominent outlets such as TV One, NBC Universal, MSNBC, WPLG Channel 10, WSVN 7, Miami Times, Miami Herald, Cox Media (*99Jamz & Hot 105*), iHeart Radio (*The Beat*), Caribbean National Weekly, Haitian Times, Univision, & Telemundo, strengthening brand visibility and enhancing public awareness.
- Established strategic partnerships with Berluti Paris, Rolex, Joe DiMaggio Children's Hospital, Bloomingdale's Aventura, Bobbi Boss Cosmetics and representatives from prestigious institutions to elevate event experiences and deliver impactful activations.

Alejandra Cortina

1750 West 46th Street Apt 305 · Hialeah, FL 33012

(305) 788-1518 · cortinaale@hotmail.com

Summary

Experienced Case Manager and community advocate with 15+ years of service in Miami-Dade County, specializing in supporting vulnerable populations, building care plans, and connecting clients with vital community resources. Passionate about civic engagement, equity, and expanding access to services for underserved families. Dedicated to leveraging professional expertise and community knowledge to contribute meaningfully as a member of the Miami-Dade Community Action Agency Board.

Highlights & Skills

- Extensive experience in community resource coordination and service interventions
- Skilled in developing and implementing individualized care and support plans
- Strong knowledge of Medicaid Waiver, HCE/CCE, ADI, and MLTC programs
- Specialized training in Alzheimer's/Dementia, Depression, and case plan development
- Community outreach and advocacy for underserved populations
- Bilingual: English and Spanish

Professional Experience

United Home Care – Miami, FL – April 2019 – Present

Case Manager

- Maintain caseload of 100+ elderly clients, ensuring access to essential resources and services.
- Conduct assessments, reassessments, and develop care plans to meet changing needs.
- Coordinate with community organizations and funding sources to secure support for clients.

Miami Jewish Health – Miami, FL – January 2014 – April 2019

Case Manager (Long Term Care/Molina)

- Implement individualized care plans addressing chronic and complex conditions.
- Advocate for members and families in navigating grievances, appeals, and resources.
- Facilitated transitions from nursing homes to community-based living.

Miami Lighthouse for the Blind and Visually Impaired – Miami, FL – April 2013 – January 2014

Case Manager

- Developed programs to enhance independence and adjustment for visually impaired clients.
- Led individual/group counseling sessions and coordinated outreach efforts.

Spectrum Life Care Services – Cooper City, FL – February 2012 – April 2013

Medicaid Specialist / SIL/SE Case Manager

- Managed 45 clients with disabilities, coordinated Medicaid personal care services.
- Advocated for clients through Medicaid hearings and coordinated with physicians.

Miami Jewish Health Systems – Miami, FL – March 2008 – February 2012

Case Manager

- Oversaw caseload of elderly clients, ensuring access to Medicaid Waiver and local resources.
- Conducted assessments and coordinated in-home support services.

Education

Florida International University – Miami, FL

Bachelor of Science in Health Services Administration

Community Involvement

- Member, Hialeah Beautification Committee, supporting initiatives to preserve and enhance the city's cultural and historical character.
- Member, Hialeah Pan American Lions Club, collaborating on local service projects and fundraising to meet community needs.

- Participant of community drives providing low-income children with school supplies during back to school events

Dennise Nicola

Transformational Healthcare Executive | Growth Strategist | Community Impact Leader

 Dennise.Nicola@gmail.com |  [LinkedIn](#)

Executive Summary

Visionary and results-driven healthcare executive with a proven record of organizational growth, senior advocacy, and community impact. Recognized expert in Medicaid and long-term-care program strategy, working closely with the Department of Elderly Affairs (DOEA) and regulatory agencies to expand access to care. Oversee two major PACE programs across Miami-Dade and Broward Counties (six centers total), successfully launching new centers, restructuring departments, and exceeding enrollment and revenue targets.

Trusted partner to boards, C-suite leaders, elected officials, and community stakeholders, with a passion for advancing equity, access, and quality of care for seniors and vulnerable populations.

Core Leadership Competencies

- Executive Leadership & Organizational Transformation
- Program Oversight (FL PACE Centers & Broward PACE Program)
- Market Expansion & Revenue Growth Strategy
- New Program Launch & Department Restructuring
- Strategic Partnerships & Business Development
- Cross-Functional Team Leadership (15+ FTEs)
- Government Relations & Community Engagement
- C-Suite, Board, and Political Engagement
- Public Speaking & Thought Leadership
- Bilingual: English & Spanish

Professional Experience

Florida PACE Centers & Broward PACE Program | Miami Jewish Health Systems

Director of Business Development | 2025 – Present

- Oversee operations and growth strategy for two PACE programs serving Miami-Dade and Broward Counties, with a total of six centers.

- Successfully launched a new PACE center, including full regulatory approval and operational startup.
- Led department restructuring to integrate Sales, Outreach, Enrollment, Onboarding, and Retention under a scalable growth model.
- Consistently meet and exceed enrollment and revenue targets.
- Build and sustain strategic partnerships with private entities, healthcare systems, elected officials, and nonprofit organizations to expand access and visibility.
- Represent PACE at executive-level conferences, political forums, and industry events as a senior leader and thought partner.
- Drive process optimization and CRM analytics to improve outreach, conversion, and retention metrics.

Manager of Business Development | 2024 – 2025

- Managed the business development function across regions, aligning sales, outreach, and enrollment to monthly/quarterly targets.
- Developed strategic partnerships with private providers and community organizations to generate new business.
- Built dashboards and pipeline reviews in CRM; coached team leads to improve conversion and cycle times.
- Supported new center launch readiness (workflows, KPIs, training) and laid groundwork for department restructuring.

Senior Outreach Community Specialist | 2023 – 2024

- Strengthened referral pipelines and implemented growth strategies for underperforming centers.
- Developed targeted community engagement initiatives.
- Trained outreach staff in relationship management and CRM systems.

Senior Sales Specialist | 2022 – 2023

- Conducted private pay consultations and eligibility reviews.
- Supported team onboarding and professional development.

Sales Specialist | 2020 – 2021

- Promoted PACE services through outreach and home visits.
- Managed referral and prospect tracking through CRM.

Intake Specialist | 2018 – 2020

- Facilitated enrollment, documentation, and compliance.
- Conducted home visits and center tours for new prospects.

Kaiser Permanente | Health Insurance Consultant | 2016 – 2018

- Delivered personalized health insurance consultations.
- Grew client base through referrals, renewals, and cross-selling strategies.

Education

Florida International University

Bachelor of Arts, Psychology

Board & Community Leadership

- Vice Chair, Advisory Council, Area Agency on Aging & Disability Resource Center (ADRC), Broward County
- Advisory Council Member, Alliance for Aging, Miami-Dade
- Chair, Elder Issues Committee, Mayor's Initiative on Healthy Aging (Miami-Dade County)
- Board Member, Latino Center on Aging
- Member, Women United, United Way Miami

SANDRA VÉLEZ-CANDELARIO (US CITIZEN)

Miami, FL 33187

svelezcandelario@gmail.com

Cell phone- (1) 786-808-8064

Summary of Qualifications:

My PhD dissertation was publishing in April 2016. My PhD specialization is a novel scientific family psychological intervention to enhance family organizational behavior and administrative performance at home. I am an author and editor of two published books, two books' chapters and many scientific articles. The international scientific community recognized my job as a scientist publishing all my findings from 2016 until today. For more than five years, I have taught in colleges and universities in the USA territory of Puerto Rico. In 2020, initiate and manage the entrepreneurship of my own USA registered trademarks in family organizational psychology and family organizational science that offer consulting services. In 2024 the WAH Academia Health and Nutrition Journal honor me with the Patron position of this new project of their university in the middle east. Previously three others scientific journals include me as part of their scientific reviewers, the Athens Journal of Social Science, the Athens Journal of Psychology, and the Interamerican Journal of Psychology. Develops proposals since 1996, for public and private funding to offer community services, different business projects and scientific research. Previously works a former executive employee in the southwest municipality of the USA territory of Puerto Rico to manage elevated risk communities' drugs prevention and counseling program that include the USA Justice Department proposal renovation and the annual budget management. Process experience teaching, managing crisis intervention and working with different computer programs such as PowerPoint, SPSS, Word, Blackboard, Zoom, Teams, Slack, E-signs among others including social media such as Facebook, Instagram, and Tweeter. I am fluent in Spanish and English.

Academic Education:



PhD Industrial/ Organizational Psychology – PUCPR – June 2009

MS Industrial/ Organizational Psychology - PUCPR, Ponce, P.R. – Dec 2006

ESL Courses – Chabot College, Hayward, CA – Sept to Dec. 1992

BS Humanities / Sociology - Criminology and Social Deviation - PUCPR, Ponce, P.R.; – Jun 1993

Trademarks

Family Organizational Psychology (USA, Registered- May, 14, 2019/Reg. No.5,753,760)

Webpage: www.familyorganizationalpsychology.org

Family Organizational Science (USA, Registered-Nov.06, 2018/Reg.No.5,602,653)

Most Recent Proceedings Publication:

Qualitative and Quantitative Study to understand the family leader's management style and organizational behavior performance in a group of successful young adults' human resources through a focal group, semi-structural interview, and a FOAF Scale results. ATINER Psychology Congress. May 27, 2025. Online presentation.

Qualitative and Quantitative Study to understand the family leader's management style and organizational behavior performance in a group of successful young adults' human resources through a focal group, semi-structural interview, and a FOAF Scale results. 40th Interamerican Psychology Congress 2025. July 17, 2025. San Juan, PR

Most Recent Scientific Paper Publication:

Velez Candelario, S. (2025) *Human Capital Motivational Factors at the Household*. Athens Institute for Education and Research. Working Paper No.2025-2766-11. March, 6, 2025.

Work Experience:

SANDRA VÉLEZ-CANDELARIO (US CITIZEN)

Miami, FL 33187

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Cell phone- (1) 786-808-8064

January 2021 to present - **Family Organizational Development Consultant**-FAMILY ORGANIZATIONAL PSYCHOLOGY®, LLC.

- Leading Virtual Family Consulting Services (Zoom or Google Meet) or in person.
- Measuring and analyzing family's organizational behavior performance.
- Measuring and analyzing family's administrative functionality.
- Measuring and analyzing family's Organizational Development.
- Attending professional and international conferences as a scientist.
- Presenting organizational development plans to family leaders.
- Training family leaders and subordinates at home to enhance their organizational behavior within the household.

November 2018 to present- **Family Business Organizational Development Consultant**-Family Organizational Science®

- Family Business Organizational Development Consultant

January-2023 to present - **FEMA Seasonal Contractor-On-Site Interpretation**

- Doing FEMA interpretation services during natural disasters events
- Translator of communication needs from Spanish to English and conversely

November 2018 to January 2022 - **Book Editor**- Scientific Content- Cambridge Scholars Publishers

- Editing and coordinating special editions with multiple scientists' collaborators (100% Published)
- Making Scientific Research for the bibliographic revision and inclusion process.
- Processing Peers review.
- Creating Books topic.
- Writing Book's topics proposal
- Leading Book's as an editor and authorships.

August 2009 to present - **Researcher**-Young Human Capital Research, Corp.- Part Time-Non-Profit

- Leading Quantitative and Qualitative Organizational Behavior at home research .
- Doing innovative scientific findings publications.
- Developing a Non-profit organization to help the young human capital to be able to produce.
- Writing Academic Journals articles and Books Chapters.
- Collaborating with other entities and research institutions.
- Supervising post-graduate and graduate student's intern.
- Leading Families Consulting Services.
- Working with Statistics Package of Social Science (SPSS program).
- Designing Young Human Capital functionality and productivity Assessment.

September 1- 2023 until November 11-2023- **Seasonal Underwriter License Agent** - Enhance Health/SlateProfessionals-

- FFM (Marketplace) health insurance renewals.
- Underwriter duties renewing policies (over 40 policies renewals daily).

March 1-2022 to 08-2023- **Sub-teacher**- Sub Teachers Source-Professional Services

- Sub teaching servicing to the Afro-American Community with low income from elementary and high school levels in Miami-Dade County.
- Sub-teaching remedial services to a desertors, criminal and mental health history background (young adult's population).

October 2020 to May 2021- **ACA License Agent - Florida Plan Advisors**

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- Advising and selling through a Remote Marketplace Blue Cross Health Insurance system
- Closing between five to eight plans daily.
- Attending National Campaign License Agent.
- Supporting Bilingual Customer Service Agent.
- Acquiring Florida Blue Medicare Training and Certification.

June to October 2020- **Medicare License Agent-AON-Seasonal**

- Advising Remote Medicare Plans.
- Performing a Health and life License Agent tasks.
- Offering Online Retirement customer service.

July 2019 to Nov 2019 - **Medical Plan License Agent-TTEC-Seasonal**

- Advising Remote Medical Insurance.
- Attending Marketplace clients.
- Receiving Training as a temporary TTEC Associates.

July 2016 to October 2016- **Clinitian- Temporary Position-CHS**

- Giving Intake psychosocial services to the refugee centers for minors.
- Starting interviews to create the social services record.
- Canalizing personal experience that promote the refugee conditions.
- Accumulating and report relevant criminal and social information to ICE department.
- Activating emergency code for specific case that need special attention .
- Creating the psychosocial plan intervention for the population during their participation of the retention center.

August 2012- **Adjunct Professor** - Universidad del Turabo, Gurabo, PR
to March 2016

- Performing as an Adjunct Professor in a SBSC accredited Business School.
- Teaching Management, Organizational Behavior, Introduction to College Live and Leadership to Undergraduate Business School students.
- Training and teaching Undergraduates students in a business creation (start up assembling and selling products process).
- Acquiring the *Best Overall Student's Business Creation Award* (2013).
- Coaching the town campus' location entrepreneurs from the general community (Community services).
- Processing Business School curriculum revision for the accreditation process.
- Researching with an academic assigned team.
- Receiving training and certifications as a college professor

August 2010 –**CEO/ Manager**-Medicine to Go, Inc., Puerto Rico
to Oct 2012

- CEO and Business Concept Creator
- Funding proposal writer (receiving 90% of the requesting funds from Economic Development Bank of Puerto)

August 2010 - **Academic Instructor**-National University College, Ponce, PR
to Nov 2012

- Teaching undergraduate Organizational Behavior courses to Nursing population students.

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Works Position from May 1992 to December 2009:

- PUCPR Assistant Professor-2008-2009
- Pfizer Pharmaceutical, PR- **Intern**-2008-2009
- Municipality of Yauco, PR- **Drugs Prevention Program Director**-2000-2001
- Aprende Centro de Tutorias, PR- **CEO/Manager**-1995-2001
- Rosado-Velez Family - **Head Leader**-1995-2024
- Ponce Prevention Services-**Employability Counselor**-1991-1992
- JCPenney, Hayward, CA-**Sales Representative**-1992-1993
- Bay Area Foster Services, CA- **Foster Home Children Counselor**-1993
- Chabot College Tutorial Center- **Spanish Tutor**-1992

Business Licenses:

Health Insurance License - W459966

Academic Member:

ATINER Economics, Management and Psychology Units

Social and Religious Active Leadership and Participation:

Civic Ladies Club, Ponce, Puerto Rico
International Lions Club, (Puerto Rico)
Shoenstat Family Movement (Miami and Puerto Rico)
America Needs Fatima (USA)

Webpage: www.famorgpsych.com

Publications:

Books

Velez-Candelario, S. *The Household as a Human Capital Incubator*. Editor. Cambridge Scholar Publishing, 2023. ISBN:1-5275-0498-1/ISBN 13:978-1-5275-0498-1. Release Date; 07/01/2023.

Velez-Candelario, S. Family Organizational Basics: Leadership, Communication, Environment, and Culture - Cambridge Scholars Publishing 2021, ISBN: 1-5275-6869-5/ISBN13: 978-1-5275-6869-3.

Book Chapters

Velez-Candelario, S. *Organizational Psychology: From the business to the family organization (2019)*. 1st Chapter, Book: New Developments in Psychology Research. Louis E. Grove (editor). NOVA Science Publishers, New York.

Velez-Candelario, S. *Human Capital Productivity: A Family Challenge*, (2018). Book; Human Capital Perspective, Challenges, and Future Directions. ISBN: 978-1-53612-985-4. NOVA Science Publishers, New York. <https://novapublishers.com/>

Academic Journals Articles

Velez Candelario, S. (2025) *Human Capital Motivational Factors at the Household*. ATINER Psychology Congress. Working Paper No.2025-2766-11. March, 6, 2025.

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Velez Candelario, S. *Family Organizational Basics, Leadership, Communication, Environment and Culture*. Athens Journal of Social Sciences- Volume 11, Issue 2, April 2024 – Pages 95-110. Accessed on 04/29/2025. Retrieved from: <https://www.athensjournals.gr/social/2024-11-2-2-Candelario.pdf>.

Velez-Candelario, S. *Family Organizational Basics: Leadership, Communication, Environment, and Culture*. Cambridge Scholars Publishing. 2021. Lady Stephensen Library, Newcastle upon Tyne, NE6 2PA, UK. ISBN (10):1-5275-6869-5

Velez Candelario, S. *Construction and Validation of the First Scale that Measures Family Organizational and Administrative Functionality*. Athens Journal of Social Sciences. PSY2018/2194057. 2019. Also at: <https://www.athensjournals.gr/ajss>

Velez-Candelario, S. *First Correlation Study between Family Organizational/Administrative Functionality Scale Results and School Performance of the Young Human Capital at Public and Private Elementary, Middle and High School of the South/ Center of the US, Territory of Puerto Rico*. Athens Journal of Social Sciences 2020, 7: 1-22.

Velez, S., Rosario, I., Mendez, V. & Vargas, L. *Familia, Capital Humano y Psicología Industrial/Organizacional*. Interamerican Journal of Psychology. Vol. 50. N°3, 2016.

Velez-Candelario, S. *Family basics: a scientific, administrative reality (2018)*. Journal MOJ Addict Med Ther. 2018;5(5):209- 212.DOI:10.15406/mojamt.2018.05.00122

Velez-Candelario, S. *Evaluación del Desempeño: Herramienta Administrativa Esencial Para Una Pyme (2015)*. Journal ADEM Investiga, Universidad del Puerto Rico, N°6 Vol.2, 2015.

Velez-Candelario, S. *Psicología Industrial/Organizacional la Familia y el Desarrollo del Capital Humano (2008)*. Bulletin Puertorrican Psychology Association, Num. year 32

Proceedings

Qualitative and Quantitative Study to understand the family leader's management style and organizational behavior performance in a group of successful young adults' human resources through a focal group, semi-structural interview, and a FOAF Scale results. ATINER Psychology Congress. May 27, 2025. Online presentation.

Qualitative and Quantitative Study to understand the family leader's management style and organizational behavior performance in a group of successful young adults' human resources through a focal group, semi-structural interview, and a FOAF Scale results. 40th Interamerican Psychology Congress 2025. July 17, 2025. San Juan, PR

Velez-Candelario, 2025, *Qualitative and Quantitative Study to understand the family leader's management style and organizational behavior performance in a group of successful young adults' human resources through a focal group, Semi-Structural Interview, and a FOAF Scale results*. Athens Institute Psychology Conference, May 28, 2025.

Velez-Candelario, 2024, *Challenges in the Era After COVID-19*. 18th Annual Conference on Psychology. May 27-30, Athens Greece

Velez-Candelario, 2023. *Family Organizational Basics*. Speaker. 10th ATINER Psychology Conference February 22-23, 2023

Velez-Candelario, 2023. *Family Organizational Basics: The Book*. Keynote Presentation. ConferenceMinds. Feb. 22-23, 2023

Velez-Candelario, 2022. *Family Organizational Basics*. Keynote Presentation. Conference Minds and Journals. November 21, 2022

Velez-Candelario, S. 2019. *First Correlation Study between Family Organizational/Administrative Functionality and School Productivity of the Young Human Capital at Elementary and Middle School of*

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the South/Center of the US, Territory of Puerto Rico (2019). 13th Annual International Conference on Psychology, 27-30 May 2019, Athens, Greece, Sponsored by the Athens Journal of Social Sciences.

Velez-Candelario, S. Construction and Validation of the First Scale that measures Family Organizational and Administrative Functionality (2018). 12th Annual International Conference on Psychology, 27-30 May 2018, Athens, Greece, Sponsored by the Athens Journal of Social Sciences.

Velez-Candelario, S. Family, Human Capital, and I/O Psychology: Diversity In Armony (2016). Proceedings International Congress of Psychology, July 24-29-2016, Yokohama, Japan.

Velez-Candelario, S. Family, Human Capital, and I/O Psychology; Tending Bridges (2015). Proceedings, XXXIII Interamerican Society of Psychology Congress, PUCP, Lima, Perú.

Velez-Candelario, S. First Scale that Measures Organizational Family Functionality (2011); Proceedings, Interamerican Society of Psychology Congress; July/2011; Medellin, Colombia.

Velez, S., Rosario, I., Mendez, V. & Vargas, L. Development of the Human Capital from the Family Organization with the Intervention of the I/O Psychology in a group of Families in South and North Of Puerto Rico (2013). Proceedings, ICSB Global Conference 2013, Ponce, Puerto Rico. <http://sbaer.uca.edu/reasearch/ICSB/2013/70.pdf>

Academic and Professional Certifications:

- General Interviewer Training – University of Michigan. 05/31/2024
- Anti-Money Laundering -Florida Department of Financial Services, 07/19/2024
- Overview of Disability Insurance – 07/22/2024
- Behavioral Health Technician Assessment. HealthStream Certificate of Completion, 01/02/2024.
- The Royal British Academy For Continuing Medical Education Forum ,February, 20, 2023, 6.5 hours
- The Royal British Academy For Continuing Medical Education Forum ,November, 21, 2023, 6.5 hours
- Quality (CQIA) -16 HORAS- 24 de febrero de 2016, Gurabo, Puerto Rico. Sistema Universitario Ana G. Méndez
- Lecture Professor, Universidad del Turabo (UT, 09/01/2015).
- Blackboard: Online Retention Strategies and Others (UT- 11/21/2014)
- Professional Competencies in Counseling in Addictive Disorders and Mental Health, Puerto Rico & Florida Recovery Training Academy (PRFRTA), 2014
- Blackboard: Effective Designed of E-learning (UT- 10/31/2014) Certificate in Blackboard: Effective Designed of E-learning (UT- 10/31/2014)
- Blackboard: Basic, Effective Development of Online Instructional Material (UT-10/16/2014)
- Blackboard: Intellectual Property (UT-04/11/2014)
- Responsible Scientific Research (Ana G. Mendez System, 02/08/2014)
- Review Board Process (UT-02/08/2014)
- Insights into Basic Psychiatric Concepts: A Symposium of the Latest in Assessment and Intervention Techniques (Foundation of Continue Medical Education of Puerto Rico Inc., April 24, 2010)

Honors & Awards:

- Wah Academia Journal of Health and Nutrition-Patron
- WAH Academia Social Science Journal Editorial Revision Comitee
- ATHENS JOURNAL OF SOCIAL SCIENCE Editorial Revision Committee
- Interamerican Journal of Social Science Editorial Revision Committee
- ATINER 2019 Conference Coordinator Committee
- ATINER Psychology Conference 2019, CHAIR

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- ATINER Psychology Conference 2018, CHAIR
- Best Overall Students Business Creation, 2013, School of Business, Universidad del Turabo, Gurabo, Puerto Rico.
- Young Mother of the Year (2013)-Proclaimed of Municipal Legislature of Ponce, Puerto Rico.
- Young Mother of the Year (2013) -Proclaimed of Municipality of Ponce, Puerto Rico.
- Young Mother of the Year (2013) - Proclaimed of Senates of Puerto Rico.
- Young Mother of the Year, City of Ponce 2013, American Mothers Association

Active Professional Associations:

- ATINER (Athens Institute of Education and Research)-Professional Member
- Society of Industrial/Organizational Psychology (SIOP)-Professional Member
- Society of Puerto Rican Psychology
- Interamerican Society of Psychology-Professional Member
- Florida Industrial/Organizational Psychology (Former Board Member)