

Memorandum



Date: June 2, 2021

To: Honorable Chairman Jose "Pepe" Diaz
and Members, Board of County Commissioners

Agenda Item No. 8(F)(8)

From: Daniella Levine Cava
Mayor

A handwritten signature in blue ink that reads "Daniella Levine Cava".

Subject: Recommendation for Approval of a Designated Purchase under Contract No. RFP-00168-1(3), Body Worn Cameras and Video Management Solution Resolution No. R-547-21

Recommendation

It is recommended that the Board of County Commissioners (Board) authorize this request to approve Supplemental Agreement No. 3 under *Contract No. RFP-00168-1(3), Body Worn Cameras and Video Management Solution* as a designated purchase, pursuant to Section 2-8.1(b)(3) of the Miami-Dade County Code, by a two-thirds vote of the Board members present, in the amount of \$19,233,000 for the purchase of body worn cameras and support services for the Miami-Dade Corrections and Rehabilitation and Miami-Dade Police departments. Board approval is required as the designated purchase exceeds the County Mayor's delegated authority.

This competitively-established contract was awarded by the Board in March 2016 for a five-year term with three, five-year option to renew terms through Resolution Number R-203-16, with a cumulative allocation of \$23,027,000. The contract is currently in the first option to renew term and is utilized only by the Miami-Dade Police Department to purchase body worn camera devices and access to a cloud-based Video Management Solution to capture, record, and store video of law enforcement activities throughout the County.

This designated purchase will authorize access to the contract for the Corrections Department with expenditure authority in the amount of \$7,401,000, for the three, five-year option to renew terms. Further, this designated purchase will authorize additional expenditure authority for the Miami-Dade Police Department for the purchase of 500 additional body worn cameras and support services in the amount of \$11,832,000, for the three, five-year option to renew terms.

Approval of this item will allow the Corrections Department to access the contract to purchase body worn camera devices, implement the Video Management Solution, and pay for these services throughout the remainder of the current option to renew term as well as during the remaining two option to renew terms. Body worn camera devices serve as a deterrent to negative inmate behavior and de-escalate aggression that may otherwise require physical force. In addition, body worn camera devices improve staff accountability and enhance public trust.

The body worn camera devices will be provided to staff authorized to operate conducted electrical weapons (CEW) in detention centers and specialized units. This will allow correctional officers to record footage and document evidence of all incidents involving CEW deployments, planned, and unplanned when practical, and response to inmate resistance events. The video footage captured by staff through body worn camera devices has already proven beneficial for internal reviews and training, intelligence gathering, and providing evidence for incidents that require legal action, thereby reducing the County's exposure to risk. Staff will be responsible for managing and documenting each body worn camera recording in accordance with applicable laws, manufacturer's guidelines, and departmental policy to facilitate the effective use of these devices.

Since November 2018, the Corrections Department has deployed 350 body worn camera devices through Axon Enterprise's one-year National Field Trial program, offered at no cost to the County, which has been extended pending the purchase of the new equipment through a contract. As such, this new equipment purchase will include 600 new body worn camera devices, replacing the existing trial equipment and allowing the Department to deploy body worn camera devices department-wide.

The approval of this item will also allow the Police Department to purchase 500 additional body worn camera devices to equip their Special Response Team, Public Service Aides, and new graduates from the Basic Law Enforcement classes. Further, the Police Department will be purchasing auto-tagging data services for every device deployed in order to automate the process of tagging videos. These services will allow for the proper categorization and labeling of the videos, which is a requirement of the Commission on Accreditation for Law Enforcement Agencies (CALEA), and will also improve the Department's ability to process public record requests in an efficient and timely manner.

Competition is not practicable at this time as the County is currently engaged in a major deployment with the vendor for these devices and services in which a substantial amount of protected videos and data are stored in an approved Cloud environment. It is important that all the data related to County matters be stored in the same Cloud environment and be in the same format. Accordingly, it is in the County's best interest to award this designated purchase pursuant to Section 2-8.1(b)(3) of the County Code to ensure continuity of services.

Scope

The impact of this item is countywide in nature.

Fiscal Impact/Funding Source

The contract is in the first option to renew term, which expires on March 31, 2026, and has a current cumulative allocation of \$11,327,000. The requested amount is based on annual license costs and support services.

If this request for \$19,233,000 for the three, five-year option to renew terms is approved for both Corrections and Police, the amount will be added to the preapproved allocation of \$17,550,000, and the option to renew terms will have a modified cumulative allocation of \$36,783,000. The modified cumulative allocation for the initial term and option to renew terms would be \$42,260,000.

Department	Existing Cumulative Allocation- Initial and Option To Renew Terms	Additional Allocation Requested for the Option to Renew Terms	Modified Cumulative Allocation	Funding Source	Contract Manager
Corrections and Rehabilitation	\$0	\$7,401,000	\$7,401,000	General Fund	Clark Major
Police	\$23,027,000	\$11,832,000	\$34,859,000	General Fund/ Impact Fees/ Federal Funds	Cristopher Diaz
Total:	\$23,027,000*	\$19,233,000	\$42,260,000		

*This amount includes \$5,477,000 for the initial term, and \$17,550,000 for the three, five-year option to renew terms (\$5,850,000 for each optional term).

Track Record/Monitor

Sade Chaney of the Internal Services Department is the Procurement Contracting Manager.

Delegated Authority

The County Mayor or the County Mayor's designee is authorized to execute Supplemental Agreement No. 3 and exercise all provisions of Supplemental Agreement No. 3.

Awarded Vendor

Vendor	Principal Address	Local Address	Principal
Axon Enterprise, Inc.	17800 N 85 Street Scottsdale, AZ	None	Robert Driscoll

Due Diligence

Pursuant to Resolution No. R-187-12, due diligence was conducted in accordance with the Internal Services Department's Procurement Guidelines to determine contractor responsibility, including verifying corporate status and review of performance and compliance issues. The lists referenced include convicted vendors, debarred vendors, delinquent contractors, suspended vendors, and federal excluded parties. There were no adverse findings relating to contractor responsibility.

Applicable Ordinances and Contract Measures

- The two percent User Access Program provision applies where permitted by the funding source.
- The Small Business Enterprise Selection Factor and Local Preference were applied.
- The Living Wage does not apply.



JD Patterson
Chief Public Safety Officer



MEMORANDUM (Revised)

TO: Honorable Chairman Jose "Pepe" Diaz
and Members, Board of County Commissioners

DATE: June 2, 2021

FROM: 
Gen Bonzon-Keenan
County Attorney

SUBJECT: Agenda Item No. 8(F)(8)

Please note any items checked.

- ☐ "3-Day Rule" for committees applicable if raised
- ☐ 6 weeks required between first reading and public hearing
- ☐ 4 weeks notification to municipal officials required prior to public hearing
- ☐ Decreases revenues or increases expenditures without balancing budget
- ☐ Budget required
- ☐ Statement of fiscal impact required
- ☐ Statement of social equity required
- ☐ Ordinance creating a new board requires detailed County Mayor's report for public hearing
- ☐ No committee review
- ☒ Applicable legislation requires more than a majority vote (i.e., 2/3's present ☒, 2/3 membership ____, 3/5's ____, unanimous ____, CDMP 7 vote requirement per 2-116.1(3)(h) or (4)(c) ____, CDMP 2/3 vote requirement per 2-116.1(3)(h) or (4)(c) ____, or CDMP 9 vote requirement per 2-116.1(4)(c)(2) ____ to approve
- ☒ Current information regarding funding source, index code and available balance, and available capacity (if debt is contemplated) required

Approved _____ Mayor
Veto _____
Override _____

Agenda Item No. 8(F)(8)
6-2-21

RESOLUTION NO. R-547-21

RESOLUTION AUTHORIZING DESIGNATED PURCHASE PURSUANT TO SECTION 2-8.1(B)(3) OF THE COUNTY CODE BY A TWO-THIRDS VOTE OF THE BOARD MEMBERS PRESENT; APPROVING SUPPLEMENTAL AGREEMENT NO. 3 AND INCREASING CONTRACT AMOUNT BY \$19,233,000.00, CONSISTING OF \$7,401,000.00 FOR THE MIAMI-DADE CORRECTIONS AND REHABILITATION DEPARTMENT AND \$11,832,000.00 FOR THE MIAMI-DADE POLICE DEPARTMENT FOR THE THREE, FIVE-YEAR OPTION TO RENEW TERMS FOR A MODIFIED TOTAL CONTRACT AWARD OF \$42,260,000.00 FOR CONTRACT NO. RFP-00168 – 1(3) FOR THE PURCHASE OF BODY WORN CAMERAS AND VIDEO MANAGEMENT SOLUTION; AND AUTHORIZING THE COUNTY MAYOR OR COUNTY MAYOR’S DESIGNEE TO EXECUTE SUPPLEMENTAL AGREEMENT NO. 3 AND EXERCISE ALL PROVISIONS THEREIN

WHEREAS, this Board desires to accomplish the purposes outlined in the accompanying memorandum, a copy of which is incorporated herein by reference,

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF COUNTY COMMISSIONERS OF MIAMI-DADE COUNTY, FLORIDA, that:

Section 1. The Board finds it is in the best interest of Miami-Dade County to approve a designated purchase, pursuant to Section 2-8.1(b)(3) of the County Code, by a two-thirds vote of the Board members present.

Section 2. The Board approves Supplemental Agreement No. 3, in substantially the form attached hereto and made a part hereof, increasing the contract by \$19,233,000.00, consisting of \$7,401,000.00 for the Miami-Dade Corrections and Rehabilitation Department and

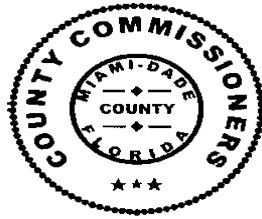
\$11,832,000.00 for the Miami-Dade Police Department for the three, five-year option to renew terms for a modified total contract award of \$42,260,000.00 for Contract No. RFP-00168-1(3) (the “Original Contract”) for the purchase of body worn cameras and video management solution.

Section 3. The Board authorizes the County Mayor or County Mayor’s designee to execute Supplemental Agreement No. 3 and exercise all provisions therein. A copy of the original contract and previous supplemental agreements are on file with and available upon request from the Internal Services Department, Strategic Procurement Division.

The foregoing resolution was offered by Commissioner **Rebeca Sosa** , who moved its adoption. The motion was seconded by Commissioner **Sally A. Heyman** and upon being put to a vote, the vote was as follows:

	Jose “Pepe” Diaz, Chairman	aye	
	Oliver G. Gilbert, III, Vice-Chairman	aye	
Sen. René García	aye	Keon Hardemon	aye
Sally A. Heyman	aye	Danielle Cohen Higgins	aye
Eileen Higgins	aye	Joe A. Martinez	aye
Kionne L. McGhee	aye	Jean Monestime	aye
Raquel A. Regalado	aye	Rebeca Sosa	aye
Sen. Javier D. Souto	aye		

The Chairperson thereupon declared this resolution duly passed and adopted this 2nd day of June, 2021. This resolution shall become effective upon the earlier of (1) 10 days after the date of its adoption unless vetoed by the County Mayor, and if vetoed, shall become effective only upon an override by this Board, or (2) approval by the County Mayor of this resolution and the filing of this approval with the Clerk of the Board.



MIAMI-DADE COUNTY, FLORIDA
BY ITS BOARD OF
COUNTY COMMISSIONERS

HARVEY RUVIN, CLERK

Melissa Adames

By: _____
Deputy Clerk

Approved by County Attorney as
to form and legal sufficiency.

Eduardo W. Gonzalez

SUPPLEMENTAL AGREEMENT NO. 3

Contract Number: **RFP-00168**

Contract Title: **Body Worn Cameras and Video Management Solution**

In accordance with the above referenced Contract (the "Contract"), this Supplemental Agreement, when properly executed, shall become part of the Contract. Now therefore, the parties agree to the following:

- 1) The attached "Payment Schedule" replaces "Attachment B" of RFP-00168 in its entirety.
- 2) The attached "MDCR Statement of Work" is hereby incorporated into the Contract as "Attachment J."
- 3) The attached "MDCR Deliverable Acceptance Forms" is hereby incorporated into the Contract as "Attachment K."
- 4) Amend Article 14, **NOTICE REQUIREMENTS**, with the following revisions:

All notices required or permitted under this Agreement shall be in writing and shall be deemed sufficiently served if delivered by Registered or Certified Mail, with return receipt requested; or delivered personally; or delivered via fax or e-mail (if provided below) and followed with delivery of hard copy; and in any case addressed as follows:

(1) To the County

- a) to the MDPD Project Manager:
Miami-Dade Police Department
Attention: Lieutenant Christopher Diaz
Phone: 305-471-2184
E-mail: chris@mdpd.com
- b) to the MDCR Project Manager:
Miami-Dade Corrections and Rehabilitation Department
Attention: Sgt. Clark Major
Phone: (786) 263-5951
E-mail: Clark.Major@miamidade.gov
- c) to the Contract Manager:
Miami-Dade County
Internal Services Department,
Strategic Procurement Division
111 N.W. 1st Street, Suite 1300
Miami, FL 33128-1974
Attention: Namita Uppal
Phone: 305-375-1574
E-mail: Namita.Uppal@miamidade.gov

Miami-Dade County, FL

Supplemental Agreement No. 3 to Contract No. RFP-00168

(2) To the Contractor

- a) Axon Enterprise, Inc.
 17800 N. 85th Street
 Scottsdale, AZ 85255
 Attention: Robert Driscoll
 Phone: 617-642-2690
 E-mail: Bobby@axon.com

5) Amend Article 17, **METHOD AND TIMES OF PAYMENT**, with the following revisions:

The Contractor agrees that under the provisions of this Agreement, as reimbursement for those actual, reasonable and necessary costs incurred by the Contractor, which are directly attributable or properly allocable to the Services, the Contractor may bill the County periodically, but not more than once per month, upon invoices certified by the Contractor pursuant to Attachment B – Payment Schedule. All invoices shall be taken from the books of account kept by the Contractor, shall be supported by copies of payroll distribution, receipt bills or other documents reasonably required by the County, shall show the County's contract number, and shall have a unique invoice number assigned by the Contractor. It is the policy of Miami-Dade County that payment for all purchases by County agencies and the Public Health Trust shall be made in a timely manner and that interest payments be made on late payments. All firms, including Small Business Enterprises, providing goods and services to the County, shall receive payment to maintain sufficient cash flow. In accordance with Florida Statutes, Section 218.74 and Section 2-8.1.4 of the Miami-Dade County Code, the time at which payment shall be due from the County or the Public Health Trust shall be forty-five (45) days from receipt of a proper invoice. Billings from prime vendors under either services or goods contracts pursuant to Sections 2-8.1.1.1.1 or 2-8.1.1.1.2, respectively, that are a SBE contract set-aside, bid preference or contain a subcontractor goal, shall be promptly reviewed and payment made to the certified small businesses on those amounts not in dispute, within fourteen (14) calendar days of receipt of such billing or invoice. All payments for undisputed amounts due from the County or the Public Health Trust, and not made within the time specified by this section, shall bear interest from thirty (30) days after the due date at the rate of one percent (1%) per month on the unpaid balance. Further, proceedings to resolve disputes for payment of obligations shall be concluded by final written decision of the County Mayor, or his or her designee(s), not later than sixty (60) days after the date on which the proper invoice was received by the County or the Public Health Trust.

In accordance with Miami-Dade County Implementing Order 3-9, Accounts Receivable Adjustments, if money is owed by the Contractor to the County, whether under this Contract or for any other purpose, the County reserves the right to retain such amount from payment due by County to the Contractor under this Contract. Such retained amount shall be applied to the amount owed by the Contractor to the County. The Contractor shall have no further claim to such retained amounts which shall be deemed full accord and satisfaction of the amount due by the County to the Contractor for the applicable payment due herein. Invoices and associated back-up documentation shall be submitted in duplicate by the Contractor to the County as follows:

Miami-Dade Police Department
 Fiscal Administration Bureau
 Attention: Commander Jorge Bello
 9105 NW 25th Street
 Room 3049
 Miami, FL 33172

Miami-Dade Corrections and Rehabilitation
 Budget and Fiscal Bureau
 Attention: Commander Omar Fernandez
 2525 NW 62nd Street
 Room 2106
 Miami, FL 33147

The County may at any time designate a different address and/or contact person by giving written notice to the other party.

Miami-Dade County, FL

Supplemental Agreement No. 3 to Contract No. RFP-00168

All other terms, covenants and conditions of the original Contract, as previously amended, shall remain in full force and effect except to the extent amended herein.

IN WITNESS WHEREOF, the parties have executed this Supplemental Agreement No. 3 to County Contract No. RFP-00168 for Body Worn Cameras and Video Management Solution.

Axon Enterprise, Inc.

By:

Name: Robert Driscoll

Title: VP, Assoc. General Counsel

Date: 11/3/2020 9:45 AM MST

Attest:

Isaiah Fields

Corporate Secretary/Notary

Miami-Dade County

By:

Name: Daniella Levine Cava

Title: Mayor

Date:

Attest:

Clerk of the Board

Approved as to form and legal sufficiency

Assistant County Attorney

Miami-Dade County, FL

Supplemental Agreement No. 3 to Contract No. RFP-00168

ATTACHMENT B: PAYMENT SCHEDULE**A. PAYMENT SCHEDULE FOR OPTIONAL YEARS TO RENEW (OTR):**

DESCRIPTION	MDPD ANNUAL PAYMENT	MDCR ANNUAL PAYMENT	EXTENDED TOTAL
OTR 1 – Hardware Warranty, Software License, Hosting, Storage, Software Escrow Fees, Maintenance and Technical Support Services (Years 6, 7, 8, 9 & 10)	\$ 1,970,000	\$468,000	\$12,190,000
OTR 2 – Hardware Warranty, Software License, Hosting, Storage, Software Escrow Fees, Maintenance and Technical Support Services (Years 11, 12, 13, 14, & 15)	\$ 1,970,000	\$468,000	\$12,190,000
OTR 3 – Hardware Warranty, Software License, Hosting, Storage, Software Escrow Fees, Maintenance and Technical Support Services (Years 16, 17, 18, 19 & 20)	\$ 1,970,000	\$468,000	\$12,190,000

NOTE¹: The County shall reduce the annual fee for year 6 of OTR 1 by pro-rating the Hardware Warranty, Software License, Hosting, Storage, Software Escrow Fees, Maintenance and Technical Support Services in accordance with the delivery and implementation of any new devices and/or services in accordance with Section B.

NOTE²: MDPD's Annual Payment also includes Axon Auto Tagging, and \$50,000 for additional products and services.

B. PRICE BREAKDOWN**1) MDPD Price Breakdown**

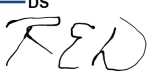
MDPD PRICE BREAKDOWN			
Description	Unit Price	Qty	Total Price
Body Worn Cameras, Including Unlimited Storage of Data from an Axon Body Worn Camera or Axon Capture Device, and 40 GB of ala carte that many be pooled amongst all users Storage, Software License, Hosting, Storage, Warranty, Technology Refresh, Spare Stock Inventory, Emergency Stock, Escrow Fees, Maintenance and Technical Support Services	\$65.00 per Month	2,000	\$130,000 per Month
Axon Auto Tagging Annual Payment	\$180.00 per year	2,000	\$360,000 per year
Multi-Dock Stations	\$0.00	334	\$0.00
Car Kits	\$ 0.00	1,000	\$ 0.00
Automated Video Redaction Licenses	\$ 0.00	30	\$ 0.00

Miami-Dade County, FL

Supplemental Agreement No. 3 to Contract No. RFP-00168

2) MDCR Price Breakdown

MDCR PRICE BREAKDOWN			
Description	Unit Price	Qty	Total Price
Body Worn Cameras, Including Unlimited Storage of Data from an Axon Body Worn Camera or Axon Capture Device, and 40 GB of ala carte that many be pooled amongst all users Storage, Software License, Hosting, Storage, Warranty, Technology Refresh, Spare Stock Inventory, Emergency Stock, Escrow Fees, Maintenance and Technical Support Services	\$65.00 per Month	600	\$39,000 per Month
Multi-Dock Stations	\$0.00	100	\$0.00
Automated Video Redaction Licenses	\$ 0.00	10	\$ 0.00

DS


C. OPTIONAL PRODUCTS AND SERVICES

ITEM	SKU #	ITEM DESCRIPTION	UNIT PRICE
Additional Body Worn Camera	74001	Axon Body 2, inclusive of Axon Evidence subscription, hosting, storage, warranty, maintenance, and technical support	\$65.00 Per Month
Multi-Dock		Provides fully automated download of video, camera check out process and recharge of cameras. Supports up to 6 BWC's.	\$810.00
Axon Body 2 Battery Pack	74006		\$39.00
Z-Bracket, Men's, Axon RapidLock	74018	Mounting option	\$29.95
Z-Bracket, Women's Axon RapidLock	74019	Mounting option	\$29.95
Magnet, Flexible, Axon RapidLock	74020	Mounting option	\$29.95
Magnet, Outerwear, Axon RapidLock	74021	Mounting option	\$29.95
Small Pocket, 4" (10.1 cm), Axon RapidLock	74022	Mounting option	\$29.95
Large Pocket, 6" (15.2 cm), Axon RapidLock	74023	Mounting option	\$29.95
MOLLE Mount, Single, Axon RapidLock	11507	Mounting option	\$29.95
MOLLE Mount, Double, Axon RapidLock	11508	Mounting option	\$39.95
Belt Clip Mount,	11509	Mounting option	\$29.95

Miami-Dade County, FL

Supplemental Agreement No. 3 to Contract No. RFP-00168

ITEM	SKU #	ITEM DESCRIPTION	UNIT PRICE
Axon RapidLock			
USB Sync Cable	11553	USB cable for downloading video from a BWC.	\$10.00
Additional Storage	85035	Additional storage beyond the storage outlined in Article 11 of the Agreement	\$0.125 per GB
Signal Sidearm Adhesive Mount	75000	Smart sensor attached to officer's holster that alerts all signal-enabled Axon cameras in Pre-Event Buffering mode within range to begin recording when weapon is drawn.	\$249.00
Signal Sidearm Adhesive Mount Removal Kit	75001	The removal kit for the Adhesive Mount bracket	\$0.00 (included with Signal Sidearm Adhesive Mount)
Signal Sidearm, RH Holster, 0794-R	75003	Signal Sidearm bracket specific for right-hand holster for specific firearm and holster conformations.	\$249.00
Signal Sidearm, LH Holster, 0794-L	75004	Signal Sidearm bracket specific for left-hand holster for specific firearm and holster conformations.	\$249.00
Axon Signal Unit	70112	A device installed in officer's vehicles that will auto-activate officer's Axon cameras when certain vehicle triggers are activated.	\$279.00
Axon Fleet 2 Kit	71088	Axon In-Car camera system including front and rear cameras, battery box, axon signal unit, and cable assemblies.	\$1,560.00 or \$0 as part of the Fleet 2 Unlimited or Fleet 2 Unlimited 60 Bundle as this cost will be financed evenly across the 5-year term.
Cradlepoint IBR900-1200M-NPS + 5 Year Netcloud Essentials	11634	Ruggedized Cradlepoint IBR900 router with 5-year warranty	\$1,509.00
Cradlepoint IBR700-1200M-NPS + 5 Year Netcloud Essentials	11635	Ruggedized Cradlepoint IBR1700 router with 5-Year warranty	\$2,037.00
Fleet Router Antenna, Compact 5-in-1, White/Black	71201/71200	High performance dome antenna compatible with both Cradlepoint IBR900 and Cradlepoint IBR1700 routers. Available in both black and white.	\$270.00
Cable, CAT6 Ethernet 25 Ft	74110	Cable that connects in-car MDT to router	\$0.00
Wi-Fi Offload Server Hardware	74074	Axon provided servers compatible with Fleet 2 Software	\$3,500.00
Wi-Fi Offload Software Maintenance Annual Payment	74067 – 74071	Annual payment for software maintenance of Wi-Fi Offload servers	\$600.00
Wi-Fi Offload Wireless Access Point Integration (5	74064	Hardware node that allows the Fleet Systems to offload Evidence.com data at the set location, at 5 cars concurrently.	\$18,745.00

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Supplemental Agreement No. 3 to Contract No. RFP-00168

ITEM	SKU #	ITEM DESCRIPTION	UNIT PRICE
Concurrent)			
Wi-Fi Offload Wireless Access Point Integration (25 Concurrent)	74065	Hardware node that allows the Fleet Systems to offload Evidence.com data at the set location, at 25 cars concurrently.	\$32,980.00
Fleet 2 Unlimited Package: Annual Payment	80156 – 80160	Fleet 2 bundle that includes Fleet 2 Kit hardware financed evenly across 5 years, Fleet 2 TAP, Fleet 2 Evidence.com License, and Fleet 2 Unlimited Storage	\$1,548.00 annually
Fleet 2 Unlimited Package: 5 Year Upfront Payment	80155	The Fleet 2 Unlimited Bundle paid all 5-years upfront.	\$7,740.00
Standard Fleet Installation (Per Vehicle)	74063	Axon-provided "clip and rip" in-car installation	\$1,200.00
Train Installer or Installation Facility, Per Day, Per Site	80131	Axon-provided training on installation of Fleet Vehicles to agency installer, priced for per 1-Day and 1 location	\$6,000.00
Additional Custom Fleet Trigger and Installation (1 Per)	11620	The installation of each custom trigger for in-car Fleet system	\$99/trigger
Axon Auto Tagging Annual Payment	85100	Software that correlates information created by CAD and RMS systems with Axon videos in Evidence.com	\$180.00 annually
Axon Performance	73427	Software that automates body-worn camera policy reviews and provides actionable, up to date compliance information, such as camera use during calls for service, with an intuitive metrics dashboard and shareable reporting capabilities	\$300.00 annually
Axon Aware	73403	Connected service for AB3 providing situational awareness (gunshot detect) and "where is my camera	\$108.00 annually
Axon Aware Plus	73413	Connected service for AB3 providing situational awareness (gunshot detect) livestream, remote offload, GPS tagging (during recording) and "where is my camera"	\$300.00 annually
Citizen for Communities	73432 – 736236	Axon Citizen consists of two services - Axon Citizen for Officers and Axon Citizen for Communities. Axon Citizen for Officers facilitates one-on-one officer evidence collection from witnesses in the field, typically via smart devices. Axon Citizen for Communities allows agencies to solicit and collect evidence from the community at large through secure public portals.	Dependent on # of sworn officers
Redaction Assistant	73442 – 73543	AI-powered software add-on that automatically detects and redacts faces, license plates, and MDT screens	Dependent on # of sworn officers
Axon Records	73422	Axon records management system annual license	\$348.00 annually

ATTACHMENT G

MDCR STATEMENT OF WORK

1.0 **Background**

The Miami-Dade Corrections and Rehabilitation (MDCR) department provides safe, secure and humane detention of individuals in their custody while preparing them for a successful return to the community. The Department operates four detention facilities with a system-wide average of approximately 4,300 inmates per day; books and classifies approximately 60,000 inmates annually; and provides court services, alternative to incarceration programs, inmate rehabilitation programs and transportation to court and state facilities.

MDCR provides Body Worn Cameras (BWC) to staff authorized to operate conducted electrical weapons (CEW) in detention facilities and specialized units. Authorized, trained sworn staff use BWC's to record footage of all incidents involving CEW deployments, planned, and unplanned when practical, and response to resistance (RTR) events. Staff are responsible for managing and documenting each BWC recording in accordance with applicable laws, manufacturer's guidelines, and departmental policy.

2.0 **Hardware Options**

As part of this implementation, the Contractor will provide MDCR with one (1) BWC options and a Multi-Dock station that provides automated download and recharging:

A) **Axon Body 2 BWC**

Axon Body 2 Detailed Specifications	
Video Resolution	Low SD 480p (848 x 480 WVGA resolution) High SD 480p (848 x 480) Low HD 720p (1280 x 720) (recommended) High HD 1080p (1920 x 1080)
Recording Speed	30 Frames Per Second
Recording Format	MPEG-4 (.MP4)
Lens Field of View	143° diagonal, 118.6° horizontal, and 63° vertical
Date and Time Stamp	The watermark date and time information uses the ISO 8601 international standard to indicate time in a 24-hour format and adds a Z zone designator directly after the time to denote zero offset from Coordinated Universal Time (UTC) time. This is also know as Zulu time, since Zulu is the NATO phonetic alphabet word for Z.
Pre-Record	Pre-event buffer of 0–120 seconds, configurable by agency in 30-second increments
Wi-Fi	
Wi-Fi Protocol	Wi-Fi 802.11n at 5 GHz and 2.4 GHz
Modes of Operation	Access Point (AP), Infrastructure (STA)
Security	Open, WEP, WPA-TKIP, WPA-AES, WPA2

Axon Body 2 Detailed Specifications	
Live Streaming	N/A
Smartphone Integration	Apple and Android
Audio	
Recording Format	AAC
Mute	Ability to Disable/Enable Audio Recording
Environmental Conditions	
Minimum Working Temperature	- 4° F (- 20° C)
Maximum Working Temperature	+ 122° F (+ 50° C)
Recommended Storage	-4 °F to 95 °F
Water Ingress Testing	IEC 60529 IP67 (6 dust, 7 water).
Drop Testing	6-foot
Battery	
Type	Rechargeable, replaceable lithium-ion polymer battery.3000 mAh capacity.
Recording Life	10+ Hours
Standby Life	12 Hours *
Charge Cycles	500 Cycles > 75% Capacity *
Recharge Time from Empty	7 Hours
Storage	
Raw Storage Capacity	64 gigabyte solid-state non-removable embedded Multimedia Card (eMMC)
Video Storage Capacity	12+ hours
Design	
Dimensions (without clip)	Depth 1 (D1)0.94 in [2.4 cm]Depth 2 (D2)1.01 in [2.6 cm]Width (W)2.76 in [7 cm]Height (H)3.42 in
Weight (without clip)	5.0 oz.
Certifications	
FCC Class B	Yes
CE 2004/108	Yes
RoHS	Yes
WEEE	Yes

B) Axon Multi-Dock Station

Multi-Dock Detailed Specifications	
Camera Compatibility	
Cameras	6 Axon Body 2 cameras
Network Connection	100 RJ45
DHCP Support	Yes
Proxy Server Support	Yes
Power Requirements	
Connection (cable included)	Voltage: 12-18 V DC
Dimensions	
Width	6.4"
Depth	11.25"
Height	2.18"
Weight	1.55lb
Certifications	

RoHS	Yes
WEEE	Yes

3.0 **Video Management Solution**

The Contractor will provide MDCR with full access to the Axon Evidence fully hosted evidence management solution (VMS). The VMS will enable MDCR to securely upload recorded videos and documents directly from their laptops or docking stations to a hosted cloud-based evidence management system. The VMS's features included but is not limited to the following:

- Access to an unlimited amount of users to a cloud-based data storage solution with the capability of organizing/managing incidents and be accessible via the Internet to multiple users simultaneously with an up time of 99.9%.
- The VMS is scalable and flexible to handle changing needs of the County.
- The VMS provides enhanced user authentication with a unique username and password.
- The VMS allows for authorized users to be established based on various roles and permissions by the System Administrator.
- The VMS provides an automated method of transfer to move files from the BWC to storage system such as drop in docking station or wireless upload.
- The VMS allows for remote viewing of the stored video for non-technical MDCR staff as well as others based on the permissions granted by the System Administrator.
- The VMS allows authorized users to search by name, date, event, device, case/incident number; as well as categorize, add case numbers, notes, etc. to each file.
- The VMS includes robust security features such as a log/audit trail illustrating users who have viewed and copied video to an external source (i.e. DVD / long term storage)
- The VMS allows officers to link and attach metadata to recordings file prior to uploading.
- The VMS provides encryption in storage and transport, and provide security back-up of all data.
- The VMS allows for controlled access to evidence with pre-defined roles and permissions, predefined individuals and passwords.
- The VMS securely stores all recordings and documents in a way that only County authorized users and users authorized by MDCR can view.
- The VMS has the ability to grant access to specific files to specific persons for a specific time period (i.e. State Attorney's Office).
- The VMS has the ability to share files internally and externally via secure links over the internet.
- The VMS has the ability to set variable retention rules per MDCR preferences.
- The VMS has the ability to set time tables for automatic deletion of files based on a retention period.
- The VMS has the ability to allow automated redacting of files to include deleting certain portions of file (video or audio) and blurring out particular images within a video.
- The VMS has the ability to preserve the raw file without editing.
- The VMS provides security features that assured digital evidence will meet all standards for reliability in court.
- The VMS is ensures that all data is replicated to two separate datacenters that are more than 500 miles geographically separated providing uninterrupted access during disaster events.
- The VMS shall include an inventory of all devices provided to MDCR, by serial number, make, and model. This inventory shall allow MDCR to assign an officer (if applicable) to each device and shall be searchable by officer or serial number.

- The VMS shall include integration with the County's Active Directory to provide synchronization.

4.0 Start of Implementation

Implementation of the Service(s) will start within thirty (30) business days from the date of delivery of the equipment and accessories.

5.0 Project Organization and Staffing

The Contractor will provide an experienced implementation team to include a Project Manager, Technical Support Team, and a Training Support Team. The size of the team is dependent on the number of BWCs to be deployed in a single phase, but generally one Project Manager, two Technical Support Team members, and two Training Support Team members will be assigned.

6.0 Delivery of Equipment and Accessories

The Contractor will deliver the equipment and accessories required in conjunction with this Statement of Work. All equipment shall be delivered to the address listed below:

Miami-Dade Public Safety Training Institute
Attn: Sgt. Clark Major
9601 NW 58th Street
Building 900
Doral FL, 33172

7.0 Implementation Strategy

The Contractor understands that delivery will include the successful deployment of an initial 600 BWCs at several detention facilities and associated sites throughout Miami-Dade County.

The Contractor will provide up to three primary products: A) Axon Body 2, B) Axon Multi-Dock Station and C) the Axon Evidence fully hosted evidence management solution. Adequate time must be taken to ensure proper usage policy development, training, addressing issues as they arise, and officer education. A description of the body worn camera project implementation plan can be found below.

1) VMS Implementation

The Contractor will assist MDCR in the setup and configuration of the VMS to include but not be limited to the following:

- a. Configuration of camera settings in accordance to MDCR's requirements.
- b. Configuration of video categories.
- c. Configuration of retention values.
- d. Configuration of office locations.
- e. Configuration of IP restrictions.
- f. Configuration of roles and their security rights.

- g. Addition of MDCR users who will have access to the VMS using Active Directory synchronization.
- h. Testing of all VMS modules and functionality.

Key Deliverables: The VMS will be fully configured to meet MDCR's requirements and all modules tested and working. Once MDCR verifies that the VMS has been implemented satisfactorily, MDCR will complete the MDCR Deliverable Acceptance Form (ATTACHMENT L) that corresponds to this phase of the implementation.

2) **MDCR Implementation Facilities**

- a. The County will implement agreed network infrastructure upgrades as required by the Contractor's network specifications and technical whitepapers.
- b. The Contractor will provide dedicated support designated to specifically assist the County during transition.
- c. The Contractor will work with MDCR to assign each camera to an individual officer and create login credentials for that officer using Active Directory synchronization.
- d. Configuration of IP restrictions.
- e. The Contractor will provide support and training materials to MDCR's designated trainers.
- f. The Contractor host's an "Officer camera use and data uploading training" in collaboration with designated Supervisors.
- g. The Contractor shall be on-site to assist in deploying cameras one shift at a time to allow for individualized attention to officers, and provide any necessary troubleshooting.
- h. Assess Metro-West Detention Center Implementation
 - i. The Contractor will collect feedback from administrators and officers who were assigned BWCs to understand unique MDCR requirements that were not specifically addressed during training.
 - ii. The Contractor will partner with storage system administrators to audit camera usage levels to help drive compliance with department policies.
 - iii. The Contractor will follow-up and assist in the resolution of any challenges or issues.
 - iv. The Contractor will revise training materials to incorporate MDCR specific changes that were discovered during the assessment.
 - v. The Contractor will resolve any issues within the VMS that were found during the testing phase.

Key Deliverables: Successful implementation of all BWCs and the VMS at the Metro-West Detention Center

3) **Pre-Trial Detention Center Implementation**

- a. The County will implement agreed network infrastructure upgrades as required by the Contractor's network specifications and technical whitepapers.
- b. The Contractor will provide dedicated support designated to specifically assist the County during deployment.
- c. The Contractor will work with MDCR to assign each camera to an individual officer and create login credentials for that officer using Active Directory synchronization.
- d. Configuration of IP restrictions.
- e. The Contractor will provide support and training materials to MDCR's designated trainers
- f. The Contractor host's an "Officer camera use and data uploading training" in collaboration with designated Supervisors.
- g. The Contractor shall be on-site to assist in deploying cameras one shift at a time to allow for individualized attention to officers, and provide any necessary troubleshooting.
- h. Assess Pre-Trial Detention Center Implementation.
 - i. The Contractor will collect feedback from administrators and officers who were assigned BWCs to understand unique MDCR requirements that were not specifically addressed during training.
 - ii. The Contractor will partner with storage system administrators to audit camera usage levels to help drive compliance with department policies.
 - iii. The Contractor will follow-up and assist in the resolution of any challenges or issues.
 - iv. The Contractor will revise training materials to incorporate MDCR specific changes that were discovered during the assessment.
 - v. The Contractor will resolve any issues within the VMS that were found during the testing phase.

Key Deliverables: Successful implementation of all BWCs and the VMS at the Pre-Trial Detention Center.

4) **Turner Guilford Knight Correctional Center Implementation**

- i. The County will implement agreed network infrastructure upgrades as required by the Contractor's network specifications and technical whitepapers.
- j. The Contractor will provide dedicated support designated to specifically assist the County during deployment.

- k. The Contractor will work with MDCR to assign each camera to an individual officer and create login credentials for that officer using Active Directory synchronization.
- l. Configuration of IP restrictions.
- m. The Contractor will provide support and training materials to MDCR's designated trainers.
- n. The Contractor host's an "Officer camera use and data uploading training" in collaboration with designated Supervisors.
- o. The Contractor shall be on-site to assist in deploying cameras one shift at a time to allow for individualized attention to officers, and provide any necessary troubleshooting.
- p. Assess Turner Guilford Knight Correctional Center Implementation
 - i. The Contractor will collect feedback from administrators and officers who were assigned BWCs to understand unique MDCR requirements that were not specifically addressed during training.
 - ii. The Contractor will partner with storage system administrators to audit camera usage levels to help drive compliance with department policies.
 - iii. The Contractor will follow-up and assist in the resolution of any challenges or issues.
 - iv. The Contractor will revise training materials to incorporate MDCR specific changes that were discovered during the assessment.
 - v. The Contractor will resolve any issues within the VMS that were found during the testing phase.

Key Deliverables: Successful implementation of all BWCs and the VMS at the Turner Guilford Knight Correctional Center.

5) **Richard E. Gerstein Courthouse**

- a. The County will implement agreed network infrastructure upgrades as required by the Contractor's network specifications and technical whitepapers.
- b. The Contractor will provide dedicated support designated to specifically assist the County during deployment.
- c. The Contractor will work with MDCR to assign each camera to an individual officer and create login credentials for that officer using Active Directory synchronization.
- d. Configuration of IP restrictions.
- e. The Contractor will provide support and training materials to MDCR's designated trainers.
- f. The Contractor host's an "Officer camera use and data uploading training" in collaboration with designated Supervisors.

- g. The Contractor shall be on-site to assist in deploying cameras one shift at a time to allow for individualized attention to officers, and provide any necessary troubleshooting.
- h. Assess Richard E. Gerstein Courthouse Implementation
 - i. The Contractor will collect feedback from administrators and officers who were assigned BWCs to understand unique MDCR requirements that were not specifically addressed during training.
 - ii. The Contractor will partner with storage system administrators to audit camera usage levels to help drive compliance with department policies.
 - iii. The Contractor will follow-up and assist in the resolution of any challenges or issues.
 - iv. The Contractor will revise training materials to incorporate MDCR specific changes that were discovered during the assessment.
 - v. The Contractor will resolve any issues within the VMS that were found during the testing phase.

Key Deliverables: Successful implementation of all BWCs and the VMS at the Richard E. Gerstein Courthouse.

6) **Monitored Release Bureau Office implementation**

- a. The County will implement agreed network infrastructure upgrades as required by the Contractor's network specifications and technical whitepapers.
- b. The Contractor will provide dedicated support designated to specifically assist the County during deployment.
- c. The Contractor will work with MDCR to assign each camera to an individual officer and create login credentials for that officer using Active Directory synchronization.
- d. Configuration of IP restrictions.
- e. The Contractor will provide support and training materials to MDCR's designated trainers.
- f. The Contractor host's an "Officer camera use and data uploading training" in collaboration with designated Supervisors.
- g. The Contractor shall be on-site to assist in deploying cameras one shift at a time to allow for individualized attention to officers, and provide any necessary troubleshooting.
- h. Assess Monitored Release Bureau Office Implementation
 - i. The Contractor will collect feedback from administrators and officers who were assigned BWCs to understand unique MDCR requirements that were not specifically addressed during training.

- ii. The Contractor will partner with storage system administrators to audit camera usage levels to help drive compliance with department policies.
- iii. The Contractor will follow-up and assist in the resolution of any challenges or issues.
- iv. The Contractor will revise training materials to incorporate MDCR specific changes that were discovered during the assessment.
- v. The Contractor will resolve any issues within the VMS that were found during the testing phase.

Key Deliverables: Successful implementation of all BWCs and the VMS at the Monitored Release Bureau Office.

8.0 County's Responsibility During Implementation

MDCR Resources:

- a. MDCR will provide the resources described in this Statement of Work to insure a successful implementation of the BWC and VMS.
- b. MDCR will have all of the necessary and appropriate personnel at all of the meetings for the purpose of defining the requirements of the implementation.
- c. MDCR will be responsible for preparing the training facilities. The training facilities should include hardware comparable to laptops and/or computers that MDCR staff will use for access to the VMS.
- d. MDCR will make appropriate technical resources available to the Contractor.
- e. The Contractor will need assistance from MDCR to coordinate training and roll-out schedules, communications with field personnel and setting up training sites.

MDCR Infrastructure

- f. MDCR will have on-site I.T. Support staff at all times during implementation.
- g. MDCR will provide a secured stable power and Local Area Network (LAN) connection to each installed Multi-dock Station.
- h. MDCR is responsible for providing and maintaining TCP/IP connectivity with sufficient bandwidth from all Multi-dock Stations to the VMS.
- i. The following information technology services are not included in this Statement of Work: network connections; telecommunications network(s); operating system, network and database administration; disaster recovery planning; the acquisition, installation, testing and tuning of any required hardware, operating software, peripherals and communications infrastructure.

Project Management and Risk Factors

- j. The project schedule is contingent upon the timely attainment of several external milestones that are outside of the control of the Contractor. Examples include but are not limited to the acquisition of hardware and the approval of requisite capital appropriation requests as required.
- k. This Statement of work includes services to determine the MDCR's requirements for only those items identified in this Statement of Work.

9.0 Training

The Contractor divides training into six categories:

- a. System Administrator
- b. Automated Video Redaction Module Training
- c. Train-the-Trainer
- d. Supervisor
- e. Officer Camera Use and Upload
- f. Academy

Each of these training types varies in scope. The "System Administrator" training will be performed by the Contractor's staff directly to those individuals responsible for administering the system. The "Supervisor training" and the "Officer Camera Use and Upload" training will be conducted with a train-the-trainer approach where MDCR trainers will be assisted by the Contractor's personnel.

System Administrator Training

The Contractor will provide in-person interactive training to system administrators. This program can train as many administrators as MDCR deems necessary to the administration of the Body Worn Camera Program. This training ranges from the operation of the camera to the management of the users in the system. Additionally, this training will equip administrators to export data from the system and use that data in other uses, whether for aggregated statistical reporting, usage analysis or others. Each administrator will need to be equipped with a laptop that uses the windows operating system and has two USB ports available. It is recommended that no more than 20 administrators attend each training session. This training will culminate in an exit exam for these administrators. Upon passing the exit exam at the end of this training, selected agency administrators will be certified as Axon Certified Body Camera System Administrators.

Format: Classroom based computer learning led by the Contractor's engineering and technology team experts

Topics:

- System architecture and CJIS compliance
- Interface overview
- System capabilities and expectations
- User roles and permissions
- Integration into existing IT systems
- Firewall and other security component administration
- Additional features and functionality
- Video discovery and sharing
- Video controls and lockdown

- Implementing agency determined policy in the system
- District Attorney sharing and access, including possible limits
- File exports
- Usage monitoring and reporting
- Chain of custody and audit trail exports
- Basic troubleshooting

Automated Video Redaction Module Training

The Contractor will provide in-person interactive training to the MDCR Redaction Team. This program can train as many redaction administrators as MDCR deems necessary for the Body Worn Camera Program. This training will be very focused on the operation of the capabilities of the redaction module. The MDCR BWC policy will be taken into account in regards to this training. Additionally, this training will equip administrators to share and manage redacted videos with approved entities. Each administrator will need to be equipped with a laptop that uses the windows operating system and has two USB ports available. It is recommended that no more than 15 administrators attend this training session at one time. This training will culminate in an exit exam for these administrators. This training will be conducted in multiple sessions to accommodate MDCR staff.

Format: Classroom based computer learning led by the Contractor's engineering and technology team experts

Topics:

- Automated facial redaction
- Multi-face redaction
- Object redaction
- Unredaction of selected faces
- Full body redaction
- Manual redaction
- Audio redaction
- Download and sharing capabilities
- Discussion of what to redact and who to share with in regards to MDCR policy

Train-the-Trainer Training

The Contractor will provide in-person interactive training to staff designated by MDCR as in-house trainers. These staff will become the first "go-to" resource for camera questions during their shift at their precinct. These training supervisors will also be capable of being camera advocates.

Format: classroom based computer learning led by former law-enforcement or similar trainers

Topics:

- Assigning a camera to an officer (optional depending on agency policy)
- Video recording
- Camera positioning and operation
- Pairing camera with mobile device and other accessories
- Downloading from camera to storage system
- Reviewing footage from other officers
- Editing metadata attached to footage

- Searching for and locating footage within system
- Locking down video to restrict access
- Sharing video footage with District Attorney's office and other entities
- Capturing a screenshot from footage
- Delete video (if agency policy allows)
- Create cases, add files and videos to cases
- Share anecdotes of careers saved due to use of body camera

Supervisor/Professional Compliance Bureau Training

The general Supervisor Training will be conducted by MDCR Supervisors who attended the Train-the-Trainer. The Supervisor Training for Professional Compliance Bureau will be conducted by the Contractor. As a result of this training, MDCR Supervisor's will be capable of assigning cameras, reviewing footage, and other activities in line with MDCR's policy. Supervisors will also become familiar enough with the BWC and VMS to ensure the officers under their supervision are using the BWCs in line with MDCR policy and best practices.

Format: In-District active live learning on equipment intended for regular use. Led by "Trainer Supervisor" within a shift and assisted by the Contractor's personnel.

Topics:

- Assigning a camera to an officer (optional depending on agency policy)
- Video recording
- Camera positioning and operation
- Pairing camera with mobile device and other accessories
- Downloading from camera to storage system
- Reviewing footage from other officers
- Editing metadata attached to footage
- Searching for and locating footage within system
- Locking down video to restrict access
- Sharing video footage with District Attorney's office and other entities
- Capturing a screenshot from footage
- Delete video (if agency policy allows)
- Create cases, add files and videos to cases
- Share anecdotes of careers saved due to use of body camera

Officer Camera Use and Data Upload Training

The Contractor will provide in-person interactive training to prepare officers for BWC deployment and issue BWC's. This training will be conducted prior to an officers shift to the BWC is functioning and able to upload into the VMS. Officers will be trained on how to add metadata to footage and on utilizing best practices of BWC in line with MDCR Policy. Officers will be trained on how to upload footage and charge cameras as and will also be provided with a demonstration of the various accessories and mounting options available to them. Future implementations will be conducted by MDCR Trainers that have attended the Train the Trainer Session.

Topics:

- Video recording
- Camera positioning and operation
- Pairing camera with mobile device and other accessories
- Downloading from camera to storage system
- Editing metadata attached to footage
- Locking down video to restrict access
- Share anecdotes of careers saved due to use of body camera

10.0 Acceptance Testing

The MDCR will conduct Acceptance Testing for a period up to of 30 calendar days following each facilities implementation. Following a successful Acceptance Test, the County will provide written sign-off on the Deliverable Acceptance Form to constitute Acceptance. The escalation process outlined in Section 12.0 shall apply during Acceptance Testing.

11.0 Final Acceptance

Final Acceptance will be granted upon completion of all milestones and deliverables as outlined in this Statement of Work. Final Acceptance cannot occur until all MDCR Deliverable Acceptance Forms (Attachment L) have been reviewed, formally accepted, and signed by both MDCR and the Contractor. The completion of all Deliverable Acceptance Forms constitutes Final Acceptance and full acknowledgement by MDCR of a successful implementation.

12.0 Maintenance and Support

The Contractor provides technical support services available, on a toll free basis, 24 hours a day, 7 days a week, during the entire contract period. When a problem arises from 10AM to 8PM Eastern Standard Time, Monday through Friday, not including holidays, MDPD will contact the Contractor's technical support team by phone at 1-800-978-2737 or email at support@axon.com for Severity Level 3 and 4 incidents and provide detailed information about the problem. When a problem arises outside of the hours of 10AM to 8PM, during holidays, or for Severity Level 1 and 2 incidents, the Contractor shall provide a dedicated phone number and email address for MDCR to contact and provide detailed information about the problem. The Contractor will provide on-site technical support when required. This on-site support may be requested when it is determined the problem cannot be corrected by telephone support.

The escalation process is outlined below:

Severity	Definition	Response Time	Resolution Time	Status Frequency Update
1=Critical	A major component of the System is in a non-responsive state and severely affects Users' productivity or operations. A high impact problem which affects the Users.	One (1) Hour	Four (4) Hours	One (1) Hour

Severity	Definition	Response Time	Resolution Time	Status Frequency Update
2=Urgent	Any component failure or loss of functionality not covered in Severity 1, which is hindering operations, such as, but not limited to: excessively slow response time; functionality degradation; error messages; backup problems; or issues affecting the use of a module or the data.	Two (2) Hours	Eight (8) Hours	Two (2) Hours
3=Important	Lesser issues, questions, or items that minimally impact the work flow or require a work around.	4 hours	Seventy two (72) Hours	Four (4) Hours
4=Minor	Issues, questions, or items that don't impact the work flow. Issues that can easily be scheduled such as an upgrade or patch.	24 hours	One (1) Month for an acceptable work around until final resolution	Weekly Status Call

13.0 **VMS Updates**

Contractor conducts routine maintenance on Axon Evidence on the fourth Tuesday of each month from 21:00 – 22:00 PT. Contractor shall notify the County in writing via email in advance of any updates outside of the routine maintenance schedule, unless such update is in response to a security vulnerability. The emails shall be provided to the Technical Contact listed in Article 12. No updates will impact security features that have been configured by the County.

14.0 **BWC On-site Inventory**

In response to MDCR's need for on-site inventory, the Contractor will provide MDCR with a customized spares program. Upon execution of the Agreement, the Contractor will provide MDCR with the following:

- Spare stock for BWCs and Multi-Dock Station will be equal to 10% of active BWCs and Multi-Dock Stations deployed at MDCR. Spare stock for accessories will be equal to a minimum of 3%.
- Stock will be available to MDCR at all times.
- The Contractor will have three (3) working days to replenish requested stock upon notification of the MDCR.
- All units will be maintained by MDCR for use as immediate replacements, when needed.
- Spare stock cannot be refurbished.
- Equipment stock to include BWCs, docking stations, and other pertinent accessories.
- MDCR will be responsible for providing immediate substitutions to participants from the stockpile.
- Request for expedited delivery will be accommodated at the expense of MDCR on an as needed, when needed basis.

The Contractor will refresh these spare stock as each device reaches the end of its relevancy within the Contractor's product roadmap. At the time of transition to a newer product, the Contractor will provide MDCR a new shipment, consistent with the totals, as listed above. Quantities in on-site inventory will be adjusted as needed by mutual agreement between MDCR and the Contractor.

15.0 Lost or Stolen Equipment

The Contractor will be responsible for a maximum of 10% of lost or stolen equipment per calendar year for all active devices deployed. (i.e 60 BWCs per year per 600 BWCs deployed) All other equipment lost or stolen above the 10% will be paid at the expense of MDCR.

16.0 Emergency Response

The Contractor will provide MDCR with a maximum of twenty-five (25) BWC devices upon the declaration of an emergency. These devices will be used for deployment during natural disasters and/or periods of emergency, as declared by State and local emergency preparedness agencies. The Contractor will provide, at no additional cost, active BWCs upon written County request within 48 hours of such request. The devices provided hereunder will be returned to the Contractor at termination of the emergency period in good working condition, ordinary wear and tear accepted. Lost or damaged devices shall be billed to MDCR, at full replacement value, established at the time of delivery. In the event that the County is unable to wait for 48 hours for delivery, the County shall be allowed to use the Spare Stock Inventory to fulfill this need. After the emergency period, any BWCs used shall be returned to the Spare Stock.

17.0 Technology Refresh Process

The Contractor agrees to replace, at no cost to MDCR, all provided BWCs and Multi-dock Stations with new BWCs and Multi-dock Stations as part of a Technology Refresh Process. The first Technology Refresh will for MDCR will begin on the first day of the thirtieth (30) month following the execution of this Supplemental Agreement. Upon written approval from the County stating its desire to exercise the first Option-to-Renew, the second Technology Refresh will begin on first day of the sixtieth (60) month following Contract Execution. This Technology Refresh Process will continue in thirty (30) month cycles through the end of the Contract, including any extensions or any renewals approved by the County. The Technology Refresh Process will match the pace and locations of the initial implementation. Once the new BWCs and Multi-dock Stations have entered service, MDCR will send the old BWCs and Multi-dock Stations back to the Contractor via pre-paid shipping labels to be provided by the Contractor at an address that will be provided at that time. If the new BWCs are the same model as the BWCs currently deployed by MDCR, the Contractor will not replace the current Multi-Dock Stations. In the event that a new BWC is released that is not compatible with the Multi-Dock Stations currently provided to MDCR, the Multi-Dock Stations will be replaced with a compatible one as part of the Technology Refresh Process, at no cost to the County.

18.0 Response to Public Records Request

At the request of the County, the Contractor shall collect data, videos and other records stored in the VMS that are responsive to public records requests directed to the County pursuant to Florida Statutes Chapter 119. In collecting public records on behalf of and at the request of the County, the Contractor shall comply with all the requirements set forth in Florida law including those set forth in Florida Statutes Chapter 119. The Contractor shall not charge the County for its services in complying with the public records requests in excess of the costs the County may charge to members of the public under Florida Statutes Chapter 119 for such services. The Contractor shall submit the records it has collected to the County and the County retains the sole right and discretion of determining what records shall be produced in response to a public records request directed to the County.

ATTACHMENT K

MDCR DELIVERABLE ACCEPTANCE FORMS

VMS IMPLEMENTATION CHECKLIST**PROJECT: Body Worn Camera and Video Management Solution**

In compliance with the requirements detailed in the above contract (including any modifications or amendments), the following checklist has been created and must be completed by MDCR before accepting the VMS implantation. MDCR must test the VMS and ensure that all features listed below are available and fully functional prior to completing the Deliverable Acceptance Form.

	Yes	No	Comments
The VMS is cloud-based and provides access to an unlimited amount of users with the capability of organizing/managing incidents and be accessible via the internet to multiple users simultaneously.	☐	☐	
The VMS is scalable and flexible to handle changing needs of the County.	☐	☐	
The VMS provides enhanced user authentication with a unique username and password.	☐	☐	
The VMS allows for authorized users to be established based on various roles and permissions by the System Administrator.	☐	☐	
The VMS provides an automated method of transfer to move files from the BWC to storage system such as drop in docking station or wireless upload.	☐	☐	
The VMS allows for remote viewing of the stored video for non-technical MDCR staff as well as others based on the permissions granted by the System Administrator.	☐	☐	
The VMS allows authorized users to search by name, date, event, device, case/incident number; as well as categorize, add case numbers, notes, etc. to each file.	☐	☐	
The VMS includes robust security features such as a log/audit trail illustrating users who have viewed and copied video to an external source (i.e. DVD / long term storage)	☐	☐	
The VMS allows officers to link and attach metadata to recordings file prior to uploading.	☐	☐	

Miami-Dade County, FL

Supplemental Agreement No. 3 to Contract No. RFP-00168

	Yes	No	Comments
The VMS provides encryption in storage and transport, and provide security back-up of all data.	☐	☐	
The VMS allows for controlled access to evidence with pre-defined roles and permissions, predefined individuals and passwords.	☐	☐	
The VMS securely stores all recordings and documents in a way that only County authorized users and users authorized by MDCR can view.	☐	☐	
The VMS has the ability to grant access to specific files to specific persons for a specific time period (i.e. State Attorney's Office).	☐	☐	
The VMS has the ability to share files internally and externally via secure links over the internet.	☐	☐	
The VMS has the ability to set variable retention rules per MDCR preferences.	☐	☐	
The VMS has the ability to set time tables for automatic deletion of files based on a retention period.	☐	☐	
The VMS has the ability to allow automated redacting of files to include deleting certain portions of file (video or audio) and blurring out particular images within a video.	☐	☐	
The VMS has the ability to preserve the raw file without editing.	☐	☐	
The VMS provides security features that assured digital evidence will meet all standards for reliability in court.	☐	☐	
The VMS is ensures that all data is replicated to two separate datacenters that are more than 500 miles geographically separated providing uninterrupted access during disaster events.	☐	☐	

Miami-Dade County, FL

Supplemental Agreement No. 3 to Contract No. RFP-00168

	Yes	No	Comments
The VMS shall include an inventory of all devices provided to MDCR, by serial number, make, and model. This inventory shall allow MDCR to assign an officer (if applicable) to each device and shall be searchable by officer or serial number.	☐	☐	
The VMS shall include integration with the County's Active Directory to provide synchronization.	☐	☐	

Checklist completed by:**MDCR:**

Print name	Signature	Date
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Contractor:

Print name	Signature	Date
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**DELIVERABLE ACCEPTANCE FORM
METRO-WEST DETENTION CENTER IMPLEMENTATION**

PROJECT: Body Worn Camera and Video Management Solution

In compliance with the requirements detailed in the above contract (including any modifications or amendments), the following project deliverable has been delivered, reviewed and formally accepted by MDCR and the Contractor. This document constitutes full acknowledgment by MDCR of acceptance and delivery of the deliverable detailed below.

It is understood that any future changes to this deliverable after this acceptance is given will require a formal Change Request Form be submitted.

DELIVERABLE NAME: Metro-West Detention Center Implementation

Deliverable Description: During the User Acceptance Test period, the Contractor and MDCR collectively will check, verify, and adjust the Body Worn Camera and Video Management Solution as needed to meet the requirements listed in Supplemental Agreement No. 3 to Contract No. RFP-00168's Statement of Work. During the User Acceptance Test period, the Contractor is required to:

- Ensure that all users receive their login credentials and they are able to logon to the VMS successfully.
- Ensure that all BWC's are assigned and working according.
- Ensure that IP restrictions are configured.
- Resolve user problems and/or deficiencies identified by MDCR.
- Correct and manage errors.

Deliverable Date: _____

Accepted Unconditionally: Yes / No

Accepted Conditionally: Yes / No

Acceptance Conditions: _____

Not Accepted: _____

Reason: _____

General Comments: _____

Delivered By:

Signature	Name	Date
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Accepted By:

Signature	Name	Date
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DELIVERABLE ACCEPTANCE FORM
TURNER GUILFORD KNIGHT CORRECTIONAL CENTER

PROJECT: Body Worn Camera and Video Management Solution

In compliance with the requirements detailed in the above contract (including any modifications or amendments), the following project deliverable has been delivered, reviewed and formally accepted by MDCR and the Contractor. This document constitutes full acknowledgment by MDCR of acceptance and delivery of the deliverable detailed below.

It is understood that any future changes to this deliverable after this acceptance is given will require a formal Change Request Form be submitted.

DELIVERABLE NAME: Turner Guilford Knight Correctional Center

Deliverable Description: During the User Acceptance Test period, the Contractor and MDCR collectively will check, verify, and adjust the Body Worn Camera and Video Management Solution as needed to meet the requirements listed in Supplemental Agreement No. 3 to Contract No. RFP-00168's Statement of Work. During the User Acceptance Test period, the Contractor is required to:

- Ensure that all users receive their login credentials and they are able to logon to the VMS successfully.
- Ensure that all BWC's are assigned and working according.
- Ensure that IP restrictions are configured.
- Resolve user problems and/or deficiencies identified by MDCR.
- Correct and manage errors.

Deliverable Date: _____

Accepted Unconditionally: Yes / No

Accepted Conditionally: Yes / No

Acceptance Conditions: _____

Not Accepted: _____

Reason: _____

General Comments: _____

Delivered By: _____

Signature	Name	Date
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Accepted By: _____

Signature	Name	Date
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Miami-Dade County, FL

Supplemental Agreement No. 3 to Contract No. RFP-00168

**DELIVERABLE ACCEPTANCE FORM
MONITORED RELEASE BUREAU OFFICE**

PROJECT: Body Worn Camera and Video Management Solution

In compliance with the requirements detailed in the above contract (including any modifications or amendments), the following project deliverable has been delivered, reviewed and formally accepted by MDCR and the Contractor. This document constitutes full acknowledgment by MDCR of acceptance and delivery of the deliverable detailed below.

It is understood that any future changes to this deliverable after this acceptance is given will require a formal Change Request Form be submitted.

DELIVERABLE NAME: Monitored Release Bureau Office

Deliverable Description: During the User Acceptance Test period, the Contractor and MDPD collectively will check, verify, and adjust the Body Worn Camera and Video Management Solution as needed to meet the requirements listed in Supplemental Agreement No. 3 to Contract No. RFP-00168's Statement of Work. During the User Acceptance Test period, the Contractor is required to:

- Ensure that all users receive their login credentials and they are able to logon to the VMS successfully.
- Ensure that all BWC's are assigned and working according.
- Ensure that IP restrictions are configured.
- Resolve user problems and/or deficiencies identified by MDCR.
- Correct and manage errors.

Deliverable Date: _____**Accepted Unconditionally:** Yes / No**Accepted Conditionally:** Yes / No**Acceptance Conditions:** _____**Not Accepted:** _____**Reason:** _____**General Comments:** _____**Delivered By:**

Signature	Name	Date
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Accepted By:

Signature	Name	Date
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