

Date: November 15, 2022

To: Honorable Chairman Jose "Pepe" Diaz
and Members, Board of County Commissioners

From: Daniella Levine Cava
Mayor

Agenda Item No. 8(P)(5)

Subject: Request for a Designated Purchase under Contract No. SS9892-1/22-1, Microsoft
Premier Support Services
Resolution No. R-1114-22

Summary

This item is requesting approval of a designated purchase for the Information Technology Department (ITD) on behalf of the Miami-Dade Police Department (MDPD) and the Miami-Dade Aviation Department (MDAD) in the amount of \$1,500,000. The SharePoint Online Content Migration Project (SharePoint Online) provides MDPD with task lists, calendars and team sites that help MDPD staff communicate and collaborate on projects, as needed. In addition, the Smart Conveyance solution will provide MDAD real-time awareness of the operational status of the elevators, escalators and moving walkways and identify the specific nature of the faults. A designated purchase is necessary because the products and services requested are proprietary to Microsoft Corporation, thus competition is not practicable.

This contract provides Microsoft Support Services on an as-needed basis to support the County's Microsoft application and server infrastructure, including Active Directory Services, in Exchange Messaging, SharePoint, Domain Name System, and Systems Center Configuration Manager. Services include proactive support to assist in the installation and maintenance of new or existing Microsoft products, assistance with migration and support of complex software deployments, support for the development or enhancement of software that integrates with Microsoft products or services, and immediate escalation to a higher technical support queue for mission-critical issues

Recommendation

It is recommended that the Board of County Commissioners (Board) approve this request for a designated purchase under *Contract No SS9892-1/22-1, Microsoft Premier Support Services* for the ITD on behalf of MDPD and MDAD. Approval of a designated purchase, by a two-thirds vote of the Board members present, is being requested pursuant to Section 2-8.1(b)(3) of the Miami-Dade County Code to authorize \$1,500,000 in additional expenditure authority necessary for the completion of SharePoint Online for MDPD and a Smart Conveyance solution for MDAD.

Background

The County awarded this sole-source contract on May 2, 2017 for a three-year term with one, three-year option to renew terms under Resolution No. R-501-17. Currently, the contract is in the final year of the option to renew term and will expire on May 31, 2023.

Additional expenditure authority is being requested by MDPD and will be utilized to migrate their existing on-premise SharePoint 2010 environment to SharePoint Online, as SharePoint 2010 is now out of support. Microsoft SharePoint is a collaboration software that provides enterprise-scale capabilities to meet business-critical needs, such as managing content and business processes, simplifying how MDPD finds and shares information across the department, thus enabling informed decisions. To accommodate the operational needs of MDPD, the current platform was customized, and it is imperative that these customizations are factored into the data migration to the new SharePoint platform. Maintaining availability to these applications is critical to MDPD's business operation, as it allows MDPD to collaborate on projects internally and externally with other partner agencies.

Further, additional expenditure authority is being requested by MDAD for a Smart Conveyance solution to provide real-time awareness of operational issues around various vertical assets such as elevators, escalators and moving walkways. Without an automated way to identify issues on vertical assets, complaints are lodged by travelers and staff through calling a multipurpose call-center, which then routes outage notifications to vendors to schedule repairs.

This Internet of Things (IoT)-based solution will monitor asset performance, automate the notification process when an asset is out of service, and provide real-time business intelligence (reports and dashboards) for executive visibility on key performance metrics. This initiative will be implemented on a limited number of assets to ensure the outcome meets MDAD’s objectives for increased passenger customer service. Should the initial implementation meet MDAD’s needs for real-time monitoring resulting in better performance of conveyance equipment, the solution may be expanded in the future.

Competition is not practicable as the products and services being requested are proprietary to Microsoft Corporation. Accordingly, it is in the County’s best interest to approve this designated purchase pursuant to Section 2-8.1(b)(3) of the Miami-Dade County Code.

Scope

The impact of this item is countywide in nature.

Delegated Authority

The County Mayor or the County Mayor’s designee will have the authority to exercise all provisions of the contract, including any renewals, cancellation, or extensions, pursuant to Section 2-8.1 of the County Code and Implementing Order 3-38.

Fiscal Impact/Funding Source

The contract term expires on May 31, 2023, and has a current cumulative allocation of \$4,636,488. If this request is approved, the contract will have a modified cumulative allocation of \$6,136,488. The requested \$1,292,000 increase in expenditure authority is based on the vendor’s price quote for the products and services being requested as well as \$208,000 for additional services that may arise through the remaining term of the contract. The additional expenditure for this year was approved by the Board as part of the fiscal year 2021-2022 County budget.

Department	Existing Cumulative Allocation	Additional Allocation Requested	Modified Cumulative Allocation	Funding Source	Contract Manager
Information Technology	\$4,636,488	\$1,500,000	\$6,136,488	Internal Service Funds	Julian Manduley
Total:	\$4,636,488	\$1,500,000	\$6,136,488		

Track Record/Monitor

Angela Mathews-Tranumn of the Internal Services Department is the Procurement Contracting Manager.

Awarded Vendor

Vendor	Principal Address	Local Address	Principal
Microsoft Corporation	One Microsoft Way Redmond, WA	None	Bradford L. Smith

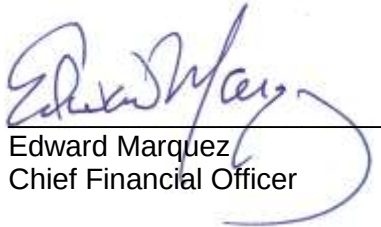
Due Diligence

Pursuant to Resolution No. R-187-12, due diligence was conducted in accordance with the Internal Services Department’s Procurement Guidelines to determine contractor responsibility, including

verifying corporate status and review of performance and compliance issues through various vendor responsibility lists and a keyword internet search. The lists referenced include convicted vendors, debarred vendors, delinquent contractors, suspended vendors, and federal excluded parties. There were no adverse findings relating to contractor responsibility.

Applicable Ordinances and Contract Measures

- The two percent User Access Program provision applies.
- The Small Business Enterprise measures and Local Preference do not apply.
- The Living Wage does not apply as the services to be procured are not covered services under the Ordinance.



Edward Marquez
Chief Financial Officer



MEMORANDUM

(Revised)

TO: Honorable Chairman Jose "Pepe" Diaz
and Members, Board of County Commissioners

DATE: November 15, 2022

FROM: 
Gen Bonzon-Keenan
County Attorney

SUBJECT: Agenda Item No. 8(P)(5)

Please note any items checked.

- ☐ "3-Day Rule" for committees applicable if raised
- ☐ 6 weeks required between first reading and public hearing
- ☐ 4 weeks notification to municipal officials required prior to public hearing
- ☐ Decreases revenues or increases expenditures without balancing budget
- ☐ Budget required
- ☐ Statement of fiscal impact required
- ☐ Statement of social equity required
- ☐ Ordinance creating a new board requires detailed County Mayor's report for public hearing
- ☒ No committee review
- ☒ Applicable legislation requires more than a majority vote (i.e., 2/3's present ☒, 2/3 membership ____, 3/5's ____, unanimous ____, CDMP 7 vote requirement per 2-116.1(3)(h) or (4)(c) ____, CDMP 2/3 vote requirement per 2-116.1(3)(h) or (4)(c) ____, or CDMP 9 vote requirement per 2-116.1(4)(c)(2) ____ to approve
- ☒ Current information regarding funding source, index code and available balance, and available capacity (if debt is contemplated) required

Approved _____ Mayor
Veto _____
Override _____

Agenda Item No. 8(P)(5)
11-15-22

RESOLUTION NO. _____ R-1114-22

RESOLUTION AUTHORIZING DESIGNATED PURCHASE PURSUANT TO SECTION 2-8.1(B)(3) OF THE COUNTY CODE BY A TWO-THIRDS VOTE OF THE BOARD MEMBERS PRESENT; AUTHORIZING ADDITIONAL EXPENDITURE AUTHORITY IN AN AMOUNT UP TO \$1,500,000.00 FOR A MODIFIED CONTRACT AMOUNT OF \$6,136,488.00 FOR CONTRACT NO. SS9892-1/22-1 FOR THE PURCHASE OF MICROSOFT PREMIER SUPPORT SERVICES FOR THE INFORMATION TECHNOLOGY DEPARTMENT; AND AUTHORIZING THE COUNTY MAYOR OR COUNTY MAYOR'S DESIGNEE TO EXERCISE ALL PROVISIONS OF THE CONTRACT, INCLUDING ANY RENEWAL, CANCELLATION OR EXTENSION PROVISIONS, PURSUANT TO SECTION 2-8.1 OF THE COUNTY CODE AND IMPLEMENTING ORDER 3-38

WHEREAS, this Board desires to accomplish the purposes outlined in the accompanying memorandum, a copy of which is incorporated herein by reference,

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF COUNTY COMMISSIONERS OF MIAMI-DADE COUNTY, FLORIDA, that:

Section 1. This Board finds it is in the best interest of Miami-Dade County to approve a designated purchase in an amount up to \$1,500,000.00 for a modified contract amount of \$6,136,488.00 for Contract No. SS9892-1/22-1 for the purchase of Microsoft Premier Support Services for the Information Technology Department, pursuant to section 2-8.1(b)(3) of the Code of Miami-Dade County, by a two-thirds vote of the Board members present.

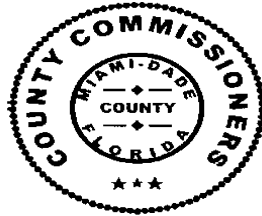
Section 2. This Board authorizes additional expenditure authority under Contract No. SS9892-1/22-1 for the purchase of Microsoft Premier Support Services for the Information Technology Department in an amount up to \$1,500,000.00, as set forth in the incorporated memorandum.

Section 3. The Board authorizes the County Mayor or County Mayor’s designee to exercise all provisions of the contract, including any renewal, cancellation or extension provisions, pursuant to section 2-8.1 of the County Code and Implementing Order 3-38. A copy of the contract is on file with and available upon request from the Internal Services Department, Strategic Procurement Division.

The foregoing resolution was offered by Commissioner **Eileen Higgins** ,
 who moved its adoption. The motion was seconded by Commissioner **Raquel A. Regalado**
 and upon being put to a vote, the vote was as follows:

Jose “Pepe” Diaz, Chairman	aye
Oliver G. Gilbert, III, Vice-Chairman	aye
Sen. René García	aye
Sally A. Heyman	aye
Eileen Higgins	aye
Jean Monestime	aye
Rebeca Sosa	aye
Keon Hardemon	aye
Danielle Cohen Higgins	aye
Kionne L. McGhee	aye
Raquel A. Regalado	aye
Sen. Javier D. Souto	absent

The Chairperson thereupon declared this resolution duly passed and adopted this 15th day of November, 2022. This resolution shall become effective upon the earlier of (1) 10 days after the date of its adoption unless vetoed by the County Mayor, and if vetoed, shall become effective only upon an override by this Board, or (2) approval by the County Mayor of this resolution and the filing of this approval with the Clerk of the Board.



MIAMI-DADE COUNTY, FLORIDA
BY ITS BOARD OF
COUNTY COMMISSIONERS

HARVEY RUVIN, CLERK

By: **Basia Pruna**
Deputy Clerk

Approved by County Attorney
as to form and legal sufficiency.

A handwritten signature in cursive script, appearing to read "OR", is written over a horizontal line.

Oren Rosenthal