Time Management Supervisor Training

Approving Time and Absence in INFORMS

eMDCHuman Resources...Matters



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INFORMS

INFORMS is the County's official payroll and attendance system of record

- Accountability is placed on Employees to enter Time and Absence through Employee Self-Service and Supervisors to approve time through Manager Self-Service.
- Audit trail/Tracking of changes.
- Online editing to proactively mitigate potential mistakes.
- Departmental HR liaisons are responsible for reviewing payroll closeout dashboards to ensure employees Time and Absence has been approved and all exceptions are cleared.

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Purpose and Benefits to Business Process

The purpose and benefits of the Time Management business process include:

•Reduce paper processes (Electronic workflows).

•Real-time updates to time and absence entry and approvals.

•Employee Empowerment (Employee Self Service and Manager Self Service and mobile capabilities).

•Reduction of processing time.

•Enhanced Reporting.



Deadlines

Payroll

- Employees and Timekeepers should have all entries completed by noon Non-Pay Week Friday.
- Part-Time employees should not project hours worked to prevent a possible overpayment.
- Full-Time employees should only project their regular scheduled hours.
- DPR's and Supervisors are required to complete all approvals by Pay Week Monday at 11:00am.
- Late Changes for Prior Pay Periods should be entered and approved by close of business Non-Pay Week Wednesday.



Payroll Lockout

 There is a timesheet lockout for Employees and Timekeepers starting on Non-Pay Week Friday at 9:00pm and continues until Wednesday morning of Pay Week.



Learning Objectives

•Approve Time.

•View Forecast Balance.

•Enter Time on Behalf of Employee.

•Submit Absence on Behalf of Employee.



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Lesson 1: Key Terms

Term	Definition
Absence Accrual	Periodic calculation of actual entitlement earned.
Absence Balance	Leave balance available for the employee to use.
Absence Entitlement	Leave Types that have associated balances to decrement when used, could have an accrual that adds to balance as earned. i.e. Sick, Annual.
Absence Request	Method of entering leave, includes an Absence Type and Date(s).
Absence Take	Type of leave requested, linked to one or multiple TRC(s) (Time Reporting Code) in T&L (if cascading).
Eligibility Group	Determines which leave entitlements and absence takes an employee is eligible for, assigned on the Payroll Tab of Job data, also determines the accrual rates for entitlements.
Exceptions	Any reported time not in compliance with the pay plan or Collective Bargaining Agreement (CBA) rules.
Forecasting / Check Eligibility	Validation of sufficient balance and other additional criteria for an Absence Request.



Lesson 1: Key Terms

Term	Definition
Payable Time	Time after it has been processed and rules applied to create differentials, supplements, and overtime.
Process/Finalize Absence	The process to Calculate and close Absences for the current payroll period.
Reported Time	Time as it is entered on the timesheet. This is what Managers will approve.
Task Profile ID	Task values that allow you to track time and allocate cost for specific projects and activities.
Taskgroup	Assigned to the employee, controls available Task Profiles on the timesheet.
Time Administration	INFORMS system process to trigger all the rules and generate exceptions.
Time Collection Devices (TCDs)	A method for collecting reported time outside of the online timesheet in Time and Labor.
Time Reporter Type	Determines the information of an employee must provide for work hours on the timesheet, Punched or Elapsed.



Lesson 1: Key Terms

Term	Definition
	It is used to track various hours worked and pay supplements.
Time Reporting Codes (TRCs)	Absences takes are mapped to TRCs and TRC are mapped to earning codes in Payroll.
Time Benerting Template	Determines fields used for time entry. There is an Elapsed Time
Time Reporting Template	Reporting Template and a Punch Time Reporting Template.
Workgroups	Grouping of employees that share common Time and Labor
workgroups	attributes and rules.



Lesson 1: Approve Reported Time and Absence

•Employees may not get paid if the reported time is not approved.

•If a manager is unable to review and approve an employee's time, a Department Personnel Representative (DPR) can approve the time on the Manager's behalf.

•Absence Balances displays the year-to-date absence balances for each absence type. These balances are from the most recent closed pay period and do not reflect accruals earned or hours taken after the pay period end date.



The following outlines how to approve time through approvals:

1. Navigate to: **Home > Approvals**.



2. The list of Pending Approvals will be available via **Pending Approvals** page.

3. Select **Time and Absence** to view the list whose time need to be approved.

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Note: The new indicator feature will distinguish between Time entries and Absence entries and the corresponding period.

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4. To drill down into the time or absence entry, select the row in the Time Entry or Absence details section in which needs to be approved.

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5. Select the individual time entry lines or all time entry lines. Select the Approve button to approve this employee's reported time or absence request. Select the **Approve** button to approve this employee's timesheet.

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6. An Approve window will appear to ensure all comments are included prior to submitting the employee's reported time.7. Select Submit.

Note: Once submitted, INFORMS will populate a message to inform the approver that they have Approved the request.

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8. When approving an Absence Request, simply select the absence on the **Pending Approvals** page that you would like to approve. Select **Approve**, enter any applicable **Approver Comments** and **Submit**. Finally, select **OK**.

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The following outlines how to approve time through Manger Self Service: 1. Navigate to: **Home > Manager Self Service.**



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2. Select the Team Time tile.



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3. Select Get Employees.





4. Select the employee you want to review and approve.



5. The timesheet for the current pay period will be displayed. You can review and approve both, Time and Absence. Select the time to approve and click **Approve.**

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6. A message window will populate Click **Yes** to approve.





7. Once time is approved, it will display a check mark showing that the time is approved. You can select **Next** to review and approve the next employee.

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Lesson 2: View Forecast Balance

•Understand how absence balances displayed on the employee's absence balance pages:
•Balances are from prior closed pay periods.
•Balances do not include accruals earned or hours taken after pay period.



•Managers can review Forecast Balance through the Manager Self Service tile. The Forecast Balance allows you to forecast a specific absence type for the employee as of a past or future date.



1. Login to the INFORMS and select **Manager Self-Service** tile from the home landing page.



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2. Select Team Time.



3. Select Absence Balances.

4. Select an employee's absence balance record.





- 5. Scroll down and select Forecast Balance.
- 6. Select the date for which you want to forecast the balance in As Of Date.
- 7. Select the type of absence being forecasted in Filter by Type.
- 8. Select the type of absence in Absence Name.
- 9. Select Forecast Balance to display the forecasted balance details.

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The Forecast Details will display.





- Acknowledge the difference between reported and payable time.
- Enter time on behalf of an employee using an elapsed timesheet.



Timekeeping during the Current Period

•After an employee submits time through the timesheet, it is sent to the Manager for approval. Once the timesheet is approved, the time is processed for Payroll. The time that was submitted by the employee is known as reported time. Once the reported time is processed, it generates payable time.

•In the event that an employee is away and or unable to enter time or an absence, their Manager can enter the employee's time on their behalf.



•Reported time is considered time worked after an employee submits time through the timesheet.

Payable time is the end product of the Time and Labor module.
Payable time represents:
The quantity of work performed, in hours or dollars.
The time reporting code that controls how the employee is paid.
The tasks to which time was reported by the employee.



Navigate to: Manager Self Service > Team Time > Enter Time

1. On the **Enter Time: Timesheet Summary** page, the Manager or Department Personnel Representative (DPR) can search for the employee that time must be submitted for.

Note: As a Manager or DPR, you may use the Report Time selection from the navigation to enter time for the current day.

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2. Select **Get Employees** to see all employees or use the **Filter** and enter any of the search selection criteria indicated to filter and narrow down the search results. Then Select **Done**.

Note: If a Manager is using this functionality and Selects **Get Employees**, all employees the Manager manages, based on the **Time Reporter Group**, will be displayed. If a Department Personnel Representative (DPR) Selects Get Employees with no search criteria, all employees within their same security group will be listed. It is recommended that users enter at least a **Department**, **Empl ID**, or **Business Unit**, **Taskgroup** to narrow the search results.



3. Review the search results under Enter Time page. Select the employee to open the employee's timesheet.

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4. Review the employee's timesheet for this period. Ensure you are in the correct Pay Period.
5. Select the '+' button to add an additional line for a unique **Time Reporting Code**. Use the slider to view additional dates in the Pay Period.

Note: Although the **Next Time Period** link is available, the Department Personnel Representative (DPR) cannot enter future time on behalf of the employee.

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6. Enter desired hours and select submit.

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7. For each line select the appropriate **Time Reporting Code**.

• The options will vary based on the employee's job and tasks.

The following are some common time reporting codes used:

• **REG** – Regular Hours Worked

• **OVT** – Overtime



8. When all time and time reporting codes are entered, Select Submit. The following message will appear:

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Note: Additional fields may be required on the timesheet based on the timesheet the department or employee uses. If additional fields are required, enter the applicable information before Selecting **Submit**. Once the Manager submits the time on behalf of the employee, the reported time is automatically approved.

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9. In the Manager Approvals section, the Reported Time Status will display:

- Date: The date for which the time was submitted.
- Reported Status: The status of the time that was submitted.
- Total: The total number of hours submitted for each TRC for the day.
- **TRC** (Time Reporting Code): The time reporting code associated with the status.
- **Description:** The description of the time reporting code.

Note: you can also approve time / absence in this section.

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•Enter an Absence on Behalf of an Employee using Absence Management



The following steps outline how the Manager can submit an absence request on behalf of the employee if the employee is unable to report it.

- 1. Navigation: Homepage > Manager Self-Service > Team Time > Request Absence
- 2. Select **Request Absence** and then select an employee to submit absence on behalf of.

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- 3. Populate the absence request form.
 - Absence Name
 - Start Date
 - End Data
 - Duration

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Note: Different absence type in the Absence Name field will require additional information. Partial leave can also be requested.

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4. Select **Check Eligibility** to check employee's available balance and eligibility of the selected absence, then select **OK**.



5. Review the absence details and Select Submit.

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6. Select **Yes** once prompted.







Congratulations on successfully completing the **Personnel Time & Attendance Training!**