Course ID: DPR 304 Course: Updating Team Information

Updated 01-08-2025

Ground Rules



Be on time



Attendance



Turn off your cell phones when in class

Participate actively in

and internet use

class; refrain from email



Take breaks as needed

Feel free to ask questions

Course Overview

Course Description	This course provides a comprehensive review of the Updating Team Information processes.			
	This course consists of the following modules:			
	Module 1: Course Introduction			
	 Module 2: Updating Team Information 			
	 Discipline Management 			
	 Retirement, Separation, and Leave of Absence 			
	Transactions			
	Module 3: Course Summary			
Training Audiences	Constitutional Office Department Personnel Representative			
	 Department Personnel Representative (DPR) 			
	Manager			

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Course Overview Continued

Prerequisites	 ERP 101 – Overview of INFORMS ERP 102 – INFORMS Navigation and Online Help HCM 101 – Introductory Course - Human Resources Fundamentals
Other Related Courses	 DPR 301 – Departmental HR - ePerformance Management (Employee Performance Evaluation) DPR 302 – Departmental HR - Personnel Changes DPR 303 – Departmental HR - Time Management DPR 321 – Departmental HR - Recruitment
Estimated Duration	• 3 Hours

Course Outline

Content

Module 1: Course Introduction

- Module 2: Updating Team Information
- Lesson 1: Discipline Management
 - Lecture 1: Record a Disciplinary Action and Action Taken
 - Lecture 2: Record a Disciplinary Resolution
- Lesson 2: Retirement, Separation, and Leave of Absence Transactions Cont'd
 - Lecture 1: Retirement, Separation, and Leave of Absence Transactions

Module 3: Course Summary

Module 1: Course Introduction

Module Topics

Course Administration and Logistics

Learning Objectives

Roles and Responsibilities

Navigation

Purpose and Benefits

The End-to-End Business Process

Introduction to Activities and Exercises

Course Administration and Logistics



To receive credit for completing this course, Users must record your attendance at the beginning <u>and</u> end of class



Please turn off your cell phones and refrain from checking email and the Internet while in class



Actively participate in class



Take Breaks at scheduled times



Ask questions; this is your time to learn



Be back from Breaks on time

Learning Objectives

At the conclusion of this course, participants will be able to

- Record and Manage Disciplinary Records of Employees
- Record Retirement, Separation, and Leave of Absence Transactions

Roles and Responsibilities

The roles and responsibilities associated with this course:

Role	Responsibilities
Constitutional Office Department Personnel Representative	The Constitutional Office Department Personnel Representative is responsible for reviewing and approving Employee Self-Service (ESS) and Manager Self-Service (MSS) transactions.
Department Personnel Representative (DPR)	The DPR is responsible for entering all separations and Leave of Absences transactions.
Manager	The Manager is responsible for reviewing and approving HCM Module transaction types including Time & Labor, Absence, Leave of Absence (LOA), ePerformance, Retirement, and Terminations through the Manager Self-Service (MSS) functionality.



1. Login to INFORMS and select Human Resources (HCM) from the home landing page below:



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Purpose and Benefits

The purpose and benefits of Updating Team Information business process include:

- Reduce paper process (Electronic workflows).
- Employee Empowerment (Employee Self Service and Manager Self Service and mobile capabilities).
- Reduction of processing time.
- Recruit to Hire Paycheck in one system.
- Enhanced reporting.
- Job Opening Defaults from Position.
- Default Compensation, Add/Remove Components of Pay and Calculate Adjusted Rate.
- Integrated payment and accounting for expense reimbursement.
- Consolidated Benefit Billing System Leave of Absence (LOA), retirees, and benefit billing all in one system.

End-to-End Business Process

INFORMS Human Resources (HCM) allows DPRs to record and manage disciplinary records of employees, retirement and resignation requests of employees, involuntary separation of employee, and approve payroll transactions.



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Introduction to Activities and Exercises

You will take part in two types of hands-on learning throughout this course.



Training Activities



Training Exercises

Module 2: Updating Team Information

Module Topics

Module Introduction

Lesson 1: Discipline Management

Lesson 2: Retirement, Separation, and Leave of Absence Transactions Cont'd

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Lesson 1: Discipline Management

At the conclusion of this lesson, participants will be able to

- Record employee Disciplinary Action and Action Taken Records
- Record employee Disciplinary Resolution Records



Lesson 1: Key Terms

Term	Definition
Constitutional Office Department Personnel Representative	The Constitutional Office Department Personnel Representative is responsible for reviewing and approving Employee Self-Service (ESS) and Manager Self-Service (MSS) transactions.
Disciplinary Action	Corrective action to reprimand the employee based on the violation.
Disciplinary Letter	A written memo addressed to the employee for the violation.
Disciplinary Resolution	Recommended and final action that the County will take to resolve the violation.
Violations	Policy or departmental-based offenses made by the employee.

As a DPR, create a disciplinary action and disciplinary action taken record in INFORMS.

1. Log into INFORMS and select Human Resources (HCM) from the home landing page below.



2. Select HR Administration.



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- 3. Select Labor Administration.
- 4. Select Record Administrative Actions.
- 5. Populate the **Search Criteria** as needed, and then select **Search**.
- 6. Select an employee who violated a policy or regulation.

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- Make sure to complete the mandatory and other relevant fields in the **Disciplinary Action** tab. In this example:
 - **Type**: Search and select **Disciplinary Type** from **the Look Up** pop-up window.
 - **Incident Date**: Select the month, day, and year from the calendar icon when the violation occurred.
 - **Disciplinary Date**: Select the month, day, and year from the calendar icon when the disciplinary action will be imposed.
 - Violations: Search and select Violations from the Look Up pop-up window.
 - **Note**: The description is auto-populated based on the selection.
 - **Discipline Offenses**: Search and select **Disciplinary Offense** from the **Look Up** pop-up window.
 - **Note**: The description is auto-populated based on the selection.



- **Facts:** Provide the Facts related to the Discipline Offense.
- Administrative/Implementing Orders: Search and select Administrative Orders from the Look Up pop-up window.
 - **Note**: The description is auto-populated based on the selection.
- Departmental Standard Operational
 Procedures: Search and select Dept
 Standard Operation Proc from the Look Up
 pop-up window.
 - **Note:** This is unique to every department and each department can select a violation as needed.

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- Miscellaneous Departmental Violations: Search and select Misc. Departmental Violations from the Look Up pop-up window.
 - Note: This is unique to every department and each department can select a violation as needed.
- 8. Select the Action Taken hyperlink.

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- 9. Make sure to complete the mandatory and other relevant fields in the **Action Taken** tab. In this example:
 - **Disciplinary Step**: Type the **Disciplinary Step**, or search and select it from **the Look Up** pop-up window.
 - Action Date: Type the date, or select the month, day, and year from the calendar icon when the disciplinary action is conducted.
 - **Discussed With**: Type the **Empl ID** of the manager whom the employee discussed with regarding the disciplinary action, or search and select it from the **Look Up** pop-up window.
- 10. Select **Save** to create the disciplinary record.

Note: The DPR will receive a receipt notification once the record is saved.

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Lesson 1: Activities and Exercises



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As a DPR, create a disciplinary resolution record in INFORMS.

1. Log into INFORMS and select Human Resources (HCM) from the home landing page below.



2. Select **HR Administration**.



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- 3. Select Labor Administration.
- 4. Select Record Administrative Actions.
- 5. Populate the **Search Criteria** as needed, and then select **Search**.
- 6. Select an employee who violated a policy or regulation.

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	00000486	Juan	Guillama	Retired	AZ	Hourly	(blank)	Inactive C
	00002052	Anthony	Clay	Active	AA	Hourly	00023568	Waste Supe

- 7. Select the **Disciplinary Resolution** tab.
- 8. Make sure to complete the mandatory and other relevant fields in the **Disciplinary Resolution** tab. In this example:
 - Recommended Action: Search and select Resolution Type from the Look Up pop-up window.
 - **Suspension Begin Date**: Type the date, or select the month, day, and year from the calendar icon when the suspension starts.
 - **Suspension End Date**: Type the date, or select the month, day, and year from the calendar icon when the suspension ends.
 - Standardized Countywide Settlement Agreements and Letters: Search and select Agreement from the Look Up pop-up window.
 - Departmental Agreements: Search and select Departmental Agreements from the Look Up pop-up window.
 - Departmental Letters: Search and select Departmental Letters from the Look Up pop-up window.

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Lesson 1: Activities and Exercises



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Lesson 1: Lesson Summary

Now that you have completed the Discipline Management lesson, you should be able to:

- Record employee Disciplinary Action and Action Taken Records
- Record employee Disciplinary Resolution Records

At the conclusion of this lesson, participants will be able to

- Complete a Voluntary / Involuntary Separation Transaction
- Complete a Leave of Absence Transaction
- Complete a Leave of Absence Return Transaction



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Lesson 2: Key Terms

Term	Definition
Retirement	The employee's decision to permanently leave the County.
Voluntary Separation	The employee's decision to resign from the County.
Loovo of Absonco	Leave of Absence (LOA) is a request for an employee to be absent
	from work for a period of time.

As a DPR, create a Retirement, Separation, and Leave of Absence Transaction in INFORMS.

1. Log into INFORMS and select Human Resources (HCM) from the home landing page below.



2. Select **HR Administration**.



- 3. Enter the applicable search parameters.
- 4. Select the Search button.

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- 6. Enter the applicable **Effective Date**.
 - Note: The Effective Date for terminations must be one day after the employee's last day.

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7. Action list selections

- For Retirements
 - Select Retirement
- For Resignations / Involuntary Separation
 - Select Termination
- For Leave of Absence
 - Select Leave of Absence
- For Leave of Absence Return
 - Select Return From Leave

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	Expected	Job End Date	10.2001				Terminated with Benefits				
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8. Reasons list selections

- For Retirements
 - Select the applicable retirement Reason from the list, such as Retirement or Retired end of DROP.

Note: The initiation of DROP is done through Central HR Benefits.

- For Resignations / Involuntary Separation
 - Select Termination
- For Leave of Absence
 - Select Leave of Absence
- For Leave of Absence Return
 - Select Return From Leave

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	Depar	rtment Entry Date	08/21/2023							
		Location	EL0000001	2700	NW 87TH AVE (B	ay 3)				
		Establishment ID	MDC	Miam	i Dade County		Date Created	11/25/2024		
		Last Start Date	06/18/2001		Termination Da	te 11/24/20)24			
	Expec	ted Job End Date								
		ast Date Worked	11/24/2024	□ c	verride Last Date	Worked				
	Job Data	Employ	ment Data	Earnings	Distribution	Be	enefits Program Participatior	n Creditabl	le Adjusted D	ates
	Save R	eturn to Search	Notify Ref	fresh				Update/Display	Include H	listory

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9. Select the Save button.

C Human Resources (HCM)				HR	Admini	istration							Â	2	
Job Information											Ne	w Window	Help	Pers	onalize Page
	Work Location	Job Informa	ation Job L	abor <u>P</u> a	ayroll	Salary Plan	Compen	sation							
Job Data	Manada Dian					Empl ID	00143546								
Workforce Job Summary	Employee						00110010								
Manage Employee Profile	Work Location Det	ails								Q		1 of 2	• •		
Meadcount ~	^Ef	fective Date	11/25/2024							(Go	To Row	+	-	
🕹 Labor Administration 🛛 🗸 🗸	Effectiv	e Sequence	0				*Action	Retiren	nent			~			
AR Configuration		HR Status	Inactive				*Reason	Retirem	nent			~]		
···· · · · · · · · · · · · · · · · · ·	Pa	yroll Status	Retired												
🐞 OnBoarding 🗸 🗸	Posit	ion Number	00003202		CLEF	RK 4				C	urrent				
	Position	n Entry Date	08/21/2023	inagement R	Record										
	Regula	tory Region	USA		Unite	d States									
		Company	EL		Electi	ions									
	Bu	isiness Unit	EL		Electi	ons									
		Department	EL05030000		VOTI	NG EQUIPMENT	MANAGEMI	ENT							
	Departmen	t Entry Date	08/21/2023												
		Location	EL0000001		2700	NW 87TH AVE (Bay 3)								
	Estat	lishment ID	MDC		Miam	i Dade County			Date Creat	ed 11/2	25/2024				
	Las	st Start Date	06/18/2001			Termination D	ate 11/24/2	2024							
	Expected J	ob End Date													
	Last D	ate Worked	11/24/2024		0	verride Last Da	te Worked								
	Job Data	Employ	ment Data		Earnings	Distribution	E	Benefits Pro	ogram Participa	tion	C	Creditable A	djusted E)ates	
	Save Return	to Search	Notify	Refresh						ι	Jpdate/Disp	olay	Include I	listory	
	Work Location Job I	nformation	Job Labor P	ayroll Sala	ary Plan	Compensation	1								

Date.

10. Notice the Termination Date is one day prior to the Effective

C Human Resources (HCM)	HR Administration		
Sob Information	Work Location Job Information Job Labor Payroll Salary Plan Compensation	elp Pers	sor
Job Data			
Workforce Job Summary	Marcela Diaz Empi ID 00143546 Employee		
Manage Employee Profile	Work Location Details ⁽) Q 4 4 1 of 2 v		
Neadcount	Ceffective Date 11/25/2024	+ -	
🕹 Labor Administration	Effective Sequence 0 *Action Retirement		
HR Configuration	HR Status Inactive *Reason Retirement •		
	Payroll Status Retired		
in OnBoarding	Position Number 00003202 CLERK 4		
	Position Entry Date 08/21/2023		
	Regulatory Region USA United States		
	Company EL Elections		
	Business Unit EL Elections		
	Department EL05030000 VOTING EQUIPMENT MANAGEMENT		
	Department Entry Date 08/21/2023		
	Location EL0000001 2700 NW 87TH AVE (Bay 3)		
	Establishment ID MDC Miami Dade County Date Created 11/25/2024		
	Last Start Date 06/18/2001 Termination Date 11/24/2024		
	Expected Job End Date		
	Override Last Date Worked 11/24/2024		
	Job Data Employment Data Earnings Distribution Benefits Program Participation Creditable Adjust	ed Dates	
	Save Return to Search Notify Refresh Update/Display Inclu	de History	
	Work Location Job Information Job Labor Payroll Salary Plan Compensation		

11. Navigate to the Maintain Time Reporter Data page via Navbar: Human Capital Management (HCM) > Time and Labor > Enroll Time Reporters > Maintain Time Reporter Data

(OME		Maintain Time Reporter Data	
Asiatain Tinas Damast	- D-4-		New Window H
	r Data	liet of all values	
	and click Search. Leave fields blank for a		
Find an Existing value			
Search Criteria			
Empl ID	begins with 🖌		
Name	begins with 🖌		
Last Name	begins with 🗸		
Business Unit	begins with 🖌		
Department	begins with 🗸		
Workgroup	begins with 🗸		
Organizational Relationship	= •	~	
Include History Case S	ensitive		

12. Enter the applicable search parameters.

13. Select the Search button.

COME	Mai	ntain Time Reporter Data		:	MENU
M : (: = = = = (2.4		New V	Vindow	Help
Maintain Time Report	Data				
Enter any information you have	nd click Search. Leave fields blank for a list of all values.				
Find an Existing Value					
▼ Search Criteria					
Empl ID	begins with 🗸				
Name	begins with 🗸				
Last Name	begins with 🗸				
Business Unit	begins with 🗸				
Department	begins with 🐱				
Workgroup	begins with 🗸				
Organizational Relationship	= •				
□Include History □Case S	nsitive				
Search Clear Basi	Search 🖉 Save Search Criteria				

14. Select the Add button.

OME		Main	tain Time Reporter Data	<u> </u>
				New Window Help Personaliz
Maintain Time Reporter D	ata			
Marcela Diaz		ID 00143546		
Organizational Relationship	Employee	Badge Detail	Group Membership	
Time Reporter Data		(Q 4 4 1 of 1 🕶 🕨 🗏 View All	
*Effective Date	08/21/2023		*Status Active	
*Time Reporter Type	Elapsed Time Reporter	~	Pavroll	
Elapsed Time Template	MDCELAPSED Q	ni Dada Osaman Elanard Taral	Send Time to Payroll	
	Ivilar	ni Dade Common Elapsed I mpi		
Punch Time Template	~			
Time Period ID	Q		Commitment Accounting	
*Workgroup	K-NJB Q	Bargaining Unit K - Non JB	For Taskgroup	
*Taskgroup	PSNONCATSK Q	Commitment Accounting		
Task Profile ID	Q			
TCD Group	Q			
Restriction Profile ID	٩			
Rule Element 1	Q			
Rule Element 2	Q			
Rule Element 3	Q			
Rule Element 4	Q			
Rule Element 5	Q			
Time Zone	EST Q			
	Eas	tern Time (US)		
Save Return to Search	Notify Refresh		Update/Display Include History	

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15. Select Inactive from the Status dropdown.

Maintain Time Reporter D	ata			
Marcela Diaz		ID 00143546		
Organizational Relationship	Employee	Badge Detail	Group Membership	
Time Reporter Data			Q 4 4 1 of 2 • • • V	View All
*Effective Date	11/25/2024	¢	*Status Active -	
*Time Reporter Type	Elapsed Time Reporter	r 🗸	Active	
Elapsed Time Template	MDCELAPSED Q	Miami Dade Common Elapsed Tmpl	Send Time to Payroll	
Punch Time Template	Q			
Time Period ID	۹		Commitment Accounting	
*Workgroup	K-NJB Q	Bargaining Unit K - Non JB	For TaskgroupFor Department	
*Taskgroup	PSNONCATSK Q	to Commitment Accounting		
Task Profile ID	٩			
TCD Group	Q			
Restriction Profile ID	٩			
Rule Element 1	۹			
Rule Element 2	۹			
Rule Element 3	Q			
Rule Element 4	Q			
Rule Element 5	٩			
Time Zone	EST Q			
		Eastern Time (US)		

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16. Select the Save button.

OME	Maintain Time Reporter Data	
		New Window Help Personaliz
Maintain Time Reporter D	ata	
Marcela Diaz	ID 00143546	
Organizational Relationship	Employee Badge Detail Group Membership	
Time Reporter Data	Q i i4 4 1 of 2 ▼ ▶ ▶ i View All	
*Effective Date	11/25/2024 🛗 ° Status Inactive 🗸 🛨 🗖	
*Time Reporter Type	Elapsed Time Reporter	
Elapsed Time Template	MDCELAPSED Q	
	Miami Dade Common Elapsed Tmpl	
Punch Time Template	Q	
Time Period ID	Q Commitment Accounting	
*Workgroup	K-NJB Q Bargaining Unit K - Non JB For Department	
*Taskgroup	PSNONCATSK Q Commitment Accounting	
Task Profile ID	Q	
TCD Group	Q	
Restriction Profile ID	Q	
Rule Element 1	Q	
Rule Element 2	٩	
Rule Element 3	Q	
Rule Element 4	Q	
Rule Element 5		
Time Zone	EST Q	
	Eastern Time (US)	
Save Return to Search	Notify Refresh Update/Display Include History	

Lesson 2: Activities and Exercises



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Lesson 2: Lesson Summary

Now that you have completed the Submit Retirement and Voluntary/Involuntary Separation Transactions lesson, you should be able to:

- Complete a Voluntary / Involuntary Separation Transaction
- Complete a Leave of Absence Transaction
- Complete a Leave of Absence Return Transaction

Module 3: Course Summary

Module Topics

Course Content Summary

Additional Training and Job Aids

Course Summary

Course Content Summary

Congratulations on completing the Update Team Information course. You now understand:

- Record and Manage Disciplinary Records of Employees
- Record Retirement, Separation, and Leave of Absence Transactions

For more information on INFORMS, please visit Miamidade.gov/informs

Additional Training and Job Aids

Other training materials, related to this topic, include:

- DPR 301 ePerformance Management (Employee Performance Evaluation)
- DPR 302 Personnel Changes
- DPR 303 Time Management
- DPR 321 Recruitment

You also have the following resources available to you:

- Job Aids
 - Submit a Retirement Request
 - Submit Retirement and Voluntary Involuntary Separation (DPR)
 - Submit a LOA Request
 - Submit a LOA Return Request

For additional information, be sure to visit: <a>www.miamidade.gov/informs



Congratulations on successfully completing the Update Team Information course!

DPR 304 - Updating Team Information