

Course ID: DPR 321 Course: Recruitment

Updated 1-9-2025



Ground Rules



Be on time



Attendance



Turn off your cell phones when in class



Take breaks as needed



Participate actively in class; refrain from email and internet use



Feel free to ask questions



Course Overview

Course Description	This course provides a comprehensive review of the Recruitment processes.
	This course consists of the following modules:
	Module 1: Course Introduction
	Module 2: Introduction to INFORMS Query Module 3: Course Summer:
	Module 3: Course Summary
Training Audiences	Department Personnel Representative
	HR Central Administrator Technician
	HR Central Position Administrator
	HR Central Compensation Administrator
Prerequisites	ERP 101 – Overview of INFORMS
	 ERP 102 – INFORMS Navigation and Online Help
	HCM 101 – Human Resources Fundamentals
Estimated Duration	4 Hours and 30 Minutes 3

Course Outline

Content

Module 1: Course Introduction

Module 2: Recruitment

- Lesson 1: Create a Job Opening
 - Lecture 1: Create a Job Opening
- Lesson 2: Candidate Selection
 - o Lecture 1: Screen Applicants for Minimum Qualifications and Preferences then Apply Results
 - Lecture 2: Company Identifier



Course Outline Continued

Content

- Lesson 3: Employment Offer and Acceptance
 - Lecture 1: Employment Offer
 - Lecture 2: Update Candidate Status
- Lesson 4: Onboarding Activities
 - Lecture 1: Preparing for Hire
 - Lecture 2: Manage Hire
 - Lecture 3: Transfer an Employee to a New Position (Lateral)
 - Lecture 4: Verify the Employee Transfer

Module 3: Course Summary



Module 1: Course Introduction

Module Topics

Course Administration and Logistics

Learning Objectives

Roles and Responsibilities

Navigation

Purpose and Benefits

The End-to-End Business Process

Introduction to Activities and Exercises



Course Administration and Logistics



To receive credit for completing this course, Users must record your attendance at the beginning <u>and</u> end of class



Please turn off your cell phones and refrain from checking email and the Internet while in class



Actively participate in class



Take Breaks at scheduled times



Ask questions; this is your time to learn



Be back from Breaks on time



Learning Objectives

At the conclusion of this course, participants will be able to

- Create a Job Opening
- Screen Applicants for Minimum Qualifications and Preferences and Apply Points
- Employment Offer
- Prepare for Hire
- Manage Hire
- Transfer an Employee (Lateral)
- Verify the Employee Transfer



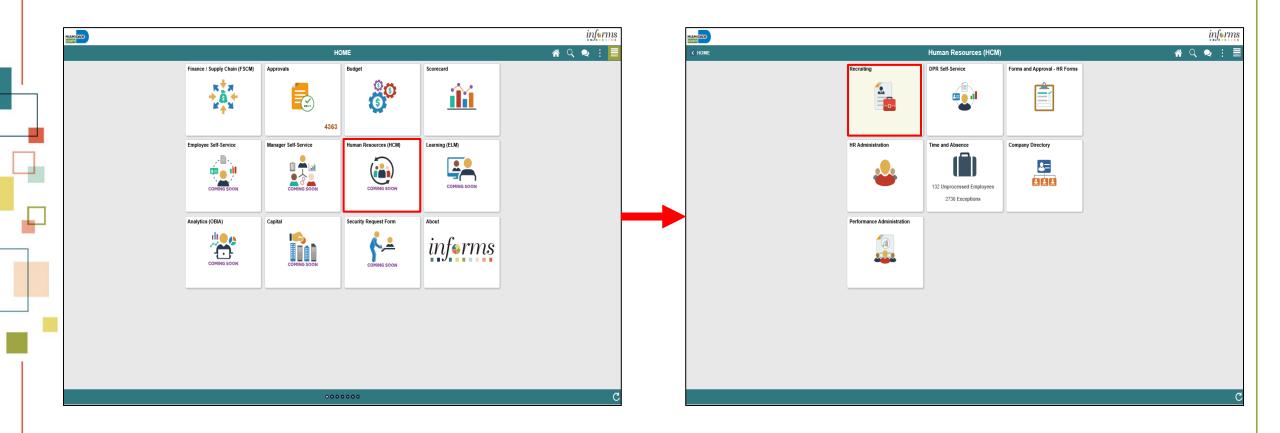
Roles and Responsibilities

The roles and responsibilities associated with this course:

Role	Responsibilities
Department Personnel Representative	The Department Personnel Representative is responsible for reviewing and approving Employee Self-Service and Manager Self Service transactions.
Constitutional Office Department Personnel Representative	The Constitutional Office Department Personnel Representative is responsible for reviewing and approving Employee Self-Service (ESS) and Manager Self-Service (MSS) transactions.
HR Central Position Administrator	The HR Central Position Administrator is responsible for creating, reviewing, editing and approving position edits and reporting.
HR Central Administrator Specialist	The HR Central Administrator Specialist is responsible for Job Data changes. The HR Central Administrator Specialist can review and audit Manage Hire transactions.
HR Central Compensation Administrator	The HR Central Compensation Administrator is responsible for Job Code tables, Salary Plan Table, Non-Person Profile, Recruitment Questions-sets and Review/Approve job openings within their approval path.



Navigation



Purpose and Benefits

The purpose and benefits of the Recruitment business process include:

- Automation of County business processes
- Job Opening Defaults from Position details
- Default Compensation, Add/Remove Components of Pay and Calculate Adjusted Rate
- Integrated payment and accounting for expense reimbursement.
- Consolidated Benefit Billing System Leave Of Absence (LOA), retirees and benefit billing all in one system
- Data persistence INFORMS data is never deleted, only past-effective dated
- Decreased data redundancy Perform all recruit to hire activities in a single common system eliminating manual data re-keying
- Employee empowerment employee self-service and manager self-service interfaces are intuitive, easy to use and available on demand on multiple devices and platforms
- Enhanced data retrieval rapid pro forma and ad hoc report development and deployment capabilities



Purpose and Benefits Continued

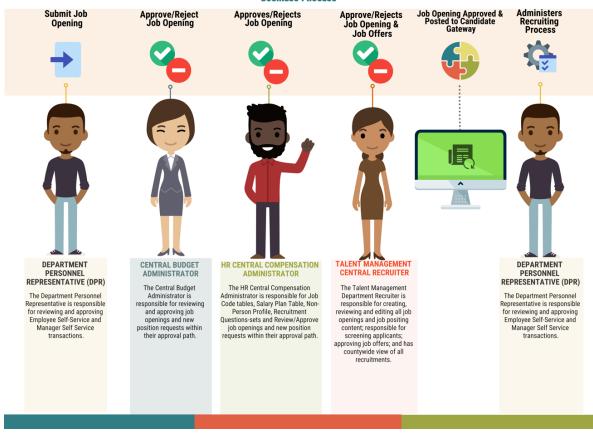
- Robust technical platform high on-demand availability with minimum downtime, scalable and extensible, rapid deployment of system upgrades, continuous improvement, iterative development, data security
- Streamlined operations Automated email notifications, approval routing, consistent business process between Departments, electronic signatures, reduced processing time with online transaction processing, rapid data retrieval via ad hoc query capability, seamless integration between County systems
- Company A distinct legal or financial entity, such as Miami-Dade County or a Constitutional Office, that operates with its own accounting and financial reporting structure, allowing for separate tracking of revenues, expenses and budgets



End-to-End Business Process

MIAMI DADE COUNTY RECRUITING

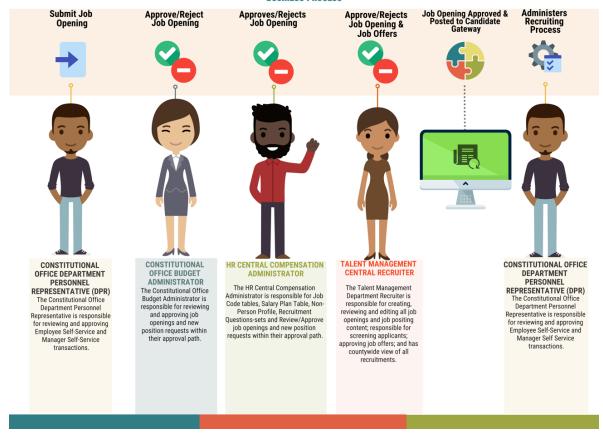
BUSINESS PROCESS



End-to-End Business Process

CONSTITUTIONAL OFFICE RECRUITING

BUSINESS PROCESS



Introduction to Activities and Exercises

You will take part in two types of hands-on learning throughout this course.



Training Activities



Training Exercises



Module 2: Recruitment

Module Topics

Module Introduction

Lesson 1: Create a Job Opening

Lesson 2: Candidate Selection

Lecture 1: Screen Applicants for Minimum Qualifications and Preferences and Apply Points

Lesson 3: Employment Offer and Acceptance

Lesson 4: Onboarding Activities

- Lecture 1: Preparing for Hire
- Lecture 2: Manage Hire
- Lecture 3: Transfer and Employee to a New Position (Lateral)
- Lecture 4: Verify the Employee Transfer



Lesson 1: Create a Job Opening

At the conclusion of this lesson, you will be able to:

Create a Job Opening



Lesson 1: Key Terms

Term	Definition
Recruiting Location	The location in which the interview will be performed. When jobs are posted, the recruiting location is visible to applicants.
Job Profile	The set of competencies and responsibilities that apply to workers in the same job, position, or salary grade.
Recruitment Contact	The HR Central Recruitment contact for the open job.
Recruitment Area	The location in which the interview will take place.
Recruiter	The department's representative and contact for the open job.
Relative Open Date	The date in which a job will be visible to applicants in relation to the approval date. The system calculates the posting date and displays it in the Post Date field, which becomes unavailable for entry.
Company	A distinct legal or financial entity, such as Miami-Dade County or a Constitutional Office, that operates with its own accounting and financial reporting structure, allowing for separate tracking of revenues, expenses, and budgets.



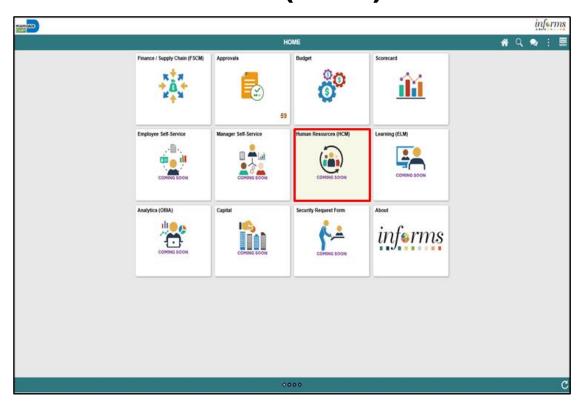
Lesson 1: Create a Job Opening

- Job Opening Defaults from Position / Non-Person profiles
- Departments can attach the question sets specific to the job opening in the advertisement (with compensation approval).
- Departments can work with Central HR for enhanced screening.
- Additional applicant statuses for enhanced applicant tracking

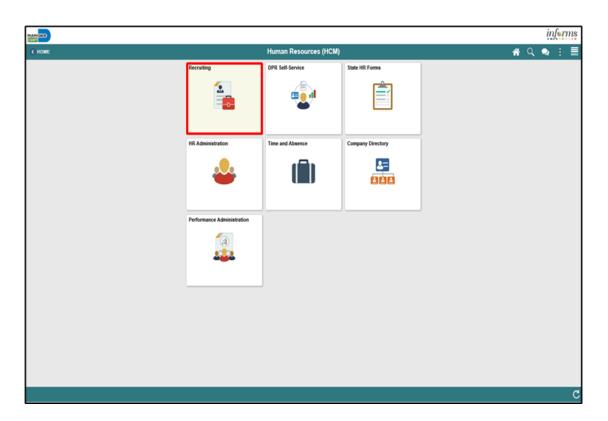


As a DPR, create a job opening.

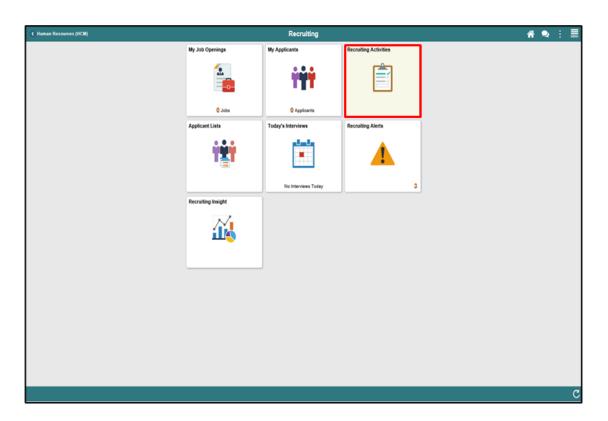
1. Select the Human Resources (HCM) tile.



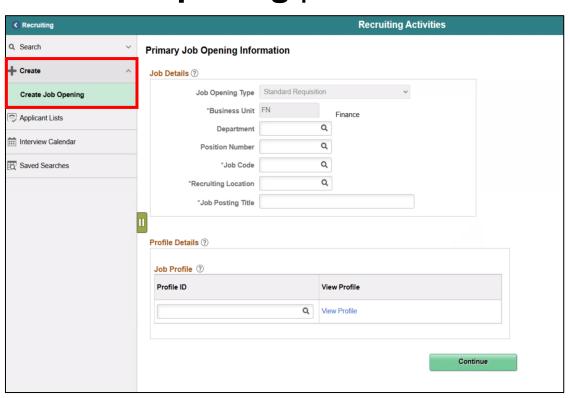
2. Select the **Recruiting** tile.



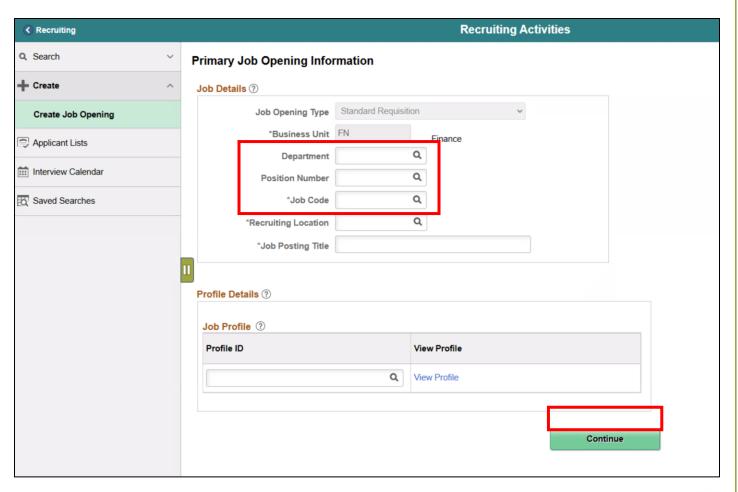
3. Select the **Recruiting Activities** tile.



- 4. Select the **Create** pane.
- 5. Select the Create Job Opening pane.

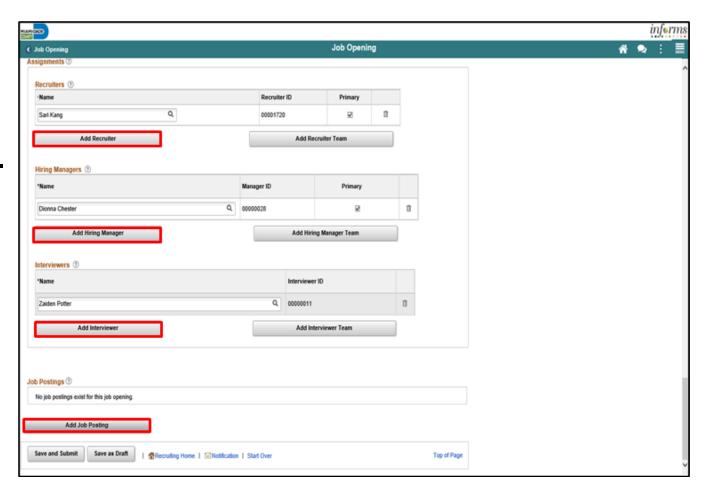


- 6. Input or search for the **Position Number**.
- 7. Input or search for the Recruiting Location number.
- 8. Select the **Continue** button.



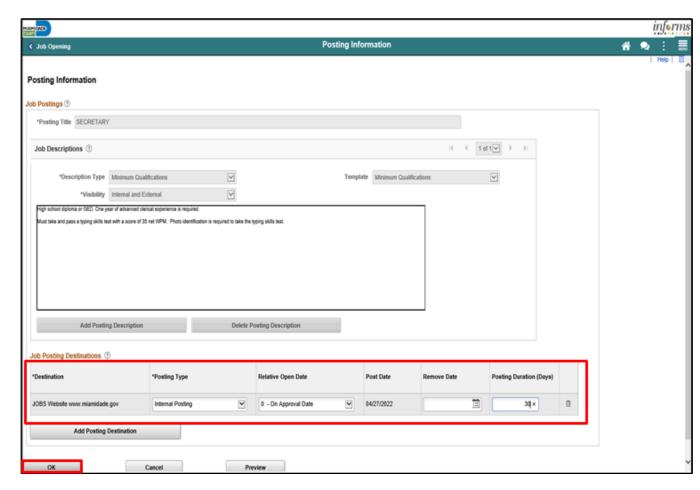


- Input or search for the Recruiter details.
- Input or search for the Hiring Manager details.
- 11. Input or search for the Interviewer details.
- 12. Select the Add Job Posting button.



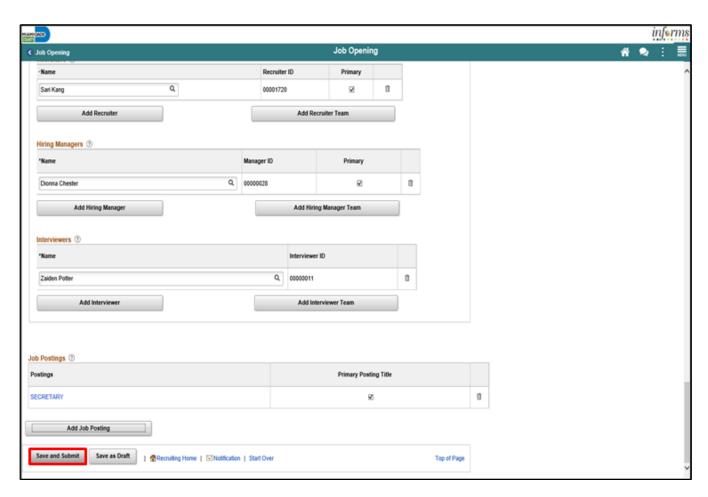


- 13. Select the applicable **Destination** from the list.
- 14. Select the applicable Posting Type.
- 15. Select the applicable Relative Open Date.
- 16. Input the applicable Remove Date or input the applicable Posting Duration details.
- 17. Select the **OK** button.

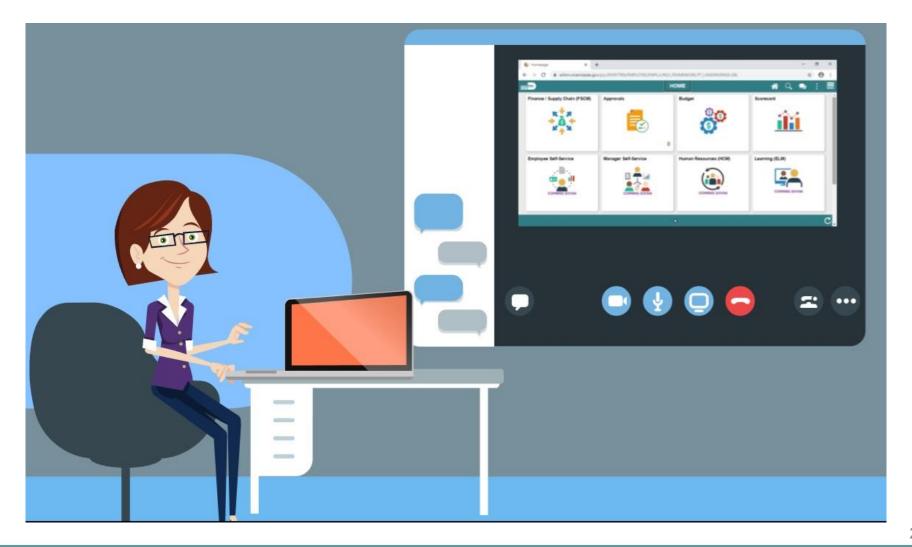




18. Select the Save and Submit button.



Lesson 1: Activities and Exercises



Lesson 1: Lesson Summary

Having completed the Create Job Opening lesson, users should be able to:

Create a Job Opening



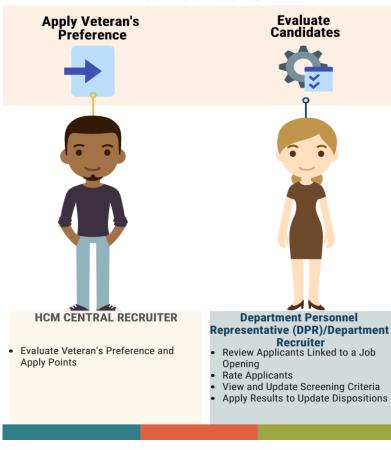
Lesson 2: Candidate Selection

At the conclusion of this lesson, you will be able to:

 Screen Applicants for Minimum Qualifications and Preferences then Apply Results

APPLICATION ASSESSMENT

BUSINESS PROCESS



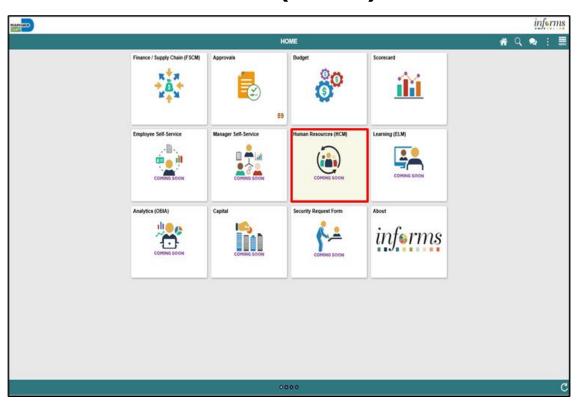
Lesson 2: Key Terms

Term	Definition
Company Identifier	An identifier associated with each Employee that determines which Company (i.e. Miami Dade County or a Constitutional Office) that they are employed by. This company identifier will allow Constitutional Office employees to be distinguished from Miami Dade County employees.
Veteran's Preference Points	Veteran's Preference Points are awarded based on the documentation provided by the candidate to HR Central Recruitment.



As a DPR, create a job offer.

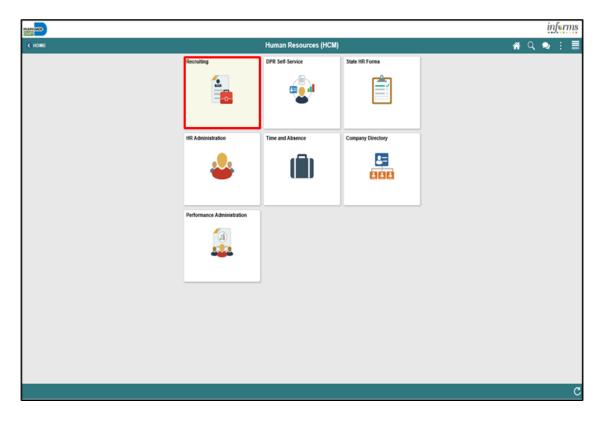
1. Select the **Human Resources (HCM)** tile.



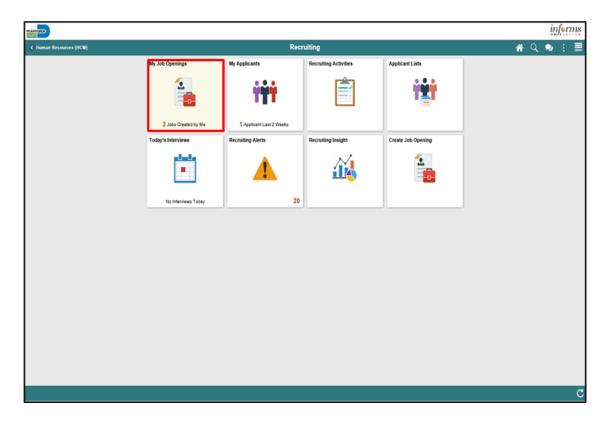
- Once the job opening has closed the HCM Central Recruiter will review applicants and apply Veteran's Preference points to applicants that are claiming preference.
- The department recruiter will start the screening process to develop an eligible candidate pool for interview consideration.
- Once the minimum qualifications screening process has been completed, results will be applied in the system.



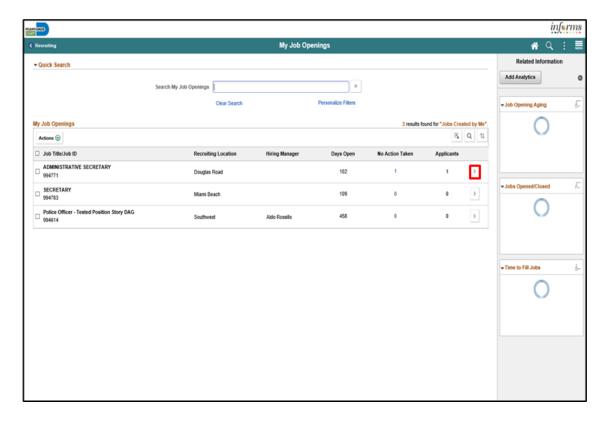
2. Select the **Recruiting** tile.



3. Select the My Job Openings tile.



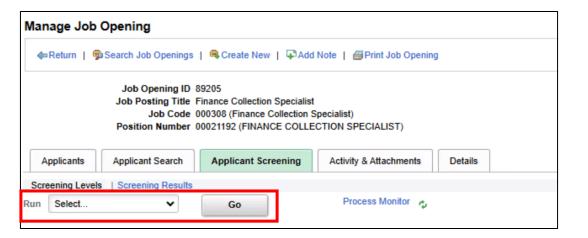
4. Select the View Job Opening button.



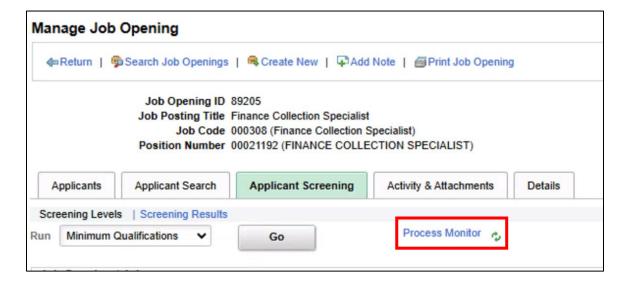
5. Select the **Applicant Screening** tab.



- 6. Select Minimum Qualifications from the Run list.
- 7. Select the **Go** button.

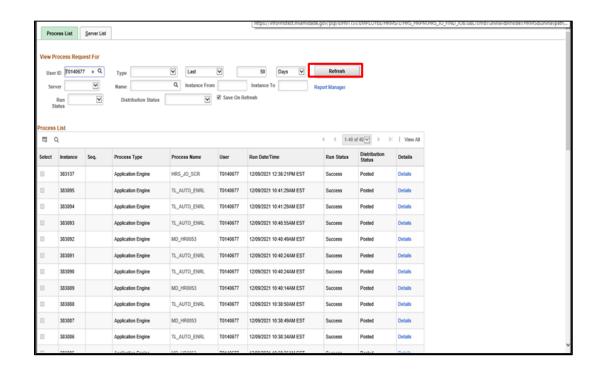


8. Select the **Process Monitor** link.



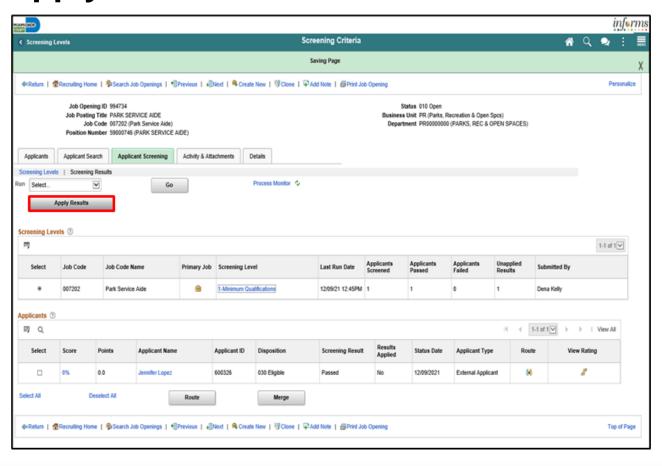
Note: A new window will open.
Select the Refresh button until
Run Status = Success and
Distribution Status = Posted.

Select the Search Job
 Openings Tab tab from the browser.

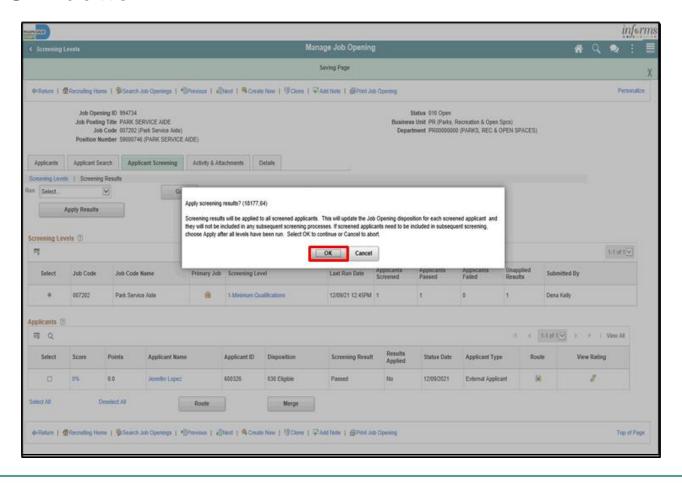




10. Select the **Apply Results** button.



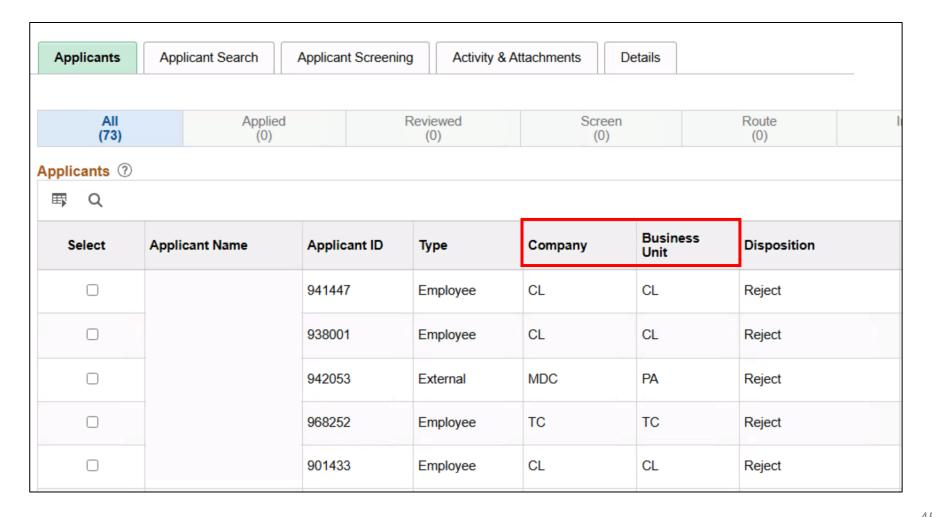
11. Select the **OK** button.



The Company Identifier will allow Constitutional Office (CO) employees to be distinguished from Miami-Dade County (MDC) employees. It will associate the Company (i.e. Miami-Dade County or Constitutional Office) that each Employee is employed by with an identifier.

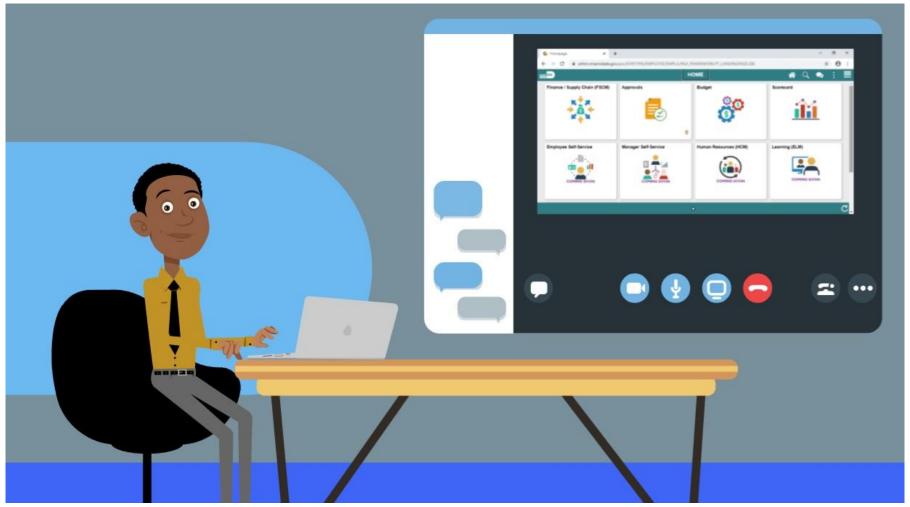
On the **Applicants** tab, DPRs will be able to see the **Company Identifier**. Applicants will be identified under both the **Company** and **Business Unit** tab. Employees under the MDC company will be distinguished by their business unit.







Lesson 2: Activities and Exercises





Lesson 2: Lesson Summary

Having completed the Create Job Opening lesson, users should be able to:

Create a Job Offer

At the conclusion of this lesson, you will be able to:

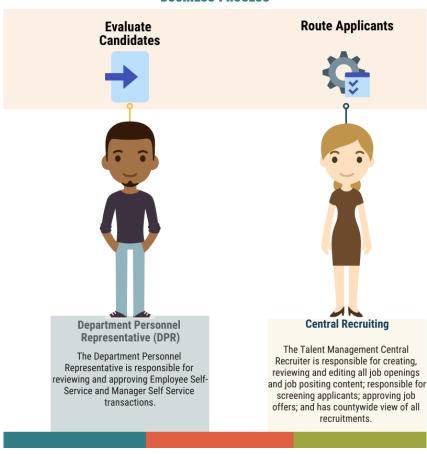
Create a Job Offer



Lesson 3: Employment Offer and Acceptance Continued

Employment Offer and Acceptance

BUSINESS PROCESS



Lesson 3: Key Terms

Term	Definition
Base Salary	The amount of money an employee regularly earns before any additions or deductions are applied to their earnings
Candidate Status	The status of the candidate during the pre-employment process. The candidate status identifies the various steps of department specific pre-employment activities.

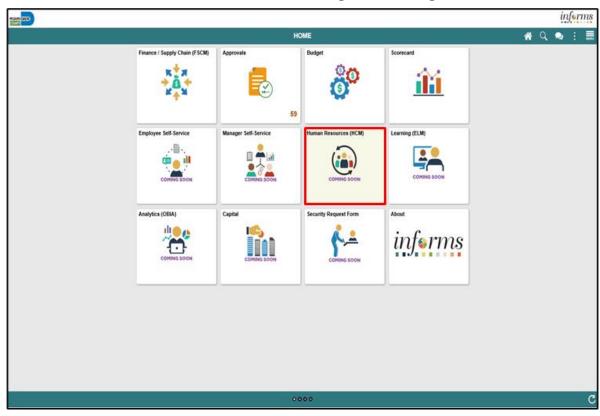


- This is where an employment record instance is created in INFORMS. The employment record is central to the employee and serves as the foundation to other modules within the system including pay, leave, benefits and retirement.
- Applicant and job information is automatically transferred to the manage hire template to reduce manual entry.
- Applicant statuses are updated for enhanced applicant tracking.



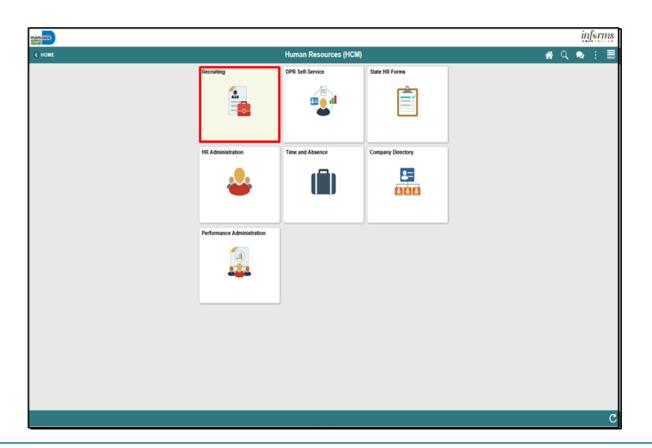
As a DPR, create an employment offer.

1. Select the Human Resources (HCM) tile.



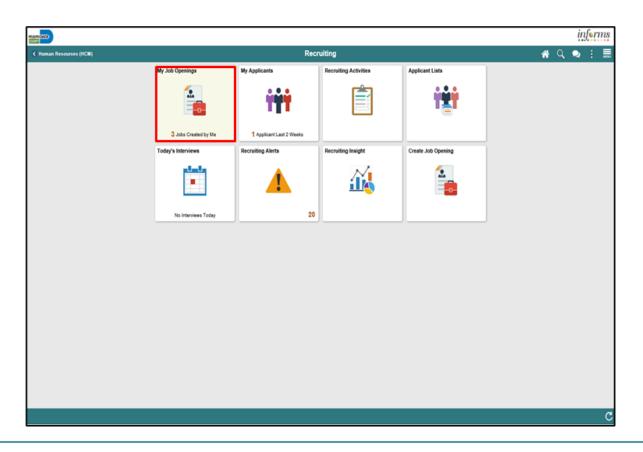


2. Select the **Recruiting** tile.



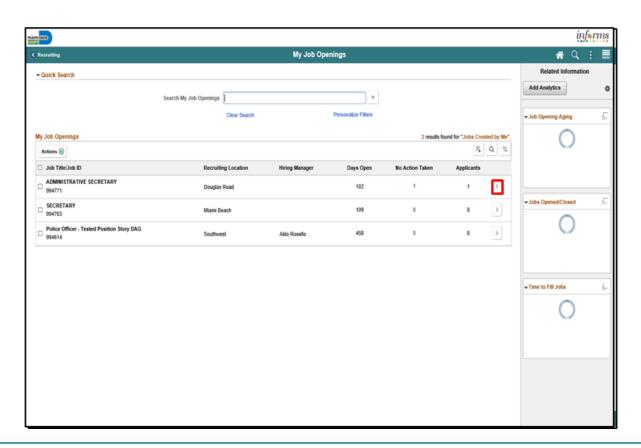


3. Select the My Job Openings tile.



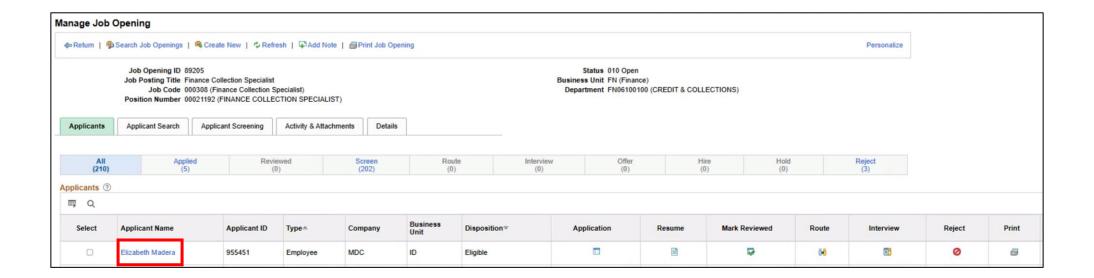


4. Select the View Job Opening button.

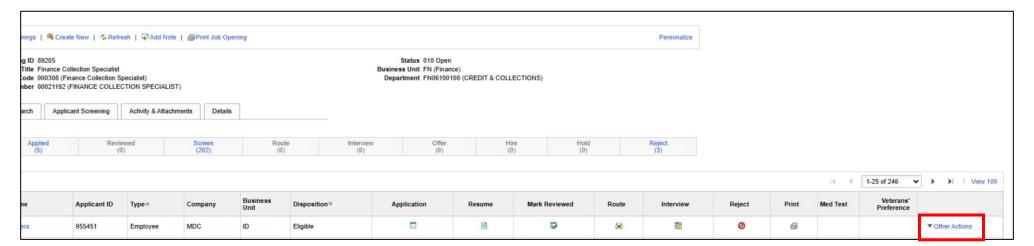




5. Select the applicant's name.

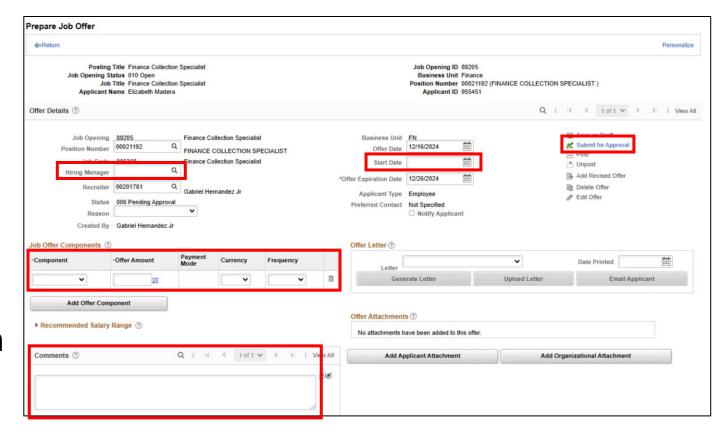


6. Select the **Other Actions** link. Select **Prepare Job Offer** from drop-down menu.



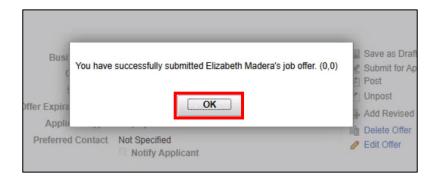
Lesson 3: Employment Offer and Acceptance Continued

- 7. Input or search for the Hiring Manager.
- 8. Input the Start Date.
- 9. Select **Base Salary** from the **Component** list.
- 10. Input the Offer Amount.
- 11. Input appliable details in the **Comments** field.
- 12. Select the **Submit for Approval** link.

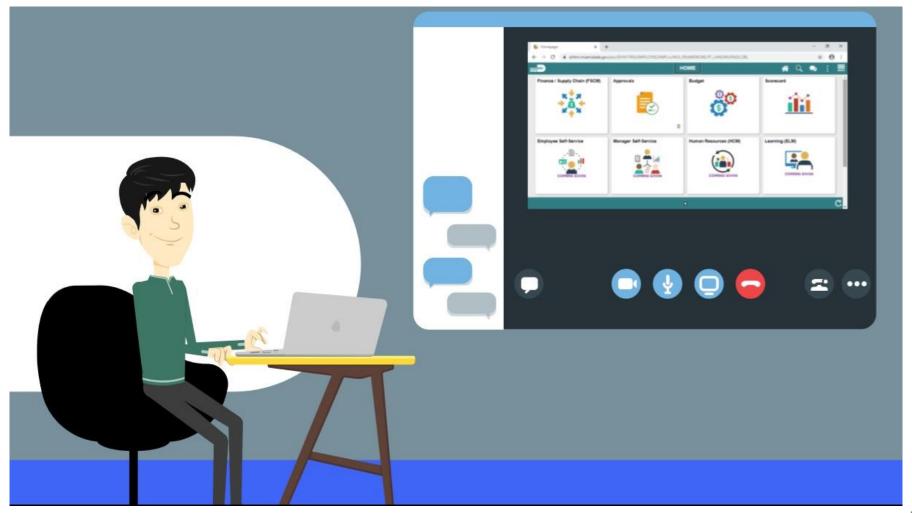




13. Select the **OK** button.



Lesson 3: Activities and Exercises





Lesson 3: Lesson Summary

Having completed the Employment Offer and Acceptance lesson, users should be able to:

Offer Job Employment



Lesson 4: Onboarding Activities

At the conclusion of this lesson, you will be able to:

- Prepare for Hire
- Manage Hire
- Transfer an Employee to a New Position (Lateral)
- Verify the Employee Transfer



Lesson 4: Onboarding Activities Continued

- The DPR role completes the Manage Hire process.
- Data elements default from Position Data.
- Components of pay will be included as part of the Manage Hire process replacing the Personnel Change Document.
- Waivers and interim hires will need documentation completed beforehand and attached to the job opening.



Lesson 4: Onboarding Activities Continued

- This process is used to generate an Employee ID and manage the employee throughout his/her career.
- Any documentation provided during the application process, such as degrees and certifications, is transferred over to the employee profile.
- Central Human Resources will review and audit all manage hire activity on a daily basis.



Lesson 4: Key Terms

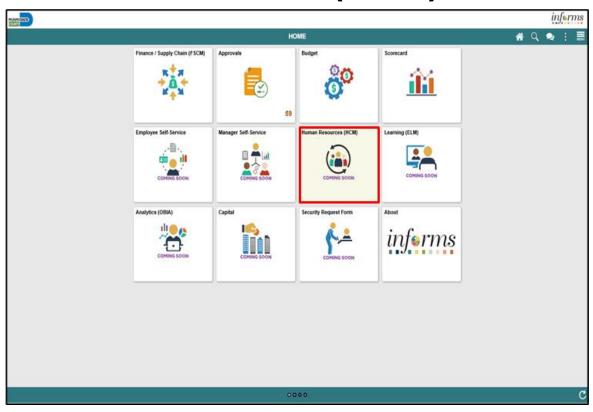
Term	Definition
Employee Profile	The central location of an individual's attributes. The profile tracks employees' skills, competencies, and accomplishments. It can be utilized in career planning, for identifying training needs, for performance management and in the recruitment process for checking minimum job requirements.
Time Reporter Type	Determines the information of an employee must provide for work hours on the timesheet, Punched or Elapsed.
Time Reporting Template	Determines fields used for time entry. There is an Elapsed Time Reporting Template and a Punch Time Reporting Template.
Workgroup	Grouping of employees that share common Time and Labor attributes and rules.
Taskgroup	A taskgroup identifies the valid, default time reporting templates, task template, and task profile(s) for employees with the same task reporting requirements. Each employee must be associated with one taskgroup.



Lecture 1: Prepare for Hire

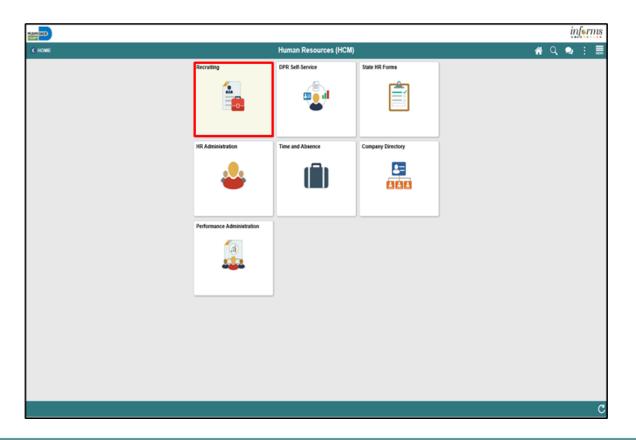
As a DPR, prepare an employee for hire.

1. Select the Human Resources (HCM) tile.



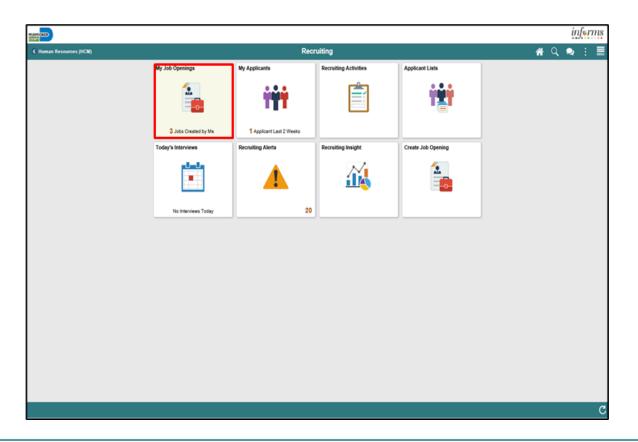


2. Select the **Recruiting** tile.



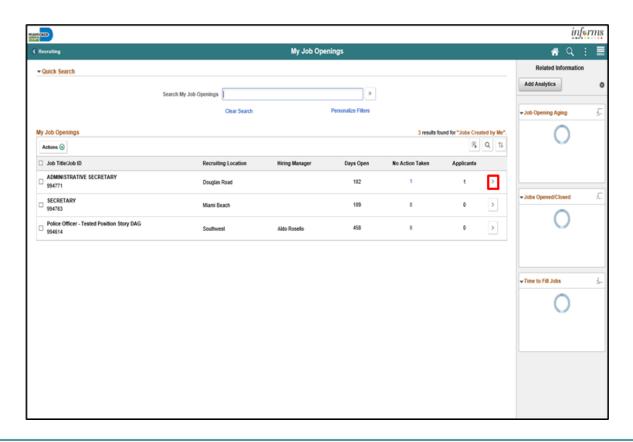


3. Select the My Job Openings tile.





4. Select the View Job Opening button.



5. Select the applicant's name.



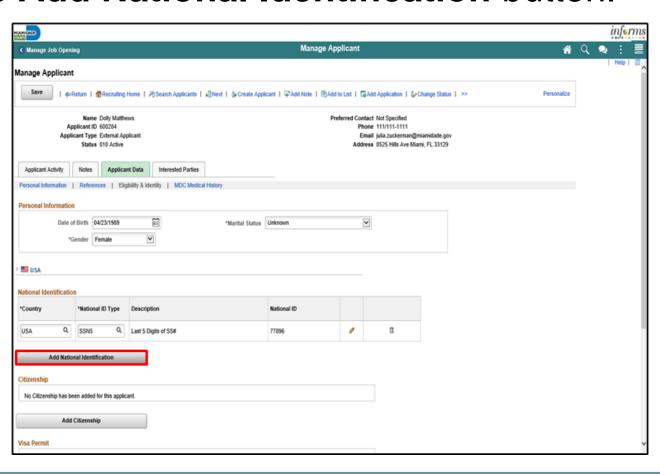
6. Select the **Applicant Data** tab.



7. Select the **Eligibility & Identity** link.

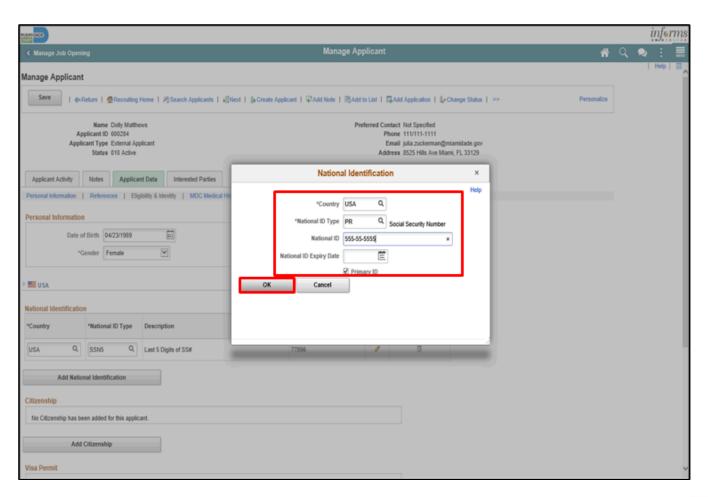


8. Select the Add National Identification button.



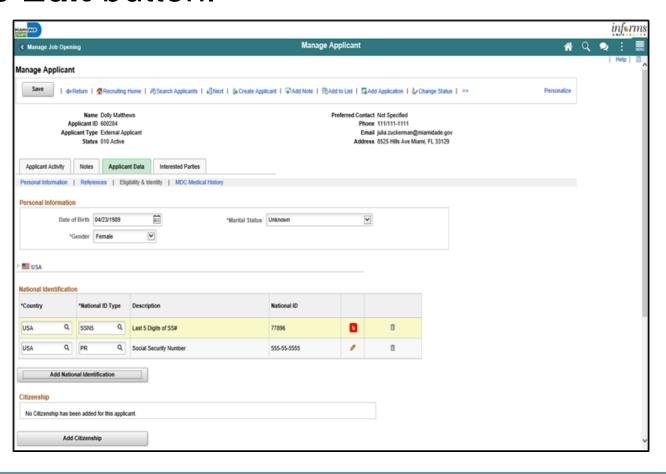


- 9. Input or search for the **Country**.
- 10. Input or search for the National ID Type.
- 11. Input the National ID.
- 12. Select the **OK** button.



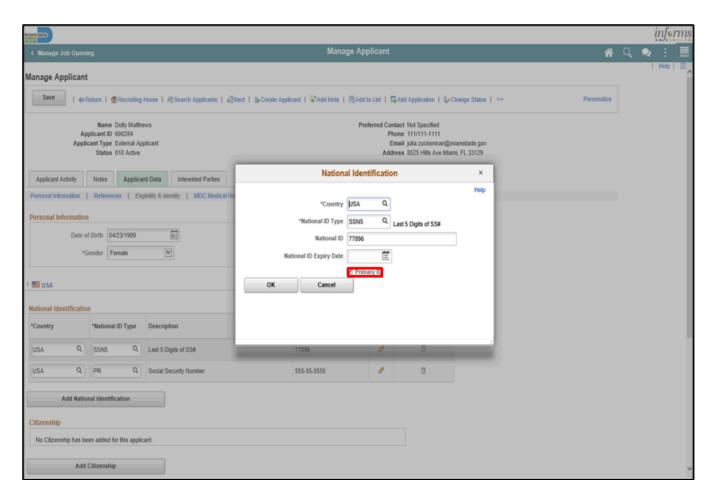


13. Select the **Edit** button.



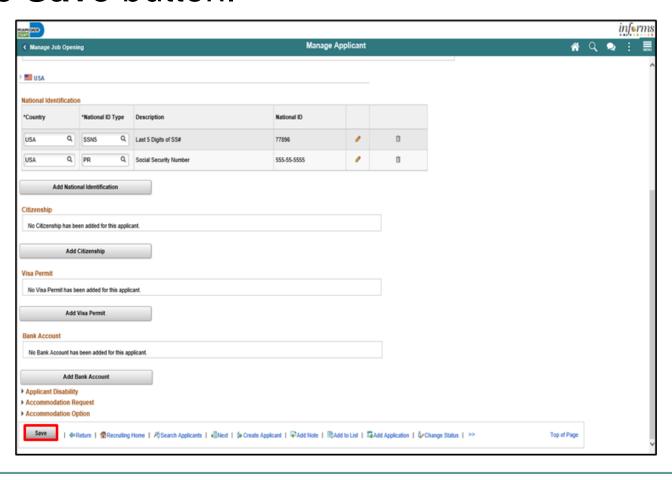


- 14. Unselect the **Primary** checkbox from the original **National ID**.
- 15. Select the **OK** button.



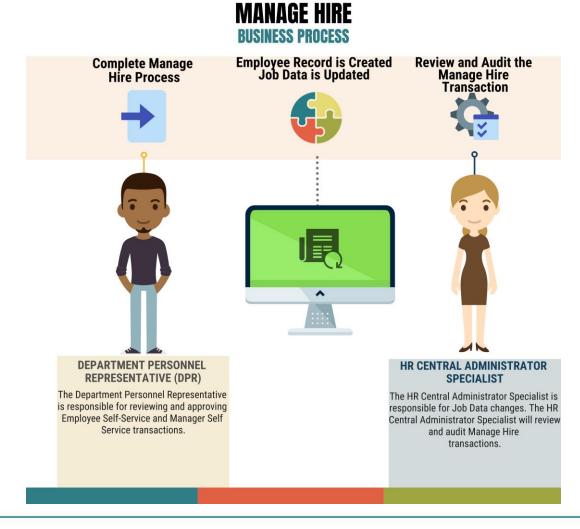


16. Select the **Save** button.



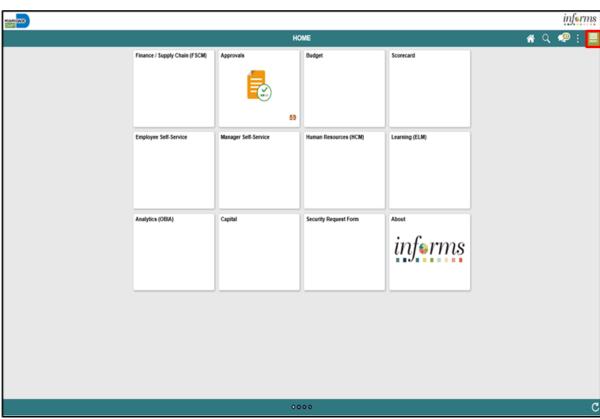


Lecture 2: Manage Hire



As a DPR, prepare an employee for hire.

1. Navigate to NavBar.



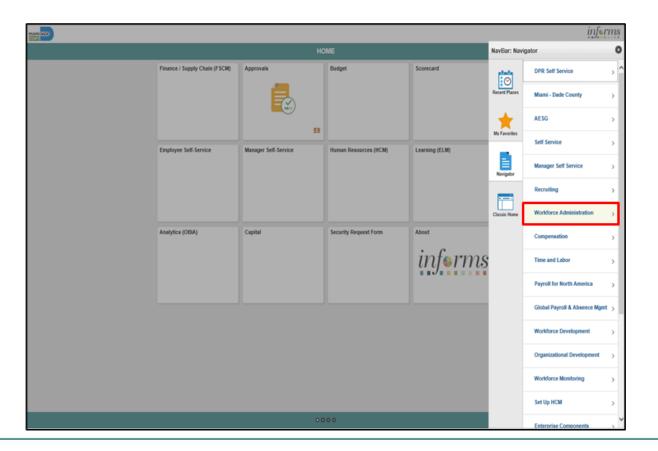


2. Select the **Navigator** button.



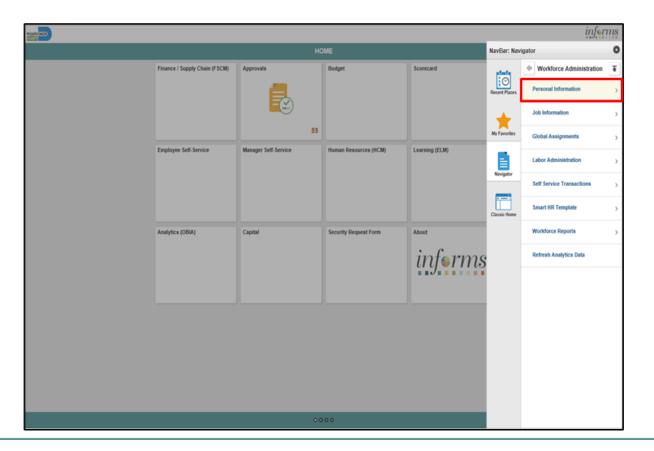


3. Select the Workforce Administration menu.



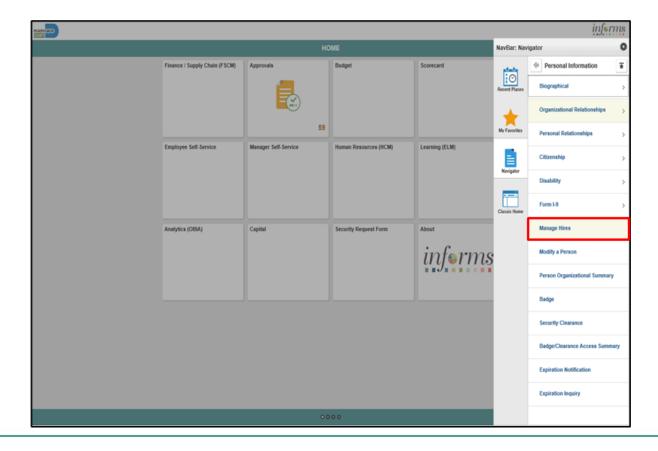


4. Select the **Personal Information** menu.



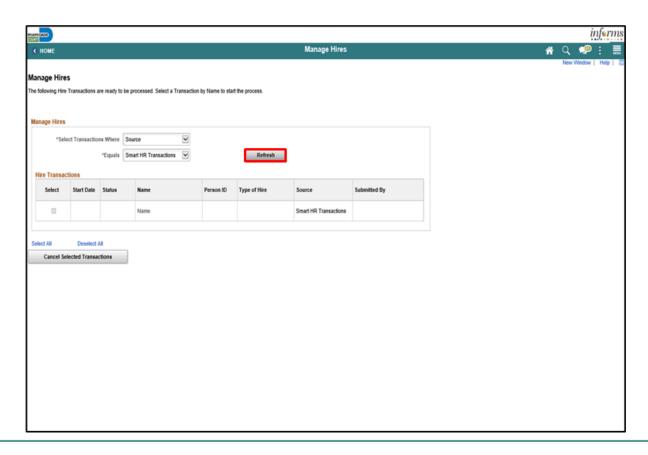


5. Select the **Manage Hires** menu.



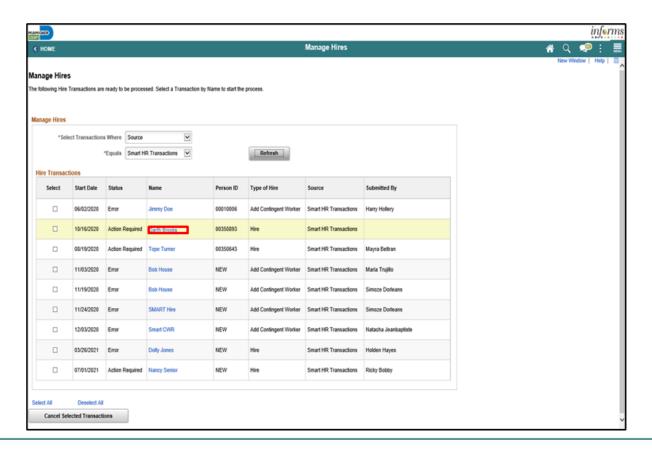


6. Select the **Refresh** button.



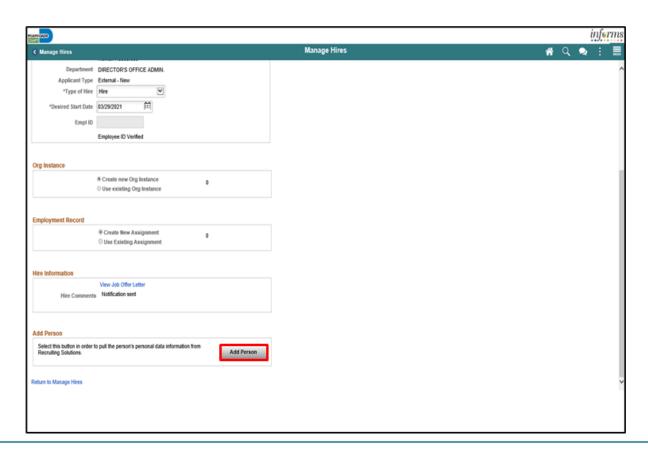


7. Select the **Applicant Name** link.



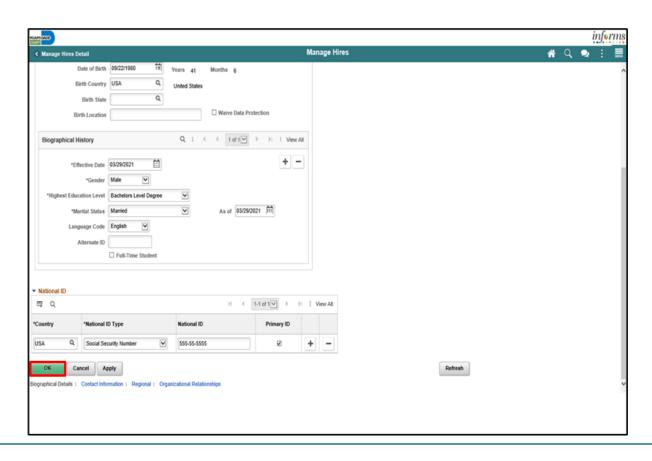


8. Select the **Add Person** button.



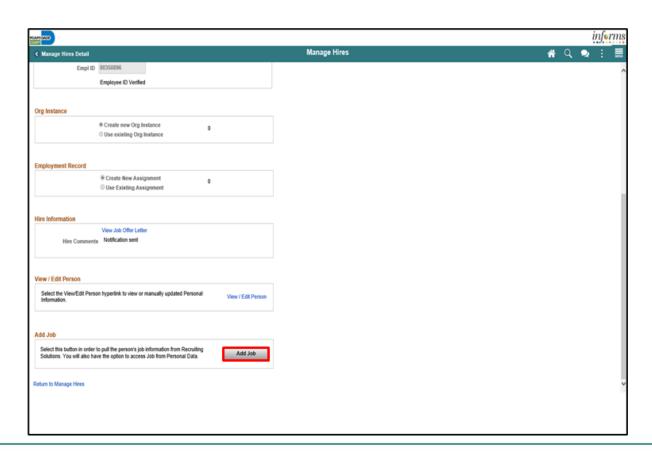


9. Select the **OK** button.



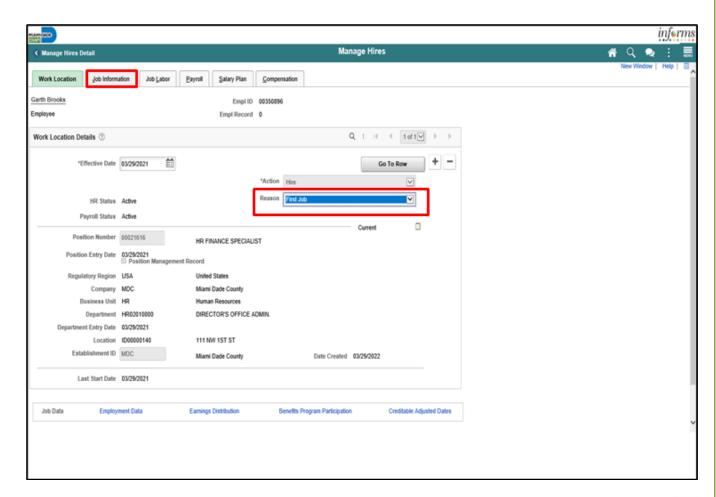


10. Select the Add Job button.

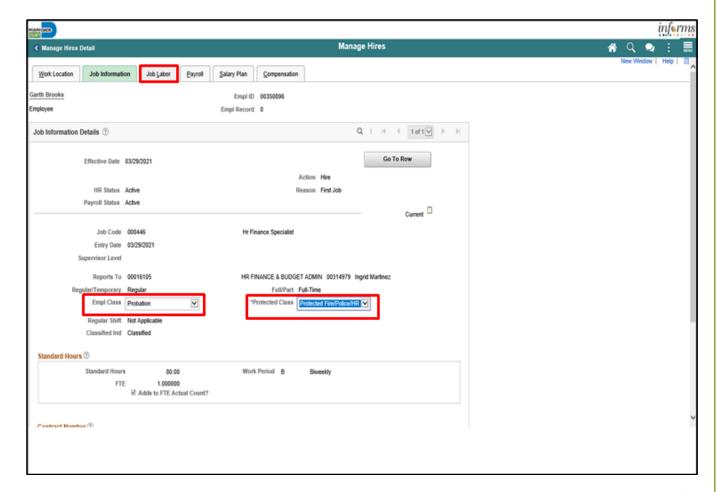




- 11.Select First Job from the Reason list.
- 12. Select the **Job Information** tab.

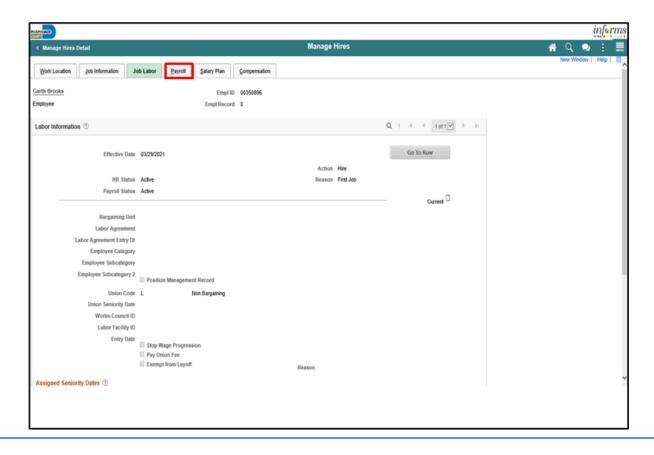


- 13. Select **Probation** from the **Empl Class** list.
- 14. Select the applicable option from the **Protected Class** list.
- 15. Select the **Job Labor** tab.



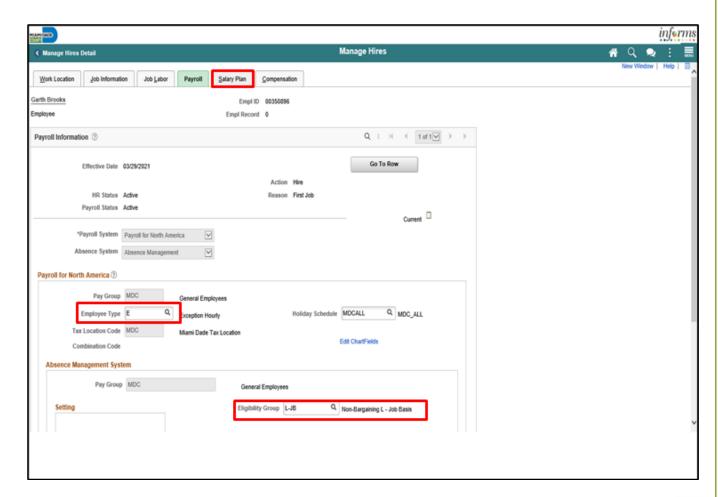


16. Review the Job Labor details then select the Payroll tab.



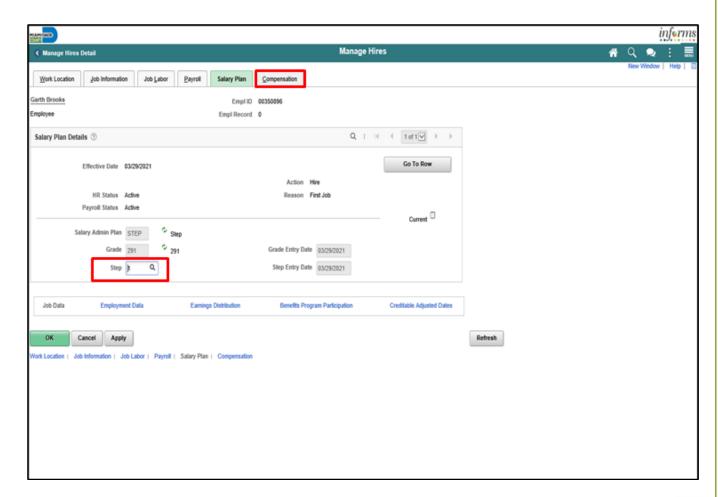


- 17. Input or search for the **Employee Type**.
- 18. Input or search for the Eligibility Group.
- 19. Select the **Salary Plan** tab.



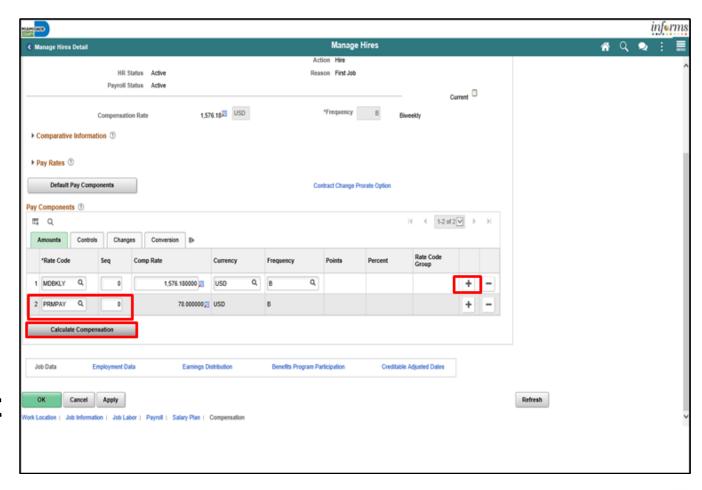


- 20. Select the **Step** option, if applicable.
- 21. Select theCompensation tab.





- 22. If applicable, select the **Plus Sign** to add a row for additional pay components.
- 23. Input the additional pay component details.
- 24. Select the Calculate Compensation button.
- 25. Select the **Employment Data** link.

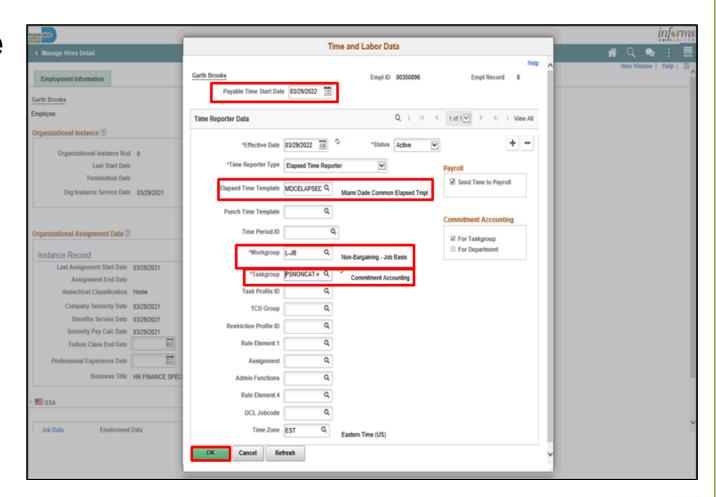


26. Select the **Time Reporter Data** link.

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Job Data Emoloyment	f Dafa	Earninos Distributio	on		Benefits Pro	ooram Part	icipation (Creditable Ad	iusted Dates						



- 27. Input the Payable Time Start Date.
- 28. Input or search for the Elapsed Time Template.
- 29. Input or search for the Workgroup.
- 30. Input or search for the **Taskgroup**.
- 31. Select the **OK** button.





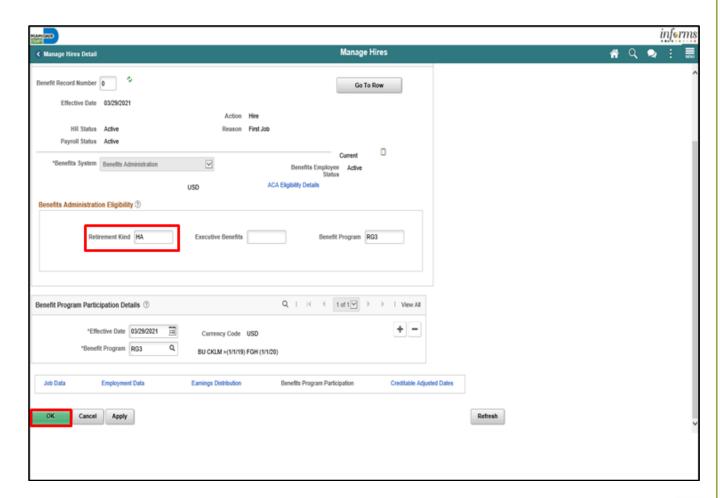
32. Select the Benefits Program Participation link.

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← Manage Hires Detail		Manage Hires	# Q
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P ■ USA Job Data Emoloyme		Creditable Adjusted Dales	



33. Input the applicable Retirement Kind.

34. Select the **OK** button.

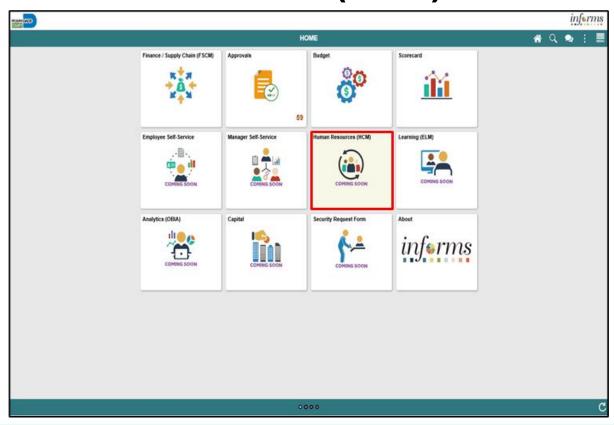


• Transfer Employee to a different Position Number (Lateral) — will allow a transfer of the employee within the same Department and Job Code to a different Position Number.



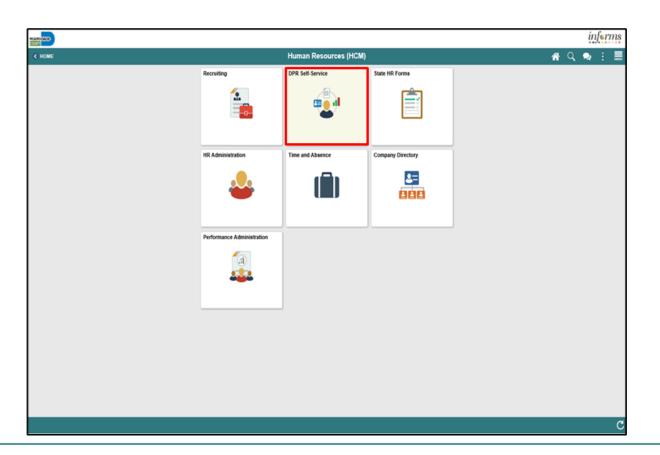
As a DPR, prepare an employee for hire.

1. Select the Human Resources (HCM) tile.



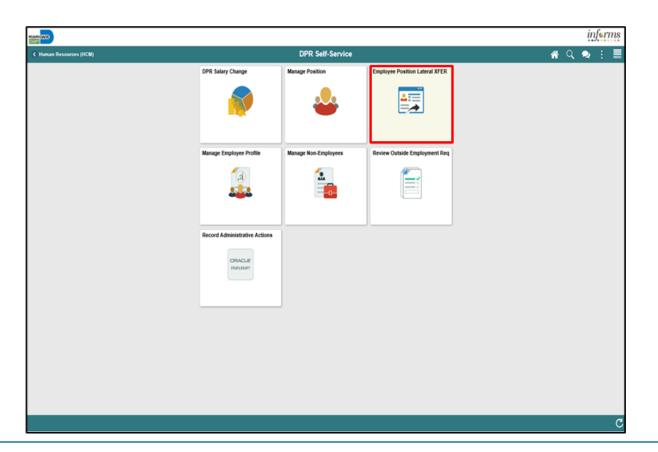


2. Select the **DPR Self-Service** tile.



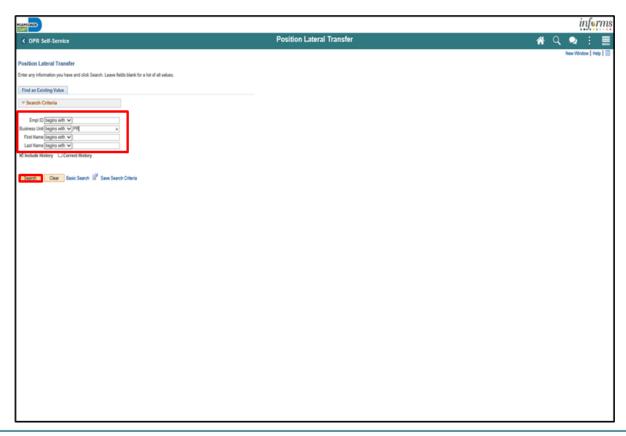


3. Select the Employee Position Lateral XFER tile.



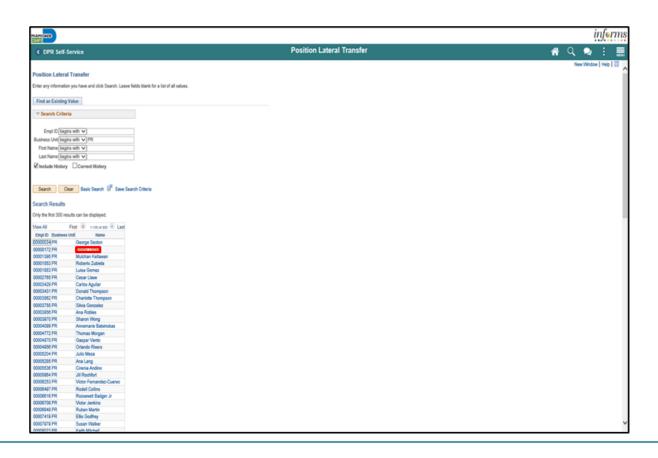


4. Input applicable search parameters then select the **Search** button.



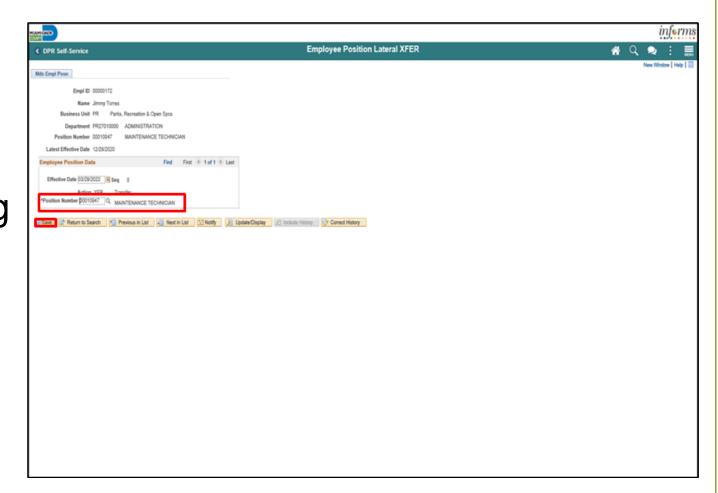


5. Select the applicable employee.



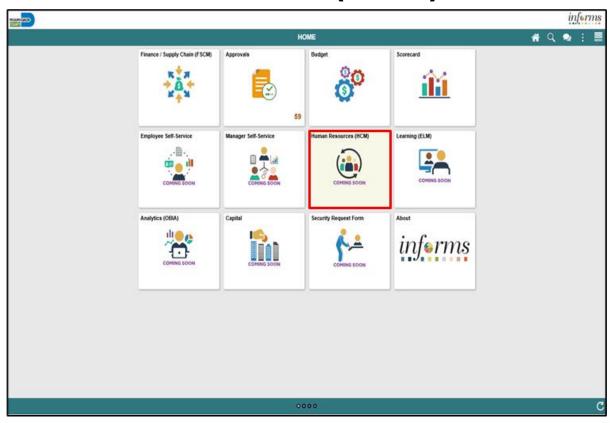


- 6. Input or search for the **Effective Date**.
- 7. Input or search for the **Position Number** the employee is transferring to.
- 8. Select the **Save** button.



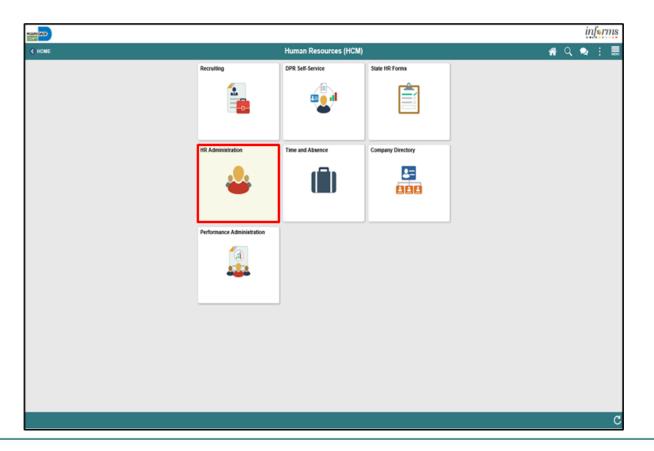
As a DPR, prepare an employee for hire.

1. Select the Human Resources (HCM) tile.



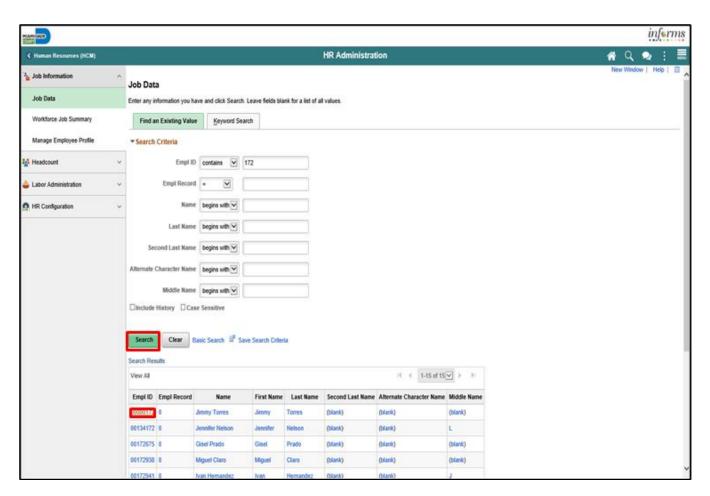


2. Select the HR Administration tile.

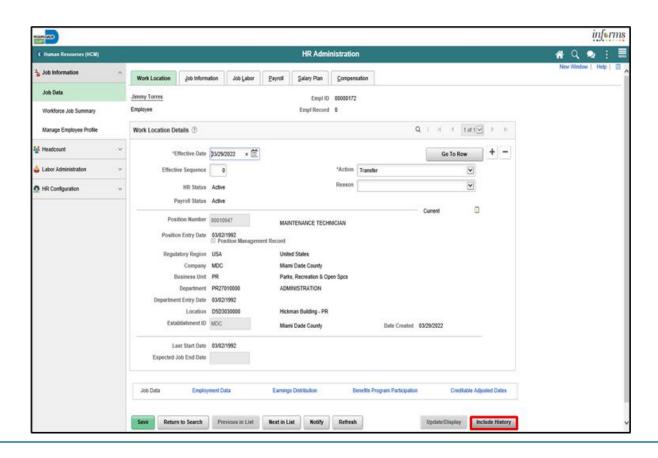




- 3. Select the **Search** button.
- 4. Select the **Empl** ID.

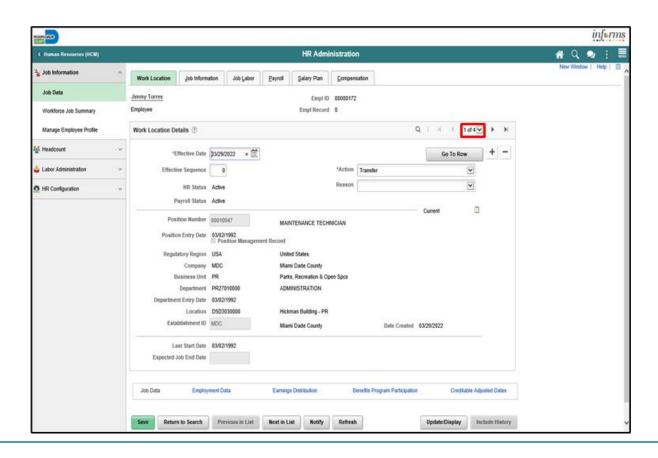


5. Select the **Include History** button.



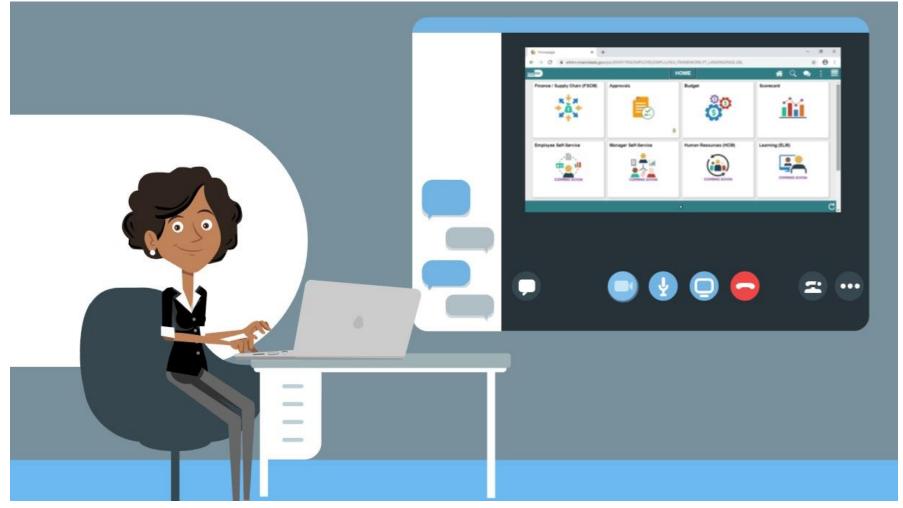


The history of the employee is captured on each page.





Lesson 4: Activities and Exercises





Lesson 4: Lesson Summary

Having completed the Create Job Opening lesson, users should be able to:

- Manage Onboarding Activities
- Prepare for Hire
- Manage Hire
- Lateral Transfers



Course Content Summary

Congratulations on completing the Recruitment course. You now understand:

- Create a Job Opening
- Screen Candidates
- Employment Offer and Acceptance
- Onboarding Activities
- Prepare for Hire
- Manage Hire

For more information on INFORMS, please visit Miamidade.gov/informs



Additional Training and Job Aids

Other training materials, related to this topic, include:

- DPR 301 ePerformance Management (Employee Performance Evaluation)
- DPR 302 Personnel Changes
- DPR 303 Time Management
- DPR 304 Updating Team Information

You also have the following resources available to you:

- Job Aids
 - Create a Job Opening Job Aid
 - Create a Job Opening with a Subcategory Job Aid
 - Manage Hire Job Aid

For additional information, be sure to visit: www.miamidade.gov/informs





Congratulations on successfully completing the Recruitment course!

DPR 321 – RECRUITMENT