

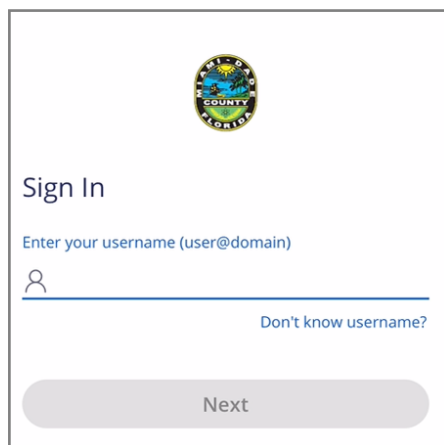



How to access INFORMS from a Mobile Device

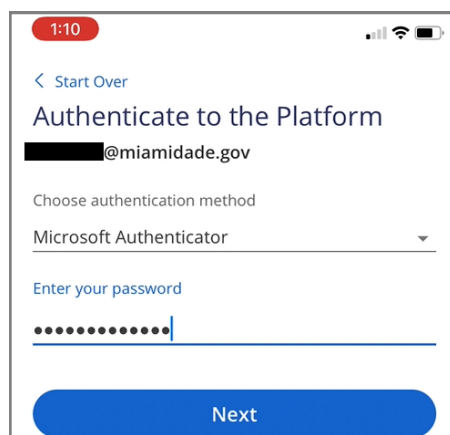
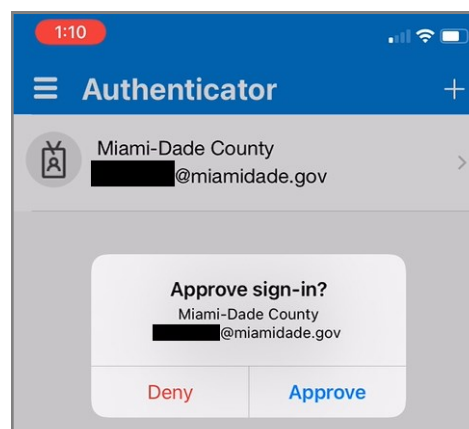
Mobile capability requires multi-factor authentication (MFA). Microsoft Authenticator is the recommended option. If you have not done so yet, set up your Microsoft Authenticator app, text message or phone call.

From your mobile device

1. Open a browser such as Chrome or Safari and navigate to: informs.miamidade.gov
2. Sign in with your County **username**@miamidade.gov. This is the username used to log into your County computer or County email.
3. From the Authentication method dropdown, select **"Microsoft Authenticator"**.

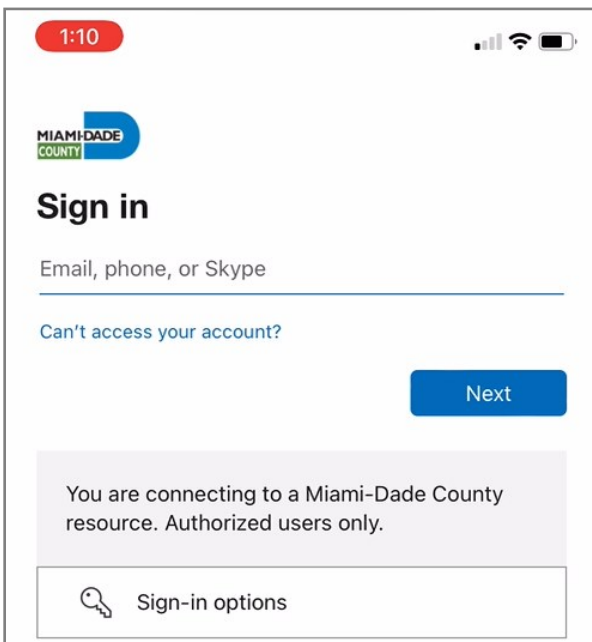
4. Enter your County password and click **Next**.
5. Depending on your Microsoft Authentication set-up, you may receive a push notification, phone call or be prompted to enter a 6-digit token from the Authenticator app or a text message.



How to access INFORMS from a Mobile Device

6. You will be redirected to sign into INFORMS with the same credentials you did in Step 2.
7. Approve using the Microsoft Authenticator app, phone call or text message.
8. If asked to stay signed in, select 'Yes'.
9. You will then be taken to the INFORMS Portal.



1:10

MIAMI-DADE COUNTY

Sign in

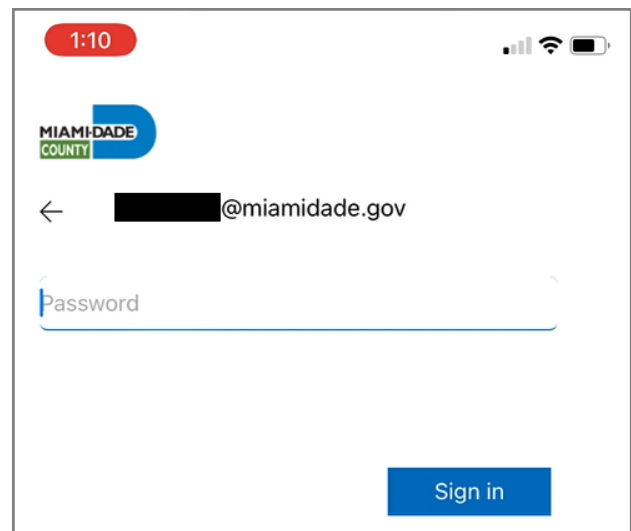
Email, phone, or Skype

[Can't access your account?](#)

Next

You are connecting to a Miami-Dade County resource. Authorized users only.

Sign-in options



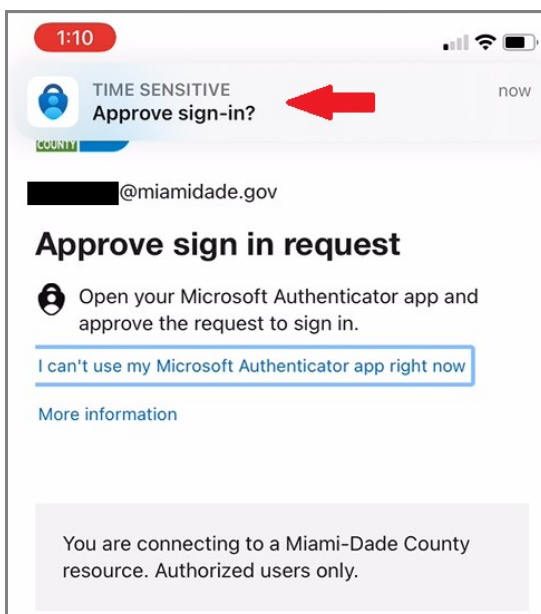
1:10

MIAMI-DADE COUNTY

← [redacted]@miamidade.gov

Password

Sign in



1:10

TIME SENSITIVE
Approve sign-in? now

[redacted]@miamidade.gov

Approve sign in request

Open your Microsoft Authenticator app and approve the request to sign in.

[I can't use my Microsoft Authenticator app right now](#)

[More information](#)

You are connecting to a Miami-Dade County resource. Authorized users only.

