

# **Miami-Dade County/Jackson Health System Select Network 1/1/2014**

**Available to Jackson Health System employees, under 65 retirees, and dependents  
who reside in Miami-Dade, Broward and Palm Beach Counties only**

The MDC/JHS Select Network is comprised of conveniently located hospitals, facilities, physicians and other healthcare providers. Jackson Health System employees, under 65 retirees, and covered dependents who enroll in the Select Network option must receive all medical care, except emergencies and urgent care services, through an AvMed contracted Select Network provider.

The MDC/JHS Select Network includes the following hospitals and all AvMed contracted providers who have privileges\* at these hospitals:

Baptist Hospital of Miami  
Doctors Hospital  
Bethesda Hospital West  
Bethesda Memorial Hospital  
Boca Raton Hospital  
Broward Health Medical Center  
Holy Cross Hospital  
Homestead Hospital  
Jackson Memorial Hospital  
Jackson South Community Hospital  
Jackson North Hospital  
Joe Dimaggio Childrens Hospital  
Kendall Regional Medical Center  
Memorial Hospital Miramar  
Memorial Hospital-Pembroke  
Memorial Hospital-West  
Memorial Regional Hospital South  
Mt. Sinai Medical Center  
Northwest Medical Center  
Palms West Hospital  
South Miami Hospital  
West Kendall Baptist Hospital  
West Palm Hospital

\*Please confirm with your AvMed provider his/her hospital privileges before obtaining medical services.

You can also receive covered services from any participating AvMed provider in the following categories:

- Chiropractic Care
- Durable Medical Equipment
- Independent Diagnostic Testing Facilities
- Independent Ambulatory Surgery Center
- Home Health
- Laboratory
- Mental Health, *please contact Psychcare at 800-221-5487*
- Outpatient Therapy

- Podiatry
- Optometry
- Pharmacies

To locate a participating AvMed provider in these and other categories, please visit our online provider search at [www.avmed.org/go/mdpht](http://www.avmed.org/go/mdpht), click on Jackson Health System employees, then Select HMO plan.

AvMed encourages you to select a Primary Care Physician (PCP) from this directory, but a PCP selection is not required. You may see any in-network specialist without a referral. Your PCP however can play an integral role in coordinating your care with specialists and other healthcare providers, as well as in handling authorization requirements if needed. It is helpful to have one physician who maintains your medical history.

### **How to Use this Directory**

Primary Care Physicians are identified in this directory by the specialties listed below.

The first time you call a doctor's office, be sure to ask what age groups the doctor sees.

- Family Practice – for all family members
- General Practice – for all family members
- Internal Medicine – for adults
- Obstetrics/Gynecology\*\* – for women and adolescent girls who are pregnant.
- Pediatrics – for children

\*\*If you are pregnant, you should choose an Obstetrics/Gynecology physician as your Primary Care Physician during your pregnancy.

If you need assistance selecting a physician, call the MDC/JHS dedicated Member Services Department: 1-800-682-8633 (TTY-711). To speak personally with a registered nurse, call AvMed's Nurse-On-Call: 1-888-866-5432, 24 hours a day, 7 days a week.

### **Focus on Quality**

The MDC/JHS Select Network meets rigorous standards set by the National Committee for Quality Assurance (NCQA). AvMed contracts with physicians who are in private practice and who see their patients by appointment in their medical offices. These doctors agree in their contracts to see MDC/JHS members within certain time frames, depending upon the member's condition. They also agree to maintain 24-hour accessibility. To view accessibility standards, go to the AvMed's Web Site at [www.avmed.org/go/mdpht](http://www.avmed.org/go/mdpht) and visit the "Quality Improvement" section on our Welcome page.

### **Emergency vs. Urgent Care**

AvMed's contracted Urgent Care Centers, listed in this directory, can handle minor illnesses and injuries when your PCP is not available. These centers are more convenient and less expensive than emergency rooms. Also, they help keep emergency rooms ready for serious, life threatening emergencies. Locate the Urgent Care Center nearest you and keep that information along with your doctor's information in a handy place. Please remember to confirm that your PCP and Specialist are contracted with AvMed and have privileges with one of hospitals affiliated with the JHS Select Network as well as that any other providers you seek services from are contracted with AvMed at the time of service.