



AvMed is changing the Pharmacy Benefits Manager (PBM) to Express Scripts (ESI) effective January 1, 2024.

Here is important information we want to share with you:

Prescription Transfer: All active pharmacy pre-authorizations and existing mail-order prescriptions with remaining refills will be automatically transferred to Express Scripts on January 1, 2024. This ensures that you can continue to access your necessary medications without interruption.

New Member ID Card: Before January 1, 2024, you will receive a new Member ID Card containing updated pharmacy information. Please present this card at your pharmacy to obtain your medications on or after that date.

Formulary Changes: If you are impacted by formulary changes, you will start receiving notifications beginning on November 1, 2023.

Expanded Pharmacy Network: We are excited to announce that Walgreens will be added to our AvMed Pharmacy Network.

Prescription Fills: If the prescription allows, we encourage you to fill your prescriptions before January 1, 2024.

Mail-Order Pharmacy: Starting January 1, 2024, Express Scripts will become AvMed's mail-order pharmacy, offering you convenient options for prescription fulfillment.

Specialty Pharmacy Services: On January 1, 2024, Proprium Specialty Pharmacy (Proprium) will become AvMed's specialty pharmacy. If you are currently using specialty medications, you will be contacted directly by Proprium for assistance in getting these prescriptions filled.

If you have any questions or need more information, please contact AvMed's Member Engagement at the number on the back of your ID card or go to www.AvMed.org/MDC.

We value your trust in AvMed, and we are committed to ensuring a smooth transition that enhances your overall healthcare experience. Thank you for choosing us as your healthcare partner.



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