

RESTORING ELECTRICAL SERVICE

SUMMARY

This procedure explains how to have electrical service restored if the building has a power outage.

PROCEDURE

1. Contact Florida Power and Light Company's Emergency Service Center at 305-442-8770 for outages at any time, including after hours, weekends, and holidays. Once you have acquired a **trouble ticket number**, please contact the Miami Dade County Account Manager, Robert Mantilla (305-613-9036), and provide the trouble ticket number for additional follow-up.
2. Downtown buildings managed by ISD that are connected to the utility plant facility should also contact the Building Management Systems Operations Center at (305) 375-1803, Facilities and Utilities Management, ISD, 24 hours a day.
3. When power is restored, contact Facilities and Utilities Management during normal working hours, to report any damage to electrical or mechanical equipment. If the building is an ISD-managed building, report damage to building manager.

A list of Internal Services Department (ISD) maintained buildings and the contact numbers are available on ISD's website at <http://www.miamidade.gov/realestate/library/ISD-Maintained-Buildings.pdf>

CONTACT(S):

Department/Division

Internal Services Department

Internal Services Department/Facilities and Utilities Management

REFERENCE DOCUMENT(S):

Miami-Dade County Comprehensive Energy Emergency Plan, Section 3.3.3