

**THANK YOU FOR THAT INTRODUCTION, ALICE.**

**GOOD MORNING, EVERYONE, AND THANK YOU FOR JOINING US FOR THIS MORNING'S PRESS CONFERENCE TO ANNOUNCE THE RE-LAUNCH OF MIAMI-DADE COUNTY'S NEW TRANSIT TRACKER APP.**

**I'D LIKE TO BEGIN BY RECOGNIZING MIAMI-DADE COUNTY'S DIRECTOR OF TRANSPORTATION AND PUBLIC WORKS, ALICE BRAVO, WHOSE LEADERSHIP, INNOVATION AND COMMITMENT TO CONTINUOUS IMPROVEMENT ARE ALLOWING US TO MOVE FORWARD WITH OUR SHARED GOAL OF FACILITATING MOBILITY AND INCREASED RIDERSHIP OF PUBLIC TRANSPORTATION HERE IN MIAMI-DADE COUNTY.**

**THANK YOU, ALICE.**

**I'D ALSO LIKE TO RECOGNIZE MIAMI-DADE'S INFORMATION TECHNOLOGY DEPARTMENT, DIRECTED BY ANGEL PETISCO, FOR THEIR SUPPORT IN THE DEVELOPMENT PROCESS OF OUR NEW TRANSIT TRACKER APP.**

**IN FACT, THE DEVELOPER OF OUR NEW TRANSIT TRACKER APP, ANDREW HAGEWOOD, IS HERE THIS MORNING AND I'D LIKE TO THANK HIM FOR ALL OF HIS HARD WORK ON THE APP AND THESE MOST RECENT IMPROVEMENTS.**

**IT'S IMPORTANT TO NOTE THAT OUR TRANSIT TRACKER APP HAS BEEN THROUGH 14 UPDATES SINCE ITS ORIGINAL LAUNCH IN SEPTEMBER OF 2011. THAT APP HAS ALSO BEEN DOWNLOADED MORE THAN 367,000 TIMES BY PEOPLE FROM 133 DIFFERENT COUNTRIES AND TERRITORIES.**

**I GUESS THAT MEANS PEOPLE LIKE IT.**

**AND EACH VERSION OF THIS APP HAS GOTTEN BETTER BECAUSE ANDREW IS GETTING CONSTANT FEEDBACK FROM THE PEOPLE WHO USE IT. AND HE, AND OUR ENTIRE I.T. TEAM, ARE COMMITTED TO USING THE FEEDBACK THEY RECEIVE TO DEVELOP SOLUTIONS THAT MEET THE NEEDS OF OUR 2.7 MILLION RESIDENTS AND MILLIONS OF VISITORS.**

**SO, THANK YOU, ANDREW AND TEAM, FOR WORKING TO ADAPT TO OUR COMMUNITY'S EVOLVING NEEDS.**

**AS OUR RESIDENTS' NEEDS EVOLVE, MIAMI-DADE COUNTY GOVERNMENT CONTINUES TO HARNESS THE POWER OF TECHNOLOGY TO ADDRESS MANY OF THE CHALLENGES FACING OUR COMMUNITY.**

**TECHNOLOGY IS CRITICAL TO MY VISION OF INCREASING ACCESS TO SERVICES LIKE TRANSPORTATION FOR ALL MIAMIANS.**

**IT'S BEEN A BUSY PAST FEW MONTHS FOR US ON THE TECHNOLOGY AND TRANSPORTATION FRONT.**

**IN APRIL -- AT THE E-GOV CONFERENCE AT EMERGE AMERICAS -- WE ANNOUNCED THE LAUNCH OF OUR TRANSIT WATCH APP. THIS APP ALLOWS OUR METRORAIL, METROBUS AND METROMOVER RIDERS TO INSTANTLY AND ANONYMOUSLY SEND PHOTOS AND INFORMATION ABOUT SUSPICIOUS ACTIVITY TO OUR CENTRAL CONTROL SECURITY OFFICERS.**

**IN MAY, WE LEGALIZED THE USE OF APP-BASED RIDE-SHARING SERVICES – LIKE UBER AND LYFT -- IN MIAMI-DADE COUNTY.**

**AND, AT THE END OF JUNE, WE ANNOUNCED OUR PARTNERSHIP WITH THE WAZE “CONNECTED CITIZENS PROGRAM” – WHICH IS ALLOWING US TO GATHER DATA TO PROVIDE MIAMI-DADE COMMUTERS WITH REAL-TIME UPDATES ABOUT ROAD CLOSURES AND TRAFFIC DELAYS, AND TO SUGGEST ALTERNATE DRIVING ROUTES WITH LESS CONGESTION.**

**AND JUST LAST WEEK, WE ANNOUNCED THAT WE’RE MOVING FORWARD WITH THE IMPLEMENTATION OF MOBILE TICKETING. WE’RE AIMING TO HAVE THAT READY IN A FEW MONTHS SO THAT PEOPLE CAN PAY FOR TRANSIT FROM AN ONLINE ACCOUNT -- JUST BY HOLDING UP THEIR SMART PHONE TO THE FARE READER ON METROBUS OR METRORAIL.**

**AND TODAY, WITH THE LAUNCH OF OUR REDESIGNED TRANSIT TRACKER APP, WE’RE MOVING EVEN FARTHER FORWARD.**

**WE'RE MAKING IT EVEN MORE CONVENIENT FOR OUR RESIDENTS AND VISITORS TO USE PUBLIC TRANSPORTATION IN MIAMI-DADE COUNTY.**

**WE'VE BEEN LISTENING TO WHAT WE NEED TO DO TO MAKE USING OUR METRO SYSTEM EASIER FOR YOU.**

**AND THAT'S WHY THIS NEW APP NOT ONLY HAS A NEW LOOK AND FEEL FOR EASIER NAVIGATION, IT ALSO HAS SEVERAL NEW FEATURES TO ALLOW US ALL TO FAST-TRACK OUR PUBLIC-TRANSIT COMMUTES.**

**TRANSIT TRACKER 4.21 HAS REAL-TIME METROBUS AND METRORAIL TRACKING.**

**IT ALSO INCLUDES SCHEDULES FOR 11 OUT OF THE 26 MUNICIPALITIES THAT OFFER TROLLEY SERVICE.**

**THE SCHEDULES FOR THE REMAINING 15 MUNICIPALITIES WILL BE LIVE WITHIN TWO MONTHS.**

**AND YOU'LL SEE A LOT OF OTHER GREAT FEATURES WHEN YOU DOWNLOAD THE UPDATED APP FROM THE IPHONE APP STORE.**

**I DON'T WANT TO STEAL ALICE'S THUNDER, SO I'M GOING TO LET HER SHOW YOU EVERYTHING THIS APP CAN DO.**

**BUT BEFORE I TURN IT BACK OVER TO ALICE, I'D LIKE TO SAY A FEW WORDS IN SPANISH....**

**MUY BUENOS DÍAS Y GRACIAS A TODOS POR VENIR AL LANZAMIENTO DE NUESTRA NUEVA Y MEJORADA VERSIÓN DE LA APLICACIÓN DE TRANSPORTE.**

**QUISIERA COMENZAR DÁNDOLE LAS GRACIAS A LA DIRECTORA DEL DEPARTAMENTO DE TRANSPORTE Y OBRAS PÚBLICAS, ALICE BRAVO POR SU COMPROMISO, LIDERAZGO Y VISIÓN.**

**GRACIAS, ALICE.**

**TAMBIÉN QUIERO AGRADECER EL APOYO DEL DIRECTOR DE NUESTRO DEPARTAMENTO DE INFORMÁTICA ANGEL PETISCO, AL IGUAL QUE**

**AL SEÑOR ANDREW HAGEWOOD QUIEN DESARROLLÓ LA APLICACIÓN.**

**ES IMPORTANTE RESALTAR QUE LA APLICACIÓN HA SIDO ACTUALIZADA 14 VECES DESDE QUE SE LANZÓ EN SEPTIEMBRE DEL 2011. Y HA SIDO DESCARGADA MÁS DE 367,000 VECES EN UNOS 133 PAÍSES ALREDEDOR DEL MUNDO.**

**COMO SABEMOS, LA TECNOLOGÍA EN ESTE TIEMPO ES CRUCIAL PARA PODER SEGUIR ADELANTE CON NUESTRA VISIÓN DE AUMENTAR EL ACCESO DE TODOS LOS MIAMENSES A SERVICIOS TAN ESENCIALES COMO EL TRANSPORTE PÚBLICO.**

**EN LOS ÚLTIMOS MESES HEMOS TRABAJADO EN INCORPORAR AÚN MÁS, LA TECNOLOGÍA AL TRANSPORTE.**

**EN ABRIL, LANZAMOS EL "TRANSIT WATCH APP" QUE LE PERMITE REPORTAR ACTIVIDAD SOSPECHOSA A LOS USUARIOS DE NUESTRO SISTEMA DE TRANSPORTE PÚBLICO.**

**EN MAYO, LEGALIZAMOS UBER Y LYFT Y A FINALES DE JUNIO ANUNCIAMOS QUE WAZE ESTARÁ TRABAJANDO CON NOSOTROS PARA BRINDARLE RUTAS ALTERNAS Y MÁS INFORMACIÓN DE TIEMPO REAL A NUESTROS CONDUCTORES.**

**TAMBIÉN MUY PRONTO, SE PODRÁN COMPRAR LOS BOLETOS DE METROBUS Y METRORAIL A TRAVÉS DE ESTA APLICACIÓN.**

**CON ESTO Y EL NUEVO DISEÑO DE LA APLICACIÓN, QUIERO DECIRLES QUE SEGUIMOS HACIENDO TODO LO POSIBLE PARA QUE LA EXPERIENCIA DE NUESTROS RESIDENTES Y VISITANTES SEA MÁS PLACENTERA AL UTILIZAR NUESTRO SISTEMA DE TRANSPORTE PÚBLICO.**

**ESTE NUEVO DISEÑO TIENE MUCHAS FUNCIONES, ENTRE ELLAS ESTÁN LOS HORARIOS DE LOS TROLLEYS DE 11 DE LOS 26 MUNICIPIOS QUE OFRECEN ESE SERVICIO.**

**PERO YO VOY A DEJAR QUE ALICE ENTREN EN  
MÁS DETALLES DE LO QUE TRAERÁ ESTA NUEVA  
VERSIÓN DEL "TRANSIT TRACKER APP."**

**DE NUEVO, GRACIAS POR VENIR Y QUE DIOS LOS  
BENDIGA.**

**THANK YOU ALL AGAIN FOR COMING TODAY.**

**MAY GOD BLESS YOU ALL, AND MAY GOD  
CONTINUE TO BLESS MIAMI-DADE COUNTY!**

