Scorecard - Fire Rescue

Information

Name: Fire Rescue

Description: Miami-Dade Fire Rescue (MDFR) provides emergency response and transport services, which encompass fire suppression, Advanced Life Support (ALS) and Basic Life Support (BLS) emergency medical services, hazardous materials mitigation, disaster management and other specialty services. MDFR also provides fire prevention and education services, including life safety fire inspections, fire plan reviews, building permits, and public safety programs and demonstrations. MDFR provides daily 24-hour emergency response services to over 1.9 million residents, businesses and visitors through 139 rescue, suppression, battalion and specialty units strategically located in 66 fire-rescue stations within unincorporated Miami-Dade County (the County) and 29 municipalities. In addition to providing transport services through 53 front-line rescue units, MDFR also provides emergency air transport service within Miami-Dade County to State-approved Trauma Centers via two full-time rescue helicopters. MDFR's Office of Emergency Management supports our community's disaster preparedness, response, recovery and mitigation needs through the planning and coordination of information and resources.

Domain: Fire Rescue

Owners: Reyes, Maria L. (MDFR); Zubieta, Helen (MDFR); Downey, David

Details

	As Of	Actual	Target	FYTD Actual	FYTD Target
1.0 Customer					
Public Safety Facilities and Resources Built and Maintained to Meet Needs (Fire Rescue)					

Initiative Name	Type	As Of	Status	%	Owners
Completion of Ocean Rescue Facility at Crandon Park		4/30/2015	Not Started	0%	Lamela, Angel (MDFR); Novela, Sylvia; Morales, Gigi (MDFR)
Design and Construction of Arcola Fire Rescue Station 67		4/30/2015	On Hold	0%	Lamela, Angel (MDFR); Novela, Sylvia; Morales, Gigi (MDFR)
Design and Construction of Dolphin Fire Rescue Station 68		4/30/2015	On Hold	0%	Lamela, Angel (MDFR); Novela, Sylvia; Morales, Gigi (MDFR)
Design and Construction of Coconut Palm Fire Rescue Station 70		8/13/2015	In Progress	99%	Lamela, Angel (MDFR); Novela, Sylvia; Morales, Gigi (MDFR)
Design and Construction of Village of Palmetto Bay Fire Rescue Station 62		4/30/2015	Not Started	15%	Lamela, Angel (MDFR); Novela, Sylvia; Morales, Gigi (MDFR)
Design and Construction of Miami Lakes West Fire Rescue Station 64		8/12/2015	In Progress	99%	Lamela, Angel (MDFR); Novela, Sylvia; Morales, Gigi (MDFR)

Increase Countywide Preparedness

Initiative Name	Type	As Of	Status	%	Owners
Consolidate Shelter Plans and Procedures into an all-inclusive, cohesive shelter system		7/28/2014	Not Started	0%	Cyrille, Charles (MDFR)

Enhance Service Delivery (MDFR)							
Air Rescue Availability for Transport	Sep '14	100% (113 / 113)	98%		100% (1,387 / 1,393)	98%	
Enhance service levels by adding new services and/or stations to meet identified needs by end of the fiscal year	'15 FQ2	0	2		0	2	
Number of Fireboat Missions	Mar '15	54	n/a		21	n/a	
Enhance Continuity of Service (Fire Rescue)							
Total MDFR Transports	Mar '15	7,489	0		41,317	5,750	
Number of Medical Calls Transported by MDFR Rescue Units (Percentage)	Mar '15	39.9% (7,489.0 / 18,782.0)	45.0%		38.6% (41,317.0 / 107,085.0)	45.0%	
Reduce Fire Rescue Response (Wait) Time to Medical Incidents							
Total Average MDFR Life-Threatening Response (Wait) Time	Mar '15	7.09minutes	8.00minutes		7.14minutes	8.00minutes	
% of Life Threatening Calls Inside UDB MDFR units arrived to in 8 Minutes or Less	Mar '15	48% (6,215 / 12,947)	50%		53% (38,288 / 71,839)	50%	
% of Life-Threatening Calls in MSU Area MDFR Units arrived to in 8 Minutes or Less	Dec '14	85% (6,425 / 7,599)	80%		81% (18,551 / 22,797)	80%	
% of Life-Threatening Calls in Rural Area MDFR Units arrived to in 10 Minutes or Less	Dec '14	77% (1,013 / 1,316)	80%		72% (2,831 / 3,948)	80%	

Total Response (Wait) Time to 80% of Life Threatening Calls in MSU	Mar '15		8.37minutes	8.00minutes		8.41minutes	8.00minutes
Total Response (Wait) Time to 90% of Life Threatening Calls in MSU	Mar '15		9.54minutes	8.00minutes		9.73minutes	8.00minutes
Total Response (Wait) Time to 80% of Non-Life Threatening Calls in MSU	Mar '15		9.31minutes	9.00minutes		9.26minutes	9.00minutes
Total Response (Wait) Time to 90% of Non-Life Threatening Calls in MSU	Mar '15		11.02minutes	9.00minutes		10.85minutes	9.00minutes
Reduce Fire Rescue Response (Wait) Time to Fire Incidents							
Total Average MDFR Structure Fire Response (Wait) Time	Mar '15		5.58minutes	7.30minutes		6.08minutes	7.30minutes
% of Structure Fire Calls in MSU Area MDFR Units arrived to in 8 Minutes or Less	Dec '14		109% (150/137)	80%		95% (389/411)	80%
% of Structure Fire Calls in Rural Area MDFR Units arrived to in 10 Minutes or Less	Dec '14		65% (13/20)	80%		55% (33/60)	80%
Total Response (Wait) Time to 80% of Structure Fire Calls in MSU	Mar '15		6.36minutes	8.00minutes		6.79minutes	8.00minutes
Total Response (Wait) Time to 90% of Structure Fire Calls in MSU	Mar '15		7.38minutes	8.00minutes		7.69minutes	8.00minutes
% of Other Fire Calls in MSU Area MDFR Units arrived to in 10 Minutes or Less	Dec '14		95% (655/686)	80%		95% (1,960/2,058)	80%
% of Other Fire Calls in Rural Area MDFR Units arrived to in 11 Minutes or Less	Dec '14		58% (187/324)	80%		62% (600/972)	80%
Total Response (Wait) Time to 80% of Other Fire Calls in MSU	Mar '15		9.23minutes	10.00minutes		8.95minutes	10.00minutes
Total Response (Wait) Time to 90% of Other Fire Calls in MSU	Mar '15		11.10minutes	10.00minutes		10.76minutes	10.00minutes
Reduce Fire Rescue Response (Wait) Time to Other Incidents							
Total Response (Wait) Time to 80% of Other Calls in MSU	Mar '15		10.03minutes	10.00minutes		9.99minutes	10.00minutes
Total Response (Wait) Time to 90% of Other Calls in MSU	Mar '15		12.04minutes	10.00minutes		12.24minutes	10.00minutes
Reduce Fire Rescue Dispatch Time							
Fire Rescue Average Dispatch Time	Mar '15		47seconds	60seconds		44seconds	60seconds
Average Fire Rescue Dispatch Time for Life-Threatening Calls	Mar '15		34seconds	45seconds		33seconds	45seconds
Average Fire Rescue Dispatch Time for Structure Fire Calls	Mar '15		67seconds	45seconds		69seconds	45seconds
911 Call processing time	Sep '15		66.0secs	66.0secs		71.3secs	66.0secs
Reduce Fire Rescue Response (Wait) Time (MDFR)							
Hospital Wait Time	Dec '14		14.45minutes	15.00minutes		14.35minutes	15.00minutes
Call Volume (Miami-Dade Fire Rescue Department)							
Total Call Volume	Mar '15		22,271	n/a		137,584	n/a
Number of Life-Threatening Incidents MDFR Responded To	Mar '15		13,936	n/a		78,662	n/a
Number of Other Medical Incidents MDFR Responded To	Mar '15		4,846	5,000		28,423	30,000
Number of Structure and Other Fire Incidents MDFR Responded To	Mar '15		2,017	2,333		11,937	14,000
Number of Miscellaneous Incidents MDFR Responded To	Mar '15		1,472	1,250		18,562	7,500
2.0 Financial							
Meet Budget Targets [Fire Rescue]							
Revenue: Total (Fire Rescue)	'15 FQ4		$60,403K	$95,492K		$385,783K	n/a
Expen: Total (Fire Rescue)	'15 FQ4		$94,234K	$95,491K		$380,745K	n/a
Monthly Revenue Total (Fire Rescue)	Sep '15		$29,146	$0		$363,734	$0
% Transport Collection	Sep '13		34.9% (1,856.0/5,318.0)	40.0%		44.4% (22,116.0/49,814.0)	40.0%

Sound asset management and financial investment strategies (MDFR)						
Total Accounts Receivable						
Total Accounts Receivable (MDFR)	'13 FQ4	$160,563.0K	n/a		n/a	n/a
3.0 Internal						
Units in Service (MDFR)						
Number of Frontline Rescue Units	'15 FQ2	54	53		54	53
Number of Frontline Suppression Units	'15 FQ2	55	56		55	56
Number of Specialty Units	'15 FQ2	18	16		18	16
Department Position Count (Fire Rescue)						
Positions: Full-Time Filled (MDFR)	'15 FQ4	2,311	2,365 (2,340 - 2,365)		2,311	2,365 (2,340 - 2,365)
Number of Firefighter Recruits	'13 FQ4	0	0		0	0
Number of Approved Overage Positions	'13 FQ4	0	25		0	25
Number of Part-Time Positions (Including Ocean Lifeguards)	'13 FQ4	94	105		94	105
Number of Temporary Agency Employees	'13 FQ4	25	21		25	21
Number of Sworn Personnel Separating from MDFR	Oct '14	2	3		2	3
Special Assignment Count (Fire Rescue)						
Number of Sworn Personnel on Special Assignment	Nov '13	15	20		n/a	n/a
Reduce Property Loss and Destruction (Fire Rescue)						
Arsons per 100,000 population	Aug '15	0.79	0.85		0.75	0.85
Fire Plan Review Process Timeliness	Sep '15	98.97%	98.50%		99.21%	98.50%
Number of Fire Plans Reviewed	Sep '15	1,412	1,225		16,986	14,700
Total Number of Life Safety Inspections	Sep '15	5,685	6,033		71,734	72,396
Average number of Life Safety Inspections per Inspector	Sep '15	118.44	110.00		117.40	110.00
Number of Certificate of Occupancy Inspections Performed	Sep '15	1,518	1,010		18,250	12,120
Average Number of CO Inspections per Inspector	Sep '15	151.80	110.00		158.64	110.00
Fires (Residential 1-2 Family) Confined to Structure	Mar '15	11	9		41	54
Fires (Residential 1-2 Family) Confined to Room	Mar '15	13	27		83	162
Fires (Residential 1-2 Family) Out on Arrival	Mar '15	20	16		105	96
Fires (Residential Multi-Family) Confined to Structure	Mar '15	3	2		8	9
Fires (Residential Multi-Family) Confined to Room	Mar '15	3	10		31	60
Fires (Residential Multi-Family) Out on Arrival	Mar '15	9	9		50	54
Fires - Commercial and Industrial	Mar '15	17	21		88	126
Total Number of HazMat Incidents	Mar '15	177	232		915	1,392
Structure Fire False Alarms	Mar '15	19	13		92	78
Enhanced Recycling Efforts at MDFR Facilities						

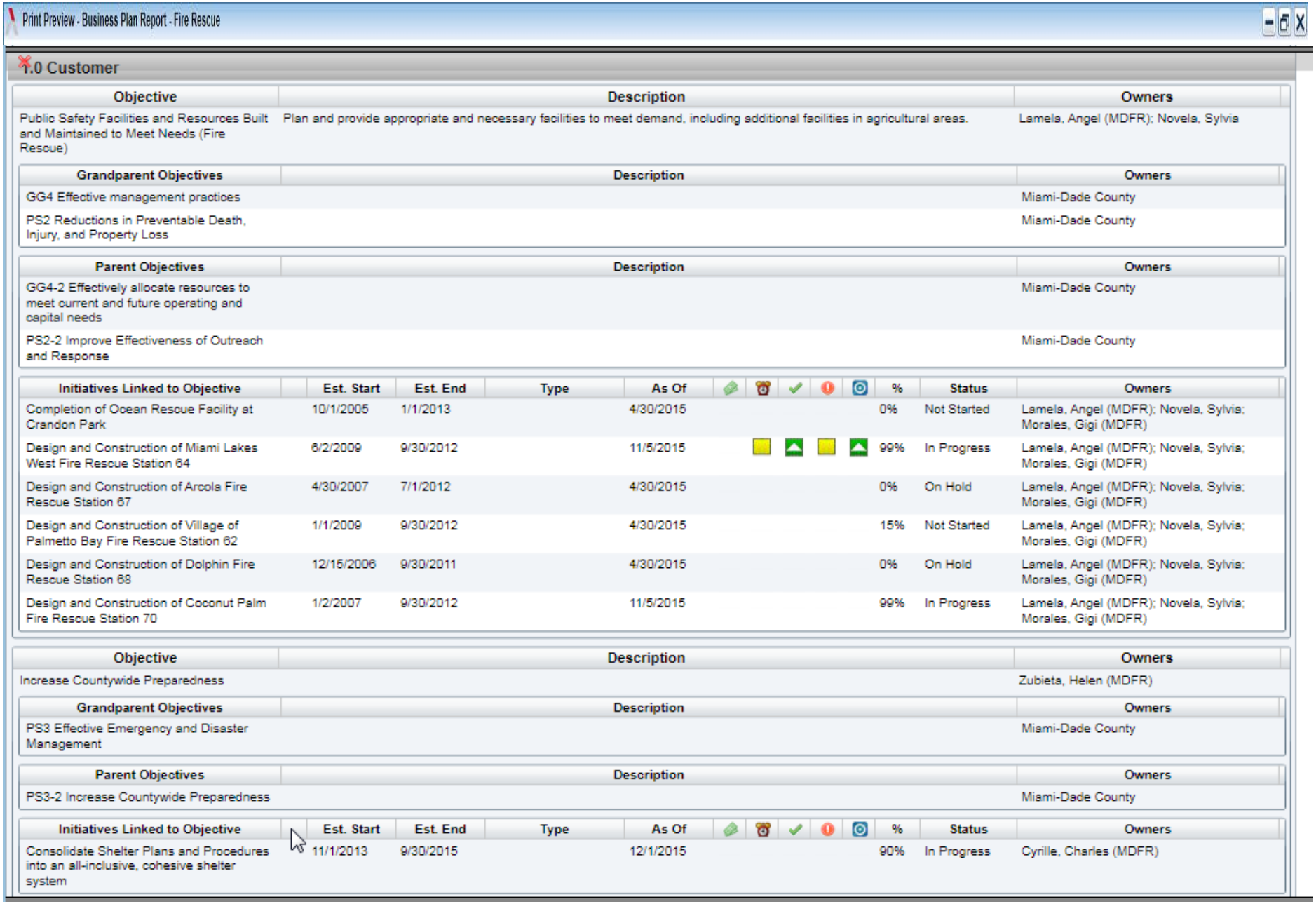
Initiative Name	Type	As Of	Status	%	Owners
Establish Recycling Program at all MDFR Facilities		11/7/2014	Complete		Zubieta, Helen (MDFR); Eichenbaum, Anita (MDFR)

4.0 Learning and Growth						
Sworn Personnel Certifications (MDFR)						
Sworn Medical Certifications	2014 FY	2,000	2,300		2,000	2,300
Enhance Quality of Patient Care (MDFR)						
Quarterly Medical Skills Training	'14 FQ4	1,585	1,100		6,452	4,400

Print Preview - Business Plan Report - Fire Rescue

Scorecard	Description	Owners
Fire Rescue	Miami-Dade Fire Rescue (MDFR) provides emergency response and transport services, which encompass fire suppression, Advanced Life Support (ALS) and Basic Life Support (BLS) emergency medical services, hazardous materials mitigation, disaster management and other specialty services. MDFR also provides fire prevention and education services, including life safety fire inspections, fire plan reviews, building permits, and public safety programs and demonstrations. MDFR provides daily 24-hour emergency response services to over 1.9 million residents, businesses and visitors through 139 rescue, suppression, battalion and specialty units strategically located in 66 fire-rescue stations within unincorporated Miami-Dade County (the County) and 29 municipalities. In addition to providing transport services through 53 front-line rescue units, MDFR also provides emergency air transport service within Miami-Dade County to State-approved Trauma Centers via two full-time rescue helicopters. MDFR's Office of Emergency Management supports our community's disaster preparedness, response, recovery and mitigation needs through the planning and coordination of information and resources.	Reyes, Maria L. (MDFR); Zubieta, Helen (MDFR); Downey, David

Initiatives Linked to Scorecard	Est. Start	Est. End	Type	As Of	%	Status	Owners
Develop Plans for Regional Fire Dispatch Center	10/1/2006	9/30/2008		1/30/2013	100%	Complete	Rubin, Gregory (MDFR); Jacobs, Lisa (MDFR); Xiques, Cecilia (MDFR)
Completion of East Kendall Fire Rescue Station #13	8/8/2003	1/22/2007		4/30/2008	100%	Complete	Lamela, Angel (MDFR); Novela, Sylvia
Completion of Highland Oaks Fire Rescue Station #63	1/5/2005	5/4/2007		12/31/2008		Complete	Lamela, Angel (MDFR); Novela, Sylvia
Completion of East Homestead Fire Rescue Station #65	8/16/2005	7/19/2007		11/30/2007	99%	In Progress	Lamela, Angel (MDFR); Novela, Sylvia; Morales, Gigi (MDFR)
Completion of Village of Homestead Fire Rescue Station #66	10/1/2005	5/25/2007		7/31/2007	99%	In Progress	Lamela, Angel (MDFR); Novela, Sylvia
Design and Construction of Arcola Fire Rescue Station 67	4/30/2007	7/1/2012		4/30/2015	0%	On Hold	Lamela, Angel (MDFR); Novela, Sylvia; Morales, Gigi (MDFR)
Design and Construction of Dolphin Fire Rescue Station 68	12/15/2006	9/30/2011		4/30/2015	0%	On Hold	Lamela, Angel (MDFR); Novela, Sylvia; Morales, Gigi (MDFR)
Design and Construction of Coconut Palm Fire Rescue Station 70	1/2/2007	9/30/2012		11/5/2015	99%	In Progress	Lamela, Angel (MDFR); Novela, Sylvia; Morales, Gigi (MDFR)
Design and Construction of MDFR Training Facility	12/5/2005	9/30/2011		9/30/2011	100%	Complete	Lamela, Angel (MDFR); Novela, Sylvia
Completion of Ocean Rescue Facility at Crandon Park	10/1/2005	1/1/2013		4/30/2015	0%	Not Started	Lamela, Angel (MDFR); Novela, Sylvia; Morales, Gigi (MDFR)
MDFR Customer Feedback Survey	10/1/2006	9/30/2008		6/30/2009	100%	Complete	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)



Objective	Description	Owners
Public Safety Facilities and Resources Built and Maintained to Meet Needs (Fire Rescue)	Plan and provide appropriate and necessary facilities to meet demand, including additional facilities in agricultural areas.	Lamela, Angel (MDFR); Novela, Sylvia

Grandparent Objectives	Description	Owners
GG4 Effective management practices		Miami-Dade County
PS2 Reductions in Preventable Death, Injury, and Property Loss		Miami-Dade County

Parent Objectives	Description	Owners
GG4-2 Effectively allocate resources to meet current and future operating and capital needs		Miami-Dade County
PS2-2 Improve Effectiveness of Outreach and Response		Miami-Dade County

Initiatives Linked to Objective	Est. Start	Est. End	Type	As Of	%	Status	Owners
Completion of Ocean Rescue Facility at Crandon Park	10/1/2005	1/1/2013		4/30/2015	0%	Not Started	Lamela, Angel (MDFR); Novela, Sylvia; Morales, Gigi (MDFR)
Design and Construction of Miami Lakes West Fire Rescue Station 64	6/2/2009	9/30/2012		11/5/2015	99%	In Progress	Lamela, Angel (MDFR); Novela, Sylvia; Morales, Gigi (MDFR)
Design and Construction of Arcola Fire Rescue Station 67	4/30/2007	7/1/2012		4/30/2015	0%	On Hold	Lamela, Angel (MDFR); Novela, Sylvia; Morales, Gigi (MDFR)
Design and Construction of Village of Palmetto Bay Fire Rescue Station 62	1/1/2009	9/30/2012		4/30/2015	15%	Not Started	Lamela, Angel (MDFR); Novela, Sylvia; Morales, Gigi (MDFR)
Design and Construction of Dolphin Fire Rescue Station 68	12/15/2006	9/30/2011		4/30/2015	0%	On Hold	Lamela, Angel (MDFR); Novela, Sylvia; Morales, Gigi (MDFR)
Design and Construction of Coconut Palm Fire Rescue Station 70	1/2/2007	9/30/2012		11/5/2015	99%	In Progress	Lamela, Angel (MDFR); Novela, Sylvia; Morales, Gigi (MDFR)

Objective	Description	Owners
Increase Countywide Preparedness		Zubieta, Helen (MDFR)

Grandparent Objectives	Description	Owners
PS3 Effective Emergency and Disaster Management		Miami-Dade County

Parent Objectives	Description	Owners
PS3-2 Increase Countywide Preparedness		Miami-Dade County

Initiatives Linked to Objective	Est. Start	Est. End	Type	As Of	%	Status	Owners
Consolidate Shelter Plans and Procedures into an all-inclusive, cohesive shelter system	11/1/2013	9/30/2015		12/1/2015	90%	In Progress	Cyrille, Charles (MDFR)

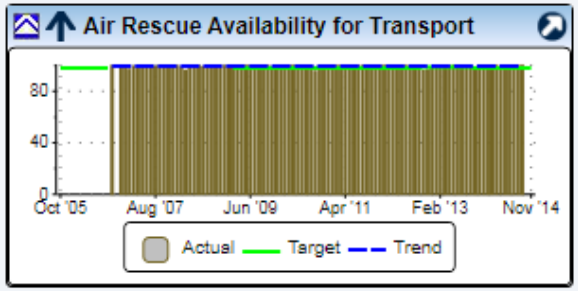
Print Preview - Business Plan Report - Fire Rescue

Objective	Description	Owners
Enhance Service Delivery (MDFR)	Enhance service levels by adding new services and/or stations to meet needs identified.	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)

Grandparent Objectives	Description	Owners
GG1 Friendly government		Miami-Dade County
PS2 Reductions in Preventable Death, Injury, and Property Loss		Miami-Dade County

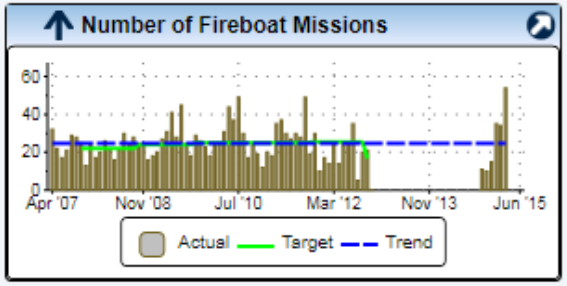
Parent Objectives	Description	Owners
GG1-3 Foster a positive image of County government		Miami-Dade County
PS2-2 Improve Effectiveness of Outreach and Response		Miami-Dade County

Measures Linked to Objective			Period	Actual	Target	Variance	Owners
Air Rescue Availability for Transport			Sep '14	100% (113 / 113)	98%	2%	Salz, Benjamin J. (MDFR)



Child Measures			Period	Actual	Target	Variance	Owners
Air Rescue North Missions Completed			Sep '14	50	n/a	n/a	Salz, Benjamin J. (MDFR)
Air Rescue North Total Transport Requests			Sep '14	50	n/a	n/a	Salz, Benjamin J. (MDFR)
Air Rescue South Missions Completed			Sep '14	63	n/a	n/a	Salz, Benjamin J. (MDFR)
Air Rescue South Total Transport Requests			Sep '14	63	n/a	n/a	Salz, Benjamin J. (MDFR)
Enhance service levels by adding new services and/or stations to meet identified needs by end of the fiscal year			'15 FQ2	0	2	-2	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)

Number of Fireboat Missions	Mar '15	54	n/a	n/a	Salz, Benjamin J. (MDFR)

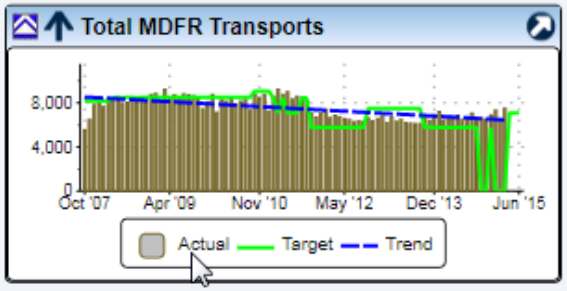


Objective	Description	Owners
Enhance Continuity of Service (Fire Rescue)		Reyes, Maria L. (MDFR)

Grandparent Objectives	Description	Owners
PS2 Reductions in Preventable Death, Injury, and Property Loss		Miami-Dade County

Parent Objectives	Description	Owners
PS2-2 Improve Effectiveness of Outreach and Response		Miami-Dade County

Measures Linked to Objective		Period	Actual	Target	Variance	Owners
Total MDFR Transports		Mar '15	7,489	0	7,489	n/a



Child Measures		Period	Actual	Target	Variance	Owners
Number of Medical Calls Transported by MDFR Rescue Units		Mar '15	7,489	5,750	1,739	Zubieta, Helen (MDFR); Cutie, Lidice (MDFR); Reyes, Maria L. (MDFR)
Total Monthly Squad Transports		Dec '11	173	2,700	-2,527	Zubieta, Helen (MDFR)
Number of Medical Calls Transported by MDFR Rescue Units (Percentage)		Mar '15	39.9% (7,489.0 / 18,782.0)	45.0%	-5.1%	Zubieta, Helen (MDFR); Cutie, Lidice (MDFR); Reyes, Maria L. (MDFR)

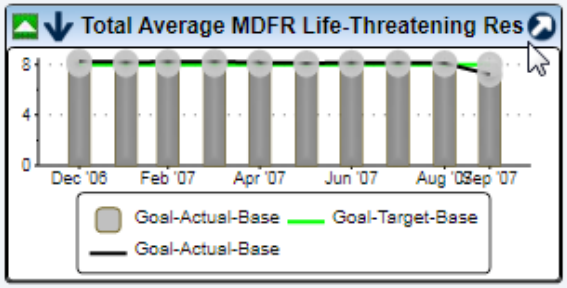
Child Measures		Period	Actual	Target	Variance	Owners
Medical Calls (Total)		Mar '15	18,782	0	18,782	Zubieta, Helen (MDFR); Cutie, Lidice (MDFR); Reyes, Maria L. (MDFR)
Number of Medical Calls Transported by MDFR Rescue Units		Mar '15	7,489	5,750	1,739	Zubieta, Helen (MDFR); Cutie, Lidice (MDFR); Reyes, Maria L. (MDFR)

Objective	Description	Owners
Reduce Fire Rescue Response (Wait) Time to Medical Incidents		Zubieta, Helen (MDFR)

Grandparent Objectives	Description	Owners
PS2 Reductions in Preventable Death, Injury, and Property Loss		Miami-Dade County

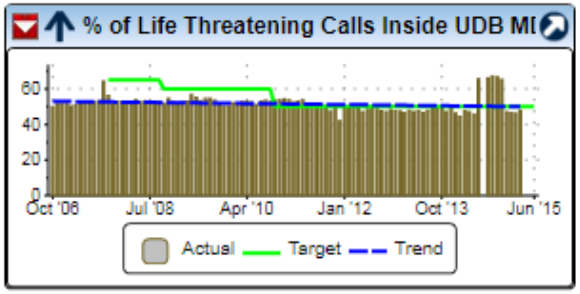
Parent Objectives	Description	Owners
PS2-1 Reduce Response Time		Miami-Dade County

Measures Linked to Objective		Period	Actual	Target	Variance	Owners
Total Average MDFR Life-Threatening Response (Wait) Time		Mar '15	7.09minutes	8.00minutes	0.91minutes	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)



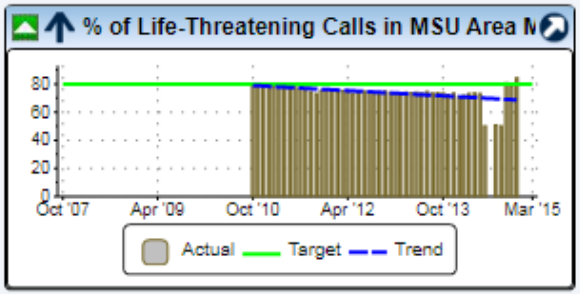
Child Measures		Period	Actual	Target	Variance	Owners
Number of Life-Threatening Incidents MDFR Responded To		Mar '15	13,936	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
Number of Life-Threatening Calls within UDB with total response (wait) time of >=20 minutes		Dec '14	35	n/a	n/a	n/a
Average MDFR Response (Wait) Time to Life Threatening Calls inside UDB		Dec '14	7.08minutes	8.00minutes	0.92minutes	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
Average MDFR Response (Wait) Time to Life Threatening Calls outside UDB*		Dec '14	8.33minutes	12.30minutes	3.97minutes	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
Average MDFR Unit Turn-Out and Travel Time to Life-Threatening Calls		Dec '14	6.41minutes	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
Average MDFR Unit Turn-Out and Travel Time to Life-Threatening Calls inside UDB		Dec '14	6.35minutes	7.10minutes	-0.75minutes	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)

Average MDFR Unit Turn-Out and Travel Time to Life-Threatening Calls outside UDB		Dec '14	8.00minutes	9.30minutes	-1.30minutes	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
Average MDFR Unit Turn-Out Time to Life-Threatening Calls		Dec '14	1.25minutes	n/a	n/a	Zubieta, Helen (MDFR)
% of Life Threatening Calls Inside UDB MDFR units arrived to in 8 Minutes or Less		Mar '15	48% (6,215 / 12,947)	50%	-2%	Zubieta, Helen (MDFR)



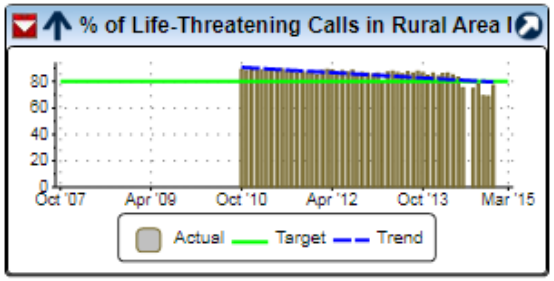
Child Measures			Period	Actual	Target	Variance	Owners
Number of Life-Threatening Calls inside UDB MDFR units arrived to in 8 minutes or less			Mar '15	6,215	n/a	n/a	Reyes, Maria L. (MDFR)
Number of Life-Threatening Incidents MDFR responded to inside UDB			Mar '15	12,947	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)

% of Life-Threatening Calls in MSU Area MDFR Units arrived to in 8 Minutes or Less		Dec '14	85% (6,425 / 7,599)	80%	5%	n/a

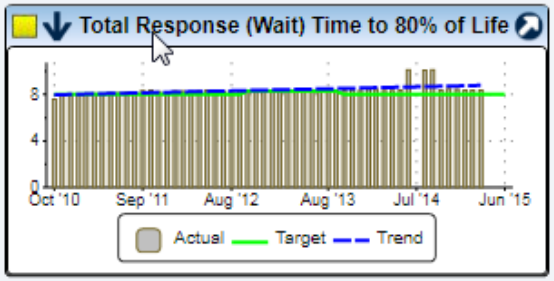


Print Preview - Business Plan Report - Fire Rescue

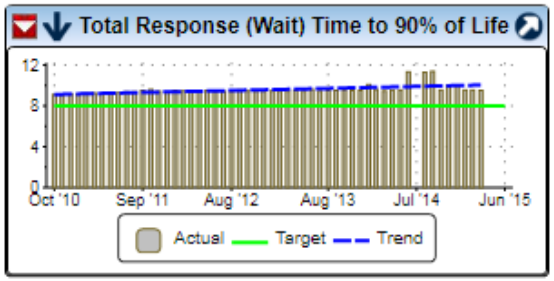
% of Life-Threatening Calls in Rural Area MDFR Units arrived to in 10 Minutes or Less	Dec '14	77% (1,013 / 1,316)	80%	-3%	n/a	



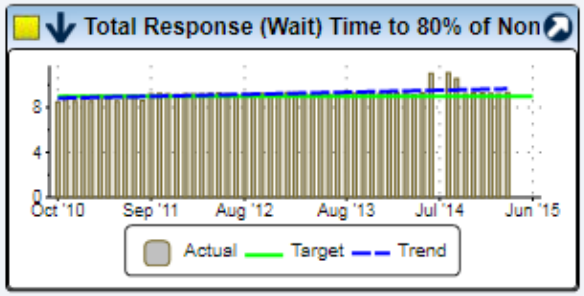
Total Response (Wait) Time to 80% of Life Threatening Calls in MSU	Mar '15	8.37minutes	8.00minutes	0.37minutes	n/a



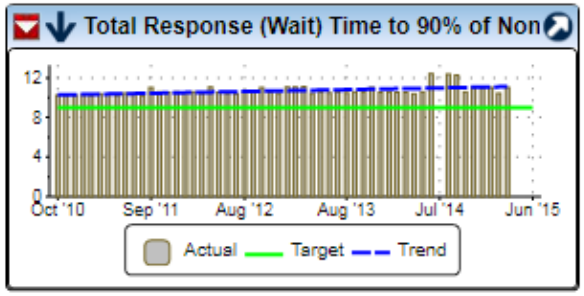
Total Response (Wait) Time to 90% of Life Threatening Calls in MSU	Mar '15	9.54minutes	8.00minutes	1.54minutes	n/a



Total Response (Wait) Time to 80% of Non-Life Threatening Calls in MSU	Mar '15	9.31minutes	9.00minutes	0.31minutes	n/a



Total Response (Wait) Time to 90% of Non-Life Threatening Calls in MSU	Mar '15	11.02minutes	9.00minutes	2.02minutes	n/a



Objective	Description	Owners
Reduce Fire Rescue Response (Wait) Time to Fire Incidents		Zubieta, Helen (MDFR)

Grandparent Objectives	Description	Owners
PS2 Reductions in Preventable Death, Injury, and Property Loss		Miami-Dade County

Parent Objectives	Description	Owners
PS2-1 Reduce Response Time		Miami-Dade County

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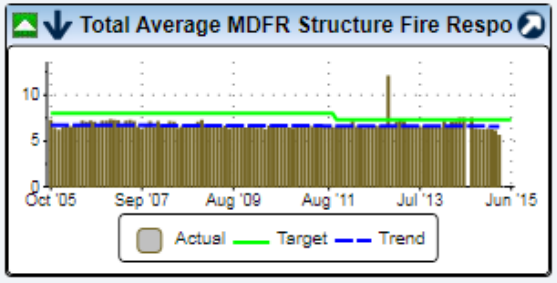
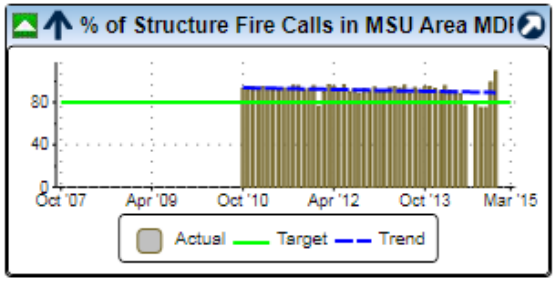
Measures Linked to Objective		Period	Actual	Target	Variance	Owners
Total Average MDFR Structure Fire Response (Wait) Time	▲	Mar '15	5.58minutes	7.30minutes	1.72minutes	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)



Child Measures		Period	Actual	Target	Variance	Owners
Number of Structure Fire Incidents MDFR Responded To		Mar '15	274	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
Average MDFR Response (Wait) Time to Structure Fire Calls inside UDB	▲	Dec '14	6.06minutes	8.00minutes	1.94minutes	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
Average MDFR Response (Wait) Time to Structure Fire Calls outside UDB	▲	Dec '14	8.45minutes	11.30minutes	2.85minutes	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
Average MDFR Unit Turn-Out and Travel Time to Structure Fire Calls		Dec '14	5.08minutes	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
Average MDFR Unit Turn-Out and Travel Time to Structure Fire Calls inside UDB		Dec '14	4.55minutes	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
Average MDFR Unit Turn-Out and Travel Time to Structure Fire Calls outside UDB		Dec '14	7.41minutes	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
Average MDFR Unit Turn-Out Time to Structure Fire Calls		Dec '14	1.25minutes	n/a	n/a	Zubieta, Helen (MDFR)
% of Structure Fire Calls in MSU Area MDFR Units arrived to in 8 Minutes or Less	▲	Dec '14	109% (150 / 137)	80%	29%	n/a



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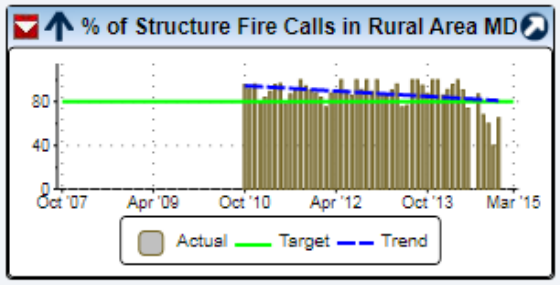
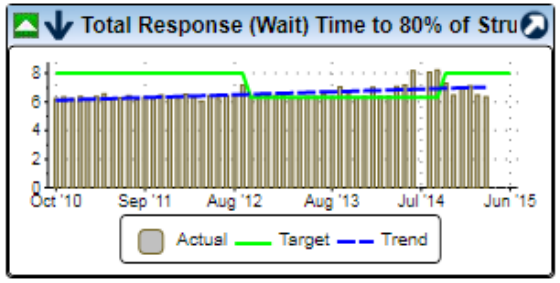
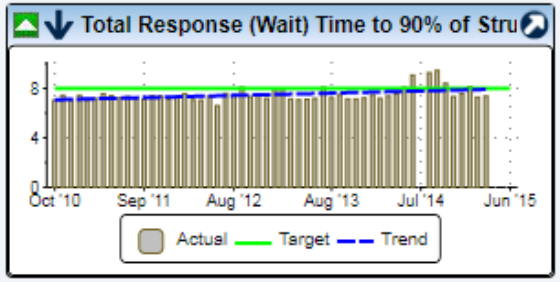
% of Structure Fire Calls in Rural Area MDFR Units arrived to in 10 Minutes or Less	Dec '14	65% (13/20)	80%	-15%	n/a



Total Response (Wait) Time to 80% of Structure Fire Calls in MSU	Mar '15	6.36minutes	8.00minutes	-1.64minutes	n/a



Total Response (Wait) Time to 90% of Structure Fire Calls in MSU	Mar '15	7.38minutes	8.00minutes	-0.62minutes	n/a



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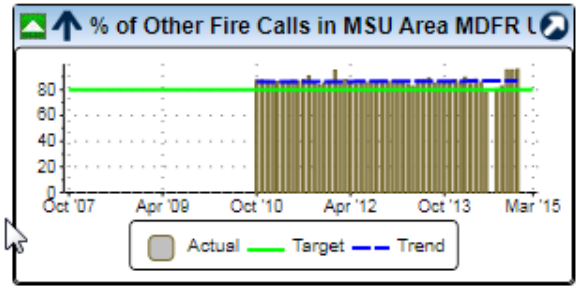
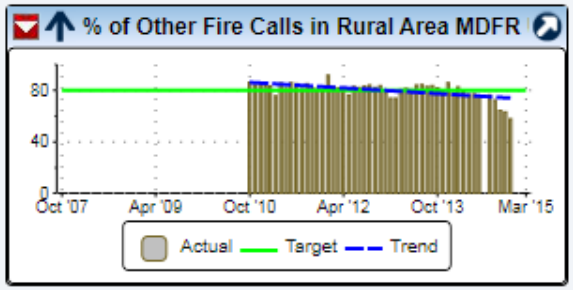
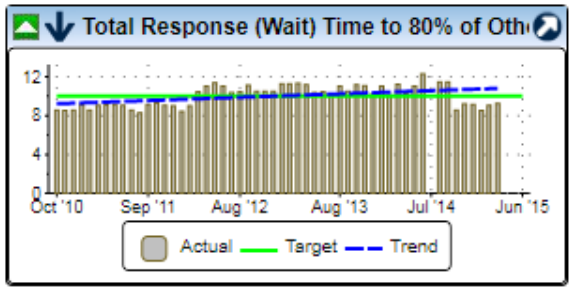
% of Other Fire Calls in MSU Area MDFR Units arrived to in 10 Minutes or Less	▲	Dec '14	95% (655 / 686)	80%	15%	n/a



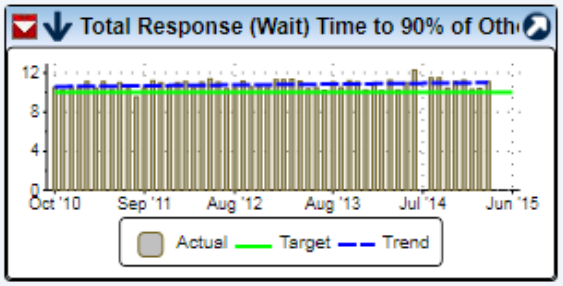
% of Other Fire Calls in Rural Area MDFR Units arrived to in 11 Minutes or Less	▼	Dec '14	58% (187 / 324)	80%	-22%	n/a



Total Response (Wait) Time to 80% of Other Fire Calls in MSU	▲	Mar '15	9.23minutes	10.00minutes	-0.77minutes	n/a



Total Response (Wait) Time to 90% of Other Fire Calls in MSU	Mar '15	11.10minutes	10.00minutes	1.10minutes	n/a

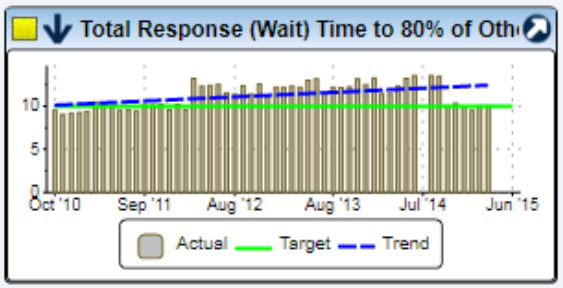


Objective	Description	Owners
Reduce Fire Rescue Response (Wait) Time to Other Incidents		Zubieta, Helen (MDFR)

Grandparent Objectives	Description	Owners
PS2 Reductions in Preventable Death, Injury, and Property Loss		Miami-Dade County

Parent Objectives	Description	Owners
PS2-1 Reduce Response Time		Miami-Dade County

Measures Linked to Objective	Period	Actual	Target	Variance	Owners
Total Response (Wait) Time to 80% of Other Calls in MSU	Mar '15	10.03minutes	10.00minutes	0.03minutes	n/a



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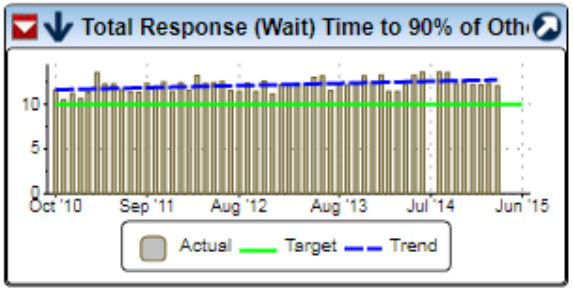
Total Response (Wait) Time to 90% of Other Calls in MSU		Mar '15	12.04minutes	10.00minutes	2.04minutes	n/a



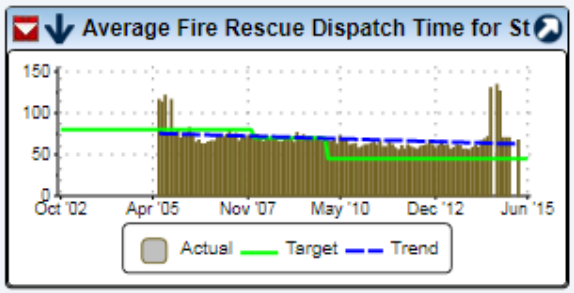
Objective	Description	Owners
Reduce Fire Rescue Dispatch Time		Zubieta, Helen (MDFR)

Grandparent Objectives	Description	Owners
PS2 Reductions in Preventable Death, Injury, and Property Loss		Miami-Dade County

Parent Objectives	Description	Owners
PS2-1 Reduce Response Time		Miami-Dade County

Measures Linked to Objective		Period	Actual	Target	Variance	Owners
Fire Rescue Average Dispatch Time		Mar '15	47seconds	60seconds	13seconds	Rubin, Gregory

Child Measures		Period	Actual	Target	Variance	Owners
Average Fire Rescue Dispatch Time for Life-Threatening Calls		Mar '15	34seconds	45seconds	11seconds	Rubin, Gregory
Average Fire Rescue Dispatch Time for Structure Fire Calls		Mar '15	67seconds	45seconds	-22seconds	Rubin, Gregory
Average Fire Rescue Dispatch Time for Life-Threatening Calls		Mar '15	34seconds	45seconds	11seconds	Rubin, Gregory
Average Fire Rescue Dispatch Time for Structure Fire Calls		Mar '15	67seconds	45seconds	-22seconds	Rubin, Gregory



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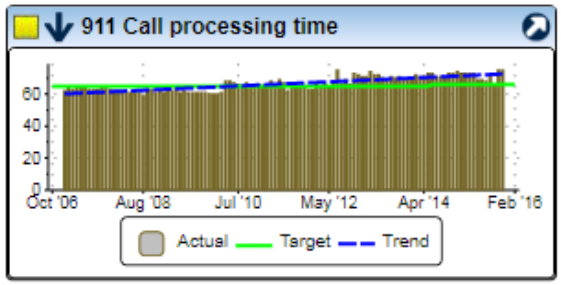
911 Call processing time		Nov '15	75.0secs	66.0secs	-9.0secs	Crumpler, Ladona; Ishmael, Nizam; Lowe, Suzanne; Valdes, Rey; Colon, Dawn M.



Objective	Description	Owners
Reduce Fire Rescue Response (Wait) Time (MDFR)		Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)

Grandparent Objectives	Description	Owners
PS2 Reductions in Preventable Death, Injury, and Property Loss		Miami-Dade County

Parent Objectives	Description	Owners
PS2-1 Reduce Response Time		Miami-Dade County

Measures Linked to Objective		Period	Actual	Target	Variance	Owners
Hospital Wait Time	▲	Dec '14	14.45minutes	15.00minutes	0.55minutes	Cutie, Lidice (MDFR)

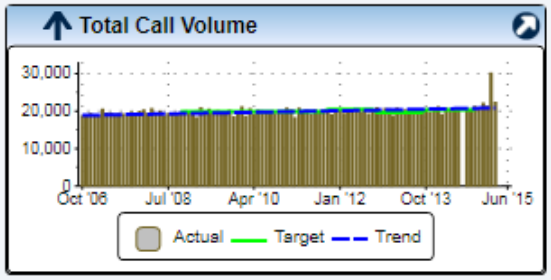
Child Measures		Period	Actual	Target	Variance	Owners
Number of Medical Calls Transported by MDFR Rescue Units	▲	Mar '15	7,489	5,750	1,739	Zubieta, Helen (MDFR); Cutie, Lidice (MDFR); Reyes, Maria L. (MDFR)
Kendall Regional	◇	Dec '14	14.39minutes	20.00minutes	5.61minutes	Cutie, Lidice (MDFR)
Baptist Hospital	◇	Dec '14	14.54minutes	20.00minutes	5.46minutes	Cutie, Lidice (MDFR)
Jackson Memorial Hospital North	◇	Dec '14	14.50minutes	20.00minutes	5.50minutes	Cutie, Lidice (MDFR)
Aventura Medical Center	◇	Dec '14	17.15minutes	20.00minutes	2.85minutes	Cutie, Lidice (MDFR)
Coral Gables Hospital	▼	Dec '14	24.15minutes	20.00minutes	-4.15minutes	Cutie, Lidice (MDFR)
Doctors Hospital	◇	Dec '14	15.58minutes	20.00minutes	4.42minutes	Cutie, Lidice (MDFR)
Hialeah Hospital	◇	Dec '14	11.19minutes	20.00minutes	8.81minutes	Cutie, Lidice (MDFR)
Homestead Hospital	◇	Dec '14	13.05minutes	20.00minutes	6.95minutes	Cutie, Lidice (MDFR)
Jackson Memorial Hospital	◇	Dec '14	15.04minutes	20.00minutes	4.96minutes	Cutie, Lidice (MDFR)
Jackson Memorial Hospital South	◇	Dec '14	13.29minutes	20.00minutes	6.71minutes	Cutie, Lidice (MDFR)
Larkin General Hospital	◇	Dec '14	13.47minutes	20.00minutes	6.53minutes	Cutie, Lidice (MDFR)
Memorial Hospital West	▲	Dec '14	19.56minutes	20.00minutes	0.44minutes	Cutie, Lidice (MDFR)
Memorial Regional Hospital	◇	Dec '14	12.08minutes	20.00minutes	7.92minutes	Cutie, Lidice (MDFR)

Mercy Hospital		Dec '14	15.08minutes	20.00minutes	4.92minutes	Cutie, Lidice (MDFR)
Metropolitan Hospital		May '14	0.00minutes	20.00minutes	20.00minutes	Cutie, Lidice (MDFR)
Miami Childrens Hospital		Dec '14	13.42minutes	20.00minutes	6.58minutes	Cutie, Lidice (MDFR)
Mount Sinai Hospital		Dec '14	15.23minutes	20.00minutes	4.77minutes	Cutie, Lidice (MDFR)
North Shore Hospital		Dec '14	13.35minutes	20.00minutes	6.65minutes	Cutie, Lidice (MDFR)
Palm Springs Hospital		Dec '14	10.27minutes	20.00minutes	9.73minutes	Cutie, Lidice (MDFR)
Palmetto General Hospital		Dec '14	16.10minutes	20.00minutes	3.90minutes	Cutie, Lidice (MDFR)
Pembroke Pines Memorial		Dec '14	13.39minutes	20.00minutes	6.61minutes	Cutie, Lidice (MDFR)
South Miami Hospital		Dec '14	13.05minutes	20.00minutes	6.95minutes	Cutie, Lidice (MDFR)
University of Miami Hospital		Sep '14	16.17minutes	20.00minutes	3.83minutes	Cutie, Lidice (MDFR)
Veterans Hospital		Dec '14	16.28minutes	20.00minutes	3.72minutes	Cutie, Lidice (MDFR)

Objective	Description	Owners
Call Volume (Miami-Dade Fire Rescue Department)		Reyes, Maria L. (MDFR)

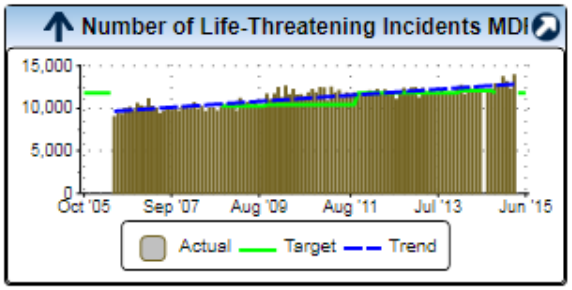
Parent Objectives	Description	Owners
PS2 Reductions in Preventable Death, Injury, and Property Loss		Miami-Dade County

Measures Linked to Objective			Period	Actual	Target	Variance	Owners
Total Call Volume			Mar '15	22,271	n/a	n/a	Zubieta, Helen (MDFR)



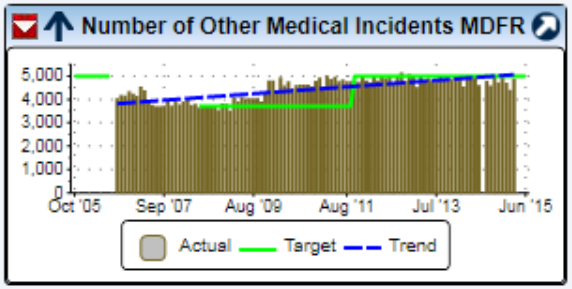
Child Measures			Period	Actual	Target	Variance	Owners
Number of Life-Threatening Incidents MDFR Responded To			Mar '15	13,936	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
Number of Other Medical Incidents MDFR Responded To			Mar '15	4,846	5,000	-154	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
Number of Structure and Other Fire Incidents MDFR Responded To			Mar '15	2,017	2,333	-316	Zubieta, Helen (MDFR)
Number of Miscellaneous Incidents MDFR Responded To			Mar '15	1,472	1,250	222	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)

Number of Life-Threatening Incidents MDFR Responded To	Mar '15	13,936	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)



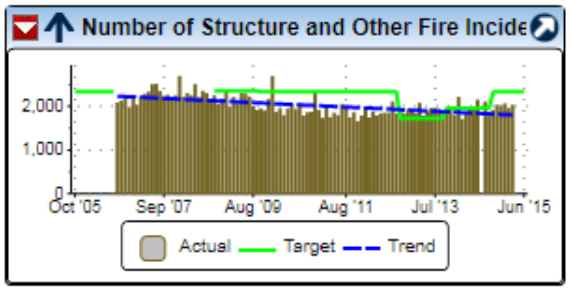
Child Measures	Period	Actual	Target	Variance	Owners
Number of Life-Threatening Incidents MDFR responded to inside UDB	Mar '15	12,947	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
Number of Life-Threatening Incidents MDFR responded to outside UDB	Mar '15	920	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
Number of Life-Threatening Incidents not classified as inside or outside UDB	Mar '15	69	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)

Number of Other Medical Incidents MDFR Responded To	Mar '15	4,846	5,000	-154	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)



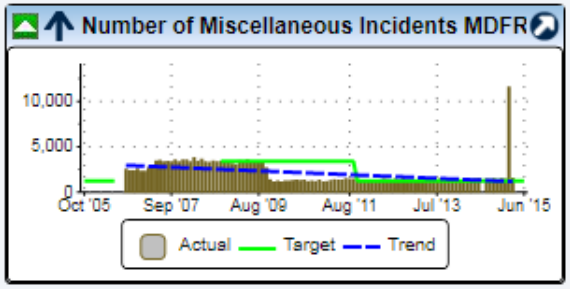
Child Measures	Period	Actual	Target	Variance	Owners
Number of Other Medical Incidents received by MDFR inside UDB	Mar '15	4,467	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
Number of Other Medical Incidents MDFR responded to outside UDB	Mar '15	364	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
Number of Other Medical Incidents not classified as inside or outside UDB	Mar '15	15	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)

Number of Structure and Other Fire Incidents MDFR Responded To		Mar '15	2,017	2,333	-316	Zubieta, Helen (MDFR)



Child Measures	Period	Actual	Target	Variance	Owners
Number of Other Fire Incidents MDFR responded to	Mar '15	1,743	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
Number of Structure Fire Incidents MDFR Responded To	Mar '15	274	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)

Number of Miscellaneous Incidents MDFR Responded To	Mar '15	1,472	1,250	222	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)



Child Measures	Period	Actual	Target	Variance	Owners
Number of Miscellaneous Incidents MDFR responded to inside UDB	Mar '15	1,263	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
Number of Miscellaneous Incidents MDFR responded to outside UDB	Mar '15	73	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
Number of Miscellaneous Incidents not classified as inside or outside UDB	Mar '15	136	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)

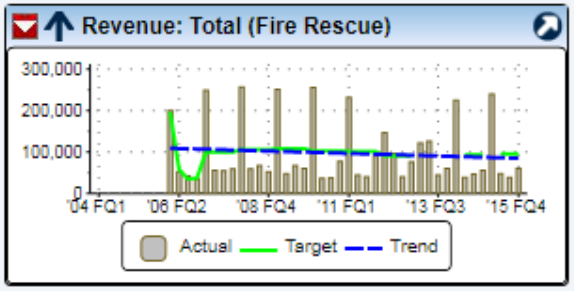
2.0 Financial

Objective	Description	Owners
Meet Budget Targets [Fire Rescue]		Mendelsberg, Scott (MDFR)

Grandparent Objectives	Description	Owners
GG4-2 Effectively allocate resources to meet current and future operating and capital needs		Miami-Dade County

Parent Objectives	Description	Owners
Meet Budget Targets (All Miami-Dade County)	This is the parent objectives to all departmental "Meet Budget Targets" objective. This is the child objective to the County's Strategic Plan Objective, "GG4-2: Effectively allocate and utilize resources to meet current and future operating and capital needs."	Moon, Jennifer (OMB)

Measures Linked to Objective			Period	Actual	Target	Variance	Owners
Revenue: Total (Fire Rescue)			'15 FQ4	$60,403K	$95,492K	$-35,089K	Boreland, Angela; Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)



Child Measures			Period	Actual	Target	Variance	Owners
Revenue: Carryover (MDFR)			'15 FQ4	$0K	$67K	$-67K	Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)
Revenue: Proprietary (MDFR)			'15 FQ4	$16,190K	$80,882K	$-64,692K	Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)
Revenue: General Fund (MDFR)			'15 FQ4	$23,932K	$5,895K	$18,037K	Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)
Revenue: Federal (MDFR)			'15 FQ4	$3,561K	$1,981K	$1,580K	Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)
Revenue: State (MDFR)			'15 FQ4	$81K	$155K	$-74K	Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)
Revenue: Interagency/Intradepartmental (MDFR)			'15 FQ4	$16,639K	$6,512K	$10,127K	Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)
Monthly Revenue Total (Fire Rescue)			Oct '15	$2,787	$0	$2,787	Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)

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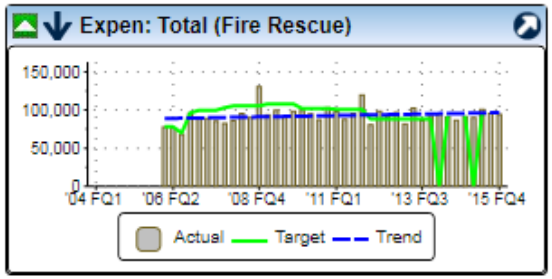
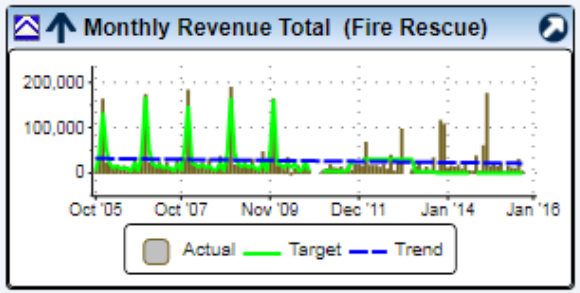
Expen: Total (Fire Rescue)		'15 FQ4	$94,234K	$95,491K	$1,257K	Mendelsberg, Scott (MDFR); Boreland, Angela; Kirkland, Loida; Santiago, Evelyn (MDFR)



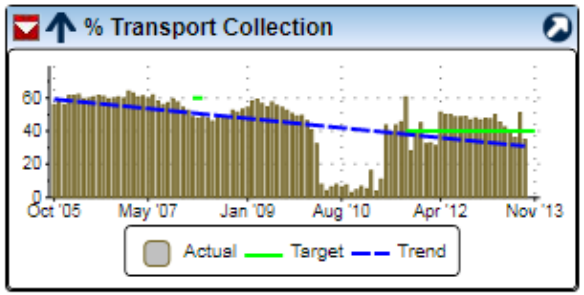
Child Measures		Period	Actual	Target	Variance	Owners
Expenditure: Personnel Costs (MDFR)		'15 FQ4	$78,442K	$77,882K	$560K	Boreland, Angela; Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)
Expenditure: Other Operating (MDFR)		'15 FQ4	$6,254K	$7,016K	$-762K	Boreland, Angela; Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)
Expenditure: Capital (MDFR)		'15 FQ4	$-4,268K	$903K	$5,171K	Boreland, Angela; Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)
Overtime Salaries (Fire District)		Oct '15	$2,062	n/a	n/a	Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)
Registration Fees (MDFR)		Oct '13	$32	n/a	n/a	Elesppe Vivian (MDFR)
Total Operations Overtime Cost		Oct '15	$1,786	n/a	n/a	Mendelsberg, Scott (MDFR); Boreland, Angela; Kirkland, Loida; Santiago, Evelyn (MDFR)
Travel Expenses (MDFR)		Oct '13	$6	n/a	n/a	Elesppe Vivian (MDFR)
Expenditure: Court Costs (MDFR)		'15 FQ4	$2K	$2K	$0K	Mendelsberg, Scott (MDFR); Boreland, Angela; Kirkland, Loida; Santiago, Evelyn (MDFR)
Expenditure: Contractual Services (MDFR)		'15 FQ4	$2,900K	$2,070K	$830K	Boreland, Angela; Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)
Expenditure: Charges for County Services (MDFR)		'15 FQ4	$10,829K	$4,837K	$5,992K	Boreland, Angela; Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)
Expenditure: Grants to Outside Organizations (MDFR)		'15 FQ4	$990K	$96K	$894K	Boreland, Angela; Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)
Expenditure: Transfers Out (MDFR)		'15 FQ4	$30K	$0K	$30K	Boreland, Angela; Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)
Expenditure: Distribution of Funds in Trust (MDFR)		'15 FQ4	$0K	$0K	$0K	Boreland, Angela; Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)

Expenditure: Debt Service (MDFR)	▲	'15 FQ4	$-1,295K	$484K	$-1,779K	Boreland, Angela; Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)
Expenditure: Depreciation, Amortization, Depletion (MDFR)	▲	'15 FQ4	$0K	$0K	$0K	Boreland, Angela; Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)
Expenditure: Reserves (MDFR)	▲	'15 FQ4	$0K	$2,201K	$-2,201K	Boreland, Angela; Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)
Expenditure: Other Non-Operating (MDFR)		'15 FQ4	0	n/a	n/a	Boreland, Angela; Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)
Expenditure: Intradepartmental Transfers (MDFR)	▼	'15 FQ4	$350K	$0K	$350K	Boreland, Angela; Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)
Monthly Revenue Total (Fire Rescue)	▲	Oct '15	$2,787	$0	$2,787	Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)



Child Measures			Period	Actual	Target	Variance	Owners
Fire Prevention Fees (MDFR) (in thousands)	▲		Nov '11	$748	$727	$21	Ulloa, Giovannie (MDFR)
Property Taxes			Oct '15	$2	n/a	n/a	Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)
Reimbursements for Services to the County			Oct '15	$0	n/a	n/a	Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)
Special Events	▲		Nov '11	$121	$116	$5	Ulloa, Giovannie (MDFR)
Transport Fees	▼		Sep '13	$1,135	$2,167	$-1,032	Elesppe Vivian (MDFR)
Other			Oct '15	$19	n/a	n/a	Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)

% Transport Collection		Sep '13	34.9% (1,856.0 / 5,318.0)	40.0%	-5.1%	Elesppe Vivian (MDFR)



Child Measures			Period	Actual	Target	Variance	Owners
Net Transport Dollars Billed			Sep '13	$5,318	n/a	n/a	Elesppe Vivian (MDFR)
Net Transport Dollars Collected			Oct '13	$1,837	n/a	n/a	Elesppe Vivian (MDFR)

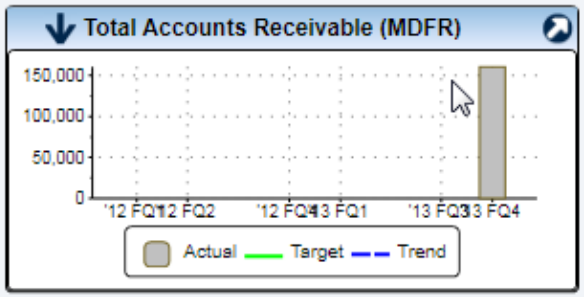
Objective	Description	Owners
Sound asset management and financial investment strategies (MDFR)		Elliot, Lisset; Hollis-Baker, Katrina (MDFR); De Haz, Yvonne (MDFR); Acosta, Gricel (MDFR)

Grandparent Objectives	Description	Owners
GG4 Effective management practices		Miami-Dade County

Parent Objectives	Description	Owners
GG4-1 Provide sound financial and risk management		Miami-Dade County

Objective	Description	Owners
Total Accounts Receivable		n/a

Measures Linked to Objective			Period	Actual	Target	Variance	Owners
Total Accounts Receivable (MDFR)			'13 FQ4	$160,563.0K	n/a	n/a	n/a



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Child Measures	Period	Actual	Target	Variance	Owners
Accounts Receivable: 0-30 days (MDFR)	'13 FQ4	$5,151.0K	n/a	n/a	Mendelsberg, Scott (MDFR); Elesppe Vivian (MDFR); Garcia, Mirtha (MDFR)
Accounts Receivable: 31-60 days (MDFR)	'13 FQ4	$3,062.0K	n/a	n/a	Garcia, Mirtha (MDFR); Elesppe Vivian (MDFR); Mendelsberg, Scott (MDFR)
Accounts Receivable: 61-90 days (MDFR)	'13 FQ4	$2,551.0K	n/a	n/a	Garcia, Mirtha (MDFR); Elesppe Vivian (MDFR); Mendelsberg, Scott (MDFR)
Accounts Receivable: 91-120 days (MDFR)	'13 FQ4	$2,337.0K	n/a	n/a	Mendelsberg, Scott (MDFR); Garcia, Mirtha (MDFR); Elesppe Vivian (MDFR)
Accounts Receivable: 121+ days (MDFR)	'13 FQ4	$147,462.0K	n/a	n/a	Garcia, Mirtha (MDFR); Elesppe Vivian (MDFR); Mendelsberg, Scott (MDFR)

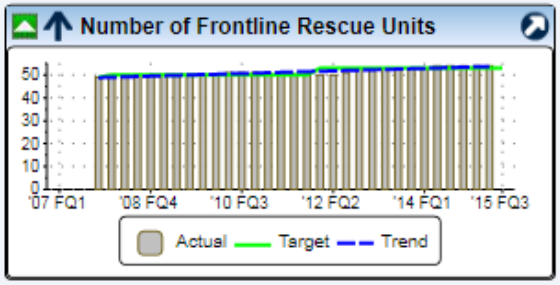
3.0 Internal

Objective	Description	Owners
Units in Service (MDFR)		Zubieta, Helen (MDFR)

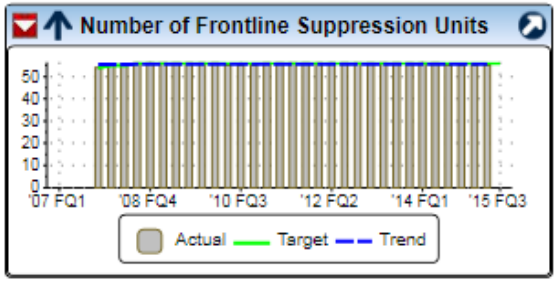
Grandparent Objectives	Description	Owners
PS2 Reductions in Preventable Death, Injury, and Property Loss		Miami-Dade County

Parent Objectives	Description	Owners
PS2-2 Improve Effectiveness of Outreach and Response		Miami-Dade County

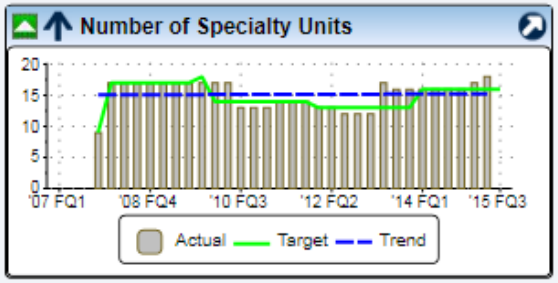
Measures Linked to Objective	Period	Actual	Target	Variance	Owners
Number of Frontline Rescue Units	'15 FQ2	54	53	1	Zubieta, Helen (MDFR)



Number of Frontline Suppression Units	'15 FQ2	55	56	-1	Zubieta, Helen (MDFR)



Number of Specialty Units	'15 FQ2	18	16	2	Zubieta, Helen (MDFR)



Objective	Description	Owners
Department Position Count (Fire Rescue)		Clodfelter, Madeline (MDFR); Brown, Emerson (MDFR); Gutierrez, Maria (MDFR)

Parent Objectives	Description	Owners
GG2 Excellent, engaged workforce		Miami-Dade County

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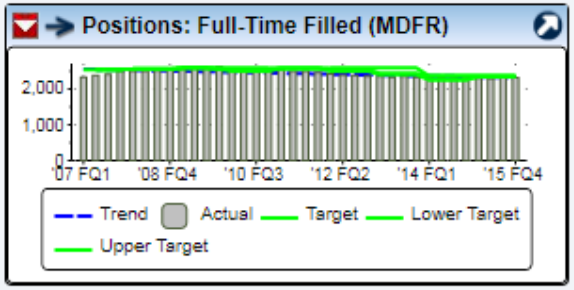
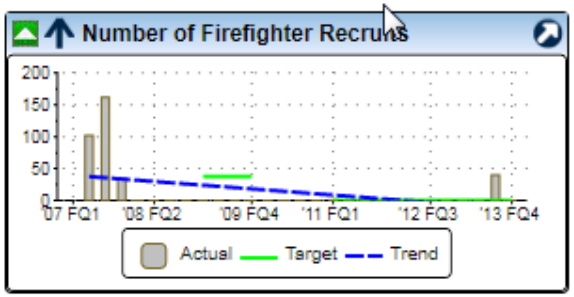
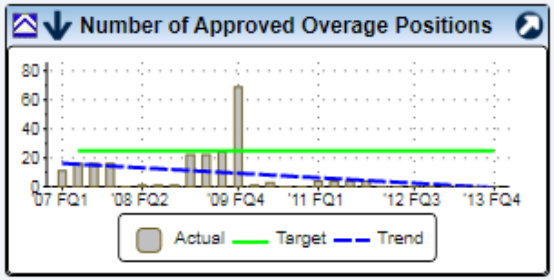
Measures Linked to Objective		Period	Actual	Target	Variance	Owners
Positions: Full-Time Filled (MDFR)		'15 FQ4	2,311	2,365 (2,340 - 2,365)	-54	Clodfelter, Madeline; Brown, Emerson (MDFR); Gutierrez, Maria (MDFR)



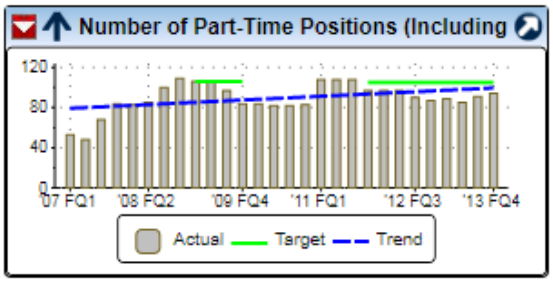
Child Measures		Period	Actual	Target	Variance	Owners
Number of Filled F/T Civilian Positions		'11 FQ4	501	n/a	n/a	Clodfelter, Madeline; Brown, Emerson (MDFR); Gutierrez, Maria (MDFR)
Number of Filled F/T Sworn Positions		'11 FQ4	1,955	n/a	n/a	Clodfelter, Madeline; Brown, Emerson (MDFR); Gutierrez, Maria (MDFR)
Number of Firefighter Recruits		'13 FQ4	0	0	0	Clodfelter, Madeline; Brown, Emerson (MDFR); Gutierrez, Maria (MDFR)



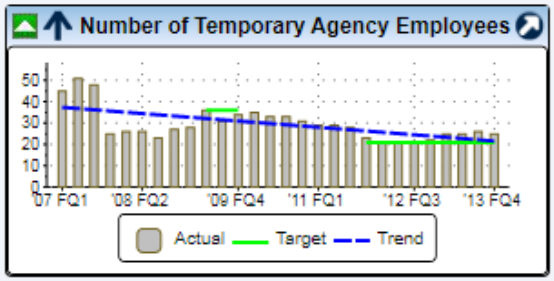
Number of Approved Overage Positions		'13 FQ4	0	25	25	Clodfelter, Madeline; Brown, Emerson (MDFR); Gutierrez, Maria (MDFR)



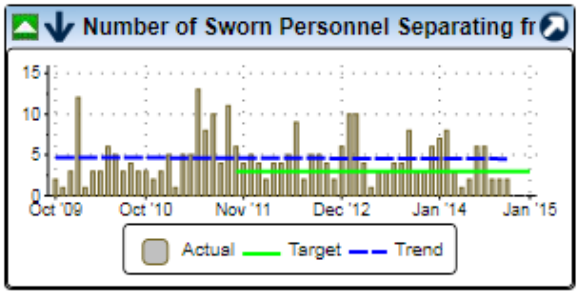
Number of Part-Time Positions (Including Ocean Lifeguards)		'13 FQ4	94	105	-11	Clodfelter, Madeline; Brown, Emerson (MDFR); Gutierrez, Maria (MDFR)



Number of Temporary Agency Employees		'13 FQ4	25	21	4	Clodfelter, Madeline; Brown, Emerson (MDFR); Gutierrez, Maria (MDFR)



Number of Sworn Personnel Separating from MDFR		Oct '14	2	3	-1	Clodfelter, Madeline; Brown, Emerson (MDFR); Gutierrez, Maria (MDFR)



Child Measures	Period	Actual	Target	Variance	Owners
Number of Chief Fire Officers Separating from MDFR	Oct '14	0	n/a	n/a	Clodfelter, Madeline; Brown, Emerson (MDFR); Gutierrez, Maria (MDFR)
Number of Fire Captains Separating from MDFR	Oct '14	1	n/a	n/a	Clodfelter, Madeline; Brown, Emerson (MDFR); Gutierrez, Maria (MDFR)
Number of Fire Lieutenants Separating from MDFR	Oct '14	1	n/a	n/a	Clodfelter, Madeline; Brown, Emerson (MDFR); Gutierrez, Maria (MDFR)
Number of Firefighters Separating from MDFR	Oct '14	0	n/a	n/a	Clodfelter, Madeline; Brown, Emerson (MDFR); Gutierrez, Maria (MDFR)

Objective	Description	Owners
Special Assignment Count (Fire Rescue)		Duren, Robin

Grandparent Objectives	Description	Owners
PS2 Reductions in Preventable Death, Injury, and Property Loss		Miami-Dade County

Parent Objectives	Description	Owners
PS2-2 Improve Effectiveness of Outreach and Response		Miami-Dade County

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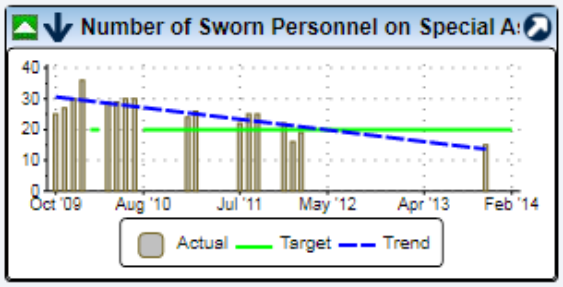
Measures Linked to Objective		Period	Actual	Target	Variance	Owners
Number of Sworn Personnel on Special Assignment	▲	Nov '13	15	20	-5	Duren, Robin; Zubieta, Helen (MDFR)



Objective	Description	Owners
Reduce Property Loss and Destruction (Fire Rescue)		Reyes, Maria L. (MDFR); Zubieta, Helen (MDFR)

Grandparent Objectives	Description	Owners
PS2 Reductions in Preventable Death, Injury, and Property Loss		Miami-Dade County

Parent Objectives	Description	Owners
PS2 Reductions in Preventable Death, Injury, and Property Loss		Miami-Dade County
PS2-2 Improve Effectiveness of Outreach and Response		Miami-Dade County

Measures Linked to Objective		Period	Actual	Target	Variance	Owners
Arsons per 100,000 population	▲	Aug '15	0.79	0.85	0.06	Torres, Omar (MDFR); Reyes, Maria L. (MDFR)
Fire Plan Review Process Timeliness	▲	Nov '15	99.08%	98.50%	0.58%	Ulloa, Giovannie (MDFR); Crook, Carla (MDFR); Rodriguez, Lilia (MDFR); Bennett, Ron (MDFR); Tola, Tony (MDFR)
Number of Fire Plans Reviewed	▼	Nov '15	1,207	1,225	-18	Ulloa, Giovannie (MDFR); Crook, Carla (MDFR); Rodriguez, Lilia (MDFR); Bennett, Ron (MDFR); Tola, Tony (MDFR)
Total Number of Life Safety Inspections	▼	Nov '15	4,903	6,033	-1,130	Sheppard, McGregor (MDFR)
Average number of Life Safety Inspections per Inspector	▼	Nov '15	96.14	110.00	-13.86	Sheppard, McGregor (MDFR)
Number of Certificate of Occupancy Inspections Performed	▲	Nov '15	1,410	1,010	400	Ulloa, Giovannie (MDFR); Marti, Jacqueline (MDCR); Hicks, Pamela (MDFR); Leal, Rosanne (MDFR); Rivas, Juan (MDFR); Tola, Tony (MDFR)

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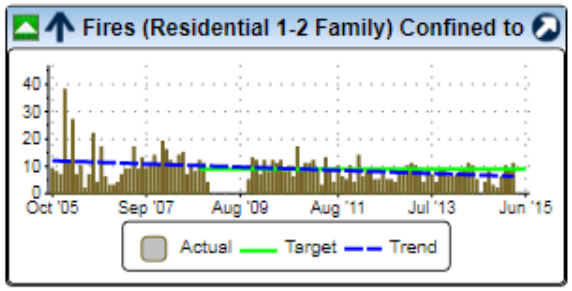
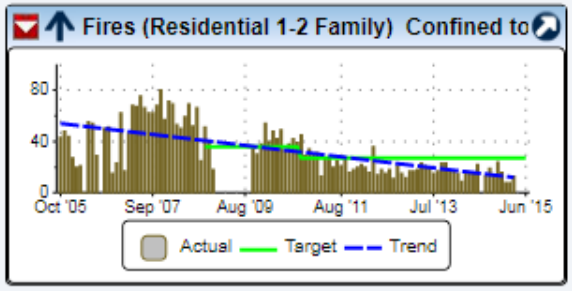
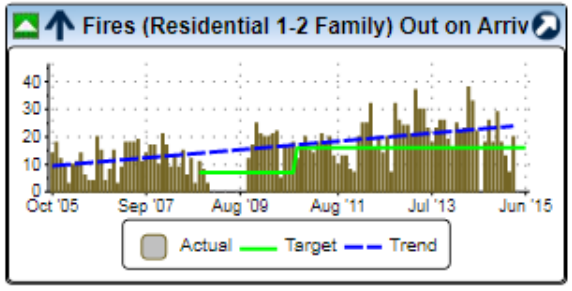
Average Number of CO Inspections per Inspector		Nov '15	141.00	110.00	31.00	Ulloa, Giovannie (MDFR); Marti, Jacqueline (MDCR); Hicks, Pamela (MDFR); Leal, Rosanne (MDFR); Rivas, Juan (MDFR); Tola, Tony (MDFR)
Fires (Residential 1-2 Family) Confined to Structure		Mar '15	11	9	2	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)



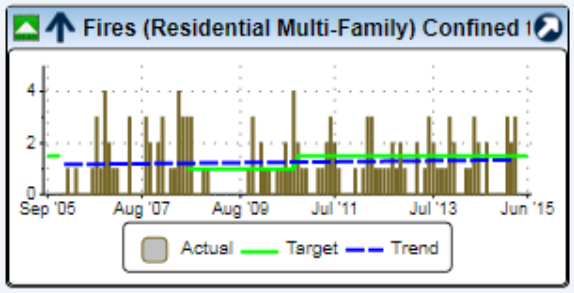
Fires (Residential 1-2 Family) Confined to Room		Mar '15	13	27	-14	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)



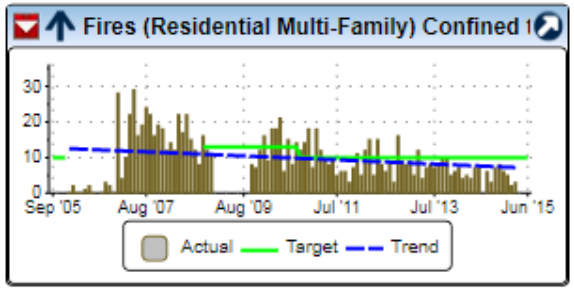
Fires (Residential 1-2 Family) Out on Arrival		Mar '15	20	16	4	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)



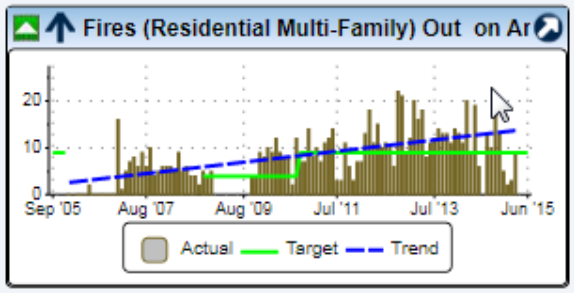
Fires (Residential Multi-Family) Confined to Structure		Mar '15	3	2	2	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)



Fires (Residential Multi-Family) Confined to Room		Mar '15	3	10	-7	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)



Fires (Residential Multi-Family) Out on Arrival		Mar '15	9	9	0	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)



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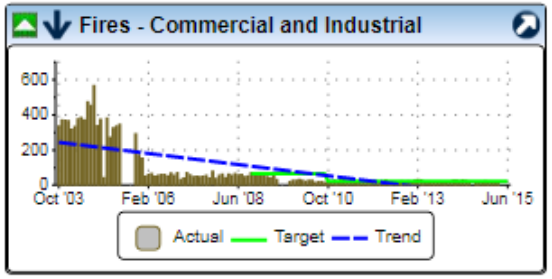
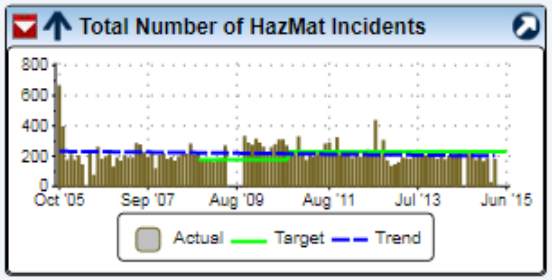
Fires - Commercial and Industrial		Mar '15	17	21	4	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)

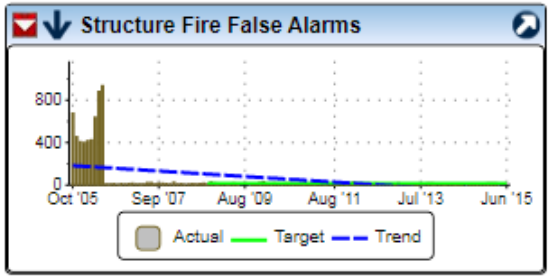


Total Number of HazMat Incidents		Mar '15	177	232	-55	Zubieta, Helen (MDFR)



Child Measures			Period	Actual	Target	Variance	Owners
HazMat Incidents per 10,000 Population			Jan '09	154	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)

Structure Fire False Alarms		Mar '15	19	13	-6	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)



Child Measures	Period	Actual	Target	Variance	Owners
False Malicious Alarms	Mar '15	6	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
System Malfunction Alarms	Mar '15	1	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
False Unintentional Alarms	Mar '15	12	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)

Objective	Description	Owners
Enhanced Recycling Efforts at MDFR Facilities		Zubieta, Helen (MDFR)

Grandparent Objectives	Description	Owners
GG6 Green government		Miami-Dade County

Parent Objectives	Description	Owners
GG6-1 Reduce County government's greenhouse gas emissions and resource consumption		Miami-Dade County

Initiatives Linked to Objective	Est. Start	Est. End	Type	As Of	%	Status	Owners
Establish Recycling Program at all MDFR Facilities	9/1/2008	9/30/2013		11/7/2014		Complete	Zubieta, Helen (MDFR); Eichenbaum, Anita (MDFR)

4.0 Learning and Growth

Objective	Description	Owners
Sworn Personnel Certifications (MDFR)		Reyes, Maria L. (MDFR); Zubieta, Helen (MDFR); Cutie, Lidice (MDFR)

Grandparent Objectives	Description	Owners
GG2 Excellent, engaged workforce		Miami-Dade County
PS2 Reductions in Preventable Death, Injury, and Property Loss		Miami-Dade County

Parent Objectives	Description	Owners
GG2-2 Develop and retain excellent employees and leaders		Miami-Dade County
PS2-2 Improve Effectiveness of Outreach and Response		Miami-Dade County

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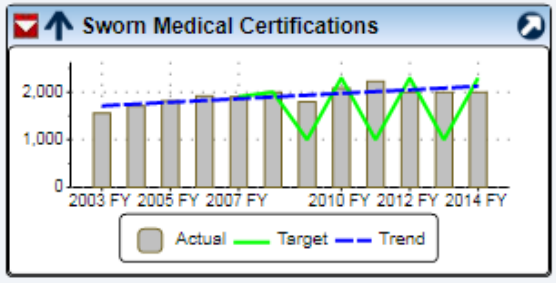
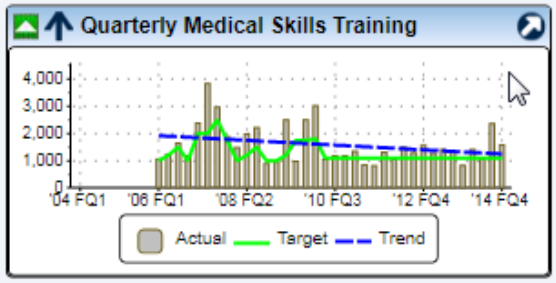
Measures Linked to Objective		Period	Actual	Target	Variance	Owners
Sworn Medical Certifications		2014 FY	2,000	2,300	-300	Cutie, Lidice (MDFR)



Child Measures		Period	Actual	Target	Variance	Owners
Number of Certified Emergency Medical Technicians (EMT)		2011 FY	625	600	25	Cutie, Lidice (MDFR)
Number of Certified Paramedics		2011 FY	1,600	n/a	n/a	Cutie, Lidice (MDFR)

Objective	Description	Owners
Enhance Quality of Patient Care (MDFR)		Zubieta, Helen (MDFR)

Grandparent Objectives	Description	Owners
GG2 Excellent, engaged workforce		Miami-Dade County
PS2 Reductions in Preventable Death, Injury, and Property Loss		Miami-Dade County

Parent Objectives	Description	Owners
GG2-2 Develop and retain excellent employees and leaders		Miami-Dade County
PS2-2 Improve Effectiveness of Outreach and Response		Miami-Dade County

Measures Linked to Objective		Period	Actual	Target	Variance	Owners
Quarterly Medical Skills Training		'14 FQ4	1,585	1,100	485	Cutie, Lidice (MDFR)