

Scorecard - Fire Rescue

Information

Name: Fire Rescue

Description: Miami-Dade Fire Rescue (MDFR) provides emergency response and transport services, which encompass fire suppression, Advanced Life Support (ALS) and Basic Life Support (BLS) emergency medical services, hazardous materials mitigation, disaster management and other specialty services. MDFR also provides fire prevention and education services, including life safety fire inspections, fire plan reviews, building permits, and public safety programs and demonstrations. MDFR serves a 1,899 square mile territory and provides daily 24-hour emergency response services to over 1.9 million residents, businesses and visitors through 141 rescue, suppression, battalion and specialty units strategically located in 68 fire-rescue stations within unincorporated Miami-Dade County (the County) and 29 municipalities. In addition to providing transport services through 54 front-line rescue units, MDFR also provides emergency air transport service within Miami-Dade County to State-approved Trauma Centers via two full-time rescue helicopters. MDFR's Office of Emergency Management supports our community's disaster preparedness, response, recovery and mitigation needs through the planning and coordination of information and resources.

Domain: Fire Rescue

Owners: Downey, David; Reyes, Maria L. (MDFR)

Details

	As Of	Actual	Target	FYTD Actual	FYTD Target
1.0 Customer					
Public Safety Facilities and Resources Built and Maintained to Meet Needs (Fire Rescue)					
Initiative Name	Type	As Of	Status	%	Owners
Completion of Ocean Rescue Facility at Crandon Park		10/27/2016	In Progress	15%	Lamela, Angel (MDFR); Morales, Gigi (MDFR)
Move into the Permanent Sweetwater Fire Rescue Station 29	Improvement	n/a	n/a		Morales, Gigi (MDFR); Lamela, Angel (MDFR)
Design and Construction of Sweetwater Temporary Fire Rescue Station 29	Improvement	n/a	n/a		Morales, Gigi (MDFR); Lamela, Angel (MDFR)
Construction of Hanger for Air Rescue Helicopter at Opa-Locka Airport	Improvement	n/a	n/a		Morales, Gigi (MDFR); Lamela, Angel (MDFR)
Build a bay at the existing Miami Executive Airport facility.	Improvement	11/30/2016	Not Started	0%	Lamela, Angel (MDFR); Morales, Gigi (MDFR)
Design and Construction of Dolphin Fire Rescue Station 68		10/26/2016	In Progress	15%	Lamela, Angel (MDFR); Morales, Gigi (MDFR)
Design and Construction of Village of Palmetto Bay Fire Rescue Station 62		12/1/2016	In Progress	55%	Lamela, Angel (MDFR); Morales, Gigi (MDFR)
Increase Countywide Preparedness					
Enhance Service Delivery (MDFR)					
Air Rescue Availability for Transport	Jan '16		100% (93 / 93)	98% 	100% (440 / 440)
Enhance service levels by adding new services and/or stations to meet identified needs by end of the fiscal year	'16 FQ1		0	0	0
Number of Fireboat Missions	Mar '17		58	n/a	353
Enhance Continuity of Service (Fire Rescue)					
Total MDFR Transports	Mar '17		6,656	0	39,523
Number of Medical Calls Transported by MDFR Rescue Units (Percentage)	Mar '17		40.2% (6,656.0 / 16,559.0)	n/a	40.2% (39,523.0 / 98,327.0)
Reduce Fire Rescue Response (Wait) Time to Medical Incidents					
Total Average MDFR Life-Threatening Response (Wait) Time	Mar '17		7.36minutes	8.00minutes	7.34minutes
% of Life-Threatening Calls in MSU Area MDFR Units arrived to in 8 Minutes or Less	Mar '17		42% (4,503 / 10,840)	80%	42% (26,877 / 64,661)
% of Life-Threatening Calls in Rural Area MDFR Units arrived to in 10 Minutes or Less	Mar '17		70% (536 / 766)	80%	69% (3,195 / 4,623)
Total Response (Wait) Time to 90% of Life Threatening Calls in MSU	Feb '17		9.38minutes	8.00minutes	n/a
Total Response (Wait) Time to 90% of Non-Life Threatening Calls in MSU	Dec '15		11.14minutes	9.00minutes	11.11minutes
Reduce Fire Rescue Response (Wait) Time to Fire Incidents					
Total Average MDFR Structure Fire Response (Wait) Time	Mar '17		6.58minutes	7.30minutes	6.38minutes
% of Structure Fire Calls in MSU Area MDFR Units arrived to in 8 Minutes or Less	Mar '17		64% (150 / 234)	80%	68% (977 / 1,447)
% of Structure Fire Calls in Rural Area MDFR Units arrived to in 10 Minutes or Less	Dec '15		61% (17 / 28)	80%	75% (50 / 67)

Scorecard - Fire Rescue

Total Response (Wait) Time to 90% of Structure Fire Calls in MSU	Feb '17		6.52minutes	8.00minutes	n/a	8.00minutes
Reduce Fire Rescue Dispatch Time						
Fire Rescue Average Dispatch Time	Mar '17		36seconds	60seconds		33seconds 60seconds
Average Fire Rescue Dispatch Time for Life-Threatening Calls	Mar '17		35seconds	45seconds		32seconds 45seconds
Average Fire Rescue Dispatch Time for Structure Fire Calls	Mar '17		82seconds	80seconds		74seconds 80seconds
911 Call processing time	Mar '17		79.0secs	66.0secs		79.8secs 66.0secs
Reduce Fire Rescue Response (Wait) Time (MDFR)						
Hospital Wait Time	Mar '17		10.24minutes	15.00minutes		10.58minutes 15.00minutes
Call Volume (Miami-Dade Fire Rescue Department)						
Total Call Volume	Mar '17		21,833	21,790		129,146 130,740
Number of Life-Threatening Incidents MDFR Responded To	Mar '17		11,622	11,750		69,372 70,500
Number of Other Medical Incidents MDFR Responded To	Mar '17		4,937	4,583		28,955 27,498
Number of Structure and Other Fire Incidents MDFR Responded To	Mar '17		2,099	2,083		11,847 12,498
Number of Miscellaneous Incidents MDFR Responded To	Mar '17		3,175	3,334		18,456 20,004
2.0 Financial						
Meet Budget Targets [Fire Rescue]						
Revenue: Total (Fire Rescue)	'17 FQ2		\$41,323K	\$110,890K		\$330,038K \$221,781K
Expen: Total (Fire Rescue)	'17 FQ2		\$121,507K	n/a		\$221,554K n/a
Monthly Revenue Total (Fire Rescue)	Sep '16		\$20,458	\$0		\$369,114 \$0
% Transport Collection	Jan '16		7.8%	n/a		12.8% n/a
			(291,113.0 / 3,727,680.0)			(2,604,592.6 / 20,272,257.5)
Total Accounts Receivable						
Total Accounts Receivable (MDFR)	'16 FQ4		\$228,743.0K	n/a		n/a n/a
3.0 Internal						
Units in Service (MDFR)						
Number of Frontline Rescue Units	'17 FQ1		54	n/a		54 n/a
Number of Frontline Suppression Units	'17 FQ1		55	n/a		55 n/a
Number of Specialty Units	'17 FQ1		18	n/a		18 n/a
Department Position Count (Fire Rescue)						
Positions: Full-Time Filled (MDFR)	'17 FQ2		2,404	2,486		2,404 2,486
				(2,325 - 2,486)		(2,325 - 2,486)
Sworn Positions	n/a		n/a	n/a		n/a n/a
Number of Firefighter Recruits	'17 FQ2		72	0		n/a 0
Number of Approved Overage Positions	'17 FQ2		0	25		n/a 25
Number of Part-Time Positions (Including Ocean Lifeguards)	'17 FQ2		64	105		n/a 105
Number of Temporary Agency Employees	'17 FQ2		5	21		5 21
Number of Sworn Personnel Separating from MDFR	Mar '17		9	3		39 18
Reduce Property Loss and Destruction (Fire Rescue)						
Fire Plan Review Process Timeliness	Mar '17		99.21%	100.00%		98.35% 98.75%
Number of New Construction Inspections Performed	Mar '17		1,223	1,000		n/a 4,000
Average number of New Construction Inspections per Inspector	Mar '17		153.00	110.00		n/a 440.00
Number of Fire Plans Reviewed	Mar '17		1,498	1,500		7,837 9,000
Total Number of Life Safety Inspections	Mar '17		6,521	6,033		34,395 36,198
Average number of Life Safety Inspections per Inspector	Mar '17		123.40	110.00		n/a 110.00
Fires (Residential 1-2 Family) Confined to Structure	Dec '15		10	9		28 27
Fires (Residential 1-2 Family) Confined to Room	Dec '15		12	27		34 81
Fires (Residential 1-2 Family) Out on Arrival	Dec '15		19	16		49 48
Fires (Residential Multi-Family) Confined to Structure	Dec '15		1	2		5 5
Fires (Residential Multi-Family) Confined to Room	Dec '15		8	10		15 30

Scorecard - Fire Rescue

Fires (Residential Multi-Family) Out on Arrival	Dec '15		9	9		31	27																				
Fires - Commercial and Industrial	Dec '15		8	21		30	63																				
Total Number of HazMat Incidents	Aug '16		11	232		160	2,552																				
Structure Fire False Alarms	Dec '15		10	13		46	39																				
Enhanced Recycling Efforts at MDRF Facilities																											
<table border="1"> <thead> <tr> <th>Initiative Name</th> <th>Type</th> <th>As Of</th> <th>Status</th> <th></th> <th></th> <th></th> <th></th> <th>%</th> <th>Owners</th> </tr> </thead> <tbody> <tr> <td>Establish Recycling Program at all MDRF Facilities</td> <td></td> <td>12/15/2016</td> <td>Complete</td> <td></td> <td></td> <td></td> <td></td> <td>99%</td> <td>Eichenbaum, Anita (MDRF); Acevedo, Paulette (MDRF)</td> </tr> </tbody> </table>								Initiative Name	Type	As Of	Status					%	Owners	Establish Recycling Program at all MDRF Facilities		12/15/2016	Complete					99%	Eichenbaum, Anita (MDRF); Acevedo, Paulette (MDRF)
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4.0 Learning and Growth																											
Track Training ISO Requirements																											
Total Number of Hours of Driver Training	Mar '17		672	565		3,841	3,390																				
Total Number of Hours of HazMat Training	Mar '17		585	955		4,527	5,730																				
Total Number of Hours of Company Training	Mar '17		6,658	30,544		20,085	183,264																				
Total Number of Hours Officer Training	Mar '17		1,290	686		4,767	4,116																				
Total Number of Hours of Facility Training	Mar '17		1,342	2,864		5,287	17,184																				
Sworn Personnel Certifications (MDRF)																											
Sworn Medical Certifications	2016 FY		2,000	0		2,000	0																				
Enhance Quality of Patient Care (MDRF)																											
Quarterly Medical Skills Training	'16 FQ2		1,486	n/a		2,647	n/a																				