

Scorecard - Animal Services

Information

Name: Animal Services

Description: n/a

Domain: Animal Services

Owners: Munoz, Alex

Details

	As Of		Actual	Business Plan Goal		FYTD Actual	FYTD Goal
▼ 1.0 Customer							
▼ Increase voluntary compliance (ASD)							
Increase # of Saved Animals (Live Release)	Mar '19	▲	1,879	1,400	▲	11,651	8,400
Save Rate Calendar Year	2018	▼	89 (25,971 / 29,136)	90		n/a	n/a
Shelter Intake	Mar '19	▼	1,329	2,700	▼	11,161	16,200
Save Rate Monthly	Mar '19		86% (1,939 / 2,254)	n/a		89% (11,971 / 13,389)	n/a
Adoptions	Mar '19	▼	664	700	▲	4,571	4,200
Returned to Owner	Mar '19	▲	118	60	▲	696	360
Rescue	Mar '19	▲	267	224	▲	1,369	1,344
Transport	Mar '19	▲	72	60	▼	356	360
Trap and Release	Mar '19		750	n/a		4,618	n/a
Fostered Pets With Positive Outcome	Mar '19		274	n/a		1,333	n/a
Events	'19 Q1	▲	154	120		n/a	n/a
Volunteer Hours	Mar '19	▲	2,978Hours	1,083Hours	▲	16,770Hours	8,149Hours
Increase # of dogs licensed in Miami-Dade County	'19 FQ2	▲	49,656	45,000	▲	92,262	90,000
Spay/Neuter surgeries conducted by ASD TOTAL	Mar '19	▲	1,940	1,000	▲	11,062	6,000
# of Rabies vaccines administered by ASD Clinic (Pets)	'19 FQ2	▲	8,542	6,250	▲	15,013	12,500
Microchips Administered by ASD	'19 FQ2		809	n/a		1,446	n/a
▼ Maximize Animal Health and Welfare to Increase # of Saved Animals							
Animals with Injury at Intake	n/a		n/a	n/a		n/a	n/a
Animals Sick within 14 days of Intake	n/a		n/a	n/a		n/a	n/a
Animals Sick After 14 of Intake	n/a		n/a	n/a		n/a	n/a
Rate of Animal Sick After 14 Days of Intake	'18 FQ1		5% (10 / 200)	n/a		n/a	n/a
Number of Pet Exams Performed	n/a		n/a	n/a		n/a	n/a
Number of Treatments Dispensed	n/a		n/a	n/a		n/a	n/a
Average Length of Stay - Dog	n/a		n/a	n/a		n/a	n/a
Average Length of Stay - Puppies	n/a		n/a	n/a		n/a	n/a

Scorecard - Animal Services

Average Length of Stay - Cats	n/a	n/a	n/a	n/a	n/a												
Average Length of Stay - Kittens	n/a	n/a	n/a	n/a	n/a												
2.0 Financial																	
Meet Budget Targets (Animal Services)																	
Expenditures - Total (Animal Services)	'19 FQ2	▲	\$6,731	\$6,941	▲												
Revenue: Total (Animal Services)	'19 FQ2	▼	\$2,362K	\$6,941K	n/a												
Positions: Full-Time Filled (ASD)	'19 FQ2		234	n/a	n/a												
Planned necessary resources to meet current and future operating and capital needs (ASD)																	
3.0 Internal																	
Number of Investigations Responded to. (ASD)																	
Number cruelty investigations responded to	Mar '19	▲	295	250	n/a												
Number pit bull investigations responded to	Mar '19	▼	29	60	n/a												
Number dangerous dog investigations responded to	Mar '19	▼	25	30	n/a												
Number of Breeder/Pet Store investigations	Mar '19	▲	25	20	n/a												
Number of Investigations Responded to	Mar '19	▼	374	400	n/a												
Number of Overdue Investigations Responded to	Mar '19	▼	1	5	n/a												
Consistent interpretation and application of enforcement practices (ASD)																	
Citations	Mar '19	▲	1,809	1,270	n/a												
Citation Error Rate	Mar '19	▲	0.34%	2.00%	0.34%												
Respond quickly to service calls to promote safe and livable communities (ASD)																	
<table border="1"> <thead> <tr> <th>Initiative Name</th><th>Type</th><th>As Of</th><th>Status</th><th>%</th><th>Owners</th></tr> </thead> <tbody> <tr> <td>Animal Services: Phase 2 - code enforcement review</td><td>Improvement</td><td>9/17/2018</td><td>Complete</td><td>100%</td><td>Morales, Mayra E. (OMB); Maxwell, Carlos M. (OMB)</td></tr> </tbody> </table>						Initiative Name	Type	As Of	Status	%	Owners	Animal Services: Phase 2 - code enforcement review	Improvement	9/17/2018	Complete	100%	Morales, Mayra E. (OMB); Maxwell, Carlos M. (OMB)
Initiative Name	Type	As Of	Status	%	Owners												
Animal Services: Phase 2 - code enforcement review	Improvement	9/17/2018	Complete	100%	Morales, Mayra E. (OMB); Maxwell, Carlos M. (OMB)												
Dead Animal Pickup - Average Response Time (ServiceStat)	Mar '19	■	1.50Days (685.50 / 457.00)	1.00Days	1.43Days (3,707.90 / 2,587.00)												
Dead Animal Pickup - Total Closed Per Month (ServiceStat)	Mar '19	▲	457	400	2,587												
Dead Animal Pickup - Total Monthly Count (ServiceStat)	Mar '19	▲	476	400	2,715												
Stray Animal Pickup - Total Closed per Month (ServiceStat)	Mar '19	▼	143	400	739												
Stray Animal Pickup - Average Response Time (ServiceStat)	Mar '19	▲	1.40Days (200.20 / 143.00)	2.00Days	1.68Days (1,239.30 / 739.00)												
Injured Animal - Total Monthly Count (ServiceStat)	Mar '19	▲	343	300	n/a												
Injured Animal - Total Closed per Month (ServiceStat)	Mar '19	▲	343	300	n/a												

Scorecard - Animal Services

Animal Bite to Person - Total Closed per Month (ServiceStat)	Mar '19		137	95	n/a	n/a																						
Animal Bite to Person - Total per Month (ServiceStat)	Mar '19		143	120	1,122	720																						
Police Assist - Monthly Total (Service Stat)	Mar '19		177	160	n/a	n/a																						
▼ Animal Bite to Person - Average Response time (Servicestat)	Mar '19		2.1	3.0	n/a	n/a																						
<table><tr><th>Initiative Name</th><th>Type</th><th>As Of</th><th>Status</th><td></td><td></td><td></td><td></td><td></td><th>%</th><th>Owners</th></tr><tr><td>Six Sigma: Animal Bite Response (Wave 5)</td><td></td><td>5/22/2014</td><td>Complete</td><td></td><td></td><td></td><td></td><td></td><td>100%</td><td>Maxwell, Carlos M. (OMB)</td></tr></table>							Initiative Name	Type	As Of	Status						%	Owners	Six Sigma: Animal Bite Response (Wave 5)		5/22/2014	Complete						100%	Maxwell, Carlos M. (OMB)
Initiative Name	Type	As Of	Status						%	Owners																		
Six Sigma: Animal Bite Response (Wave 5)		5/22/2014	Complete						100%	Maxwell, Carlos M. (OMB)																		
Police Assist - Average Response Time (Service Stat)	Mar '19		0	1	n/a	n/a																						
▼ Green Projects (ASD)																												
Fuel Consumption (Gallons)	Sep '17		2,981	4,000	n/a	n/a																						
Electricity Usage (kw)	Sep '17		271,560	300,000	n/a	n/a																						
4.0 Learning and Growth																												

Scorecard	Description				Owners	
Animal Services					Munoz, Alex	
1.0 Customer						
Objective	Description				Owners	
Increase voluntary compliance (ASD)					Munoz, Alex	
Grandparent Objectives	Description				Owners	
NI4 Safe, healthy and attractive neighborhoods and communities					Miami-Dade County	
Parent Objectives	Description				Owners	
NI4-2 Promote livable and beautiful neighborhoods					Miami-Dade County	
Measures Linked to Objective	Period	Actual	Target	Variance	Owners	
Increase # of Saved Animals (Live Release) 	May '19	1,717	1,400	317	Martin Passe, Akilah	
						
Child Measures	Period	Actual	Target	Variance	Owners	
Adoptions 	May '19	694	700	-6	Martin Passe, Akilah; Cuellar, Luis (ASD)	
Transfer of Animals 	May '19	276	200	76	Vazquez Jr, Emilio (ASD); Martin Passe, Akilah; Mejia, Lorna (ASD); Leiva, Michael (ASD); Cuellar, Luis (ASD)	
Returned to Owner 	May '19	112	60	52	Vazquez Jr, Emilio (ASD); Martin Passe, Akilah	
Trap and Release	May '19	635	n/a	n/a	Martin Passe, Akilah; Leiva, Michael (ASD)	

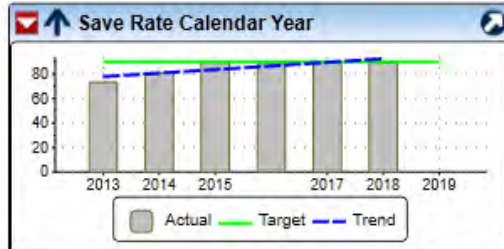
Save Rate Calendar Year



2018

89
(25,971 / 29,138)

90

-1 Martin Passe, Akilah; Cuellar, Luis (ASD);
Leiva, Michael (ASD)

Child Measures	Period	Actual	Target	Variance	Owners
Save Rate Monthly	May '19	80% (1,827 / 2,286)	n/a	n/a	Munoz, Alex; Mejia, Lorna (ASD); Martin Passe, Akilah
Shelter Intake	May '19	2,505	2,700	-195	Martin Passe, Akilah; Romero, Leonel (ASD); Leiva, Michael (ASD)

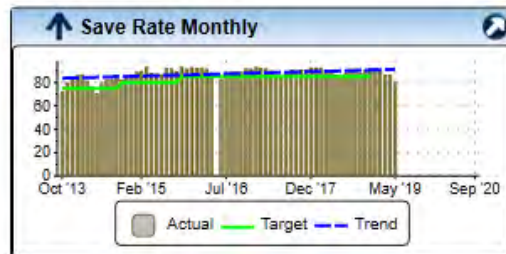


Save Rate Monthly

May '19

80%
(1,827 / 2,286)

n/a

n/a Munoz, Alex; Mejia, Lorna (ASD);
Martin Passe, Akilah

Adoptions

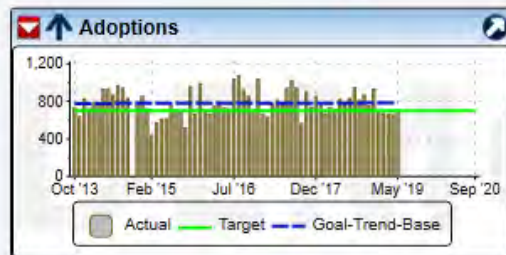


May '19

694

700

-6 Martin Passe, Akilah; Cuellar, Luis (ASD)



Child Measures		Period	Actual	Target	Variance	Owners
PetCo Adoption		May '19	57	n/a	n/a	Leiva, Michael (ASD); Martin Passe, Akilah ; Cuellar, Luis (ASD); Vazquez Jr, Emilio (ASD)
Petsmart Adoptions		May '19	35	n/a	n/a	Mejia, Lorna (ASD); Vazquez Jr, Emilio (ASD); Leiva, Michael (ASD); Martin Passe, Akilah ; Cuellar, Luis (ASD)
HOPE Adoptions	▲	May '19	7	0	7	Vazquez Jr, Emilio (ASD); Leiva, Michael (ASD); Martin Passe, Akilah ; Cuellar, Luis (ASD)
Shelter Adoptions	■	May '19	581	600	-19	Mejia, Lorna (ASD); Martin Passe, Akilah; Cuellar, Luis (ASD); Vazquez Jr, Emilio (ASD); Leiva, Michael (ASD)
Off-Site Adoptions	▲	May '19	14	0	14	Martin Passe, Akilah; Leiva, Michael (ASD) ; Vazquez Jr, Emilio (ASD); Cuellar, Luis (ASD)

Returned to Owner



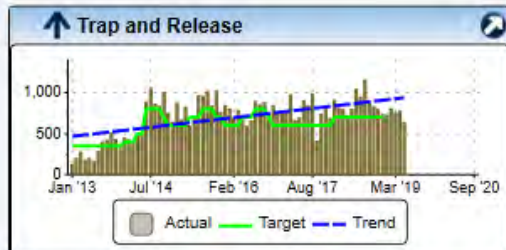
May '19

112

60

52 Vazquez Jr, Emilio (ASD);
Martin Passe, Akilah

Child Measures	Period	Actual	Target	Variance	Owners
RTO Field	May '19	70	n/a	n/a	Martin Passe, Akilah; Vazquez Jr, Emilio (ASD); Mejia, Lorna (ASD); Leiva, Michael (ASD); Cuellar, Luis (ASD); Labrada, Kathleen R. (ASD); Gallagher, Sean S. (ASD)
RTO Shelter	May '19	112	n/a	n/a	Cuellar, Luis (ASD); Martin Passe, Akilah; Leiva, Michael (ASD); Mejia, Lorna (ASD); Vazquez Jr, Emilio (ASD)
Rescue	May '19	270	224	46	Martin Passe, Akilah; Leiva, Michael (ASD)
Transport	May '19	0	60	-60	Leiva, Michael (ASD); Martin Passe, Akilah
Trap and Release	May '19	635	n/a	n/a	Martin Passe, Akilah; Leiva, Michael (ASD)



Fostered Pets With Positive Outcome



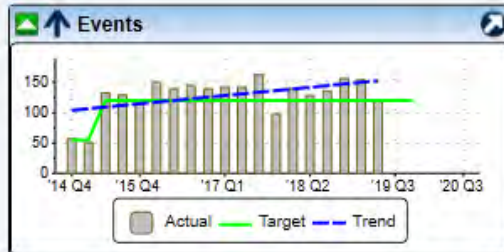
May '19

290

120

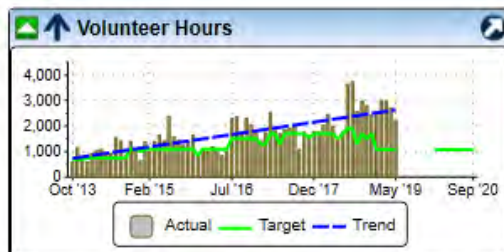
170 Martin Passe, Akilah; Cuellar, Luis (ASD)

Events  '19 Q2 120 120 0 Martin Passe, Akilah; Mejia, Lorna (ASD); Leiva, Michael (ASD); Vazquez Jr, Emilio (ASD); Mejia, Lorna (ASD); Cuellar, Luis (ASD)

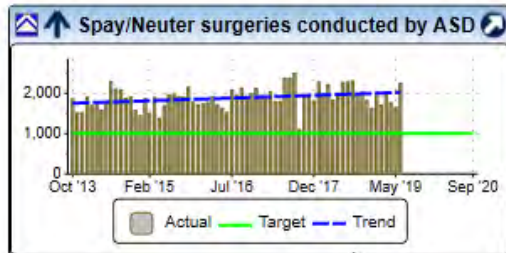


Child Measures	Period	Actual	Target	Variance	Owners
Spay/ Neuter Events	'19 Q2	8	3	5	Mejia, Lorna (ASD); Martin Passe, Akilah; Cuellar, Luis (ASD); Leiva, Michael (ASD); Vazquez Jr, Emilio (ASD)
Shelter Events	'19 Q2	2	n/a	n/a	Cuellar, Luis (ASD); Martin Passe, Akilah; Vazquez Jr, Emilio (ASD); Mejia, Lorna (ASD); Leiva, Michael (ASD)
Hope Events	'19 Q2	13	n/a	n/a	Martin Passe, Akilah; Vazquez Jr, Emilio (ASD); Leiva, Michael (ASD); Cuellar, Luis (ASD)
Petsmart Events	'19 Q2	75	n/a	n/a	Leiva, Michael (ASD); Martin Passe, Akilah; Cuellar, Luis (ASD); Vazquez Jr, Emilio (ASD); Mejia, Lorna (ASD)
Off-Site Events	'19 Q2	22	n/a	n/a	Leiva, Michael (ASD); Cuellar, Luis (ASD); Vazquez Jr, Emilio (ASD); Martin Passe, Akilah

Volunteer Hours  May '19 2,240Hours 1,083Hours 1,157Hours Mejia, Lorna (ASD); Leiva, Michael (ASD); Martin Passe, Akilah



Increase # of dogs licensed in Miami-Dade County	▲	'19 FQ2	49,656	45,000	4,656	n/a
Spay/Neuter surgeries conducted by ASD TOTAL	▲	Jun '19	2,251	1,000	1,251	Martin Passe, Akilah; Labrada, Kathleen R. (ASD)

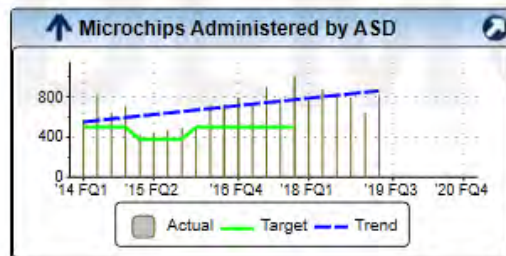


Child Measures		Period	Actual	Target	Variance	Owners
TNR Surgeries Conducted by ASD	▲	Jun '19	955	800	155	Labrada, Kathleen R. (ASD); Martin Passe, Akilah
Public S/N Surgeries	▼	Jun '19	529	n/a (150 - 200)	n/a	Martin Passe, Akilah; Labrada, Kathleen R. (ASD)
Spay/Neuter surgeries conducts by ASD for Dogs (Event Related)	▼	Jun '19	69	100	-31	Labrada, Kathleen R. (ASD); Martin Passe, Akilah
Spay/Neuter surgeries conducts by ASD for dogs (inhouse)	▲	Jun '19	449	100	349	Labrada, Kathleen R. (ASD); Martin Passe, Akilah
Spay/Neuter surgeries conducts by ASD for dogs (MAC)	▼	Jun '19	0	100	-100	Martin Passe, Akilah; Labrada, Kathleen R. (ASD)
Spay/Neuter surgeries conducts by ASD for cats (inhouse)		Jun '19	231	n/a	n/a	Labrada, Kathleen R. (ASD); Martin Passe, Akilah
Spay/Neuter surgeries conducts by ASD for cats (MAC)	▼	Jun '19	0	80	-80	Labrada, Kathleen R. (ASD); Martin Passe, Akilah
Spay/Neuter surgeries conducts by ASD for Cat (Event Related)	▲	Jun '19	18	15	3	Martin Passe, Akilah; Labrada, Kathleen R. (ASD)
# of Rabies vaccines administered by ASD Clinic (Pets)	▲	'19 FQ2	8,542	6,250	2,292	Martin Passe, Akilah; Leiva, Michael (ASD)



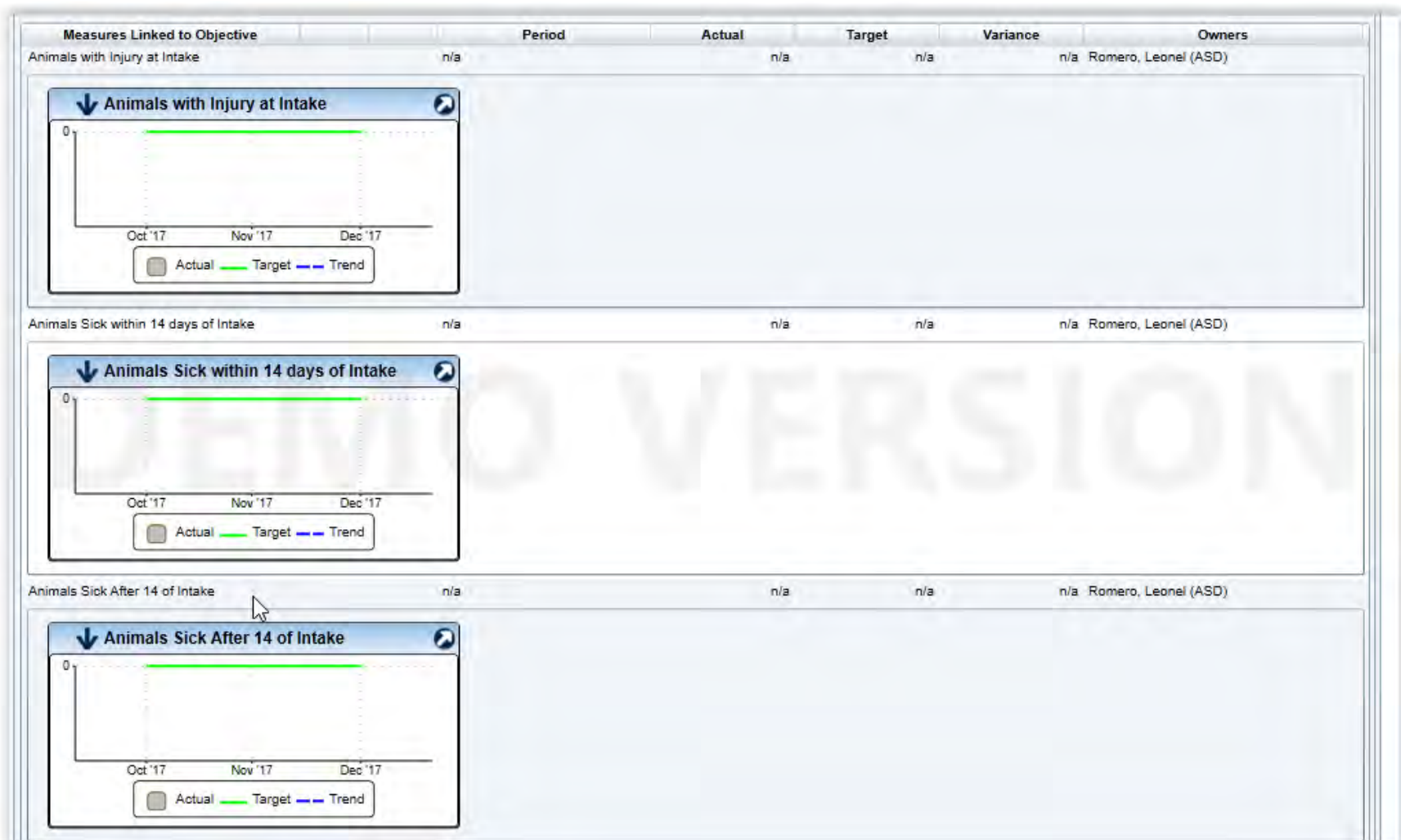
Child Measures		Period	Actual	Target	Variance	Owners
Regular Rabies Vaccination Pkg		'19 FQ2	2,914	n/a	n/a	Vazquez Jr, Emilio (ASD); Leiva, Michael (ASD); Martin Passe, Akilah ; Cuellar, Luis (ASD); Mejia, Lorna (ASD)
Feline Rabies Vaccination Pkg	▲	'19 FQ2	368	190	178	Leiva, Michael (ASD); Vazquez Jr, Emilio (ASD); Martin Passe, Akilah; Mejia, Lorna (ASD); Cuellar, Luis (ASD)
Low-Income Rabies Vaccination Pkg	▲	'19 FQ2	1,587	1,500	87	Cuellar, Luis (ASD); Martin Passe, Akilah; Leiva, Michael (ASD); Vazquez Jr, Emilio (ASD)
Low-Income Rabies Vaccination (No Pkg)	■	'19 FQ2	1,131	1,200	-69	Cuellar, Luis (ASD); Martin Passe, Akilah; Vazquez Jr, Emilio (ASD); Leiva, Michael (ASD)
Regular Rabies Vaccination	▲	'19 FQ2	2,542	2,000	542	Mejia, Lorna (ASD); Martin Passe, Akilah; Cuellar, Luis (ASD); Vazquez Jr, Emilio (ASD); Leiva, Michael (ASD)

Microchips Administered by ASD '19 FQ2 809 n/a n/a Martin Passe, Akilah



Child Measures		Period	Actual	Target	Variance	Owners
Microchip Pkg	▼	'19 FQ2	225	300	-75	Cuellar, Luis (ASD); Munoz, Alex; Vazquez, Emilio (ASD); Leiva, Michael (ASD)
Microchip clinic for the public	▲	'19 FQ2	584	300	284	Cuellar, Luis (ASD); Vazquez, Emilio (ASD) ; Leiva, Michael (ASD)

Objective	Description	Owners
Maximize Animal Health and Welfare to Increase # of Saved Animals		Leiva, Michael (ASD); Romero, Leonel (ASD)



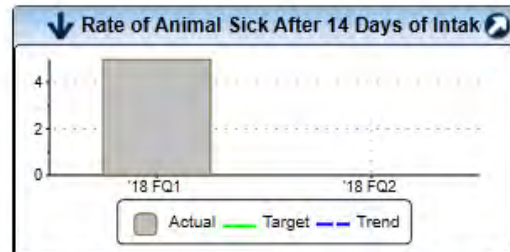
Rate of Animal Sick After 14 Days of Intake

'18 FQ1

5%
(10/200)

n/a

n/a Romero, Leonel (ASD);
Leiva, Michael (ASD)



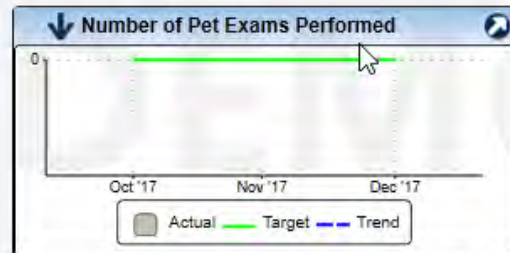
Number of Pet Exams Performed

n/a

n/a

n/a

n/a Romero, Leonel (ASD)



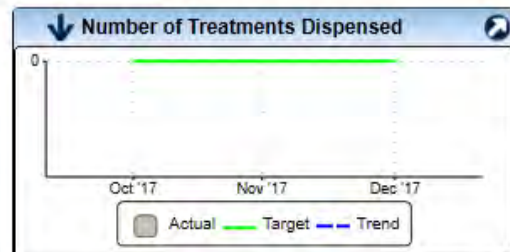
Number of Treatments Dispensed

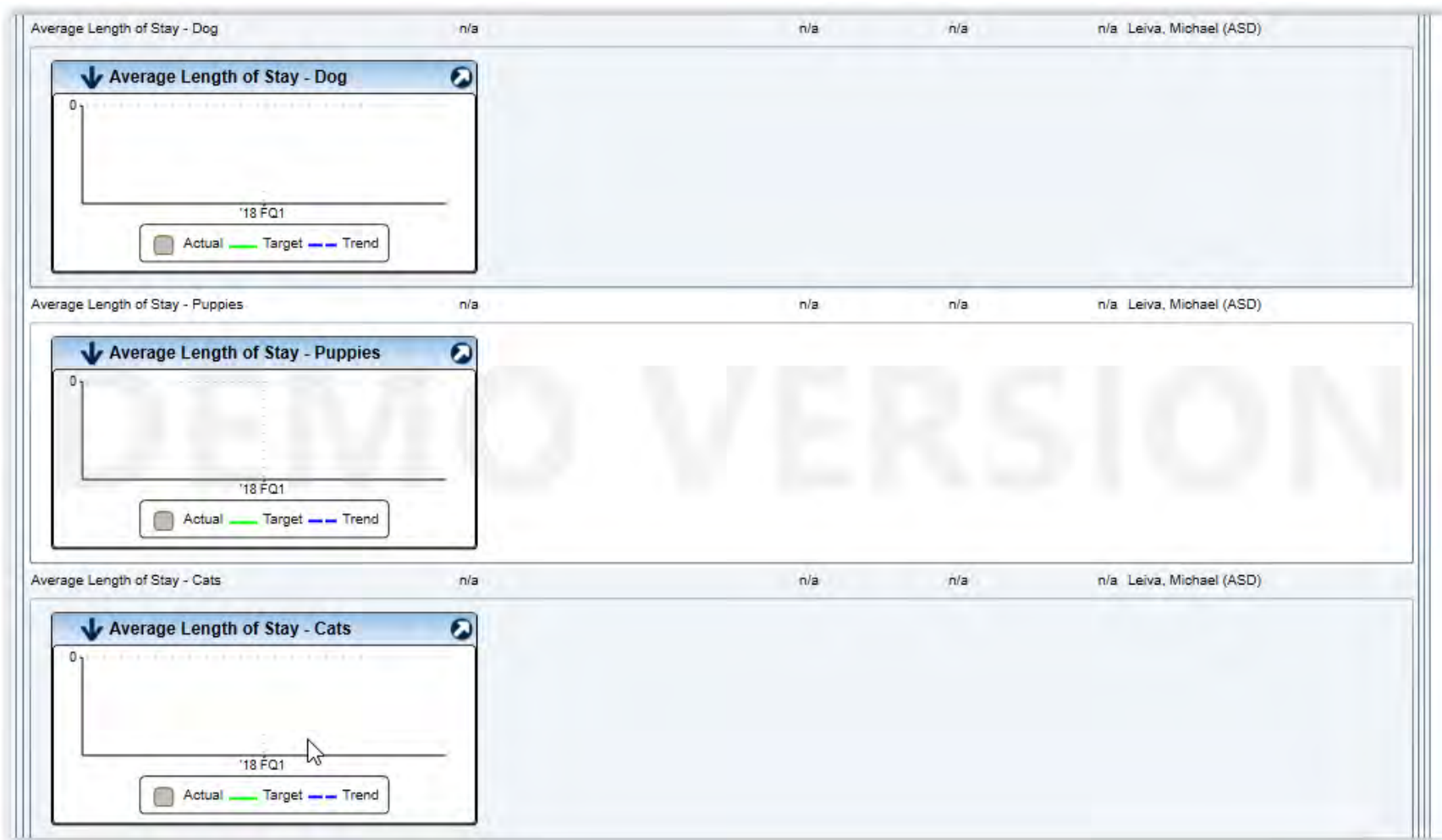
n/a

n/a

n/a

n/a Romero, Leonel (ASD)





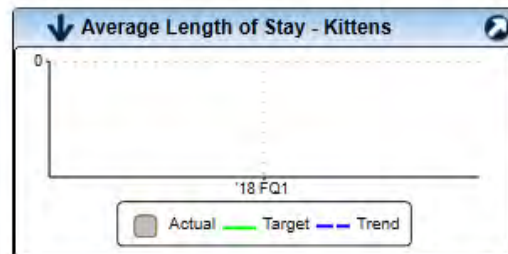
Average Length of Stay - Kittens

n/a

n/a

n/a

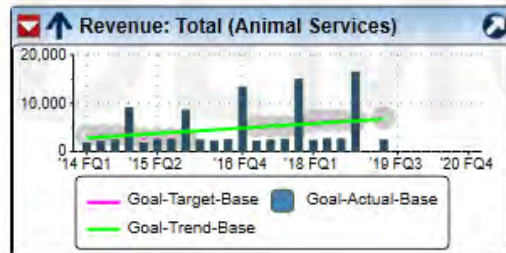
n/a Leiva, Michael (ASD)



2.0 Financial

Objective	Description				Owners
Meet Budget Targets (Animal Services)	Positions: Full Time (ASD)				Munoz, Alex; Animal Services
Grandparent Objectives	Description				Owners
GG4-2 Effectively allocate resources to meet current and future operating and capital needs					Miami-Dade County
Parent Objectives	Description				Owners
Meet Budget Targets (All Miami-Dade County)	This is the parent objectives to all departmental "Meet Budget Targets" objective. This is the child objective to the County's Strategic Plan Objective, "GG4-2: Effectively allocate and utilize resources to meet current and future operating and capital needs."				Moon, Jennifer (OMB)
Measures Linked to Objective	Period	Actual	Target	Variance	Owners
Expenditures - Total (Animal Services)	'19 FQ2	\$6,731	\$6,941	\$210	Diaz, Virginia C. (ASD); Munoz, Alex
↓ Expen: Total (Animal Services) Goal-Target-Base Goal-Actual-Base Goal-Trend-Base					
Child Measures	Period	Actual	Target	Variance	Owners
Expenditure: Capital (ASD)	'19 FQ2	\$0K	\$22K	\$22K	Diaz, Virginia C. (ASD); Munoz, Alex
Expenditure: Charges for County Services (ASD)	'19 FQ2	\$637K	\$408K	\$229K	Diaz, Virginia C. (ASD); Munoz, Alex
Expenditure: Contractual Services (ASD)	'19 FQ2	\$428K	\$525K	\$-97K	Diaz, Virginia C. (ASD); Munoz, Alex

Expenditure: Court Costs (ASD)	▶▶	'19 FQ2	\$5K	\$9K	\$-4K	Diaz, Virginia C. (ASD); Munoz, Alex
Expenditure: Debt Service (ASD)	▶▶	'19 FQ2	\$0K	\$0K	\$0K	Diaz, Virginia C. (ASD); Munoz, Alex
Expenditure: Depreciation, Amortization, Depletion (ASD)	▶▶	'19 FQ2	\$0K	\$0K	\$0K	Diaz, Virginia C. (ASD); Munoz, Alex
Expenditure: Distribution of Funds in Trust (ASD)	▶▶	'19 FQ2	\$0K	\$0K	\$0K	Diaz, Virginia C. (ASD); Munoz, Alex
Expenditure: Grants to Outside Organizations (ASD)	▶▶	'19 FQ2	\$100K	\$206K	\$-106K	Diaz, Virginia C. (ASD); Munoz, Alex
Expenditure: Intradepartmental Transfers (ASD)	▶▶	'19 FQ2	\$0K	\$0K	\$0K	Diaz, Virginia C. (ASD); Munoz, Alex
Expenditure: Other Operating (ASD)	▶▶	'19 FQ2	\$908K	\$1,239K	\$-331K	Diaz, Virginia C. (ASD); Munoz, Alex
Expenditure: Personnel Costs (ASD)	▶▶	'19 FQ2	\$4,081K	\$4,399K	\$-318K	Diaz, Virginia C. (ASD); Munoz, Alex
Expenditure: Reserves (ASD)	▶▶	'19 FQ2	\$0K	\$0K	\$0K	Diaz, Virginia C. (ASD); Munoz, Alex
Expenditure: Transfers Out (ASD)	▶▶	'19 FQ2	\$572K	\$133K	\$439K	Diaz, Virginia C. (ASD); Munoz, Alex
Revenue: Total (Animal Services)	▶▶	'19 FQ2	\$2,362K	\$8,941K	\$-4,579K	Diaz, Virginia C. (ASD); Munoz, Alex



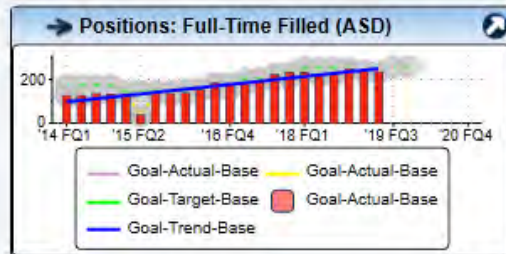
Child Measures		Period	Actual	Target	Variance	Owners
Revenue: Carryover (ASD)	▶▶	'19 FQ2	\$0K	\$0K	\$0K	Munoz, Alex
Revenue: General Fund (ASD)	▶▶	'19 FQ2	\$0K	\$4,040K	\$4,040K	Munoz, Alex
Revenue: Proprietary (ASD)	▶▶	'19 FQ2	\$2,362K	\$2,901K	\$-539K	Diaz, Virginia C. (ASD); Munoz, Alex
Revenue: State (ASD)	▶▶	'19 FQ2	\$0K	\$0K	\$0K	Diaz, Virginia C. (ASD); Munoz, Alex
Revenue: Federal (ASD)	▶▶	'19 FQ2	\$0K	\$0K	\$0K	Munoz, Alex
Revenue: Interagency/Intradepartmental (ASD)	▶▶	'19 FQ2	\$0K	\$0K	\$0K	Diaz, Virginia C. (ASD); Munoz, Alex

Positions: Full-Time Filled (ASD)

'19 FQ2

234

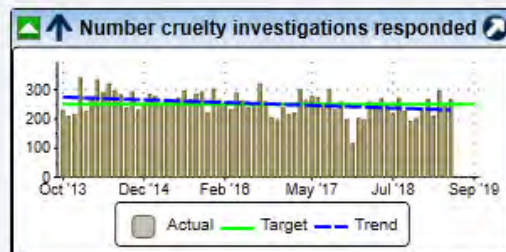
n/a

n/a Diaz, Virginia C. (ASD); Munoz, Alex;
Alfonso, Eduardo (ASD)

Objective	Description	Owners
Planned necessary resources to meet current and future operating and capital needs (ASD)		Diaz, Virginia C. (ASD); Munoz, Alex
Grandparent Objectives	Description	Owners
GG4 Effective management practices		Miami-Dade County
Parent Objectives	Description	Owners
GG4-2 Effectively allocate resources to meet current and future operating and capital needs		Miami-Dade County

3.0 Internal

Objective	Description				Owners
Number of Investigations Responded to. (ASD)					Labrada, Kathleen R. (ASD); Munoz, Alex
Measures Linked to Objective	Period	Actual	Target	Variance	Owners
Number cruelty investigations responded to 	May '19	266	250	16	Munoz, Alex



Number pit bull investigations responded to

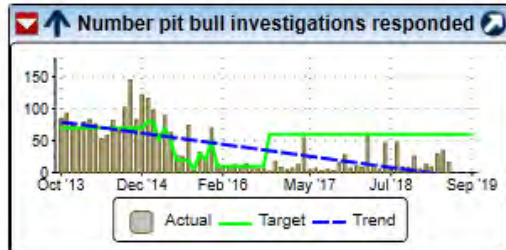


May '19

16

60

-44 Munoz, Alex



Number dangerous dog investigations responded to



May '19

22

30

-8 Labrada, Kathleen R. (ASD); Munoz, Alex;
Gallagher, Sean S. (ASD)



Number of Breeder/Pet Store investigations

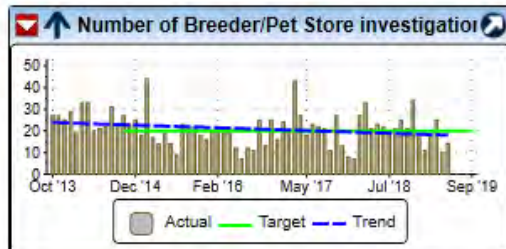


May '19

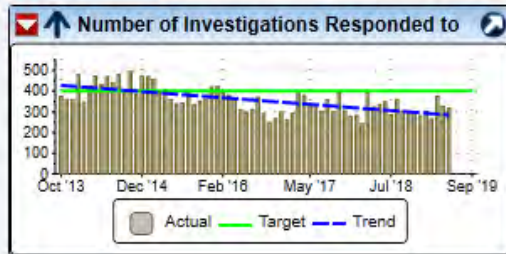
14

20

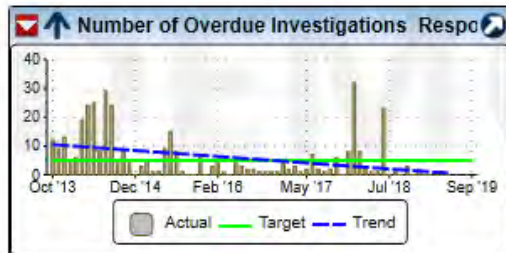
-6 Labrada, Kathleen R. (ASD); Munoz, Alex;
Gallagher, Sean S. (ASD)



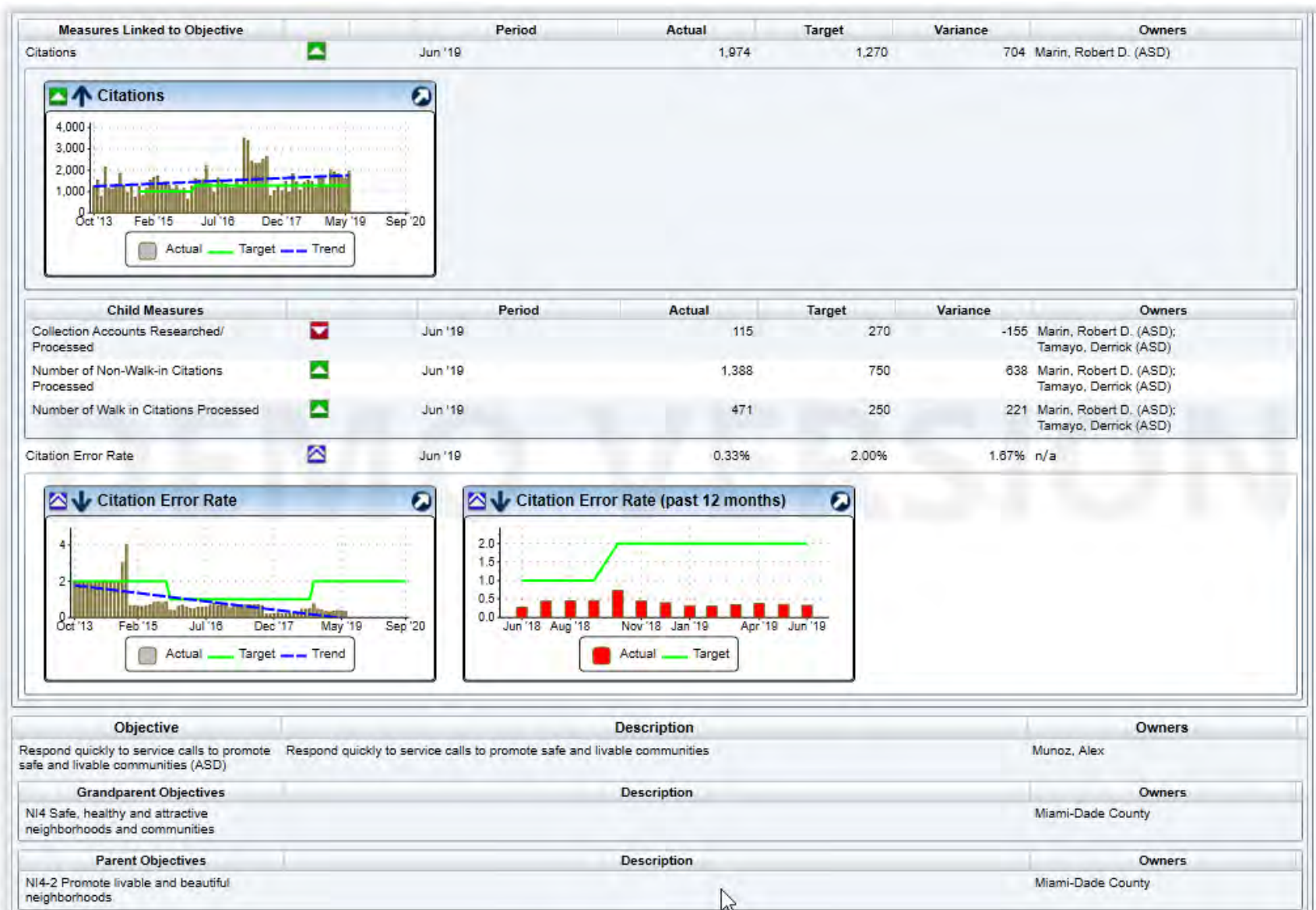
Number of Investigations Responded to  May '19 318 400 -82 Munoz, Alex



Number of Overdue Investigations Responded to  May '19 0 5 -5 Labrada, Kathleen R. (ASD); Gallagher, Sean S. (ASD)

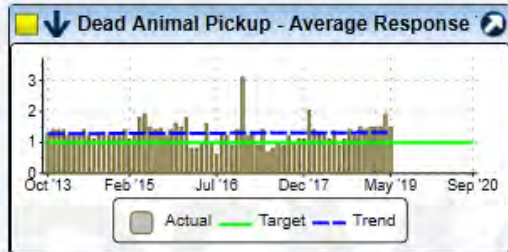


Objective	Description	Owners
Consistent interpretation and application of enforcement practices (ASD)		Munoz, Alex
Grandparent Objectives	Description	Owners
NI4 Safe, healthy and attractive neighborhoods and communities		Miami-Dade County
Parent Objectives	Description	Owners
NI4-2 Promote livable and beautiful neighborhoods		Miami-Dade County

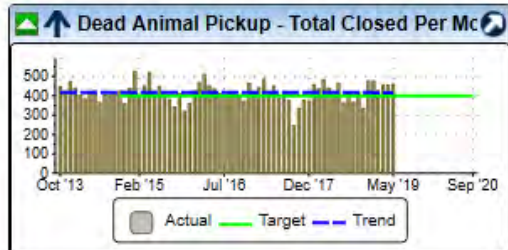


Initiatives Linked to Objective	Est. Start	Est. End	Type	As Of	%	Status	Owners
Animal Services: Phase 2 - code enforcement review	1/1/2018	3/31/2018	Improvement	9/17/2018	100%	Complete	Morales, Mayra E. (OMB); Maxwell, Carlos M. (OMB)

Measures Linked to Objective	Period	Actual	Target	Variance	Owners
Dead Animal Pickup - Average Response Time (ServiceStat)	May '19	1.50Days (687.00 / 458.00)	1.00Days	-0.50Days	Labrada, Kathleen R. (ASD); Gafoovich, Sam (ASD); Gallagher, Sean S. (ASD)



Child Measures	Period	Actual	Target	Variance	Owners
Dead Animal Pickup - Total Closed Per Month (ServiceStat)	May '19	458	400	58	Labrada, Kathleen R. (ASD)
Dead Animal Pickup - Total Monthly Count (ServiceStat)	May '19	493	400	93	Labrada, Kathleen R. (ASD)
Dead Animal Pickup - Total Closed Per Month (ServiceStat)	May '19	458	400	58	Labrada, Kathleen R. (ASD)



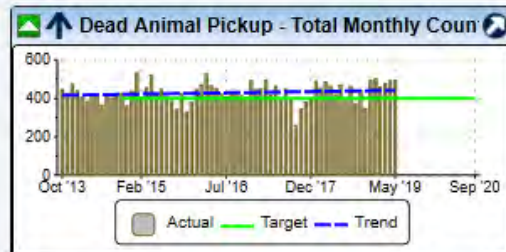
Dead Animal Pickup - Total Monthly Count
(ServiceStat)

May '19

493

400

93 Labrada, Kathleen R. (ASD)



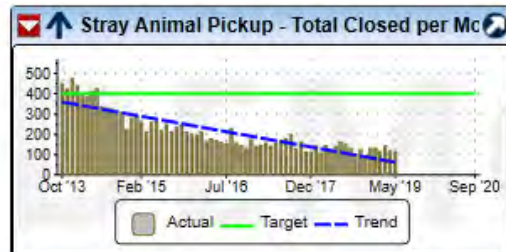
Stray Animal Pickup - Total Closed per
Month (ServiceStat)

May '19

113

400

-287 Labrada, Kathleen R. (ASD);
Gallagher, Sean S. (ASD)



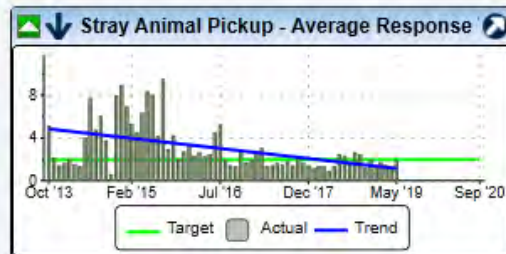
Stray Animal Pickup - Average Response
Time (ServiceStat)

May '19

1.90Days
(214.70 / 113.00)

2.00Days

0.10Days Labrada, Kathleen R. (ASD);
Gallagher, Sean S. (ASD)



Child Measures	Period	Actual	Target	Variance	Owners
Stray Animal Pickup - Total Closed per Month (ServiceStat)	May '19	113	400	-287	Labrada, Kathleen R. (ASD); Gallagher, Sean S. (ASD)

Injured Animal - Total Monthly Count
(ServiceStat)

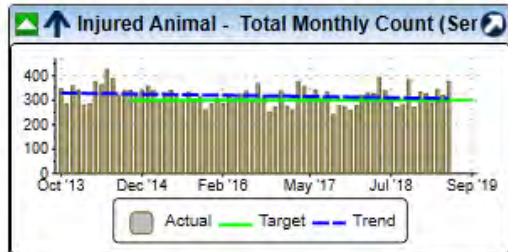


May '19

375

300

75 Labrada, Kathleen R. (ASD);
Gallagher, Sean S. (ASD)



Injured Animal - Total Closed per Month
(ServiceStat)

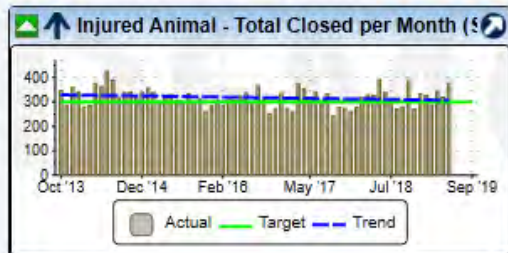


May '19

375

300

75 Labrada, Kathleen R. (ASD);
Gallagher, Sean S. (ASD)



Animal Bite to Person - Total Closed per
Month (ServiceStat)

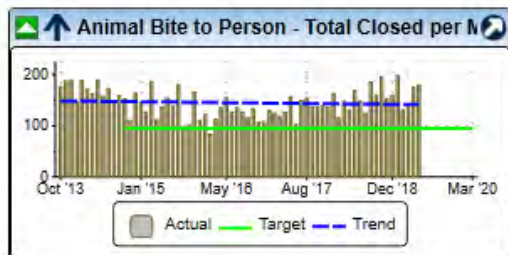


May '19

179

95

84 Labrada, Kathleen R. (ASD);
Gallagher, Sean S. (ASD)



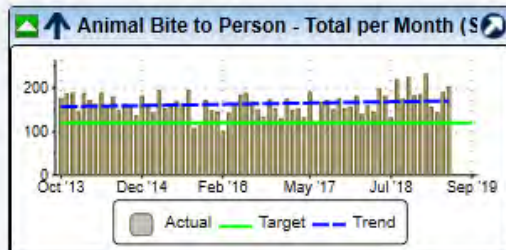
Animal Bite to Person - Total per Month
(ServiceStat)

May '19

203

120

83 Labrada, Kathleen R. (ASD); Munoz, Alex;
Gallagher, Sean S. (ASD)



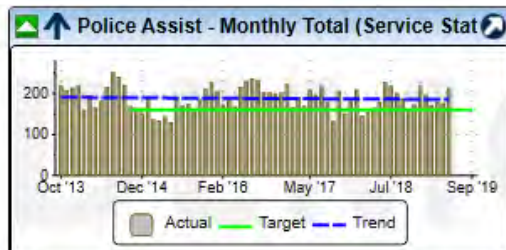
Police Assist - Monthly Total (Service Stat)

May '19

212

160

52 Labrada, Kathleen R. (ASD); Munoz, Alex;
Gallagher, Sean S. (ASD)



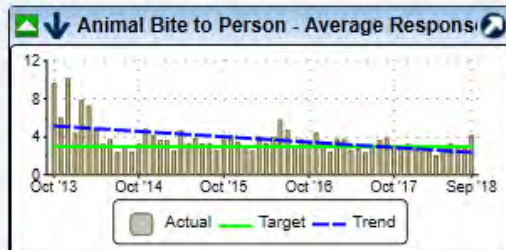
Animal Bite to Person - Average Response
time (ServiceStat)

May '19

2.9

3.0

0.1 Labrada, Kathleen R. (ASD); Munoz, Alex;
Gallagher, Sean S. (ASD)



Initiatives Linked to Measure	Est. Start	Est. End	Type	As Of	%	Status	Owners
Six Sigma: Animal Bite Response (Wave 5)	n/a	n/a		5/22/2014	100%	Complete	Maxwell, Carlos M. (OMB)

Police Assist - Average Response Time
(Service Stat)

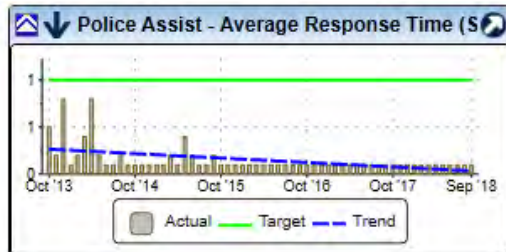


May '19

0

1

1 Labrada, Kathleen R. (ASD); Munoz, Alex;
Gallagher, Sean S. (ASD)

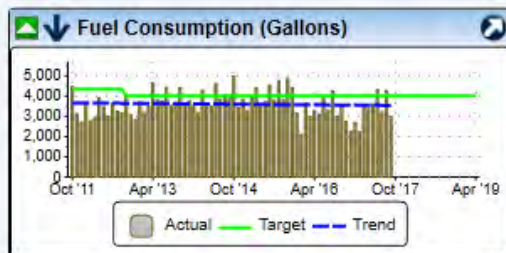


Objective	Description	Owners
Green Projects (ASD)	Tracking of ASD progress in reducing fossil fuel based energy sources, and increase in recycling programs to better the environment, while serving the community.	Garateix, Michael (ASD)

Grandparent Objectives	Description	Owners
GG6 Green government		Miami-Dade County

Parent Objectives	Description	Owners
GG6-1 Reduce County government's greenhouse gas emissions and resource consumption		Miami-Dade County

Measures Linked to Objective	Period	Actual	Target	Variance	Owners
Fuel Consumption (Gallons)	Sep '17	2,981	4,000	-1,019	Salgado, Luis (ASD); Gallagher, Sean S. (ASD)



Electricity Usage (kw)	Sep '17	271,560	300,000	28,440	Salgado, Luis (ASD)
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4.0 Learning and Growth