Scorecard - Audit and Management Services

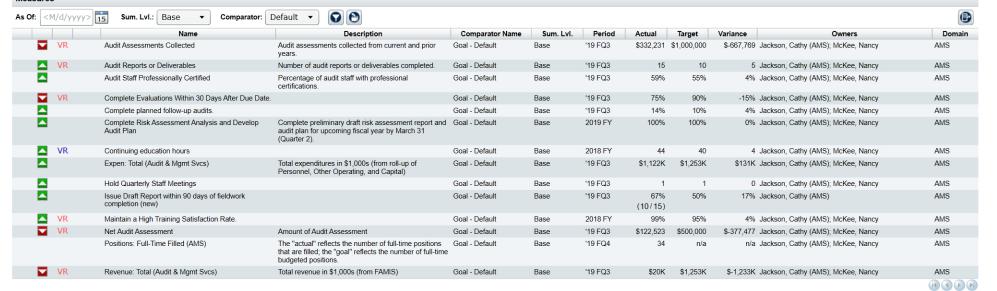
nformation										
Nar	me: Audit and Management Services									
Description										
Doma										
Owne										
	Jackson, Oathy (Alvis), Mickee, Nancy									
etails										
		As Of		Actual I	Business Plan Goal		FYTD Actual	FYTD Goal	Owners	
▼ 1.0 Custo	mer									1.0 Customer
▼ Monitor	Auditee Corrective Actions (AMS)								Jackson, Cathy (AMS); McKee, Nancy; Audit Management Services	Monitor Auditee Corrective Actions (AMS)
	ete planned follow-up audits.	'19 FQ3	_	14%	10%	_	42%	30%	Jackson, Cathy (AMS);	Complete planned follow-up audits.
Commu	nicate Audit Results Timely (AMS)								Jackson, Cathy (AMS); McKee, Nancy; Audit Management Services	Communicate Audit Results Timely (AMS)
	Praft Report within 90 days of fieldwork tion (new)	'19 FQ3		67% (10/15)	50%		66% (29/44)	50%	Jackson, Cathy (AMS)	Issue Draft Report within 90 days of fieldwork completion (new)
2.0 Finance	cial									2.0 Financial
	dget Targets (Audit and ment Services)								Jackson, Cathy (AMS); McKee, Nancy; Audit Management Services	Meet Budget Targets (Audit and Management Services)
Expen:	Total (Audit & Mgmt Svcs)	'19 FQ3		\$1,122K	\$1,253K	$\overline{}$	\$3,650K	\$2,507K	Jackson, Cathy (AMS);	Expen: Total (Audit & Mgmt Svcs)
Revenu	ue: Total (Audit & Mgmt Svcs)	'19 FQ3	$\overline{}$	\$20K	\$1,253K		\$20K	n/a	Jackson, Cathy (AMS);	Revenue: Total (Audit & Mgmt Svcs)
	ns: Full-Time Filled (AMS)	'19 FQ4		34	n/a		34	n/a	Jackson, Cathy (AMS);	Positions: Full-Time Filled (AMS)
	Implementation: FY 10-11 (AMS)								Jackson, Cathy (AMS)	Budget Implementation: FY 10-11 (AMS)
	sset management and financial ent strategies (AMS)								Jackson, Cathy (AMS); McKee, Nancy; Audit Management Services	Sound asset management and financial investment strategies (AMS)
	dit Assessment	'19 FQ3	\blacksquare	\$122,523	\$500,000	_	\$1,297,509		Jackson, Cathy (AMS);	Net Audit Assessment
	ssessments Collected	'19 FQ3	☑	\$332,231	\$1,000,000	_	\$1,172,061		Jackson, Cathy (AMS);	Audit Assessments Collected
	eports or Deliverables	'19 FQ3		15	10	_	44		Jackson, Cathy (AMS);	Audit Reports or Deliverables
	ete Risk Assessment Analysis and p Audit Plan	2019 FY		100%	100%		100%	100%	Jackson, Cathy (AMS); McKee, Nancy	Complete Risk Assessment Analysis and Develop Audit Plan
Budget I	Implementation FY 09-10 (AMS)								Jackson, Cathy (AMS)	Budget Implementation FY 09-10 (AMS)
3.0 Interna	al									3.0 Internal
4.0 Learni	ing and Growth									4.0 Learning and Growth
▼ Staff Dev	velopment and Certification (AMS)								Jackson, Cathy (AMS); McKee, Nancy; Audit Management Services	Staff Development and Certification (AMS)
	taff Professionally Certified	'19 FQ3		59%	55%	_	60%		Jackson, Cathy (AMS);	Audit Staff Professionally Certified
	n a High Training Satisfaction Rate.	2018 FY		99%	95%	_	99%		Jackson, Cathy (AMS);	Maintain a High Training Satisfaction Rate.
Comple	uarterly Staff Meetings ete Evaluations Within 30 Days After Due	'19 FQ3		75%	90%		3 82%		Jackson, Cathy (AMS); Jackson, Cathy (AMS);	Hold Quarterly Staff Meetings Complete Evaluations Within 30 Days After Due
Date.		2012 51				-			McKee, Nancy	Date.
	uing education hours	2018 FY	_	44	40	_	44	40	Jackson, Cathy (AMS);	Continuing education hours
inked Objects										
Child Scorec	ards									
Parent Score	ecards									
	Name			Owners						
	ernment Strategic Area Scorecard	Miami-Dade	County							
ActiveViews										
Initiatives										
Objectives										
	Name			Owners						
	Monitor Auditee Corrective Actions (AMS)		Jackson, Cathy (AMS); McKee, Nancy; Audit Management Services							
	Communicate Audit Results Timely (AMS)		Jackson, Cathy (AMS); McKee, Nancy; Audit Management Services							
Meet Budget Targets (Audit and Management Services)		Jackson, Cathy (AMS); McKee, Nancy; Audit Management Services Jackson, Cathy (AMS)			, ivancy;					
	et Implementation: FY 10-11 (AMS)			, , ,	Name					
Sound	asset management and financial investment (AMS)			y (AMS); McKee, ment Services	, Nancy;					

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Measures



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