

Scorecard - Miami-Dade Juvenile Services Department (Business Review)

Information

Name:	Miami-Dade Juvenile Services Department (Business Review)
Description:	The Miami-Dade Juvenile Services Department (JSD), formerly known as the Juvenile Assessment Center (JAC), is the largest facility of its kind in the State of Florida. The facility serves as a centralized processing, referral, and evaluation center for all juveniles arrested and/or at-risk of arrest in Miami-Dade County.
Domain:	Juvenile Services
Owners:	Copeland, Morris (JAC)

Details

	As Of		Actual	Business Plan Goal		FYTD Actual	FYTD Goal
▼ 1.0 Customer							
▼ 1.1 Reduce the Number of Juvenile Arrests in Miami-Dade County (JSD)							
Number of Juvenile Arrests Processed at the Juvenile Services Department	Jun '19	▲	174	205	▲	2,019	2,027
Number of Youth Released to Secure Detention	Jun '19	▲	108	108	▲	1,059	1,224
▼ 1.2 Increase the Number of Youth Referred to Juvenile Services for Diversion and At Risk Delinquency Initiative (JSD)							
Percentage Of Diversion Recommendations Approved By State Attorney's Office (statewide average of 40%)	Jun '19	▲	92%	90%	▲	93%	90%
Total Number of Youth Referred to Diversion and Prevention Programs (Roll-UP)	Jun '19	■	111	160	■	1,682	1,797
Number of Intervention, Prevention and Outreach Services	'19 FQ3	■	84	88	■	252	263
▼ 1.3 Provide Screenings, Assesments, and Referrals to Arrested and At Risk Youth (JSD)							
Total Number of Screening and Assessments administered to at-risk youth to identify susbtance abuse, family, and mental health issues	Jun '19	▲	508	494	■	5,869	5,930
▼ 1.4 Improve the Successful Completion Rate for Youth Referred to Diversion Programs (JSD)							
Percentage of Youth Successfully Completing Diversion Programs	Jun '19	■	79% (84 / 106)	80%	▼	74% (633 / 860)	80%
▼ 2.0 Financial							
▼ 2.1 Meet Budget Targets (Juvenile Services)							
Expen: Total (Juvenile Services)	'19 FQ3	▲	\$3,021K	\$3,496K	▲	\$9,117K	\$10,488K
Revenue: Total (Juvenile Services)	'19 FQ3	▼	\$639K	\$3,496K	▼	\$1,671K	\$10,490K
Positions: Full-Time Filled (JSD)	'19 FQ3		96	n/a		n/a	n/a
▼ 2.2 Conduct Meetings with Senior Managers to Review Department Goals, Budget Planning and Implementation (JSD)							
Quarterly Meeting Conducted (Y/N)	'19 FQ3	▲	Yes	Yes	▲	Yes	Yes
Monthly Managers Meeting	Jun '19	▲	Yes	Yes	▲	Yes	Yes
▼ 2.3 Explore, identify and ensure compliance with grants (FIN)							
Implement Grant Corrective Action Plans within Specified Timeline.	Jun '19	▲	100%	100%	▲	100%	100%
Meet 100% of all grantor deadlines on required documentation, forms, surveys, etc.	Jun '19	▲	100%	100%	▲	100%	100%

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▼ 3.0 Internal							
▼ 3.1 Decrease the Processing Time for Detainable and Non-Detainable Youth (JSD)							
Percentage of detainable youth attending court hearing within 24 hours of arrest (statutory requirement)	Jun '19	▲	100.0%	100.0%	■	99.9%	100.0%
Percentage of Non-Detainable Youth Released Within Six (6) Hours	Jun '19	▲	74%	65%	▲	69%	65%
Percentage of Detainable Youth Released Within Six (6) Hours	Jun '19	■	74%	75%	■	74%	75%
▼ 3.2 Provide a Safe and Secure Environment (JSD)							
Zero Incidents Resulting in Liability (%)	'19 FQ3	▲	100%	100%	▲	100%	100%
Review/Update accuracy of computer access credentials	Jun '19	▲	Yes	Yes	▲	Yes	Yes
Accuracy of Access Control Cards	Jun '19	▲	Yes	Yes	▲	Yes	Yes
Percentage of Safety Inspection Reports completed by deadline	Jun '19	▲	100%	100%	▲	100%	100%
▼ 3.3 Administration and Public Information (JSD)							
Monthly Community Based Organization (CBO) Meetings	Jun '19	▲	Yes	Yes	▲	Yes	Yes
Develop and provide custom analytical and statistical reports to the community and juvenile justice partners by deadline	'19 FQ3	▲	100%	95%	▲	100%	95%
▼ 3.4 Monitor Level of Referrals and New Law Violations							
Percentage of referred youth with unsuccessful completion due to new law violations	Jun '19		2%	n/a		11%	n/a
Number of Referrals to Juvenile Services Department (Including Arrests, Civil Citations, Intervention and Other Diversions)	Jun '19		336	n/a		4,395	n/a
▼ 4.0 Learning and Growth							
▼ 4.1 Manage Human Resources and Employee Motivation (JSD)							
Employee of the Quarter Recognition Award	'19 Q2	▲	Yes	Yes		n/a	n/a
▼ 4.2 Develop Juvenile Services Direct Care Staff Competency Through Cross Training and Skill Development (JSD)							
Direct Care Staff Training	Jun '19	▲	100%	100%	▲	100%	100%
Supervisory Staff Training	Jun '19	▲	100%	100%	▲	100%	100%
Pre-Service Training	Jun '19	▲	100%	100%	▲	100%	100%

Linked Objects

▼ Child Scorecards			
Name	Owners		
Juvenile Services Department (FY05 - FY06)	Burgos, Cathy (JAC); Copeland, Morris (JAC)		
Miami-Dade Juvenile Services Department (Quarterly)	Copeland, Morris (JAC)		
▼ Parent Scorecards			
Name	Owners		
Public Safety Strategic Area Scorecard	Miami-Dade County		
▼ ActiveViews			

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▼ Initiatives

	Name	Type	As Of						%	Status	Owners
	Continuation of the Young Offenders Multi-disciplinary Interventions		n/a							n/a	Molina, Cristina M. (JAC)
	Continuation of Prevention, Diversion and Outreach Services, including alternatives to secure juvenile detention		n/a							n/a	Molina, Cristina M. (JAC)
	Technology Enhancements to include Telehealth and Social Media Efforts		n/a							n/a	Molina, Cristina M. (JAC)
	Engage the Workforce in Business Plan Implementation		n/a							n/a	Molina, Cristina M. (JAC)
	Continuation of Juvenile Data and Trend Analyses Reporting		n/a							n/a	Molina, Cristina M. (JAC)
	Enhance Trauma Informed Protocols, including the Identification of Human Trafficking Victims		1/23/2019						50%	In Progress	Copeland, Morris (JAC)
	Ongoing Collaboration with Countywide Initiatives		1/23/2019						50%	In Progress	Copeland, Morris (JAC)
	Anti-Violence Initiative (Group Violence Intervention)		1/23/2020						55%	In Progress	Copeland, Morris (JAC)
	Enhance the Job Development and Mentoring Initiatives		12/31/2018						100%	Complete	Copeland, Morris (JAC)

▼ Objectives

	Name	Owners
	Reduce the Number of Juvenile Arrests in Miami-Dade County (JSD)	Copeland, Morris (JAC)
	Increase the Number of Youth Referred to Juvenile Services for Diversion and At Risk Delinquency Initiative (JSD)	Burgos, Cathy (JAC); Copeland, Morris (JAC)
	Provide Screenings, Assessments, and Referrals to Arrested and At Risk Youth (JSD)	Burgos, Cathy (JAC); Rabbito, Lauren F. (JAC)
	Improve the Successful Completion Rate for Youth Referred to Diversion Programs (JSD)	Burgos, Cathy (JAC)
	Meet Budget Targets (Juvenile Services)	Akerman, Cindy E. (JAC); Copeland, Morris (JAC)
	Conduct Meetings with Senior Managers to Review Department Goals, Budget Planning and Implementation (JSD)	Molina, Cristina M. (JAC)
	Explore, identify and ensure compliance with grants (FIN)	Akerman, Cindy E. (JAC)
	Decrease the Processing Time for Detainable and Non-Detainable Youth (JSD)	Copeland, Morris (JAC); Bess, Latawun (JAC)
	Provide a Safe and Secure Environment (JSD)	Copeland, Morris (JAC)
	Administration and Public Information (JSD)	Molina, Cristina M. (JAC); Napolez, Elena (JAC)
	Monitor Level of Referrals and New Law Violations	Molina, Cristina M. (JAC); Copeland, Morris (JAC)
	Manage Human Resources and Employee Motivation (JSD)	Akerman, Cindy E. (JAC)
	Develop Juvenile Services Direct Care Staff Competency Through Cross Training and Skill Development (JSD)	Copeland, Morris (JAC); Bess, Latawun (JAC)

▼ Program Groups

▼ Stoplight Charts

▼ Tasks

Commentary

Action Items

	Due Date ▲	Status ▲	Action	Owners
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Comments

Date ▼	Author	Comment
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Date	Author	Comment	
Attachments & Links			
▼ External Links			
	Name	Created By	
	JSD Business Plan (FY07-08)	Ruiz, Michael W. (DSWM)	
	JSD Budget (FY07)	Ruiz, Michael W. (DSWM)	
▼ Attachments			
	Name	Last Updated	Checked Out By
	Quest Case Management Software Contract	1/7/2009 4:07:04 PM	
	JSD Sortie/Fitness Challenge (FY07)	5/25/2007 10:16:00 AM	

Measures

As Of: Sum. Lvl.: Comparator:

			Name	Comparator Name	Sum. Lvl.	Period	Actual	Target	% Variance	Owners	Domain
▲			Accuracy of Access Control Cards	Goal - Default	Base	Dec '19	Yes	Yes	n/a	Adderley, Lorraine D. (JAC)	Juvenile Services
▲			Develop and provide custom analytical and statistical reports to the community and juvenile justice partners by deadline	Goal - Default	Base	'20 FQ1	100%	95%	5	Molina, Cristina M. (JAC)	Juvenile Services
▲			Direct Care Staff Training	Goal - Default	Base	Dec '19	100%	100%	0	Sherwood, Jayanie (JAC); Bess, Latawun (JAC)	Juvenile Services
▲			Employee of the Quarter Recognition Award	Goal - Default	Base	'20 Q1	Yes	Yes	n/a	Molina, Cristina M. (JAC)	Juvenile Services
▲			Expen: Total (Juvenile Services)	Goal - Default	Base	'19 FQ3	\$3,021K	\$3,496K	14	Akerman, Cindy E. (JAC); Copeland, Morris (JAC)	Juvenile Services
▲			Implement Grant Corrective Action Plans within Specified Timeline.	Goal - Default	Base	Dec '19	100%	100%	0	Molina, Cristina M. (JAC)	Juvenile Services
▲			Meet 100% of all grantor deadlines on required documentation, forms, surveys, etc.	Goal - Default	Base	Dec '19	100%	100%	0	Landestoy, Jessica (JAC)	Juvenile Services
▲			Monthly Community Based Organization (CBO) Meetings	Goal - Default	Base	Jan '20	Yes	Yes	n/a	Napolez, Elena (JAC)	Juvenile Services
▲			Monthly Managers Meeting	Goal - Default	Base	Dec '19	Yes	Yes	n/a	Molina, Cristina M. (JAC)	Juvenile Services
▲			Number of Intervention, Prevention and Outreach Services	Goal - Default	Base	'20 FQ1	110	87	26	Loredo, Leticia (JAC); Angulo, Elena I. (JAC)	Juvenile Services
▲			Number of Juvenile Arrests Processed at the Juvenile Services Department	Goal - Default	Base	Dec '19	173	182	5	Copeland, Morris (JAC); Bess, Latawun (JAC)	Juvenile Services
			Number of Referrals to Juvenile Services Department (Including Arrests, Civil Citations, Intervention and Other Diversions)	Goal - Default	Base	Dec '19	348	n/a	n/a	Molina, Cristina M. (JAC); Copeland, Morris (JAC); Caraballo, Mary (JAC)	Juvenile Services
▲			Number of Youth Released to Secure Detention	Goal - Default	Base	Dec '19	81	97	-16	Molina, Cristina M. (JAC); Bess, Latawun (JAC)	Juvenile Services
▲			Percentage of detainable youth attending court hearing within 24 hours of arrest (statutory requirement)	Goal - Default	Base	Dec '19	100.0%	100.0%	0.0	Sherwood, Jayanie (JAC); Bess, Latawun (JAC)	Juvenile Services
▲			Percentage of Detainable Youth Released Within Six (6) Hours	Goal - Default	Base	Dec '19	76%	75%	1	Sherwood, Jayanie (JAC); Bess, Latawun (JAC)	Juvenile Services
▲			Percentage Of Diversion Recommendations Approved By State Attorney's Office (statewide average of 40%)	Goal - Default	Base	Dec '19	99%	90%	10	Sherwood, Jayanie (JAC); Bess, Latawun (JAC)	Juvenile Services
▲			Percentage of Non-Detainable Youth Released Within Six (6) Hours	Goal - Default	Base	Dec '19	65%	65%	0	Sherwood, Jayanie (JAC); Bess, Latawun (JAC)	Juvenile Services
			Percentage of referred youth with unsuccessful completion due to new law violations	Goal - Default	Base	Dec '19	7%	n/a	n/a	Burgos, Cathy (JAC); Donehue, Ronald D.(JAC); Napolez, Elena (JAC)	Juvenile Services
▲			Percentage of Safety Inspection Reports completed by deadline	Goal - Default	Base	Dec '19	100%	100%	0	Adderley, Lorraine D. (JAC)	Juvenile Services
■			Percentage of Youth Successfully Completing Diversion Programs	Goal - Default	Base	Dec '19	79% (65 / 82)	80%	-1	Molina, Cristina M. (JAC); Napolez, Elena (JAC); Donehue, Ronald D.(JAC)	Juvenile Services
			Positions: Full-Time Filled (JSD)	Goal - Default	Base	'19 FQ4	95	n/a	n/a	Akerman, Cindy E. (JAC)	Juvenile Services
▲			Pre-Service Training	Goal - Default	Base	Dec '19	100%	100%	0	Sherwood, Jayanie (JAC); Bess, Latawun (JAC)	Juvenile Services

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	Quarterly Meeting Conducted (Y/N)	Goal - Default	Base	'20 FQ1	Yes	Yes	n/a	Molina, Cristina M. (JAC); Molina, Cristina M. (JAC)	Juvenile Services
 VR	Revenue: Total (Juvenile Services)	Goal - Default	Base	'19 FQ3	\$639K	\$3,496K	-82	Akerman, Cindy E. (JAC); Copeland, Morris (JAC)	Juvenile Services
	Review/Update accuracy of computer access credentials	Goal - Default	Base	Dec '19	Yes	Yes	n/a	Adderley, Lorraine D. (JAC)	Juvenile Services



