Scorecard - Library Department

Information

Name:	Library Department
Description:	n/a
Domain:	Library
Owners:	Baker, Ray (LIB); Garcia, Elizabeth (LIB)

Details

	As Of		Actual	Business Plan Goal		FYTD Actual	FYTD Goal
▼ **Service Enhancement Projects**							
▼ **Improve the patron experience by providing available library materials timely**							
▼ Percentage of times library materials are delivered to branches within 2 days	Mar '19	🔻	36	50	🔻	205	300

Initiative Name	Type	As Of	Status	🏷️	🏆	✔️	❗	◎	%		Owners
Six Sigma: Library Material Transports (Wave 7)	Lean Six Sigma	9/27/2018	Complete						100%	n/a	

	As Of		Actual	Business Plan Goal		FYTD Actual	FYTD Goal
▼ **Improve the patron experience with updated public computers**							
Computers replaced	'18 FQ4	🔼	160	160		n/a	n/a
▼ **Enhancing Library Books and Materials**							
▼ **Increased access to library services**							
Bookmobile stops per month	Jun '19	🔻	144	160	🔻	1,338	1,440
▼ **Increase usage of Library e-content**							
Total checkouts, streams, or downloads of digital content	Jun '19		77,536	n/a		575,831	n/a
▼ **Increase number of digitized Library archives**							
Digitization Project - Total Items Digitized	Jun '19	🔼	28,000	400	🔼	194,361	17,400
▼ **Increase Innovative Services and Strenghten Community Engagement**							
▼ **Increase followers on Social Media**							
Followers by end-of-year on Instagram	'19 FQ3	🔻	3,195	3,561	🔼	8,367	7,122
Followers by end-of-year on Twitter	2019 FY	🔼	3,023	2,500	🔼	3,023	2,500
Followers by end-of-year on Facebook	2019 FY	🔼	11,253	11,000	🔼	11,253	11,000
▼ **Maintain and improve services reflecting the educational, informational, and recreational needs of the community**							
Annual attendance at library workshops and events*	'19 FQ3	🔼	126,898	107,500	🔼	403,957	322,500
Childcare facilities served by Storytime Express Program	'19 FQ3		677	n/a		2,006	n/a

Linked Objects

▼ Child Scorecards

Name	Owners
Facilities Management and Capital Development	Garcia, Elizabeth (LIB)
Communications, Programming and Community Engagement	Melgarejo, Jessica; Khalil, Leila (LIB)

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Fiscal and Business Operations	Baker, Ray (LIB)
Public Services	Cvejanovich, Sue (LIB); Garcia, Elizabeth (LIB)

▼ Parent Scorecards

Name	Owners	
Recreation and Culture Strategic Area Scorecard	Miami-Dade County	

▼ ActiveViews

▼ Initiatives

Name	Type	As Of	💷	🎁	✓	❗	◎	%	Status	Owners	
Create social media presence		n/a							n/a	n/a	

▼ Objectives

Name	Owners	
Improve the patron experience by providing available library materials timely	Garcia, Elizabeth (LIB); Gomez, Leo (LIB)	
Improve the patron experience with updated public computers	Garcia, Elizabeth (LIB)	
Increased access to library services	Castro, Julio; Baker, Ray (LIB)	
Increase usage of Library e-content	Garcia, Elizabeth (LIB)	
Increase number of digitized Library archives	Garcia, Elizabeth (LIB)	
Increase followers on Social Media	Garcia, Elizabeth (LIB)	
Maintain and improve services reflecting the educational, informational, and recreational needs of the community	Garcia, Elizabeth (LIB)	

▼ Program Groups

▼ Stoplight Charts

▼ Tasks

Commentary

Action Items

	Due Date ▲	Status ▲	Action	Owners	

Comments

	Date ▼	Author	Comment	

Attachments & Links

▼ External Links

▼ Attachments

Measures

As Of: `<M/d/yyyy>` 🗓15 Sum. Lvl.: Base ▼ Comparator: Default ▼ 🔽 💾 🔲

		Name	Comparator Name	Sum. Lvl.	Period	Actual	Target	% Variance	Owners	Domain
🔻	VR	Annual attendance at libary workshops and events*	Goal - Default	Base	'19 FQ4	84,318	107,500	-22	Martinez, Monica	Library
🔼		Bookmobile stops per month	Goal - Default	Base	Dec '19	166	160	4	Baker, Ray (LIB); Castro, Julio	Library
		Childcare facilities served by Storytime Express Program	Goal - Default	Base	'20 FQ1	715	n/a	n/a	Centeno, Carmen	Library
🔼	VR	Computers replaced	Goal - Default	Base	'18 FQ4	160	160	0	Garcia, Elizabeth (LIB); Campa, Julio (LIB)	Library
🔼		Digitization Project - Total Items Digitized	Goal - Default	Base	Sep '19	36,300	400	8,975	Garcia, Elizabeth (LIB); Cvejanovich, Sue (LIB)	Library
🔼	VR	Followers by end-of-year on Facebook	Goal - Default	Base	2019 FY	11,253	11,000	2	Garcia, Elizabeth (LIB); Khalil, Leila (LIB)	Library
		Followers by end-of-year on Instagram	Goal - Default	Base	'20 FQ1	3,972	n/a	n/a	Khalil, Leila (LIB); Garcia, Elizabeth (LIB)	Library

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▲	Followers by end-of-year on Twitter	Goal - Default	Base	2019 FY	3,023	2,500	21 Khalil, Leila (LIB); Garcia, Elizabeth (LIB)	Library
▼	Percentage of times library materials are delivered to branches within 2 days	Goal - Default	Base	Mar '19	36	50	-29 Garcia, Elizabeth (LIB); Gomez, Leo (LIB)	Library
	Total checkouts, streams, or downloads of digital content	Goal - Default	Base	Dec '19	57,394	n/a	n/a Garcia, Elizabeth (LIB); Piloto, Maribel	Library