


Scorecard - Medical Examiner Department

Information

























Name: Medical Examiner Department 

Description: The mission of the Medical Examiner Department is to provide accurate, timely, dignified, compassionate and professional death investigative services for the citizens of Miami-Dade County, together with education, consultation and research for local and national medical, legal, academic and law enforcement communities.

Domain: Medical Examiner

Owners: Lew, Emma O. (ME); Caprara, Darren (ME)

Details

	As Of	Actual	Business Plan Goal	FYTD Actual	FYTD Goal
▼ 1.0 Customer					
▼ 1.1 Maintain all available certifications in order to provide professional service in support of Statutory Mandate (FS Chapter 406) (PS 1-2 / PS 2-1 / GG 5-1)					
Percent of Staff Doctors Meeting Case Load (NAME Accreditation) Guidelines	2019 FY	80%	n/a	80%	n/a
NAME Performance Measure: Percent of all death investigations performed by the department that are certified as to cause and manner of death within 60 days.	Jun '19 	86% (2,020 / 2,341)	90% 	87% (17,891 / 20,669)	90%
NAME Performance Measure: Percent of all death investigations performed by the department that are certified as to cause and manner of death within 90 days.	Jun '19 	92% (2,150 / 2,341)	90% 	92% (18,971 / 20,669)	90%
Percent Staff Pathologist Meeting FAME Autopsy Case Load Guidelines	2019 FY 	17%	100% 	17%	100%
▼ 1.2 Provide timely service to meet certification standards and/or support Statutory Mandate (FS Chapter 406) (PS 1-2 / PS 2-1 / GG 5-1)					
FERT - % of calls where FERT was available to respond monthly PS2-1	Jun '19 	65% (113 / 173)	95% 	71% (1,177 / 1,649)	95%
FERT - Average Arrival Response Time (Minutes) PS 2-1	Jun '19 	62	60 	56	60
Autopsy protocol preparation time (calendar days)	Jun '19 	11	14 	19	14
Toxicology Case Turnaround Time	Jun '19 	45.1	45.0 	37.5	45.0
Department Sortie-Medical Examiner Release Time(hours) (PS2-1)	Jun '19 	32	24 	27	24
▼ 1.3 Provide accurate service in support of Statutory Mandate (FS Chapter 406) (PS 1-2 / PS 2-1 / GG 5-1)					
Scene Investigations by Medical Examiners	2019 FY 	183	190 	183	190
Medicolegal Number of Scene Calls per Month (PS 2-1 / PS 1-2)	Jun '19	6	n/a	110	n/a
▼ 1.4 Maintain contingency space for mass fatality scenario.					
Body Count in refrigeration	Jun '19 	143	70 	127	70
▼ 2.0 Financial					
▼ 2.1 Meet Budget Targets (Medical Examiner) GG 4-2					
Expen: Total (Medical Examiner)	'19 FQ3 	\$2,962K	\$3,469K 	\$8,864K	\$10,407K
Revenue: Total (Medical Examiner)	'19 FQ3 	\$233K	\$3,469K 	\$722K	\$10,407K

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Positions: Full-Time Filled (ME)	'19 FQ3		82	87 (83 - 88)		242	261 (249 - 264)
▼ 3.0 Internal							
▼ 3.1 Accurately monitor current activity and estimate future service demand.							
Body Disposition Requests Processed /Approved per Florida Statute GG 5-1	2019 FY		10,223	9,666		10,223	9,666
Deaths Certified Annually (Autopsies, External Examinations, Skeletal Examinations and Telephone Cases) PS 1-2	2019 FY		2,453	2,427		2,453	2,427
Total Number of Cases Investigated/Processed by the Medical Examiner - Fiscal Year PS 1-2	2019 FY		14,766	14,000		14,766	14,000
Autopsies Performed Annually (Fiscal) PS 1-2	2019 FY		1,834	1,773		1,834	1,773
Indigent Cremation Service Cases Annually (Fiscal Year) GG 5-1	2019 FY		585	644		585	644
Toxicology Cases Processed (ME District 11, Miami-Dade)	Jun '19		105	157		1,393	1,413
Toxicology assays performed on MDME cases	2019 FY		10,846	10,467		10,846	10,467

Linked Objects

▼ Child Scorecards

▼ Parent Scorecards

Name	Owners
Public Safety Strategic Area Scorecard	Miami-Dade County

▼ ActiveViews

▼ Initiatives

▼ Objectives

Name	Owners
Maintain all available certifications in order to provide professional service in support of Statutory Mandate (FS Chapter 406) (PS 1-2 / PS 2-1 / GG 5-1)	Caprara, Darren (ME)
Provide timely service to meet certification standards and/or support Statutory Mandate (FS Chapter 406) (PS 1-2 / PS 2-1 / GG 5-1)	Caprara, Darren (ME)
Provide accurate service in support of Statutory Mandate (FS Chapter 406) (PS 1-2 / PS 2-1 / GG 5-1)	Caprara, Darren (ME)
Maintain contingency space for mass fatality scenario.	Caprara, Darren (ME)
Meet Budget Targets (Medical Examiner) GG 4-2	Lew, Emma O. (ME)
Accurately monitor current activity and estimate future service demand.	Caprara, Darren (ME)

▼ Program Groups

▼ Stoplight Charts

▼ Tasks

Commentary

Action Items

Due Date ▲	Status ▲	Action	Owners
9/30/2020	Not Started	Forensic Imaging Bureau (FIB) Storage Capacity Expansion for FIBNET (FIB Private Network)	Rivera-Morales, Jorge (ME)

Comments

Date ▼	Author	Comment
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Scorecard - Medical Examiner Department

Attachments & Links

External Links

	Name	Created By
	Business Plan	Rodriguez, Nadia

Attachments

Measures

As Of:

<M/d/yyyy>

15

Sum. Lvl.:

Base

Comparator:

Default

		Name	Comparator Name	Sum. Lvl.	Period	Actual	Target	% Variance	Owners	Domain
		Autopsies Performed Annually (Fiscal) PS 1-2	Goal - Default	Base	2019 FY	1,834	1,773	3	Melton-Lamar, Veronica (ME); Lew, Emma O. (ME)	Medical Examiner
		Autopsy protocol preparation time (calendar days)	Goal - Default	Base	Sep '19	6	14	57	Melton-Lamar, Veronica (ME)	Medical Examiner
		Body Count in refrigeration	Goal - Default	Base	Sep '19	152	70	117	Garner, LaTishia (ME)	Medical Examiner
		Body Disposition Requests Processed /Approved per Florida Statute GG 5-1	Goal - Default	Base	2019 FY	10,223	9,666	6	Melton-Lamar, Veronica (ME); Lew, Emma O. (ME)	Medical Examiner
	VR	Deaths Certified Annually (Autopsies, External Examinations, Skeletal Examinations and Telephone Cases) PS 1-2	Goal - Default	Base	2019 FY	2,453	2,427	1	Melton-Lamar, Veronica (ME)	Medical Examiner
		Department Sortie-Medical Examiner Release Time (hours) (PS2-1)	Goal - Default	Base	Sep '19	25	24	-5	Rivera-Morales, Jorge (ME); Lew, Emma O. (ME)	Medical Examiner
		Expen: Total (Medical Examiner)	Goal - Default	Base	'19 FQ4	\$3,104K	\$3,468K	10	Serra, Yeseny (ME)	Medical Examiner
	VR	FERT - % of calls where FERT was available to respond monthly PS2-1	Goal - Default	Base	Sep '19	69% (102 / 147)	95%	-27	St. Gerard, Claude (ME); Caprara, Darren (ME)	Medical Examiner
		FERT - Average Arrival Response Time (Minutes) PS 2-1	Goal - Default	Base	Sep '19	57	60	-6	Sumlar, Len D. (ME); St. Gerard, Claude (ME)	Medical Examiner
		Indigent Cremation Service Cases Annually (Fiscal Year) GG 5-1	Goal - Default	Base	2019 FY	585	644	-9	Witty-Fortunato, Sandra (ME)	Medical Examiner
		Medicolegal Number of Scene Calls per Month (PS 2-1 / PS 1-2)	Goal - Default	Base	Sep '19	15	n/a	n/a	Caprara, Darren (ME); Louis, Ernest (ME)	Medical Examiner
		NAME Performance Measure: Percent of all death investigations performed by the department that are certified as to cause and manner of death within 60 days.	Goal - Default	Base	Sep '19	88% (1,989 / 2,273)	90%	-3	Rivera-Morales, Jorge (ME)	Medical Examiner
		NAME Performance Measure: Percent of all death investigations performed by the department that are certified as to cause and manner of death within 90 days.	Goal - Default	Base	Sep '19	93% (2,117 / 2,273)	90%	3	Rivera-Morales, Jorge (ME)	Medical Examiner
	VR	Percent of Staff Doctors Meeting Case Load (NAME Accreditation) Guidelines	Goal - Default	Base	2019 FY	80%	n/a	n/a	Rivera-Morales, Jorge (ME)	Medical Examiner
		Percent Staff Pathologist Meeting FAME Autopsy Case Load Guidelines	Goal - Default	Base	2019 FY	17%	100%	-83	Lew, Emma O. (ME)	Medical Examiner
		Positions: Full-Time Filled (ME)	Goal - Default	Base	'19 FQ4	84	n/a	n/a	Serra, Yeseny (ME)	Medical Examiner
		Revenue: Total (Medical Examiner)	Goal - Default	Base	'19 FQ4	\$11,250K	\$3,468K	224	Serra, Yeseny (ME)	Medical Examiner
		Scene Investigations by Medical Examiners	Goal - Default	Base	2019 FY	183	190	4	Lew, Emma O. (ME)	Medical Examiner
		Total Number of Cases Investigated/Processed by the Medical Examiner - Fiscal Year PS 1-2	Goal - Default	Base	2019 FY	14,766	14,000	-5	Lew, Emma O. (ME)	Medical Examiner
		Toxicology assays performed on MDME cases	Goal - Default	Base	2019 FY	10,846	10,467	4	Hime, George W. (ME)	Medical Examiner
		Toxicology Case Turnaround Time	Goal - Default	Base	Sep '19	51.0	45.0	-13.3	Hime, George W. (ME)	Medical Examiner
	VR	Toxicology Cases Processed (ME District 11, Miami-Dade)	Goal - Default	Base	Sep '19	87	157	-45	Hime, George W. (ME)	Medical Examiner



