

Scorecard - Miami-Dade Police Department

Information

Name:

Miami-Dade Police Department

Description:

The Miami-Dade Police Department (MDPD) is the largest law enforcement police department in the southeastern United States and one of the ten largest in the nation, serving an ethnically and racially diverse community of an estimated of 2.7 million residents. The Department provides both traditional municipal police service and sheriff services to Miami-Dade County and contracted municipal areas. MDPD has been an internationally accredited law enforcement agency since 1993, with the Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA) and by the Commission for Florida Law Enforcement Accrediation (CFA) since 2004.

























Domain:

Police

Owners:

Griffin, Eva; Ramirez III, Alfredo

Details

| | | As Of | | Actual | | Business Plan Goal | | FYTD Actual | FYTD Goal |
|---|---|-------|-----------|---|--|---------------------------|---|----------------------------|-----------|
| ▼ 1.0 Customer | | | | | | | | | |
| ▼ Ensure Sufficient Facilities and Resources are provided to assist Public Safety measures-MDPD | | | | | | | | | |
| | Initiative Name | Type | As Of | Status |      | % | Owners | | |
| | Capital Infrastructure Investment Program (CIIP) | | n/a | n/a | | | Griffin, Eva; Adkins, Barry (MDPD); Bello, Jorge | | |
| | Headquarters Media and Meeting Room Renovation #2000000812 | | 2/1/2019 | In Progress | | 0% | Adkins, Barry (MDPD); Bello, Jorge | | |
| | Law Enforcement Records Management System (LERMS) | | n/a | n/a | | | Griffin, Eva; Bello, Jorge; Rivero, Jose L. | | |
| ▼ Provide a Safe Community for All- MDPD | | | | | | | | | |
| | Initiative Name | Type | As Of | Status |      | % | Owners | | |
| | Computers for Guns Initiative | | 2/11/2019 | In Progress | | 75% | Griffin, Eva; Daniels, Stephanie | | |
| | Neighborhood Safety Initiative #2000000415 | | 1/31/2019 | In Progress | | 0% | Bello, Jorge; Adkins, Barry (MDPD); Rivero, Jose L.; Rossman, Randall L. | | |
| | MDPD Civil Process Automation #328610 | | 1/14/2019 | In Progress | | 65% | Bello, Jorge; Adkins, Barry (MDPD) | | |
| | Part I Crime Rate (Monthly) | | Jun '19 | | | 2.50 | n/a | 23.26 | n/a |
| | | | | | | (2,993.00 / 1,196,921.00) | | (27,843.00 / 1,196,921.00) | |
| | Incidents of Part I Crimes (Monthly) | | Jun '19 | | | 2,993 | n/a | 27,843 | n/a |
| | Driving Under the Influence (DUI) arrests during normal operations (SPB) | | Jun '19 |  | | 40 | 35  | 317 | 315 |
| | Number of Firearms Impounded by MDPD (PES) | | Jun '19 |  | | 205 | 258  | 2,314 | 2,322 |
| | Number of educational mortgage fraud presentations conducted (ECB) | | Jun '19 |  | | 0 | 1  | 8 | 9 |
| | Murder Clearance Rate (Monthly) | | Jun '19 |  | | 25.0% | 60.0%  | 74.1% | 60.0% |
| | Robbery Clearance Rate (Monthly) | | Jun '19 |  | | 33% | 28%  | 31% | 28% |
| | Sexual Crimes Clearance Rate (Monthly) | | Jun '19 |  | | 65% | 37%  | 63% | 40% |
| | Number of Total Warrant Closures (WB) | | Jun '19 | | | 1,233 | n/a | 12,132 | n/a |
| | Total Number of Homicides Investigated (Monthly) | | Jun '19 | | | 6 | n/a | 98 | n/a |
| | Murders Investigated in UMSA (Monthly) | | Jun '19 |  | | 3 | 3  | 57 | 27 |
| | Traffic Fatalities investigated by MDPD Traffic Homicide for UMSA (Monthly) | | Jun '19 | | | 9 | n/a | 74 | n/a |

Scorecard - Miami-Dade Police Department

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|--|---------|---|-------|-------|---|--------|--------|
| Number of arrests made from Crime Stoppers tips (PIEB) | Jun '19 | ▲ | 24 | 10 | ▲ | 200 | 90 |
| ▼ Reduce Response Time by Providing Efficient Delivery of Police Services - MDPD | | | | | | | |
| Police Routine Response Time for MDPD (Monthly) | Jun '19 | ▲ | 26.04 | 30.00 | ▲ | 26.09 | 30.00 |
| Average Emergency/Priority Response-Officer Travel Time (Police Services) | Jun '19 | ▲ | 5.56 | 6.45 | ▲ | 5.95 | 6.45 |
| Police Emergency/Priority Response Time MDPD (Monthly) | Jun '19 | ▼ | 8.44 | 8.00 | ▼ | 8.37 | 8.00 |
| Average Routine Response-Officer Travel Time (Police Services) | Jun '19 | ▲ | 11.47 | 13.00 | ▲ | 11.69 | 13.00 |
| ▼ Reduce Preventable Death, Injury and Property Loss - MDPD | | | | | | | |
| Number of educational mortgage fraud presentations conducted (ECB) | Jun '19 | ■ | 0 | 1 | ■ | 8 | 9 |
| Firearms seized during Gun Bounty Program (PIEB) | Jun '19 | ▲ | 8 | 4 | ▲ | 44 | 34 |
| Complete Staff Inspections Fiscal (PCB) | Jun '19 | ▲ | 1 | 1 | ▲ | 11 | 11 |
| Uniformed Personnel Re-Certified to use Electronic Control Device (ECW) | '19 FQ3 | | 0 | n/a | | 0 | n/a |
| ▼ Enhance Community Awareness, Prevention and Provide Effective Investigation - MDPD | | | | | | | |
| Homicide Arrests (Monthly) | Jun '19 | ▲ | 6 | 5 | ▲ | 69 | 45 |
| Robbery Total Arrests (RB) | Jun '19 | ▲ | 159 | 92 | ▲ | 1,325 | 825 |
| Number of latent cases received by the Latent Print Section per month | Jun '19 | ▼ | 172 | 175 | ▼ | 1,630 | 1,809 |
| Major crime scenes processed (CISIS) | Jun '19 | ▼ | 166 | 167 | ▲ | 1,647 | 1,500 |
| Sexual Crimes Arrests (Monthly) | Jun '19 | ▼ | 34 | 38 | ▼ | 322 | 338 |
| Monthly DNA Child Identification Kits Distributed (PIEB) | Jun '19 | ▲ | 1,000 | 1,000 | ▲ | 9,500 | 9,000 |
| Latent fingerprints collected from crime scenes | Jun '19 | ▲ | 110 | 85 | ▲ | 1,200 | 765 |
| ▼ Increase the Community Outreach, Involvement and County Wide Preparedness - MDPD | | | | | | | |
| Conduct Major's Community Outreach (Police Services) | Jun '19 | ▲ | 18 | 14 | ▲ | 209 | 126 |
| Services Rendered or Event attended by Police Chaplain (PSS) (Monthly) | Jun '19 | ▲ | 40 | 30 | ▲ | 323 | 270 |
| Neighborhood Resource Unit Outreach Events/ Assignments (PS) | Jun '19 | | 266 | n/a | | 2,045 | n/a |
| Police Explorer Program/Meetings Conducted (PIEB) | Jun '19 | ▲ | 5 | 0 | ▲ | 7 | 0 |
| Threat, Security and Vulnerability Assessments Conducted | '19 FQ3 | ▲ | 15 | 9 | ▲ | 38 | 27 |
| Conduct Intelligence and Investigation Meetings for Regions 7 partners | '19 FQ3 | ▲ | 1 | 1 | ▲ | 3 | 3 |
| ▼ Reduce Processing Time for Public Records Request | | | | | | | |
| Clearance letters provided at the Public Counter (CRB) | Jun '19 | | 4,009 | n/a | | 38,169 | n/a |
| Customers served at the Public Counter (CRB) | Jun '19 | ▼ | 5,236 | 6,250 | ▲ | 79,117 | 56,250 |
| Citizen Services Provided at the Public Counter - District Operations Center (DOC) (Police Services) | Jun '19 | | 9,367 | n/a | | 93,487 | n/a |

Scorecard - Miami-Dade Police Department

Services)

| ▼ Reduce and Ensure 911 Response Time - MDPD | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|---------|-----------|-------------|------------|---|------------|------------|-----------------|------|------------------------------------|--------|--|--|--|--|--|---|--------|---|--|-----------|-------------|--|--|--|--|--|-----|------------------------------------|
| 911 Call Volume (in thousands) | Jun '19 | ▲ | 108,838 | 1,400 | ▲ | 1,026,364 | 12,600 | | | | | | | | | | | | | | | | | | | | | | |
| 911 Call processing time (in seconds) | Jun '19 | ▼ | 88.0secs | 70.0secs | ▼ | 85.7secs | 70.0secs | | | | | | | | | | | | | | | | | | | | | | |
| Monitor non-emergency call handling time | Jun '19 | ■ | 109.0secs | 100.0secs | ■ | 111.0secs | 100.0secs | | | | | | | | | | | | | | | | | | | | | | |
| ▼ 2.0 Financial | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| ▼ Meet Budget Targets (Police) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Revenue: Total (Police) | '19 FQ3 | ▼ | \$37,085K | \$175,733K | ▼ | \$98,506K | \$527,199K | | | | | | | | | | | | | | | | | | | | | | |
| Expen: Total (Police) | '19 FQ3 | ▲ | \$170,336K | \$175,733K | ▼ | \$545,613K | \$527,199K | | | | | | | | | | | | | | | | | | | | | | |
| Positions: Full-Time Filled (MDPD) | '19 FQ3 | | 3,985 | n/a | | n/a | n/a | | | | | | | | | | | | | | | | | | | | | | |
| ▼ Monitor Overtime Expenditures (MDPD) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Overtime in Dollars (MDPD) | Jun '19 | | 2,405,274 | n/a | | 21,848,099 | n/a | | | | | | | | | | | | | | | | | | | | | | |
| INKIND Services in Dollars | Jun '19 | | 0 | n/a | | 489,539 | n/a | | | | | | | | | | | | | | | | | | | | | | |
| ▼ 3.0 Internal | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| ▼ Track Personnel Attrition for MDPD | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Retirement and Separation of Sworn Personnel (MDPD) | Jun '19 | | 18 | n/a | | 93 | n/a | | | | | | | | | | | | | | | | | | | | | | |
| Retirement and Separations of Civilian Personnel (MDPD) | Jun '19 | | 7 | n/a | | 59 | n/a | | | | | | | | | | | | | | | | | | | | | | |
| ▼ 4.0 Learning and Growth | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| ▼ Provide Basic Academy Training | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <table><tr><th>Initiative Name</th><th>Type</th><th>As Of</th><th>Status</th><th></th><th></th><th></th><th></th><th></th><th>%</th><th>Owners</th></tr><tr><td>Miami-Dade Public Safety Training Institute Improvements PROJECT # 323440 (MONTHLY)</td><td></td><td>1/14/2019</td><td>In Progress</td><td></td><td></td><td></td><td></td><td></td><td>60%</td><td>Adkins, Barry (MDPD); Bello, Jorge</td></tr></table> | | | | | | | | Initiative Name | Type | As Of | Status | | | | | | % | Owners | Miami-Dade Public Safety Training Institute Improvements PROJECT # 323440 (MONTHLY) | | 1/14/2019 | In Progress | | | | | | 60% | Adkins, Barry (MDPD); Bello, Jorge |
| Initiative Name | Type | As Of | Status | | | | | | % | Owners | | | | | | | | | | | | | | | | | | | |
| Miami-Dade Public Safety Training Institute Improvements PROJECT # 323440 (MONTHLY) | | 1/14/2019 | In Progress | | | | | | 60% | Adkins, Barry (MDPD); Bello, Jorge | | | | | | | | | | | | | | | | | | | |
| Number of Classes Commencing | Jun '19 | ▲ | 1 | 1 | ▼ | 3 | 9 | | | | | | | | | | | | | | | | | | | | | | |
| Number of Police/Corrections Academy Classes graduating | '19 FQ3 | ▲ | 3 | 1 | ▲ | 8 | 2 | | | | | | | | | | | | | | | | | | | | | | |
| Number of Trainees Entering the Police Academy | Jun '19 | | 0 | n/a | | 94 | n/a | | | | | | | | | | | | | | | | | | | | | | |
| ▼ Fill Budgeted Communications Bureau Positions | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Police Complaint Officer (PCO) Positions | Jun '19 | ▼ | 105 | 108 | ▲ | 109 | 108 | | | | | | | | | | | | | | | | | | | | | | |
| Police Dispatcher (PD) Positions | Jun '19 | ▼ | 74 | 90 | ▼ | 78 | 90 | | | | | | | | | | | | | | | | | | | | | | |
| Training Classes (Comm. Bur.) | 2019 | | 2 | n/a | | n/a | n/a | | | | | | | | | | | | | | | | | | | | | | |
| Trainee Class Size (Comm. Bureau) | '19 FQ3 | ▼ | 5 | 12 | ▼ | 12 | 36 | | | | | | | | | | | | | | | | | | | | | | |

Linked Objects

| Child Scorecards | |
|---|---|
| Name | Owners |
| Professional Compliance Bureau | Luaices, Maria; Kraut, Elizabeth; Garcia, Eric L.; Luaces, Doreen; Allen, Lonny R. |
| Police Legal Bureau | Lewis, Janet |
| Public Information and Education Bureau | LLevat, Hector; Acosta, Alejandro; Valdes, Jennifer; Alfonso, Erin; Rosario, Carlos |
| Psychological Services Section | Barosela, Melissa; Sola-Castellanos, Mailyn |
| Miami-Dade Public Safety Training Institute | Ortiz, Alvaro; Artime, Maribel; Alvarez, Sergio; Gonzalez, Carlos D.; Audino, Vanessa; Palmer, Arnold; Andreu Jr., Nelson |

Scorecard - Miami-Dade Police Department

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|--|---|---|--|--|--|---|---|--|---|---|------|-------------|--|--|
| Police Services | | Hanlon, Thomas P. | | | | | | | | | | | | |
| Departmental Services | | Knoepffler, Gus | | | | | | | | | | | | |
| Investigative Services | | Daniels, Stephanie | | | | | | | | | | | | |
| ▼ Parent Scorecards | | | | | | | | | | | | | | |
| | Name | | | Owners | | | | | | | | | | |
| Public Safety Strategic Area Scorecard | | | | Miami-Dade County | | | | | | | | | | |
| ▼ ActiveViews | | | | | | | | | | | | | | |
| | Name | | | Owners | | | | | | | | | | |
| police charts | | | | Maxwell, Carlos M. (OMB); Perera, George; Griffin, Eva; Ramirez III, Alfredo | | | | | | | | | | |
| ▼ Initiatives | | | | | | | | | | | | | | |
| | Name | | | Type | As Of |  |  |  |  |  | % | Status | Owners | |
| | Laboratory Information Management System Project #327100 | | | | 2/1/2019 | | | | | | 50% | In Progress | Bello, Jorge; Adkins, Barry (MDPD); Stolloff, Stephanie | |
| | Headquarters Media and Meeting Room Renovation #2000000812 | | | | 12/16/2019 | | | | | | 10% | In Progress | Adkins, Barry (MDPD); Bello, Jorge | |
| | Real Time Crime Center(RTCC) & Related Systems #2000000079 | | | | 12/16/2019 | | | | | | 95% | In Progress | Bello, Jorge; Rivero, Jose L.; Adkins, Barry (MDPD) | |
| | Neighborhood Safety Initiative #2000000415 | | | | 12/16/2019 | | | | | | 10% | In Progress | Bello, Jorge; Adkins, Barry (MDPD); Rivero, Jose L.; Rossman, Randall L. | |
| | Firearms Training Simulator PROJECT #326880 | | | | 1/17/2020 | | | | | | 100% | In Progress | Adkins, Barry (MDPD); Bello, Jorge | |
| | MDPD Ammunition/Hazmat Storage Bulding PROJECT #3210410 | | | | 1/17/2020 | | | | | | 100% | In Progress | Adkins, Barry (MDPD); Bello, Jorge | |
| | Miami-Dade Public Safety Training Institute Improvements PROJECT # 323440 (MONTHLY) | | | | 12/16/2019 | | | | | | 70% | In Progress | Adkins, Barry (MDPD); Bello, Jorge | |
| | MDPD Civil Process Automation #328610 | | | | 12/16/2019 | | | | | | 80% | In Progress | Bello, Jorge; Adkins, Barry (MDPD) | |
| | Capital Infrastructure Investment Program (CIIP) | | | | 1/17/2020 | | | | | | 5% | In Progress | Griffin, Eva; Adkins, Barry (MDPD); Bello, Jorge | |
| | Law Enforcement Records Management System (LERMS) | | | | 1/17/2020 | | | | | | 0% | In Progress | Griffin, Eva; Bello, Jorge; Rivero, Jose L. | |
| ▼ Objectives | | | | | | | | | | | | | | |
| | | Name | | | Owners | | | | | | | | | |
| | | Ensure Sufficient Facilities and Resources are provided to assist Public Saftey measures-MDPD | | | Griffin, Eva; Ramirez III, Alfredo; Bello, Jorge | | | | | | | | | |
| | | Provide a Safe Community for All- MDPD | | | Ramirez III, Alfredo; Griffin, Eva | | | | | | | | | |
| | | Reduce Response Time by Providing Efficient Delivery of Police Services - MDPD | | | Griffin, Eva; Knoepffler, Gus; Hanlon, Thomas P.; Ramirez III, Alfredo | | | | | | | | | |
| | | Reduce Preventable Death, Injury and Propety Loss - MDPD | | | Hanlon, Thomas P.; Ramirez III, Alfredo; Griffin, Eva | | | | | | | | | |
| | | Enhance Community Awarness, Prevention and Provide Effective Investigation - MDPD | | | Ramirez III, Alfredo; Daniels, Stephanie; Knoepffler, Gus; Hanlon, Thomas P. | | | | | | | | | |
| | | Increase the Community Outreach, Involvement and County Wide Preparedness - MDPD | | | Ramirez III, Alfredo; Griffin, Eva | | | | | | | | | |
| | | Reduce Processing Time for Public Records Request | | | Gabe-Charles, Loretta; Herriott, Selisa | | | | | | | | | |
| | | Reduce and Ensure 911 Response Time - MDPD | | | Knoepffler, Gus | | | | | | | | | |
| | | Meet Budget Targets (Police) | | | Bello, Jorge | | | | | | | | | |
| | | Monitor Overtime Expenditures (MDPD) | | | Bello, Jorge | | | | | | | | | |
| | | Track Personnel Attrition for MDPD | | | Byrd, Andrianne; Jeanniton, Garry | | | | | | | | | |
| | | Provide Basic Academy Training | | | Gonzalez, Carlos D.; Alvarez, Sergio | | | | | | | | | |
| | | Fill Budgeted Communications Bureau Positions | | | Gonzalez, Thamy | | | | | | | | | |
| ▼ Program Groups | | | | | | | | | | | | | | |

Scorecard - Miami-Dade Police Department

▼ Stoplight Charts

▼ Tasks

Commentary

Action Items

| | Due Date ▲ | Status ▲ | Action | Owners |
|--|------------|----------|--------|--------|
|--|------------|----------|--------|--------|

Comments

| Date ▼ | Author | Comment |
|--------|--------|---------|
|--------|--------|---------|

Attachments & Links

▼ External Links

▼ Attachments

| | Name | Last Updated | Checked Out By |
|--|------------------------------|----------------------|----------------|
| | Business Plan FY 17/18-18/19 | 11/8/2018 8:01:54 AM | |
| | Business Plan FY 18/19-19/20 | | |





Measures

As Of: Sum. Lvl.: Comparator:



| | Name | Comparator Name | Sum. Lvl. | Period | Actual | Target | % Variance | Owners | Domain |
|--|--|-----------------|-----------|---------|------------|------------|------------|--|--------|
| | 911 Call processing time (in seconds) | Goal - Default | Base | Dec '19 | 97.0secs | 85.0secs | -14.1 | Gonzalez, Thamy; Wesolowski, Deborah; Sedano-Sliman, Patricia | Police |
| | 911 Call Volume (in thousands) | Goal - Default | Base | Dec '19 | 116,551 | 1,400 | 8,225 | Holden, Vanessa; Sedano-Sliman, Patricia; Gonzalez, Thamy; Wesolowski, Deborah | Police |
| | Average Emergency/Priority Response-Officer Travel Time (Police Services) | Goal - Default | Base | Dec '19 | 5.17 | 6.45 | 19.84 | Hanlon, Thomas P.; Ramirez III, Alfredo | Police |
| | Average Routine Response-Officer Travel Time (Police Services) | Goal - Default | Base | Dec '19 | 12.11 | 13.00 | 6.85 | Hanlon, Thomas P.; Ramirez III, Alfredo | Police |
| | Citizen Services Provided at the Public Counter - District Operations Center (DOC) (Police Services) | Goal - Default | Base | Dec '19 | 6,778 | n/a | n/a | Ramirez III, Alfredo; Hanlon, Thomas P. | Police |
| | Clearance letters provided at the Public Counter (CRB) | Goal - Default | Base | Dec '19 | 3,952 | n/a | n/a | Gabe-Charles, Loretta; Roberts, Shellye; Ramos, Damaris; Serrano, Yilan ; Jones, Kimberly; Sands, Pearlina | Police |
| | Complete Staff Inspections Fiscal (PCB) | Goal - Default | Base | Dec '19 | 1 | 0 | 0 | Luaices, Maria; Allen, Lonny R.; Kraut, Elizabeth; Luaces, Doreen; Garcia, Eric L. | Police |
| | Conduct Intelligence and Investigation Meetings for Regions 7 partners | Goal - Default | Base | '19 FQ4 | 1 | 1 | 0 | Palacios, Miguel; Malgor, Manuel C. | Police |
| | Conduct Major's Community Outreach (Police Services) | Goal - Default | Base | Dec '19 | 22 | 14 | 57 | Ramirez III, Alfredo; Hanlon, Thomas P. | Police |
| | Customers served at the Public Counter (CRB) | Goal - Default | Base | Dec '19 | 9,809 | n/a | n/a | Gabe-Charles, Loretta; Serrano, Yilan ; Ramos, Damaris; Roberts, Shellye | Police |
| | Driving Under the Influence (DUI) arrests during normal operations (SPB) | Goal - Default | Base | Dec '19 | 44 | 35 | 26 | Caneva, Edgardo; Castellanos, Alexander; Vila, Lisa M. ; Anduray, Xenia; Gonzalez, William M.; Bobe, Karin; Anduray, Xenia | Police |
| | Expen: Total (Police) | Goal - Default | Base | '19 FQ3 | \$170,336K | \$175,733K | 3 | Bello, Jorge | Police |
| | Firearms seized during Gun Bounty Program (PIEB) | Goal - Default | Base | Dec '19 | 8 | 2 | 300 | Valdes, Jennifer; LLevat, Hector; Bermudez, Joseph A. ; Alfonso, Erin; Acosta, Alejandro | Police |
| | Homicide Arrests (Monthly) | Goal - Default | Base | Dec '19 | 3 | 5 | -40 | Herrera, Jorge L.; Bronson, Samuel; Pickett, Maceo | Police |
| | Incidents of Part I Crimes (Monthly) | Goal - Default | Base | Dec '19 | 3,072 | n/a | n/a | Hanlon, Thomas P.; Perez, Juan J.; Ramirez III, Alfredo | Police |
| | INKIND Services in Dollars | Goal - Default | Base | Dec '19 | 0 | n/a | n/a | Bello, Jorge; Esplugas, Luis E.; Escalona, Jessica; Adkins. Barrv (MDPD) | Police |

Scorecard - Miami-Dade Police Department

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|--|--|----------------|------|---------|-----------|-----------|-------|--|--------|
|  | Latent fingerprints collected from crime scenes | Goal - Default | Base | Dec '19 | 91 | 166 | -45 | Diaz, Christopher ; Tyson, Michelle; Duarte, Gustavo (MDPD) | Police |
|  | Major crime scenes processed (CSISS) | Goal - Default | Base | Dec '19 | 141 | 183 | -23 | Diaz, Christopher ; Tyson, Michelle; Duarte, Gustavo (MDPD) | Police |
|  | Monitor non-emergency call handling time | Goal - Default | Base | Dec '19 | 109.0secs | 100.0secs | -9.0 | Wesolowski, Deborah; Gonzalez, Thamy; Sedano-Sliman, Patricia; Holden, Vanessa | Police |
|  | Monthly DNA Child Identification Kits Distributed (PIEB) | Goal - Default | Base | Dec '19 | 1,000 | 1,000 | 0 | Alfonso, Erin; LLevat, Hector; Rosario, Carlos; Acosta, Alejandro; Valdes, Jennifer | Police |
|  VR | Murder Clearance Rate (Monthly) | Goal - Default | Base | Dec '19 | 27.3% | 60.0% | -54.5 | Bronson, Samuel; Pickett, Maceo; Herrera, Jorge L. | Police |
|  | Murders Investigated in UMSA (Monthly) | Goal - Default | Base | Dec '19 | 11 | 3 | 267 | Pickett, Maceo; Bronson, Samuel; Herrera, Jorge L. | Police |
| | Neighborhood Resource Unit Outreach Events/ Assignments (PS) | Goal - Default | Base | Dec '19 | 177 | n/a | n/a | Hanlon, Thomas P.; Ramirez III, Alfredo | Police |
|  | Number of arrests made from Crime Stoppers tips (PIEB) | Goal - Default | Base | Dec '19 | 11 | 10 | n/a | Alfonso, Erin; Bermudez, Joseph A.; Acosta, Alejandro ; Valdes, Jennifer; LLevat, Hector | Police |
|  | Number of Classes Commencing | Goal - Default | Base | Dec '19 | 1 | 1 | n/a | Alvarez, Sergio; Ortiz, Alvaro; Arttime, Maribel; Audino, Vanessa; Gonzalez, Carlos D. | Police |



