

Scorecard - Department of Transportation and Public Works

Information

Name:	Department of Transportation and Public Works
Description:	n/a
Domain:	TPW
Owners:	Parjus, Alberto; Bravo, Alice (MDT)

Details

	As Of		Actual	Business Plan Goal		FYTD Actual	FYTD Goal
▼ Customer							
▼ TM1-1 Promote efficient traffic flow on Miami-Dade County roadways (MDT-PW)							
Percentage occupancy P&R 344th	Jun '19	▲	66%	52%	▲	66%	49%
Traffic Signals Service Requests Completion (Signal Maintenance)	Jun '19	▲	100.0%	100.0%	▲	100.0%	100.0%
Percentage of Traffic Signals Online to the ATMS	Jun '19	▲	99.0%	95.0%	▲	98.4%	95.0%
▼ TM1-2 Expand & improve bikeway, greenway and sidewalk system (PW)							
Miles of Sidewalks Added/Rehabilitated	'19 FQ3	▲	4.77Miles	2.50Miles	▲	9.44Miles	7.50Miles
▼ TM1-3 Provide reliable, accessible and affordable transit service (MDT-PW)							
On-Time Performance (STS)	Jun '19	▲	89.77%	85.00%	▲	88.26%	85.00%
On-time Performance/Schedule Adherence - Weekday-Bus (Overall System)	Jun '19	▼	73.87% (384,542.00 / 520,599.00)	78.00%	▼	69.98% (3,529,469.00 / 5,043,872.00)	78.00%
% of Targeted Sidewalk Sites to Bus Stops Retrofitted for ADA Access (Cumulative)	'19 FQ3		76%	n/a		75%	n/a
On-time Performance (Metrorail)	Jun '19	▼	91.60%	95.00%	▼	92.91%	95.00%
▼ TM1-4 Expand public transportation (MDT)							
Total Monthly Boardings (Bus)	Jun '19	▼	3,823,863	4,579,166	▼	37,784,620	44,768,885
Total monthly boardings (Rail)	Jun '19	▼	1,359,966	1,607,340	▼	14,183,971	15,478,339
Total monthly boardings (Mover)	Jun '19	▼	701,318	728,497	▼	6,684,331	7,326,131
Total monthly boardings (STS)	Jun '19	▲	141,320	140,737	▲	1,340,975	1,265,043
Total number of revenue miles (Bus)	Jun '19	▼	1,877,789	2,398,773	▼	16,977,355	21,588,953
Total number of revenue miles (Rail)	Jun '19	▼	564,477	734,451	▼	5,015,397	6,610,055
Total monthly revenue miles (Mover)	Jun '19	▼	95,573	96,000	▲	900,545	864,000
▼ TM1-5 Facilitate connectivity between transportation systems and providers (MDT)							
Total Monthly Activity (Metrorail - Airport)	Jun '19	▼	77,569	83,333	▲	757,838	749,997
Number of vehicles parked at Metrorail Stations	Jun '19	▼	116,885	117,000	▲	1,070,062	1,053,000
▼ TM2-3 Ensure the safe operation of public transit (MDT)							
Preventive Maintenance Adherence (Bus)	Jun '19	▲	93.8%	90.0%	▲	94.5%	90.0%
Preventive Maintenance Adherence (Rail)	Jun '19	▲	93.8%	90.0%	▲	95.9%	90.0%
Preventive Maintenance Adherence (Mover)	Jun '19	▲	100.0%	90.0%	▲	99.1%	90.0%
Elevator Availability (Metrorail & Metromover)	Jun '19	▲	97.2% (55,105.5 / 56,700.0)	96.0%	▲	97.5% (507,934.4 / 521,157.0)	96.0%
Escalator Availability (Metrorail & Metromover)	Jun '19	▲	95.5% (52,353.9 / 54,810.0)	95.0%	▲	96.1% (481,866.2 / 501,354.0)	95.0%
Fleet Preventable Accident Rate per 100,000 miles (Bus)	Jun '19	▼	1.55	1.50	▲	1.26	1.50
▼ PS3-3 Ensure security at airports, seaport and on public transit (MDT)							
Number of uniformed and/or plain-clothed; police	Jun '19	▼	47	50	▼	415	450

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details completed for the month.						
Security Post Inspections	Jun '19	🔴	710	950	🟢	8,722 8,550
NTD Reportable Part I Crimes (Serious)	Jun '19	🟢	1	10	🟢	4 10
NTD Reportable Part II Crimes (Petty)	Jun '19	🟢	3	5	🟢	4 45
Number of Incidents at MDT Parking Facilities	Jun '19	🟢	0	12	🟢	0 108
▼ GG1-1 Provide easy access to transportation information (PW)						
Total Number of Traffic Control & Street Name Signs Installed, Repaired and or Replaced	Jun '19	🔴	1,701Signs	2,700Signs	🔴	16,792Signs 24,300Signs
▼ GG1-2 Develop a customer-oriented organization (MDT)						
All complaints per 100K boardings for Rail	Jun '19	🔴	6.99	1.50	🔴	4.81 1.50
All complaints per 100K boardings for Mover	Jun '19	🔴	0.86	0.50	🔴	1.03 0.50
All complaints per 100K boardings for Bus	Jun '19	🔴	16.66	15.00	🔴	15.73 15.00
▼ TM3-2 Provide well maintained, attractive and modern transportation facilities and vehicles (MDT)						
Bus Stop Inspections	Jun '19	🟢	539	350	🟢	546 350
Mean Distance Between Failures (Mover)	Jun '19	🔴	3,413	6,000	🟢	7,589 6,000
Mean Distance Between Service Disruption (Rail): KPI	Jun '19	🔴	21,160	39,000	🟢	39,860 39,000
Mean Distance Between Failures (Bus): KPI	Jun '19	🟢	4,291	4,000	🟢	4,051 4,000
▼ ED2-1 Encourage creation of new small businesses (TPW)						
Number of Active For-Hire licenses in MDC (Transportation related)	Jun '19		15,105	n/a		15,105 n/a
▼ Financial						
▼ Meet Budget Targets (TPW)						
Expen: Total (TPW)	'19 FQ3	🟢	\$137,761K	\$139,793K	🔴	\$454,097K \$419,373K
Revenue: Total (TPW)	'19 FQ3	🔴	\$94,860K	\$139,793K	🔴	\$199,390K \$419,373K
Positions: Full-time Filled (TPW)	'19 FQ3		3,573	n/a		n/a n/a
▼ Internal						
▼ NI2-2 Provide well maintained drainage to minimize flooding (PW)						
Proactive Arterial & Local Road Storm Drains Maintenance	Jun '19	🔴	19Drains	1,800Drains	🔴	3,925Drains 16,200Drains
Citizen Requested Drain Cleaning Response	Jun '19	🟢	100.0%	100.0%	🟢	100.0% 100.0%
▼ NI1-1 Promote mixed-use, multi-modal, well designed, and sustainable communities (PW)						
Pothole Repairs Response	Jun '19	🔴	83.5% (575.0 / 689.0)	100.0%	🔴	93.6% (5,935.0 / 6,343.0) 100.0%
Percentage of Locations with Damaged Vehicle Detection Loops Replaced by In-House Crews w/ in 30 Days	Jun '19	🔴	0%	90%	🔴	26% 90%
Percentage of Roadway Drop-Offs Maintenance Response	Jun '19	🔴	91% (30 / 33)	100%	🔴	98% (517 / 525) 100%
Number of Roadway Miles Swept	Jun '19	🔴	640miles	825miles	🔴	6,299miles 7,425miles
▼ Learning and Growth						
▼ GG2-2 Promote employee development and leadership (MDT)						
Number of Commendations for Bus Operators, monthly	Jun '19	🟢	73	50	🟢	727 450

Linked Objects

▼ Child Scorecards

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Name		Owners
PW (AD) Construction & Maintenance Operations		Garcia, Manuel (DTPW)
Bus Contracted Routes		Perez, Joel (DTPW)
MDT Director's Office - Governmental Affairs		De La Torre, Carlos (DTPW); Bell, Garnetta "Apple" (DTPW); Nelson, Ron (DTPW)
PW (AD) Highway Operations		Miglio, Rosamaria (DTPW); Miranda, Gaspar (DTPW)
PW (AD) Traffic Operations		Fernandez, Darlene
Passenger Transportation Regulatory Division		Orelle, Pedro (DTPW); Gonzalez, Raul (DTPW)
Bus Operations		Heisler Jr., James (DTPW); Perez, Joel (DTPW); Gordon, Derrick (DTPW)
Bus Maintenance		Gordon, Derrick (DTPW); Campbell, William A. (DTPW)
Rail Services (Metrorail/Metromover Modes)		Whitaker, Buford (DTPW); Navarro, Elisa
Paratransit (STS)		De La Torre, Carlos (DTPW); Rodriguez, Emma (DTPW); Legra, Ruben (DTPW); Chiverton, Lynnette (DTPW)
Engineering, Planning and Development		Sosa, Mercedes (DTPW); Nunez, Elia
Financial Services		De La Torre, Carlos (DTPW); Parjus, Alberto; Villar, Robert (MDT)
Marketing and Communications		Carmona, Bobbie (DTPW); Nelson, Ron (DTPW); Cortes, Rosemary (DTPW); Delgado, Ileen (DTPW); Espinoza, Luis (DTPW)
Safety & Security		De La Torre, Carlos (DTPW); Muntan, Eric (DTPW); Woodson, Derrick (DTPW)
Civil Rights & Labor Relations		Estevez, Kathryn; Sealy, Sonya (DTPW); Aristide, Allison (DTPW)
Supporting Divisions		De La Torre, Carlos (DTPW)
▼ Parent Scorecards		
Name		Owners
Transportation and Mobility Strategic Area Scorecard		Miami-Dade County
▼ ActiveViews		
▼ Initiatives		
▼ Objectives		
Name		Owners
TM1-1 Promote efficient traffic flow on Miami-Dade County roadways (MDT-PW)		Cruz-Casas, Carlos; Nunez, Elia
TM1-2 Expand & improve bikeway, greenway and sidewalk system (PW)		Cruz-Casas, Carlos; Guyamier, Frank
TM1-3 Provide reliable, accessible and affordable transit service (MDT-PW)		Gordon, Derrick (DTPW); Whitaker, Buford (DTPW); Cruz-Casas, Carlos
TM1-4 Expand public transportation (MDT)		Gordon, Derrick (DTPW); Cruz-Casas, Carlos; Whitaker, Buford (DTPW)
TM1-5 Facilitate connectivity between transportation systems and providers (MDT)		Feil, Steve (DTPW)
TM2-3 Ensure the safe operation of public transit (MDT)		Muntan, Eric (DTPW); McClellan, Robert (DTPW); Gordon, Derrick (DTPW); Whitaker, Buford (DTPW)
PS3-3 Ensure security at airports, seaport and on public transit (MDT)		Muntan, Eric (DTPW)
GG1-1 Provide easy access to transportation information (PW)		Cruz-Casas, Carlos; Perez, Rosie (ITD); Fernandez, Darlene
GG1-2 Develop a customer-oriented organization (MDT)		Hegedus, Irene (DTPW); Bermudez, Doug (DTPW)
TM3-2 Provide well maintained, attractive and modern transportation facilities and vehicles (MDT)		McClellan, Robert (DTPW); Gordon, Derrick (DTPW); Whitaker, Buford (DTPW)
ED2-1 Encourage creation of new small businesses (TPW)		Orelle, Pedro (DTPW); Gonzalez, Raul (DTPW)
Meet Budget Targets (TPW)		Bravo, Alice (MDT)
N12-2 Provide well maintained drainage to minimize		Guyamier, Frank; Garcia, Manuel (DTPW)

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NI2-2 Provide well maintained drainage to minimize flooding (PW)	Guyamier, Frank; Garcia, Manuel (DTPW)
NI1-1 Promote mixed-use, multi-modal, well designed, and sustainable communities (PW)	Guyamier, Frank; Garcia, Manuel (DTPW)
GG2-2 Promote employee development and leadership (MDT)	Gordon, Derrick (DTPW); Whitaker, Buford (DTPW)
▼ Program Groups	
▼ Stoplight Charts	
▼ Tasks	

Commentary

Action Items

	Due Date ▲	Status ▲	Action	Owners
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Comments

Date ▼	Author	Comment
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Attachments & Links

▼ External Links

▼ Attachments

Measures

As Of:	<M/d/yyyy>	15	Sum. Lvl.:	Base ▼	Comparator:	Default ▼						
				Name	Comparator Name	Sum. Lvl.	Period	Actual	Target	% Variance	Owners	Domain
				% of Targeted Sidewalk Sites to Bus Stops Retrofitted for ADA Access (Cumulative)	Goal - Default	Base	'19 FQ4	76%	n/a	n/a	Ona, Leandro (DTPW); Alvarez, Delvys (DTPW)	TPW
				All complaints per 100K boardings for Bus	Goal - Default	Base	Nov '19	14.08	15.00	n/a	Perez, Joel (DTPW); Gordon, Derrick (MDT); Nelson, Ron (DTPW); Bell, Garnetta "Apple" (DTPW)	TPW
				All complaints per 100K boardings for Mover	Goal - Default	Base	Dec '19	0.12	0.50	n/a	Nelson, Ron (DTPW); Whitaker, Buford (DTPW); Bermudez, Doug (DTPW); Bell, Garnetta "Apple" (DTPW)	TPW
				All complaints per 100K boardings for Rail	Goal - Default	Base	Dec '19	2.72	1.50	n/a	Whitaker, Buford (DTPW); Nelson, Ron (DTPW); Bermudez, Doug (DTPW); Bell, Garnetta "Apple" (DTPW)	TPW
				Bus Stop Inspections	Goal - Default	Base	Dec '19	508	350	45	Rodriguez, Raonel (DTPW)	TPW
				Citizen Requested Drain Cleaning Response	Goal - Default	Base	Dec '19	100.0%	100.0%	0.0	Garcia, Manuel (DTPW); Ruiz, Antolin (DTPW); Vazquez, Karla (DTPW); Robreno, Fernando L. (DTPW)	TPW
				Elevator Availability (Metrorail & Metromover)	Goal - Default	Base	Oct '19	99.0% (58,031.8 / 58,590.0)	96.0%	3.2	McClellan, Robert (DTPW); Richardson, Renessa (MDT)	TPW
				Escalator Availability (Metrorail & Metromover)	Goal - Default	Base	Oct '19	98.4% (55,736.5 / 56,637.0)	95.0%	3.6	Beckford, Marlon (DTPW)	TPW
				Expen: Total (TPW)	Goal - Default	Base	'19 FQ3	\$137,761K	\$139,793K	-1	Bravo, Alice (MDT)	TPW
				Fleet Preventable Accident Rate per 100,000 miles (Bus)	Goal - Default	Base	Nov '19	1.68	1.50	-12.00	Woodson, Derrick (MDT); Muntan, Eric (MDT); Gordon, Derrick (MDT); Garcia, Carlos (MDT)	TPW
				Mean Distance Between Failures (Bus): KPI	Goal - Default	Base	Nov '19	5,143	4,000	29	Gordon, Derrick (DTPW); Fermin, Clara Luz (MDT); Campbell, William A. (DTPW)	TPW
				Mean Distance Between Failures (Mover)	Goal - Default	Base	Nov '19	4,166	6,000	-31	Quintero, Adriana (DTPW); Whitaker, Buford (DTPW)	TPW
				Mean Distance Between Service Disruption (Rail): KPI	Goal - Default	Base	Oct '19	27,830	39,000	-29	Whitaker, Buford (DTPW); Johnson-Valdes, Belinda (DTPW); Brooks, Vallery (DTPW); Wedderburn, Althea (DTPW)	TPW
				Miles of Sidewalks Added/Rehabilitated	Goal - Default	Base	'19 FQ3	4.77Miles	2.50Miles	90.80	Moubayed, Bassam (DTPW)	TPW
				NTD Reportable Part I Crimes (Serious)	Goal - Default	Base	Dec '19	5	10	50	Woodson, Derrick (DTPW); Muntan, Eric (DTPW)	TPW
				NTD Reportable Part II Crimes (Petty)	Goal - Default	Base	Dec '19	0	5	100	Muntan, Eric (MDT); Woodson, Derrick (MDT)	TPW
				Number of Active For-Hire licenses in MDC (Transportation related)	Goal - Default	Base	Dec '19	16,471	n/a	n/a	Orelle, Pedro (DTPW); Gonzalez, Raul (DTPW); Orelle, Pedro (DTPW)	TPW
				Number of Commendations for Bus Operators, monthly	Goal - Default	Base	Dec '19	62	50	24	Gordon, Derrick (DTPW); Ford, Quencia (DTPW); Nelson, Ron (DTPW); Bell, Garnetta "Apple" (DTPW)	TPW

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	Number of Incidents at MDT Parking Facilities	Goal - Default	Base	Dec '19	0	12	100	Woodson, Derrick (DTPW); Muntan, Eric (DTPW)	TPW
 VR	Number of Roadway Miles Swept	Goal - Default	Base	Dec '19	601miles	825miles	-27	Garcia, Manuel (DTPW); Ruiz, Antolin (DTPW); Robreno, Fernando L. (DTPW); Vazquez, Karla (DTPW)	Public Works
	Number of uniformed and/or plain-clothed; police details completed for the month.	Goal - Default	Base	Nov '19	66	50	32	Muntan, Eric (DTPW); Woodson, Derrick (DTPW)	TPW
 VR	Number of vehicles parked at Metrorail Stations	Goal - Default	Base	Dec '19	105,257	117,000	-10	Muntan, Eric (DTPW); Woodson, Derrick (DTPW)	TPW
	On-time Performance (Metrorail)	Goal - Default	Base	Oct '19	96.50%	95.00%	1.58	Robinson, Gregory (DTPW); Saydal, Mari (DTPW); Zahn, Eric (DTPW); Whitaker, Buford (DTPW)	TPW
	On-Time Performance (STS)	Goal - Default	Base	Oct '19	89.00%	85.00%	4.71	Chiverton, Lynnette (DTPW); Legra, Ruben (DTPW)	TPW
	On-time Performance/Schedule Adherence - Weekday-Bus (Overall System)	Goal - Default	Base	Oct '19	68.42% (434,429.00 / 634,967.00)	78.00%	-12.29	Gordon, Derrick (DTPW); Perez, Joel (DTPW); Cruz-Casas, Carlos; Rolle, Justen (DTPW); Saydal, Mari (DTPW); Zahn, Eric (DTPW)	TPW

