

Scorecard - Audit and Management Services

Information									
Name:	Audit and Management Services								
Description:	n/a								
Domain:	AMS								
Owners:	Jackson, Cathy (AMS); McKee, Nancy								

Details									
	As Of		Actual	Business Plan Goal		FYTD Actual	FYTD Goal	Owners	
▼ 1.0 Customer									1.0 Customer
▼ Monitor Auditee Corrective Actions (AMS)								Jackson, Cathy (AMS); McKee, Nancy; Audit Management Services	Monitor Auditee Corrective Actions (AMS)
Complete planned follow-up audits.	'19 FQ3	▲	14%	10%	▲	42%	30%	Jackson, Cathy (AMS);	Complete planned follow-up audits.
▼ Communicate Audit Results Timely (AMS)								Jackson, Cathy (AMS); McKee, Nancy; Audit Management Services	Communicate Audit Results Timely (AMS)
Issue Draft Report within 90 days of fieldwork completion (new)	'19 FQ3	▲	67% (10 / 15)	50%	▲	66% (29 / 44)	50%	Jackson, Cathy (AMS)	Issue Draft Report within 90 days of fieldwork completion (new)
▼ 2.0 Financial									2.0 Financial
▼ Meet Budget Targets (Audit and Management Services)								Jackson, Cathy (AMS); McKee, Nancy; Audit Management Services	Meet Budget Targets (Audit and Management Services)
Expen: Total (Audit & Mgmt Svcs)	'19 FQ3	▲	\$1,122K	\$1,253K	▼	\$3,650K	\$2,507K	Jackson, Cathy (AMS);	Expen: Total (Audit & Mgmt Svcs)
Revenue: Total (Audit & Mgmt Svcs)	'19 FQ4	▲	\$4,896K	\$1,253K		\$4,916K	n/a	Jackson, Cathy (AMS);	Revenue: Total (Audit & Mgmt Svcs)
Positions: Full-Time Filled (AMS)	'19 FQ4		34	n/a		34	n/a	Jackson, Cathy (AMS);	Positions: Full-Time Filled (AMS)
Budget Implementation: FY 10-11 (AMS)								Jackson, Cathy (AMS)	Budget Implementation: FY 10-11 (AMS)
▼ Sound asset management and financial investment strategies (AMS)								Jackson, Cathy (AMS); McKee, Nancy; Audit Management Services	Sound asset management and financial investment strategies (AMS)
Net Audit Assessment	'19 FQ3	▼	\$122,523	\$500,000	▼	\$1,297,509	\$1,500,000	Jackson, Cathy (AMS);	Net Audit Assessment
Audit Assessments Collected	'19 FQ3	▼	\$332,231	\$1,000,000	▼	\$1,172,061	\$3,000,000	Jackson, Cathy (AMS);	Audit Assessments Collected
Audit Reports or Deliverables	'19 FQ3	▲	15	10	▲	44	30	Jackson, Cathy (AMS);	Audit Reports or Deliverables
Complete Risk Assessment Analysis and Develop Audit Plan	2019 FY	▲	100%	100%	▲	100%	100%	Jackson, Cathy (AMS); McKee, Nancy	Complete Risk Assessment Analysis and Develop Audit Plan
Budget Implementation FY 09-10 (AMS)								Jackson, Cathy (AMS)	Budget Implementation FY 09-10 (AMS)
3.0 Internal									3.0 Internal
▼ 4.0 Learning and Growth									4.0 Learning and Growth
▼ Staff Development and Certification (AMS)								Jackson, Cathy (AMS); McKee, Nancy; Audit Management Services	Staff Development and Certification (AMS)
Audit Staff Professionally Certified	'19 FQ3	▲	59%	55%	▲	60%	55%	Jackson, Cathy (AMS);	Audit Staff Professionally Certified
Maintain a High Training Satisfaction Rate.	2018 FY	▲	99%	95%	▲	99%	95%	Jackson, Cathy (AMS);	Maintain a High Training Satisfaction Rate.
Hold Quarterly Staff Meetings	'19 FQ3	▲	1	1	▲	3	3	Jackson, Cathy (AMS);	Hold Quarterly Staff Meetings
Complete Evaluations Within 30 Days After Due Date.	'19 FQ3	▼	75%	90%	▼	82%	90%	Jackson, Cathy (AMS); McKee, Nancy	Complete Evaluations Within 30 Days After Due Date.
Continuing education hours	2018 FY	▲	44	40	▲	44	40	Jackson, Cathy (AMS);	Continuing education hours

Linked Objects									
▼ Child Scorecards									
▼ Parent Scorecards									
	Name				Owners				
General Government Strategic Area Scorecard				Miami-Dade County					
▼ ActiveViews									
▼ Initiatives									
▼ Objectives									
		Name				Owners			
		Monitor Auditee Corrective Actions (AMS)					Jackson, Cathy (AMS); McKee, Nancy; Audit Management Services		
		Communicate Audit Results Timely (AMS)					Jackson, Cathy (AMS); McKee, Nancy; Audit Management Services		
		Meet Budget Targets (Audit and Management Services)					Jackson, Cathy (AMS); McKee, Nancy; Audit Management Services		
		Budget Implementation: FY 10-11 (AMS)					Jackson, Cathy (AMS)		
		Sound asset management and financial investment strategies (AMS)					Jackson, Cathy (AMS); McKee, Nancy; Audit Management Services		

Scorecard - Audit and Management Services

Budget Implementation FY 09-10 (AMS)	Jackson, Cathy (AMS)
Staff Development and Certification (AMS)	Jackson, Cathy (AMS); McKee, Nancy; Audit Management Services
▼ Program Groups	
▼ Stoplight Charts	
▼ Tasks	

Commentary

Action Items

		Due Date ▲	Status ▲	Action	Owners	
--	--	------------	----------	--------	--------	--

Comments

Date ▼	Author	Comment
8/24/2007	Rodriguez, Nadia	<p>Planned follow-up audits (measure) have reduced. Expenditures are under budget due to vacancies. Working with ETSD to advertise current vacant positions.</p> <p>Professionally certified staff measure is down to 45%, working with local universities to recruit.</p>

Attachments & Links

External Links

	Name	Created By
	Business Plan	Rodriguez, Nadia

▼ **Attachments**

Measures

As Of: Sum. Lvl.: Comparator:

		Name	Description	Comparator Name	Sum. Lvl.	Period	Actual	Target	Variance	Owners	Domain
▼	VR	Audit Assessments Collected	Audit assessments collected from current and prior years.	Goal - Default	Base	'19 FQ3	\$332,231	\$1,000,000	\$-667,769	Jackson, Cathy (AMS); McKee, Nancy	AMS
▲	VR	Audit Reports or Deliverables	Number of audit reports or deliverables completed.	Goal - Default	Base	'19 FQ3	15	10	5	Jackson, Cathy (AMS); McKee, Nancy	AMS
▲		Audit Staff Professionally Certified	Percentage of audit staff with professional certifications.	Goal - Default	Base	'19 FQ3	59%	55%	4%	Jackson, Cathy (AMS); McKee, Nancy	AMS
▼	VR	Complete Evaluations Within 30 Days After Due Date.		Goal - Default	Base	'19 FQ3	75%	90%	-15%	Jackson, Cathy (AMS); McKee, Nancy	AMS
▲		Complete planned follow-up audits.		Goal - Default	Base	'19 FQ3	14%	10%	4%	Jackson, Cathy (AMS); McKee, Nancy	AMS
▲		Complete Risk Assessment Analysis and Develop Audit Plan	Complete preliminary draft risk assessment report and audit plan for upcoming fiscal year by March 31 (Quarter 2).	Goal - Default	Base	2019 FY	100%	100%	0%	Jackson, Cathy (AMS); McKee, Nancy	AMS
▲	VR	Continuing education hours		Goal - Default	Base	2018 FY	44	40	4	Jackson, Cathy (AMS); McKee, Nancy	AMS
▲		Expen: Total (Audit & Mgmt Svcs)	Total expenditures in \$1,000s (from roll-up of Personnel, Other Operating, and Capital)	Goal - Default	Base	'19 FQ3	\$1,122K	\$1,253K	\$131K	Jackson, Cathy (AMS); McKee, Nancy	AMS
▲		Hold Quarterly Staff Meetings		Goal - Default	Base	'19 FQ3	1	1	0	Jackson, Cathy (AMS); McKee, Nancy	AMS
▲		Issue Draft Report within 90 days of fieldwork completion (new)		Goal - Default	Base	'19 FQ3	67% (10 / 15)	50%	17%	Jackson, Cathy (AMS)	AMS
▲	VR	Maintain a High Training Satisfaction Rate.		Goal - Default	Base	2018 FY	99%	95%	4%	Jackson, Cathy (AMS); McKee, Nancy	AMS
▼	VR	Net Audit Assessment	Amount of Audit Assessment	Goal - Default	Base	'19 FQ3	\$122,523	\$500,000	\$-377,477	Jackson, Cathy (AMS); McKee, Nancy	AMS
		Positions: Full-Time Filled (AMS)	The "actual" reflects the number of full-time positions that are filled; the "goal" reflects the number of full-time budgeted positions.	Goal - Default	Base	'19 FQ4	34	n/a	n/a	Jackson, Cathy (AMS); McKee, Nancy	AMS
▲		Revenue: Total (Audit & Mgmt Svcs)	Total revenue in \$1,000s (from FAMIS)	Goal - Default	Base	'19 FQ4	\$4,896K	\$1,253K	\$3,643K	Jackson, Cathy (AMS); McKee, Nancy	AMS