Scorecard - Library Department

Information

Name:	Library Department
Description:	n/a
Domain:	Library
Owners:	Baker, Ray (LIB); Garcia, Elizabeth (LIB)

Details

	As Of		Actual	Business Plan Goal		FYTD Actual	FYTD Goal	Owners	
▼ **Service Enhancement Projects**									**Service Enhancement Projects**
▼ **Improve the patron experience by providing available library materials timely**								**Garcia, Elizabeth (LIB); Gomez, Leo (LIB)**	**Improve the patron experience by providing available library materials timely**
▼ Percentage of times library materials are delivered to branches within 2 days	Mar '19	🔻	36	50	🔻	205	300	Garcia, Elizabeth (LIB); Gomez, Leo (LIB)	Percentage of times library materials are delivered to branches within 2 days

	Initiative Name	Type	As Of	Status	🏷	⏰	✔	❗	◎	%	Owners
	Six Sigma: Library Material Transports (Wave 7)	Lean Six Sigma	9/27/2018	Complete						100%	n/a

	As Of		Actual	Business Plan Goal		FYTD Actual	FYTD Goal	Owners	
▼ **Improve the patron experience with updated public computers**								**Garcia, Elizabeth (LIB)**	**Improve the patron experience with updated public computers**
Computers replaced	'18 FQ4	🔼	160	160		n/a	n/a	Garcia, Elizabeth (LIB); Campa, Julio (LIB)	Computers replaced
▼ **Enhancing Library Books and Materials**									**Enhancing Library Books and Materials**
▼ **Increased access to library services**								**Castro, Julio; Baker, Ray (LIB)**	**Increased access to library services**
Bookmobile stops per month	Sep '19	🔻	135	160	🔻	1,764	1,920	Baker, Ray (LIB); Castro, Julio	Bookmobile stops per month
▼ **Increase usage of Library e-content**								**Garcia, Elizabeth (LIB)**	**Increase usage of Library e-content**
Total checkouts, streams, or downloads of digital content	Sep '19		71,328	n/a		799,075	n/a	Garcia, Elizabeth (LIB); Piloto, Maribel	Total checkouts, streams, or downloads of digital content
▼ **Increase number of digitized Library archives**								**Garcia, Elizabeth (LIB)**	**Increase number of digitized Library archives**
Digitization Project - Total Items Digitized	Sep '19	🔼	36,300	400	🔼	292,487	18,600	Garcia, Elizabeth (LIB); Contreras, Ana (LIB)	Digitization Project - Total Items Digitized
▼ **Increase Innovative Services and Strenghten Community Engagement**									**Increase Innovative Services and Strenghten Community Engagement**
▼ **Increase followers on Social Media**								**Garcia, Elizabeth (LIB)**	**Increase followers on Social Media**
Followers by end-of-year on Instagram	'19 FQ4	🔻	3,669	4,750	🔼	12,036	11,872	Khalil, Leila (LIB); Garcia, Elizabeth (LIB)	Followers by end-of-year on Instagram
Followers by end-of-year on Twitter	2019 FY	🔼	3,023	2,500	🔼	3,023	2,500	Khalil, Leila (LIB); Garcia, Elizabeth (LIB)	Followers by end-of-year on Twitter
Followers by end-of-year on Facebook	2019 FY	🔼	11,253	11,000	🔼	11,253	11,000	Garcia, Elizabeth (LIB); Khalil, Leila (LIB)	Followers by end-of-year on Facebook
▼ **Maintain and improve services reflecting the educational, informational, and recreational needs of the community**								**Garcia, Elizabeth (LIB)**	**Maintain and improve services reflecting the educational, informational, and recreational needs of the community**
Annual attendance at libary workshops and events*	'19 FQ4	🔻	84,318	107,500	🔼	488,275	430,000	Martinez, Monica	Annual attendance at libary workshops and events*
Childcare facilities served by Storytime Express Program	'19 FQ4		703	n/a		2,709	n/a	Centeno, Carmen	Childcare facilities served by Storytime Express Program

Linked Objects

▼ Child Scorecards

Name	Owners
Facilities Management and Capital Development	Garcia, Elizabeth (LIB)
Communications, Programming and Community Engagement	Melgarejo, Jessica; Khalil, Leila (LIB)
Fiscal and Business Operations	Baker, Ray (LIB)
Public Services	Cvejanovich, Sue (LIB); Garcia, Elizabeth (LIB)

▼ Parent Scorecards

Name	Owners
Recreation and Culture Strategic Area Scorecard	Miami-Dade County

▼ ActiveViews

▼ Initiatives

Name	Type	As Of	🏷	⏰	✔	❗	◎	%	Status	Owners
Create social media presence		n/a						n/a	n/a	

Scorecard - Library Department

Objectives

	Name	Owners
	Improve the patron experience by providing available library materials timely	Garcia, Elizabeth (LIB); Gomez, Leo (LIB)
	Improve the patron experience with updated public computers	Garcia, Elizabeth (LIB)
	Increased access to library services	Castro, Julio; Baker, Ray (LIB)
	Increase usage of Library e-content	Garcia, Elizabeth (LIB)
	Increase number of digitized Library archives	Garcia, Elizabeth (LIB)
	Increase followers on Social Media	Garcia, Elizabeth (LIB)
	Maintain and improve services reflecting the educational, informational, and recreational needs of the community	Garcia, Elizabeth (LIB)

Program Groups

Stoplight Charts

Tasks

Commentary

Action Items

	Due Date ▲	Status ▲	Action	Owners

Comments

Date ▼	Author	Comment	

Attachments & Links

External Links

Attachments

Measures

As Of: `<M/d/yyyy>` 15   Sum. Lvl.: Base ▼   Comparator: Default ▼

		Name	Description	Comparator Name	Sum. Lvl.	Period	Actual	Target	Variance	Owners	Domain
🔻	VR	Annual attendance at libary workshops and events*	Essential Standard .15 per capita population served based on 2.4MM in Library taxing district	Goal - Default	Base	'19 FQ4	84,318	107,500	-23,182	Martinez, Monica	Library
🔺		Bookmobile stops per month	The numbers reflected include the two existing bookmobiles and in late summer 2015 will include one Enhanced Van Service. Fy 14-15 will have approximately 1,440 stops and we project that FY 15-16 will have approximately 2,016 stops.	Goal - Default	Base	Dec '19	166	160	6	Baker, Ray (LIB); Castro, Julio	Library
		Childcare facilities served by Storytime Express Program		Goal - Default	Base	'20 FQ1	715	n/a	n/a	Centeno, Carmen	Library
🔺	VR	Computers replaced		Goal - Default	Base	'18 FQ4	160	160	0	Garcia, Elizabeth (LIB); Campa, Julio (LIB)	Library
🔺		Digitization Project - Total Items Digitized	Increase number of digitized Library archives	Goal - Default	Base	Sep '19	36,300	400	35,900	Garcia, Elizabeth (LIB); Cvejanovich, Sue (LIB)	Library
🔺	VR	Followers by end-of-year on Facebook		Goal - Default	Base	2019 FY	11,253	11,000	253	Garcia, Elizabeth (LIB); Khalil, Leila (LIB)	Library
		Followers by end-of-year on Instagram		Goal - Default	Base	'20 FQ1	3,972	n/a	n/a	Khalil, Leila (LIB); Garcia, Elizabeth (LIB)	Library
🔺		Followers by end-of-year on Twitter		Goal - Default	Base	2019 FY	3,023	2,500	523	Khalil, Leila (LIB); Garcia, Elizabeth (LIB)	Library
🔻		Percentage of times library materials are delivered to branches within 2 days		Goal - Default	Base	Mar '19	36	50	-14	Garcia, Elizabeth (LIB); Gomez, Leo (LIB)	Library
		Total checkouts, streams, or downloads of digital content		Goal - Default	Base	Dec '19	57,394	n/a	n/a	Garcia, Elizabeth (LIB); Piloto, Maribel	Library