

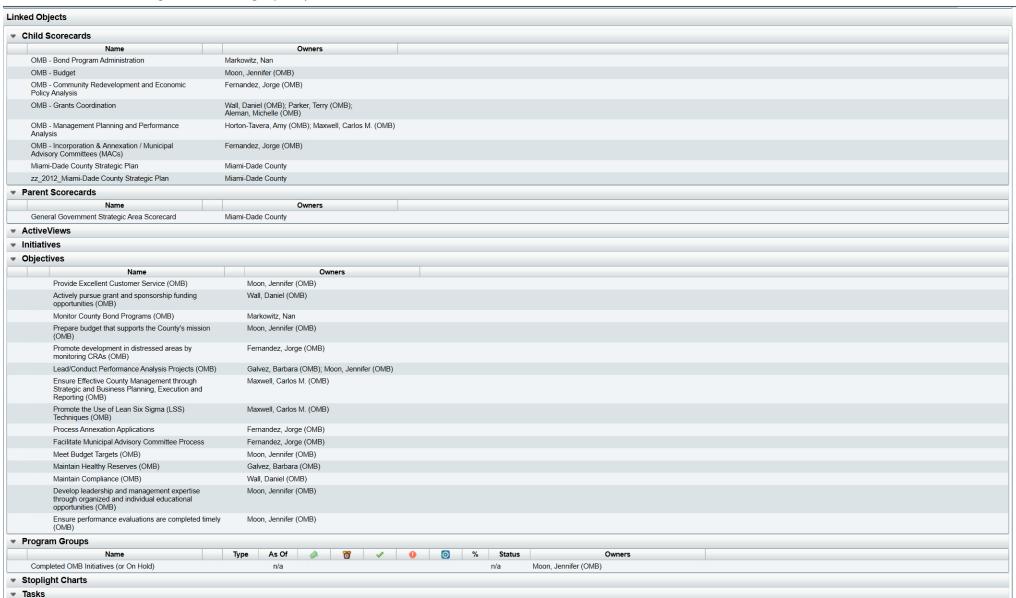
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1.6 Lead/Conduct Performance Analysis Projects (OMB)									Galvez, Barbara (OMB); Moon, Jennifer (OMB)	1.6 Lead/Conduct Performance Analysis Projects (OMB)
Initiative Name	Type	As Of	Status	<i>₫</i> 89	· · · 0	0 %		Owners		
HT. Homeless Trust Reimbursement Package Assistance	Lean Six Sigma						Maxv Horto Espir	well, Carlos M. (OMB); on-Tavera, Amy (OMB); noza, Jose (OMB); eira, Roy (OMB)		
Countywide: Clerk of Courts parking violation and citation fines	Improvement	5/30/2019	In Progress			90%		on-Tavera, Amy (OMB); vell, Carlos M. (OMB)		
ASD: Citation administration review	Improvement	4/3/2019	Complete			1009	Maxv	on-Tavera, Amy (OMB); well, Carlos M. (OMB); noza, Jose (OMB)		
SBD: Construction CSBE Prompt Payments	Improvement	8/19/2019	In Progress			75%	Ferre Horto	eira, Roy (OMB); on-Tavera, Amy (OMB)		
MDCR: Corrections Inmate Population	Improvement	5/30/2019	In Progress			90%		eira, Roy (OMB); on-Tavera, Amy (OMB)		
Countywide: Support ERP implementation	Improvement	1/29/2019	In Progress			10%	Maxv	on-Tavera, Amy (OMB); well, Carlos M. (OMB); iles, Mayra E. (OMB)		
Countywide: Review Methodology for Setting Internal Fees	Improvement	5/30/2019	9 Complete			100		on-Tavera, Amy (OMB); well, Carlos M. (OMB)		
SWM: Bulky Waste Analysis and Modeling	Improvement	5/30/2019	In Progress			1004	Maxv Horto	lles, Mayra E. (OMB); well, Carlos M. (OMB); on-Tavera, Amy (OMB); eira, Roy (OMB)		
Countywide: Manage Relief Factor Analysis Study	Improvement	12/6/2017	7 Complete			1009	% Maxv Horto	vell, Carlos M. (OMB); on-Tavera, Amy (OMB)		
SAO: Review Impact of Funding Expedited Intake at State Attorney's Office	Improvement	8/19/2019	9 Complete			100	% Horto	on-Tavera, Amy (OMB)		
Performance Analysis Projects Completed	2019 F	Y 📋		8		9		8	9 Maxwell, Carlos M. (OMB)	Performance Analysis Projects Completed
1.7 Ensure Effective County Management through Strategic and Business Planning, Execution and Reporting (OMB)									Maxwell, Carlos M. (OMB)	1.7 Ensure Effective County Managemer through Strategic and Business Plannin Execution and Reporting (OMB)
Initiative Name	Туре	As Of	Status	8	✓ 0	o %		Owners		
Strategic Plan Refresh and Resiliency Update	Strategic Plan	1/29/2019 I	In Progress					avera, Amy (OMB); Carlos M. (OMB)		
Active ASE Users (90 Day)	Sep '19			709		750	_	769	750 Maxwell, Carlos M. (OMB); Ferreira, Roy (OMB)	Active ASE Users (90 Day)
Strategic Plan Objectives with Aligned Scorecard Objects	d '19 FQ4	4 🔼	(88.0/	96.7% '91.0)		95.0%		96.7% (88.0/91.0)	95.0% Maxwell, Carlos M. (OMB)	Strategic Plan Objectives with Aligned Score Objects
1.8 Promote the Use of Lean Six Sigma (LSS) Techniques (OMB)									Maxwell, Carlos M. (OMB)	1.8 Promote the Use of Lean Six Sigma (LSS) Techniques (OMB)
% of Active County Executives, Managers and Supervisors with Lean Six Sigma Certification	'19 FQ4	1 🔒	(882.0/8,1	10.8% 199.0)		11.0%		10.8% (882.0/8,199.0)	 Bolt, GiGi (OMB); Morales, Mayra E. (OMB); Maxwell, Carlos M. (OMB) 	% of Active County Executives, Managers ar Supervisors with Lean Six Sigma Certificatio
% of County Workforce with Lean Six Sigma Certification	'19 FQ4	_	(1,077.0/29,5	3.6% 560.0)		4.8%		3.6% 1,077.0/29,560.0)	 Morales, Mayra E. (OMB); Maxwell, Carlos M. (OMB Bolt, GiGi (OMB)); % of County Workforce with Lean Six Sigma Certification
Orange and Blue Belt Training Overall Satisfaction Rate	'19 FQ4	4 🔼		4.85		4.75		4.89	 Morales, Mayra E. (OMB); Maxwell, Carlos M. (OMB Bolt, GiGi (OMB)); Orange/Blue Belt Satisfaction Rate
Yellow Belt Training Overall Satisfaction Rate	'19 FQ4			4.80		4.75		4.92	 Morales, Mayra E. (OMB); Bolt, GiGi (OMB); Maxwell, Carlos M. (OMB) 	Yellow Belt Training Overall Satisfaction Rate
Number of attendees in an Orange or Blue	'19 FQ4	4 🔼		81		75	_	299	 Bolt, GiGi (OMB); Morales, Mayra E. (OMB); Maxwell, Carlos M. (OMB) 	Number of attendees in an Orange or Blue module class
module class								10	7 Morales, Mayra E. (OMB); Maxwell, Carlos M. (OMB	N. North and County Franks, and Obtaining London
Number of County Employees Obtaining Lean Certificate	'19 FH2			6			_		Bolt, GiGi (OMB)	Certificate
Number of County Employees Obtaining Lean Certificate Employees Trained in LSS Yellow Belt Methodology (via OMB program)	'19 FQ4	· 🔽		1,219		1,300	<u></u>	1,219	Bolt, GiGi (OMB) 1,300 Morales, Mayra E. (OMB); Bolt, GiGi (OMB); Maxwell, Carlos M. (OMB)	Certificate Employees Trained in LSS Yellow Belt Methodology (via OMB program)
Number of County Employees Obtaining Lean Certificate Employees Trained in LSS Yellow Belt		-					_		Bolt, GiGi (OMB) 1,300 Morales, Mayra E. (OMB); Bolt, GiGi (OMB);	Certificate Employees Trained in LSS Yellow Belt

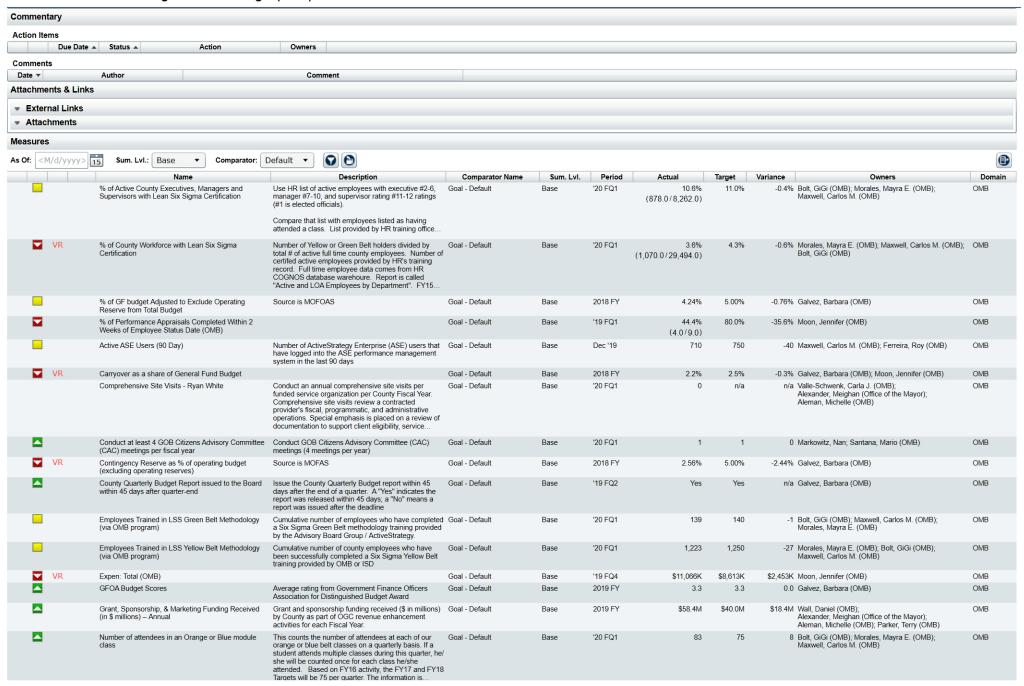
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1.9 Process Annexation App	lications							Fernandez, Jorge (OMB)	1.9 Process Annexation Applications
Initiative Name	Туре	As Of	Status 🧼	8 ✓ 0 0	%	Owners			
North Miami - Sunkist		4/30/2016	In Progress		15% Ferna	ndez, Jorge (OME	3)		
Miami Shores		4/30/2016	In Progress		20% Ferna	ndez, Jorge (OME	3)		
North Miami NE 149 Street		4/30/2016	In Progress		60% Ferna	ndez, Jorge (OME	3)		
Biscayne Park		4/30/2016	In Progress		60% Ferna	ndez, Jorge (OME	3)		
North Miami - Biscayne Corrid	or	4/30/2016	In Progress		Ferna	ndez, Jorge (OME	3)		
Process Davis Ponce Annexal Application	ion	4/30/2016	In Progress		10% Ferna	ndez, Jorge (OME	3)		
Process Florida City "D" Anne Application	xation	4/30/2016	On Hold		10% Ferna	ndez, Jorge (OME	3)		
Process North Miami Beach A Application	nnexation	12/31/2008	On Hold		Ferna	ndez, Jorge (OME	3)		
Opa-Locka		4/30/2016	In Progress		60% Ferna	ndez, Jorge (OME	3)		
Florida City H		4/30/2016	In Progress		60% Ferna	ndez, Jorge (OME	3)		
North Miami Gratigny/Dixie		4/30/2016	In Progress		60% Ferna	ndez, Jorge (OME	3)		
1.10 Facilitate Municipal Adv Committee Process	isory							Fernandez, Jorge (OMB)	1.10 Facilitate Municipal Advisory Committee Process
Initiative Name	Туре	As Of	Status 🗼	8 4 0 0	%	Owners			
Facilitate South A MAC Proce			In Progress			andez, Jorge (OM	B)		
Facilitate West End South MA	C Process	12/1/2017			0% Fern	andez, Jorge (OM	B)		
Facilitate West End North MA		12/12/2017				andez, Jorge (OM			
Facilitate South B MAC Proce	ss		In Progress			andez, Jorge (OM			
Facilitate Biscayne Gardens N		12/1/2017	-			andez, Jorge (OM			
Facilitate Northeast Dade MA			In Progress			andez, Jorge (OM			
Facilitate Fontainebleau MAC		12/1/2017	-			andez, Jorge (OM			
Facilitate North Central Dade		12/1/2017				andez, Jorge (OM andez, Jorge (OM			
Process	VIAC	12/1/2017	Complete		100 /0 1 6111	andez, Jorge (OM	6)		
2.0 Financial									2.0 Financial
2.1 Meet Budget Targets (ON	IB)							Moon, Jennifer (OMB)	2.1 Meet Budget Targets (OMB)
Expen: Total (OMB)	•	'19 FQ4	▼	\$11,066K	\$8,613	к 🔼	\$33,139K	\$34,445K Moon, Jennifer (OMB)	Expen: Total (OMB)
Revenue: Total (OMB)		'19 FQ4		\$19,240K	\$8,613		\$34,121K	\$34,445K Moon, Jennifer (OMB)	Revenue: Total (OMB)
Positions: Full-time Filled (OME)	'19 FQ4		60	(59-66	6	n/a	n/a Moon, Jennifer (OMB)	Positions: Full-time Filled (OMB)
2.2 Maintain Healthy Reserve	es (OMB)							Galvez, Barbara (OMB)	2.2 Maintain Healthy Reserves (OMB)
Contingency Reserve as % of o (excluding operating reserves)	•	2018 FY	₩	2.56%	5.00%	% \	2.56%	5.00% Galvez, Barbara (OMB)	Contingency Reserve as % of operating budget (excluding operating reserves)
% of GF budget Adjusted to Ex Reserve from Total Budget	clude Operating	2018 FY		4.24%	5.00%	/o <u> </u>	4.24%	5.00% Galvez, Barbara (OMB)	% of GF budget Adjusted to Exclude Operating Reserve from Total Budget
Carryover as a share of General	l Fund Budget	2018 FY	\blacksquare	2.2%	2.59	% ~	2.2%	2.5% Galvez, Barbara (OMB);	Carryover as a share of General Fund Budget
3.0 Internal									3.0 Internal
3.1 Maintain Compliance (Of	/IB)							Wall, Daniel (OMB)	3.1 Maintain Compliance (OMB)
Percentage Rate of Part A Forn Expenditures - Ryan White	nula Grant	2016 FY		95%	959	% <u> </u>	95%	95% Wall, Daniel (OMB); Valle-Schwenk, Carla J. (OMB) ; Alexander, Meighan (OMB)	Percentage Rate of Part A Formula Grant Expenditures - Ryan White
Comprehensive Site Visits - Ry	an White	'19 FQ4		0	n/	a	15	n/a Valle-Schwenk, Carla J. (OMB); Alexander, Meighan (Office of the Mayor) ; Aleman, Michelle (OMB)	Comprehensive Site Visits - Ryan White
Number of Site Visits - CBOs		'19 FQ4		36	n/	a	153	n/a Wall, Daniel (OMB); Aleman, Michelle (OMB) ; Alexander, Meighan (Office of the Mayor)	Number of Site Visits - CBOs
4.0 Learning and Growth									4.0 Learning and Growth
4.1 Develop leadership and rexpertise through organized educational opportunities (C	and individual							Moon, Jennifer (OMB)	 4.1 Develop leadership and management expertise through organized and individual educational opportunities (OMB)
Number of Trainings, Seminars attended by OMB	, Workshops	Jan '17		61	1	0 🔼	127	40 Moon, Jennifer (OMB)	Number of Trainings, Seminars, Workshops attended by OMB
4.2 Ensure performance eva completed timely (OMB)	uations are							Moon, Jennifer (OMB)	4.2 Ensure performance evaluations are completed timely (OMB)
% of Performance Appraisals C Weeks of Employee Status Dat		'19 FQ1	\blacksquare	44.4% (4.0/9.0)	80.09	% ~	44.4%	80.0% Moon, Jennifer (OMB)	% of Performance Appraisals Completed Within Weeks of Employee Status Date (OMB)

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	Number of County Employees Obtaining Lean Certificate	This counts the number of yellow-belt graduates who have completed MPPA's lean training program in the Fiscal half-year, which consists of the following classes: Lean 1, 2 and 3, Outcome Indicators, Process Mgt., and Project Set-up (total of 22 hours). The information is obtained from the Master Tracking	Goal - Default	Base	'19 FH2	6	2	4 Morales, Mayra E. (OMB); Maxwell, Carlos M. (OMB); Bolt, GiGi (OMB)	OMB
	Number of Days to Process BBC-GOB Reimbursement Requests	Turn-around time for the reimbursement of a completed and correct Municipality/Not-for-Profit reimbursement request within 10 working days (Number of working days from invoice receive date to FAMIS post date)	Goal - Default	Base	'20 FQ1	4.45days (89.00/20.00)	10.00days	-5.55days Markowitz, Nan; Santana, Mario (OMB)	OMB
	Number of Site Visits - CBOs	Site visits to monitor a contracted service provider's documentation for fiscal, programmatic and administrative operations. (The Department was created on October 1, 2008 and started to track this measure as of April 1, 2009.)	Goal - Default	Base	'19 FQ4	36	n/a	n/a Wall, Daniel (OMB); Aleman, Michelle (OMB); Alexander, Meighan (Office of the Mayor)	Grants
	Number of Trainings, Seminars, Workshops attended by OMB	Count of OMB employees attending individual training events. Events can include external conferences, training provided by HR, in-house training in the departments, or online training such as webinars. The count is done monthly.		Base	Jan '17	61	10	51 Moon, Jennifer (OMB)	OMB
	Orange and Blue Belt Training Overall Satisfaction Rate	Quarterly average of overall rating given by Orange and Blue Belt trainees. Scale is 1-5 with 5 indicating strong agreement with the statement: "Overall, I was satisfied with the training I received.	Goal - Default	Base	'20 FQ1	4.86	4.75	0.11 Morales, Mayra E. (OMB); Maxwell, Carlos M. (OMB); Bolt, GiGi (OMB)	OMB
☑ VR	Percentage of BBC-GOB program completion	The cumulative percentage of BBC-GOB funds spent during program period to date, as per FAMIS. This measure shows where the program is relative to completion, anticipated to end in 2025. This measure is starting at YR 14 of a 20 year program.	Goal - Default	Base	'19 FQ3	64.6%	67.6%	-3.0% Markowitz, Nan; Santana, Mario (OMB)	OMB
▼ VR	Percentage of Payments Processed within 21-Days - CBOs		Goal - Default	Base	Dec '19	67.0%	85.0%	-18.0% Alexander, Meighan (OMB); Aleman, Michelle (OMB)	OMB
	Percentage of Payments Processed within 21-Days - Ryan White	Measures the percentage of timely and accurate Part A reimbursement requests reviewed and approved by the Ryan White Fiscal Administrator within 21 days of submission to OMB-6C. This percentage is calculated by taking the number of reimbursement requests that were processed in 21 days or less divided by the	x Goal - Default	Base	Dec '19	100.0%	85.0%	15.0% Valle-Schwenk, Carla J. (OMB); Alexander, Meighan (Office of the Mayor); Aleman, Michelle (OMB)	Grants
	Percentage point increase in all CRAs taxable value compared to the County tax roll: KPI	Source: OMB's CRA Office (Jorge Fernandez' Tax Rol Comparison spreadhseet); countyiwde figures captured from: http://www.miamidade.gov/pa/ reports.asp Tax Roll Reports.	2015 Strategic Plan - Defa	ult Base	2018 FY	-3.7Prct. Pnt. 8	.5Prct. Pnt12	2.2Prct. Pnt. Miami-Dade County	OMB
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