

Scorecard - Department of Transportation and Public Works

Information

Name:	Department of Transportation and Public Works
Description:	n/a
Domain:	TPW
Owners:	Parjus, Alberto; Bravo, Alice (MDT)

Details

	As Of		Actual	Business Plan Goal		FYTD Actual	FYTD Goal	Owners	
Customer									Customer
▼ TM1-1 Promote efficient traffic flow on Miami-Dade County roadways (MDT-PW)								Cruz-Casas, Carlos; Nunez, Elia	TM1-1 Promote efficient traffic flow on Miami-Dade County roadways (MDT-PW)
Percentage occupancy P&R 344th	Sep '19	▲	61%	52%	▲	66%	50%	De La Vega, Eduardo (DTPW); Saydal, Mari (DTPW); Glasford, Lincoln H. (DTPW); Zahn, Eric (DTPW)	Percentage occupancy P&R 344th
Traffic Signals Service Requests Completion (Signal Maintenance)	Sep '19	▲	100.0%	100.0%	▲	100.0%	100.0%	Mojarieta, Danay (DTPW); Soto, Annie (DTPW); Aira, Frank (DTPW); Garcia, Mariela M. (DTPW)	Traffic Signals Service Requests Completion (Signal Maintenance)
Percentage of Traffic Signals Online to the ATMS	Sep '19	▲	99.0%	95.0%	▲	98.5%	95.0%	Garcia, Mariela M. (DTPW); Aira, Frank (DTPW); Mojarieta, Danay (DTPW); Soto, Annie (DTPW)	Percentage of Traffic Signals Online to the ATMS
▼ TM1-2 Expand & improve bikeway, greenway and sidewalk system (PW)								Cruz-Casas, Carlos; Guyamier, Frank	TM1-2 Expand & improve bikeway, greenway and sidewalk system (PW)
Miles of Sidewalks Added/Rehabilitated	'19 FQ3	▲	4.77Miles	2.50Miles	▲	9.44Miles	7.50Miles	Moubayed, Bassam (DTPW)	Miles of Sidewalks Added/Rehabilitated
▼ TM1-3 Provide reliable, accessible and affordable transit service (MDT-PW)								Gordon, Derrick (DTPW); Whitaker, Buford (DTPW);	TM1-3 Provide reliable, accessible and affordable transit service (MDT-PW)
On-Time Performance (STS)	Sep '19	▲	88.08%	85.00%	▲	88.55%	85.00%	Chiverton, Lynnette (DTPW); Legra, Ruben (DTPW)	On-Time Performance (STS)
On-time Performance/Schedule Adherence - Weekday-Bus (Overall System)	Sep '19	▼	71.62% (382,503.00 / 534,088.00)	78.00%	▼	70.92% (4,784,631.00 / 6,746,672.00)	78.00%	Gordon, Derrick (DTPW); Perez, Joel (DTPW); Cruz-Casas, Carlos; Rolle, Justen (DTPW); Saydal, Mari (DTPW); Zahn, Eric (DTPW)	On-time Performance/Schedule Adherence - Weekday-Bus (Overall System)
% of Targeted Sidewalk Sites to Bus Stops Retrofitted for ADA Access (Cumulative)	'19 FQ4		76%	n/a		76%	n/a	Ona, Leandro (DTPW); Alvarez, Delvys (DTPW)	% of Targeted Sidewalk Sites to Bus Stops Retrofitted for ADA Access (Cumulative)
On-time Performance (Metrorail)	Sep '19	▲	96.00%	95.00%	▼	92.71%	95.00%	Robinson, Gregory (DTPW); Saydal, Mari (DTPW); Zahn, Eric (DTPW); Whitaker, Buford (DTPW)	On-time Performance (Metrorail)
▼ TM1-4 Expand public transportation (MDT)								Gordon, Derrick (DTPW); Cruz-Casas, Carlos ; Whitaker, Buford (DTPW)	TM1-4 Expand public transportation (MDT)
Total Monthly Boardings (Bus)	Sep '19	▼	3,971,220	4,240,358	▼	49,960,359	58,299,557	Raine, William (DTPW); De La Vega, Eduardo (DTPW); Acuna, Alejandro (DTPW)	Total Monthly Boardings (Bus)
Total monthly boardings (Rail)	Sep '19	▼	1,427,726	1,506,069	▼	18,494,501	20,198,693	De La Vega, Eduardo (DTPW); Raine, William (DTPW); Acuna, Alejandro (DTPW)	Total monthly boardings (Rail)
Total monthly boardings (Mover)	Sep '19	▲	699,879	640,714	▼	8,863,809	9,537,178	Acuna, Alejandro (DTPW); De La Vega, Eduardo (DTPW); Raine, William (DTPW)	Total monthly boardings (Mover)
Total monthly boardings (STS)	Sep '19	▲	141,387	128,112	▲	1,777,925	1,673,201	Acuna, Alejandro (DTPW); Legra, Ruben (DTPW); De La Vega, Eduardo (DTPW)	Total monthly boardings (STS)
Total number of revenue miles (Bus)	Sep '19	▼	1,864,111	2,398,773	▼	22,793,166	28,785,271	Gordon, Derrick (DTPW); Beckford, Marlon (DTPW); Bryan, Gerald	Total number of revenue miles (Bus)
Total number of revenue miles (Rail)	Sep '19	▼	610,309	734,451	▼	6,739,624	8,813,407	De La Torre, Carlos (DTPW); Whitaker, Buford (DTPW); Bryan, Gerald	Total number of revenue miles (Rail)
Total monthly revenue miles (Mover)	Sep '19	▲	98,714	96,000	▲	1,197,854	1,152,000	Bryan, Gerald; Whitaker, Buford (DTPW); De La Torre, Carlos (DTPW)	Total monthly revenue miles (Mover)
▼ TM1-5 Facilitate connectivity between transportation systems and providers (MDT)								Fell, Steve (DTPW)	TM1-5 Facilitate connectivity between transportation systems and providers (MDT)
Total Monthly Activity (Metrorail - Airport)	Sep '19	▼	78,433	83,333	▼	992,743	999,996	Raine, William (DTPW); Acuna, Alejandro (DTPW); De La Vega, Eduardo (DTPW)	Total Monthly Activity (Metrorail - Airport)
Number of vehicles parked at Metrorail Stations	Sep '19	▼	116,929	117,000	▲	1,436,790	1,404,000	Muntan, Eric (DTPW);	Number of vehicles parked at Metrorail Stations
▼ TM2-3 Ensure the safe operation of public transit (MDT)								Muntan, Eric (DTPW); McClellan, Robert (DTPW); Gordon, Derrick (DTPW); Whitaker, Buford (DTPW)	TM2-3 Ensure the safe operation of public transit (MDT)
Preventive Maintenance Adherence (Bus)	Sep '19	▲	100.0%	90.0%	▲	95.2%	90.0%	Fermin, Clara Luz (MDT); Campbell, William A. (DTPW)	Preventive Maintenance Adherence (Bus)
Preventive Maintenance Adherence (Rail)	Sep '19	▲	100.0%	90.0%	▲	96.9%	90.0%	Johnson-Valdes, Belinda (DTPW); Andrus, Felicia (DTPW); Whitaker, Buford (DTPW); Brooks, Vallery (DTPW)	Preventive Maintenance Adherence (Rail)
Preventive Maintenance Adherence (Mover)	Sep '19	▲	100.0%	90.0%	▲	99.3%	90.0%	Quintero, Adriana (DTPW); Whitaker, Buford (DTPW)	Preventive Maintenance Adherence (Mover)
Elevator Availability (Metrorail & Metromover)	Sep '19	▲	98.9% (56,066.0 / 56,700.0)	96.0%	▲	97.7% (679,054.6 / 695,037.0)	96.0%	McClellan, Robert (DTPW); Richardson, Renessa (MDT)	Elevator Availability (Metrorail & Metromover)
Escalator Availability (Metrorail & Metromover)	Sep '19	▲	95.7% (52,451.8 / 54,810.0)	95.0%	▲	96.0% (642,808.3 / 669,438.0)	95.0%	Beckford, Marlon (DTPW)	Escalator Availability (Metrorail & Metromover)

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Fleet Preventable Accident Rate per 100,000 miles (Bus)	Sep '19	▲	1.15	1.50	▲	1.24	1.50	Woodson, Derrick (MDT); Muntan, Eric (MDT); Gordon, Derrick (MDT); Garcia, Carlos (MDT)	Fleet Preventable Accident Rate per 100,000 miles (Bus)
PS3-3 Ensure security at airports, seaport and on public transit (MDT)								Muntan, Eric (DTPW)	PS3-3 Ensure security at airports, seaport and on public transit (MDT)
Number of uniformed and/or plain-clothed; police details completed for the month.	Sep '19	▲	52	50	▼	568	600	Muntan, Eric (DTPW); Woodson, Derrick (DTPW)	Number of uniformed and/or plain-clothed; police details completed for the month.
Security Post Inspections	Sep '19	▲	1,036	950	▲	12,137	11,400	Muntan, Eric (DTPW);	Security Post Inspections
NTD Reportable Part I Crimes (Serious)	Sep '19	▲	4	10	▲	4	10	Woodson, Derrick (DTPW);	NTD Reportable Part I Crimes (Serious)
NTD Reportable Part II Crimes (Petty)	Sep '19	▲	0	5	▲	7	60	Muntan, Eric (MDT);	NTD Reportable Part II Crimes (Petty)
Number of Incidents at MDT Parking Facilities	Sep '19	▲	0	12	▲	0	144	Woodson, Derrick (DTPW);	Number of Incidents at MDT Parking Facilities
GG1-1 Provide easy access to transportation information (PW)								Cruz-Casas, Carlos; Perez, Rosie (ITD); Fernandez, Darlene	GG1-1 Provide easy access to transportation information (PW)
Total Number of Traffic Control & Street Name Signs Installed, Repaired and or Replaced	Sep '19	▼	1,443Signs	2,700Signs	▼	21,704Signs	32,400Signs	Soto, Annie (DTPW); Mojarrieta, Danay (DTPW); Aira, Frank (DTPW); Garcia, Mariela M. (DTPW)	Total Number of Traffic Control & Street Name Signs Installed, Repaired and or Replaced
GG1-2 Develop a customer-oriented organization (MDT)								Hegedus, Irene (DTPW); Bermudez, Doug (DTPW)	GG1-2 Develop a customer-oriented organization (MDT)
All complaints per 100K boardings for Rail	Sep '19	▼	5.25	1.50	▼	5.57	1.50	Whitaker, Buford (DTPW); Nelson, Ron (DTPW); Bermudez, Doug (DTPW); Bell, Garnetta "Apple" (DTPW)	All complaints per 100K boardings for Rail
All complaints per 100K boardings for Mover	Sep '19	▼	0.86	0.50	▼	1.07	0.50	Nelson, Ron (DTPW); Whitaker, Buford (DTPW); Bermudez, Doug (DTPW); Bell, Garnetta "Apple" (DTPW)	All complaints per 100K boardings for Mover
All complaints per 100K boardings for Bus	Sep '19	▼	16.87	15.00	▼	15.71	15.00	Perez, Joel (DTPW); Gordon, Derrick (MDT); Nelson, Ron (DTPW);	All complaints per 100K boardings for Bus
TM3-2 Provide well maintained, attractive and modern transportation facilities and vehicles (MDT)								McClellan, Robert (DTPW); Gordon, Derrick (DTPW); Whitaker, Buford (DTPW)	TM3-2 Provide well maintained, attractive and modern transportation facilities and vehicles (MDT)
Bus Stop Inspections	Sep '19	▲	526	350	▲	542	350	Rodriguez, Raonel (DTPW)	Bus Stop Inspections
Mean Distance Between Failures (Mover)	Sep '19	▼	4,292	6,000	▲	6,727	6,000	Quintero, Adriana (DTPW); Whitaker, Buford (DTPW)	Mean Distance Between Failures (Mover)
Mean Distance Between Service Disruption (Rail): KPI	Sep '19	▼	25,430	39,000	▼	35,175	39,000	Whitaker, Buford (DTPW); Johnson-Valdes, Belinda (DTPW); Brooks, Vallery (DTPW);	Mean Distance Between Service Disruption (Rail): KPI
Mean Distance Between Failures (Bus): KPI	Sep '19	▲	4,388	4,000	▲	4,199	4,000	Gordon, Derrick (DTPW); Fermin, Clara Luz (MDT); Campbell, William A. (DTPW)	Mean Distance Between Failures (Bus): KPI
ED2-1 Encourage creation of new small businesses (TPW)								Orelle, Pedro (DTPW); Gonzalez, Raul (DTPW)	ED2-1 Encourage creation of new small businesses (TPW)
Number of Active For-Hire licenses in MDC (Transportation related)	Sep '19		15,164	n/a		15,164	n/a	Orelle, Pedro (DTPW); Gonzalez, Raul (DTPW); Orelle, Pedro (DTPW)	Number of Active For-Hire licenses in MDC (Transportation related)
Financial								Financial	
Meet Budget Targets (TPW)								Bravo, Alice (MDT)	Meet Budget Targets (TPW)
Expen: Total (TPW)	'19 FQ4	▲	\$132,934K	\$139,793K	▼	\$587,031K	\$559,166K	Bravo, Alice (MDT)	Expen: Total (TPW)
Revenue: Total (TPW)	'19 FQ4	▲	\$381,290K	\$139,793K	▲	\$580,680K	\$559,166K	Bravo, Alice (MDT)	Revenue: Total (TPW)
Positions: Full-time Filled (TPW)	'19 FQ4		3,671	n/a		n/a	n/a	Bravo, Alice (MDT)	Positions: Full-time Filled (TPW)
Internal								Internal	
NI2-2 Provide well maintained drainage to minimize flooding (PW)								Guyamier, Frank; Garcia, Manuel (DTPW)	NI2-2 Provide well maintained drainage to minimize flooding (PW)
Proactive Arterial & Local Road Storm Drains Maintenance	Sep '19	▼	6Drains	1,800Drains	▼	3,993Drains	21,600Drains	Garcia, Manuel (DTPW); Robreno, Fernando L. (DTPW); Vazquez, Karla (DTPW)	Proactive Arterial & Local Road Storm Drains Maintenance
Citizen Requested Drain Cleaning Response	Sep '19	▲	100.0%	100.0%	▲	100.0%	100.0%	Garcia, Manuel (DTPW); Ruiz, Antolin (DTPW); Vazquez, Karla (DTPW); Robreno, Fernando L. (DTPW)	Citizen Requested Drain Cleaning Response
NI1-1 Promote mixed-use, multi-modal, well designed, and sustainable communities (PW)								Guyamier, Frank; Garcia, Manuel (DTPW)	NI1-1 Promote mixed-use, multi-modal, well designed, and sustainable communities (PW)
Pothole Repairs Response	Sep '19	▼	72.8% (1,036.0/1,423.0)	100.0%	▼	86.8% (8,856.0/10,198.0)	100.0%	Garcia, Manuel (DTPW); Ruiz, Antolin (DTPW); Vazquez, Karla (DTPW); Robreno, Fernando L. (DTPW)	Pothole Repairs Response
Percentage of Locations with Damaged Vehicle Detection Loops Replaced by In-House Crews w/ in 30 Days	Sep '19	▼	13%	90%	▼	26%	90%	Mojarrieta, Danay (DTPW); Garcia, Mariela M. (DTPW); Soto, Annie (DTPW); Aira, Frank (DTPW)	Percentage of Locations with Damaged Vehicle Detection Loops Replaced by In-House Crews w/ in 30 Days
Percentage of Roadway Drop-Offs Maintenance Response	Sep '19	▼	94% (32/34)	100%	▼	98% (620/635)	100%	Ruiz, Antolin (DTPW); Garcia, Manuel (DTPW); Vazquez, Karla (DTPW); Robreno, Fernando L. (DTPW)	Percentage of Roadway Drop-Offs Maintenance Response
Number of Roadway Miles Swept	Sep '19	▼	695miles	825miles	▼	7,868miles	9,900miles	Garcia, Manuel (DTPW); Ruiz, Antolin (DTPW); Robreno, Fernando L. (DTPW); Vazquez, Karla (DTPW)	Number of Roadway Miles Swept
Learning and Growth								Learning and Growth	
GG2-2 Promote employee development and leadership (MDT)								Gordon, Derrick (DTPW); Whitaker, Buford (DTPW)	GG2-2 Promote employee development and leadership (MDT)
Number of Commendations for Bus Operators, monthly	Sep '19	▲	64	50	▲	948	600	Gordon, Derrick (DTPW); Ford, Quencia (DTPW); Nelson, Ron (DTPW);	Number of Commendations for Bus Operators, monthly

Scorecard - Department of Transportation and Public Works

Linked Objects

▼ Child Scorecards

Name	Owners
PW (AD) Construction & Maintenance Operations	Garcia, Manuel (DTPW)
Bus Contracted Routes	Perez, Joel (DTPW)
MDT Director's Office - Governmental Affairs	De La Torre, Carlos (DTPW); Bell, Garnetta "Apple" (DTPW); Nelson, Ron (DTPW)
PW (AD) Highway Operations	Miglio, Rosamaria (DTPW); Miranda, Gaspar (DTPW)
PW (AD) Traffic Operations	Fernandez, Darlene
Passenger Transportation Regulatory Division	Orelle, Pedro (DTPW); Gonzalez, Raul (DTPW)
Bus Operations	Heisler Jr., James (DTPW); Perez, Joel (DTPW); Gordon, Derrick (DTPW)
Bus Maintenance	Gordon, Derrick (DTPW); Campbell, William A. (DTPW)
Rail Services (Metrorail/Metromover Modes)	Whitaker, Buford (DTPW); Navarro, Elisa
Paratransit (STS)	De La Torre, Carlos (DTPW); Rodriguez, Emma (DTPW); Legra, Ruben (DTPW); Chiverton, Lynnette (DTPW)
Engineering, Planning and Development	Sosa, Mercedes (DTPW); Nunez, Elia
Financial Services	De La Torre, Carlos (DTPW); Parjus, Alberto; Villar, Robert (MDT)
Marketing and Communications	Carmona, Bobbie (DTPW); Nelson, Ron (DTPW); Cortes, Rosemary (DTPW); Delgado, Ileen (DTPW); Espinoza, Luis (DTPW)
Safety & Security	De La Torre, Carlos (DTPW); Muntan, Eric (DTPW); Woodson, Derrick (DTPW)
Civil Rights & Labor Relations	Estevez, Kathryn; Sealy, Sonya (DTPW); Aristide, Allison (DTPW)
Supporting Divisions	De La Torre, Carlos (DTPW)

▼ Parent Scorecards

Name	Owners
Transportation and Mobility Strategic Area Scorecard	Miami-Dade County

▼ ActiveViews

▼ Initiatives

▼ Objectives

Name	Owners
TM1-1 Promote efficient traffic flow on Miami-Dade County roadways (MDT-PW)	Cruz-Casas, Carlos; Nunez, Elia
TM1-2 Expand & improve bikeway, greenway and sidewalk system (PW)	Cruz-Casas, Carlos; Guyamier, Frank
TM1-3 Provide reliable, accessible and affordable transit service (MDT-PW)	Gordon, Derrick (DTPW); Whitaker, Buford (DTPW); Cruz-Casas, Carlos
TM1-4 Expand public transportation (MDT)	Gordon, Derrick (DTPW); Cruz-Casas, Carlos; Whitaker, Buford (DTPW)
TM1-5 Facilitate connectivity between transportation systems and providers (MDT)	Feil, Steve (DTPW)
TM2-3 Ensure the safe operation of public transit (MDT)	Muntan, Eric (DTPW); McClellan, Robert (DTPW); Gordon, Derrick (DTPW); Whitaker, Buford (DTPW)
PS3-3 Ensure security at airports, seaport and on public transit (MDT)	Muntan, Eric (DTPW)
GG1-1 Provide easy access to transportation information (PW)	Cruz-Casas, Carlos; Perez, Rosie (ITD); Fernandez, Darlene
GG1-2 Develop a customer-oriented organization (MDT)	Hegedus, Irene (DTPW); Bermudez, Doug (DTPW)
TM3-2 Provide well maintained, attractive and modern transportation facilities and vehicles (MDT)	McClellan, Robert (DTPW); Gordon, Derrick (DTPW); Whitaker, Buford (DTPW)
ED2-1 Encourage creation of new small businesses (TPW)	Orelle, Pedro (DTPW); Gonzalez, Raul (DTPW)
Meet Budget Targets (TPW)	Bravo, Alice (MDT)
NI2-2 Provide well maintained drainage to minimize flooding (PW)	Guyamier, Frank; Garcia, Manuel (DTPW)
NI1-1 Promote mixed-use, multi-modal, well designed, and sustainable communities (PW)	Guyamier, Frank; Garcia, Manuel (DTPW)
GG2-2 Promote employee development and leadership (MDT)	Gordon, Derrick (DTPW); Whitaker, Buford (DTPW)

Scorecard - Department of Transportation and Public Works

▼ Program Groups

▼ Stoplight Charts

▼ Tasks

Commentary

Action Items

	Due Date ▲	Status ▲	Action	Owners
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Comments

Date ▼	Author	Comment
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Attachments & Links

▼ External Links

▼ Attachments

Measures

As Of: <M/d/yyyy> 15

Sum. Lvl.: Base ▼

Comparator: Default ▼

			Name	Description	Comparator Name	Sum. Lvl.	Period	Actual	Target	Variance	Owners	Domain
			% of Targeted Sidewalk Sites to Bus Stops Retrofitted for ADA Access (Cumulative)	Retrofitting includes placement and or repairs of sidewalks within the block of bus stop location; ramp placements and detectable warnings. 4,148 bustop locations were targeted to be retrofitted to accommodate the mobility of ADA residents.	Goal - Default	Base	'19 FQ4	76%	n/a	n/a	Ona, Leandro (DTPW); Alvarez, Delvys (DTPW)	TPW
			All complaints per 100K boardings for Bus	To monitor performance as it relates to service delivery concerns, the number of all complaints per 100,000 Unlinked Passenger Trips is determined for each service mode (Rail, Bus and Mover).	Goal - Default	Base	Nov '19	14.08	15.00	n/a	Perez, Joel (DTPW); Gordon, Derrick (MDT); Nelson, Ron (DTPW); Bell, Garnetta "Apple" (DTPW)	TPW
			All complaints per 100K boardings for Mover	To monitor performance as it relates to service delivery concerns, the number of all complaints per 100,000 Unlinked Passenger Trips is determined for each service mode (Rail, Bus and Mover).	Goal - Default	Base	Dec '19	0.12	0.50	n/a	Nelson, Ron (DTPW); Whitaker, Buford (DTPW); Bermudez, Doug (DTPW); Bell, Garnetta "Apple" (DTPW)	TPW
			All complaints per 100K boardings for Rail	To monitor performance as it relates to service delivery concerns, the number of all complaints per 100,000 Unlinked Passenger Trips is determined for each service mode (Rail, Bus and Mover).	Goal - Default	Base	Dec '19	2.72	1.50	n/a	Whitaker, Buford (DTPW); Nelson, Ron (DTPW); Bermudez, Doug (DTPW); Bell, Garnetta "Apple" (DTPW)	TPW
			Bus Stop Inspections	Perform inspections of Bus Stops with respect to CSR's (Customer Service Reports), WO (Work Orders), Benches, Trash Containers or Signage.	Goal - Default	Base	Dec '19	508	350	158	Rodriguez, Raonel (DTPW)	TPW
			Citizen Requested Drain Cleaning Response	Complete 100% of citizen drain cleaning requests within a minimum of 2 weeks of notification to the department. Requests for this service are received through 311 system or through the offices of the Mayor, BCC or County Manager, e-mails and phone calls. Services requests are created by the...	Goal - Default	Base	Dec '19	100.0%	100.0%	0.0%	Garcia, Manuel (DTPW); Ruiz, Antolin (DTPW); Vazquez, Karla (DTPW); Robreno, Fernando L. (DTPW)	TPW
			Elevator Availability (Metrorail & Metromover)		Goal - Default	Base	Oct '19	99.0% (58,031.8 / 58,590.0)	96.0%	3.0%	McClellan, Robert (DTPW); Richardson, Renessa (MDT)	TPW
			Escalator Availability (Metrorail & Metromover)		Goal - Default	Base	Oct '19	98.4% (55,736.5 / 56,637.0)	95.0%	3.4%	Beckford, Marlon (DTPW)	TPW
			Expen: Total (TPW)		Goal - Default	Base	'19 FQ4	\$132,934K	\$139,793K	\$-6,859K	Bravo, Alice (MDT)	TPW
			Fleet Preventable Accident Rate per 100,000 miles (Bus)	Preventable Accident data are from a report from the accident grading committee, who meets monthly to determine preventable versus non-preventable for accidents of previous month(s) per Operations Supervisors' Accident/Incident Investigation Reports.	Goal - Default	Base	Nov '19	1.68	1.50	-0.18	Woodson, Derrick (MDT); Muntan, Eric (MDT); Gordon, Derrick (MDT); Garcia, Carlos (MDT)	TPW
			Mean Distance Between Failures (Bus): KPI	Average number of miles traveled monthly between mechanical breakdowns (total fleet), which causes a greater than 5 minute delay or disruption of service leading to transfer of passengers to another bus.	Goal - Default	Base	Nov '19	5,143	4,000	1,143	Gordon, Derrick (DTPW); Fermin, Clara Luz (MDT); Campbell, William A. (DTPW)	TPW
			Mean Distance Between Failures (Mover)	Total monthly service miles divided by total monthly number of in-service failures. As of FY08, this measure is revised to reflect only Hard Failures* (previously also included resets). Target revised accordingly from 2,200 to 6,000. *Hard Failures are defined as any vehicle removed from revenue...	Goal - Default	Base	Nov '19	4,166	6,000	-1,834	Quintero, Adriana (DTPW); Whitaker, Buford (DTPW)	TPW
			Mean Distance Between Service Disruption (Rail): KPI	Total monthly fleet miles divided by the total monthly service disruptions. A service disruption is defined as a vehicle failure in which, a train needs to be removed from revenue service. (Vehicle Born)	Goal - Default	Base	Oct '19	27,830	39,000	-11,170	Whitaker, Buford (DTPW); Johnson-Valdes, Belinda (DTPW); Brooks, Vallery (DTPW); Wedderburn, Althea (DTPW)	TPW

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	Miles of Sidewalks Added/Rehabilitated	The Department is responsible for maintaining sidewalks in good condition and providing new sidewalks to improve neighborhood pedestrian safety. This represents the sidewalks rehabilitated and added as part of neighborhood or site specific projects regardless of funding source.	Goal - Default	Base	'19 FQ3	4.77Miles	2.50Miles	2.27Miles	Moubayed, Bassam (DTPW)	TPW
	NTD Reportable Part I Crimes (Serious)	As required for FTA Form 405 Reporting: Part I Crimes include Criminal Homicide, Forcible Rape, Robbery, Aggravated Assault, Burglary, Larceny-theft(except motor vehicle theft), Motor Vehicle Theft, and Arson.	Goal - Default	Base	Dec '19	5	10	5	Woodson, Derrick (DTPW); Muntan, Eric (DTPW)	TPW
	NTD Reportable Part II Crimes (Petty)	As required for FTA Form 405 Reporting. Total is for Bus, Rail, Mover and Parking Lots. Part 2 Crimes are based on arrests/issuance of citations ONLY and include the following categories:...	Goal - Default	Base	Dec '19	0	5	5	Muntan, Eric (MDT); Woodson, Derrick (MDT)	TPW
	Number of Active For-Hire licenses in MDC (Transportation related)	Total number of licenses existing and issued in Miami-Dade County (MDC) on a monthly basis. These licenses only pertain to licenses issued by Passenger Transportation Regulatory Division.	Goal - Default	Base	Dec '19	16,471	n/a	n/a	Orelle, Pedro (DTPW); Gonzalez, Raul (DTPW); Orelle, Pedro (DTPW)	TPW
	Number of Commendations for Bus Operators, monthly	Commendations for Bus Operators which primarily include transit customer's commendations but can also include internal acknowledgement from supervisors, co-workers and other transit employees for outstanding performance.	Goal - Default	Base	Dec '19	62	50	12	Gordon, Derrick (DTPW); Ford, Quencia (DTPW); Nelson, Ron (DTPW); Bell, Garnetta "Apple" (DTPW)	TPW
	Number of Incidents at MDT Parking Facilities	Report the number of incidents that occur monthly at MDT Parking Facilities. Security vendor generates the incident reports.	Goal - Default	Base	Dec '19	0	12	12	Woodson, Derrick (DTPW); Muntan, Eric (DTPW)	TPW
VR	Number of Roadway Miles Swept	Sweep a minimum total 8 cycles annually of along all County-maintained roadways with curb and gutter annually to improve drainage and aesthetics. A minimum goal to sweep 955 lane miles is accomplished monthly by in-house staff.	Goal - Default	Base	Dec '19	601miles	825miles	-224miles	Garcia, Manuel (DTPW); Ruiz, Antolin (DTPW); Robreno, Fernando L. (DTPW); Vazquez, Karla (DTPW)	Public Works
	Number of uniformed and/or plain-clothed, police details completed for the month.	Work in concert with the Miami-Dade Police Department, to perform 200 uniformed and/or plain-clothed, police details in an effort to address security related incidents on the MDT system. Monthly report is furnished by MDPD	Goal - Default	Base	Nov '19	66	50	16	Muntan, Eric (DTPW); Woodson, Derrick (DTPW)	TPW
VR	Number of vehicles parked at Metrorail Stations	To align with the revised County strategic plan the Office of Safety and security will record the number of vehicles parked at Metrorail Stations all Metrorail station. The target goal of 1.5 million annual is based on one year's past performance history however, parking at Metrorail stations fluctuates...	Goal - Default	Base	Dec '19	105,257	117,000	-11,743	Muntan, Eric (DTPW); Woodson, Derrick (DTPW)	TPW
	On-time Performance (Metrorail)	*Beginning July 2009, Vehicle 5-Minute On-Time Performance Reliability is calculated using data from the Metrorail Public Daily Log and the APTA's Standard for Comparison of Rail Transit Vehicle Reliability using On-Time Performance. The analysis divides the total number of trips operated less the...	Goal - Default	Base	Oct '19	96.50%	95.00%	1.50%	Robinson, Gregory (DTPW); Saydal, Mari (DTPW); Zahn, Eric (DTPW); Whitaker, Buford (DTPW)	TPW
	On-Time Performance (STS)	Monitor the STS contractor On-Time Performance (OTP) to verify if the minimum contract standards are being met. Goal will be measured using a 10% sample of trips completed to determine if the customer was picked up within the 30 minute service window or no more than 60 minutes before the service window.	Goal - Default	Base	Oct '19	89.00%	85.00%	4.00%	Chiverton, Lynnettie (DTPW); Legra, Ruben (DTPW)	TPW
	Ontime Performance/Schedule Adherence - Weekday-Bus (Overall System)	On-time performance information is derived from data taken from MDT's Computer Aided Dispatch / Automatic Vehicle Location system. Data from the Computer Aided Dispatch / Automatic Vehicle Location server is cleaned to remove duplicate records and missed trips due to detours. The outliers are...	Goal - Default	Base	Oct '19	68.42% (434,429.00 / 634,967.00)	78.00%	-9.58%	Gordon, Derrick (DTPW); Perez, Joel (DTPW); Cruz-Casas, Carlos; Rolle, Justen (DTPW); Saydal, Mari (DTPW); Zahn, Eric (DTPW)	TPW

