Scorecard - Audit and Management Services

Information

Name: Audit and Management Services

Description: n/a

Domain: AMS

Owners: Jackson, Cathy (AMS); McKee, Nancy

Details

	As Of	Actual	Business Plan Goal	FYTD Actual	FYTD Goal	Owners	
1.0 Customer							**1.0 Customer**
Monitor Auditee Corrective Actions (AMS)						**Jackson, Cathy (AMS); McKee, Nancy; Audit Management Services**	**Monitor Auditee Corrective Actions (AMS)**
Complete planned follow-up audits.	'19 FQ4	9%	10%	51%	40%	Jackson, Cathy (AMS);	Complete planned follow-up audits.
Communicate Audit Results Timely (AMS)						**Jackson, Cathy (AMS); McKee, Nancy; Audit Management Services**	**Communicate Audit Results Timely (AMS)**
Issue Draft Report within 90 days of fieldwork completion (new)	'20 FQ1	73% (11 / 15)	50%	73% (11 / 15)	50%	Jackson, Cathy (AMS)	Issue Draft Report within 90 days of fieldwork completion (new)
2.0 Financial							**2.0 Financial**
Meet Budget Targets (Audit and Management Services)						**Jackson, Cathy (AMS); McKee, Nancy; Audit Management Services**	**Meet Budget Targets (Audit and Management Services)**
Expen: Total (Audit & Mgmt Svcs)	'19 FQ3	$1,122K	$1,253K	$3,650K	$2,507K	Jackson, Cathy (AMS);	Expen: Total (Audit & Mgmt Svcs)
Revenue: Total (Audit & Mgmt Svcs)	'19 FQ4	$4,896K	$1,253K	$4,916K	n/a	Jackson, Cathy (AMS);	Revenue: Total (Audit & Mgmt Svcs)
Positions: Full-Time Filled (AMS)	'19 FQ3	35	n/a	35	n/a	Jackson, Cathy (AMS);	Positions: Full-Time Filled (AMS)
Sound asset management and financial investment strategies (AMS)						**Jackson, Cathy (AMS); McKee, Nancy; Audit Management Services**	**Sound asset management and financial investment strategies (AMS)**
Net Audit Assessment	'19 FQ3	$122,523	$500,000	$1,297,509	$1,500,000	Jackson, Cathy (AMS);	Net Audit Assessment
Audit Assessments Collected	'19 FQ3	$332,231	$1,000,000	$1,172,061	$3,000,000	Jackson, Cathy (AMS);	Audit Assessments Collected
Audit Reports or Deliverables	'20 FQ1	15	10	15	10	Jackson, Cathy (AMS);	Audit Reports or Deliverables
Complete Risk Assessment Analysis and Develop Audit Plan	2020 FY	100%	100%	100%	100%	Jackson, Cathy (AMS); McKee, Nancy	Complete Risk Assessment Analysis and Develop Audit Plan
3.0 Internal							**3.0 Internal**
4.0 Learning and Growth							**4.0 Learning and Growth**
Staff Development and Certification (AMS)						**Jackson, Cathy (AMS); McKee, Nancy; Audit Management Services**	**Staff Development and Certification (AMS)**
Audit Staff Professionally Certified	'20 FQ1	56%	55%	56%	55%	Jackson, Cathy (AMS);	Audit Staff Professionally Certified
Maintain a High Training Satisfaction Rate.	2020 FY	n/a	95%	n/a	n/a	Jackson, Cathy (AMS);	Maintain a High Training Satisfaction Rate.
Hold Quarterly Staff Meetings	'20 FQ1	1	n/a	1	n/a	Jackson, Cathy (AMS);	Hold Quarterly Staff Meetings
Complete Evaluations Within 30 Days After Due Date.	'20 FQ1	67%	n/a	67%	n/a	Jackson, Cathy (AMS); McKee, Nancy	Complete Evaluations Within 30 Days After Due Date.
Continuing education hours	2020 FY	n/a	40	n/a	n/a	Jackson, Cathy (AMS);	Continuing education hours

Linked Objects

Child Scorecards

Parent Scorecards

Name	Owners
General Government Strategic Area Scorecard	Miami-Dade County

ActiveViews

Initiatives

Objectives

Name	Owners
Monitor Auditee Corrective Actions (AMS)	Jackson, Cathy (AMS); McKee, Nancy; Audit Management Services
Communicate Audit Results Timely (AMS)	Jackson, Cathy (AMS); McKee, Nancy; Audit Management Services
Meet Budget Targets (Audit and Management Services)	Jackson, Cathy (AMS); McKee, Nancy; Audit Management Services
Sound asset management and financial investment strategies (AMS)	Jackson, Cathy (AMS); McKee, Nancy; Audit Management Services
Staff Development and Certification (AMS)	Jackson, Cathy (AMS); McKee, Nancy; Audit Management Services

Program Groups

Stoplight Charts

Stoplight Charts

Tasks

Commentary

Action Items

		Due Date	Status	Action	Owners

Comments

Date	Author	Comment
8/24/2007	Rodriguez, Nadia	Planned follow-up audits (measure) have reduced. Expenditures are under budget due to vacancies. Working with ETSD to advertise current vacant positions. Professionally certified staff measure is down to 45%, working with local universities to recruit.

Attachments & Links

External Links

Name	Created By
Business Plan	Rodriguez, Nadia

Attachments

Measures

As Of: <M/d/yyyy> Sum. Lvl.: Base Comparator: Default

		Name	Description	Comparator Name	Sum. Lvl.	Period	Actual	Target	Variance	Owners	Domain
	VR	Audit Assessments Collected	Audit assessments collected from current and prior years.	Goal - Default	Base	'19 FQ3	$332,231	$1,000,000	$-667,769	Jackson, Cathy (AMS); McKee, Nancy	AMS
		Audit Reports or Deliverables	Number of audit reports or deliverables completed.	Goal - Default	Base	'20 FQ1	15	10	5	Jackson, Cathy (AMS); McKee, Nancy	AMS
		Audit Staff Professionally Certified	Percentage of audit staff with professional certifications.	Goal - Default	Base	'20 FQ1	56%	55%	1%	Jackson, Cathy (AMS); McKee, Nancy	AMS
		Complete Evaluations Within 30 Days After Due Date.		Goal - Default	Base	'20 FQ1	67%	n/a	n/a	Jackson, Cathy (AMS); McKee, Nancy	AMS
	VR	Complete planned follow-up audits.		Goal - Default	Base	'19 FQ4	9%	10%	-1%	Jackson, Cathy (AMS); McKee, Nancy	AMS
		Complete Risk Assessment Analysis and Develop Audit Plan	Complete preliminary draft risk assessment report and audit plan for upcoming fiscal year by March 31 (Quarter 2).	Goal - Default	Base	2020 FY	100%	100%	0%	Jackson, Cathy (AMS); McKee, Nancy	AMS
		Continuing education hours		Goal - Default	Base	2020 FY	n/a	40	n/a	Jackson, Cathy (AMS); McKee, Nancy	AMS
		Expen: Total (Audit & Mgmt Svcs)	Total expenditures in $1,000s (from roll-up of Personnel, Other Operating, and Capital)	Goal - Default	Base	'19 FQ3	$1,122K	$1,253K	$131K	Jackson, Cathy (AMS); McKee, Nancy	AMS
		Hold Quarterly Staff Meetings		Goal - Default	Base	'20 FQ1	1	n/a	n/a	Jackson, Cathy (AMS); McKee, Nancy	AMS
		Issue Draft Report within 90 days of fieldwork completion (new)		Goal - Default	Base	'20 FQ1	73% (11 / 15)	50%	23%	Jackson, Cathy (AMS)	AMS
		Maintain a High Training Satisfaction Rate.		Goal - Default	Base	2020 FY	n/a	95%	n/a	Jackson, Cathy (AMS); McKee, Nancy	AMS
	VR	Net Audit Assessment	Amount of Audit Assessment	Goal - Default	Base	'19 FQ3	$122,523	$500,000	$-377,477	Jackson, Cathy (AMS); McKee, Nancy	AMS
		Positions: Full-Time Filled (AMS)	The "actual" reflects the number of full-time positions that are filled; the "goal" reflects the number of full-time budgeted positions.	Goal - Default	Base	'19 FQ3	35	n/a	n/a	Jackson, Cathy (AMS); McKee, Nancy	AMS
		Revenue: Total (Audit & Mgmt Svcs)	Total revenue in $1,000s (from FAMIS)	Goal - Default	Base	'19 FQ4	$4,896K	$1,253K	$3,643K	Jackson, Cathy (AMS); McKee, Nancy	AMS