Scorecard - Library Department

Information

Name:	Library Department
Description:	n/a
Domain:	Library
Owners:	n/a

Details

	As Of		Actual	Business Plan Goal		FYTD Actual	FYTD Goal	Owners	
Service Enhancement Projects									**Service Enhancement Projects**
Improve the patron experience by providing available library materials timely								n/a	**Improve the patron experience by providing available library materials timely**
Percentage of times library materials are delivered to branches within 2 days	Mar '19	▼	36	50	▼	205	300	Garcia, Elizabeth (LIB); Gomez, Leo (LIB)	Percentage of times library materials are delivered to branches within 2 days
Improve the patron experience with updated public computers								n/a	**Improve the patron experience with updated public computers**
Computers replaced	'18 FQ4	▲	160	160		n/a	n/a	Garcia, Elizabeth (LIB); Campa, Julio (LIB)	Computers replaced
Enhancing Library Books and Materials									**Enhancing Library Books and Materials**
Increased access to library services								n/a	**Increased access to library services**
Bookmobile stops per month	Dec '19	▲	166	160	▼	461	480	Baker, Ray (LIB);	Bookmobile stops per month
Increase usage of Library e-content								n/a	**Increase usage of Library e-content**
Total checkouts, streams, or downloads of digital content	Dec '19		57,394	n/a		165,910	n/a	Garcia, Elizabeth (LIB); Piloto, Maribel	Total checkouts, streams, or downloads of digital content
Increase number of digitized Library archives								n/a	**Increase number of digitized Library archives**
Digitization Project - Total Items Digitized	Dec '19		47,478	n/a		131,241	n/a	Garcia, Elizabeth (LIB);	Digitization Project - Total Items Digitized
Increase Innovative Services and Strenghten Community Engagement									**Increase Innovative Services and Strenghten Community Engagement**
Increase followers on Social Media								n/a	**Increase followers on Social Media**
Followers by end-of-year on Instagram	'20 FQ1		3,972	n/a		3,972	n/a	Khalil, Leila (LIB); Garcia, Elizabeth (LIB)	Followers by end-of-year on Instagram
Followers by end-of-year on Twitter	2019 FY	▲	3,023	2,500	▲	3,023	2,500	Khalil, Leila (LIB); Garcia, Elizabeth (LIB)	Followers by end-of-year on Twitter
Followers by end-of-year on Facebook	2019 FY	▲	11,253	11,000	▲	11,253	11,000	Garcia, Elizabeth (LIB); Khalil, Leila (LIB)	Followers by end-of-year on Facebook
Maintain and improve services reflecting the educational, informational, and recreational needs of the community								n/a	**Maintain and improve services reflecting the educational, informational, and recreational needs of the community**
Annual attendance at libary workshops and events*	'20 FQ1		150,393	n/a		150,393	n/a	Martinez, Monica	Annual attendance at libary workshops and events*
Childcare facilities served by Storytime Express Program	'20 FQ1		715	n/a		715	n/a	Shipley , Jennifer	Childcare facilities served by Storytime Express Program

Initiative Name	Type	As Of	Status					%	Owners
Six Sigma: Library Material Transports (Wave 7)	Lean Six Sigma	9/27/2018	Complete					100%	n/a

Linked Objects

Child Scorecards

Name	Owners
Facilities Management and Capital Development	n/a
Communications, Programming and Community Engagement	n/a
Fiscal and Business Operations	n/a
Public Services	n/a

Parent Scorecards

Name	Owners
Recreation and Culture Strategic Area Scorecard	n/a

ActiveViews

Initiatives

Name	Type	As Of						%	Status	Owners
Create social media presence		n/a							n/a	n/a

Scorecard - Library Department

Objectives

Name	Owners
Improve the patron experience by providing available library materials timely	n/a
Improve the patron experience with updated public computers	n/a
Increased access to library services	n/a
Increase usage of Library e-content	n/a
Increase number of digitized Library archives	n/a
Increase followers on Social Media	n/a
Maintain and improve services reflecting the educational, informational, and recreational needs of the community	n/a

Program Groups

Stoplight Charts

Tasks

Commentary

Action Items

Due Date	Status	Action	Owners

Comments

Date	Author	Comment

Attachments & Links

External Links

Attachments

Measures

As Of: <M/d/yyyy> Sum. Lvl.: Base Comparator: Default

		Name	Description	Comparator Name	Sum. Lvl.	Period	Actual	Target	Variance	Owners	Domain
		Annual attendance at libary workshops and events*	Essential Standard .15 per capita population served based on 2.4MM in Library taxing district	Goal - Default	Base	'20 FQ1	150,393	n/a	n/a	Martinez, Monica	Library
	VR	Bookmobile stops per month	The numbers reflected include the two existing bookmobiles and in late summer 2015 will include one Enhanced Van Service. Fy 14-15 will have approximately 1,440 stops and we project that FY 15-16 will have approximately 2,016 stops.	Goal - Default	Base	Jan '20	152	160	-8	Baker, Ray (LIB); Castro, Julio	Library
		Childcare facilities served by Storytime Express Program		Goal - Default	Base	'20 FQ1	715	n/a	n/a	Shipley , Jennifer	Library
	VR	Computers replaced		Goal - Default	Base	'18 FQ4	160	160	0	Garcia, Elizabeth (LIB); Campa, Julio (LIB)	Library
		Digitization Project - Total Items Digitized	Increase number of digitized Library archives	Goal - Default	Base	Jan '20	51,528	n/a	n/a	Garcia, Elizabeth (LIB); Cvejanovich, Sue (LIB)	Library
	VR	Followers by end-of-year on Facebook		Goal - Default	Base	2019 FY	11,253	11,000	253	Garcia, Elizabeth (LIB); Khalil, Leila (LIB)	Library
		Followers by end-of-year on Instagram		Goal - Default	Base	'20 FQ1	3,972	n/a	n/a	Khalil, Leila (LIB); Garcia, Elizabeth (LIB)	Library
		Followers by end-of-year on Twitter		Goal - Default	Base	2019 FY	3,023	2,500	523	Khalil, Leila (LIB); Garcia, Elizabeth (LIB)	Library
		Percentage of times library materials are delivered to branches within 2 days		Goal - Default	Base	Mar '19	36	50	-14	Garcia, Elizabeth (LIB); Gomez, Leo (LIB)	Library
		Total checkouts, streams, or downloads of digital content		Goal - Default	Base	Jan '20	78,242	n/a	n/a	Garcia, Elizabeth (LIB); Piloto, Maribel	Library