

### Corrections and Rehabilitation

The mission of the Corrections and Rehabilitation Department is to serve our community by providing safe, secure and humane detention of individuals in our custody while preparing them for a successful return to the community. The Miami-Dade County Corrections and Rehabilitation Department (MDCR) is one of the largest correctional systems in the Country. On average, the Department is responsible for the care, custody, and control of approximately 4,300 persons incarcerated in four detention facilities located throughout Miami-Dade County. These persons are awaiting trial, serving sentences of 364 days or less, or being held for such agencies as the Florida Department of Corrections, Bureau of Immigration and Customs Enforcement, etc. On average, MDCR is responsible for supervising between 600 to 700 persons on pretrial release and another 800 on monitored release at any given time. BPO=Business Plan Objective

**Owner:** Junior, Daniel  
**Department:** Corrections

Perspective Name	Objective Name	Measure Name	As Of	Actual	Business Plan Goal		Actual FYTD	FYTD Goal	
Customer	Provide Safe, Secure, and Humane Detention	Number of Major Incidents Per Month	May '20	24	15		171	120	
		Number of Security Searches Per Month	Dec '19	8,340	4,200		26,604	12,600	
	Provide Successful Return to the Community (PS1-3)	Number of Inmates in Vocational/Technical Programs	Oct '19	36	55		36	55	
		Number of Inmates in Education Programs	'19 FQ4	272	325		693	975	
		Percentage of Boot Camp participants who have not reoffended	'20 FQ1	84%	100%		84%	100%	
	Continue Community Awareness of and Satisfaction with MDCR Services	Number of Community Outreach Activities (MDCR)	'19 FQ4	16	77		185	308	
		Telephone Courtesy Rating	Feb '20	100%	100%		100%	100%	
	Maintain Acceptable Level of Inmate Complaints/Grievances	Number of Inmate Grievances	Sep '19	361	190		4,137	2,280	
	Comply with Inmate Disciplinary Hearing Requirements	Number of Inmate Disciplinary Reports	Dec '19	834	667		2,566	2,001	
Financial	Achieve and Maintain Financial and Fiscal Soundness	Expen: Total (Corrections)	'20 FQ2	\$93,299K	\$95,590K		\$186,374K	\$191,179K	
		Revenue: Total (Corrections)	'20 FQ2	\$987K	\$95,590K		\$1,993K	\$191,179K	
		Positions: Full-Time Filled (MDCR)	'20 FQ2	2,875	n/a		2,875	3,077	
Internal	Ensure Effective Management of Current and Future Physical Plant and Technology Needs	Percentage of Completed Maintenance Service Tickets per quarter	'20 FQ2	103%	n/a		102%	100%	
		Percentage of Life Safety Violations repaired within 48 hours of notification (SORTIE)	'20 FQ1	73%	n/a		73%	100%	

	<b>Manage Jail Population Effectively</b>	Number of Pretrial Services (PTS) Releases	Jan '20	642	708		2,492	2,832	
		Bookings per month	Dec '19	3,768	n/a		n/a	n/a	
		Average daily inmate population per month	May '20	4,666	n/a		4,276	4,350	
		Number of Participants in the House Arrest Program	Nov '19	775	616		1,545	1,232	
		Average Length of Stay Per Month Per Inmate (ALOS)	Dec '19	34.0	n/a		32.3	30.0	
Learning and Growth	<b>Recruit, Hire, and Retain Qualified and Diverse Employees</b>	Correctional Officer Trainees hired per month	Jan '20	0	10		47	40	
		Civilian Personnel hired per month	Jan '20	12	6		21	24	
		Certified Personnel hired to fill Correctional Officer vacancies (New Version)	'20 FQ1	28	n/a		28	n/a	
	<b>Ensure Employees Possess Required Workforce Skills</b>	Number of Officers attending Mandatory In-service Training	'19 FQ4	73	97		389	388	
		Number of employees completing accreditation training requirement	'19 FQ4	97	63		635	251	

[Edit Scorecard](#)

**Initiatives for Measures**

Measure Name	Initiative	As Of	Status	Budget	Timing	Quality	Risk	Scope	Owners
Average Length of Stay Per Month Per Inmate (ALOS)	Six Sigma: State Attorney's Office (Black Belt)	5/22/2014	Complete						Horton-Tavera, Amy (OMB)