ELECTIONS DEPARTMENT FY2019/20

The mission of the Elections Department is to ensure that elections are accurate, transparent, convenient, secure and accessible to all voters in Miami Dade County.

Owner: Gonzalez-Bruzzo, Mary (Elections); Ponce, Jose J. (Elections); Santana, Mario (Elections); White, Christina (Elections)
Department: Elections

Perspective Name	Objective Name	Measure Name	As Of	Actual	Business Plan Goal		Actual FYTD	FYTD Goal	
Customer	**Ensure timely and accurate verification of candidate and initiate petitions in accordance with federal, state, and local laws**	Total Number of Petitions Processed	'20 FQ2	95,584 Petitions	95,000 Petitions	▲	217,672 Petitions	160,000 Petitions	🟨
		Average number of petitions processed within target	Apr '20	1,069	30	▲	219,673	210	▲
	Educate and engage existing and potential voters	Number of outreach events to promote voter education	Apr '20	0	n/a		74	30	🔼
	Ensure timely tabulation and availability of election results on Department website	Number of election results completed before midnight	Apr '20	n/a	n/a		n/a	n/a	
	Ensure poll workers are qualified and properly trained	Number of Poll Workers trained	May '20	0	0	▲	6,335	4,475	▲
	Respond to all communications from customers in a timely manner	Election - Average Call Wait Time With Election Central	Apr '20	:0 seconds	n/a		:7 seconds	:60 seconds	🔼
		Number of media requests fulfilled	May '20	18	n/a		307	4	▲
		Number of public records requests completed	Apr '20	33	n/a		289	n/a	
	Provide Early Voting at conveneint locations	Percentage of voters who voted early - all elections	Apr '20	n/a	n/a		n/a	25.00%	🔽
	Ensure timely coding of ballots for all Countywide, municipal and special elections	Timely Coding of Ballots - Municipal Elections	Apr '20	n/a	3Days	🔼	1Days	3Days	🔼
		Timely Coding of Ballots - Countywide and Special Election	'20 FQ2	5Days	n/a		5Days	n/a	
	Secure the most convenient facilities to serve as polling places	Number of days to confirm Polling Locations	Apr '20	0days	n/a		9days	60days	🔼
	Promote a Vote-By-Mail voting	Percentage of voters utilizing Vote-By-Mail - All Elections	Feb '20	38.27%	15.00%	🔼	n/a	n/a	
Financial	**Meet Budget Targets**	Total Expense (Elections)	Apr '20	3,938,654	5,103,800	🔼	17,989,271	16,345,600	🟨
		Total Revenue (Elections)	Apr	0	1,000		32,702	7,000	

			'20			▼			▲
Internal	**Promote Elections employees development and leadership**	Number of employees who attended training	Apr '20	0	2	▼	9	14	▼
Learning and Growth	**Recruitment of Election Staff**	Full-Time positions filled	'20 FQ2	91%	100%	▼	9,143%	100%	◿

Edit Scorecard

Initiatives for Objectives

Objective Name	Initiative	As Of	Status	Budget	Timing	Quality	Risk	Scope	Owners
Promote the convenience of voting to increase voter confidence in the electoral process	Effectively and accurately integrate new voting technology that provides a paper trail for voters with disabilities								Gonzalez-Bruzzo, Mary (Elections); Johnson, Michael (Elections); Ponce, Jose J. (Elections); Yurubi, Gilbert (Elections)