

Fire Rescue

Miami-Dade Fire Rescue (MDFR) provides emergency response and transport services, which encompass fire suppression, Advanced Life Support (ALS) and Basic Life Support (BLS) emergency medical services, hazardous materials mitigation, disaster management and other specialty services. MDFR also provides fire prevention and education services, including life safety fire inspections, fire plan reviews, building permits, and public safety programs and demonstrations. MDFR serves a 1,899 square mile territory and provides daily 24-hour emergency response services to over 1.9 million residents, businesses and visitors through 151 rescue, suppression, battalion and specialty units strategically located in 71 fire-rescue stations within unincorporated Miami-Dade County (the County) and 29 municipalities. In addition to providing transport services through 56 front-line rescue units, MDFR also provides emergency air transport service within Miami-Dade County to State-approved Trauma Centers via two full-time rescue helicopters. MDFR's Office of Emergency Management supports our community's disaster preparedness, response, recovery and mitigation needs through the planning and coordination of information and resources.

Owner: Cominsky, Alan (MDFR); Holmes, Arthur (MDFR); Piedrahita Jr., Arnold (MDFR); Reyes, Maria L. (MDFR)
Department: Fire Rescue

Perspective Name	Objective Name	Measure Name	As Of	Actual	Business Plan Goal		Actual FYTD	FYTD Goal	
Customer	Enhance Service Delivery [Fire Rescue]	Number of New Services and/or Stations to Meet Identified Needs	'20 FQ2	0	1		2	1	
		Number of Fireboat Missions	May '20	39	n/a		215	n/a	
		Air Rescue Availability for Transport	May '20	100%	n/a		100%	98%	
	Call Volume [Fire Rescue]	Number of Medical Calls Transported by MDFR Rescue Units	May '20	4,859	5,750		47,856	49,000	
		Total Number of HazMat Incidents	May '20	28	n/a		180	68	
		Number of Other Medical Incidents MDFR Responded To	May '20	3,937	4,583		36,350	36,684	
		Number of Miscellaneous Incidents MDFR Responded To	May '20	3,194	3,334		26,320	27,668	
		Number of Structure and Other Fire Incidents MDFR Responded To	May '20	2,112	2,083		16,384	9,332	
		Total Call Volume	May '20	3,937	21,750		149,456	173,668	
		Number of Life-Threatening Incidents MDFR Responded To	May '20	10	11,750		75,718	92,000	
	Reduce Fire Rescue Response (Wait) Time to Medical Incidents	Total Average MDFR Life-Threatening Response (Wait) Time	May '20	7.49minutes	8.00minutes		n/a	n/a	
		Total Response (Wait) Time to 90% of Life Threatening Calls inside UDB (MSU)	May '20	11.08minutes	n/a		11.10minutes	8.00minutes	
		Total Response (Wait) Time to 90% of Non-Life Threatening Calls inside UDB (MSU)	May '20	12.09minutes	n/a		12.12minutes	9.00minutes	
	Reduce Fire Rescue	Total Average MDFR Structure Fire Response	May	6.43minutes	7.30minutes		n/a	n/a	

	Response (Wait) Time to Fire Incidents	(Wait) Time	'20						
		Total Response (Wait) Time to 90% of Structure Fire Calls inside UDB (MSU)	May '20	8.56minutes	n/a		8.53minutes	8.25minutes	
	Reduce Fire Rescue Dispatch Time	Fire Rescue Average Dispatch Time	May '20	29seconds	n/a		31seconds	47seconds	
		Average Fire Rescue Dispatch Time for Life-Threatening Calls	May '20	28seconds	n/a		31seconds	39seconds	
		Average Fire Rescue Dispatch Time for Structure Fire Calls	May '20	84seconds	n/a		81seconds	80seconds	
		911 Call processing time (in seconds)	May '20	96.0secs	n/a		96.8secs	77.5secs	
Financial	Meet Budget Targets [Fire Rescue]	Expen: Total (Fire Rescue)	'20 FQ2	\$126,791K	\$143,437K		\$242,548K	\$286,875K	
		Revenue: Total (Fire Rescue)	'20 FQ2	\$54,859K	\$143,437K		\$424,571K	\$286,875K	
	Total Accounts Receivable [Fire Rescue]	Percentage of Invoices Processed and Paid Within 30 Days	Apr '20	83%	n/a		72%	55%	
		Percentage of Invoices Processed and Paid within 45 Days	Apr '20	94%	n/a		90%	87%	
		Dollars Collected (Accounts Receivables)	Mar '20	\$951,269	n/a		\$7,055,841	n/a	
Internal	Reduce Property Loss and Destruction [Fire Rescue]	Fire Plan Review Process Timeliness	May '20	99.76%	n/a		93.27%	99.50%	
		Structure Fire False Alarms	May '20	537	1,175		8,016	9,400	
		Certificate of Occupancy Inspections Completed	May '20	1,148	1,010		11,211	9,640	
		Average Number of CO Inspections per Inspector	May '20	123.00	191.00		1,017.00	1,232.00	
		Fire Plans Reviewed	May '20	1,339	1,225		11,815	10,400	
		Life Safety Inspections Completed (Reflects Monthly)	May '20	1,708	n/a		1,708	6,000	
	Department Position Count [Fire Rescue]	Positions: Full-Time Filled (MDFR)	'20 FQ2	2,651	2700		2,651	2,700	
		Number of Sworn Personnel Separating from MDFR	May '20	6	n/a		n/a	n/a	

	Units in Service [Fire Rescue]	Number of Frontline Suppression Units	'20 FQ2	59	n/a		59	n/a	
		Number of Frontline Rescue Units	'20 FQ2	58	n/a		58	n/a	
		Number of Specialty Units	'20 FQ2	20	n/a		20	n/a	
Learning and Growth	Enhance Quality of Patient Care [Fire Rescue]	Medical Skills Training	'19 FQ1	3,723	900		3,723	900	
		Total Training Hours (Training Division Target Solutions)	May '20	18,789	n/a		225,804	2,928	

[Edit Scorecard](#)

Initiatives for Objectives

Objective Name	Initiative	As Of	Status	Budget	Timing	Quality	Risk	Scope	Owners
Ensure Sufficient Facilities and Resources to Reduce Response Time [Fire Rescue]	Design & Submit for Permit for Ocean Rescue Facility at Crandon Park	5/27/2020	Complete						Cabrera, Celia "Maggy" (MDFR); Lamela, Angel (MDFR)
	Construction of Village of Palmetto Bay Fire Rescue Station 62	11/9/2019	Complete						Cabrera, Celia "Maggy" (MDFR); Lamela, Angel (MDFR)
	Establish a temporary Westwood Lake Fire-Rescue Station 41	2/14/2020	In Progress						Lamela, Angel (MDFR)
	Construction of Ocean Rescue Facility at Crandon Park								Cabrera, Celia "Maggy" (MDFR); Lamela, Angel (MDFR)
	Construction of New Permanent Sweetwater Fire Rescue Station 29	2/14/2020	In Progress						Cabrera, Celia "Maggy" (MDFR); Lamela, Angel (MDFR)
	Design & Submit for Permit for Westwood Lake Fire-Rescue Station 41	2/14/2020	Complete						Cabrera, Celia "Maggy" (MDFR); Lamela, Angel (MDFR)
	Construction of Dolphin Fire Rescue Station 68								Lamela, Angel (MDFR)
	Design & Submit for Permit for Dolphin Fire-Rescue Station 68	3/31/2020	Complete						Cabrera, Celia "Maggy" (MDFR);

									Lamela, Angel (MDFR)
	Design & Submit for Permit for Permanent Sweetwater Fire Rescue Station 29	2/14/2020	Complete						Cabrera, Celia "Maggy" (MDFR); Lamela, Angel (MDFR)
	Award contracts for audit of energy savings and implementation of various energy conservation and cost-saving measures at fire-rescue stations								Mendelsberg, Scott (MDFR); Salz, Benjamin J. (MDFR)
	Work w/ ISD to secure Professional Service Agreement for A&E services to design plans for (7) existing fire-rescue stations that must be rebuilt within the next five years	2/14/2020	Complete						Cabrera, Celia "Maggy" (MDFR); Lamela, Angel (MDFR)
	Establish temporary Eureka Fire-Rescue Station 71	5/27/2020	In Progress						Lamela, Angel (MDFR)
	Construction of Bay for Foam Truck 24 at Miami Executive Airport Facility	5/27/2020	Complete						Cabrera, Celia "Maggy" (MDFR); Lamela, Angel (MDFR)
	Design & Submit for Permit for Construction of Hangar for Air Rescue Helicopter at Opa-Locka Airport (Station 25)	3/31/2020	Complete						Cabrera, Celia "Maggy" (MDFR); Lamela, Angel (MDFR)
	Land Acquisition for Future Florida City Fire-Rescue Station 72	2/11/2020	In Progress						Heredia, Carlos (MDFR)
Enhance Service Delivery [Fire Rescue]	Complete MDFR's third accreditation cycle and achieve MDFR's reaccreditation	4/9/2020	Complete						Lugonja, Jenna (MDFR); Reyes, Maria L. (MDFR); Vidal, Denise (MDFR)
Enhance Quality of Patient Care [Fire Rescue]	Apply for "ET3" (Emergency Triage, Treat, and Transport) EMS transport service pilot program	2/13/2020	Complete						Taylor, Rowan (MDFR)
Reduce Fire Rescue Dispatch Time	Evaluate & Implement Alternatives to Reduce Public Safety Answering Point (PSAP) to MDFR Times	2/11/2020	In Progress						Williams, Willie (MDFR); Hall, Shanti (MDFR); Reyes, Maria L. (MDFR)
Improve Personnel Health and Safety [Fire Rescue]	Expand Gear Exchange Program to include Clean Cab Initiative	2/13/2020	Complete						Estopinan, Paul (MDFR); Rodriguez, Star (MDFR)
	Expand Gear Exchange Program to include On-	2/13/2020	In						Cruz, Xiomara

Scene Decontamination

Progress

(MDFR); Gardner,
John (MDFR)

Rows 1 - 20