

### Public Housing and Community Development

The Public Housing and Community Development Department (PHCD) administers federal funding for all of the County's housing and community development programs, including public housing, rental housing, affordable housing, rehabilitation and revitalization. These programs have been developed to provide decent and sanitary affordable housing opportunities to the income groups defined by the U.S. Department of Housing and Urban Development (HUD) as extremely low, very low, low income families and individuals. PHCD's primary federal subsidized housing programs are the Public Housing Program and the Section 8 Housing Choice Voucher Program. The performance of these programs are monitored by HUD. PHCD provides assistance and programs that expand economic opportunity and community development, including affordable housing development, economic development, historical preservation, housing rehabilitation, capital improvements to public facilities and public services. These programs are funded by the Community Development Block Grant (CDBG), Documentary Stamp Surtax Program (Surtax), State Housing Initiatives Partnership Program (SHIP), and Home Investment Partnership Program (HOME). PHCD is one of many departments and agencies that are part of the Health and Human Services strategic area and Economic Development strategic areas and falls under the Housing, Social Services and Economic Development Committee as identified by the Miami-Dade Board of County Commissioners.

**Owner:** Liu, Michael; Mcleod, Sherra B. (PHCD)  
**Department:** PHCD

Perspective Name	Objective Name	Measure Name	As Of	Actual	Business Plan Goal		Actual FYTD	FYTD Goal	
Customer	Improve access to economic opportunities for low- to moderate-income individuals (ED1-1, HS2-1)	Number of jobs created and/or maintained	2018	138	60		n/a	n/a	
			2019	62	60		n/a	n/a	
Financial	Meet Budget Targets (PHCD)	Expen: Total (PHCD)	'20 FQ2	\$86,025K	\$161,356K		\$163,162K	\$322,715K	
		Revenue: Total (PHCD)	'20 FQ2	\$93,995K	\$161,355K		\$455,829K	\$322,714K	
		Positions: Full-Time Filled (PHCD)	'20 FQ2	285	n/a		n/a	n/a	
Internal	Maximize the effectiveness of the Surtax program	Percentage of Surtax loans in repayment	2019 FY	64%	50%		64%	50%	
		Number of open Surtax projects monitored twice a year	2017 FY	23	23		23	23	
	Improve compliance Housing and Urban Development's Community and Development (CPD) regulations	Standard performer or higher designation on PHAS score	2019 FY	n/a	75		n/a	75	
		Percentage of HOME projects completed	2019	27%	40%		n/a	n/a	
		Percentage of CDBG projects completed	2019	48%	60%		n/a	n/a	
	Improve compliance and quality assurance procedures per Housing and Urban Development (HUD) regulations	Tenant Accounts Receivable Score	2018 FY	2	4		2	4	
		Number of open HOME projects monitored	Q3 '19	11	8		n/a	n/a	
	Percentage of lease enforcement cases received, investigated, and resolved due to suspicion of fraud or abuse	'18 FQ1	100%	100%		100%	100%		

			Number of open CDBG projects monitored	Q3 '19	15	20		n/a	n/a	
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