ELECTIONS DEPARTMENT FY2019/20

The mission of the Elections Department is to ensure that elections are accurate, transparent, convenient, secure and accessible to all voters in Miami Dade County.

Owner:
Gonzalez-Bruzzo, Mary (Elections); Ponce, Jose J. (Elections); Santana, Mario (Elections); White, Christina (Elections)
Department: Elections

Perspective Name	Objective Name	Measure Name	As Of	Actual	Business Plan Goal		Actual FYTD	FYTD Goal	
Customer	Ensure timely and accurate verification of candidate and initiate petitions in accordance with federal, state, and local laws	Total Number of Petitions Processed	'20 FQ3	1,116 Petitions	n/a		218,788 Petitions	160,000 Petitions	🔻
		Average number of petitions processed within target	Aug '20	21	30	🔻	219,762	330	🔺
	Educate and engage existing and potential voters	Number of outreach events to promote voter education	Sep '20	0	n/a		82	40	🔷
	Ensure timely tabulation and availability of election results on Department website	Number of election results completed before midnight	Jul '20	n/a	n/a		n/a	n/a	
	Ensure poll workers are qualified and properly trained	Number of Poll Workers trained	Aug '20	329	200	🔺	11,537	8,675	🔺
	Respond to all communications from customers in a timely manner	Election - Average Call Wait Time With Election Central	Aug '20	:49 seconds	:60 seconds	🔺	:9 seconds	:60 seconds	🔷
		Number of media requests fulfilled	Aug '20	245	n/a		679	4	🔺
		Number of public records requests completed	Aug '20	87	n/a		533	n/a	
	Provide Early Voting at conveneint locations	Percentage of voters who voted early - all elections	Jun '20	n/a	25.00%	🔻	n/a	25.00%	🔻
	Ensure timely coding of ballots for all Countywide, municipal and special elections	Timely Coding of Ballots - Municipal Elections	Jul '20	n/a	3Days	🔺	1Days	3Days	🔷
		Timely Coding of Ballots - Countywide and Special Election	'20 FQ3	n/a	n/a		n/a	n/a	
	Ensure municipal elections are conducted successfully	Municipal Clerk satisfaction with Elections Department overall	Sep '20	n/a	95%	🔻	98%	97%	🔺
	Secure the most convenient facilities to serve as polling places	Number of days to confirm Polling Locations	Aug '20	60days	60days	🔺	11days	60days	🔷
	Promote a Vote-By-Mail voting	Percentage of voters utilizing Vote-By-Mail - All Elections	Jul '20	n/a	15.00%	🔻	50.85%	18.50%	🔷
Financial	Meet Budget Targets	Total Expense (Elections)	Aug '20	3,360,511	2,780,800	🔻	26,350,900	20,166,000	🔻
		Total Revenue (Elections)	Aug '20	5,709	1,000	🔺	45,524	11,000	🔺

			'20						
Internal	**Promote Elections employees development and leadership**	Number of employees who attended training	Jun '20	0	2	⏷	12	18	⏷
Learning and Growth	**Recruitment of Election Staff**	Full-Time positions filled	'20 FQ2	92%	100%	⏷	92%	100%	⏷

Edit Scorecard

Initiatives for Objectives

Objective Name	Initiative	As Of	Status	Budget	Timing	Quality	Risk	Scope	Owners
Promote the convenience of voting to increase voter confidence in the electoral process	Effectively and accurately integrate new voting technology that provides a paper trail for voters with disabilities								Gonzalez-Bruzzo, Mary (Elections); Johnson, Michael (Elections); Ponce, Jose J. (Elections); Yurubi, Gilbert (Elections)