Miami-Dade Juvenile Services Department (Business Review)

The Miami-Dade Juvenile Services Department (JSD), formerly known as the Juvenile Assessment Center (JAC), is the largest facility of its kind in the State of Florida. The facility serves as a centralized processing, referral, and evaluation center for all juveniles arrested and/or at-risk of arrest in Miami-Dade County.

Owner: Copeland, Morris (JAC); Molina, Cristina M. (JAC)
Department: Juvenile Services

Perspective Name	Objective Name	Measure Name	As Of	Actual	Business Plan Goal		Actual FYTD	FYTD Goal	
Customer	**Reduce the Number of Juvenile Arrests in Miami-Dade County (JSD)**	Number of Juvenile Arrests Processed at the Juvenile Services Department	Jun '20	74	172	▲ (green)	1,375	1,474	▲ (green)
		Number of Youth Released to Secure Detention	Jun '20	36	85	▲ (green)	652	836	▲ (green)
	Increase the Number of Youth Referred to Juvenile Services for Diversion and At Risk Delinquency Initiative (JSD)	Total Number of Youth Referred to Diversion and Prevention Programs (Roll-UP)	Aug '20	4	99	▲ (blue)	1,063	1,493	▲ (blue)
		Percentage Of Diversion Recommendations Approved By State Attorney`s Office (statewide average of 40%)	Jun '20	97%	90%	▲ (green)	95%	90%	▲ (green)
		Number of Intervention, Prevention and Outreach Services	'20 FQ2	99	88	▲ (blue)	209	175	▲ (blue)
	Improve the Successful Completion Rate for Youth Referred to Diversion Programs (JSD)	Percentage of Youth Successfully Completing Diversion Programs	Jun '20	90%	80%	▲ (green)	79%	80%	▼ (red)
	Provide Screenings, Assesments, and Referrals to Arrested and At Risk Youth (JSD)	Total Number of Screening and Assessments administered to at-risk youth to identify susbtance abuse, family, and mental health issues	Aug '20	323	386	▼ (red)	5,181	5,316	■ (yellow)
Financial	**Meet Budget Targets (Juvenile Services)**	Expen: Total (Juvenile Services)	'20 FQ3	$3,287K	$4,181K	▲ (green)	$9,979K	$12,542K	▲ (green)
		Revenue: Total (Juvenile Services)	'20 FQ3	$335K	$4,181K	▼ (red)	$1,380K	$12,542K	▼ (red)
		Positions: Full-Time Filled (JSD)	'20 FQ3	90	99	▼ (red)	n/a	n/a	
	Explore, identify and ensure compliance with grants (FIN)	Implement Grant Corrective Action Plans within Specified Timeline.	Jun '20	100%	100%	▲ (green)	100%	100%	▲ (green)
		Meet 100% of all grantor deadlines on required documentation, forms, surveys, etc.	Jun '20	100%	100%	▲ (green)	100%	100%	▲ (green)
	Conduct Meetings with Senior Managers to Review Department Goals, Budget Planning and Implementation (JSD)	Quarterly Meeting Conducted (Y/N)	'20 FQ3	Yes	Yes	▲ (green)	n/a	n/a	
		Monthly Managers Meeting	Jun '20	Yes	Yes	▲ (green)	n/a	n/a	
Internal	**Provide a Safe and Secure Environment (JSD)**	Zero Incidents Resulting in Liability (%)	'20 FQ3	100%	100%	▲ (green)	n/a	n/a	
		Percentage of Safety Inspection Reports completed by deadline	Jun '20	100%	100%	▲ (green)	100%	100%	▲ (green)
		Review/Update accuracy of computer access credentials	Jun '20	Yes	Yes	▲ (green)	n/a	n/a	

	Accuracy of Access Control Cards	Jun '20	Yes	Yes	🟩	n/a	n/a	
Administration and Public Information (JSD)	Develop and provide custom analytical and statistical reports to the community and juvenile justice partners by deadline	'20 FQ3	100%	95%	🟩	100%	95%	🟩
	Monthly Community Based Organization (CBO) Meetings	Aug '20	Yes	Yes	🟩	n/a	n/a	
Decrease the Processing Time for Detainable and Non-Detainable Youth (JSD)	Percentage of Detainable Youth Released Within Six (6) Hours	Jun '20	61%	75%	🟨	68%	75%	🟨
	Percentage of Non-Detainable Youth Released Within Six (6) Hours	Jun '20	57%	65%	🟨	60%	65%	🟨
	Percentage of detainable youth attending court hearing within 24 hours of arrest (statutory requirement)	Jun '20	100.0%	100.0%	🟩	100.0%	100.0%	🟩
Monitor Level of Referrals and New Law Violations	Percentage of referred youth with unsuccessful completion due to new law violations	Jun '20	1%	9%	🔷	10%	9%	🟨
	Number of Referrals to Juvenile Services Department (Including Arrests, Civil Citations, Intervention and Other Diversions)	Jun '20	156	152	🟩	2,950	1,780	🔷
Develop Juvenile Services Direct Care Staff Competency Through Cross Training and Skill Development (JSD)	Direct Care Staff Training	Jun '20	100%	100%	🟩	100%	100%	🟩
	Pre-Service Training	Jun '20	100%	100%	🟩	100%	100%	🟩
	Supervisory Staff Training	Jun '20	100%	100%	🟩	100%	100%	🟩
Manage Human Resources and Employee Motivation (JSD)	Employee of the Quarter Recognition Award	Q2 '20	Yes	Yes	🟩	n/a	n/a	

Learning and Growth

Edit Scorecard