


Public Housing and Community Development

The Public Housing and Community Development Department (PHCD) administers federal funding for all of the County's housing and community development programs, including public housing, rental housing, affordable housing, rehabilitation and revitalization. These programs have been developed to provide decent and sanitary affordable housing opportunities to the income groups defined by the U.S. Department of Housing and Urban Development (HUD) as extremely low, very low, low income families and individuals. PHCD's primary federal subsidized housing programs are the Public Housing Program and the Section 8 Housing Choice Voucher Program. The performance of these programs are monitored by HUD. PHCD provides assistance and programs that expand economic opportunity and community development, including affordable housing development, economic development, historical preservation, housing rehabilitation, capital improvements to public facilities and public services. These programs are funded by the Community Development Block Grant (CDBG), Documentary Stamp Surtax Program (Surtax), State Housing Initiatives Partnership Program (SHIP), and Home Investment Partnership Program (HOME). PHCD is one of many departments and agencies that are part of the Health and Human Services strategic area and Economic Development strategic areas and falls under the Housing, Social Services and Economic Development Committee as identified by the Miami-Dade Board of County Commissioners.

Owner: Liu, Michael; Mcleod, Sherra B. (PHCD)
Department: PHCD

| Perspective Name | Objective Name | Measure Name | As Of | Actual | Business Plan Goal | | Actual FYTD | FYTD Goal | |
|------------------|---|---|---------|-----------|--------------------|--|-------------|------------|--|
| Customer | Maintain a 94% occupancy rate in Public Housing (HS2-3) | Average occupancy rate | Aug '20 | 88% | 94% | | 89% | 94% | |
| | | Average monthly number of families renting | Aug '20 | 6,248 | 6,932 | | 6,469 | 6,932 | |
| | Maximize the effective use of Housing Choice Vouchers (HS2-1, ED3-1) | Percentage of available housing assistance funding used to lease in the Section 8 HCV program | '20 FQ3 | 101% | 98% | | 102% | 98% | |
| | Increase stock of affordable housing (HS2-1, HS2-3, ED3-1) | Number of affordable housing units constructed and/or rehabilitated | Jun '20 | 178 | 1,284 | | 1,322 | 7,929 | |
| | Improve access to economic opportunities for low-to moderate-income individuals (ED1-1, HS2-1) | Number of jobs created and/or maintained | 2019 | 62 | 60 | | n/a | n/a | |
| Financial | Meet Budget Targets (PHCD) | Expen: Total (PHCD) | '20 FQ3 | \$93,502K | \$161,357K | | \$256,664K | \$484,072K | |
| | | Revenue: Total (PHCD) | '20 FQ3 | \$98,883K | \$161,357K | | \$554,712K | \$484,071K | |
| | | Positions: Full-Time Filled (PHCD) | '20 FQ3 | 279 | 420 | | n/a | n/a | |
| | Maximize the effectiveness of the Homeownership program | Percentage of Homeownership Loans closed within 60 days | Jun '20 | 34% | 20% | | 35% | 20% | |
| | Maximize efficient use of resources | Percentage of Revenues From Serviced Loans | Jun '20 | 45% | 65% | | 95% | 65% | |
| Internal | Maximize the effectiveness of the Surtax program | Percentage of Surtax loans in repayment | 2019 FY | 64% | 50% | | 64% | 50% | |
| | | Number of open Surtax projects monitored twice a year | 2017 FY | 23 | 23 | | 23 | 23 | |
| | Improve compliance Housing and Urban Development's Community and Development (CPD) regulations | Standard performer or higher designation on PHAS score | 2019 FY | n/a | 75 | | n/a | 75 | |
| | | Percentage of HOME projects completed | 2019 | 27% | 40% | | n/a | n/a | |
| | | Percentage of CDBG projects completed | 2019 | 48% | 60% | | n/a | n/a | |
| | | Tenant Accounts Receivable Score | 2018 FY | 2 | 4 | | 2 | 4 | |
| | Improve compliance and quality assurance | Number of open HOME projects monitored | Q3 '19 | 11 | 8 | | n/a | n/a | |

| | | | | | | | | | |
|--|---|---|---------|-----|-----|---|-----|-----|--|
| | procedures per Housing and Urban Development (HUD) regulations | Percentage of lease enforcement cases received, investigated, and resolved due to suspicion of fraud or abuse | '20 FQ2 | 1% | n/a | | 1% | n/a | |
| | | Number of open CDBG projects monitored | Q3 '19 | 15 | 20 |  | n/a | n/a | |
| | Maintain High Performer Status for the Section 8 Program | Section Eight Management Assessment Program (SEMAP) score | '20 FQ2 | 145 | n/a | | 123 | n/a | |

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