

As Of <= 09/30/2020

Corrections and Rehabilitation

The mission of the Corrections and Rehabilitation Department is to serve our community by providing safe, secure and humane detention of individuals in our custody while preparing them for a successful return to the community. The Miami-Dade County Corrections and Rehabilitation Department (MDCR) is one of the largest correctional systems in the Country. On average, the Department is responsible for the care, custody, and control of approximately 4,300 persons incarcerated in four detention facilities located throughout Miami-Dade County. These persons are awaiting trial, serving sentences of 364 days or less, or being held for such agencies as the Florida Department of Corrections, Bureau of Immigration and Customs Enforcement, etc. On average, MDCR is responsible for supervising between 600 to 700 persons on pretrial release and another 800 on monitored release at any given time. BPO=Business Plan Objective

Owner: Junior, Daniel
Department: Corrections

Perspective Name	Objective Name	Measure Name	As Of	Actual	Business Plan Goal	Actual FYTD	FYTD Goal	
Customer	Provide Safe, Secure, and Humane Detention	Number of Major Incidents Per Month	Sep '20	22	15	281	180	🔴
		Number of Security Searches Per Month	'20 FH2	48,343	25,200	101,264	54,300	🟩
			'20 FQ4	27,076	12,600	101,264	54,300	🟩
			2020 FY	101,264	54,300	101,264	54,300	🟩
			Q3 '20	27,076	12,600	101,264	54,300	🟩
			Sep '20	8,452	4,200	101,264	54,300	🟩
	Provide Successful Return to the Community (PS1-3)	Number of Inmates in Vocational/Technical Programs	Sep '20	0	55	36	495	🔴
		Number of Inmates in Education Programs	'20 FQ4	14	325	351	1,300	🔴
		Percentage of Boot Camp participants who have not reoffended	'20 FQ4	79%	100%	82%	100%	🔴
	Continue Community Awareness of and Satisfaction with MDCR Services	Number of Community Outreach Activities (MDCR)	'20 FQ4	0	77	116	308	🔴
		Telephone Courtesy Rating	Sep '20	90%	100%	99%	100%	🟡
	Maintain Acceptable Level of Inmate Complaints/Grievances	Number of Inmate Grievances	Sep '20	815	190	5,026	1,900	🔴
	Comply with Inmate Disciplinary Hearing Requirements	Number of Inmate Disciplinary Reports	Sep '20	903	667	8,533	7,337	🔴
Financial	Achieve and Maintain Financial and Fiscal Soundness	Expen: Total (Corrections)	'20 FQ4	\$85,127K	\$95,590K	\$371,058K	\$382,359K	🟩
		Revenue: Total (Corrections)	'20 FQ4	\$369,983K	\$95,590K	\$372,698K	\$382,359K	🔴
		Positions: Full-Time Filled (MDCR)	'20 FQ4	2,869	3,077	2,869	3,077	🟩
Internal	Ensure Effective Management of Current and Future Physical Plant and Technology Needs	Percentage of Completed Maintenance Service Tickets per quarter	'20 FQ2	103%	100%	102%	100%	🟩
		Percentage of Life Safety Violations repaired within 48 hours of notification (SORTIE)	'20 FQ4	100%	100%	74%	100%	🔴
	Manage Jail Population Effectively	Number of Pretrial Services (PTS) Releases	Sep '20	259	708	4,793	8,496	🔴
		Bookings per month	Sep '20	2,910	n/a	38,638	n/a	
		Average daily inmate population per month	Sep '20	3,594	0	3,755	0	🔴
		Number of Participants in the House Arrest Program	Sep '20	1,255	616	10,372	6,160	🟩
		Average Length of Stay Per Month Per Inmate (ALOS)	Sep '20	37.0	30.0	37.3	30.0	🔴
		Inmate on inmate assault rate per fiscal year: KPI	2019 FY	n/a	n/a	n/a	n/a	
Inmate on staff assault rate per fiscal year: KPI	2019 FY	n/a	n/a	n/a	n/a			
Learning and Growth	Recruit, Hire, and Retain Qualified and Diverse Employees	Correctional Officer Trainees hired per month	Sep '20	0	10	76	120	🔴
		Civilian Personnel hired per month	Sep '20	0	6	48	72	🔴
		Certified Personnel hired to fill Correctional Officer vacancies (New Version)	'20 FQ4	0	n/a	45	n/a	
	Ensure Employees Possess Required Workforce Skills	Number of Officers attending Mandatory In-service Training	'19 FQ4	73	97	389	388	🟩
		Number of employees completing accreditation training requirement	'19 FQ4	97	63	635	251	🟩

[Edit Scorecard](#)

[Back to Start](#)

Initiatives for Measures

Measure Name	Initiative	As Of	Status	Budget	Timing	Quality	Risk	Scope	Owners
Average Length of Stay Per Month Per Inmate (ALOS)	Six Sigma: State Attorney's Office (Black Belt)	5/22/2014	Complete						Horton-Tavera, Amy (OMB)