

As Of <= 09/30/2020

Elections Department

The mission of the Elections Department is to ensure that elections are accurate, transparent, convenient, secure and accessible to all voters in Miami Dade County. **Owner:** Gonzalez-Bruzzo, Mary (Elections); Ponce, Jose J. (Elections); Santana, Mario (Elections); White, Christina (Elections)
Department: Elections

Perspective Name	Objective Name	Measure Name	As Of	Actual	Business Plan Goal	Actual FYTD	FYTD Goal		
Customer	Ensure timely and accurate verification of candidate and initiate petitions in accordance with federal, state, and local laws	Total Number of Petitions Processed	'20 FQ4	62 Petitions	n/a	218,850 Petitions	160,000 Petitions	🔴	
		Average number of petitions processed within target	Sep '20	20	30	219,782	360	🟢	
	Educate and engage existing and potential voters	Number of outreach events to promote voter education	Sep '20	0	n/a	82	40	🟡	
	Ensure timely tabulation and availability of election results on Department website	Number of election results completed before midnight	Sep '20	n/a	n/a	n/a	n/a		
	Ensure poll workers are qualified and properly trained	Number of Poll Workers trained	Sep '20	4,161	3,500	15,698	12,175	🟢	
		Respond to all communications from customers in a timely manner	Election - Average Call Wait Time With Election Central	Sep '20	:0 seconds	:60 seconds	:8 seconds	:60 seconds	🟡
			Number of media requests fulfilled	Sep '20	174	n/a	853	4	🟢
		Number of public records requests completed	Sep '20	65	n/a	598	n/a		
	Provide Early Voting at convenient locations	Percentage of voters who voted early - all elections	Sep '20	n/a	25.00%	n/a	25.00%		
	Ensure timely coding of ballots for all Countywide, municipal and special elections	Timely Coding of Ballots - Municipal Elections	Sep '20	n/a	3Days	1Days	3Days	🟡	
		Timely Coding of Ballots - Countywide and Special Election	'20 FQ4	5Days	5Days	5Days	5Days	🟢	
	Ensure municipal elections are conducted successfully	Municipal Clerk satisfaction with Elections Department overall	Sep '20	n/a	95%	98%	97%	🟢	
	Secure the most convenient facilities to serve as polling places	Number of days to confirm Polling Locations	Sep '20	0days	60days	10days	60days	🟡	
	Promote a Vote-By-Mail voting	Percentage of voters utilizing Vote-By-Mail - All Elections	Sep '20	n/a	15.00%	57.43%	17.92%	🟡	
Financial	Meet Budget Targets (Elections)	Expen: Total (Elections)	'20 FQ4	\$9,450K	\$8,276K	\$30,343K	\$33,101K	🟢	
		Revenue: Total (Elections)	'20 FQ4	\$33,546K	\$8,276K	\$33,648K	\$33,101K	🟢	
		Positions: Full-Time Filled (Elections)	'20 FQ4	99	105	99	105	🔴	
Internal	Promote Elections employees development and leadership	Number of employees who attended training	Sep '20	2	2	22	24	🔴	

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