

As Of <= 09/30/2020

### Juvenile Services Department

The Miami-Dade Juvenile Services Department (JSD), formerly known as the Juvenile Assessment Center (JAC), is the largest facility of its kind in the State of Florida. The facility serves as a centralized processing, referral, and evaluation center for all juveniles arrested and/or at-risk of arrest in Miami-Dade County.

**Owner:** Copeland, Morris (JAC); Molina, Cristina M. (JAC)  
**Department:** Juvenile Services

Perspective Name	Objective Name	Measure Name	As Of	Actual	Business Plan Goal		Actual FYTD	FYTD Goal	
Customer	Reduce the Number of Juvenile Arrests in Miami-Dade County (JSD)	Number of Juvenile Arrests Processed at the Juvenile Services Department	Sep '20	114	172		1,680	1,990	
		Number of Youth Released to Secure Detention	Sep '20	71	55		821	1,040	
	Increase the Number of Youth Referred to Juvenile Services for Diversion and At Risk Delinquency Initiative (JSD)	Total Number of Youth Referred to Diversion and Prevention Programs (Roll-UP)	'20 FH2	353	777		1,230	1,598	
			'20 FQ4	177	334		1,230	1,598	
			2020 FY	1,230	1,598		1,230	1,598	
			Q3 '20	177	334		1,230	1,598	
			Sep '20	80	105		1,230	1,598	
			Percentage Of Diversion Recommendations Approved By State Attorney's Office (statewide average of 40%)	Sep '20	100%	90%		96%	90%
	Improve the Successful Completion Rate for Youth Referred to Diversion Programs (JSD)	Percentage of Youth Successfully Completing Diversion Programs	Sep '20	88%	80%		81%	80%	
			'20 FQ4	138	87		463	350	
Provide Screenings, Assesments, and Referrals to Arrested and At Risk Youth (JSD)	Total Number of Screening and Assessments administered to at-risk youth to identify substance abuse, family, and mental health issues	Sep '20	370	443		5,551	5,759		
Financial	Meet Budget Targets (Juvenile Services)	Expen: Total (Juvenile Services)	'20 FQ4	\$4,476K	\$4,179K		\$14,455K	\$16,721K	
		Revenue: Total (Juvenile Services)	'20 FQ4	\$13,141K	\$4,179K		\$14,521K	\$16,721K	
		Positions: Full-Time Filled (JSD)	'20 FQ4	89	99		n/a	n/a	
	Explore, identify and ensure compliance with grants (FIN)	Implement Grant Corrective Action Plans within Specified Timeline.	Sep '20	100%	100%		100%	100%	
		Meet 100% of all grantor deadlines on required documentation, forms, surveys, etc.	Sep '20	100%	100%		100%	100%	
	Conduct Meetings with Senior Managers to Review Department Goals, Budget Planning and Implementation (JSD)	Quarterly Meeting Conducted (Y/N)	'20 FQ4	Yes	Yes		Yes	Yes	
Monthly Managers Meeting		Sep '20	Yes	Yes		Yes	Yes		
Internal	Provide a Safe and Secure Environment (JSD)	Zero Incidents Resulting in Liability (%)	'20 FQ4	100%	100%		100%	100%	
		Percentage of Safety Inspection Reports completed by deadline	Sep '20	100%	100%		100%	100%	
		Review/Update accuracy of computer access credentials	Sep '20	Yes	Yes		n/a	n/a	
		Accuracy of Access Control Cards	Aug '20	Yes	Yes		n/a	n/a	
	Administration and Public Information (JSD)	Develop and provide custom analytical and statistical reports to the community and juvenile justice partners by deadline	'20 FQ4	100%	95%		100%	95%	
		Monthly Community Based Organization (CBO) Meetings	Sep '20	Yes	Yes		Yes	Yes	
	Decrease the Processing Time for Detainable and Non-Detainable Youth (JSD)	Percentage of Detainable Youth Released Within Six (6) Hours	Sep '20	70%	75%		69%	75%	
		Percentage of Non-Detainable Youth Released Within Six (6) Hours	Sep '20	57%	65%		59%	65%	
		Percentage of detainable youth attending court hearing within 24 hours of arrest (statutory requirement)	Sep '20	100.0%	100.0%		100.0%	100.0%	
	Monitor Level of Referrals and New Law Violations	Percentage of referred youth with unsuccessful completion due to new law violations	Sep '20	4%	9%		8%	9%	
		Number of Referrals to Juvenile Services Department (Including Arrests, Civil Citations, Intervention and Other Diversions)	'20 FH2	860	2,017		2,351	4,238	
			'20 FQ4	454	984		2,351	4,238	
2020 FY			2,351	4,238		2,351	4,238		
Q3 '20			454	984		2,351	4,238		
Sep '20	224	319		2,351	4,238				
Learning and Growth	Develop Juvenile Services Direct Care Staff Competency Through Cross Training and Skill Development (JSD)	Direct Care Staff Training	Sep '20	100%	100%		100%	100%	
		Pre-Service Training	Sep '20	100%	100%		100%	100%	
		Supervisory Staff Training	Sep '20	100%	100%		100%	100%	
	Manage Human Resources and Employee Motivation (JSD)	Employee of the Quarter Recognition Award	Q3 '20	Yes	Yes		n/a	n/a	

[Edit Scorecard](#)

[Back to Start](#)