

As Of <= 12/31/2020

Animal Services

Owner: Munoz, Alex
Department: Animal Services

Perspective Name	Objective Name	Measure Name	As Of	Actual	Business Plan Goal		Actual FYTD	FYTD Goal	
Customer	Increase voluntary compliance (ASD)	Increase # of dogs licensed in Miami-Dade County	'19 FQ4	56,136	45,000		226,000	180,000	
		# of Rabies vaccines administered by ASD Clinic (Pets)	'21 FQ1	1,898	6,250		1,898	6,250	
		Increase # of Saved Animals (Live Release)	Dec '20	1,176	1,400		6,587	5,600	
		Rescue	Dec '20	180	224		597	896	
		Returned to Owner	Dec '20	131	60		457	300	
		Shelter Intake	Nov '20	2,074	2,700		4,604	5,400	
		Volunteer Hours	Nov '20	467Hours	1,083Hours		762Hours	2,166Hours	
		Fostered Pets With Positive Outcome	Nov '20	81	120		138	240	
		Microchips Administered by ASD	'21 FQ1	284	n/a		284	n/a	
		Save Rate Monthly	Dec '20	1%	90%		n/a	n/a	
		Save Rate Calendar Year	2020	1	90		n/a	n/a	
		Spay/Neuter surgeries conducted by ASD TOTAL	Dec '20	2,165	1,000		6,182	3,000	
		Trap and Release	Dec '20	1,176	n/a		4,494	n/a	
		Transport	Dec '20	23	60		25	240	
		Adoptions	Dec '20	897	700		3,170	2,800	
	Maximize Animal Health and Welfare to Increase # of Saved Animals	Average Length of Stay - Puppies	'20 FQ4	3	n/a		n/a	n/a	
		Average Length of Stay - Cats	'20 FQ4	5	n/a		n/a	n/a	
		Average Length of Stay - Dog	'20 FQ4	6	n/a		n/a	n/a	
		Rate of Animal Sick After 14 Days of Intake	'18 FQ1	5%	n/a		n/a	n/a	
		Average Length of Stay - Kittens	'20 FQ4	6	n/a		n/a	n/a	
Financial	Meet Budget Targets (Animal Services)	Expenditures - Total (Animal Services)	'21 FQ1	\$7,071	\$7,426		\$7,071	\$7,426	
		Revenue: Total (Animal Services)	'21 FQ1	\$2,339K	\$7,426K		\$2,339K	\$7,426K	
		Positions: Full-Time Filled (ASD)	'21 FQ1	240	260		n/a	n/a	
Internal	Consistent interpretation and application of enforcement practices (ASD)	Citation Error Rate	Nov '20	n/a	0.50%		n/a	n/a	
		Citations	Nov '20	41	n/a		n/a	n/a	
	Number of Investigations Responded to. (ASD)	Number cruelty investigations responded to	Dec '20	264	250		n/a	n/a	
		Number pit bull investigations responded to	Dec '20	5	60		n/a	n/a	
		Number dangerous dog investigations responded to	Dec '20	54	30		n/a	n/a	
		Number of Breeder/Pet Store investigations	Dec '20	15	20		n/a	n/a	
		Number of Investigations Responded to	Dec '20	340	400		n/a	n/a	
		Number of Overdue Investigations Responded to	Dec '20	0	5		n/a	n/a	
		Respond quickly to service calls to promote safe and livable communities (ASD)	Stray Animal Pickup - Average Response Time (ServiceStat)	Dec '20	1.10Days	2.00Days		n/a	n/a
	Stray Animal Pickup - Total Closed per Month (ServiceStat)		Dec '20	110	400		494	2,000	
	Dead Animal Pickup - Total Monthly Count (ServiceStat)		Dec '20	434	400		1,879	2,000	
	Dead Animal Pickup - Total Closed Per Month (ServiceStat)		Dec '20	395	400		1,796	2,000	
	Dead Animal Pickup - Average Response Time (ServiceStat)		Dec '20	1.30Days	1.00Days		n/a	n/a	
	Injured Animal - Total Monthly Count (ServiceStat)		Dec '20	213	300		n/a	n/a	
	Injured Animal - Total Closed per Month (ServiceStat)		Dec '20	213	300		n/a	n/a	
	Animal Bite to Person - Total Closed per Month (ServiceStat)		Dec '20	125	95		n/a	n/a	
	Animal Bite to Person - Total per Month (ServiceStat)		Dec '20	145	120		687	600	
	Police Assist - Monthly Total (Service Stat)		Dec '20	138	160		n/a	n/a	
	Animal Bite to Person - Average Response time (ServiceStat)		Dec '20	1.7	3.0		n/a	n/a	
	Police Assist - Average Response Time (Service Stat)	Dec '20	0	1		n/a	n/a		

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Objective Name	Initiative	As Of	Status	Budget	Timing	Quality	Risk	Scope	Owners
Respond quickly to service calls to promote safe and livable communities (ASD)	Animal Services: Phase 2 - code enforcement review	9/17/2018	Complete						Maxwell, Carlos M. (OMB); Morales, Mayra E. (OMB)

Measure Name	Initiative	As Of	Status	Budget	Timing	Quality	Risk	Scope	Owners
Animal Bite to Person - Average Response time (Servicestat)	Six Sigma: Animal Bite Response (Wave 5)	5/22/2014	Complete						Maxwell, Carlos M. (OMB)