

As Of <= 12/31/2020

Corrections and Rehabilitation

The mission of the Corrections and Rehabilitation Department is to serve our community by providing safe, secure and humane detention of individuals in our custody while preparing them for a successful return to the community. The Miami-Dade County Corrections and Rehabilitation Department (MDCR) is one of the largest correctional systems in the Country. On average, the Department is responsible for the care, custody, and control of approximately 4,300 persons incarcerated in four detention facilities located throughout Miami-Dade County. These persons are awaiting trial, serving sentences of 364 days or less, or being held for such agencies as the Florida Department of Corrections, Bureau of Immigration and Customs Enforcement, etc. On average, MDCR is responsible for supervising between 600 to 700 persons on pretrial release and another 800 on monitored release at any given time. BPO=Business Plan Objective.

Owner: Junior, Daniel
Department: Corrections

Perspective Name	Objective Name	Measure Name	As Of	Actual	Business Plan Goal		Actual FYTD	FYTD Goal	
Customer	Provide Safe, Secure, and Humane Detention	Number of Major Incidents Per Month	Dec '20	21	15	🔴	92	60	🔴
		Number of Security Searches Per Month	Dec '20	8,759	4,200	🔵	29,129	16,800	🔵
	Provide Successful Return to the Community (PS1-3)	Number of Inmates in Vocational/Technical Programs	Dec '20	0	55	🔴	0	220	🔴
		Number of Inmates in Education Programs	'21 FQ1	58	325	🔴	58	325	🔴
		Percentage of Boot Camp participants who have not reoffended	'21 FQ1	81%	100%	🔴	81%	100%	🔴
	Continue Community Awareness of and Satisfaction with MDCR Services	Number of Community Outreach Activities (MDCR)	'21 FQ1	0	77	🔴	0	77	🔴
		Telephone Courtesy Rating	Dec '20	90%	100%	🟡	89%	100%	🟡
	Maintain Acceptable Level of Inmate Complaints/Grievances	Number of Inmate Grievances	Dec '20	1,252	190	🔴	4,786	760	🔴
	Comply with Inmate Disciplinary Hearing Requirements	Number of Inmate Disciplinary Reports	Dec '20	1,112	667	🔴	4,346	2,668	🔴
Financial	Achieve and Maintain Financial and Fiscal Soundness	Expen: Total (Corrections)	'21 FQ1	\$93,443K	\$96,091K	🔵	\$93,443K	\$96,091K	🔵
		Revenue: Total (Corrections)	'21 FQ1	\$2,609K	\$96,091K	🔴	\$2,609K	\$96,091K	🔴
		Positions: Full-Time Filled (MDCR)	'21 FQ1	2,848	3,077	🟢	n/a	n/a	
Internal	Ensure Effective Management of Current and Future Physical Plant and Technology Needs	Percentage of Completed Maintenance Service Tickets per quarter	'21 FQ1	92%	100%	🟡	92%	100%	🟡
		Percentage of Life Safety Violations repaired within 48 hours of notification (SORTIE)	'21 FQ1	100%	100%	🟢	100%	100%	🟢
	Manage Jail Population Effectively	Number of Pretrial Services (PTS) Releases	Dec '20	306	708	🔴	865	2,124	🔴
		Bookings per month	Dec '20	2,974	n/a		n/a	n/a	
		Average daily inmate population per month	Dec '20	3,994	0	🔴	3,918	0	🔴
		Number of Participants in the House Arrest Program	Oct '20	1,245	616	🟢	1,245	616	🟢
		Average Length of Stay Per Month Per Inmate (ALOS) 🟡	Oct '20	38.0	30.0	🔴	38.0	30.0	🔴
		Inmate on inmate assault rate per fiscal year: KPI	2019 FY	n/a	n/a		n/a	n/a	
		Inmate on staff assault rate per fiscal year: KPI	2019 FY	n/a	n/a		n/a	n/a	
Learning and Growth	Recruit, Hire, and Retain Qualified and Diverse Employees	Correctional Officer Trainees hired per month	Dec '20	n/a	n/a		0	10	🔴
		Civilian Personnel hired per month	Dec '20	4	6	🔴	16	24	🔴
		Certified Personnel hired to fill Correctional Officer vacancies (New Version)	'20 FQ4	0	n/a		45	n/a	
	Ensure Employees Possess Required Workforce Skills	Number of Officers attending Mandatory In-service Training	'19 FQ4	73	97	🔴	389	388	🟢
		Number of employees completing accreditation training requirement	'19 FQ4	97	63	🟢	635	251	🟢

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Initiatives for Measures

Measure Name	Initiative	As Of	Status	Budget	Timing	Quality	Risk	Scope	Owners
Average Length of Stay Per Month Per Inmate (ALOS)	Six Sigma: State Attorney's Office (Black Belt)	5/22/2014	Complete						Horton-Tavera, Amy (OMB)