

As Of <= 12/31/2020

## Juvenile Services Department

The Miami-Dade Juvenile Services Department (JSD), formerly known as the Juvenile Assessment Center (JAC), is the largest facility of its kind in the State of Florida. The facility serves as a centralized processing, referral, and evaluation center for all juveniles arrested and/or at-risk of arrest in Miami-Dade County.

**Owner:** Bess, Latawun (JAC); Burgos, Cathy (JAC); Molina, Cristina M. (JAC)  
**Department:** Juvenile Services

Perspective Name	Objective Name	Measure Name	As Of	Actual	Business Plan Goal	Actual FYTD	FYTD Goal		
Customer	Reduce the Number of Juvenile Arrests in Miami-Dade County (JSD)	Number of Juvenile Arrests Processed at the Juvenile Services Department	Dec '20	101	144		393	577	
		Number of Youth Released to Secure Detention	Dec '20	56	69		236	284	
	Increase the Number of Youth Referred to Juvenile Services for Diversion and At Risk Delinquency Initiative (JSD)	Total Number of Youth Referred to Diversion and Prevention Programs (Roll-UP)	Dec '20	90	128		699	394	
		Percentage Of Diversion Recommendations Approved By State Attorney's Office (statewide average of 40%)	Dec '20	100%	90%		n/a	n/a	
		Number of Intervention , Prevention and Outreach Services	'21 FQ1	124	125		124	125	
	Improve the Successful Completion Rate for Youth Referred to Diversion Programs (JSD)	Percentage of Youth Successfully Completing Diversion Programs	Dec '20	1%	80%		n/a	n/a	
	Provide Screenings, Assessments, and Referrals to Arrested and At Risk Youth (JSD)	Total Number of Screening and Assessments administered to at-risk youth to identify substance abuse, family, and mental health issues	Dec '20	352	330		1,375	1,602	
	Financial	Meet Budget Targets (Juvenile Services)	Expen: Total (Juvenile Services)	'21 FQ1	n/a	\$4,175K		n/a	n/a
Revenue: Total (Juvenile Services)			'21 FQ1	\$680K	\$4,175K		\$680K	\$4,175K	
Positions: Full-Time Filled (JSD)			'21 FQ1	92	99		n/a	n/a	
Explore, identify and ensure compliance with grants (FIN)		Implement Grant Corrective Action Plans within Specified Timeline.	Dec '20	100%	100%		n/a	n/a	
		Meet 100% of all grantor deadlines on required documentation, forms, surveys, etc.	Dec '20	100%	100%		n/a	n/a	
Conduct Meetings with Senior Managers to Review Department Goals, Budget Planning and Implementation (JSD)		Quarterly Meeting Conducted (Y/N)	'21 FQ1	Yes	Yes		n/a	n/a	
	Monthly Managers Meeting	Dec '20	Yes	Yes		n/a	n/a		
Internal	Provide a Safe and Secure Environment (JSD)	Zero Incidents Resulting in Liability (%)	'21 FQ1	100%	100%		n/a	n/a	
		Percentage of Safety Inspection Reports completed by deadline	Dec '20	100%	100%		n/a	n/a	
		Review/Update accuracy of computer access credentials	Dec '20	Yes	Yes		n/a	n/a	
		Accuracy of Access Control Cards	Dec '20	Yes	Yes		n/a	n/a	
	Administration and Public Information (JSD)	Develop and provide custom analytical and statistical reports to the community and juvenile justice partners by deadline	'21 FQ1	100%	95%		n/a	n/a	
		Monthly Community Based Organization (CBO) Meetings	Dec '20	Yes	Yes		n/a	n/a	
	Decrease the Processing Time for Detainable and Non-Detainable Youth (JSD)	Percentage of Detainable Youth Released Within Six (6) Hours	Dec '20	80%	75%		n/a	n/a	
		Percentage of Non-Detainable Youth Released Within Six (6) Hours	Dec '20	71%	65%		n/a	n/a	
		Percentage of detainable youth attending court hearing within 24 hours of arrest (statutory requirement)	Dec '20	100.0%	100.0%		n/a	n/a	
	Monitor Level of Referrals and New Law Violations	Percentage of referred youth with unsuccessful completion due to new law violations	Dec '20	10%	9%		n/a	n/a	
Number of Referrals to Juvenile Services Department (Including Arrests, Civil Citations, Intervention and Other Diversions)		Dec '20	123	311		459	1,304		
Learning and Growth	Develop Juvenile Services Direct Care Staff Competency Through Cross Training and Skill Development (JSD)	Direct Care Staff Training	Dec '20	100%	100%		n/a	n/a	
		Pre-Service Training	Dec '20	100%	100%		n/a	n/a	
		Supervisory Staff Training	Dec '20	100%	100%		n/a	n/a	

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