

As Of <= 03/31/2021

Animal Services

Owner:
Mejia, Lorna
(ASD)
Department:
Animal
Services

Perspective Name	Objective Name	Measure Name	As Of	Actual	Business Plan Goal		Actual FYTD	FYTD Goal	
Customer	Increase voluntary compliance (ASD)	Increase # of dogs licensed in Miami-Dade County	'20 FQ4	54,503	50,000		211,682	200,000	
		# of Rabies vaccines administered by ASD Clinic (Pets)	'19 FQ3	8,381	6,250		23,394	18,750	
		Increase # of Saved Animals (Live Release)	Jan '21	2,327	2,000		8,921	5,600	
		Rescue	Feb '21	128	224		725	1,120	
		Returned to Owner	Feb '21	96	60		659	300	
		Shelter Intake	Feb '21	2,124	2,700		9,202	10,800	
		Volunteer Hours	Feb '21	312Hours	1,083Hours		2,112Hours	5,415Hours	
		Fostered Pets With Positive Outcome	Nov '20	81	120		138	240	
		Microchips Administered by ASD	'19 FQ2	809	500		1,446	1,000	
		Save Rate Monthly	Dec '20	93%	90%		93%	90%	
		Save Rate Calendar Year	2020	92	90		n/a	n/a	
		Spay/Neuter surgeries conducted by ASD TOTAL	Mar '21	2,472	1,000		28,319	12,000	
		Trap and Release	Jan '21	1,225	800		4,494	3,200	
		Transport	Jan '21	0	60		25	240	
		Adoptions	Jan '21	790	690		3,203	2,490	
	Maximize Animal Health and Welfare to Increase # of Saved Animals	Average Length of Stay - Puppies	'20 FQ4	3	3		n/a	n/a	
		Average Length of Stay - Cats	'20 FQ4	5	5		n/a	n/a	
		Average Length of Stay - Dog	'20 FQ4	6	7		n/a	n/a	
		Rate of Animal Sick After 14 Days of Intake	'18 FQ1	500%	n/a		n/a	n/a	
		Average Length of Stay - Kittens	'20 FQ4	6	5		n/a	n/a	
Financial	Meet Budget Targets (Animal Services)	Expenditures - Total (Animal Services)	'21 FQ2	\$7,025	\$7,426		\$20,980	\$22,278	
		Revenue: Total (Animal Services)	'21 FQ2	\$2,963K	\$7,426K		\$5,302K	\$14,852K	

Internal		Positions: Full-Time Filled (ASD)	'21 FQ2	231	260		n/a	n/a	
	Number of Investigations Responded to. (ASD)	Number cruelty investigations responded to	Mar '21	299	250		n/a	n/a	
		Number pit bull investigations responded to	Mar '21	1	10		n/a	n/a	
		Number dangerous dog investigations responded to	Mar '21	58	30		46	30	
		Number of Breeder/Pet Store investigations	Mar '21	31	20		n/a	n/a	
		Number of Investigations Responded to	Mar '21	411	400		n/a	n/a	
		Number of Overdue Investigations Responded to	Mar '21	0	5		n/a	n/a	
		Consistent interpretation and application of enforcement practices (ASD)	Citation Error Rate	Feb '21	0.00%	0.50%		0.00%	0.50%
	Citations		Jul '20	610	500		n/a	n/a	
	Respond quickly to service calls to promote safe and livable communities (ASD)	Stray Animal Pickup - Average Response Time (ServiceStat)	Mar '21	1.20Days	2.00Days		1.22Days	2.00Days	
		Stray Animal Pickup - Total Closed per Month (ServiceStat)	Mar '21	86	400		1,351	4,800	
		Dead Animal Pickup - Total Monthly Count (ServiceStat)	Mar '21	460	400		4,674	4,800	
		Dead Animal Pickup - Total Closed Per Month (ServiceStat)	Mar '21	447	400		4,513	4,800	
		Dead Animal Pickup - Average Response Time (ServiceStat)	Mar '21	1.10Days	1.00Days		1.15Days	1.00Days	
		Injured Animal - Total Monthly Count (ServiceStat)	Mar '21	246	300		n/a	n/a	
		Injured Animal - Total Closed per Month (ServiceStat)	Mar '21	246	300		n/a	n/a	
		Animal Bite to Person - Total Closed per Month (ServiceStat)	Mar '21	140	95		n/a	n/a	
		Animal Bite to Person - Total per Month (ServiceStat)	Mar '21	157	120		1,805	1,440	
		Police Assist - Monthly Total (Service Stat)	Mar '21	144	160		n/a	n/a	
		Animal Bite to Person - Average Response time (Servicestat)	Mar '21	2.8	3.0		n/a	n/a	
		Police Assist - Average Response Time (Service Stat)	Mar '21	0	1		n/a	n/a	
		Green Projects (ASD)	Fuel Consumption (Gallons)	Feb '21	3,534	4,000		n/a	n/a
	Electricity Usage (kw)		Feb '21	231,000	300,000		n/a	n/a	

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Initiatives for Objectives

Objective Name	Initiative	As Of	Status	Budget	Timing	Quality	Risk	Scope	Owners
Respond quickly to service calls to promote safe and livable communities (ASD)	Animal Services: Phase 2 - code enforcement review	9/17/2018	Complete						Maxwell, Carlos M. (OMB); Morales, Mayra E. (OMB)

Initiatives for Measures

Measure Name	Initiative	As Of	Status	Budget	Timing	Quality	Risk	Scope	Owners
Animal Bite to Person - Average Response time (Servicestat)	Six Sigma: Animal Bite Response (Wave 5)	5/22/2014	Complete						Maxwell, Carlos M. (OMB)