

As Of <= 03/31/2021

Audit and Management Services

Owner:
Jackson,
Cathy
(AMS);
McKee,
Nancy
Department:
AMS

Perspective Name	Objective Name	Measure Name	As Of	Actual	Business Plan Goal		Actual FYTD	FYTD Goal	
Customer	Monitor Auditee Corrective Actions (AMS)	Complete planned follow-up audits.	'21 FQ2	24%	12%		43%	24%	
	Communicate Audit Results Timely (AMS)	Issue Draft Report within 90 days of fieldwork completion (new)	'21 FQ2	80%	50%		83%	50%	
Financial	Meet Budget Targets (Audit and Management Services)	Expen: Total (Audit & Mgmt Svcs)	'21 FQ1	\$1,134K	\$1,296K		n/a	n/a	
		Revenue: Total (Audit & Mgmt Svcs)	'21 FQ2	\$-15K	\$1,273K		\$500K	\$2,546K	
		Positions: Full-Time Filled (AMS)	'21 FQ2	34	39		34	39	
	Sound asset management and financial investment strategies (AMS)	Net Audit Assessment	'21 FQ2	\$1,140,344	\$750,000		\$1,223,146	\$1,500,000	
		Audit Assessments Collected	'21 FQ2	\$343,576	\$375,000		\$863,629	\$750,000	
		Audit Reports or Deliverables	'21 FQ2	15	10		30	20	
		Complete Risk Assessment Analysis and Develop Audit Plan	2020 FY	100%	100%		100%	100%	
Learning and Growth	Staff Development and Certification (AMS)	Audit Staff Professionally Certified	'21 FQ2	n/a	55%		55%	55%	
		Hold Quarterly Staff Meetings	'21 FQ2	0	1		0	2	
		Complete Evaluations Within 30 Days After Due Date.	'21 FQ2	100%	90%		100%	90%	
		Maintain a High Training Satisfaction Rate.	2020 FY	96%	95%		96%	95%	
		Continuing education hours	2020 FY	40	40		40	40	

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